

✓ Gen Ack
sent 12/18/07

✓ To A.V.

✓ To Commis
i H

RECEIVED

2007 DEC 18 AM 8:10

IDAHO PUBLIC
UTILITIES COMMISSION

December 16, 2007

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

Re: Case No. UWI-W-07-04

To whom it may concern:

I received United Water's letter announcing their application to convert to monthly billing, and bill their customers for the cost of doing so. They listed several benefits to monthly billing, which I am sure you have knowledge of, so I won't repeat them here.

Those "benefits" are not worth \$1.15/month to me. I think the real benefit is that they will get half their money a month earlier. I doubt that they deducted the income from that benefit from the amount of the increase.

I urge you to deny this application.

Sincerely,

R Harrison

Ron Harrison
12501 W. Auckland St.
Boise, ID 83709

BOISE, ID 83709
P.O. BOX 83720
BOISE, ID 83720-0074

IT IS UNDESIRABLE TO APPROVE A \$1 MILLION INCREASE
TO UNITED TO CHANGE THEIR BILLING TO A MONTHLY
CYCLE WHEN EVERY 2 MONTHS IS CHEAPER FOR
CUSTOMERS & WORKS PERFECTLY FINE.

RECEIVED

2007 DEC 18 AM 8:15

IDAHO PUBLIC
UTILITIES COMMISSION

Man Ack sent 12/18/07
UNITED WATER IDAHO INC.
8248 West Victory Road, Boise, ID 83709
P.O. Box 190420, Boise, ID 83719-0420
Tel: 208.362.1300 • Fax: 208.362.1479



RECEIVED

Dear United Water Idaho Customer:

2007 DEC 17 PM 2:44

On September 17, 2007 United Water Idaho filed an Application with the Idaho Public Utilities Commission (IPUC) asking for authority to convert to monthly meter reading and billing for all customers. Currently, water meters are read and billed every two months.

IDAHO PUBLIC UTILITIES COMMISSION

There are a several benefits of monthly billing, including:

- Easier budgeting and easier to pay than a bi-monthly bill;
- Enhanced water conservation and lower bills through the provision of more timely information on consumption, allowing customers time to make changes in water use practices during the irrigation season, thus saving money;
- More frequent visits to your premises by United Water Idaho personnel, enabling quicker detection and troubleshooting of customer leaks or meter problems.

NO THANKS
In the Application United Water Idaho is proposing a revenue increase of \$1,125,905. Under the proposed Application the increase will be applied to the fixed Customer Charge portion of your bill which is not affected by how much water you use. The requested increase would raise rates for all customers by about \$1.15 a month (about 4 cents a day), bringing the average annual residential customer bill from \$368.61 to \$382.44, or 3.75%.

Please don't fix what isn't broken!
The proposed increase is necessary to cover the increased costs of additional personnel, billing, and collections attributable solely to the conversion to monthly meter reading and billing.

To learn more about the company's Application please visit the company's website at <http://www.unitedwateridaho.com>.

The proposal to convert to monthly billing and the proposed increase in rates are subject to review and approval by the IPUC. A complete copy of the proposal is available at the company's office at 8248 W. Victory Road, Boise, ID and at the Commission's office at 472 W. Washington, Boise, ID. It is also available on-line at the IPUC website: <http://www.puc.state.id.us/FILEROOM/water/water.htm>.

You can also file a comment on the Application via the IPUC website at: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>.

Or mail comments to:

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

Sincerely,

United Water Idaho

06010012007

No, thank you. I need need an increase just to be billed monthly.

Thanks

*JL Suggs
308 N. Archer
Boise, ID 83706*

✓ Men. Ack
sent 12/17/07

✓ To AV.

✓ To Comm
H.

