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Idaho Public Utilities Commission  
Office of the Secretary  
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Boise, Idaho

*Attorneys for Applicant*

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION  
OF UNITED WATER IDAHO INC. FOR  
AUTHORITY TO INCREASE ITS RATES  
AND CHARGES FOR WATER SERVICE IN  
THE STATE OF IDAHO

Case No. UWI-W-04-04

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

DIRECT TESTIMONY OF JEREMIAH J. HEALY

1 Q. Please state your name and business address?

2 A. Jeremiah J. Healy, 8248 West Victory Road, Boise, Idaho 83709.

3 Q. By whom are you employed and in what capacity?

4 A. I am employed by United Water Idaho Inc. ("United" or "the  
5 Company") in the capacity of Coordinator of Planning and Rates.

6 Q. How long have you been employed by United Water Idaho?

7 A. I have been employed by United Water Idaho or United Water  
8 Management and Services Company since February 1980.

9 Q. Briefly describe your responsibilities during your tenure.

10 A. As a Staff Accountant with the Central Region Office in Harrisburg,  
11 PA until April, 1982 I performed general accounting, prepared federal  
12 and state tax returns and public utility commission annual reports. In  
13 May, 1982 I became an Internal Auditor responsible for conducting  
14 financial and special audits on regulated and non-regulated  
15 subsidiaries. From September, 1985 until December, 1989 I was  
16 Accounting Supervisor for United Water Idaho. In this capacity, I was  
17 responsible for accounting and planning functions. In January, 1990 I  
18 became Financial Coordinator for the Western Region of General  
19 Waterworks responsible for accounting, budgeting and strategic  
20 planning for five water and/or wastewater utilities. From August, 1993  
21 until October, 1994 I was Director of Rates at United Water  
22 Management and Services Company. In this capacity I prepared rate

1 filings for various utility subsidiaries. In November, 1994 I assumed  
2 my current position.

3 Q. What is your educational background?

4 A. I was granted a Bachelor of Science degree with a major in accounting  
5 from the University of South Carolina in May, 1977.

6 Q. Before what regulatory commissions have you appeared and presented  
7 expert testimony?

8 A. I have testified in various proceedings before the Idaho Public Utilities  
9 Commission ("IPUC") and I have submitted written testimony before  
10 the regulatory bodies in Illinois and Arkansas.

11 Q. What is the test year United Water is utilizing in this proceeding?

12 A. The Company is using the twelve-month period ended July 31, 2004.  
13 Normalizing and annualizing adjustments have been made to the test  
14 period and known and measurable adjustments have been made to  
15 revenue, operating expense and rate base elements through May 31,  
16 2005. The Company is utilizing a year end rate base in this proceeding,  
17 as is consistent with past IPUC decisions in Cases UWI-W-00-01,  
18 UWI-W-97-6, UWI-W-96-3, BOI-W-93-3 and BOI-W-93-1.

19 Q. In connection with the Company's present application for an increase  
20 in rates and charges, what is the scope of your participation and  
21 testimony?

22 A. My participation and testimony covers both operating expenses and  
23 rate base. I have analyzed the Company's books and records and

1 prepared the necessary accounting exhibits to adjust operating  
2 expenses. I also have developed and will present testimony on rate base  
3 for the Company, integrating the capital projects discussed by Witness  
4 Rhead. Both operating expenses and rate base are predicated on a test  
5 year ending July 31, 2004. Also included are known and measurable  
6 adjustments that will occur prior to the time that new rates will become  
7 effective in this case, which was estimated to be May 31, 2005. In the  
8 early stages of planning the case, this was the best estimate for the in-  
9 service date of the Columbia Water Treatment Plant ("CWTP"), and all  
10 pro forma adjustments were developed consistent with that date. The  
11 Company continues to anticipate that the facility will be in-service on  
12 or before May 31, 2005. However, the Company was not able to  
13 properly prepare and file the rate case in the period of time which  
14 would have been necessary to have this date and the end of the  
15 Commission's suspension period coincide. The pro forma adjustments  
16 are all projected to May 31, 2005, the originally planned in-service date  
17 for CWTP, but because of the time necessary to prepare the filing, this  
18 will not coincide with the effective date of the new rates as originally  
19 planned, unless it is possible to resolve the case by then.

20 Q. Please generally describe the approach you have taken in preparing the  
21 exhibits for operation expenses.

22 A. For operation and maintenance expenses, I have relied on information  
23 and data produced within the Company, and my own investigation

1                   thereof, as the basis for my adjustments. For depreciation, amortization  
2                   of plant held for future use, amortization of utility plant acquisition  
3                   adjustments, operating taxes and income taxes, supporting details are  
4                   shown which provide the basis for these adjustments.

5           Q.       Have you prepared from the Company's books and records a series of  
6                   exhibits depicting the Company's balance sheet and operating income  
7                   statement for the test year ended July 31, 2004?

8           A.       Yes, I have prepared Exhibits Numbers 4 and 5 illustrating the Company's  
9                   Balance Sheet (Exhibit No. 4) and Operating Income Statement Per  
10                  Books (Exhibit No. 5). Both of these exhibits are based upon results  
11                  for the test period.

12          Q.       Have you prepared an exhibit that indicates the pro forma operating  
13                  income for the Company at existing and proposed rates?

14          A.       Yes. I have prepared Exhibit No. 2, which is titled "Statement of  
15                  Operating Income Per Books and Pro Forma under Present and  
16                  Proposed rates for the year ended July 31, 2004". I have also prepared  
17                  Exhibit 3 Summary identifying the individual adjustments, except for  
18                  revenue adjustments discussed by Witness Gradilone, found on Exhibit  
19                  2.

