

✓ Men Acke
sent 11/30/07

✓ To AV

✓ To Commis.
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677 N. Cove Colony Way
Eagle, Idaho
#83616

Nov. 29, 2007

Idaho Public Utilities Commission
472 W. Washington
Boise, Id

RECEIVED

2007 NOV 29 AM 8:16

IDAHO PUBLIC
UTILITIES COMMISSION

Re: United Water request for rate increase.

To Whom it may concern;

As a customer of United Water I strongly urge you to deny United Water's request for a rate increase of (about) \$1.15 per month.

When I received my current bill there was a letter included advising that United Water was requesting this increase to allow them to bill it's customers monthly instead of bi-monthly. They listed 3 reasons why they should bill monthly.

- 1) It would be easier to pay monthly.
- 2) It would enhance water conservation.....
- 3) Leaks and meter problems would be detected .

These reasons are ridiculous and insulting... they merely wish to get a rate increase under this smoke screen.

If United Water wishes to bill monthly it should not be at the expense of the consumer.

PLEASE VOTE NOon this request.

Thank you,



Walter H. Hess
(938-0222)

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Are they kidding?

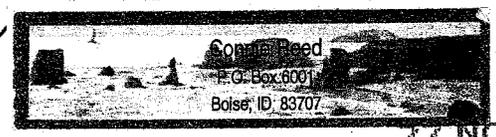
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2007 NOV 28 AM 8:05

IDAHO PUBLIC UTILITIES COMMISSION

In this increasing gas priced world, et al - Why would we want twice the fuel costs, twice the paper ink usage, twice the postage costs to bill us once a month instead of bi-monthly. And for the privilege of getting more mail I will pay \$1.15 extra per month.

No thanks!



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NOV 28 AM 8:05

IDAHO PUBLIC UTILITIES COMMISSION

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✓ To A.V.

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Comment on Proposed fee increase and
billing cycle. I feel that if cost have
gone up that's the fee increase, though
you never like to pay more, is alright
if they can justify it. I also think
that making the billing cycle monthly
is stupid*. All it does is increase bureaucracy
and cost the tax payers more money.
If this is the only reason for the
increase please reject it and tell whoever
is supposed to be managing United Water
to run it as if it was their money.

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2007 NOV 30 AM 8:23

IDAHO PUBLIC
UTILITIES COMMISSION

Thanks

Dick Rockrohr

9150 S T Alan Ln

PS. The web site for comments ^{Bprise Id 83709}
doesn't work

UNITED WATER IDAHO INC.
8248 West Victory Road, Boise, ID 83709
P.O. Box 190420, Boise, ID 83719-0420
Tel: 208.362.1300 • Fax: 208.362.1479



RECEIVED

2007 NOV 28 AM 8:06

Dear United Water Idaho Customer:

IDAHO PUBLIC UTILITIES COMMISSION

On September 17, 2007 United Water Idaho filed an Application with the Idaho Public Utilities Commission (IPUC) asking for authority to convert to monthly meter reading and billing for all customers. Currently, water meters are read and billed every two months.

There are a several benefits of monthly billing, including:

- Easier budgeting and easier to pay than a bi-monthly bill;
- Enhanced water conservation and lower bills through the provision of more timely information on consumption, allowing customers time to make changes in water use practices during the irrigation season; thus saving money;
- More frequent visits to your premises by United Water Idaho personnel, enabling quicker detection and troubleshooting of customer leaks or meter problems.

*twice instead of once - no way!
who thought this one up?
not a customer*

In the Application United Water Idaho is proposing a revenue increase of \$1,125,905. Under the proposed Application the increase will be applied to the fixed Customer Charge portion of your bill which is not affected by how much water you use. The requested increase would raise rates for all customers by about \$1.15 a month (about 4 cents a day), bringing the average annual residential customer bill from \$368.61 to \$382.44, or 3.75%.

My meter is covered with snow in case we have a usual winter - clean it off so can read it? I doubt it!

Looks like an increase that I don't need!

The proposed increase is necessary to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing.

To learn more about the company's Application please visit the company's website at <http://www.unitedwateridaho.com>.

Please don't allow this change!

The proposal to convert to monthly billing and the proposed increase in rates are subject to review and approval by the IPUC. A complete copy of the proposal is available at the company's office at 8248 W. Victory Road, Boise, ID and at the Commission's office at 472 W. Washington, Boise, ID. It is also available on-line at the IPUC website: <http://www.puc.state.id.us/FILEROOM/water/water.htm>.

You can also file a comment on the Application via the IPUC website at: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>.

Or mail comments to:

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

I'm happy with the current service. I don't need another increase in my household expenses for the same service!

Sincerely,

*Mariorie Birch
308 Cashmere
Boise 83702*

United Water Idaho

✓ Gen Ask sent 11/30/07

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UNITED WATER IDAHO INC.
8248 West Victory Road, Boise, ID 83709
P.O. Box 190420, Boise, ID 83719-0420
Tel: 208.362.1300 • Fax: 208.362.1479



RECEIVED

2007 NOV 28 AM 8:07

IDAHO PUBLIC UTILITIES COMMISSION

Dear United Water Idaho Customer:

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There are a several benefits of monthly billing, including:

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- Enhanced water conservation and lower bills through the provision of more timely information on consumption, allowing customers time to make changes in water use practices during the irrigation season, thus saving money;
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In the Application United Water Idaho is proposing a revenue increase of \$1,125,905. Under the proposed Application the increase will be applied to the fixed Customer Charge portion of your bill which is not affected by how much water you use. The requested increase would raise rates for all customers by about \$1.15 a month (about 4 cents a day), bringing the average annual residential customer bill from \$368.61 to \$382.44, or 3.75%.

