

✓ Min Ask
sent 10/24/07

✓ To AN

✓ To Commis.
H

Jean Jewell

From: chasab1@juno.com
Sent: Wednesday, October 24, 2007 7:12 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from CHARLES BROWN follows:

Case Number: UNITED WATER ; NOT KNOWN - *UWI-W-07-04*
Name: CHARLES BROWN
Address: 2821 ELDORADO
City: BOISE
State: IDAHO
Zip: 83704
Home Telephone: 208-376-5375
Contact E-Mail: chasab1@juno.com
Name of Utility Company: UNITED WATER IDAHO INC.
Add to Mailing List: yes

Please describe your question or comment briefly:
LADIES/GENTLEMEN:

You have before you a request from United Water Idaho Inc. to raise rates. Please deny the request. It is unreasonable that the utility would request a monthly billing and rate cycle when the current bi-month cycle works well for customers and the company. The whole reason for the requested increase is and I quote: "to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing." If the request for the increase is denied, no material harm will occur to the customer nor the utility since the increase is only needed if the request is approved.

Please say no to this request because it does nothing to provide the customer with better service or products and does nothing for United Water Idaho Inc. other than make there company larger. THIS COST IS NOT NEEDED TO CARRY OUT THE BILLING PROCESS, BUT ADDS A GOOD AMOUNT TO THE BOTTOM LINE OF PROFFIT FOR THE UTILITY WITH THE NUMBER OF CUSTOMERS IT CAN CHARGE THE FEE TOO. Thank you very much.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.221.182.5

✓ Ken Beck
sent 10/24/07

✓ To Commms
i H

Jean Jewell

From: swen6163@cableone.net
Sent: Wednesday, October 24, 2007 2:29 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Karen Swenson follows:

Case Number: UWI-W-07-04
Name: Karen Swenson
Address: 2006 Canal St
City: Boise
State: ID
Zip: 83705
Home Telephone: 208-344-1254
Contact E-Mail: swen6163@cableone.net
Name of Utility Company: United Water
Add to Mailing List: no

Please describe your question or comment briefly:
I was just fine paying my water bill every other month. United Water made the decision to have customers pay monthly. They should have thought about the ramifications of such a decision and budgeted accordingly. United Water should not get an increase due to thier poor planning/budgeting. I think they should go back to billing every other month and offer to let folks read their own meter. Now, that would save all of us money!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 207.114.236.98

✓ Ben Ask
sent 10/23/07

✓ To AV

✓ To Commes
i H

Jean Jewell

From: biojoe2@hotmail.com
Sent: Tuesday, October 23, 2007 4:22 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Nathan C Bronemann follows:

Case Number: UWI-W-07-04
Name: Nathan C Bronemann
Address: 8884 W. Inca Ct.
City: Boise
State: ID
Zip: 83709
Home Telephone: (208) 433-0926
Contact E-Mail: biojoe2@hotmail.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

This is regarding the application to allow United Water to increase to monthly billing rather than every two months. They claim that this would make for easier budgeting and make it easier to pay than a bi-monthly bill. It is not the job of United Water to help people with their budgeting practices and how does a rate increase make it easier to pay?? They claim that more frequent visits to premises by United Water will enable quicker detection of leaks or meter problems. Is this really such a big problem to warrant twice the work and an increase in utility costs? This is just a ploy by the utility company to try to raise their rates yet again. It is by no means necessary and serves little purpose. If they were really concerned about their customers, as they pretend to be, they would survey them directly instead of trying to get IPUC to just grant them this permission. They claim that this change would reduce the incidence of 'high bill' complaints. Again, how does allowing another rate increase help the situation? Is this supposed to help trick customers into thinking that they are paying less by billing them more often? How stupid do they think their customers are? They also claim that this is only a 3.75% increase. But, in their application, they show that the monthly rates would increase from \$8.105 (half of \$16.21,) to \$9.26, or a 12.5% increase in general monthly rates. They are clearly not acting in the best interests of their customers. Also, the links provided on their notice supplied to customers (EXIBIT B in the application,) are incorrect and do not direct people to the correct locations of their application or comment section. This is irresponsible at best and more likely dishonest. Please reject this application. Thank you for making the sound decision and looking out for your people.