20                         Column 1 of Exhibit 2 identifies the schedule on Exhibit 3 that  
21                         details the test year pro forma adjustments indicated in Exhibit 2,  
22                         Column 2. Column 2 indicates the elements of operating income:  
23                         operations and maintenance expense, depreciation and amortization

1 expense, taxes other and income taxes. The amounts therein are per  
2 books, as shown in Exhibit No. 5. Column 3 shows a summary of test  
3 year adjustments made to revenues and expenses. The adjustment to  
4 operating revenue shown on line 4 will be explained by Witness  
5 Gradilone. The adjustments to operation and maintenance expenses,  
6 summarized on line 6, are detailed in Exhibit No. 3 Summary, Schedule  
7 1 and they will be explained in conjunction therewith. The adjustments  
8 to depreciation expense, amortization of plant held for future use and  
9 amortization of utility plant acquisition adjustments summarized on  
10 lines 7, 8 and 9 are detailed in Exhibit No. 3 Summary, Schedule 2,  
11 pages 1 to 4, and will be explained in conjunction therewith. The  
12 adjustments to operating taxes summarized on lines 11 and 12 are  
13 detailed in Exhibit No. 3 Summary, Schedule 3, pages 1 to 4, and will  
14 be explained in conjunction therewith. Column 4 shows the adjusted  
15 operating income at existing rates for the test period. Column 5  
16 indicates the adjustments to operating revenues, operation and  
17 maintenance expenses, and income taxes under the increased rates  
18 proposed herein. The adjustment to operating revenues of \$6,767,870  
19 was computed based on an 8.93% rate of return on rate base. Column 6  
20 shows the adjusted operating income necessary to produce the  
21 requested return. The income taxes shown on lines 18 and 19 were  
22 computed as indicated on Exhibit No. 3 Summary, Schedule 4, and will  
23 be explained in conjunction therewith.

1 Q. Returning to Column 5 of Exhibit No. 3 Summary, please explain the  
2 adjustments to operating expenses?

3 A. Operation and maintenance expenses have been increased by  
4 \$1,933,193 (Exhibit 3 Summary, line 35). Depreciation and  
5 amortization expense have been increased by \$1,598,479 (Exhibit 3  
6 Summary, line 50). Property taxes and payroll taxes have been  
7 increased \$72,522 (Exhibit 3 Summary, line 57). Federal income taxes  
8 have decreased \$1,453,467 and State income taxes have been decreased  
9 by \$680,427 (Exhibit 2, lines 18 & 19).

10 The detailed support for the operation and maintenance expense  
11 adjustments are shown on the four Schedules following the Exhibit 3  
12 Summary. Schedule 1, pages 1 to 34, provides detail for adjustments  
13 made to operation and maintenance expense. Schedule 2, pages 1 to 4,  
14 provides detail for adjustments to depreciation and amortization  
15 expense. Schedule 3, pages 1 to 4, provides detail for adjustments to  
16 property and payroll taxes. Schedule 4, page 1 provides detail for  
17 adjustment of State and Federal income tax expense.

18 Q. Please describe the various normalizing and annualizing adjustments,  
19 as well as known and measurable adjustments, made to operation and  
20 maintenance expense.

21 A. Adjustment No. 1 increases payroll expense by \$232,555  
22 (Schedule 1, Page 1). This adjustment reflects anticipated pay  
23 increases for salaried employees to be effective April 1, 2005. For

1 Bargaining Unit employees, the pay rates used reflect those that will  
2 become effective April 1, 2005 as called for in the current contract. For  
3 all employees, total hours by employee, covering the period August 1,  
4 2003 through July 31, 2004, were determined and applied to the  
5 contractually obligated (for Bargaining Unit employees) and  
6 anticipated pay rates (for non-BU employees, anticipated to be 3.5%).  
7 During the test year, the Company had a fully staffed payroll roster of  
8 88 employees. Three new positions are proposed in the pro forma  
9 period.

10 Q. Please identify the three staffing additions incorporated into the  
11 Company's filing.

12 A. The Company proposes to add one Chief Operator, one Operator, and  
13 one Public Relations Manager, to its current complement of staff. All  
14 staff additions are anticipated to occur prior to hearings in this  
15 proceeding.

16 Q. Please explain the rationale and need for the additional staff.

17 A. The two operations positions, Chief Operator and Operator, are  
18 required in order to maintain operations and maintenance activities  
19 related to the Company's increased source of supply, pumping, and  
20 treatment facilities. Treatment and well system technical requirements  
21 have steadily increased due to the addition of chlorine generation and  
22 greensand treatment facilities within the system as well as the addition  
23 of the Columbia Water Treatment Plant (CWTP). The technical

1 requirements include operation and maintenance, calibration and  
2 troubleshooting of the 28 chlorine generation units and two greensand  
3 treatment facilities at wells, plus chlorine generation at the Marden  
4 Treatment Plant. The Columbia Water Treatment Plant, with its  
5 membrane filtration and chlorine generation processes adds an  
6 additional and unique set of technical requirements of its own.

7 The Chief Operator will coordinate and support the activities at  
8 Marden, Columbia, and the two greensand facilities, and will also work  
9 as a functional operator at facilities throughout the system. The  
10 Operator position provides staffing needed to support the operations  
11 and maintenance requirements of all water supply, pumping and  
12 treatment facilities throughout the system.

13 The Public Relations Manager is required to enable the Company  
14 to effectively participate in the business and political community on a  
15 wide range of issues that are vital to the business. Some of these  
16 include quality of service, customer communications, community  
17 involvement, legislative issues, media relations and others.

18 A test year based ratio of labor charged to operation and  
19 maintenance expense was applied to total labor to determine the O&M  
20 component.

21 Adjustment No. 2 increases the Company's contribution to the  
22 401(K) thrift plan by \$1,321 (Schedule 1, Page 2) based upon historical  
23 participation rates in this supplemental pension plan. The Company

1 payment into the plan of \$91,477 represents partial employer matching  
2 of employee contributions into the plan. The Company matches 50% of  
3 an employee's contributions up to a maximum of 3% of regular annual  
4 pay for all participating employees.

