

✓ Mr. Acke
sent 10/9/07

✓ To Commms.
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Jean Jewell

From: cemorey@msn.com
Sent: Monday, October 08, 2007 1:05 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Charles Morey follows:

Case Number: UWI-W-07-04
Name: Charles Morey
Address: 816 Marshall Street
City: Boise
State: Idaho
Zip: 83706
Home Telephone: 208-336-3456
Contact E-Mail: cemorey@msn.com
Name of Utility Company: United Water Idaho Inc.
Add to Mailing List: no

Please describe your question or comment briefly:
UWI is seeking to increase customer fees to cover the cost of a proposed change in billing from bi-monthly to monthly. I have no objection to the change in the billing procedure (though I find UWI's justifications specious). However, I am strongly opposed to allowing UWI to recover the cost of the conversion. It is a significant financial benefit to any company to get paid in 30 days rather than 60, and that should be reason enough for UWI to make the change on its own without also trying to get its customers to pay for it. Talk about 'have one's cake and eat it too'! Thank you for your consideration.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.33.26.183

✓ Gen. Ask
sent 10/9/07

✓ To Commu
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Jean Jewell

From: FMETELSKI@MSN.COM
Sent: Monday, October 08, 2007 6:13 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from FRANK METELSKI follows:

Case Number: UWI-W-07-04
Name: FRANK METELSKI
Address: 3395 HOLDEN AVE
City: BOISE
State: ID
Zip: 83706
Home Telephone: 208-345-3396
Contact E-Mail: FMETELSKI@MSN.COM
Name of Utility Company: UNITED WATER
Add to Mailing List: no

Please describe your question or comment briefly:

I am very happy with the bi-monthly billing by United Water. I do not wish to pay an extra fee to have monthly billing. Please deny their request for this.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.215.31.222

✓ Gen. Ack
sent 10/9/07

✓ To A.V.

✓ To Commis.
; H

Jean Jewell

From: jhulvey@hotmail.com
Sent: Monday, October 08, 2007 2:39 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Julie Hulvey follows:

Case Number: UWI-W-07-04
Name: Julie Hulvey
Address: 3707 Nez Perce
City: Boise
State: ID
Zip: 83705
Home Telephone: 208-331-3119
Contact E-Mail: jhulvey@hotmail.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

I am asking that you deny the (Boise's) water company's request for a rate change to accommodate their proposed new operating procedures. First, many of the arguments they present are difficult to examine and even more difficult to prove. Budgeting is not harder on a bi-monthly schedule, in fact it is the leeway some consumers need and appreciate. After walking the pipes for as many years as they have, they should know that weak spots will not necessarily show until they break. Walking them more often is not any guarantee that a pipe will not leak or burst. Water users, public consumers, are not idiots. MOST know that if they run lots of water during summer rates the bills will increase. New users may have this lesson to learn, but I should not have to pay more employees to accommodate new users. Are they doing this to accommodate new development on the dime of established neighborhoods and small users?
Secondly, in my water bill the amount for the service charge often exceeds the water usage itself! I call my bill 1/4 water and 3/4 bill! (Let's hope they don't use this information against the small user and raise the price of water!) I cannot see any improvement for the consumer by their proposal. Let them use business management if they wish to walk the pipes each month. This proposal will raise my bills considerably, and hurts me and other low income users. When I look at the amount of the service charges already and try to imagine how many users they may look at in an hour, somebody is making a very good wage. Rate increases will also be used to support executive compensation and employee benefit plans, and again, business management sounds like a more equitable solution.

Their proposal is flawed in that it has no real benefit for the consumer. Please deny it.