Sincerely,
Nathan Bronemann

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 24.116.172.119

✓ Gen Ack
sent 10/23/07

✓ To Commes.
§ 14

Jean Jewell

From: kurt.stadlbauer@msn.com
Sent: Monday, October 22, 2007 5:01 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Kurt Stadlbauer follows:

Case Number: UWI-W-07-04
Name: Kurt Stadlbauer
Address: 2847 Chieftain Way
City: Boise
State: Idaho
Zip: 83709
Home Telephone: 208-362-5878
Contact E-Mail: kurt.stadlbauer@msn.com
Name of Utility Company: United Water Idaho, Inc.
Add to Mailing List:

Please describe your question or comment briefly:

Please say NO to this rate increase:
1) Switching from bi-monthly to monthly billing practices serves United Water's cash flow needs only.
2) The benefits to the consumer cited by United Water are false and the consumer should NOT pay the additional cost attributed to monthly billing.
3) If United Water wants monthly billing they should look internally for inefficiencies and employ cost cutting measures to pay for monthly billing instead of once again gouging the consumer.
4) The consumer has limited resources! We do not have deep pockets as United Water seems to believe. Since United Water took over in 1999 the cost of water to my home has increased an average 39.9% per year. This dramatic increase in cost is even after substantially decreasing the size of my yard needing watering and employing more efficient watering systems.

ENOUGH TO THESE UNBELIEVABLE INCREASES OF COSTS ON THE BACKS OF CONSUMERS BY UNITED WATER!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 151.113.255.101

✓ Gen Ack
sent 10/23/07

✓ To Commis
? H

Jean Jewell

From: jerrym@ptsi-id.com
Sent: Monday, October 22, 2007 3:57 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from jerry musick follows:

Case Number: uwi w-07-04
Name: jerry musick
Address: 2009 Palouse
City: Boise
State: Id
Zip: 83705
Home Telephone: 344 1887
Contact E-Mail: jerrym@ptsi-id.com
Name of Utility Company: united water
Add to Mailing List:

Please describe your question or comment briefly:
why would anyone want to pay more bills every month and be charged to do so? 1.1 million
is not worth the so called benefits to the consumer. Think about the extra fuel
consumption for added employees to read meters. Why would anyone want to spend more more
money to do the same job?

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.102.214.114

✓ Gen Act
sent 10/23/07

✓ To AV

✓ To Comm
; H

Jean Jewell

From: jjlemay01@hotmail.com
Sent: Saturday, October 20, 2007 5:26 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Joseph Lemay follows:

Case Number: UWI-W-07-04
Name: Joseph Lemay
Address: 12545 W. La Grange St
City: Boise
State: Idaho
Zip: 83709
Home Telephone: 208-362-1334
Contact E-Mail: jjlemay01@hotmail.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:
LADIES/GENTLEMEN:

You have before you a request from United Water Idaho Inc. to raise rates. Please deny the request. It is unreasonable that the utility would request a monthly billing and rate cycle when the current bi-month cycle works well for customers and the company. The whole reason for the requested increase is and I quote: 'to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing.' If the request for the increase is denied, no material harm will occur to the customer nor the utility since the increase is only needed if the request is approved.

Please say no to this request because it does nothing to provide the customer with better service or products and does nothing for United Water Idaho Inc. other than make there company larger. Thank you very much.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.209.8.226

✓ Gen Ack
sent 10/23/07

✓ To A.V.

