

✓ Jim Ack
sent 3/4/05

✓ To A.V.

✓ To Commis
; H

Jean Jewell

From: Ed Howell
Sent: Friday, March 04, 2005 12:21 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, March 04, 2005
12:20:42 PM

Case: tgw-w-05-1
Name: Jim Storey
Street Address: 1607 S Ash Park Ln.
City: Boise
State: Idaho
ZIP: 83709

Home Telephone: 3760044

E-Mail: jvstorey2@aol.com

Company: terra Grande water

mailing_list_yes_no: yes

Comment description: I am the Pioneer Neighborhood Asso. Pres. Terra Grande Water is our provider of water. I have been receiving complaints about bills received by residents. They have received bills from \$16.00 to \$32.00 for March payment. A letter sent on Jan 21 by Terra Grand said, they will credit you on your billing at a rate of 2 letters per person per day. This would equate to \$5.00 perperson. There accounting seems to be way off.

As Pioneer Neighborhood Association President I would like to discuss some other issues residents have concerning resampling, liability where we the users stands in reopening our wells. Drilling new wells and water rights.

I want to thank Ron Lane, Rob Whittney, Mark Jeffers, Mark Slifka, and Kelen Harrington for all their assistance. But, I am getting question for residents that only the commission can handle. I would appreciate a person to person meeting before this and other issues are completed.

Jim Storey
Pioneer Neighborhood Association President

Transaction ID: 341220.42

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 205.188.116.204

User Hostname: 205.188.116.204

✓ Men. Ack
sent 3/4/05

To AV.

✓ To Comm
i H

Jean Jewell

From: Front
Sent: Friday, March 04, 2005 3:30 PM
To: Jean Jewell
Cc: CJ Cooper
Subject: FW: Complaint acknowledgement

TGW-W-05-1

-----Original Message-----

From: Ed Howell
Sent: Friday, March 04, 2005 3:08 PM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Friday, March 04, 2005
3:08:20 PM

Name: Frank Graham
Street_Address: 8031 Lemhi st
City: Boise
State: Id
ZIP: 83709
Home_Telephone: 208-322-6772
Work_Telephone: 208-336-1180
E-Mail: kimberleyrg@msn.com
Home_Business: Home
Business_Name:
Business_Street_Address:
Business_Phone:
Complaint_Company: Terra Grande Water
Local_Provider:
Contacted_utility: No
Complaint_description: We do not think we should pay for the hook up to United water
It is terra Grande Waters responsibly.
Thank you
Frank and Nelda Graham

Transaction ID: 341508.20
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 65.101.72.55
User Hostname: 65.101.72.55

✓ Gen Ack
sent 3/4/05

✓ To AV.

✓ To Commes
: H

Jean Jewell

From: Ed Howell
Sent: Friday, March 04, 2005 2:35 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, March 04, 2005
2:34:32 PM

Case: *TGW-W-05-1*
Name: Katie B. Corn
Street Address: 2111 So. Ash Park Ln
City: Boise
State: ID
ZIP: 83709
Home Telephone: 208-376-1370 208-703-8839
E-Mail: JConway208.AOL.Com
Company: Terre Grande Water
mailing_list_yes_no: yes

Comment description:
Terre Grande Water Co. is wanting a rate increase for being hooked up to United Water. Why, should we be the ones to foot that bill. We are not the ones who contaminated the water. I live on a fixed income and feel that Terre Grande should foot that bill. My Daughter and Son-in-Law live with me and they feel the same way. Whoever contaminated the water should pay for the hook-up to United Water.

Transaction ID: 341434.32
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 64.12.116.203
User Hostname: 64.12.116.203