Julie Hulvey
3707 Nez Perce
Boise, ID 83705

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.56.144.138

✓ Gen. Ack
sent 10/19/07

✓ To Commis.
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Jean Jewell

From: jcblljboise@cableone.net
Sent: Sunday, October 07, 2007 4:13 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from James Bussey follows:

Case Number: uwi-w-07
Name: James Bussey
Address: 7201 Valley hts dr
City: boise
State: id
Zip: 83709
Home Telephone: 208 362 1677
Contact E-Mail: jcblljboise@cableone.net
Name of Utility Company: United Water
Add to Mailing List: no

Please describe your question or comment briefly:
In Reference to Monthly billing,

Most Business would be delighted to receive their accounts receivables early and more often. In fact the businesses normally provide a discount for early payment. I do not believe that United Water needs additional money because it is getting money earlier. This is just a constant drain on our economy. In addition the Puc should consider helping old neighborhoods establish Pressurized water systems to compliment sewer systems and lower demands for the Aquafier. The help is necessary from the Puc because individuals and Neighbor hoods lack the organization.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 69.92.126.63

✓ Gen. Ack
sent 10/9/07

✓ To AV.

✓ To Commis.
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Jean Jewell

From: kman1234@gmail.com
Sent: Saturday, October 06, 2007 4:52 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Kevin Maness follows:

Case Number: UWI-W-07-04
Name: Kevin Maness
Address: 605 S. Hilton St.
City: Boise
State: ID
Zip: 83705
Home Telephone: 208-342-6489
Contact E-Mail: kman1234@gmail.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

In regards to monthly billing, the customer service charge at \$16.21 is already too high. During the winter, my usage charge is way less than the customer charge. And they want to raise this fee? If they go monthly, I will pay an extra \$97.26/year. That is before the raise they are asking for on the service fee. I cannot afford it. I will have to let my lawn go dormant in the summer. Which isn't necessarily bad, but the 'privedge' I pay to be their customer is already too high.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 168.103.137.162

✓ Gen. Ack
sent 10/9/07

✓ To A.V.

✓ To Commms.
H

Jean Jewell

From: nanking@cableone.net
Sent: Saturday, October 06, 2007 4:25 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from PHILIP H. KING follows:

Case Number: UWI-W-07-04
Name: PHILIP H. KING
Address: 9663 GURDON DR
City: BOISE
State: ID
Zip: 83704
Home Telephone: 208-376-0070
Contact E-Mail: nanking@cableone.net
Name of Utility Company: UNITED WATER CO
Add to Mailing List: yes

Please describe your question or comment briefly:
WE ARE OPPOSED TO MONTHLY BILLING PROPOSAL. THE INCREASE IN OPERATING COSTS DOESN'T APPEAR TO OFFSET ANY ADVANTAGE IT MAY POSSIBLY HAVE. THE KEYWORDS BEING POSSIBLE ADVANTAGE. MONTHLY BILLING MAY NOT REDUCE ANY OF THE 'PROBLEMS' MENTIONED, WHILE IT WILL DEFINITELY INCREASE BILLING AND MAILING COSTS CONSIDERABLY.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 24.116.16.182

✓ Gen Ack
sent 10/9/07

✓ To A.V.

✓ To Commms
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Jean Jewell

From: kittygoogly@msn.com
Sent: Friday, October 05, 2007 4:16 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from jan glandon follows:

Case Number: UWI-W-07-04
Name: jan glandon
Address: 3440 w. hansen ave
City: boise
State: id
Zip: 83703
Home Telephone: 208-336-1698
Contact E-Mail: kittygoogly@msn.com
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:

I have written a number of times over the years about wanting monthly billing. I am so happy to see it going forward. Thank you Thank you Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.221.128.3

✓ Ken Ack
sent 10/9/07

✓ To Comms.
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Jean Jewell

From: globalinfor@yahoo.com
Sent: Friday, October 05, 2007 12:57 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from follows:

Case Number: UWI-W-07-04
Name:
Address:
City:
State: Bosie
Zip: ID
Home Telephone: 83709
Contact E-Mail: globalinfor@yahoo.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:
In response to Unite Water's proposed increase in rates to cover their conversion to monthly billing:

I stonlgy opose approving such a rate increase. If UW wants to shift billing cycles it should not be allowed to shfit the cost to customers that have no other option in who they recieve their water from.

