

✓ Gen. Ack.
sent 1/31/05

✓ To AV.

✓ To Commis.
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Jean Jewell

From: Ed Howell
Sent: Sunday, January 30, 2005 11:00 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Sunday, January 30, 2005
10:59:34 AM

Case:
Name: Paul Hoffman
Street_Address: 3235 Mountain View Drive
City: Boise
State: Idaho
ZIP: 83704
Home_Telephone: 208-376-3409
E-Mail: hoffman3409@msn.com
Company: United Water
mailing_list_yes_no: yes

Comment_description: The rate increase proposed by United Water is excessive. It tells me that those managing United Water have failed to adequately plan and project their infrastructure and operating costs barring some unusual circumstances. It is just not possible to continue to support rate increases of 22% every four years. I would support a rate increase of 10-12%. I would also require the Utility to prepare a capital budget for the next 10 years that allows for a modest increase in proposed fees.

Transaction ID: 1301059.34
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 70.56.201.25
User Hostname: 70.56.201.25

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Jean Jewell

From: Ed Howell
Sent: Saturday, January 29, 2005 11:05 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, January 29, 2005
11:04:48 AM

Case: united water rate increase
Name: Wally Stetson
Street_Address: 3810 Maywwod Dr.
City: Boise
State: Idaho
ZIP: 83704

Home_Telephone: 208-322-5028
E-Mail: iw_stetson@yahoo.com

Company: united water
mailing_list_yes no: yes

Comment_description: I feel that the prepossal of rate increase of 21.46% is completely out of line in our senior society, with hundreds on fixed soc. sec. income and the generous increase for 2005 of average of 8.00 a month, they can't pay that large of increase. Many now have to choose between food or medicine, such an rate boost would be a catastrophe. They say they have stock holders but I had stock in this company when was bought out by French company. They didn't offer me chance to buy their stock, just sent me check with no choice.

Transaction ID: 1291104.48
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 63.230.127.38
User Hostname: 63.230.127.38

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Jean Jewell

From: Ed Howell
Sent: Friday, January 28, 2005 5:56 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, January 28, 2005
5:56:01 PM

Case: UWI-W-04-04
Name: Lynne MacDonald
Street_Address: 2525 Davis Street
City: Boise
State: ID
ZIP: 83702
Home_Telephone: 208 342-8449
E-Mail: lmacdonald@pn.usbr.gov
Company: United Water Idaho
mailing_list_yes_no: yes

Comment_description: I oppose the rate increase. IWU's charges have dramatically increased, both due to past IPUC-approved annual increases and thru application of unexplained charges. Examples: My billing statement showed slightly less than half the water in April/May 2004 than used in Ap/May 2003. Yet my bill in '04 was only about \$1.75 less than in '03 (from bill of about \$86). This would indicate IWU made essentially a 100% increase in charge to customer in 1 year. My latest bill was \$20.56, of which only \$4.91 was for water, and \$14.57 was "customer charge." These customer charges constitute a self-awarded huge rate increase, negating need for water charge rate increase. What's if for? It needs to be investigated. The IPUC is charged with protection of consumers from unwarranted or excessive charges by what are essentially monopoly companies. DO YOUR JOB!

Transaction ID: 1281756.1
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 140.218.29.22
User Hostname: 140.218.29.22

*✓ Gen Ack
sent 1/31/05*

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*✓ To Comm
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Jean Jewell

From: Ed Howell
Sent: Friday, January 28, 2005 2:06 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, January 28, 2005
2:06:27 PM

Case:

Name: Gary Hill

City: Boise

State: ID

ZIP: 83704

Home_Telephone: 208-376-0854

E-Mail: gehill@cableone.net

Company: United Water

mailing_list_yes_no: yes

Street_Address: 8801 Fircrest Drive
8801 Fircrest Drive

Comment_description: United Water of Idaho (more properly "of France") has requested an increase in overall rates of 21.46%. WHEN WAS THE LAST TIME MY WAGES INCREASED IN ONE JUMP BY 21.46%? Ever since the French company took over the Boise water system our water bills have increased at least 300%. No wonder so many lawns in this city have gone to weed. PEOPLE ON LOW INCOMES CANNOT AFFORD THIS KIND OF GREED BY A FOREIGN CONTROLLED UTILITY. Not only should this increase NOT be allowed but every effort should be made to take control of the Boise water utility away from the French company and return it to LOCAL CONTROL!!!

Transaction ID: 1281406.27

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 24.116.145.8

User Hostname: 24.116.145.8

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Jean Jewell

From: Jean Jewell
Sent: Tuesday, January 25, 2005 4:36 PM
To: Jean Jewell
Subject: FW: Complaint acknowledgement

WWW Form Submission:

Thursday, January 20, 2005
1:48:53 PM

Name: Patricia R. Hughes
Street Address: 2415 Pleasanton Avenue
City: Boise
State: ID
ZIP: 83702
Home Telephone: (208) 344-1806
Work Telephone:
E-Mail: twopats1@mindspring.com
Home Business: Home
Business Name:
Business Street Address:
Business Phone: 208 344-1806
Complaint Company: United Water Idaho
Local Provider:
Contacted utility: No
Complaint description: Re: Proposed Rate increase United Water is proposing a rate increase of 22.35% which is obscene. If I get a 3% increase in salary I'm lucky. Trying to absorb huge increases in utility bills is beyond difficult. The notice of rate increase mentioned they need to maintain a sound financial position. How much money are they making and how much are their top executives being paid?

Transaction ID: 1201348.53
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 63.187.97.119
User Hostname: 63.187.97.119