5 Adjustment No. 3 increases the cost of providing medical and  
6 dental care, vision care, long-term disability insurance and group term  
7 life insurance coverage to employees by \$148,338 (Schedule 1, Page  
8 3). The pro forma cost of providing the various coverages was applied  
9 to the July 2004 authorized level of employees plus the three new  
10 positions discussed earlier. Contributions from all employees offsetting  
11 Company costs were calculated based on the current level for various  
12 coverage options.

13 Q. Will the Company's late fall 2004 open enrollment period have any  
14 impact on the pro forma cost of Medical Care?

15 A. Yes. As this information becomes available, the cost of providing  
16 medical and dental coverage will be updated to reflect the most current  
17 available information.

18 Q. Please continue with your discussion of adjustments to operations and  
19 maintenance expense.

20 A. Adjustment No. 4 increases test year expense by \$12,279 for  
21 employee pension cost (Schedule 1, Page 4). This adjustment reflects  
22 the estimated 2005 Financial Accounting Standards Board (FASB) 87  
23 cost as developed by the Company's actuary for Bargaining Unit and

1 non-Bargaining Unit employees of the Company and is consistent with  
2 the standard treatment afforded pension expense by the Idaho Public  
3 Utilities Commission.

4 Adjustment No. 5 decreases test year expense by \$145,345 for the  
5 normalization of PBOP (Post Retirement Benefits Other Than Pension)  
6 Schedule 1, Page 5. The pro forma level of expense represents the  
7 actual 2005 FAS 106 expense as developed by the Company's actuary  
8 plus a 20-year amortization of the deferred portion of FAS 106  
9 expense.

10 Adjustment No. 6 decreases test year expense by \$52,956 for the  
11 normalization of payroll overheads chargeable to other than Operations  
12 and Maintenance expense (Schedule 1, Page 6). The relationship of  
13 employee benefit expense to workday payroll dollars is 63.03%.  
14 Added to this percentage is 16.28% for non-work days, which, when  
15 combined, totals 79.31%. When 79.31% is applied to pro forma non-  
16 O&M payroll, the result is a pro forma overhead credit of \$912,751.  
17 This is \$52,956 larger than the test year overhead credit of \$859,795.

18 Adjustment No. 7 (Schedule 1, Page 7) increases test year expense  
19 by \$105,526 for the amortization of deferred early retirement cost. In  
20 Case No. UWID-W-00-1, Order No. 28505, the Commission allowed  
21 the Company to recover, over 5 years, \$761,081 of deferred benefit  
22 cost associated with four employees who participated in the Company's  
23 1999 voluntary early retirement program (ERP). The program was

1 offered to all employees who met plan age and length of service  
2 requirements. In year 2000, the Company again offered an ERP  
3 opportunity to employees who met program requirements. Six  
4 additional employees took advantage of the opportunity. The Company  
5 recorded an additional \$1,250,617 in deferred benefit cost. (Notice was  
6 sent to the Commission regarding the recording of this expense  
7 deferral). In the current case, the Company is requesting recovery of  
8 the small un-amortized balance of the original ERP (\$38,052) along  
9 with the year 2000 ERP cost for a total of \$1,288,669. United Water  
10 requests a five-year amortization period, resulting in annual expense of  
11 \$257,734. The test year level of expense was \$152,208 leading to an  
12 incremental adjustment of \$105,526.

13 Q. What was the Company's rationale for offering ERP?

14 A. The intent of the ERP offering was to entice employees to retire early.  
15 The Company expected to and did benefit in several ways from these  
16 programs. The economic and efficiency benefits generated flow  
17 through to our customers at the time rates are determined, and, by  
18 enabling the Company to extend the period between rate-increase  
19 requests.

20 Q. Please explain the benefits realized by the Company and its customers.

21 A. The ERP program allowed the Company to reduce the size of its  
22 workforce, resulting in substantial labor and benefit savings. Coupled  
23 with the smaller workforce, United Water re-aligned responsibilities

1 and increased productivity and efficiency. I will illustrate this point in  
2 several ways: First, the Company's ratio of customers per regular  
3 employee has increased from 608 in 1997 and 605 in 1998 to 845 pro  
4 forma as of May, 2005. This represents an increase of over 39%.  
5 Secondly, the Company has controlled its operations and maintenance  
6 expense, based on the information provided in the IPUC Annual  
7 Report, to a 3.81% average annual increase from 1997 through 2003. If  
8 employee benefit costs, including the ever-rising cost of medical  
9 coverage are removed, this percentage drops to 2.24%. The ERP and  
10 other cost saving practices have helped the Company maintain expense  
11 growth at this level while, at the same time, the water system has  
12 experienced the addition of nearly 10,000 new customers.

13 Adjustment No. 8 (Schedule 1, Page 8) increases test year  
14 expense by \$49,751 for the amortization of deferred enhanced  
15 severance program expenses. In 2002 and in 2003, the Company  
16 offered an enhanced severance package (ESP) that was intended to  
17 entice employees to take advantage of other employment opportunities.  
18 Similar to the ERP discussed above, the intention was to reduce cost  
19 and increase efficiency. A total of four employees took advantage of  
20 the ESP at a cost of \$248,753, the largest component of which was  
21 severance pay. The Company requests a five-year amortization  
22 amounting to \$49,751 annually. The test year contained no ESP cost,  
23 other than an accounting miscode corrected in adjustment 29.

1                    Adjustment No. 9 increases Purchased Water expense by \$87,528  
2 (Schedule 1, Page 9). The Company, in addition to owned water rights,  
3 has long and short-term lease and rental agreements with various  
4 entities to use surface water rights. The expense increase is driven by  
5 the opening of the Columbia Water Treatment Plant, which will  
6 necessitate the use of 3,000 Acre Feet of additional water at an  
7 estimated \$26 per AF.

