

Jean Jewell

From: Kidsclements@q.com
Sent: Wednesday, August 03, 2016 2:56 PM
To: Beverly Barker; Jean Jewell; Gene Fadness
Subject: Case Comment Form: Sylvia Clements

Name: Sylvia Clements
Case Number: MNV-W-16-01
Email: Kidsclements@q.com
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Address: 3988 E. 180 N.
Rigby ID, 83442

Name of Utility Company: Morning View Water Company

Comment: We were told by IPUC that we could make comments, so here are my comments: Right now our water pressure is fluctuating again in spite of new wells. We would like for Nolan to take responsibility for the water situation. He had too many houses, trailers and modulars built for the original 2 wells and now having to add a 3rd well and now we all have to pay for a loan which is a hardship on a lot of us. He also wasn't in compliance for years. In our water bill they put gallons of water usage for 1 year data, but they did not supply a meter reading for the beginning and meter reading for the ending of each month. So we don't have proof of an accurate meter reading for each month. This ongoing water situation has been going on for a lot of years. He also charged us a surcharge of \$5.00 for each month for 14 years. We don't know what he did with all that money.

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