✓ Ltr. back sent 3/23/10 ✓ To AN. ✓ To Commns & H

3/18/10

To The Dept. Idaho Public Utilities Commission

CASE # MUR-W-10-01

My wife & I have been residents (full time) in Murray, Idaho, since Oct. 20, 2005. Ever since that 1st initial meeting & (turn-on water) with Murray water works we have been constantly aware of the inadequate pressure and inadequate year round water to our residence.

Problems (1) Initial hook-up was a 3 day delay.

(2) Constant pressure failures - un announced. Also, inadequate pressure to this day.

(3) Prichard Crk. Road damage due to water line repairs by Murray water works. Inadequate compaction repairs on road causing depressions on road surface.

(4) No billing procedure. We do not receive a monthly bill.

(5) No water when power outages occur due to no back-up generator. 1-6 day outages.

(6) Overall ability to supply water to residences & emergency situations such as fire, no adequate or professional

(7) We request a public hearing!!

Sincerely

Allen Bevaglia Lucy Bevaglia

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