8                    Adjustment No. 10 increases test year expense by \$6,091 for tank  
9 painting amortization (Schedule 1, Page 10). The Company has  
10 historically received a ten-year amortization of this expense in accord  
11 with prior Commission orders. In addition to existing amortizations  
12 that began amortization in the 2000 case, two additional tanks have  
13 been painted in the interim period, increasing the annual level of  
14 expense.

15                    Adjustment No. 11 increases purchased power cost by \$514,265.  
16 (Schedule 1, Page 11). The 41% increase is due to three major factors.  
17 First, the Columbia Water Treatment Plant and its associated pumping  
18 station will require an annual level of power expense of \$284,400. This  
19 estimate has been developed by Witness Rhead and provided to me.  
20 The CWTP and associated raw water pumping station will be  
21 consumptive power users to the extent of \$236,400 of the above  
22 \$284,400. The balance of \$48,000 is the annual expense of maintaining  
23 a redundant power supply. Secondly, the Company will no longer be

1 subject to the deferred accounting order issued by the IPUC in Case  
2 UWI-W-01-02, Order No. 28800, once proposed rates go into effect in  
3 this case. Due to the power crisis suffered by the Northwest in 2001  
4 and 2002 and the extraordinary impact the crisis had on Idaho Powers  
5 rates, through the operation of the Power Cost Adjustment mechanism,  
6 the IPUC granted the Company permission to establish a deferral  
7 account for incremental cost related to "...recent and future PCA  
8 related increases in Idaho Power Company electric power rates  
9 beginning May 1, 2001....". The Company deferred to its balance sheet  
10 the impact of the higher power cost. The balance of this deferred  
11 account as of the end of the test year is \$1,363,240 and it is expected to  
12 rise to over \$1,550,000 by May 31, 2005. The recovery in customer  
13 rates of the deferred expense is discussed in Adjustment No. 12 my  
14 testimony. As of the effective date of the new rates put in place in this  
15 case, the Company will revert to full expensing and recovery of power  
16 included in customer base rates. No deferral of expense will be  
17 necessary. Third and finally, in the summer and fall of 2004, Idaho  
18 Power was granted its first base rate increase in approximately ten  
19 years. Idaho Power tariff rates effective July 28, 2004 for Schedule 7 &  
20 9 usage, as well as schedule 19P "time of use" rates to be effective  
21 December 1, 2004 (applicable to United's Marden WTP) were applied  
22 to test year power consumption to determine pro forma expense. In a

1 separate adjustment, United reduces power expense due to operational  
2 changes in the system once CWTP comes on-line.

3 Adjustment No. 12 increases operations & maintenance cost by  
4 \$516,667 due to the previously mentioned deferred treatment of  
5 extraordinary power cost incurred from May 1, 2001 through the  
6 effective date of rate implementation in this case (Schedule 1, Page 12).  
7 The Company deferred power cost related to Idaho Power's PCA  
8 mechanism above the level of power expense established in Case UWI-  
9 W-00-1, Order No 28505, dated September 5, 2000. United has  
10 maintained detailed accounting records of the deferral, which includes  
11 a modest carrying charge based on the annual customer deposit interest  
12 rate (currently 1%), as established by the IPUC. The three-year  
13 amortization period was chosen because the impact of the several PCA  
14 increases subject to deferral was heaviest in the early years of the  
15 deferral period. For example, from the base rate established in United's  
16 2000 rate case (\$0.026858 per Kwh) the Company experienced a  
17 47.31% increase in schedule 9S energy cost (Company facilities of any  
18 size were virtually all subject to tariff 9S at this time) on May 16, 2001.  
19 The PCA for schedule 9S was adjusted again as of Oct 1, 2001 by an  
20 incremental increase of 9.67%. This brought the cumulative impact of  
21 PCA adjustments on Schedule 9S energy to over 62%. Again on May  
22 16, 2002 the PCA was increased an additional incremental 4.91%,  
23 raising the cumulative impact to 69.5%. In May of 2003 some relief

1 was received, but only in the form of a partial PCA decrease that still  
2 left energy rates 19.8% above the base rates established in the 2000 rate  
3 case. By December 2003, two-thirds of the balance of the current  
4 deferred asset had been incurred. Carrying charge interest rates have  
5 steadily decreased from the 2001 level of 6% to the current 1%.

6 Adjustment No. 13 increases operations and maintenance expense  
7 by \$78,224 to reflect water treatment chemical usage and pricing over  
8 and above the test year level (Schedule 1, Page 13). Again, Witness  
9 Rhead supplied me the support for increased chemical expense for  
10 CWTP. This expense is estimated at \$57,145. The Company has made  
11 a corresponding adjustment (No. 16) that reflects power and chemical  
12 savings at facilities that are anticipated to produce less water, initially,  
13 due to CWTP operations. The use of phosphate has been normalized  
14 upward from the test year level by \$15,000. Company operating  
15 personnel have learned through experience that certain areas of the  
16 system become "unstable" in the winter season, leading to an increased  
17 level of customer complaints, unless phosphate use is continued  
18 through the winter season. The underlying adjustment for chemical  
19 expense utilized test year quantities of the various chemicals at the  
20 most current known prices. Due to price instability in the water  
21 treatment chemical market, the Company may need to update this  
22 adjustment as suppliers reveal 2005 prices.

1                    Adjustment No. 14 increases test year expense by \$7,662  
2 (Schedule 1, Page 14) for the normalization and known and measurable  
3 changes to the Company's water quality outside laboratory expense.  
4 The Company follows a sampling regimen required by water quality  
5 regulators. In 2005, the "Long Term 2 Enhanced Surface Water  
6 Treatment Rule" takes effect, raising testing expense by \$12,000. An  
7 expired amortization from the previous rate case was normalized out of  
8 the test year.

