

✓ Men Ask
sent 8/30/06

✓ To A.V.

✓ To Commus.
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Jean Jewell

From: Ed Howell
Sent: Monday, August 28, 2006 6:50 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Monday, August 28, 2006
5:49:41 PM

Case: SPL-W-06-I
Name: Gail Johnson
Street_Address: 16354 W. Coeur d'Alene Dr.
City: Spirit Lake
State: ID
ZIP: 83869

Home_Telephone: 208-623-6517
E-Mail: ggj987@verizon.net
Company: Spirit Lake East Water Company
mailing_list_yes_no: yes

Comment_description: Spirit Lake East Water Co. failed for many years to maintain even minimal water service standards. Even with the recent improvements forced upon the company, the water goes out whenever the electricity fails. Our homes are at risk because we have inadequate water pressure to supply hydrants. Mr Hanson has failed to maintain the system while collecting fees and now wants to be compensated for making the most limited, inadequate improvements. If the company had charged the proper prices and provided quality service, he would not need to ask for such a large increase now. I urge you to NOT force current rate payers to make up for the past mismanagement of the company. Since the previous owners of our home did not seem to know that their was a water company, I doubt that the company has shown even the most limited management skills in collecting payment for the water they delivered. The owner and management of the company should accept the financial burden for their years of neglect and mismanagement. Any rate increase should reflect only reasonable costs for future maintenance and profits in keeping with the quality of water service that we receive.

At this time, the water service provided is third rate and the company deserves third rate compensation. When they provide decent service, they can get a decent return on their investment.

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