✓ To Commis.
H

Jean Jewell

From: walljs230@cableone.net
Sent: Saturday, October 20, 2007 3:54 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Jason Wall follows:

Case Number: UWI-W-07-04
Name: Jason Wall
Address: 3420 S.Virginia Way
City: Boise
State: Idaho
Zip: 83705
Home Telephone: 208-388-8537
Contact E-Mail: walljs230@cableone.net
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

I would just like to say that if this case for united water is approved for going to monthly billing, then a level pay option should be made available for the consumer. I have no problem with the current bi-monthly bills. I do not feel that going to a montly bill and charging all customers is fair since United Waters reasoning is that they feel customers will find leaks and be able to pay a smaller bill easier. If you are maintaining your property properly you should not incur a large bill due to a leak. If you manage your money properly you should be able to pay your bill without issue regardldless of when it arrives. Why should the responsible people have to pay extra for those who are either stupid or irresponsible in how they manage and maintain their property and money? I am however a fan of level pay. I can understand the extra \$1.15 to everyone if level pay is going to be offered, although I do not see any mention in the request for the increase that specifically asks for level pay approval. Years ago I contacted United Water to ask if they would ever offer level pay. The answer I received blamed it on the PUC in that so people don't get carried away with water usage with a leveled out bill that the PUC would not authorize level pay. All in the name of water conservation. I understand we need to conserve water, but we also here from Idaho Power in the summer about conserving electricity because they may run into a shortage but yet they have level pay. What is the difference? I have no issue with the increase as long as level pay is offered when going to the once monthly bill. If level pay is not going to be offered than I feel this should not be approved since the majority of responsible people will end up paying a fee to try and solve the stupid, ignorant, irresponsible peoples issues they create and the reponsible people have nothing in return except more money out of their pockets.

Thanks,

Jason Wall

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 69.92.131.27

✓ Men. Acte
sent 10/23/07

✓ To A.V.

✓ To Commms
: H

Jean Jewell

From: lsgienger@yahoo.com
Sent: Friday, October 19, 2007 5:20 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Linda Gienger follows:

Case Number:
Name: Linda Gienger
Address: 4125 W Pinoak Ct
City: Boise
State: ID
Zip: 83705
Home Telephone: 794 9091
Contact E-Mail: lsgienger@yahoo.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

I do not believe United Water has made a compelling case that the benefits of going to monthly meter reading and billing outweigh the additional \$1+ million in added costs. I urge disapproval of the request.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 66.233.158.201

✓ Gen Ask
sent 10/23/07

✓ To AV.

✓ To Commis.
JH

Jean Jewell

From: dfjturner@msn.com
Sent: Friday, October 19, 2007 5:39 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Fred Turner follows:

Case Number: UWI-W-07-04
Name: Fred Turner
Address: 12539 W. Billabong Ct.
City: Boise
State: ID
Zip: 83709
Home Telephone: 208-362-3115
Contact E-Mail: dfjturner@msn.com
Name of Utility Company: United Water Idaho Inc.
Add to Mailing List: yes

Please describe your question or comment briefly:
Gentlemen/Ladies:

You have before you a request from United Water Idaho Inc. to raise rates. Please deny the request. It is unreasonable that the utility would request a monthly billing and rate cycle when the current bi-month cycle works well for customers and the company. The whole reason for the requested increase is and I quote: "to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing." If the request for the increase is denied, no material harm will occur to the customer nor the utility since the increase is only needed if the request is approved.

Please say no to this request because it does nothing to provide the customer with better service or products and does nothing for United Water Idaho Inc. other than make there company larger. Thank you very much.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.209.6.33

✓ Gen Ack
sent 10/23/07

✓ To AV

✓ To Commes
S H

Jean Jewell

From: rcarter4511@prodigy.net
Sent: Friday, October 19, 2007 4:12 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Richard Carter follows:

Case Number: UWI-W-07-04
Name: Richard Carter
Address: 4511 Fairmont Place
City: Boise
State: ID
Zip: 83706
Home Telephone: 395-0739
Contact E-Mail: rcarter4511@prodigy.net
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:
Monthly billing allows United Water to collect revenue faster and thus create a cash flow value that doesn't appear factored in their request. I will not benefit by monthly billing and see the application simply as a rate increase. When I multiply the \$1.15 per month increase by 215,000 customers, I get a revenue increase of \$2,967,000. I think their figures are grossly inflated and would expect the request to be denied. Thank You, Dick Carter