I'm not specifically opposed to monthly billing. Monthly / bi-monthly is makes no difference to me, however UW should not position such a change in billing as a benefit to me. I will recieve no added benefit, but I will pay more each month.

Their claims that monthly billing will ease monthly budgeting and allow people to better monitor water usage is non-sense. Show me proof that shows people who pay more for more frequent bills actually pay less by consumig less water.

Please do not force consumers to shoulder more costs fore big business. We pay enough already.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 72.24.31.1

✓ Gen Ack
sent 10/9/07

✓ To A.V.

✓ To Comms
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Jean Jewell

From: pbeckes@yahoo.com
Sent: Friday, October 05, 2007 10:13 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Patricia A Beckes follows:

Case Number: UWI-W-07-04
Name: Patricia A Beckes
Address: 8095 S. Slide Creek Lane
City: Meridian
State: Idaho
Zip: 83642
Home Telephone: 208-855-2117
Contact E-Mail: pbeckes@yahoo.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

I do not see the need to change United Water's billing from bi-monthly to monthly. This causes double-work by meter readers, the billing office, and many other monthly functions performed by United Water employees and in addition will cost myself and many additional money which would be better used elsewhere.

I do not have a problem budgeting for my by-monthly water bill and I am sure many, many customers feel the same. Please leave well enough alone and leave the billing as a bi-monthly function.

Sincerely,

Patricia A Beckes

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.221.128.222

✓ Gen. Ack
sent 10/9/07

✓ To A.V.

✓ To Commms.
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Jean Jewell

From: Bbeckes@yahoo.com
Sent: Friday, October 05, 2007 4:54 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from William Beckes follows:

Case Number: uwi-w-07-04
Name: William Beckes
Address: 8095 S Slide Creek Ln
City: Merididam
State: id
Zip: 83642
Home Telephone: 208-855-2117
Contact E-Mail: Bbeckes@yahoo.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:
I do not understand the need for United Water to change their billing cycle from Bi-monthly to monthly? United Water wants a fee increase to cover the cost but revenues will remain the same. Meter readings will double, but the end result is more money being charged to the customer for the same service. Speaking for myself, I have no trouble budgeting my water bill on a bi-monthly basis. I urge the PUC not to approve this change.
Thank You,
Bill Beckes

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.221.128.222

✓ Glen Ask
sent 10/9/07

✓ To A.V.

✓ To Comm
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Jean Jewell

From: stokes@cableone.net
Sent: Friday, October 05, 2007 7:21 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Glen Stokes follows:

Case Number: uwi-w-07-04
Name: Glen Stokes
Address: 1041 Riversong Dr.
City: Eagle
State: Idaho
Zip: 83616
Home Telephone: 939 1625
Contact E-Mail: stokes@cableone.net
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

The increase requested by United water just adds costs and does nothing for the customer..Unlike Power or natural gas bills which can be very large and might require customer budgeting,water bills are insignifant. I suspect the real reason United wants to bill monthly is to increase there own cash flow and then have the audacity to ask the consumer to pay for their new windfall. We are seeing increased cost for everything we buy. Some are necessary but this one is not.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 72.24.180.165

✓ Gen Ack
sent 10/9/07

✓ To Commms.
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Jean Jewell

From: nicki_shorty@msn.com
Sent: Friday, October 05, 2007 12:41 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Susan Thompson follows:

Case Number: Boise Water monthly billing case
Name: Susan Thompson
Address: 3317 Wagon Wheel Rd
City: Boise
State: ID
Zip: 83702
Home Telephone: 343-6617
Contact E-Mail: nicki_shorty@msn.com
Name of Utility Company: United Water
Add to Mailing List: no

Please describe your question or comment briefly:

I am in favor of United Water going to a monthly billing system. I would also favor a level pay program. Those of us on fixed incomes would benefit from the stable, year round, billing to more easily manage our budgeting.

Thank you for this consideration.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.37.167.56