9                    Adjustment No. 15 increases test year expense \$57,210 for known  
10 and measurable operating expense items associated with the operation  
11 of CWTP (Schedule 1, Page 15). Major expense adjustments associated  
12 with Columbia are included in the individual adjustments to that  
13 particular expense, such as power, chemicals and purchased water. This  
14 adjustment includes communications expense (primarily, operation of a  
15 T1 line), outside laboratory cost and building utilities (natural gas,  
16 electricity, landscape and building maintenance, as well as sanitation  
17 and security alarm monitoring services).

18                    Adjustment No. 16 (Schedule 1, Page 16) decreases the test year  
19 level of variable cost (power and chemicals) by \$139,580 as a result of  
20 the operation of the CWTP. Witness Rhead, who supplied this  
21 estimate to me, has developed a plan of operations for Columbia that  
22 involves relying less on several groundwater sources. He has calculated

1 a price per million gallons of operating the several facilities and this  
2 adjustment eliminates from expense the expected level of savings.

3 . Adjustment No. 17 increases the test year level of transportation  
4 cost by \$43,652 (Schedule 1, Page 17). Transportation expense  
5 includes net lease cost, fuel cost, vehicle maintenance materials and  
6 outside service expense, payroll and overhead expense for the  
7 mechanic position and vehicle insurance. The primary drivers of the  
8 increasing expense are the addition of two new leased vehicles,  
9 increasing fuel prices and increased personnel wage and benefit cost.

10 Adjustment No. 18 increases test year expense by \$8,061 for  
11 customer postage expense (Schedule 1, Page 18). The Company has  
12 included in this case an expected level of customers as of May 31, 2005  
13 of 76,907, an increase of 1,507 customers from the test year-end level.  
14 The amount the Company's billing contractor charges to mail a  
15 customer bill is composed of several pre-sort postal rates, and averages  
16 \$0.306. The Company also mails annually thousands (55,000+) of  
17 customer urgent notices through a postage machine resident in the local  
18 office, as well as all general office mail. A small amount of expense  
19 credits erroneously charged to UWID were normalized out of the test  
20 year.

21 Adjustment No. 19 (Schedule 1, Page 19) increases expense by  
22 \$14,416 related to the Company's outside contractor who prepares  
23 customer bills. The number of bills to be processed was annualized on

1 the same basis as customer postage. In addition to the per item price for  
2 bills and past due notices, the Company incurs a small amount of  
3 programming charges annually. Like customer postage, some out of  
4 period credits were normalized into test year expense, while the test  
5 year level of programming charges was normalized downward.

6 Adjustment No. 20 (Schedule 1, Page 20) reduces outside  
7 collection expense by \$20,125. Outside collection includes bank  
8 service fees for collecting and processing customer payments, and  
9 miscellaneous other payments, be they made in person, through the  
10 mail or electronically. Again, the number of payments processed is  
11 based on the customer count at May 31, 2005. Test year expense was  
12 normalized resulting in an expense reduction.

13 Adjustment No. 21 (Schedule 1, Page 21) reduces expenses for  
14 customer records and collection expense and miscellaneous customer  
15 accounts expense by \$10,879. For seven/twelfths of the test year the  
16 Company had a contract temporary "employee" provide services in this  
17 area for \$14,466. This expense was eliminated when the position was  
18 filled with a regular employee whose expenses are included in the labor  
19 adjustment. However, the test year is missing the expense (\$3,700)  
20 associated with printing United's annual notification to customers of  
21 rules & regulations, and this expense has been normalized. The  
22 remainder is a normal level for supplies and legal services.

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Adjustment No. 22 decreases test year expense by \$31,661 for the normalization of uncollectible accounts expense (Schedule 1, Page 22). The uncollectible accounts rate of 0.41565% was determined by dividing \$498,727 of four-year total net uncollectible expense by four-year total revenues of \$119,986,045. The resultant average uncollectible rate was applied to pro-forma revenue at existing rates.

Adjustment No. 23 increases test year expense by \$3,476 for normalization of the annual IPUC assessment (Schedule 1, Page 23). The most recent Commission billing indicates an assessment rate of 0.002405%. This assessment rate is then applied to adjusted test year operating revenue to determine pro forma IPUC Assessment expense for rate purposes.

Adjustment No. 24 increases test year expense by \$81,667 for rate case expense amortization (Schedule 1, Page 24). The Company estimates deferred expense for the instant case to be \$245,000. This deferral is being tracked in detail and an updated cost projection will be available prior to hearings in the case. The Company proposes a three-year amortization period to coincide with the anticipated filing of the next general rate case.

Adjustment No. 25 increases test year expense of \$25,688 by \$1,477 for employee relocation expense amortization, traditionally a five-year amortization (Schedule 1, Page 25). The Company incurred additional relocation expense in early 2003 for the position of Senior

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Technical Analyst, which was deferred. For rate making purposes the small balance of unamortized relocation expense that is leftover from the prior case is being re-amortized over five years.

Adjustment No. 26 increases test year expense for business insurance (casualty, property and workers compensation; Schedule 1, Page 26) from \$789,765 to \$1,083,300, an increase of \$293,535. The test year level of expense was abnormally low due to a large, non-recurring property insurance credit of \$109,271. Property Insurance coverage for the pro forma rate year is \$55,500, a swing of nearly \$165,000. The detail of the Company's business insurance package is illustrated on Schedule 1, Page 26.

Adjustment No. 27 eliminates \$14,005 of expense recorded as lobbying, charitable contributions, and memberships, which are not appropriate for rate-making purposes based upon prior Commission decisions (Schedule 1, Page 27).

Adjustment No. 28 (Schedule 1, Page 28) increases the annual cost of supporting information technology (IT) infrastructure by \$51,046 over the test year level. Operation and maintenance of the IT infrastructure is a shared responsibility between local personnel and corporate support. Corporate services include Infrastructure Operations such as helpdesk services, desktop/server engineering and support and network services including the local area network, wide area network, internet access (primarily for web-based programs) and remote access,

1 as well as e-mail. It also includes Application Support for the customer  
2 billing system, PeopleSoft and operations system services. Vendor and  
3 contract management is also included. Local personnel maintain and  
4 support Oracle, maintain and support local file servers and databases,  
5 provide hydraulic model support and maintenance, oversee the  
6 Supervisory Control and Data Acquisition (SCADA) system including  
7 the Intellution software, provide local desktop support and support  
8 radio and telephonic communications systems. The primary drivers of  
9 expense increases are the level of finance system support and frame  
10 relay communications support.

