

*Walter Hooker
sent 2/18/05*

✓ To Adv.

*✓ To Comm
H*

TGW-W-05-1

RECEIVED
FILED



Feb 11 2005
Walter Hooker
1725 S Ash Park Ln.
Boise Id. 837
phone 794-0861

2005 FEB 18 AM 8:44

IDAHO PUBLIC
UTILITIES COMMISSION

To: Idaho Public Utilities Commission and who it may concern.

I wish to express my complaint with Terra Grande Water's proposed water rate payment increase as stated in the notice sent out by Terra Grand Water on the 9th of February,

First off let me say, that I understand the water contamination problem, and I also understand that Terra Grand Water is not personally responsible for this issue. But, Terra Grand Water is a business, and as many business's find out, there are costs of operations and unexpected expenses, this would qualify as one. I do not feel 'we as customers,' should bear the cost of this issue, payments should stay within reason, Terra Grand Water is asking for full United Water price and full Terra Grand Water price, which means as a customer, I will be getting charged twice for the water I receive, I do not need a Water broker. I need a water company that can supply usable water at reasonable water price rate. I am not opposed to United Water assuming all water responsibilities. I have enclosed a copy of the notice from Terra Grand Water for your review.

Thanks for your time.
Walter Hooker



IMPORTANT NOTICE FOR TERRA GRANDE WATER SYSTEM CUSTOMERS REGARDING RATE CHANGES

On February 9, 2005 Terra Grande filed an Application with the Idaho Public Utilities Commission ("IPUC") requesting to increase rates for water service provided to its customers. The proposed request is based on Terra Grande's recent connection to the United Water of Idaho, Inc. supply system to procure reliable and safe water service for its customers. This connection was completed on January 28, 2005, whereupon United Water began selling water to Terra Grande for resale to its customers. Because United Water's rates for water service are higher than the rates Terra Grande charges its customers the Company has requested that the IPUC authorize it to increase its rates.

In the interim Terra Grande has requested that the IPUC authorize the Company to continue to charge its customers its currently approved winter rates of \$16.00 per month. In addition, to these charges, the Company has requested that it be allowed to pass on the actual costs it incurs from procuring water supply from United Water for its customers.

Because the actual consumption of water from the United Water supply system has not been measured yet an illustration of Terra Grande's proposal is provided. Using United Water's average consumption per residential customer as stated in the Company's Tariff's of 208.75 ccf, and assuming the use of a 3" meter and a 65%/35% summer winter split estimated customer rates can be calculated using United Water's winter volume charge of \$.9825 and customer charge of 82.49 bi-monthly for one 3" meter. The resulting Terra Grande customer's portion of the United Water bill would be \$241.79 annually or \$40.30 bi-monthly. Adding Terra Grande's existing flat rate for water service in the winter would increase each customer's bill to \$72.30 for the winter months. This of course could be higher or lower based upon what the actual usage is recorded for each billing period.

Terra Grande also wishes to notify its customers that water usage is now being measured by a 3" meter installed by United Water. Accordingly, all actual usage will be billed to Terra Grande and in turn the Company proposes to pass these costs on to its customers. Thus, the Company requests that its customers engage in any reasonable methods by which they can conserve the use of water. The Company believes that conservation efforts will help to reduce the impacts of any proposed rate increase.

This request to increase rates for water service is subject to public review and a decision by the IPUC. Copies of the filing are available at the Company's offices and the office of the IPUC. Please call the Company during business hours at 322-2509 to make arrangements to view the Notice at its office.

In addition to this request Terra Grande has also requested that the IPUC set just and reasonable rates to replace and/or adjust any interim rate that it may approve for the Company after the Company's operations are thoroughly analyzed.