

✓ *Gen. Ack*  
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✓ *To Commis*  
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**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Thursday, January 20, 2005 7:45 AM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Thursday, January 20, 2005  
7:45:05 AM

Case:  
Name: David Eichberg  
Street Address: 1017 Harrison Blvd  
City: Boise  
State: ID  
ZIP: 83702  
Home Telephone: 208 331 4523  
E-Mail: djemailbox@yahoo.com  
Company: United Water Idaho  
mailing\_list\_yes\_no: no  
Comment\_description: Dear PUC,

I would like to voice my objection to the United Water Idaho's application to increase residential customer rates by 22.35%. This is an exhorbant amount for a single increase. And residential customers face a large increase than commercial customers - even though residential customers surely outnumber commercial ones.

This is estimated to be an increase of more than \$70 per year - certainly more for people living within certain areas of Boise and Idaho.

While I can understand that a revenue increase may be sought by a water utility, a fairer and more graduated adjustment should be developed and proposed for approval. I ask that you reject the application from United Water Idaho.

Sincerely,

David Eichberg

Transaction ID: 120745.5  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 156.153.255.243  
User Hostname: 156.153.255.243

✓ Ack. Ack  
sent 1/20/05

✓ To Commms  
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**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Tuesday, January 18, 2005 9:28 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Tuesday, January 18, 2005  
9:27:45 PM

Case:

Name: john rigg  
Street Address: 3613 red oak dr  
City: boise  
State: id  
ZIP: 83703  
Home Telephone: 208 386 9849  
E-Mail: jrigg@earthlink.net  
Company: united water  
mailing\_list\_yes no: no

Comment\_description: Hello, I believe the rate hike United Water is requesting is out of line. There has been a large number of new subscribers to the united water system, there is greater profit in numbers. Inflation has been been alot less than 5% per year for the last four years. The pay of the united water customer base has been stagnant or gone down. I feel United Water has plenty of capital to work with out raising their water rates.

Thanks  
John Rigg

Transaction ID: 1182127.45  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 63.187.17.189  
User Hostname: 63.187.17.189

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✓ To A.V.

✓ To Commes. 1/14

**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Tuesday, January 18, 2005 6:11 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Tuesday, January 18, 2005  
6:11:23 PM

Case: UWI-W-04-04  
Name: JOHN D. STEFFENS  
Street Address: 2813 ONA STREET  
City: BOISE  
State: IDAHO  
ZIP: 83705

Home Telephone: 208-342-7336  
E-Mail: smalloaf@velocitus.net  
Company: UNITED WATER IDAHO

mailing\_list\_yes no: yes

Comment\_description: I object to the recently requested raise in domestic water rates filed by United Water Idaho (UWI).

UWI states that the increase is needed to compensate them for the improvements in their water treatment facilities, required due to the increase in user demands.

I am of the opinion that such improvements should be paid out of the added revenue UWI obtains from the increased customer base.

I do think that UWI should be required to eliminate the present summertime surcharge, and then they should be allowed the recently requested rate change which I understand is 22%.

I would be interested in being informed of the progress of this case.

Thank you for the opportunity to comment.

Transaction ID: 1181811.23  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 216.222.110.22  
User Hostname: 216.222.110.22

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**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Saturday, January 15, 2005 10:51 AM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Saturday, January 15, 2005  
10:51:05 AM

Case: united water *UWI-W-04-04*  
Name: steve w. gillis  
Street Address: 7351 hill road pkwy  
City: boise  
State: idaho  
ZIP: 83714  
Home Telephone: 208-853-1271  
E-Mail: gamebirder@aol.com  
Company: united water

mailing\_list\_yes\_no: yes

Comment\_description: 22.35% increase in residential water rates, are you kidding me. I work for the state of idaho and over the last 5 years I have received a total of 3% increase in pay. I have a hard time feeling sorry for united water. Perhaps they should use some of their income to make improvements. It seems like the philosophy of most utilities is to use the money they acquire during rate increases for a one time improvement. Then set back for a few years and ask for a huge increase. And whats most upsetting is upc usually gives them most of the request. Why not survey the public find out what the average salary increase in the area has been and give the utilities a % of that amount.

Transaction ID: 1151051.5  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 205.188.116.204  
User Hostname: 205.188.116.204

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**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Friday, January 14, 2005 3:38 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Friday, January 14, 2005  
3:37:57 PM

Case: UWI-W-04-04 - Certificate Amendment  
Name: David E. Frost  
Street Address: 4411 Foothill Dr.  
City: Boise  
State: ID  
ZIP: 83703  
Home Telephone: 208 343-5719  
E-Mail: dfrost@cableone.net  
Company: United Water Idaho  
mailing\_list\_yes\_no: yes  
Comment\_description: Sirs:  
United Water is asking for a total rate increase of 21.46% of which residential customers (myself) rates will increase 22.35%.  
REASON:  
1. Rates have not been increased in four years.  
2. Investments in water facilities and operating costs have increased.