12-15-07

TO F.P.V.C.;

RECEIVED

2007 DEC 17 AM 8:25

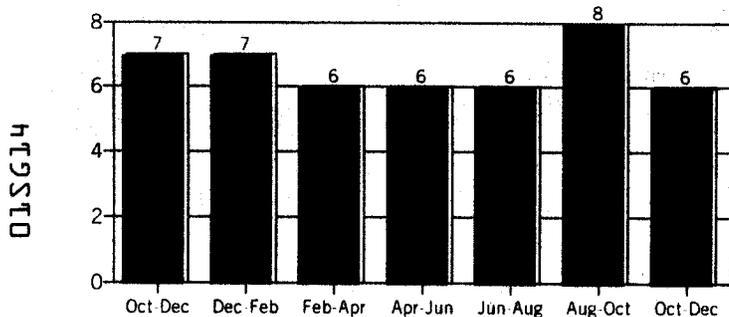
Attached is a copy of my most recent billing. As you can see \$16.21 is charged for "CUSTOMER CHARGE" and \$7.27 for water. The charge is 66% ~~of~~ of my total bill. I do not need a monthly bill!!! Please do not pass the monthly billing United Water wants. I do not need more "CUSTOMER CHARGES."

Sincerely
Foyon Hewitt

7312 Brentwood Dr.
Boise, Id. 83709

USAGE HISTORY

Bi-Monthly usage in hundred cubic feet



Billing Date: 12/07/07
Account Number: 06000997941234

Previous Balance	\$28.51
Payments Through 12/07/07 <i>Thank You</i>	\$28.51
Balance Forward	\$0.00
Current Charges Due 12/27/2007	\$24.68
TOTAL AMOUNT DUE	\$24.68

SERVICE TO: LOGAN SEUFERT

SERVICE ADDRESS: 7312 BRENTWOOD BOISE ID

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
49689888	10/09/07	12/05/07	57	075	081	6	CCF	ACTUAL	W18
						EQUIVALENT TO 4,488 GALLONS			

6 CCF @ \$1.2112 \$7.27
 CUSTOMER CHARGE \$16.21
 SAFE DRINKING WTR FEE \$0.50
 BOISE FRANCHISE FEE \$0.70

TOTAL CURRENT CHARGES \$24.68

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

IMPORTANT MESSAGES

*** Winter rates are in effect until April 30, 2008. As cold weather approaches be sure to winterize your sprinkler system, disconnect hoses from outside faucets, and insulate any pipes that could freeze in the coming winter. ***

For a small convenience fee, you can now pay your bill any time by calling 888-608-6690.

Donate to UW Cares, and help those in our community who need assistance paying their water bills. Contributions are tax deductible, and 100 percent of your donation goes to helping families meet their most essential need - water. United Water will match all customer donations up to \$20,000 annually. Donations can be mailed to UW Cares, P.O. Box 190420, Boise, ID 83719-0420. Thank you for your generosity.

✓ Ken Ack
sent 12/13/07

✓ To AV

✓ To Comm
: H

RECEIVED

2007 DEC 13 AM 8: 25

IDAHO PUBLIC
UTILITIES COMMISSION

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

Re: United Water Proposal for Monthly Meter Reading

To Whom it May Concern:

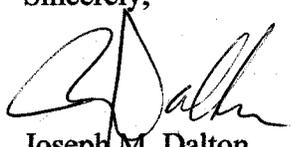
Based on the reasoning of United Water that monthly billing is in the consumer's interest, one would reason that semi-monthly or weekly billing would be even more desirable.

On the other hand, I am aware of no one who is dis-satisfied with the current billing system.

The net effect of the proposal would speed the cash flow to United Water at a cost to the consumer of a 3.75% rate increase.

I am opposed to United Water's proposal.

Sincerely,



Joseph M. Dalton
2320 N. Citrus Ave.
Boise, ID 83713

✓ Men Ack
sent 12/17/07

✓ To AV.

✓ To Commes.
i H

RECEIVED

2007 DEC 14 AM 8:24

IDAHO PUBLIC
UTILITIES COMMISSION

December 12, 2007

Idaho Public Utilities Commission
PO Box 83720
Boise ID 83720-0074

Re: United Water request to change billing to monthly and increasing bill by 3.75%
to cover the cost.

I am appalled by the letter we received from United Water wanting to bill monthly rather than bimonthly. Each point they make is a contradiction of the facts. How can they not be embarrassed by what they are proposing?

Obviously they are trying to increase their income by double talk at the expense of the consumer.

Please do not make this change.

