

*To Comms.
JH*

Jean Jewell

Sent: Thursday, November 08, 2007 3:43 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Harry Reynolds follows:

Case Number:
Name: Harry Reynolds
Address:
City:
State:
Zip:
Home Telephone:
Contact E-Mail:
Name of Utility Company:
Add to Mailing List: no

Please describe your question or comment briefly:
United Water's proposal to go to monthly billing is not worth the cost to customers. It will not save any water and will double the amount of paper used in billing. It will double the mailing costs for both the company and customers. The only thing it does is increase United Water's cash flow. A no vote would be appreciated.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 72.24.12.235

✓ Jen Beck
sent 11/8/07

✓ To A.V.

✓ To Commis
: H

Jean Jewell

From: raydog@exprnt.com
Sent: Thursday, November 08, 2007 1:14 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Stephen Raymond follows:

Case Number: UWI-W-07-04
Name: Stephen Raymond
Address: 1945 Teal Lane
City: Boise
State: ID
Zip: 83706
Home Telephone: 345-1084
Contact E-Mail: raydog@exprnt.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

I think that the proposed rate increase, and the apparent justification being the monthly meter reading is outrageous. According to the document I received from United Water, this will the monthly customer charge \$1.15 or 7% for virtually no added value to the customers.

As it stands, my the customer service charge on my bill is continually more than 200% of the usage charge. How is this possible??

I think that any proposed increases for United Water should be categorically rejected until they get their overhead costs under control.

Stephen.J.Raymond

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.167.154.163

✓ You Ack
sent 11/8/07

✓ To AV

✓ To Comms.
3 H

Jean Jewell

From: Jean Jewell
Sent: Thursday, November 08, 2007 8:50 AM
To: Jean Jewell
Subject: FW: Consumer Comment/Complaint Form

-----Original Message-----

From: adrianjocelyn@msn.com [mailto:adrianjocelyn@msn.com]
Sent: Wednesday, November 07, 2007 8:02 AM
To: Tonya Clark; Front; Beverly Barker
Subject: Consumer Comment/Complaint Form

A Comment/Inquiry from Adrian & Jocelyn Fannin follows:

Name: Adrian & Jocelyn Fannin
Contact E-Mail: adrianjocelyn@msn.com
Home Telephone: 208 342-3716
Work/Contact Telephone: 208 850 8663
Home/Office or Both: Both
Home Address: 2212 Division
City: Boise
State: ID
Zipcode: 83706
Business Name: FM Inc
Business Address: 257 N 30th, Boise
Business Phone: 208 342-5516
Name of Utility Company: United Water Idaho
If Telephone/Local Provider:
Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

We object to the proposed revenue increase application to be applied to fixed Customer Charge portion of United Water Idaho bills to pay for monthly billing. We find no useful purpose will be served to change from bi-monthly billing and do not wish our monthly bills to increase to provide for monthly billing.

In addition to the above addresses, we also own property and pay water bills at 603 Iowa, Boise.

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 71.36.14.56

*✓ Jean Ack
sent 11/8/07*

*✓ To Commus
5/11*

Jean Jewell

From: v.sullivan@att.net
Sent: Wednesday, November 07, 2007 12:57 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Vicki Sullivan follows:

Case Number:
Name: Vicki Sullivan
Address: 3601 S. Shortleaf Ave
City: Boise
State: ID
Zip: 83716
Home Telephone: 208.344-9221
Contact E-Mail: v.sullivan@att.net
Name of Utility Company: United Water
Add to Mailing List: no

Please describe your question or comment briefly:
I received a notice that United Water wants to go to a monthly billing method that will increase our monthly bill. I am not in favor of this - The current bi-monthly bill seems very adequate - it is environmentally friendlier - few trips to check meters -less paper being sent as bills and as payments. Additionally the increase may not sound like much, but to a person on a fixed income it is at least one less meal per month.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.33.16.167

✓ Men Ack
sent 11/8/07

✓ To AN.

✓ To Commms.
; H

Jean Jewell

From: ctjewell5@msn.com
Sent: Wednesday, November 07, 2007 6:35 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from C Thomas Jewell follows:

Case Number:
Name: C Thomas Jewell
Address: 2060 Silvercreek Lane
City: Boise
State: Idaho
Zip: 83706
Home Telephone: 2088633832
Contact E-Mail: ctjewell5@msn.com
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:

I do not object to their wanting to convert to monthly billing, but I MOST STRONGLY OBJECT TO MY BEING ASKED TO PAY FOR THEIR PROPOSED CHANGE. I think the three 'benefits' of monthly billing mentioned in their letter are fanciful malarkey. Please do not grant their request.

Tom Jewell
Boise

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.167.150.210

*✓ Ben Ack
sent 11/8/07*

*✓ To Commis
: 14*

Jean Jewell

From: karen.ewy@plumcreek.com
Sent: Wednesday, November 07, 2007 2:44 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Karen Ewy follows:

Case Number: UWI-W-07-04
Name: Karen Ewy
Address: 5421 N. Northwall
City: Boise
State: Idaho
Zip: 83703
Home Telephone: 208-344-2148
Contact E-Mail: karen.ewy@plumcreek.com
Name of Utility Company: United Water
Add to Mailing List:

Please describe your question or comment briefly:

I do not prefer that I be billed monthly, It should be a choose if you prefer to pay more for the option, Just like insurance company's do.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 67.131.4.126

✓ Ken. Ack sent 11/8/07

✓ To AV.

