

**BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION**

**IN THE MATTER OF THE APPLICATION )**  
**OF TROY HOFFMAN WATER )** **CASE NO. TRH-W-10-01**  
**CORPORATION FOR AUTHORITY TO )**  
**INCREASE ITS RATES AND CHARGES FOR )** **NOTICE OF**  
**WATER SERVICE IN THE STATE OF )** **PUBLIC WORKSHOP**  
**IDAHO )**  
**)** **NOTICE OF**  
**)** **MODIFIED PROCEDURE**  
**)**  
**)** **NOTICE OF SCHEDULING**  
**)**  
**)** **NOTICE OF TELEPHONIC**  
**)** **CUSTOMER HEARING**

---

On June 7, 2010, Troy Hoffman Water Corporation (Troy Hoffman; Company) filed an Application with the Idaho Public Utilities Commission (Commission) requesting authority to increase its rates and charges for water service. Troy Hoffman provides water service to 146 residential customers and 1 commercial customer in the City of Coeur d'Alene, Kootenai County, Idaho.

Troy Hoffman proposes a revenue increase of \$34,262 (142%) for residential and commercial water customers effective July 1, 2010. The Company has not had a rate increase for 14 years. Reference Case No. TRH-W-95-01, Order Nos. 26545 and 28264. The Company states it is necessary to raise the rates due to increased operating expenses along with costs incurred from needed repairs and replacement of the main pump in 2009.

Troy Hoffman proposes the following increase in rates and charges:

	<b>Current Rates</b>	<b>Proposed Rates</b>
Residential	\$5.50 per month plus \$.60 per 1,000 gallons for all consumption in excess of 3,000 gallons per month	\$13.31 per month plus \$1.45 per 1,000 gallons for all consumption in excess of 3,000 gallons per month
Commercial	\$7.50 per month plus \$.60 per 1,000 gallons for all consumption in excess of 3,000 gallons per month	\$18.15 per month plus \$1.45 per 1,000 gallons for all consumption in excess of 3,000 gallons per month

NOTICE OF PUBLIC WORKSHOP  
 NOTICE OF MODIFIED PROCEDURE  
 NOTICE OF SCHEDULING  
 NOTICE OF TELEPHONIC CUSTOMER HEARING 1

Customers are billed for water service on a bi-monthly basis.

Additional charges (and changes) proposed by the Company are (1) changing the current \$10 fee for Turn On Terminated Service to a Reconnection Charge of \$20 during office hours (7-4 Monday thru Friday) and \$40 after office hours; (2) imposing a Late Payment Fee of \$10; and (3) charging a Returned Check Fee of \$20. Also proposed is a change in the Department of Environmental Quality (DEQ) Public Drinking Water Fee from a one-time \$5.00 customer charge to a \$.42 per month assessment fee.

On June 23, 2010, the Commission issued a Notice of Application in Case No. TRH-W-10-01 and suspended the Company's proposed July 1, 2010, effective date.

### **NOTICE OF PUBLIC WORKSHOP**

YOU ARE HEREBY NOTIFIED that the Commission Staff will hold a public workshop for Troy Hoffman Water customers regarding the Application. The purpose of this public workshop is to provide customers with an overview of the Company's Application and to dispense information. At the workshop, customers will have an opportunity to ask questions of the Staff regarding the Company's rate case. Representatives of Troy Hoffman may also be available. The Staff will hold its public workshop on **TUESDAY, NOVEMBER 9, 2010, AT 7:00 P.M. (PST) IN THE DRIFTWOOD BAY ROOM OF THE NORTH IDAHO COLLEGE STUDENT UNION BUILDING, 1000 W. GARDEN AVENUE, COEUR D'ALENE, IDAHO.**

YOU ARE FURTHER NOTIFIED that all workshops in this matter will be held in facilities meeting the accessibility requirements of the Americans with Disabilities Act (ADA). Persons needing the help of a sign language interpreter or other assistance in order to participate in or to understand testimony and argument at a public hearing may ask the Commission to provide a sign language interpreter or other assistance at the hearing. The request for assistance must be received at least five (5) working days before the hearing by contacting the Commission Secretary at:

IDAHO PUBLIC UTILITIES COMMISSION  
PO BOX 83720  
BOISE, IDAHO 83720-0074  
(208) 334-0338 (Telephone)  
(208) 334-3762 (FAX)  
E-Mail: [secretary@puc.idaho.gov](mailto:secretary@puc.idaho.gov)

NOTICE OF PUBLIC WORKSHOP  
NOTICE OF MODIFIED PROCEDURE  
NOTICE OF SCHEDULING  
NOTICE OF TELEPHONIC CUSTOMER HEARING 2

## NOTICE OF MODIFIED PROCEDURE

YOU ARE FURTHER NOTIFIED that the Company requested its Application be processed by Modified Procedure. The Commission is informed that Staff has completed its initial investigation of the Company's Application and recommends that the Company's Application be processed by Modified Procedure as to the technical issues.