Sincerely



Kathleen Edwards
11222 W Hickory Hill Ct
Boise ID 83713

cc: United Water Idaho Inc
PO Box 190420
Boise ID 83719-0420

*✓ Ben Ask
sent 12/18/07*

✓ To Adv.

*✓ To Comm
;H*

RECEIVED

2007 DEC 14 AM 8:26

IDAHO PUBLIC
UTILITIES COMMISSION

December 12, 2007

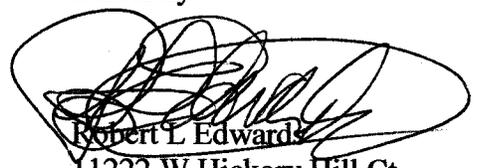
Idaho Public Utilities Commission
PO Box 83720
Boise ID 83720-0074

Re: United Water request to change billing to monthly and increasing bill by 3.75% to cover the cost.

This has got to be the most foolish excuse for an increase ever contrived. How is it "easier" to budget a bill when it is increased in size and number of payments? Each point made is opposite reality. Where is the benefit, except to fill the coffers of United Water? Obviously they are trying to rip off the consumer.

There is no defense for their position. Please put a stop to this nonsense as soon as possible.

Sincerely



Robert L. Edwards
11222 W Hickory Hill Ct
Boise ID 83713

cc: United Water Idaho Inc
PO Box 190420
Boise ID 83719-0420

✓ Ack sent 12/18/07

✓ To Comments 3/11

Jean Jewell

From: sveaks@msn.com
Sent: Monday, December 17, 2007 3:27 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Svea Sorensen follows:

Case Number: UWI-W-07-04
Name: Svea Sorensen
Address: 8930 W Landmark Ct
City: Boise
State: Idaho
Zip: 83704
Home Telephone: 208-378-6699
Contact E-Mail: sveaks@msn.com
Name of Utility Company: United Water
Add to Mailing List:

Please describe your question or comment briefly:
I do not believe customers should have to pay for United Water to convert to monthly billing. First of all, I feel the current billing every two months is just fine. If United Water wants to convert to monthly billing, then they should figure out a way to pay for it without charging customers higher rates. Perhaps it should come out of their profits, not our pockets.
Thank you for listening to my opinion. I am sure it won't do any good but at least I voiced my feelings on this matter.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.209.32.63

✓ Gen Ack
sent 12/17/07

✓ To AV.

✓ To Comm. : H

Jean Jewell

From: DLBassfam6@yahoo.com
Sent: Monday, December 17, 2007 7:03 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Dennis Bassett follows:

Case Number: Case Number: UWI-W-07-04
Name: Dennis Bassett
Address: 221 Hanan Dr.
City: Boise
State: Idaho
Zip: 83705
Home Telephone: 208-342-4055
Contact E-Mail: DLBassfam6@yahoo.com
Name of Utility Company: United Water of Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:

I have no problem with the desire on the part of United Water of Idaho to covert their billing cycles from 2 month cycles to one month cycles, however, I have always been upset with the fact that I am paying nearly \$195.00 a year (\$16.21 per 2 mo. billing cycle) just to be one of their customers, when I have no choice but to be one of their customers, if I want to have water in my home. I will be really upset if they charge the same \$16.21 'customer charge' 12 times a year when they go to monthly billing cycles. I think it is a rip off to be charged such a high amount to be a customer. In comparison, Idaho Power has a \$4.00 per month service charge and a 1% franchise fee (\$1.75 per month) for a total of \$69.00 a year, and Intermountain Gas has a \$2.50 per month Customer charge and a \$1.56 Municipal Franchise Fee per month for a total of \$48.72 a month. Both of these public utilities annual charges put together (\$117.72 per year) are are still nearly \$77.00 less a year than United Water's annual charges. Why is that? Seems like an overcharge to me. Is this possibly because United Water Idaho is an out-of-state entity (the payments go to Pittsburg, PA). I don't know if this is the case, but I would surely hope that this excessive customer charge is addressed before any consideration is given to granting a change in billing cycles or any future rate increases. Thank you for representing the public's needs and concerns.
Sincerely, Dennis Bassett

The form submitted on <http://www.puc.idaho.gov/forms/ipucl/ipuc.html>
IP address is 75.174.6.162

Hand Ack sent 12/17/07

✓ To AV.