The proposed increase is necessary to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing. *Then don't change to monthly | Simple solution*

To learn more about the company's Application please visit the company's website at <http://www.unitedwateridaho.com>.

D. Helen Schulte

The proposal to convert to monthly billing and the proposed increase in rates are subject to review and approval by the IPUC. A complete copy of the proposal is available at the company's office at 8248 W. Victory Road, Boise, ID and at the Commission's office at 472 W. Washington, Boise, ID. It is also available on-line at the IPUC website: <http://www.puc.state.id.us/FILEROOM/water/water.htm>.

You can also file a comment on the Application via the IPUC website at: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>.

Nov. 27

Or mail comments to:

To: Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

*D. Helen Schulte
9540 Caraway Dr.
Boise, Id 83704
(208) 375-7300*

Sincerely,

United Water Idaho

✓ Gen. Act
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Jean Jewell

From: dhus@cisco.com
Sent: Thursday, November 29, 2007 7:28 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Donald Hus follows:

Case Number: United water monthly billing case
Name: Donald Hus
Address: 8077 N. Sundial Way
City: Boise
State: Id
Zip: 83714
Home Telephone: 208 340-6152
Contact E-Mail: dhus@cisco.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

The proposed 3.75% rate increase to cover the cost of monthly billing is not in everyone's best interest. For condo owners, newer subdivisions with irrigation water, smaller city lot owners, and private well owners this is just a rate increase with no real benefit. For the 5 to 10% of United water customers that need help with the bills, let them opt. in for monthly water reading or just bill them each month with every other month estimated.

Regards,
Donald Hus

The form submitted on <http://www.puc.idaho.gov/forms/ipucl/ipuc.html>
IP address is 128.107.145.107

✓ John. Ask
sent 11/30/07

✓ To AN

✓ To Comment
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Jean Jewell

From: judyouderkirk@gmail.com
Sent: Thursday, November 29, 2007 7:02 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Judith N. Ouderkirk follows:

Case Number:
Name: Judith N. Ouderkirk
Address: 329 S. Pierce Place
City: Boise
State: Idaho
Zip: 83712
Home Telephone: 208-841-8238
Contact E-Mail: judyouderkirk@gmail.com
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:
I oppose United Water converting to monthly meter reading and billing. The benefits listed do not warrant an increase of any amount on a water bill. For United Water, monthly budgeting means revenue each month rather than bi-monthly income. Just as employees would rather have their salary paid every two weeks than once a month. It's money more often. For United Water it means additional administration costs which they will pass on to the consumer. I don't want to pay for additional admin and mailings. As far as information received or United Water visiting my home more regularly, every other month works fine. Why should I receive more paper mail just to throw away. Will each monthly mailing actually include new information and will I take time to read it each month? Lastly, if there is a problem in the water system between my house and the roadway, I have to pay for the repairs, not United Water. Does their man really check for leaks or meter problems? How does he or she do that? Perhaps they recognize a change in usage but I would see that as well. And if a line springs a leak, I see that long before the United Water meter reader does.

Again, I say no to monthly billing by United Water.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.92.22.160

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Jean Jewell

From: jimmygrace@email.com
Sent: Thursday, November 29, 2007 4:54 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Jimmy Liao follows:

Case Number:
Name: Jimmy Liao
Address: 4076 N. Maple Grove Rd.
City: Boise
State: ID
Zip: 83704
Home Telephone: 208-340-7111
Contact E-Mail: jimmygrace@email.com
Name of Utility Company: United Water
Add to Mailing List: no

Please describe your question or comment briefly:

If United Water is going to monthly billing, they should at least get with the times and enable online bill pay so we can save on postage rather than pay more.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 152.135.148.124

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Jean Jewell

From: sandy@lswatson.com
Sent: Thursday, November 29, 2007 3:15 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Sandra Watson follows:

Case Number:
Name: Sandra Watson
Address: 1053 W. Two Rivers Lane
City: Eagle
State: ID
Zip: 83616
Home Telephone: 208-938-8034
Contact E-Mail: sandy@lswatson.com
Name of Utility Company: United Water
Add to Mailing List:

Please describe your question or comment briefly:
We received notice that United Water wants to be able to read meters monthly and charge over one million dollars to customers to do so. They say it's about conservation of water but it seems more obviously to be about taking in revenue monthly instead of bi-monthly. They want to be more profitably and charge customers over a million dollars in the process. We personally can afford a rate increase, but for people on fixed incomes utilities continue to rise and this seems like one rate increase that isn't necessary. For the sake of those living on Social Security please deny this request.
Thank you for your time.
Sincerely,
Sandra F. Watson

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.39.113.73

✓ Den Ack
sent 11/29/07

✓ To A.V.

✓ To Commis.
S, H

Jean Jewell

From: emelhoe@cableone.net
Sent: Tuesday, November 27, 2007 11:55 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Harold Emel follows:

Case Number: Sept. 17, 2007 filing for monthly bill
Name: Harold Emel
Address: 3915 Buckingham Drive
City: Boise
State: ID
Zip: 83704-3430
Home Telephone: (208) 376-5130
Contact E-Mail: emelhoe@cableone.net
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

Switching to monthly billing is added costs to the consumer and is not necessary. Also with monthly meter readings adds to man-hours and wasted costs plus damage to the environment.

I strongly urge that this proposal be declined.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 67.61.57.209