YOU ARE FURTHER NOTIFIED that the Company has filed certain exhibits and workpapers. These documents are on file with the Commission Secretary at the Commission's office, 472 W. Washington Street, Boise, Idaho, where they may be viewed as a matter of public record during normal business hours. Interested parties may also view Troy Hoffman's Application at the Commission's website, [www.puc.idaho.gov](http://www.puc.idaho.gov) by clicking on "File Room" and then "Water Cases."

YOU ARE FURTHER NOTIFIED that the Commission has determined that it may not be necessary to convene a formal technical hearing in this matter and will proceed under **Modified Procedure** pursuant to Rules 201 through 204 of the Idaho Public Utilities Commission's Rules of Procedure, IDAPA 31.01.01.201-204. The Commission also notes that Modified Procedure and written comments have proven to be an effective means for obtaining public input and participation.

## NOTICE OF SCHEDULING

YOU ARE FURTHER NOTIFIED that the Commission Staff will file its comments and analysis of the Company's Application following the public workshop and on or before November 23, 2010. The Company may file reply comments on or before Friday, December 3, 2010. Any customer or person desiring to state a position on this Application may file a written comment in support or opposition with the Commission on or before Thursday, December 9, 2010. The comment must contain a statement of reason supporting the comment. Written comments concerning this Application shall be mailed to the Commission and the Company at the addresses reflected below:

Commission Secretary  
Idaho Public Utilities Commission  
PO Box 83720  
Boise, ID 83720-0074

Ron Stadley, President  
Troy Hoffman Water Corporation  
710 W. Dalton Avenue, Suite J  
Coeur d'Alene, Idaho 83815  
E-mail: [ron@allservron.com](mailto:ron@allservron.com)

Street Address for Express Mail:

472 W. Washington Street  
Boise, ID 83702-5918

These comments should contain the case caption and case number shown on the first page of this document. Persons desiring to submit comments via e-mail may do so by accessing the Commission's home page located at [www.puc.idaho.gov](http://www.puc.idaho.gov). Click the "Comments and Questions" icon, and complete the comment form, using the case number as it appears on the front of this document. These comments must also be sent to the Applicant at the e-mail address listed above.

YOU ARE FURTHER NOTIFIED that if no written comments or protests are received within the deadline, the Commission will consider this matter on its merits and enter its Order without a formal hearing. If written comments are filed within the deadline, the Commission will consider them and in its discretion may set the same for formal hearing.

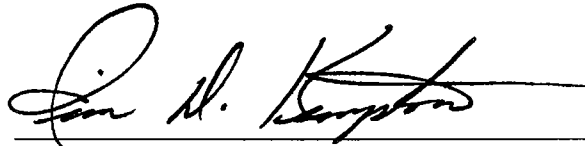
#### **NOTICE OF TELEPHONIC CUSTOMER HEARING**

YOU ARE FURTHER NOTIFIED that a telephonic hearing for receipt of oral public testimony will be held on **THURSDAY, DECEMBER 9, 2010 AT 8:00 P.M. (MST) IN THE COMMISSION HEARING ROOM, 472 WEST WASHINGTON STREET, BOISE, IDAHO.** Persons wishing to participate telephonically may dial toll-free **(888) 706-6468; when prompted, enter Participant Code 472404.** The phone bridge will open approximately 10 minutes before the hearing.

YOU ARE FURTHER NOTIFIED that the workshop and the hearing will be conducted pursuant to the Rules of Procedure adopted by the Idaho Public Utilities Commission, IDAPA 31.01.01.000 et seq.

NOTICE OF PUBLIC WORKSHOP  
NOTICE OF MODIFIED PROCEDURE  
NOTICE OF SCHEDULING  
NOTICE OF TELEPHONIC CUSTOMER HEARING 4

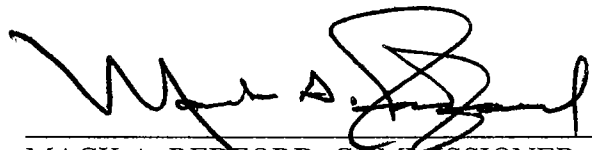
DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 21<sup>st</sup>  
day of October 2010.



JIM D. KEMPTON, PRESIDENT

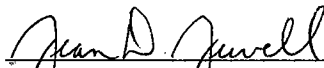


MARSHA H. SMITH, COMMISSIONER



MACK A. REDFORD, COMMISSIONER

ATTEST:



Jean D. Jewell  
Commission Secretary

bls/O:TRH-W-10-01\_sw2

NOTICE OF PUBLIC WORKSHOP  
NOTICE OF MODIFIED PROCEDURE  
NOTICE OF SCHEDULING  
NOTICE OF TELEPHONIC CUSTOMER HEARING 5