*✓ To Comments
? H*

Jean Jewell

From: rahib15@Juno.com
Sent: Monday, December 17, 2007 4:54 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Robert & Lois Hibbs follows:

Case Number:
Name: Robert & Lois Hibbs
Address: 15 Mesa Vista Drive
City: Boise
State: Idaho
Zip: 83705
Home Telephone: 343-1365
Contact E-Mail: rahib15@Juno.com
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:
To incur additional costs associated with the plan does not seem prudent. This year the Boise Utility Billing Service adjusted their billing schedule to a 2 month rather than the previous 3 month schedule. When they made the change, the billing was set to be on alternate months with United waters billing schedule. These days our expenses continue to increase- this does not really benefit anyone but the OUT OF STATE water company. Please consider their request as prudently as you can.

The form submitted on <http://www.puc.idaho.gov/forms/ipucl/ipuc.html>
IP address is 4.227.207.48

✓ Jean Aldrich sent 12/17/07 *✓ To AV.* *✓ To Comms. JH*
Jean Jewell

From: aldrichsc1@msn.com
Sent: Monday, December 17, 2007 2:12 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from William H. Aldrich follows:

Case Number: uwi-w-07-04
Name: William H. Aldrich
Address: 10838 W. Tidewater
City: Boise
State: Idaho
Zip: 83713
Home Telephone: 208-323-6281
Contact E-Mail: aldrichsc1@msn.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

Dear commission,

I am writing this letter because of a concern I have with the purposed rate increase to bill customers monthly. I protest this increase because they already charge more than any other utility for customer service and this would double that cost. They, in there letter, stated that they would be doing us a favor but I do not see charging your customers an additional cost of over a million dollars for customer service to be a favor. I strongly beleive that I am currently being charged to much for water and this increase would add insult to the amount we are currently paying. I have lived in several different communities aroud the state and this is the most expensive water that I know of in the state. I would like to have choice and have Capital water serve me. I beleive the city of Boise needs to ask for bids for another company to manage our Idaho water for a reasonable amount. This is Idaho's water not France's and we should not have to pay the outragous amounts they are trying to enforce on us. I hope that you can stand up for what is right for Idaho and its citizens. Thank-you for your time in considering my letter of concern.

William H. Aldrich

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 24.117.99.66

*Ken Ack
sent 12/17/07*

*Vto Comments
? H*

Jean Jewell

From: brentjthomas@yahoo.com
Sent: Sunday, December 16, 2007 4:54 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Brent Thomas follows:

Case Number: UWI-W-07-04
Name: Brent Thomas
Address: 3916 Cassia St
City: Boise
State: ID
Zip: 83705
Home Telephone: 208-850-9583
Contact E-Mail: brentjthomas@yahoo.com
Name of Utility Company: United Water
Add to Mailing List:

Please describe your question or comment briefly:
I am very much against the change from bi-monthly to monthly billing. There is no benefit for me as a consumer, only an added cost. None of the benefits they mention make sense. The true reason for this increase is to increase their revenue via late payments.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 67.60.230.244

✓ Ken Ack sent 12/17/07

✓ To AV

✓ To Comm. : H

Jean Jewell

From: Imthetaxlady@aol.com
Sent: Sunday, December 16, 2007 6:35 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Cathy Leavitt follows:

Case Number: UWI-W-07-04
Name: Cathy Leavitt
Address: 3745 N. Tumbleweed Pl.
City: Boise
State: ID
Zip: 83713
Home Telephone: 375-3612
Contact E-Mail: Imthetaxlady@aol.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

The proposed rate increase United Water is requesting is completely unfair to the rate payers. First of all, we as rate payers, have not been consulted regarding this increase. Secondly, the rate increase appears to be strictly for the hiring and subsequent expense increases for additional personnel to perform monthly meter readings according to the letter United Water inserted with their Sept/Nov billing. In my opinion, this is not necessary! In fact, every six month billing is more preferable and would reduce United Water's personnel costs, which would be of greater benefit to rate payers, for a change. In these times of significantly increased utility costs, why is United Water attempting to convince users that monthly billing is a good program when in-fact, it is detrimental. Many users struggle as it is! We do not need monthly billing! It doubles the user's bill paying expense not to mention the rate increase of 3.75% that United Water is proposing. The benefit appears to be one sided; all for United Water. Please do not approve this proposal!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 207.200.116.203

