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IDAHO PUBLIC
UTILITIES COMMISSION

June 29, 2016

To Whom it May Concern
(Public Utilities Commission)
Case # MNV-W-16-01

Upon receiving notice of the proposed rate increase by Morning View Water Company, I was speechless. The justification is the improvements made to the system in new well, etc. The improvements were made due to a loan being obtained & granted "as a last resort" — otherwise the state could have shut the company down. The water system has been grossly inadequate from the start. A system should have been able to work sufficiently 20 years ago when this development began. Last year was the first year of proper + adequate water for my house in 20 years. It has taken 19 years for Morning View Water to bring this system to order. Of course they were allowed to add to the system (trailer count) so the system continued to be inadequate. A new well fixed the problem — a well that could properly serve the customers.

Now we must pay the price. We who have fought for years to achieve this. A 100% increase is absolutely ridiculous. Morning View Water has been paid the price — the consumers have years after years after years. I did not take this loan out — Morning View Water Company did. So the proposal is 100% increase plus meters & charges. That is more than the water rates in Chubbuck, Pocatello, Lava, Rexburg, Blackfoot, Twin Falls not to mention Kalispell MT, Havre MT + Missoula MT. Missoula MT is considered one of the highest water rates in MT at $32.14 a month based on 6000 gallons per ~~billing~~ month. Chubbuck, Pocatello, Lava, Rexburg + Blackfoot rates are based 12,000 gallons per billing cycle. They don't even pay what we do NOW!! Even if you add their sewer charge to the cost, it is still cheaper in these communities than Morning View Water's proposal. On May 29, 2014 the Public Utilities Commission approved a loan based on "$16,000 + stated that residents "could see an increase around $11.58 per month" per their staff's figures. Last year Morning View Water asked for + received

an additional loan of $120,000 for a grand total of $530,000. A decision dated 3/25/15 granted Morning View Water Company this amount + PUC's staff reported residents could have an increase of around $15.70 per month. News to me, and probably to many other customers. Glad I was part of the math equation — the customer who ultimately pays the bill. Irregardless we will have the highest water rates for a private water company in Idaho. Prior to this, a company in Northern Idaho was higher per State employees. So the big question on all of our minds is why was Morning View Water Company allowed to provide substandard services with inadequate water pressure and system for 19 years?? And now why are we (the customers) the ones to pay the piper?? Do any of you honestly believe we can afford to pay more money when we have thrown away so much already? Are we all rich here and just don't know it? I doubt there is one single household who can afford any increase other than their own metered usage. It doesn't matter

if you are retired, young family, are income or below poverty level, the customers have had it and have been paying too much for too long already. When we had poor water pressure and/or no water, there were no adjustments to our bills. When we could barely flush our toilets, take showers, wash our clothes ~~or had~~ & have safe drinking water, NO Adjustments were made. We were Not getting what we paid for but we were billed the full amount. All I got told by state employees was that they could understand. But they have actually never understood — it wasn't poor water pressure for a day or no water for a day. — it was 19 years of inadequate water pressure with an ill conceived System and no one at a state level to advocate for the customers and now the same people want to decide what we should pay. Our household has paid $5 extra since Sept 2002 for a total of $770 through this month. If every household (105) has paid the same, the balance would be $80,850. PUC records show a letter from Morning View Water dated 6/1/2009 indicating a repair

totalling $5500 leaving a balance around $300. So from 6/1/09 to NOW, if each household paid $5 a month extra X 7yrs = 7yrs or 84 months X 5 X 105 = $44,100. Can someone please let me know where all the money went? What happened to the audit or was it never completed due to lack of documentation? What does this have to do with a rate increase? EVERYTHING and more. It's the whole picture!! I figure I am well paid up for any rate increase. So now tell me you want more money from me and are justified in doing so. Ridiculous, outrageous or beyond belief are a few words that come to mind.

Sincerely

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