

✓ Gen Ack
sent 11/2/07

✓ To A.V.

✓ To Commrs.
JH

30 Oct 2007

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

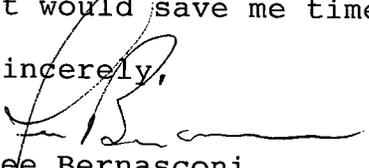
Sir,

I refer to the proposed United Water rate increase to facilitate monthly billing.

I can find no good reason why I should pay United Water additional money so they can collect and use my money on a monthly basis instead of every other month.

May I suggest instead a quarterly billing as an alternative. It would save me time, stamps and money.

Sincerely,


Lee Bernasconi
4710 Chinook
Boise, ID 83709
208-362-6459

RECEIVED
2007 NOV - 1 AM 8:07
IDAHO PUBLIC
UTILITIES COMMISSION

✓ Gen. Ack
sent 11/2/07

✓ To AN. ✓ To Commes
2/11

2518 Catalina Rd.
Boise, ID 83705
Oct. 22, 2007

RECEIVED

2007 OCT 31 AM 8:14

IDAHO PUBLIC
UTILITIES COMMISSION

Idaho Public Utilities Commission
P.O. Box 83720
Boise ID 83720-0074

Dear Sirs:

I am annoyed, disgusted at the application from United States to increase our monthly rate by "about" 1.15 a month. It is a clever ploy to increase the amount of H_2O ^{cost} money, the benefits are sensible!!

- 1) easier budgeting & easier to pay - HA HA for who
- 2) enhanced H_2O conservation by info on consumption HA - it won't make a bit of difference as well we what we need
- 3) more frequent visits for quicker detection. As fast as they read the meter - unlikely.

They don't need the increase for additional personnel, billing & collections as the change over to month reading is unnecessary except to give more money to United States Idaho that isn't even run in IDAHO so they probably don't even care about ID just another added expense for all of us. NO NO NO

Thank you,

Jean Storde

✓ Gen Ack
sent 11/1/07

✓ To AV.

✓ No Commes.
; H

Jean Jewell

From: Jean Jewell
Sent: Thursday, November 01, 2007 1:20 PM
To: Jean Jewell
Subject: FW: Consumer Comment/Complaint Form

-----Original Message-----

From: librahobson27@gmail.com [mailto:librahobson27@gmail.com]
Sent: Thursday, November 01, 2007 6:34 AM
To: Tonya Clark; Front; Beverly Barker
Subject: Consumer Comment/Complaint Form

A Comment/Inquiry from Ms. Mary Lou Hobson follows:

Name: Ms. Mary Lou Hobson
Contact E-Mail: librahobson27@gmail.com
Home Telephone: (208) 377-9773
Work/Contact Telephone: xxxxx
Home/Office or Both: Home
Home Address: 12069 W. Keates Dr.
City: Boise,
State: Idaho
Zipcode: 83709
Business Name:
Business Address:
Business Phone:
Name of Utility Company: United Water
If Telephone/Local Provider:
Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

I am not complaining. I am responding to a letter I received from United Water that directed me to this site to register comments on the United Water application to convert to monthly meter readings and billings instead of the bi-monthly system now in place.

I am opposed to the change to monthly readings. It will increase my monthly cost by \$1.15 and I will have to pay my bill six more times a year, which is time consuming. It will also cost me more in postage. The system now in place is fine. In fact, I would favor a quarterly billing system. The only advantage for a change would be if United Water consistently made erroneous readings because of faulty equipment or human error.

Thank you for this opportunity to contact you and for listening.

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 69.92.126.204

✓ Gen Ack
sent 11/1/07

✓ To Adv.

✓ To Comments.
H

Jean Jewell

From: skopke@msn.com
Sent: Thursday, November 01, 2007 1:57 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Cathy Kopke follows:

Case Number: uwi-W-07-04
Name: Cathy Kopke
Address: 3576 S. Tticonderoga Way
City: Boise
State: ID
Zip: 83706-5656
Home Telephone: 208-342-7199
Contact E-Mail: skopke@msn.com
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:

Please leave the current billing as is--every other month. I do not wish to get monthly billings. Thanks.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 164.165.104.238

✓ Gen. Ack
Sent 11/01/07

✓ To A.V.