*Gen Ack
sent 12/17/07*

*✓ To Comments
; H*

Jean Jewell

From: brebman01@yahoo.com
Sent: Saturday, December 15, 2007 3:10 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Brad Rebman follows:

Case Number: uwi-w-07-04
Name: Brad Rebman
Address: 1636 S. Helen St
City: Boise
State: Idaho
Zip: 83705
Home Telephone:
Contact E-Mail: brebman01@yahoo.com
Name of Utility Company: United Water Idaho
Add to Mailing List: no

Please describe your question or comment briefly:

I don't think that the rate hike should be approved. Even though it is only \$1.15 per month I did not get a wage hike to cover this. During this trying times of mortgage defaults and credit crunches etc, why should we as customer have to pay for what United Water Idaho thinks is a more convenient system for them. If they think it is a better way to bill then United Water of Idaho needs to cover this cost themselves. I am already charged \$16.21 per month in customer charges that I really don't know what that amount pays for. If this amount does not cover there costs then United Water needs to look within to see where they can cut expences. Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 66.233.156.72

*Vden. Ask
sent 12/17/07*

*V To Commis.
; H*

Jean Jewell

From: jensjr@cableone.net
Sent: Saturday, December 15, 2007 5:13 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Jens V Steffensen Jr. follows:

Case Number: UWI-W-07-04
Name: Jens V Steffensen Jr.
Address: 1303 S. Arcadia St.
City: Boise
State: ID
Zip: 83705
Home Telephone: 208-345-6619
Contact E-Mail: jensjr@cableone.net
Name of Utility Company: United Water Idaho, Inc.
Add to Mailing List: no

Please describe your question or comment briefly:

As my wife stated, Hog Wash, and I have to agree to the increased fixed Customer Charge portion of the requested rate increase. It is simply an increase operating coast that is passed on to the consumer. The benefits of monthly billing is an increased cost the consumer we don't need or want. Rate hikes come regular enough. United Water Idaho, Inc. would receive an increase regular cash flow and that is the main reason they want the fixed rate increase. I don't think the consumer should pay for this benefit to United Water Idaho, Inc.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 69.92.211.62

✓ Gen Ack
sent 12/14/07

✓ To AV.

✓ To Commms.

Jean Jewell

From: spagnoletti@juno.com
Sent: Wednesday, December 12, 2007 9:06 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Tim Spagnoletti follows:

Case Number: UWI-w-07-04
Name: Tim Spagnoletti
Address: 10626 W. Florence Dr.
City: boise
State: Id.
Zip: 83713
Home Telephone: 208-378-1150
Contact E-Mail: spagnoletti@juno.com
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:

As the rate payer for a number of rental properties I am against this raise in rates. Only United Water will benefit. It just constitutes another assault on consumers.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 4.228.192.93

✓ Jean Ack
sent 12/14/07

✓ To AV

✓ To Commms
:H

Jean Jewell

From: kevin@idahorivers.org
Sent: Wednesday, December 12, 2007 8:31 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Idaho Rivers United follows:

Case Number: UWI-W-07-04
Name: Idaho Rivers United
Address: P.O. Box 633
City: Boise
State: ID
Zip: 83701
Home Telephone: (208) 343-7481
Contact E-Mail: kevin@idahorivers.org
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:
Idaho Rivers United
P.O. Box 633
Boise, ID 83701

Case Number: UWI-W-07-04

Re: UNITED WATER --

CONVERTING FROM BI-MONTHLY TO MONTHLY BILLING

Idaho Rivers United (IRU) strongly supports United Water's application to convert from bi-monthly billing to a monthly billing cycle. IRU believes a monthly billing cycle will provide customers with the ability to better monitor their water usage and make needed adjustments to their usage in order to conserve water and thereby reduce their costs.

