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IDAHO PUBLIC
UTILITIES COMMISSION

To Whom it May Concern
Public Utilities Commission

Case # MNV-W-16-01

I have already written comments but wish to add to these. I noticed Nolan has provided a letter requesting fees to fight a lawsuit regarding water curtailment. He cited information from Mr. Harris - his attorney. Why has Mr. Harris not formally written a statement on his client's behalf? Why do we believe Nolan's word? The word is that Mr. Harris has not represented Nolan Creek for at least 2 yrs. Mr. Harris ended the relationship for non payment of attorney fees. And ~~the~~ the curtailment would not just impact 165 customers of Manning View Water Company but Idaho Falls, Egby, Keeby & farmers in the area due to senior water rights in Southern Idaho. By the way this threat has been issued by Mr. Creek before more than once. And further Nolan

himself was ~~involved~~ ^{involved} in blocking residential development at the north side of 280 N as it would "interfere with his water rights".

So why has Nolan been allowed to sell/develop property when the water system issue is clearly not resolved? Who is paying for their water, their meters + the new roads / property development? The loan was for current customers. So where is the money coming from?

The water pressure has been fluctuating significantly for at least a month. Why?

I understood the well has been approved by all state departments as running properly. I also understood this new well would be our source of water as it

has the capacity to provide for those 185 customers. Why does Nolan + state officials continue to reference 3 wells?

The old well (on 200 N) was causing the problems, produced low water pressure + was substandard from the beginning so

why would we use this well? I know from speaking with Denning Water Drilling, (if we continue to have pressure problems) it is not due to the high tech - state of the art well but the operator. The

new well has been dug to a significant depth & has the capacity to provide for the current customers without problems per Denning Water Drilling. And besides we have this \$120,000 variable speed drive!!

So here we are — continuing to this day being told "Nolan continues to do just enough so we can't prosecute him". I lost count of all the citations putting this system out of compliance over the years & no one could prosecute him. Give me a break: No one here could manage to do what he has & still be out of prison. Maybe the state should ~~pay~~ pay for our mortgages!

Sincerely

Jacqueline Heger

198 N 3990 E
Rigby ID 83442

P.S. Where are the Spanish written documents and ideas from the Public Utilities Commission?

Jean Jewell

From: secretary
Sent: Friday, August 19, 2016 10:12 AM
To: Jean Jewell; Diane Holt
Subject: FW: MNV-W-16-01

From: Chad Egbert
Sent: Friday, August 19, 2016 10:12:20 AM (UTC-07:00) Mountain Time (US & Canada)
To: secretary
Subject: MNV-W-16-01

This proposal of doubling our rates is the most ridiculous thing I have ever heard of. I want to first point out a couple of things before any decisions are made from the PUC.

(1) Meter Readings. I received a letter from Morning View Water a few days ago with our meter readings. It listed readings for the past year on the letter. I found this to be very odd since my meter was not installed until Nov 2015 and yet there was meter readings listed for several months before that. How is that possible? Fake numbers? It was interesting to see how much each month was different. It showed my usage was more than double for June than it was for May of this year and yet I ran my sprinklers the exact same each day both months since we had an early spring. Some how I used an extra 75,000 gallons though. Weird. I also took my meter readings letter and compared it with several of my bordering neighbors. This is where it got interesting. There were some months that my neighbor and I had the exact same readings right down to the very gallon. How coincidental? Also, I have a family of 5. My neighbors are families of 2 people with no children and yet their water usage was higher than mine on some months. Interesting!

(2) Pressure. When the new well was finally up and running, it was very noticeable the difference in pressure. I had HOPE at this time. It was finally functioning like it should have for the past 20 years. Since then, the pressure is back to crap. I have personally called Nolan and Dawn several times and complained about the issue. They always assure me that both wells are running which is very hard to believe. It seems like we are back to square one with low pressure and lots of air in the lines. I can sit outside and watch my sprinklers go from shooting 5 ft out and other times they shoot 30 ft out. The pressure fluctuates every 5 min it seems. Also, I have noticed 3-4 new mobile homes being placed in the Morning View community. It is sad to see that the problem with pressure will just continue to get worse with over 110 homes now using the same well.

(3) Real Estate. When I bought my home in the Morning View subdivision almost 10 years ago, I was told by my realtor that there were 5 homes per well. This was acceptable to me. But not 100+ homes on one well. This is out of hand and ridiculous. I have asked many of my neighbors the same question and they were all told the same when they bought their homes as well. I have no idea why all of the realtors have been told this. Seeming like some bad lying or miscommunication has taken place over the years.

I would dare say that most people living within the Morning View Subdivision are barely getting by in life as it is. Not a single one of us 100+ residents have the extra money to pay more for water. The current rates are already out of hand and almost double compared to what people in town are paying. I feel that it should be

the responsibility of Nolan and Dawn to figure out a way to pay for the \$530,000 loan. We as customers should not be punished for something that should have been fixed years and years ago. Oh ya, what about that contingency fund? Where does that extra \$500+ go every month? Obviously not to the maintenance and upgrades to the well and water system.

Chad Egbert
189 N 4000 E

Jean Jewell

From: onemillionhorsepower@rocketmail.com
Sent: Thursday, August 18, 2016 9:48 PM
To: Beverly Barker; Jean Jewell; Gene Fadness
Subject: Case Comment Form: William Daarud

Name: William Daarud
Case Number: mnv-w-16-01
Email: onemillionhorsepower@rocketmail.com
Telephone: (208)201-6850
Address: 188 N 3966 E
Rigby Idaho, 83442

Name of Utility Company: Morning View Water Company

Comment: My family moved into the morning view subdivision in February of 2016. prior to moving into our new home we put together a detailed budget that included everything we needed in order to live in our new home. we found that our expenses almost perfectly matched our income, so we moved in. prior to our move in, we were not informed of the proposed increase in the water rates. Now if the water bill does increase to the proposed amount, the money will have to come from elsewhere in the budget, and we will have to go without something else. with this in mind we will not be able to afford to live in this area if the water bill does increase so drastically. however we are trapped in our loan for the next 9 years and cannot move out without paying a heavy tax penalty, which we also cannot afford. it is a most worrisome problem indeed

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