✓ To Commus.
H

Jean Jewell

From: jduffy@cableone.net
Sent: Wednesday, October 31, 2007 12:55 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from J. L. Duffy follows:

Case Number: UWI-W-07-04)
Name: J. L. Duffy
Address: 5585 E. Mineral Dr.
City: Boise
State: ID
Zip: 83716
Home Telephone: unlisted
Contact E-Mail: jduffy@cableone.net
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

I would like to comment that in reading the letter to United Water Idaho customers, I find it to be a total ruse for covering up the possibility of proposed increases in the fixed customer charge of bills.

A Meter reading done every two months is much more convenient for customer and meter reader. Our water meter is in the ground inside our yard which is now gated due to negative activity in the neighborhood. Once every two months is certainly enough for UW employee (which keeps changing so I never know who is coming in).

I pay all bills online and all of them are every two months but Idaho Power. I am a single homeowner, a small home with very little water use (no fancy sprinkler system like new homes across the street, so I should not have to pay for those people use! A raise in rates is not totally fair to everyone.

It is easier to pay a bi-monthly bill - 1 reminder on the computer calendar;
Conserving Water conservation is something I am used to, having a well in the state I came from.

I do not want more frequent visits from UW to my premises. I see very few leaks or meter problems.

Put above ground meters and we can read it ourselves and send in the readings?
Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipucl/ipuc.html>
IP address is 24.116.138.63

✓ Gen Ack
sent 11/1/07

✓ To Commis
H

Jean Jewell

From: gretchenvetter@hotmail.com
Sent: Wednesday, October 31, 2007 8:38 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Gretchen Vetter follows:

Case Number:
Name: Gretchen Vetter
Address: 12380 W View Ridge Dr
City: Boise
State: ID
Zip: 83709
Home Telephone: 333-1485
Contact E-Mail: gretchenvetter@hotmail.com
Name of Utility Company: United Water
Add to Mailing List: no

Please describe your question or comment briefly:
Your statement said the proposed increase is necessary to cover the increased costs of additional personnel, billing and collections due to the conversion to monthly billing. I say no. Don't do it. Don't convert to monthly billing. Please leave it the way it is and leave rate increases out of the picture. Why should we have to pay more for the same thing we are receiving now? If individuals need to work out an alternative pay structure, that should be up to them and you. Don't make me pay more for the same billing as I'm already receiving.
Thank you for the opportunity to comment.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 24.116.151.49

✓ Gen Ack
sent 11/1/07

✓ To Adv.

✓ To Commes
: H

Jean Jewell

From: dortel3706@aol.com
Sent: Wednesday, October 31, 2007 7:57 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from DONNA ORTEL follows:

Case Number: uwi-w-07-04
Name: DONNA ORTEL
Address: 5381 E NEWCASTLE CR
City: BOISE
State: ID
Zip: 83716
Home Telephone: 208 395-1265
Contact E-Mail: dortel3706@aol.com
Name of Utility Company: UNITED WATER
Add to Mailing List: yes

Please describe your question or comment briefly:
My concern regarding the monthly billing replacing the current billing (every 2 months).
The customer charge is now \$16.21 per each billing. How will that be handled if they go
to a monthly billing. When I ask just what that entails I was told a great deal of it is
for reading the meter. In that case that amount would be way too much.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 207.200.116.203

✓ Gen Ack sent 11/1/07

✓ To Commis. : H

Jean Jewell

From: yantaoma@rocketmail.com
Sent: Wednesday, October 31, 2007 6:03 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from YANTAO MA follows:

Case Number: UWI-W-07-04
Name: YANTAO MA
Address: 6356 S. PAPERBIRCH AVE
City: BOISE
State: ID
Zip: 83716
Home Telephone: 208-794-6476
Contact E-Mail: yantaoma@rocketmail.com
Name of Utility Company: United Water
Add to Mailing List: no

Please describe your question or comment briefly:
Dear Public Utilities Commission,