While there is an increased expense involved with monthly billing, the expense is minimal and the opportunity to better monitor and control water consumption will afford customers the ability to reduce their monthly expense well above the slight increase needed for this change.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.167.183.169

*Offen Ack
sent 12/14/07*

*✓ To Comms.
§ H*

Jean Jewell

From: fawarden@wgz.org
Sent: Thursday, December 13, 2007 10:09 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Floyd & Annette Warden follows:

Case Number: Unknown
Name: Floyd & Annette Warden
Address: 2085 Workland Drive

City: Boise
State: ID
Zip: 83704-6824
Home Telephone: 375-4286
Contact E-Mail: fawarden@wgz.org
Name of Utility Company: United Water Idaho
Add to Mailing List: no

Please describe your question or comment briefly:
Re: Request for rate increase to change to monthly billing:
We just don't see how this change, requiring more personnel & increased fees to users is a
'more efficient' way to do business.
It really seems to be a thinly-veiled way to increase company revenues.
If the PUC really exists for the protection of the public, you will not fall for this
scam.
Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 69.71.187.63

✓ Gen Ack
sent 12/14/07

✓ To AV.

✓ To Comm. 3 H

Jean Jewell

From: 4jdurham@cableone.net
Sent: Thursday, December 13, 2007 5:57 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Jack Durham follows:

Case Number:
Name: Jack Durham
Address: 920 N Cleveland Ave
City: Kuna
State: ID
Zip: 83634-1342
Home Telephone: 2088697722
Contact E-Mail: 4jdurham@cableone.net
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:
I have a Duplex in the area and used to live in the area. For a water rich state, United Water charges more for drinking water than any I know of anywhere.

United Water is proposing to go to a less efficient billing method by adding more personnel and increasing the cost. They might get less complaints, but it is not worth the cost.

United Water has the most arrogant customer service people I have ever encountered.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 67.60.52.68

✓ Gen Ack
sent 12/14/07

✓ To AV

✓ To Commis
i H

Jean Jewell

From: trshinn@ix.netcom.com
Sent: Wednesday, December 12, 2007 10:51 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Tom Shinn follows:

Case Number: UWI-W-07-04
Name: Tom Shinn
Address: 4173 Oxbow Way
City: Boise
State: ID
Zip: 83713
Home Telephone: 208-323-7691
Contact E-Mail: trshinn@ix.netcom.com
Name of Utility Company: United Water Idaho
Add to Mailing List: yes

Please describe your question or comment briefly:
I OPPOSE this proposed change.

I feel that it is a thinly veiled attempt by UWI to extract more money from the ratepayer under the guise of 'improved service'. I don't expect to realize any benefit from them reading my meter twice as often.

What DO expect is spending twice as much on postage (in both directions) and the environmental effects of the increased trips by the meter reading staff as well as the increase to my monthly bill.

JUST SAY NO!!!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.33.107.68

✓ Ken Acke
sent 12/14/07

✓ To AV.

✓ To Comm
; H

Jean Jewell

From: mbryant@cityofboise.org
Sent: Wednesday, December 12, 2007 10:34 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Ramona Bryant, City of Boise Parks & Recreation Accounting Supervisor follows:

Case Number: UWI-W-07-04
Name: Ramona Bryant, City of Boise Parks & Recreation Accounting Supervisor
Address: 1104 Royal Blvd
City: Boise
State: ID
Zip: 83706
Home Telephone: 208-345-6445
Contact E-Mail: mbryant@cityofboise.org
Name of Utility Company: United Water
Add to Mailing List: yes

Please describe your question or comment briefly:
As a private water user I see value in having monthly billings to facilitate budgeting as well as helping to gage future water usage.

As accounting manager for City of Boise Parks and Recreation the issues are viewed differently. Over a water season of eight months the change will increase our invoice processing and approvals by at least 600 per season. At the same time Parks and Recreation monitors water use and meters on an ongoing basis so monthly invoicing will have no effect on our water conservation.

Thank you for your consideration.
Ramona Bryant
City of Boise Parks and Recreation
384-4060X316

The form submitted on <http://www.puc.idaho.gov/forms/ipucl/ipuc.html>
IP address is 66.193.42.62