11 Adjustment No. 29 (Schedule 1, Page 29) eliminates \$2,995 of  
12 expense charged to account 930250, Enhanced Severance Package,  
13 during the test year that will not recur in the rate year.

14 Adjustment No. 30 (Schedule 1, Page 30) increases test year  
15 expense by \$73,022 in recognition of the additional variable operation  
16 and maintenance expense that will be incurred as a result of the  
17 annualizing the impact of test year customer growth, as well as making  
18 a known and measurable change for customers to be added through  
19 May 31, 2005. The adjustment is based upon the relationship of test  
20 year levels of purchased power, chemicals, transportation, general  
21 insurance and T&D cost excluding payroll (the variable cost) to test  
22 year revenue. The variable cost represents 9.74% of revenue (line 11).

1 The 9.74% variable cost factor applied to customer growth revenue of  
2 \$535,161 results in additional O&M expense of \$73,022.

3 Adjustment No. 31 (Schedule 1, Page 31) decreases test year  
4 expense by \$8,792 in recognition of lower operating cost associated  
5 with Witness Gradilone's weather normalization adjustment. The  
6 adjustment is based upon the relationship of purchased power and  
7 chemical cost (the variable cost) to test year revenue. The variable  
8 costs represent 4.93% of revenue (line 7). The 4.93% variable cost is  
9 applied to the weather normalization revenue impact of (\$184,354)  
10 resulting in decreased O&M expense of \$9,085.

11 Adjustment No. 32 (Schedule 1, Page 32) reduces test year outside  
12 legal expense by \$29,094 related to the expiration of an amortization  
13 allowance granted in the prior case for deferred legal expense incurred  
14 to contest property tax valuations.

15 Adjustment No. 33 (Schedule 1, Page 33) increases test year  
16 expense by \$1,569 due to a three-year amortization of deferred legal  
17 expense related to United's efforts to assist the Commission with the  
18 challenges posed by the Terra Grande Water Company.

19 Adjustment No. 34 (Schedule 1, Page 34) decreases test year  
20 expense by \$986 due to the cessation of United's operation of the  
21 Carriage Hill non-contiguous system. The adjustment represents annual  
22 power expense. Depreciation expense and property taxes have self-

1 adjusted. There were no chemicals used at Carriage Hill and the  
2 customer accounting expense is negligible.

3 Q. Please explain Exhibit No. 3, Schedule 2.

4 A. Exhibit No. 3, Schedule 2 consists of four pages. Page 1 summarizes  
5 the adjustment to depreciation expense in the amount of \$1,647,661.  
6 Pro forma depreciation expense amounts to \$6,386,509. This is  
7 \$1,647,661 greater than depreciation recorded during the test year of  
8 \$4,738,848 due to increases in the Company's plant investment. Plant  
9 investment information post July 31, 2004 was supplied to me by  
10 Witness Rhead.

11 Page 2 of Schedule 2 indicates the depreciable basis of Utility  
12 Plant by primary account, net of contributions and advances (advances  
13 for construction were judged as non-depreciable property until the  
14 Company had an investment in the property through the payment of  
15 advance refunds), the depreciation rate for each plant account and the  
16 annual depreciation expense by primary account. Pro forma annual  
17 depreciation expense is carried forward to Page 1 in order to determine  
18 the adjustment needed to test year expense. The depreciation rates  
19 used are the same as those utilized in prior rate case filings with one  
20 exception. The CWTP is a membrane filtration facility rather than a  
21 conventional treatment facility like the Marden WTP. The membrane  
22 filters themselves have a useful life that is not congruent with the 20-  
23 year life associated with other investment in water treatment

1 equipment. Although membrane filter use in the public water supply  
2 field is an emerging technology, there is evidence that supports a  
3 seven- year life. First, USFilter, the manufacturer of the membranes,  
4 unconditionally warrants their membranes for one year and provides a  
5 lesser quality of warranty for the next six years. In addition, CDM  
6 Construction Inc., the Design-Build contractor for the CWTP provided,  
7 through Witness Rhead, two examples of operating membrane plants.  
8 The Saratoga Plant in the San Francisco Bay area replaced its  
9 membrane filters after seven years of use. The membrane filtration  
10 plant in Marquette, Michigan opened in 1997 and as of 2003 had not  
11 replaced the filters, though an attempt will be made by the Company to  
12 confirm whether replacement occurred in 2004. The Company is  
13 requesting permission to depreciate the membrane filters at a 14.00%  
14 annual rate, which is the best evidence of their expected useful life.

15 Q. Please explain Exhibit No. 3, Schedule 2, Page 3.

16 A. Exhibit No. 3, Schedule 2, Page 3 adjusts amortization of plant held for  
17 future use to \$0 from a test year level of \$51,113. This reflects the fact  
18 that investment in the raw water pumping station related to the CWTP  
19 will be used and useful coincident with the in-service date of the plant.  
20 The IPUC allowed United to recover a return of, but not a return on,  
21 the raw water pumping station and pipeline in prior rate case UWI-W-  
22 97-06. The instant adjustment re-categorizes the amortization of the  
23 investment held for future use to normal depreciation expense and has

1 no impact on the overall revenue requirement. The accumulated  
2 balance of plant held for future use amortization is similarly  
3 reclassified to accumulated depreciation in a rate base adjustment

4 Q. Please explain Exhibit No. 3, Schedule 2, Page 4.

5 A. Exhibit No. 3, Schedule 2, Page 4 increases test year expense by  
6 \$1,932 for the amortization of Utility Plant Acquisition Adjustments.  
7 The UPAA account has a gross balance of \$600,762 as of July 31, 2004  
8 and is comprised of acquisition adjustments previously approved by the  
9 IPUC in various cases, all with 20 to 40 year amortization periods. The  
10 small upward adjustment is caused by the normalization of an  
11 accounting error that occurred in the test year.

