

✓ Gen. Ack  
sent 1/5/05

✓ To R.V.

✓ To Comms.  
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**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Tuesday, January 04, 2005 2:51 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Tuesday, January 04, 2005  
2:51:02 PM

Case: *UWI-W-04-01* united water rate increase request  
Name: John and Shirley Fleischer  
Street Address: 3609 Licorice Pl  
City: Boise  
State: Idaho  
ZIP: 83716-8716

Home Telephone: 208 345-7483  
E-Mail: jhfleischer@peoplepc.com  
Company: United Water

mailing\_list\_yes no: yes

Comment description: We see in United Water's request for a rate increase that the highest increase rate is for residential customers 21.46% and Private Fire 21.55%.

We do not understand why the  
Private Fire (21.55% proposed increase)  
and  
especially Residential Customers (21.46% proposed increase)  
should be subsidizing  
Comercial (19.56% proposed increase)  
and the  
Public Authority (19.01% proposed increase).

Water is Water and ALL USERS should be equally charged for their consumption.

We understand why United Water needs additional income (hopefully, it's not for their French Parent Company profit).

The rate increase percentage should be applied equally across the board if it is determined to be justified by the PUC. This comment should also apply to any other rate increase decision made by the PUC relating to United Water's request.

Transaction ID: 141451.2  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 63.187.9.229  
User Hostname: 63.187.9.229

✓ Sent Ack  
sent 1/5/05

✓ To Comments  
3/11

**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Wednesday, January 05, 2005 12:08 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Wednesday, January 05, 2005  
12:08:18 PM

Case: *UWI-W-04-01*  
Name: William Racz  
Street Address: 443 South Hemmingway Avenue  
City: Boise  
State: Idaho  
ZIP: 83709  
Home Telephone: 208-378-8208  
E-Mail: wdracz@aol.com  
Company: United Water  
mailing\_list\_yes\_no: no

Comment description: We have just received notice from United Water that they are requesting a 21.46% overall increase which will result in residential user increase of 22.35%. This is outrageous!! Wages of workers in our area have not increased anywhere near this % over the last 4 years since the last HUGE increase was approved. I have not witnessed any conservation initiatives by this company. We go to a restaurant and request a SMALL glass of water, and invariably get a LARGE glass. As this company is owned by France, I would suggest there not be ANY increases, until and at which time France decides to step up and support the United States in IRAQ. To request military families pay such an outrageous increase while fighting overseas in at best a slap in the face to all Americans.

Transaction ID: 151208.18  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 198.81.26.78  
User Hostname: 198.81.26.78

✓ Gen. Ack  
sent 1/5/05

✓ To Commis.  
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**Jean Jewell**

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**From:** Front  
**Sent:** Tuesday, January 04, 2005 2:57 PM  
**To:** Jean Jewell  
**Subject:** FW: Complaint acknowledgement

UWI-W-04-01

-----Original Message-----

From: Ed Howell  
Sent: Tuesday, January 04, 2005 2:49 PM  
To: Front; Beverly Barker; Ed Howell; Tonya Clark  
Subject: Complaint acknowledgement

WWW Form Submission:

Tuesday, January 04, 2005  
2:49:27 PM

Name: M.J. Miller  
Street\_Address: 859 E. Old Saybrook Ln  
City: Boise  
State: Id  
ZIP: 83706  
Home\_Telephone: 284-2265  
Work\_Telephone:  
E-Mail: mjm2544@hotmail.com  
Home\_Business: Home  
Business\_Name:  
Business\_Street\_Address:  
Business\_Phone:  
Complaint\_Company: United Water  
Local\_Provider:  
Contacted\_utility: No

Complaint\_description: 22.35% rate increase when inflation is 2-3% and their business is experiencing tremendous growth????? Only a government agency like the PUC would not roll over laughing at the absurdity of this. Unfortunetly these types of rip offs of the public are now common within government agencies as the public is to stupid to care. As a retired fortune 100 financial analyst this is an insult. Most growth industries are able to lower the per unit costs to their customers, not require 22% revenue increases to keep up. How dumb do you think I am?

Transaction ID: 141449.27  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>  
User Address: 24.116.254.86  
User Hostname: 24.116.254.86