After carefully review the United Water Idaho's recent change proposal, I strongly oppose to this new change request as a local resident. Thank you for your serious considerations.

regards,

Yantao

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 137.201.242.130

*✓ Ack
sent 11/1/07*

*✓ To Commis.
S H*

Jean Jewell

From: srtst0@yahoo.com
Sent: Wednesday, October 31, 2007 3:49 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Sharon Treese follows:

Case Number:
Name: Sharon Treese
Address: 1444 Greensboro St
City: Boise
State: ID
Zip: 83706
Home Telephone:
Contact E-Mail: srtst0@yahoo.com
Name of Utility Company: United Water Idaho
Add to Mailing List: no

Please describe your question or comment briefly:

I don't want to pay higher bills because they want to make their processes more cumbersome instead of more efficient. I do not agree with their benefits statement.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 164.165.144.168

✓ Men Ask
sent 11/1/07

✓ To AV.

✓ To Commms.
: H

Jean Jewell

From: hknebel@msn.com
Sent: Wednesday, October 31, 2007 1:59 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Robert Knebel follows:

Case Number:
Name: Robert Knebel
Address: 6234 S. Basalt Trail Pl.
City: Boise
State: ID
Zip: 83716
Home Telephone: 208 345-9741
Contact E-Mail: hknebel@msn.com
Name of Utility Company: United Water Idaho Inc
Add to Mailing List: yes

Please describe your question or comment briefly:

United Water Idaho has applied to bill me monthly rather than bi-monthly. In order to do this they want to increase my rates by 1.15/month. 'The proposed increase is necessary to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing' I have a better idea. Bill me Quarterly, lay a few people off and decrease my rates.

Secondly, United Water is the ONLY utility that I pay with snail mail because they CHARGE a FEE to do so electronically...AND it is thru a third party...why do they need 'additional personnel?'

Robert Knebel

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 65.101.72.170

✓ Gen Ack sent 11/1/07

✓ To A.V.

✓ To Commes. ; H

Jean Jewell

From: csherman@nsd131.org
Sent: Tuesday, October 30, 2007 11:24 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Cathy Sherman follows:

Case Number: UWI-W-07-04
Name: Cathy Sherman
Address: 9898 Bigwood Drive
City: Boise
State: ID
Zip: 83709
Home Telephone: (208)362-6016
Contact E-Mail: csherman@nsd131.org
Name of Utility Company: United Water Suez
Add to Mailing List: yes

Please describe your question or comment briefly:
Sorry, my last try was sent without comment because I was interrupted. I really do want to comment on this matter. If United Water is raising rates for something that isn't necessary I would like for the request to be denied. I have been a customer of theirs for years and their rates have continually risen. In this time when everything else is going up because of gas prices, etc. I don't think it is the time to launch a new idea that will cost the customers more money. The billing and meter reading can continue as they are for the time being. I have never had a problem with bi-monthly bills. I prefer them. It is like the old saying goes, if it isn't broken, then don't fix it. I do not believe this rate increase is a reasonable necessary request at this time.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 66.193.42.195

✓ Gen. Ack
sent 11/02/07

✓ To Commis.
; H

Jean Jewell

Sent: Wednesday, October 31, 2007 3:08 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Bettina Ferraro follows:

Case Number: N/A
Name: Bettina Ferraro
Address: 1093 Targee Street
City: Boise
State: ID
Zip: 83706
Home Telephone:
Contact E-Mail:
Name of Utility Company: United Water
Add to Mailing List: no

Please describe your question or comment briefly:

Re: Convent to monthly meter reading

Your rationale for this is bogus. Clearly you want to increase monthly cash flow to the company. 'Easier budgeting,' and 'timely information' have nothing to do with. This explanation, folded in with the revenue increase information is obfuscation. Consumers are being charged more to allow you to convert to a system which increased your cash flow options.. period. Why not just speak the truth. Also, utility services went to bi-monthly billing to alternate with United Water so consumers would get alternate billings. Now you're converting to monthly billings so consumers are right back having double bills every other month. A little coordination on the part of utility service companies might be a good idea....

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 199.99.150.25