OBJECTION:  
I have received one raise (3%) in the past six years (Micron). North West Boise Sewer has gone up, we will soon be on increased 'summer water rates', etc. Residents of our community cannot afford this absurd and ridiculous proposed increase of our water rates! Thank you for your consideration. David E. Frost

Transaction ID: 1141537.57  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 24.119.23.66  
User Hostname: 24.119.23.66

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**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Friday, January 14, 2005 12:07 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Friday, January 14, 2005  
12:07:19 PM

Case: UWI-W-04-4  
Name: Todd Davis  
Street Address: 5046 W. Parsons Drive  
City: Boise  
State: Id  
ZIP: 83714  
Home Telephone: 208-229-3844  
E-Mail: freehell057@yahoo.com  
Company: United Water

mailing\_list\_yes\_no: yes

Comment\_description: After receiving the notice in my latest United Water bill in which they are proposing a 22.35% rate increase for residential customers I feel compelled to express my opposition to this request. In this notice United Water claims to have been able to defer any rate increase for the last four years through careful management; if they now say they need a greater than 20% increase to remain financially sound I suspect mismanagement has been the issue. This magnitude of increase will present a hardship to many consumers and it seems to me the company should have anticipated their financial situation and planned differently with a combination of more prudent spending and more modest gradual rate increases. I thank you for considering my comments and viewpoint.

Transaction ID: 1141207.19  
Referred by: <http://www.PUC.STATE.ID.US/SCRIPTS/POLYFORM.DLL/IPUC>  
User Address: 199.99.195.10  
User Hostname: 199.99.195.10

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**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Monday, January 17, 2005 10:58 AM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Monday, January 17, 2005  
10:58:29 AM

Case: *UWI-W-04-04*  
Name: Brian Burkhardt  
Street\_Address: 7218 W Saxton Dr  
City: Boise  
State: Id  
ZIP: 83714  
Home\_Telephone:  
E-Mail:  
Company:

Comment description: The proposed rate hike by United Water is ridiculous. The rate hike of 22.35% is very substantial and would be crippling to many families on tight budgets. I feel that the rates a company requires should not exceed, in increases, by more than an average family increases it's income. I rarely see or hear of people making 10 dollars an hour all the sudden get a raise to 12.24 dollars an hour, it just doesn't happen. If all utility companies increased their rates like this then thousands of families would be pushed closer to the poverty line instantly. I also find it hard to believe that United Water is not turning a profit currently and I would have to believe that the majority of this increased revenue would go to the company's employees, but I doubt that the employees would see even a small portion of that extra money. My oppinion is let United Water at most raise the rates 5% every two years or more but no more than that. I also would like United Water to dislose in their statements the exact percentage of increase in their costs. I am disappointed in their proposal and I hope that this comment is useful.

Thank you,  
Brian Burkhardt

Transaction ID: 1171058.29  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 69.92.177.162  
User Hostname: 69.92.177.162

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**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Friday, January 14, 2005 8:56 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Friday, January 14, 2005  
8:56:02 PM

Case: ? *UWI-W-04-04*  
Name: JOANNA KIRKPATRICK  
Street Address: 2005 N 17TH ST  
City: BOISE  
State: IDAHO  
ZIP: 83702  
Home Telephone: 383-0548  
E-Mail:

Company: UNITED WATER

mailing\_list\_yes\_no: yes

Comment description: UNITED WATER HAS FILED FOR A RATE INCREASE OF 22.35% FOR BOISE RESIDENTS. THIS IS AN OUTRAGE. WATER IS A NECESSITY AND THIS FOREIGN-OWNED COMPANY SHOULD NOT BE PERMITTED TO GOUGE US AMERICAN CUSTOMERS. THIS PROPOSED INCREASE IS GOUGING CUSTOMERS WHO HAVE NO COMPETITION TO TURN TO. ABSENT COMPETITION, SUCH A HIGH RATE OF FEE INCREASE IS OUTRIGHT EXPLOITATION. IT IS SHOCKING THAT ID. STATE PUC ALLOWS WHAT SHOULD BE A PUBLIC UTILITY TO GOUGE CUSTOMERS.

I NOTE ALSO THAT BUSINESS GETS LOWER RATES THAN CUSTOMERS. THAT TOO IS AN OUTRAGE! BUSINESSES GET ALL KINDS OF FAT TAX BREAKS IN THE STATE OF IDAHO THAT COULD OFFSET ADDITIONAL UTILITY COSTS, YET THE PUC SUPPORTS THIS KIND OF FAVORITISM TO BUSINESS. KEEP THIS UP, PUC, AND SOON YOU WON'T BE GETTING ANY MORE DISILLUSIONED PEOPLE MOVING TO "WONDERFUL" BOISE, ID., THE LAND OF REPUBLICANS WHO TAX AND GOUGE. IF UNITED WATER NEEDS MONEY FOR THEIR COLUMBIA WATER PLANT, LET THE COMPANY TAKE A CHARGE FOR THOSE COSTS INSTEAD OF PASSING THEM IMMEDIATELY ON TO CUSTOMERS, MOST OF WHOM WILL NOT BE BENEFITTING AT ALL FROM THIS COLUMBIA PROJECT. I ASK YOU TO DENY THIS RATE INCREASE, OR SUBSTANTIALLY LOWER IT. 12% WOULD BE ABOUT RIGHT FOR RESIDENTIAL CUSTOMERS AND 15% FOR BUSINESSES. q.e.d.

Transaction ID: 1142056.2  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 206.206.48.41  
User Hostname: 206.206.48.41