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RECEIVED

2009 OCT 23 AM 8:11

IDAHO PUBLIC  
UTILITIES COMMISSION

October 22, 2009  
3932 Leland Way  
Boise, Idaho 83709

Idaho Public Utilities Commission  
P. O. Box 83720  
Boise, Idaho 83720-0074

Sirs;

Enclosed in this month's water bill is a letter stating that United Water wants a 15.21% rate increase. They claim they have not had an increase since 2006, but our rates went up every year through 2008. The customer charge is often more than the water used such as this month when my bill for water used is \$13.75 and the customer charge is \$16.21. They also give themselves a raise each time they switch from winter to summer rates and vice versa. And perhaps those of you who still have a job forget that many have no job and have to rely on help that they would prefer not to. Also, we senior citizens are NOT getting a raise this next year as the Federal Government claims there is no inflation even though power rates went up 10% and groceries have not decreased in price that much. Gas is also not that great either and is going up again as it always does for Idaho. Medicines certainly have not stopped increasing every 2 to 3 months for 100- year old medications that have more than doubled in price in the last 2 years.

We see no improvement in our water or anything else for the high prices charged by this foreign owned company. (This last part galls many of us since our utilities should NEVER be owned by foreigners and our hard-earned money should not be going to pay them high investment returns.) Hugh investment returns is what the rate increase is all about of course. We who were in South County Water at one time had decent water to drink. It was a bit hard but we did not need a softener or need to filter it in order to be able to drink it. As soon as United Water took over our water was filled with chlorine and was undrinkable from the overuse of chemicals. It also was made harder by these same chemicals so that many of us now have to have water softeners at added expense and use filtering systems of one type or other or buy bottled water in order to have decent water to drink, again at added expense that should not be needed.

Enclosed are some of the letters that I did save and some old bills. Unfortunately I have not saved all the old bills, as I need space for current ones.

I also object to the company always placing the highest volume of water into the highest rate category when rates are switched from winter to summer. We here in this area are on irrigation water and use city water only BEFORE the irrigation water is turned on in April or early May depending on the weather. Our water is turned off at the end of September and this year was turned off October 4<sup>th</sup>. So the company in 4/11/2008-6/11/2008 placed twice as much water into the higher rate than the lower rate category. I have no idea then why there was even a rate difference from 6/11/2008-8/13/2008 as this would have all been at the summer rate. Then for 8/13/2008-10/10/2008 they put 4.7242 CCF @ \$1.2112 for \$5.72 and 8.2758 CCF \$ 1.5141 for \$12.53 for a total of \$18.25 water use plus the \$16.21 "customer charge". This last charge was never explained as to

why it is being charged and why it increases periodically. In actuality more water was used in October on the city than in September as gutters and the house was washed down at that time. The same thing for this month's current bill except that no water was used on the garden this year. The gutters have not been cleaned yet and all water has been used in the house with some heavy use to wash prunes for drying the first week of October AFTER the summer charge was finished.

No, I see no need for United Water to be increasing their rates once again. Many people still working have taken pay cuts in order to just keep working. Therefore, the executives and shareholders need to tighten their belts too. They live on millions while those of us from whom they take and take to get their millions live on hundreds, if that.

And I'd remind you once again- NOBODY OWNS the water as it circulates around the world, so I do not see that any company should be constantly charging ever increasing prices for it. South County Water charged us flat rates for winter and summer, billed every month and did NOT increase our rates every time we turned around. We had good water to boot. Now why would that have been? Would it be because they were charging only enough to maintain the system and meet their bills? They certainly were not paying everybody else-i. e. shareholders.

Sincerely,

Mrs. Walt Hester



**Re: Notice of Application to Increase Rates**

**Dear Customer:**

RECEIVED

On September 3, 2009, United Water Idaho filed for rate relief with the Idaho Public Utilities Commission (IPUC) requesting a \$4.37 per month or 15 cents per day increase in rates for a typical residential customer. The proposed increase, if approved by the IPUC, would raise the average residential customer's annual bill from approximately \$343 to \$395. United Water was last granted a rate increase more than three years ago in August 2006.

