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Jean Jewell

From: k7zox@verizon.net
Sent: Tuesday, November 21, 2006 2:57 AM
To: Tonya Clark; Jean Jewell; Gene Fadness
Subject: PUC Comment/Inquiry Form

A Comment from Wayne Nowacki follows:

Case Number: SPL-W-06-01
Name: Wayne Nowacki
Address: Box 999
City: Spirit Lake
State: ID
Zip: 83869
Home Telephone: 208 660 3865
Contact E-Mail: k7zox@verizon.net
Name of Utility Company: Spirit Lake East Water
Add to Mailing List: yes

Please describe your question or comment briefly:

In regards to the reasons for a rate increase, I believe it should be denied for the following reasons: The Spirit Lake East Water system was constructed sub-standard from the beginning, the reservoir wall was cracked early on, there is no way knowing how much leakage there is in the system, the reservoir roof has leaked for a long time, the system has never been flushed to my knowledge, the physical location of piping is not known. There was a major expense in 2005 after an earlier water outage caused the Idaho Department of Environmental Quality got into the picture after several residents complained to the DEQ. Even with the DEQ involved the repairs took over a year to complete and in my opinion are band-aid repairs. I believe the SLE Water infrastructure was flawed from the beginning and now we as the customers are going to pay for the short comings accepted by SLE Water which is Hanson Industries (the original developers of Spirit Lake East).

If SLE Water wants to increase rates they need to design a plan to upgrade the system which should include water pressure issues throughout the systems, water supply for fire protection, upgrading of 4 inch trunk lines to at least 6 inch lines, monitoring of water flow (compare amount of water pumped to amount used) and the establishment of a preventive maintenance program. An investigation of why the water in SLE needs to be chlorinated should be conducted.

The rate increase appears to be a way SLE (Hanson Industries) is going to get even with the residents of SLE for complaining to the DEQ.

Obtaining accurate information about SLE Water is poor at best.

Request a meeting with the PUC commissioners be held in this area.

SLE Water dose not deserve the right to increase rates at this time, the past has proven SLE Water can not manage the system properly.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc/ipuc.html>
IP address is 68.238.137.3