

✓ Gen Ack sent 3/4/08
✓ To AV.
✓ To Commis. H
✓ To Chris H. for Response + ?
Jean Jewell

From: ericb@e-c-co.com
Sent: Tuesday, March 04, 2008 2:07 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from ERIC follows:

Case Number: ISW-W-08-01
Name: ERIC
Address: BENDER
City: KUNA
State: IDAHO
Zip: 83634
Home Telephone: 208-859-3592
Contact E-Mail: ericb@e-c-co.com
Name of Utility Company: idaho springs water company
Add to Mailing List: yes

Please describe your question or comment briefly:

my concerns are from past history with the water company. I have had past issues with being unable to contact anyone to address issues with billing questions and absurd late fees. I also have a concern with the proposed rates that will be associated with water usage. I foresee water bills exceeding \$100.00 per month easily based on the lot sizes and watering requirements. I also have a concern about the \$2500.00 first time connection fee. will the apply to established users. or will it only apply to new users in the future.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.190.22.10
