

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION)
OF TROY HOFFMAN WATER) **CASE NO. TRH-W-13-01**
CORPORATION FOR AUTHORITY TO)
INCREASE ITS RATES AND CHARGES FOR) **NOTICE OF TELEPHONIC**
WATER SERVICE IN THE STATE OF) **PUBLIC HEARING**
IDAHO)
) **NOTICE OF**
) **PUBLIC COMMENT DEADLINE**
)
) **ORDER NO. 32908**

On July 5, 2013, Troy Hoffman Water Corporation applied to the Idaho Public Utilities Commission for authority to increase its rates and charges for water service. On July 26, 2013, the Company filed corrected Application pages that reduce the amount of the proposed increase from 72% to 34%. The Company asks that the new rates take effect on January 1, 2014. The Commission issued a Notice of Application on July 31, 2013, and a Notice of Modified Procedure on August 20, 2013. *See* Order Nos. 32863 and 32881. The Commission scheduled an October 1, 2013 public workshop in Coeur d’Alene, Idaho. It also set a November 14, 2013 deadline for Commission Staff to file written comments, and a November 25, 2013 deadline for the Company to file a reply, if needed. *See* Order No. 32881.

With this Order, the Commission schedules a December 12, 2013: (1) telephonic public hearing for customers and other persons not related to parties to testify about the Application; and (2) deadline for such persons to file written comments about the Application.

APPLICATION SUMMARY

Troy Hoffman provides water service to 146 residential customers and 1 commercial customer in Coeur d’Alene. With this Application, the Company has applied for a 34% increase in water rates as follows:

	Current Rates	Proposed Rates
Residential	\$11.80 per month plus \$1.10 per 1,000 gallons for all consumption exceeding 5,000 gallons per month	\$15.76 per month plus \$1.47 per 1,000 gallons for all consumption exceeding 5,000 gallons per month

Commercial	\$15.50 per month plus \$1.10 per 1,000 gallons for all consumption exceeding 5,000 gallons per month	\$20.70 per month plus \$1.47 per 1,000 gallons for all consumption exceeding 5,000 gallons per month
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The Company notes that it did not seek a rate increase between 1996 and 2011 even though its operating expenses increased during that period. The Company then increased its rates in January 2011. *See* Order No. 32152. The Company says the January 2011 increase partially bridged the gap between its operating expense and income, but the Company needs another increase because operating expenses continue to exceed income. *See* Application.

The Application and supporting workpapers, testimonies and exhibits have been filed with the Commission and are available for public inspection during regular business hours at the Commission offices. The Application and testimonies are also available on the Commission’s web site at www.puc.idaho.gov. Click on the “File Room” tab at the top of the page, scroll down to “Open Water Cases,” and then click on the case number as shown on the front of this document.

NOTICE OF PUBLIC HEARING

YOU ARE HEREBY NOTIFIED that the Commission will convene a **telephonic** public hearing in this matter. The purpose of the public hearing is to take testimony from the Company’s customers and other interested members of the public. The telephonic public hearing will be conducted at **8:00 P.M. MST, THURSDAY, DECEMBER 12, 2013 FROM THE COMMISSION’S HEARING ROOM, 472 WEST WASHINGTON STREET, BOISE, IDAHO.** Persons wishing to testify telephonically or listen to the proceedings may dial the following toll-free number: **1-800-920-7487 followed by the Participant Code: 76373262.** The telephonic hearing will be held in the following manner:

- All participants will be able to hear the proceeding;
- A participant’s phone will be automatically muted except when testifying;
- If you would like to testify, press * 1 (star one) on your phone key pad. This will sign you up (put you in the queue) to testify;
- When it is your turn to testify, you will hear the prompt "ask your question." At that time, you will be sworn in, asked to state your full name, spell your last name, and give your full address;

- When you testify please be sure to eliminate any background noise, such as the TV, radio, etc., in order that your testimony can be heard clearly and recorded by the court reporter. At the conclusion of your testimony you may be asked questions;
- If at any time after you sign up to testify, you decide that you do not want to testify, simply push the # (pound) key on your phone and you will be taken (out of the queue) off the list to testify.