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 208.77.107.2

*✓ Gen Ark
sent 10/24/07*

*✓ To Commis.
; H*

Jean Jewell

Sent: Monday, October 22, 2007 7:46 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Shirley Gaudioso follows:

Case Number:
Name: Shirley Gaudioso
Address: 9061 Wallowa CT
City: Boise
State: ID
Zip: 83709
Home Telephone: 208-362-7911
Contact E-Mail:
Name of Utility Company: United Water
Add to Mailing List:

Please describe your question or comment briefly:
The proposed application for monthly billing for United Water should not be accepted. To date there have been no major issues regarding the 2 month billing cycle. And in order to change the cycle it is going to cost the consumer more money --- is absolutely ridiculous. The cost of water in this area is already outrageous and should not be increased so a few more people can be hired and charge me more often. If anything, United Water should be trying to reduce their overhead not increasing it. This change will not help anyone budget, because it has been this way for years. Secondly, consumers are not going to change their watering habits because of a monthly billing cycle. If it doesn't rain, which it doesn't in the summer, then they are going to have to water their lawns, not because they received a monthly billing. Thirdly, the frequent visits matter is again another attempt at increasing overhead instead of a reduction of overhead. A United Water employee has never gotten out of the vehicle for more than two seconds in order to troubleshoot any possible meter problems. And I don't believe this would change if they came monthly.

This sounds like another attempt by United Water to increase pricing without a good reason. I strongly oppose this increase and you should too. Monthly billing is not a reason to increase their revenue by over \$1M dollars! That's RIDICULOUS!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 207.114.236.233

✓ Gen Ack
sent 10/24/07

✓ To Commis.
E H

Jean Jewell

Sent: Tuesday, October 23, 2007 8:39 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Steve Weiss follows:

Case Number: uwl-w-07-04
Name: Steve Weiss
Address: 8778 w. wichita dr.
City: boise
State: id
Zip: 83709
Home Telephone: 888-5016
Contact E-Mail:
Name of Utility Company: united water/suez
Add to Mailing List:

Please describe your question or comment briefly:
As I read this application it appears to be another way for a utility to increase revenue with out providing additional product.

Asking rate payers to increase the customer charge is preposterous. This portion of my bill is greater than the billing for the water I actually use!

I am certainly able to set my budget to pay a bill bi-monthly. If people are un-able to do the same, then let the utility bill each of them individually for the opportunity to have monthly billing.

My opinion is this commission should deny this request.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 164.165.237.20

✓ Ben Ask
sent 10/23/07

✓ To AV.

✓ To Commis
; H

Kurt Stadlbauer
2847 Chieftain Way
Boise, Idaho 83709

RECEIVED

2007 OCT 23 AM 8:04

IDAHO PUBLIC
UTILITIES COMMISSION

October 22, 2007

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

RE: United Water Revenue Increase Proposal

Dear Sir or Madam,

I am appealing to your sense of logic and fair play to see through the efforts of United Water Idaho, Inc. to increase their revenue by over a million dollars annually. They want this additional revenue from the consumer to increase meter reading and billing performed on a bi-monthly basis to a monthly basis. I am astounded how stupid they must think the consumer is to believe that this proposal is designed to help the consumer budget and conserve water due to monthly billings. Furthermore, I'm quite certain monthly visits to my property to read the meter will not detect leaks. Admittedly we have had leaks in the past and I can assure you United Water did not detect any of them.

The fact of the matter is that the switch to monthly billings along with all the administrative bureaucracy that comes with it simply serves one purpose: **TO INCREASE UNITED WATER'S CASH FLOW!** This is a self serving maneuver for the benefit of United Water. The real insult is that they try to sell this as a consumer benefit to justify passing the costs on to the consumer. Quite frankly I don't stand alone when I declare how painfully aware we are of the "benefits" of doing business with United Water.

