

*No addresses  
provided*

*✓ To Comment  
; H*

**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Monday, February 07, 2005 8:05 AM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Monday, February 07, 2005  
8:05:06 AM

*UWI-W-04-4*

Case: Proposed rate increase by United Water

Name: Jones

Street Address: Gunsmoke

City: Boise

State: ID

ZIP: 83713

Home Telephone: 208-376-5247

E-Mail:

Company: United Water

mailing\_list\_yes\_no: no

Comment\_description: The utility uses the argument that they haven't had a rate increase for 4 years to justify a rate increase. This is clearly inadequate. The economy has been sluggish for 4 years, inflation has been low, and pay raises for everyone has been on hold for four years. In addition, the housing growth has been steadily bringing new customers online and more revenue. If the growth hasn't been provided the needed financial growth and the cost of existing service has increased then the Water Company needs to learn how to cut expenses and tighten their belt just like everyone else. In any case, the % is unrealistic. The rate should increase at a rate more in line with inflation.

Transaction ID: 27805.6

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 156.153.255.134

User Hostname: 156.153.255.134

*✓ Gen Ack sent 2/7/04*      *✓ To A.V.*      *✓ To Commes*  
*if*

**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Friday, February 04, 2005 11:29 AM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Friday, February 04, 2005  
11:28:59 AM

Case: UWI-W-04-04  
Name: James Hudson  
Street Address: 1019 N. 9th St.  
City: Boise  
State: ID  
ZIP: 83702  
Home Telephone: 208-331-7780  
E-Mail: flynjim@yahoo.com  
Company: United Water Idaho  
mailing\_list\_yes\_no: yes

Comment\_description: The request for United Water to increase their rates 21.46% is prosperous, insulting, and criminal. How can any company who claims to be well managed request that kind of increase? I wish that in my career working at HP I could get that kind of a increase, and there have been several years without a pay increase. True, they say they have not raised their rated for 4 years, but that does not require such a drastic rate increase, in fact compared to Eagle Water, we should see rate DECREASE.

With the building boom going on in Boise, more users, the cost should come down. As in most things, increase in volume should bring the price down.

Also - look at Eagle Water. Their rate is \$18.66 per 3000 gallons, whereas United Water is DOUBLE now at \$36.77. Something is WRONG !!  
I'm expecting a rate DECREASE, instead of a increase.

Respectfully  
James C. Hudson  
Boise resident

Transaction ID: 241128.59  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 207.225.39.114  
User Hostname: 207.225.39.114

*✓ Gen Ack sent 2/7/05*

*✓ To A.V.*

*✓ To Commes  
i H*

**Jean Jewell**

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**From:** Ed Howell  
**Sent:** Thursday, February 03, 2005 9:18 AM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Thursday, February 03, 2005  
9:17:39 AM

Case: Application for increasing rates  
Name: Theresa M. Stone  
Street Address: 5649 E. Mineral Dr  
City: BOISE  
State: Idaho  
ZIP: 83716

Home Telephone: 208-368-0844  
E-Mail: tessamstone@hotmail.com

Company: United Water  
mailing\_list\_yes\_no: yes

Comment\_description: I paid higher rates when Barber Water was sold to United Water, because they didn't want to install individual meters, so the neighborhood had to get together and make them provide meters which lessened my bills by more than half. I already paid extra.

I possibly would not complain about the rate increase if the water didn't taste so bad. This causes me the expense of filters and bottled water. In addition the need for a water conditioner system because the water is so hard I have to spend more money on detergents and additives for my baths (it causes dry skin).

When a state is reported on the news that we are drinking the 9th worst water in the United States, we should not be proud. I should not get flyers in the mail stating that United Water meets or exceeds the federal guidelines. The water tastes bad. The water is hard. Obviously the federal guidelines are not strict enough and it shouldn't take the government standards changing for United Water to simply to the right thing.

I'll pay the extra when the water is good tasting, not hard and a proper ph balance so it's not so acidic.

Transaction ID: 23917.39  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 70.56.150.31  
User Hostname: 70.56.150.31