YOU ARE FURTHER NOTIFIED that all hearings and workshops in this matter will be held in facilities meeting the accessibility requirements of the Americans with Disabilities Act (ADA). Persons needing the help of a sign language interpreter or other assistance in order to participate in or to understand testimony and argument at a public hearing may ask the Commission to provide a sign language interpreter or other assistance at the hearing. The request for assistance must be received at least five (5) working days before the hearing by contacting the Commission Secretary at:

IDAHO PUBLIC UTILITIES COMMISSION
PO BOX 83720
BOISE, IDAHO 83720-0074
(208) 334-0338 (Telephone)
(208) 334-3762 (FAX)
E-Mail: secretary@puc.idaho.gov

YOU ARE FURTHER NOTIFIED that all proceedings in this case will be held pursuant to the Commission's jurisdiction under Title 61 of the Idaho Code and specifically *Idaho Code* §§ 61-302, 61-307, 61-502, 61-503, 61-507, 61-622, and 61-623. The Commission may enter any final Order consistent with its authority under Title 61.

YOU ARE FURTHER NOTIFIED that all hearings will be conducted pursuant to the Commission's Rules of Procedure, IDAPA 31.01.01.

NOTICE OF PUBLIC COMMENT DEADLINE

YOU ARE FURTHER NOTIFIED that Company customers and other interested members of the public desiring to state a position on the Company's Application must file a written comment in support or opposition with the Commission **no later than December 12, 2013**. The comment must contain a statement of reasons supporting the comment. In addition, if a person desires an in-person hearing before the Commission, rather than the opportunity to

testify telephonically at the public hearing referenced above, the comment should say so and explain why the in-person hearing is necessary. Written comments concerning this Application shall be mailed to the Commission and the Applicant at the addresses reflected below:

Commission Secretary
Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074

Ron Stadley, President
Troy Hoffman Water Corporation
710 W. Dalton Avenue, Suite J
Coeur d'Alene, Idaho 83815
E-mail: ron@allservron.com

Street Address for Express Mail:

472 W. Washington Street
Boise, ID 83702-5918

These comments should contain the case caption and case number shown on the first page of this document. Persons desiring to submit comments via e-mail may do so by accessing the Commission's home page located at www.puc.idaho.gov. Click the "Utility Case Comment or Question Form" under the "Consumers" tab, and complete the comment form using the case number as it appears on the front of this document. These comments must also be sent to the Company at the e-mail address listed above.

YOU ARE FURTHER NOTIFIED that all proceedings in this case will be held pursuant to the Commission's jurisdiction under Title 61 of the Idaho Code and specifically *Idaho Code* § 61-502 and 61-622. The Commission may enter any final Order consistent with its authority under Title 61.

YOU ARE FURTHER NOTIFIED that all proceedings in this matter will be conducted pursuant to the Commission's Rules of Procedure, IDAPA 31.01.01.000 *et seq.*

ORDER

IT IS HEREBY ORDERED that a telephonic public hearing for customers and other interested persons will occur on December 12, 2013, as noted above.

IT IS FURTHER ORDERED that customers and interested members of the public must file comments, if any, by December 12, 2013.

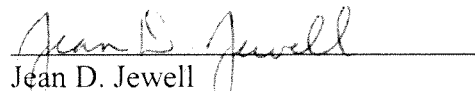
DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 11th
day of October 2013.


PAUL KJELLANDER, PRESIDENT


MACK A. REDFORD, COMMISSIONER


MARSHA H. SMITH, COMMISSIONER

ATTEST:


Jean D. Jewell
Commission Secretary

O:TRH-W-13-01_kk3