I have analyzed our cost of water over the years since we started receiving billings from United Water in 1999 and found the **cost of water to our home has increased an average 39.9% per annum!** This is even after dramatically decreasing the size of our yard and installing efficient drip systems to conserve water. Their proposal to layer another 3.75% cost increase on top of this extraordinary annual rate of increased cost is unconscionable given that it serves United Water's fiscal policy and nothing more. If United Water wants more revenue please hold them accountable for legitimate purposes instead of engaging in deceptive practices targeting unwary consumers.

Sincerely,



Kurt Stadlbauer



Dear United Water Idaho Customer:

On September 17, 2007 United Water Idaho filed an Application with the Idaho Public Utilities Commission (IPUC) asking for authority to convert to monthly meter reading and billing for all customers. Currently, water meters are read and billed every two months.

There are a several benefits of monthly billing, including:

- Easier budgeting and easier to pay than a bi-monthly bill;
- Enhanced water conservation and lower bills through the provision of more timely information on consumption, allowing customers time to make changes in water use practices during the irrigation season, thus saving money;
- More frequent visits to your premises by United Water Idaho personnel, enabling quicker detection and troubleshooting of customer leaks or meter problems.

} NOT TRUE!

In the Application United Water Idaho is proposing a revenue increase of \$1,125,905. Under the proposed Application the increase will be applied to the fixed Customer Charge portion of your bill which is not affected by how much water you use. The requested increase would raise rates for all customers by about \$1.15 a month (about 4 cents a day), bringing the average annual residential customer bill from \$368.61 to \$382.44, or 3.75%.

} THE INSULT!

The proposed increase is necessary to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing.

} THE INSULT!

To learn more about the company's Application please visit the company's website at <http://www.unitedwateridaho.com>.

The proposal to convert to monthly billing and the proposed increase in rates are subject to review and approval by the IPUC. A complete copy of the proposal is available at the company's office at 8248 W. Victory Road, Boise, ID and at the Commission's office at 472 W. Washington, Boise, ID. It is also available on-line at the IPUC website: <http://www.puc.state.id.us/FILEROOM/water/water.htm>.

You can also file a comment on the Application via the IPUC website at: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>.

Or mail comments to:

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

Sincerely,

United Water Idaho

UWI-W-07-04

Cabela's

BOISE ID 837

WORLD'S FOREMOST OUTFITTER

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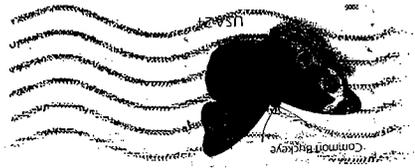
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sportsmen and women who support wildlife conservation.

*Comment on proposed
water rate increase:
The govt. is the author
of inflation (tax) charge
the Fed. govt. the rate
increase, I have to buy
a \$2400 water purifier
because the water
IS NOT PURE*

Pixel Light Digital Imaging



*Idaho Public
Utilities Commission
P. O. Box 83720
Boise, ID 83720-0074*

2007 OCT 11 AM 8:15
RECEIVED
IDAHO PUBLIC
UTILITIES COMMISSION

✓ Gen. Acct
sent 10/24/07

✓ To AV.

✓ To Commis.
i H

October 19, 2007

In response to: United Water Idaho Letter

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

Subject: Revenue Increase

Dear Board Members,

I recently received a letter from United Water Idaho Inc. stating they had filed an application with the PUC requesting authority to convert to monthly meter reading and billing. And, of course, an increase in revenue to cover the expense of the change would be necessary.

I am writing to suggest to you that this is an unnecessary change. In fact, I would suggest they change to quarterly meter reading and if monthly billing is preferred, an optional level pay plan could be implemented for those customers preferring making monthly payments.

One of the benefits they mentioned was "Enhanced water conservation and lower bills through the provision of more timely information on consumption, allowing customers time to make changes in water use practices during the irrigation season". I suggest, for those few customers who watch consumption that closely, they could read their own meter through the irrigation season. An instruction on meter reading could be included with the billing occasionally, as is done by Idaho Power Co. and Intermountain Gas.

