

Jean Jewell

From: jamescj@frontier.com
Sent: Monday, November 15, 2010 5:06 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Jim Johnson follows:

Case Number: trh-w-10-01
Name: Jim Johnson
Address: 1290 E. Margaret Ave
City: Coeur d Alene
State: Id
Zip: 83815
Daytime Telephone: 208-664-5195
Contact E-Mail: jamescj@frontier.com
Name of Utility Company: Troy Hoffman Water Corp
Acknowledge: acknowledge

Please describe your comment briefly:

We can understand a rate increase after this number of years. Not being privy to the numbers nor being familiar with this type of business, these 146 customers are pretty much reliant on the IPUC. As a percentage 142% is a lot. Few families could handle these changes if it applied to all in their lives. As we have had many years of good service from Hoffman water at a much reduced cost, please scrutinize that every dime is really justified. Thank you, Jim & Marlys Johnson

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 173.67.216.18

Jean Jewell

From: wagner39742roadrunner.com
Sent: Monday, November 15, 2010 12:33 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from mary wagner follows:

Case Number: trh-w-10-01
Name: mary wagner
Address: 4765 n troy st
City: coeur d alene
State: id
Zip: 83815
Daytime Telephone: 208 667 5574
Contact E-Mail: wagner39742roadrunner.com Name of Utility Company: hoffman water
Acknowledge: acknowledge

Please describe your comment briefly:

I think, that before we are required to pay a 142% rate increase, we should know what we are getting for our money. Just because there hasn't been an increase for years, doesn't mean there should be that large of an increase. What costs do the new owners have to cover? Are they going to make upgrades on the system? How does this increase compare to other water rates in Coeur D Alene?

It is fair that the owners make a profit, but nobody likes surprises and in this economy we need to know where our money is going and what it is doing for us.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 98.145.92.163
