

## Jean Jewell

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**From:** kuckjdk2@ida.net  
**Sent:** Friday, July 22, 2016 4:46 PM  
**To:** Beverly Barker; Jean Jewell; Gene Fadness  
**Subject:** Case Comment Form: James and Karen Kuck

Name: James and Karen Kuck  
Case Number: MNV-W-16-01  
Email: kuckjdk2@ida.net  
Telephone: (208)745-0038  
Address: 185 N 4000 E  
Rigby Idaho, 83442

Name of Utility Company: Morning View Water Company

Comment: It seems the effort of setting water usage rates for the Morning View Water (MVW) system is premature. Have meter readings been collected over a 12 month period? Have audits been completed?

Our first meter reading was late evening January 26,2016. We visited with Dawn Gneiting's son who was taking the readings. He mentioned it was our first meter reading, and all the meters were installed. Our meter was installed the end of October 2015. On December 26, 2015, MVW issued a statement that IDEQ had approved the new system, and IPUC would review expenses to determine rates. If, indeed, the IPUC has received 12 months of meter reading figures from MVW, they are bogus.

As of October 2015, the new well had just been drilled and electrical service installed. While our meter was being installed, the technician informed me that the pump tests on the new well had begun and were looking good. He also stated, they were roughly half done installing the water meters and had several more installations to complete. This confirms the fact that, at most, you have six months of data with very little of it reflecting actual water use through the summer irrigation season.

If the IPUC needs 12 months of meter readings to calculate new rates, the effort now underway to set a new metered rate structure is definitely premature.

Unique Identifier: 173.198.190.169

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**From:** kuckjdk2@ida.net  
**Sent:** Friday, July 22, 2016 5:03 PM  
**To:** Beverly Barker; Jean Jewell; Gene Fadness  
**Subject:** Case Comment Form: James and Karen Kuck

Name: James and Karen Kuck  
Case Number: MNV-W-16-01  
Email: kuckjdk2@ida.net  
Telephone: (208)745-0038  
Address: 185 N 4000 E  
Rigby Idaho, 83442

Name of Utility Company: Morning View Water Company

Comment: It appears that not all customer of Morning View Water (MVW) were notified of the IPUC meeting held July 12, 2016. People, around our seating area, heard about the meeting, at the last minute, from neighbors. Some people left early, due to prior commitments. The Hispanic people were not represented, as stated in the meeting, because they were not notified.

MVW tends to notify customers of their choosing. We were not notified of an IPUC meeting in 2006, and heard about it, after the fact, from neighbors who did receive the notification. This happened, even though we had lived in the subdivision for 2 years. It seems Mr. Gneiting "cherry picks" who he wants to attend these meetings. All MVW customers should be treated fairly.

Another meeting should be held with all customers being notified, after a 12 month assessment of meter use is conducted. Consideration should be given to ALL customers, to have the opportunity to provide feedback, in any rate increase discussion.

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