2009 OCT 23 AM 8:11

IDAHO PUBLIC UTILITIES COMMISSION

Since its last rate filing, United Water has made more than \$13 million in investments and improvements to the water system serving Idaho's capital city. The company has invested more than \$12 million to replace aging infrastructure, including replacing more than 16 miles of water mains, 2,200 water services, and 13,000 meters. United Water has invested nearly \$2 million in treatment facilities at various locations in the system. United Water has also improved reliability by investing in booster station improvements and auxiliary power, to ensure uninterrupted service in the event of a power failure.

Since 2006 the company's operational costs have also increased for items such as power, chemicals, and depreciation - totaling more than \$1.2 million. While we've worked hard to control operating costs, prices for commodities such as power and chemicals continue to rise at an alarming rate. That's one of the reasons we have instituted an aggressive water conservation program and a low-income customer payment assistance program through UW Cares.

In its Application United Water is proposing a revenue increase of \$5,625,085, which represents an overall increase in rates of 15.21%, to be applied equally to all classes of customers. The proposed increase in rates is subject to review and a decision by the IPUC, which may accept, modify or reject in whole or in part the proposed increase. A complete copy of the proposal is available at the Company's office at 8248 W. Victory Road, Boise, Idaho and at the Commission's office at 472 W. Washington, Boise, Idaho. It is also available on-line at the IPUC website: <http://www.puc.idaho.gov/internet/cases/summary/UWIW0901.html>, and at United Water Idaho's website: <http://www.unitedwater.com/idaho>.

You can also file a comment on the Application via the IPUC website at: <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html> or mail comments to:

Idaho Public Utilities Commission  
P.O. Box 83720  
Boise, Idaho 83720-0074

Sincerely,

Greg Wyatt  
Vice President and General Manager

060092809

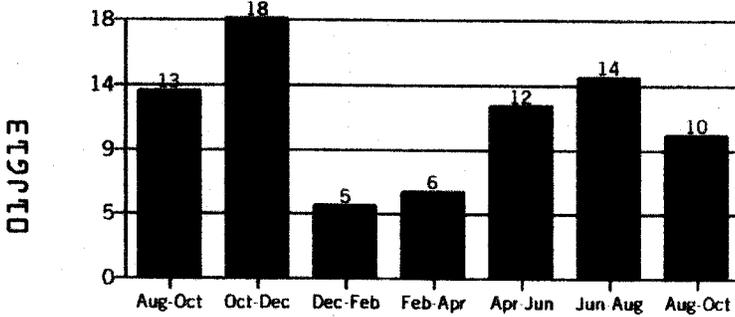


# UNITED WATER

United Water Idaho  
 Customer Service Center  
 8248 West Victory Road, Boise, ID 83709  
 Telephone: 208-362-7304  
 www.unitedwater.com

## USAGE HISTORY

Bi-Monthly usage in hundred cubic feet



Billing Date: 10/16/09  
 Account Number: 0600099922

Previous Balance	\$37.01
Payments Through 10/16/09 <i>Thank You</i>	\$37.01
Balance Forward	\$0.01
Current Charges Due 11/05/2009	\$30.41
<b>TOTAL AMOUNT DUE</b>	<b>\$30.41</b>

More of higher rate who operate so hard

SERVICE TO: WALT HICKSTEIN

SERVICE ADDRESS: 3932 LELAND WAY BOISE ID

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
49171085	08/14/09	10/14/09	61	889	899	10	CCF	ACTUAL	SCB
	4.6066 CCF @ \$1.2112			\$5.58		EQUIVALENT TO 7,480 GALLONS			
	5.3934 CCF @ \$1.5141			\$8.17		CUSTOMER CHARGE			\$16.2
	WATER CHARGE SUBTOTAL			\$13.75		SAFE DRINKING WTR FEE			\$0.5
						<b>TOTAL CURRENT CHARGES</b>			<b>\$30.4</b>

