

Jean Jewell

From: Ed Howell
Sent: Thursday, February 12, 2004 12:16 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, February 12, 2004
12:16:23 PM

Case: UWI-W-04-1
Name: Bill Freeman
Street Address: 1009 South Owyhee Street
City: Boise
State: Idaho
ZIP: 83705
Home Telephone: 388-1174
E-Mail:

Company: United Water Idaho

mailing_list_yes_no: yes

Comment_description: The Idaho Statesman reports that UWI is seeking to recover additional costs for creating monthly bills for customers who want to make a levelized payment. I have no objection to the concept of levelized payments, but don't think it is fair that people who are on the standard billing cycle, who are not asking for a special service, should be asked to pay. Create the special service only if there are enough customers to allow a modest charge. Let those who receive special services pay the additional cost. Bill Freeman 2/12/2004

Transaction ID: 2121216.23
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 66.193.42.2
User Hostname: 66.193.42.2

Jean Jewell

From: Ed Howell
Sent: Wednesday, February 11, 2004 9:21 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, February 11, 2004
9:21:10 PM

Case: UWI-W-04-1
Name: Eileen A Odell
Street Address: 2064 N Mitchell St
City: Boise
State: ID
ZIP: 83704

Home Telephone: 208 378-4934
E-Mail: eodell@spro.net
Company: United Water

mailing_list_yes_no: no

Comment_description: I completely support United Water's proposal to provide level pay billing as this is a service I use and appreciate with my other utilities. I question the company's estimate of the cost of implementation. When Idaho Power & IGC started level pay, did they charge their customers for the implementation costs? Also, my Idaho Power & IGC bills are, at my request, taken out of my checking account by EFT. Is United Water planning to offer this service as well? My feeling is that over time, the company more than recoups its implementation costs by the savings of reduced rebilling & collections for the customers taking advantage of EFT.

Transaction ID: 2112121.10
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 206.206.48.215
User Hostname: 206.206.48.215

Jean Jewell

From: Ed Howell
Sent: Wednesday, February 11, 2004 8:32 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, February 11, 2004
8:31:57 PM

Case: UWI-W-04-1
Name: JAN GLANDON
Street Address: 3440 HANSEN AVE.
City: BOISE
State: ID
ZIP: 83703
Home Telephone: 208-336-1698
E-Mail: kittygoogly@aol.com
Company: United Water
mailing_list_yes_no: yes
Comment_description: I think it is a totally great fantastic idea to bill customers monthly for water usage. I would sign up in a heart beat.

Transaction ID: 2112031.57
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 198.81.26.78
User Hostname: 198.81.26.78

Jean Jewell

From: Ed Howell
Sent: Wednesday, February 11, 2004 8:25 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, February 11, 2004
8:24:31 PM

Case: UWI-W-04-1
Name: Anne Niemysk
Street Address: 1009 E Boise Avenue
City: Boise
State: ID
ZIP: 83706

Home Telephone: 208/384-0355
E-Mail: niemysk@mindspring.com
Company: United Water

mailing_list_yes_no: no

Comment_description: I would like to encourage you to approve UW's request to implement a level pay plan. In order to avoid sticker shock from our water bills in the summertime, I currently pay an additional amount of money, over and above the amount due, every other month during the wintertime. Having the ability to pay this on a monthly basis, rather than a semi-monthly basis, would be GREAT.

Transaction ID: 2112024.31
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 65.179.224.4
User Hostname: 65.179.224.4

Jean Jewell

From: Ed Howell
Sent: Wednesday, February 11, 2004 4:01 PM
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Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, February 11, 2004
4:01:07 PM

Case: UWI-W-04-1
Name: Kerry LaFramboise
Street Address: 6687 Santa Ana Avenue
City: Boise
State: Idaho
ZIP: 83709
Home Telephone: 208-362-0789
E-Mail: watchman4jc@aol.com
Company: United Water
mailing_list_yes_no: yes
Comment_description: I haven't found any problem with the current billing system and if it is going to cost me and my neighbors more money to go to a level pay plan, my vote would be to leave things the way they are. Thank you for your time.

Transaction ID: 2111601.7
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 164.165.186.2
User Hostname: 164.165.186.2

Jean Jewell

From: Ed Howell
Sent: Wednesday, February 11, 2004 12:56 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, February 11, 2004
12:55:53 PM

Case: UWI-W-04-1
Name: Harold Emel
Street_Address: 3915 Buckingham Drive
City: Boise
State: Idaho
ZIP: 83704-3430
Home_Telephone: 376-5130
E-Mail: emelhoe@cableone.net
Company: United Water
mailing_list_yes_no: yes
Comment_description: See no need to add a consumer cost of \$72,000.00 for monthly billing. All anyone needs to do is divide last years bills by twelve and thats your monthly amount. Anyone can set up a budget without adding costs to services.

Transaction ID: 2111255.53
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 24.116.32.16
User Hostname: 24.116.32.16