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**Jean Jewell**

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**From:** twogirls1110@yahoo.com  
**Sent:** Wednesday, January 10, 2007 1:56 PM  
**To:** Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell  
**Subject:** PUC Comment/Inquiry Form

A Comment from David Sincerbeaux follows:

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Case Number: SPL-W-06-1  
Name: David Sincerbeaux  
Address: 32454 N. Priest River Dr.  
City: Spirit Lake  
State: Idaho  
Zip: 83869  
Home Telephone: 208-623-2864  
Contact E-Mail: twogirls1110@yahoo.com  
Name of Utility Company: Spirit Lake East Water Co.  
Add to Mailing List: yes

Please describe your question or comment briefly:  
Spirit Lake East Water Company (Hanson Industries) has owned/operated the water system in SLE for approximately 30 years. During this time no improvements have been made to this system until the recent orderings by DEQ. This has resulted in 250+ homes being put into a situation that is unsafe and unsatisfactory according to DEQ standards, i.e, low or no water pressure, unsanitary water following disruption of service, failure to notify in a timely manner a boil order. In addition, the back up system which was ordered by DEQ to be installed, during our most recent service disruption was not up to capacity to handle the situation; the resevoir was not filled in order to provide water to the homes. The back up system is battery powered which is unable to power the well pump to continue to fill the reservoir. The homes in SLE were without power for at least 36+ hours. The town of Spirit Lake was asked to assist during this time but the water company (Hanson Industries) was told that the city could not continue to help them out but they needed to address the issues themselves. To date no updates or changes have been made in order to prevent this reoccurrence.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 216.255.192.88

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