

✓ Sen Ask sent 2/19/04 ✓ To AV ✓ To Commis. : H

Jean Jewell

From: Ed Howell
Sent: Saturday, February 14, 2004 11:01 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, February 14, 2004
11:01:16 AM

Case: UWI-W-04-1
Name: Scott Larson
Street Address: 13419 N 3rd Ave
City: Boise
State: ID
ZIP: 83714
Home Telephone: (208) 229-0928
E-Mail: slarson@ctcweb.net
Company: United Water Idaho

mailing_list_yes_no: yes

Comment_description: I hope PUC really looks into this matter of asking the customers to pay for this cost of \$72,000.00 to change there billing cycle from bi-monthly to monthly. The cost of water service from United Water is already very high. I recently moved into a new house in Hidden Springs moving from the Eagle area. I had Eagle water service and my monthly bills during the summer months ranged around \$20 to \$25 when I was using lots of water. During the winter months my bills were always under \$10. With United Water my bill in the winder months is over \$40 bi-monthly. I called United water to see why my water bill might be so much during the winter and to see if they could come check for leaks. They told me they charge around \$19.50 for there service and that doesn't include any water. This is a ridicules amount of money to charge for not one drop of water. I can now see why my water was so much higher than Eagle Water. When I asked the CS rep about why there services are so much higher than Eagle Water she told me that there water is a lot better and they do a lot more to the water. This is very untrue and I think the PUC needs to look into this matter and should not accept this \$72,000.00 request that will increase my bi-monthly bill. I also think the PUC should also look into the reasoning of this charge that does not include any water. I can't wait to see my water bill during the June/July hot summer months when I will be using more water. Thanks a lot for your time and I look forward to hearing more on this issue.

Scott Larson

Transaction ID: 2141101.16
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 12.30.211.115
User Hostname: 12.30.211.115

✓ Gen. Ack sent 2/19/04 *✓ To: Comments. 5/14*

Jean Jewell

From: Ed Howell
Sent: Thursday, February 12, 2004 4:36 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, February 12, 2004
4:36:24 PM

Case: UWI-W-04-1
Name: Margaret Linderborn
Street Address: 821 Lanham St
City: Boise
State: ID
ZIP: 83705
Home Telephone: 208-342-1442
E-Mail: vlserenity@msn.com
Company: United Water
mailing_list_yes_no: no

Comment_description: I am very much in favor of United Water being allowed to implement a budget billing program. I have my electric and natural gas bills on level pay and have had for many years. It's very convenient and also very reassuring to know that I don't have to worry about what the cost will be during those high use months. This is especially beneficial now that I am on a fixed income.

I understand that United Water wants to recover from its customers the amount of money it will cost to implement this program. I am not opposed to that if it's done in a way that doesn't present a big bill to the customer. I don't know how much it will be for each customer, but perhaps it can be spread out over a period of time if it is a large amount. Thank you.

Transaction ID: 2121636.24
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 4.76.61.166
User Hostname: 4.76.61.166

*✓ Jim Ack
sent 2/19/04*

*✓ To Commms
: H*

Jean Jewell

From: Ed Howell
Sent: Tuesday, February 17, 2004 12:46 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Tuesday, February 17, 2004
12:45:29 PM

Case: uwi-w-04-1
Name: james bussey
Street Address: 7201 valley heights drive
City: boise
State: id
ZIP: 83709
Home Telephone: 208 377 4772
E-Mail: jimbussey@att.net
Company: united water
mailing_list_yes_no: no

Comment_description: United Water continues to increase rates with little regard to the people that are forced to pay the bills. Monthly billing should provide early interest bearing funds to united water offsetting any increases in costs. In addition to money provided 30days earlier, the change would provide money as early as 6 to 9 months prior to the use and normal billing cycle. I sugest that no increase in rates be allowed for this adjustment in billing options.

Transaction ID: 2171245.29
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 205.242.228.44
User Hostname: 205.242.228.44



Idaho Public Utilities Commission

(208) 334-0300

Comment/Inquiry Form

Submit electronically below or print and return to:

Idaho Public Utilities Commission

P O Box 83720

Boise, Idaho 83720-0074

FAX: (208) 334-3762 4045

We want to hear your opinion regarding utility issues! To comment, please fill out the form below.

To file a complaint about your utility service, please go to the Complaint Form.

You can subscribe to various email notification lists here.

If you prefer to receive paper copies of any future notices or the final order for this case only please indicate that in the form below. If your comments relate to a specific case and you know the case number please include it.

Use the tab key not the enter key to navigate the form.

Comment/Inquiry Form	
Case No.	UWI-W-04-1
Your name	JASON SMITH
Address	10675 W HICKORY DRIVE
City	BOISE
State	ID
ZIP	83713
Home Telephone	208-376-7724
Email Address	MISHIBIJI@MSN.COM
Name of Utility Company	UNITED WATER
Add to mailing list for this case	<input checked="" type="radio"/> Yes <input type="radio"/> No

Below, please describe your question or comment briefly.

IPUC:

Regarding the proposal of United Water to start level pay and monthly statements I feel that the people who use this extra service should be the ones that pay for it. It is not fair to the people such as myself who are fine with the current 2-month billing cycle to be required to help pay for this extra service. Thanks for letting me put in my two cents worth.

Jason A. Smith
Submit Comment/Inquiry