✓ To Comm. H

Jean Jewell

From: kthennessy@cableone.net
Sent: Tuesday, November 06, 2007 12:24 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Kevin Hennessy follows:

Case Number: UWI-W-07-04
Name: Kevin Hennessy
Address: 5047 N Contour Way
City: Boise
State: ID
Zip: 83703
Home Telephone: 208.388.0439
Contact E-Mail: kthennessy@cableone.net
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:
I was reading the 'newsletter' provided with our recent United Water Idaho bill regarding the change to monthly billing. As I began to read it, along with the proposed benefits, I thought to myself that it is funny that most companies go the other way to decrease costs to their customers. In addition, I don't feel that any of the 'benefits' are benefits at all. In fact, I think they are sales pitches aimed to make the more ignorant among us feel happy for the increase. 'Boy, what a considerate organization this United Water is, to do all these wonderful things for us.' At least they admitted this change would increase our billing, but even though I expected it, I was surprised at the amount.

To be clear on my positions on the benefits:

1. I have always wanted to pay once a year, so I don't have to be bothered by monthly or bi-monthly bills; at the very least, twice a year. I believe that if this were done, the savings in the billing department would pay for the meter readers.
2. Give me a break! Who, except the most anal among us, look at their bills and adjust their usage monthly. I adjust for conservation and costs savings, but those changes tend to be more seasonal. Additionally, different seasons require different water usages and I review what I used last year vs. this year as a bench mark to make any additional adjustments. Comparing June to May, July to June, August to July, you get the point, doesn't make sense.
3. This one is just justifying the additional personnel required to do this, plain and simple.

Unfortunately, we only have one water company. Fortunately, we have IPUC to review this kind of nonsense. I am not sure how many other people have written in this vain, but I hope it is enough to make you think twice about approving this. Sadly, I doubt that's the case. So, I guess I got it off my chest and when I receive my monthly bills, I will pay them, dutifully, knowing that another nail is being driven into the coffin of our society.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 24.117.73.5

✓ Gen Ack sent 11/8/07 *✓ To AW.* *✓ To Commes*
3 H

Jean Jewell

From: funny4e@hotmail.com
Sent: Tuesday, November 06, 2007 8:21 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Randy and Brenda Forrey follows:

Case Number: UWI-W-07-04
Name: Randy and Brenda Forrey
Address: 6611 W Tobi Dr
City: Boise
State: ID
Zip: 83714
Home Telephone: 208/853-5013
Contact E-Mail: funny4e@hotmail.com
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:
Just say no!

Please, just say no to the United Water Idaho request to convert to monthly billing. We already pay enough for water service, without having to foot the bill for additional overhead costs.

Currently, our United Water Idaho Customer Charge is \$16.21 every two months. Compare that to the customer charge we pay to Intermountain Gas of \$2.50 every month, and the service charge paid to Idaho Power of \$4.00 every month. Contrast that with the fact that we pay no 'customer charge' to the city of Boise for sewer and trash pick up, no customer charge to Cable One for internet, no customer charge to Qwest for phone service, no customer charge to AT&T for cell phone service. Obviously, United Water Idaho is already collecting a much higher customer charge than any of the other utilities in the area.

Just say 'NO!'. United Water Idaho customers do not wish to pay any extra fees for a change in billing. It makes no fiscal sense to spend an extra estimated one million dollars per year to save five thousand in bad debt collections.

The United Water Idaho proposal doesn't make sense, and you owe it to the people you serve to just say NO.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.33.107.135

*Ken. Ack
sent 11/8/07*

VT. AV.

VT. Comm. 1/14

Jean Jewell

From: P47Flyboy@google.com
Sent: Wednesday, November 07, 2007 9:06 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Inger Bishop follows:

Case Number: United Water Increase Proposal
Name: Inger Bishop
Address: 10812 Sandpiper St.
City: Boise
State: Idaho
Zip: 83709
Home Telephone: (208)377-4698
Contact E-Mail: P47Flyboy@google.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

I have a hard time justifying United Water's request of a revenue increase of over a million dollars to convert to monthly meter readings instead of the current bi/monthly billing. Boise City Trash/Sewer billings purposely alternate with the water company. A customer can easily add up the present six months of yearly bills and divide by twelve to get an idea of how much they should budget for their water bills. We DO NOT need to increase our water rates by about 3.75% to do this for us. So many other basic monthly expenses have been on the increase (gas, milk, medical insurance, etc.) We do NOT need an UNNECESSARY water increase. PLEASE. PLEASE. PLEASE, DO NOT GRANT this increase to United Water.

Thank you for your time.
Sincerely,
Inger Bishop

The form submitted on <http://www.puc.idaho.gov/forms/ipucl/ipuc.html>
IP address is 75.92.12.244

✓ Ben Ask
sent 11/8/07

✓ To AV. ✓ To Comm.
 11

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2007 NOV -7 AM 8:14
IDAHO PUBLIC
UTILITIES COMMISSION

200 Park Street
P.O. Box 4427 McCall, Idaho 83638
(208) 634-4450 Fax: (208) 634-4652
email: mcdfncl@yahoo.com

Dear IPUC,

An increase of \$1 million dollars
to bill monthly is absurd!

Keep the billing as is at every other
month.

Sincerely,

Scott McDaniel

owner: 1406 Broadway
1410 Broadway
1475 Broadway