12 Q. Please explain Exhibit No. 3, Schedule 3, Page 1.

13 A. Exhibit No. 3, Schedule 3, Page 1 increases test year property taxes by  
14 \$42,245. The schedule details the methodology used to arrive at a pro  
15 forma level of property tax expense. Essentially, historical property tax  
16 expense increases are averaged over a six-year period to derive an  
17 annual increase rate of 4.42%. This factor is applied to the estimated  
18 2004 property tax expense of \$1,504,445 to arrive at a pro forma level  
19 of expense, \$1,570,941. This is an increase of \$42,245 over the test  
20 year level of taxes, \$1,528,696. The Company will have further insight  
21 into the level of tax expense with the arrival of the actual Ada and  
22 Canyon County tax bills later this year.

23 Q. Please explain Exhibit No. 3, Schedule 3, Pages 2, 3 and 4.

1           A.       Exhibit No. 3, Schedule 3, Pages 2, 3 and 4 increase the test year level  
2 of payroll taxes by \$30,277 combined. Page 2 indicates an increase in  
3 FICA taxes of \$29,425. Page 3 shows an increase of \$469 in Idaho  
4 State unemployment taxes. Page 4 reflects an increase of \$383 in  
5 Federal unemployment taxes. The test year also included \$227 in  
6 unidentified payroll tax that has been normalized out. The respective  
7 payroll tax increases are driven by salary increases and increased  
8 headcount. FICA has been adjusted based on information received  
9 indicating statutory limits and rates for 2005.

10          Q.       Please explain Exhibit No. 3, Schedule 4.

11          A.       Exhibit No. 3, Schedule 4, Page 1 of 1 shows the calculation of state  
12 and federal income taxes at existing and proposed rates. The amounts  
13 shown on line 1 of columns 1 and 2 are the same as the amounts shown  
14 on line 16 of columns 4 and 6 of the summary schedule of Exhibit No.  
15 2. These figures represent operating income before income taxes. From  
16 these figures must be deducted the applicable statutory deductions  
17 when computing the state and federal income taxes.

18                   The first deduction is imputed interest expense and it is deductible  
19 in the computation of both state and federal taxable income. The  
20 calculation for the interest deduction is shown in Note A on lines 13  
21 through 17. The deduction of interest is shown on line 3 and is self-  
22 explanatory.

1                   The second deduction is the excess of pro forma tax depreciation  
2 over pro forma book depreciation. The excess tax depreciation is  
3 deducted from state taxable income only since state income taxes are  
4 calculated on the basis of flow through accounting while federal  
5 income taxes are calculated on the basis of normalization accounting.  
6 Lines 19, 20 and 21 indicate the amounts used in determining excess  
7 tax depreciation.

8                   The remaining calculations are self-explanatory except for the  
9 amortization of investment tax credit shown on Line 10. Federal  
10 income tax expense was reduced by the amortization of ITC that is  
11 amortized ratably over the lives of the assets and represents 2% of the  
12 ITC claimed from 1971 through 1999.

13           Q.       Please explain the adjustment shown on line 6, Column 5 of Exhibit  
14                   No. 2.

15           A.       The adjustment shown on line 6, Column 5 of Exhibit No. 2 represents  
16                   additional uncollectible expense and IPUC assessment as a result of the  
17                   pro forma adjustment to operating revenue shown on line 4, Column 5  
18                   of Exhibit No. 2.

19           Q.       Does this conclude your testimony regarding operating expenses?

20           A.       Yes.

21           Q.       Please address your rate base testimony.

22           A.       Rate base is founded on an actual test year ended July 31, 2004. Also,  
23                   known and measurable adjustments are made to rate base components

1 through May 31, 2005, incorporating adjustments that will take place  
2 prior to the time that rates will become effective in this proceeding.

3 Q. What is the level of rate base the Company is requesting in this  
4 proceeding?

5 A. The rate base is \$140,062,546. This includes an increase in gross plant  
6 investment of \$31,156,521 (net of retirements) that will go into service  
7 prior to the rates effective date in this case. Included in this gross  
8 capital is \$2,555,658 associated with the raw water pumping station,  
9 which will serve the CWTP. This asset has been resident in plant held  
10 for future use since 1997 but will become used and useful with the  
11 commencement of operations of CWTP. Rate base as determined in the  
12 2000 case was \$98,862,937.

13 Q. Please explain Exhibit 1, Page 1 of 9.

14 A. Exhibit 1, Page 1 of 9, Rate Base Summary, indicates the elements of  
15 the Company's rate base as of July 31, 2004, as reflected on the  
16 financial statements of the Company. The elements are Utility Plant in  
17 Service; Accumulated Depreciation, Accumulated Amortization of  
18 UPAA and Accumulated Amortization of Plant Held for Future Use;  
19 Customer Advances for Construction; Contributions In Aid of  
20 Construction; Utility Plant Acquisition Adjustments; Accumulated  
21 Deferred Income Taxes; Pre-1971 Investment Tax Credits; Deferred  
22 Charges and Working Capital. It is necessary to adjust the "per book"  
23 amounts due to reclassifications and adjustments. These adjustments, if

1 any, are shown in Column (B). As you will note, there are no  
2 adjustments in Column B. The working capital allowance, on line 10,  
3 was calculated in accord with past Commission practice and as such,  
4 does not require a separate adjustment page. The adjustments in  
5 Column D reflect pro forma adjustments to Plant in Service,  
6 Accumulated Depreciation and Amortization, Advances for  
7 Construction, Contributions in Aid of Construction, Accumulated  
8 Deferred Income Taxes, Pre-1971 Investment Tax Credits and Deferred  
9 Charges.

