

✓ Gen Ack
sent 9/7/06

✓ To A.V.

✓ To Commis
; H

Jean Jewell

From: Ed Howell
Sent: Monday, September 04, 2006 4:57 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Monday, September 04, 2006
3:57:19 PM

Case: SPL-W06-01
Name: Wayne Nowacki
Street_Address: Box 999
City: Spirit Lake
State: ID
ZIP: 83869
Home_Telephone: 208 660 3865
E-Mail: K7zox@verizon.net
Company: Spirit Lake East Water
mailing_list_yes_no: yes

Comment_description: It seems we the customers are being stuck for defficiencies in the system since it was built with problems. The reservoir was cracked early in its life and not repaired and the roof was defective from the begining and leaked early on. Leaks in pipes were just repaired that have leaked for years. Repairs were made recently because the customers had complained to the Idaho DEQ whos response to the citizens complaints were marginal at best and seemed to always let the system owner go on and on. I do not think doubleing the rates is justified at this time. The water system was not built to adequtely serve the subdivision in the begining. Why do we have to pay for the companies failure to do wht should have been done from the begining.

Transaction ID: 941557.19
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 70.110.36.222
User Hostname: 70.110.36.222

✓ Men Ask
sent 9/7/06

✓ To A.V.

✓ To Commes
: H

Jean Jewell

From: Ed Howell
Sent: Tuesday, September 05, 2006 11:06 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Tuesday, September 05, 2006
10:06:21 PM

Case: SPL-W-06-1
Name: John Balbi
Street Address: 31772 N. Kelso Dr.
City: Spirit Lake
State: Idaho
ZIP: 82869
Home Telephone: 208-623-2587
E-Mail: johnb@ladybugproducts.com
Company: Spirit Lake East Water Co.
mailing_list_yes_no: yes

Comment_description: I have heard that the SLE water Co. has requested to be excused from a hearing. I object. This company has neglected this system for many years and after a serious confrontation with the I.D.E.Q. they were forced to make repairs. They were written up by the I.D.E.Q. as far back as the year 2000 of my knowledge. If they were diligent in their duties they should have made the repairs then and asked for a rate increase then. Now we are faced with a 100% increase all at once. I know of no product or service that has asked for so much in so little time.

I also would like to bring up the fact that there is no change in the management ideas that there should be a roadmap for improvement to this system

Transaction ID: 952206.21
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 4.242.237.59
User Hostname: 4.242.237.59