

✓ Gen. Acct  
sent 11/3/09  
w/ copy of Order

✓ To Commus  
:H

RECEIVED

2009 NOV -2 AM 8:17

33588 North Kelso Drive  
Spirit Lake, Idaho 83869  
208-623-3244

October 29, 2009

IDAHO PUBLIC  
UTILITIES COMMISSION

Spirit Lake East Water Company  
P.O. Box 3388  
Coeur d'Alene, Idaho 83816

Dear Sirs:

RE: TARIFF ADVICE FOR SPIRIT LAKE EAST WATER COMPANY, INC.

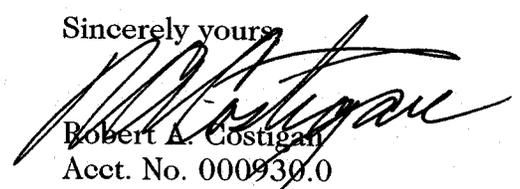
I read your October 13, 2009 proposal to the Idaho Public Utilities Commission on Tariff advice and see no major objection to it for my part.

I appreciate your desire for a steady income stream as opposed to that now in existence. Your argument would be on a sounder basis if you presently had capacity to read the meters on a monthly basis. With the current system that is obviously not possible, until such time as a remote reading capability for the meters is in place. I believe you will agree monthly readings of the meters during the Winter Season is presently beyond your capability for possibly five of the twelve months.

As a client of your service, I would like to see a provision included which would also permit advance payment for services rendered. In my own case, as a resident of sixteen years, I would prefer to pay the year in advance based on an estimated usage in order to avoid the time consuming and costly mailing process. I am not a user of the Internet or its banking convenience. I use this prepayment provision with other utilities providers and have found it to be mutually beneficial. This would in no manner hinder your present desire for a monthly billing, but it would permit the user of your services a simple reminder of the status of their account.

The timing of your proposal does not permit much of an opportunity for comment, to the Idaho Public Utilities Commission based on its November 2009 implementation, had you considered the time factor in your proposal?

Sincerely yours



Robert A. Costigan  
Acct. No. 000930.0

cc: Idaho Public Utilities Commission

✓ Jean Hark  
sent 11/3/09

✓ To Comments  
: H

**Jean Jewell**

---

**From:** dgwiench@msn.com  
**Sent:** Friday, October 30, 2009 4:29 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Derek Wiench follows:

-----  
Case Number: ~~BES-W-09-01~~ SPL-W-09-01  
Name: Derek Wiench  
Address: 16736 W. Cda. Dr.  
City: Spirit Lake  
State: ID  
Zip: 83869  
Daytime Telephone: 208-623-5099  
Contact E-Mail: [dgwiench@msn.com](mailto:dgwiench@msn.com)  
Name of Utility Company: Spirit Lake East Water Co.  
Add to Mailing List:

Please describe your comment briefly:

I believe the meter reading and billing should be left on a quarterly cycle. What a waste of time and money to read the meters monthly, generate and mail a monthly billing, and process monthly payments. This is much more expensive for the utility which will in turn ultimately lead to a rate increase.

I do understand and support the need for returned check fees, late payment fees, and charges for disconnection and reconnection.

Sincerely,  
Derek Wiench

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 70.110.59.137

-----