10 Q. Do you have an Exhibit regarding plant in service additions?

11 A. Yes. I have Exhibit 1, Page 2 of 9. Total plant in service as of  
12 approximately May 31, 2005 is expected to be \$258,639,920. Witness  
13 Rhead has summary and detailed testimony and exhibits regarding pro  
14 forma additions and retirements to plant in service. I have incorporated  
15 these exhibits into rate base.

16 Q. How do your rate base exhibits treat the Carriage Hill disposal recently  
17 decided before the IPUC?

18 A. Original booking entries for Carriage Hills, and subsequent activity has  
19 been "undone" in these exhibits. Plant in service, accumulated  
20 depreciation, advances and contributions have all been adjusted to  
21 erase the vestiges of Carriage Hill.

22 Q. Please explain Exhibit 1, Page 3 of 9.

1           A.       Exhibit 1, Page 3 of 9 explains changes in the balance of accumulated  
2                    depreciation, accumulated CIAC amortization, accumulated  
3                    amortization of PHFU and accumulated amortization of UPAA for the  
4                    period July 31, 2004 through May 31, 2005. The major additions  
5                    represent ten months of depreciation expense (including projects placed  
6                    in service between August 1, 2004 and May 31, 2005) and CIAC  
7                    amortization. The primary deduction is pro-forma plant in service  
8                    retirements along with associated cost of removal or salvage. The  
9                    balance of accumulated amortization of plant held for future use is  
10                  simply transferred from its home account into the accumulated  
11                  depreciation account, to mirror the treatment of the asset. UPAA debits  
12                  and credits are all amortized over twenty or forty year periods, as  
13                  approved by the Commission in various decisions.

14          Q        Please explain Exhibit 1, Page 4 of 9.

15          A.        Exhibit 1, Page 4 of 9 summarizes pro forma changes to advances for  
16                    construction. It was necessary to reclassify some advance plant account  
17                    designations as of the end of the test year to correct misstatements in  
18                    the asset management system. Since the issuance of Order No. 28505  
19                    in case UWI-W-00-1, the Company does not depreciate advanced  
20                    property. This requires the Company to accurately track, by associated  
21                    plant account, all additions and refunds impacting the advance account.  
22                    On a pro forma basis, the Company has adjusted the balance of  
23                    Advances downward by \$376,073 for refund activity that will occur

1 from July 31, 2004 to May 31, 2005 on existing contracts. Also, the  
2 sale of the Carriage Hill non-contiguous property has been reflected by  
3 “un-doing” the original booking entries, reducing advances an  
4 additional \$330,906. The Company does not foresee any additions to  
5 advances in the pro forma period. Additions, in the last 5 years, have  
6 typically occurred due to special facility agreements or non-contiguous  
7 development agreements. The new business and engineering group are  
8 unaware of any prospective activity in these respective areas.

9 Q. Please explain Exhibit 1, Page 5 of 9.

10 A. Exhibit 1, Page 5 of 9 indicates activity in Contributions in Aid of  
11 Construction that is all related to CIAC on the books as of July 31,  
12 2004. Some of these CIAC dollars, \$544,626, are associated with  
13 CWIP. The CWIP is not included in this case as of July 31, 2004 or in  
14 the pro forma period, and therefore associated CIAC has been removed.  
15 Also, the CIAC balance has been reduced by ten months of  
16 amortization, \$954,170. No new investment funded by CIAC has been  
17 included in rate base from the test year-end. The vast majority of new  
18 customers are associated with developer funded mains and services.  
19 Since assets acquired in this manner have no impact on Company  
20 investment, they are not reflected in rate base. However, new  
21 customers added in the pro forma period contribute revenue, as  
22 discussed by Witness Gradilone. These customers also impact  
23 operating and maintenance expense as noted in many of the expense

1 adjustments. CIAC associated with Carriage Hill has again been  
2 removed.

3 Q. Please explain Exhibit 9, Page 6 of 9.

4 A. Exhibit 9, Page 6 of 9 indicates pro forma adjustments to Utility Plant  
5 Acquisition Adjustments on a gross basis. The UPAA gross balance is  
6 comprised of both debit and credit balances. The gross value of the six  
7 individual adjustments, all approved by the Commission in various  
8 proceedings, is a positive \$600,762. Amortization of these Acquisition  
9 Adjustments was previously reflected on Exhibit 1, Page 3 of 9.

10 Q. Please explain Exhibit 1, Page 7 of 9.

11 A. Exhibit 1, Page 7 of 9 indicates the changes to accumulated deferred  
12 income taxes from July 31, 2004 to May 31, 2005. The tax depreciation  
13 portion of this account was adjusted through May 31, 2005 for assets in  
14 service as of July 31, 2004 as well as assets added in the pro forma  
15 period.

16 Q. Please explain Exhibit 1, Page 8 of 9.

17 A. Exhibit 1, Page 8 of 9, represents the pro forma calculation of pre-1971  
18 investment tax credits that are deducted from rate base and amortized at  
19 a rate of \$750 annually. The balance at July 31, 2004 was \$16,620.  
20 This is adjusted by \$625 to reflect the balance at May 31, 2005.

21 Q. Please explain Exhibit 1, Page 9 of 9.

22 A. Exhibit 1, Page 9 of 9, identifies the six deferred items the Company  
23 has included in rate base. The most significant item is obviously the

1 deferred power on line 2, encompassing over 76% of the entire balance  
2 of \$2,031,692. Again, this power expense was deferred in accord with  
3 Commission Order No. 28800 in Case No. UWI-W-01-2. The  
4 Company deserves an opportunity to earn a fair return on this  
5 investment while it is being amortized to expense.

6 Q. Does this conclude your testimony with regard to United Water Idaho's  
7 rate base?

8 A. Yes.