Please consider these and other consumers suggestions when making your decision on this proposed added expense for home owners.

Sincerely,

Gage Jaspersen
5219 Cassia St
Boise, Idaho 83705

RECEIVED

2007 OCT 22 AM 8:12

IDAHO PUBLIC
UTILITIES COMMISSION

✓ Gen Ack
sent 10/24/07

✓ To. AV ✓ To Commrs.
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OCT 2007

Idaho Public Utilities Commission :

The Changing time of billing from two months to one month has only one reason. That is to raise the Bill.

The top money people want more money. The customer will not benefit.

The reasons for the United Water & their practices can be seen thru like their water thru a 5 mile. This gives the way for increase

If you as the IPUC should see thru this request as easy as the Customers can. Cancel!

Please Circulate this information and Cancel this request. You will be doing a lot of people a real favor.

Patrick Fitzsimons
8957 Ottawa Ct
Boise Id. 83709

RECEIVED
2007 OCT 23 AM
IDAHO PUB
UTILITIES COM



Mr. Patrick Fitzsimons
8957 Ottawa Ct.
Boise, ID 83709

✓ Gen A/c sent 10/24/07

✓ To A.V. ✓ To Commes } H

UNITED WATER IDAHO INC.
8248 West Victory Road, Boise, ID 83709
P.O. Box 190420, Boise, ID 83719-0420
Tel: 208.362.1300 • Fax: 208.362.1479



Dear United Water Idaho Customer:

On September 17, 2007 United Water Idaho filed an Application with the Idaho Public Utilities Commission (IPUC) asking for authority to convert to monthly meter reading and billing for all customers. Currently, water meters are read and billed every two months.

There are a several benefits of monthly billing, including:

- Easier budgeting and easier to pay than a bi-monthly bill;
- Enhanced water conservation and lower bills through the provision of more timely information on consumption, allowing customers time to make changes in water use practices during the irrigation season, thus saving money;
- More frequent visits to your premises by United Water Idaho personnel, enabling quicker detection and troubleshooting of customer leaks or meter problems.

In the Application United Water Idaho is proposing a revenue increase of \$1,125,905. Under the proposed Application the increase will be applied to the fixed Customer Charge portion of your bill which is not affected by how much water you use. The requested increase would raise rates for all customers by about \$1.15 a month (about 4 cents a day), bringing the average annual residential customer bill from \$368.61 to \$382.44, or 3.75%.

The proposed increase is necessary to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing.

To learn more about the company's Application please visit the company's website at <http://www.unitedwateridaho.com>.

The proposal to convert to monthly billing and the proposed increase in rates are subject to review and approval by the IPUC. A complete copy of the proposal is available at the company's office at 8248 W. Victory Road, Boise, ID and at the Commission's office at 472 W. Washington, Boise, ID. It is also available on-line at the IPUC website: <http://www.puc.state.id.us/FILEROOM/water/water.htm>.

You can also file a comment on the Application via the IPUC website at: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>.

Or mail comments to:

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

RECEIVED
IDAHO PUBLIC UTILITIES COMMISSION
2007 OCT 19 AM 8:17

Sincerely,

United Water Idaho

06010012007

WHY SHOULD YOU APPROVE MONTHLY BILLING IF IT INCREASES THE COSTS? (OVER)

ONLY IF YOU ARE IN THE DCKET
OF UNITED WATER!

CONTINUE BILLING AS IS AND
KEEP COSTS DOWN

Donald R. Bartels

Mr. Don Bartels
223 S Owyhee St.
Boise, ID 83705-1633

BOISE ID 837

18 OCT 2007 PM 2 T

RECEIVED

2007 OCT 19 AM 8:17

IDAHO PUBLIC
UTILITY
P. O. BOX 83720

BOISE, ID 83720-0074

83720+0074

