

Jean Jewell

From: kandrus51@gmail.com
Sent: Wednesday, June 08, 2016 9:39 AM
To: Beverly Barker; Jean Jewell; Gene Fadness
Subject: Case Comment Form: Karen Andrus

Name: Karen Andrus
Case Number: MNV-W-16-01
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Name of Utility Company: Morning View Water Company

Comment: I would like to comment about the request from Morning View Water to increase rates for our water. In the past 15 years, I have had many problems with the water quality, pressure, and pumps that quit and leave me without water at all. I have paid my monthly fee and the \$5.00 per month that was supposed to go towards maintaining the system. It bothers me that as a customer I do not know whether the surcharge has been used for the water company or some other area of Nolan's businesses.

I live by myself and currently do not feel that I use \$40.94 worth of water per month. My sister lives in the city and paid \$35.00 last month which included garbage collection. To have this cost doubled and "metered water usage charges will also be applied"(Morning View's letter to customers) causes me great concern. The letter from the company leads me to believe that they are going to charge me \$81.88 per month for a connection fee and then charge me for any water that goes through the meter. I am retired and have a set income and feel that this huge increase in water fees would be a financial burden for me.

Unique Identifier: 69.20.150.108