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

## IMPORTANT MESSAGES

**\*\*Donate to UW Cares, and help those in our community who need assistance paying their water bills. Contributions are tax deductible, and 100 percent of your donation goes to helping families meet their most essential need - water. United Water will match all customer donations up to \$20,000 annually. Donations can be mailed to UW Cares, P.O. Box 190420, Boise, ID 83719-0420. Thank you for your generosity.\*\***

Save a stamp and go paperless today! Log on to [www.unitedwater.com](http://www.unitedwater.com) or call Customer Service to find out more information and to enroll in eBilling.

\*For a small convenience fee, you can now pay your bill any time by calling 888-608-6690.\*

1200 RE 158618

PLEASE DETACH HERE AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT IN THE RETURN ENVELOPE PROVIDED.

060 1308 MAR08 09  
 060 1308 MAR08 09



**UNITED WATER**  
 8248 West Victory Road  
 Boise, ID 83709

SERVICE ADDRESS: 3932 LELAND WAY  
 BOISE ID

Please check this box if you have made any changes to the information on the reverse side.

Account Number:	06000999221041
Balance Forward	\$0.00
Current Charges Due 11/05/2009	\$30.46
<b>TOTAL AMOUNT DUE</b>	<b>\$30.46</b>

Please make payable to: UNITED WATER IDAHO

Payment Amount Enclosed \$ 30.46



\*\*\*\*AUTO\*\*5-DIGIT 83709 725 T3:3  
 WALT HICKSTEIN  
 3932 LELAND WAY  
 BOISE ID 83709-4656



UNITED WATER IDAHO  
 PAYMENT CENTER  
 PO BOX 371804  
 PITTSBURGH PA 15250-7804

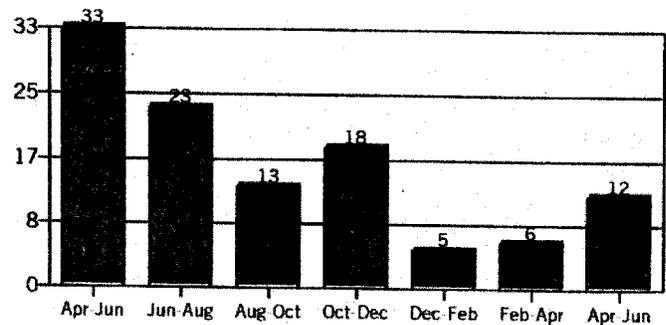


# UNITED WATER

United Water Idaho  
 Customer Service Center  
 8248 West Victory Road, Boise, ID 83709  
 Telephone: 208-362-7304  
 www.unitedwater.com

## USAGE HISTORY

Bi-Monthly usage in hundred cubic feet



Billing Date:	06/16/09
Account Number:	06000999221040
Previous Balance	\$23.98
Payments Through 06/16/09 <i>Thank You</i>	\$23.98
Balance Forward	\$0.00
Current Charges Due 07/06/2009	\$33.10
<b>TOTAL AMOUNT DUE</b>	<b>\$33.10</b>

*City water used in April not may & June as irrigation  
 46 on 011812*

SERVICE TO: WALT HICKSTEIN

SERVICE ADDRESS: 3932 LELAND WAY BOISE ID

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
49171085	04/10/09	06/12/09	63	863	875	12	CCF	ACTUAL	SCB
						EQUIVALENT TO	8,976 GALLONS		
						CUSTOMER CHARGE			\$16.21
						SAFE DRINKING WTR FEE			\$0.50
						<b>TOTAL CURRENT CHARGES</b>			<b>\$33.10</b>

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

### IMPORTANT MESSAGES

**\*\*Water wisely. Summer rates are in effect May 1 - September 30.\*\* Be sure to set pressurized irrigation valves correctly. \*\*  
 All sprinkler systems must have an approved and tested backflow device. \*\***

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 to enroll in eBilling.

\*For a small convenience fee, you can now pay your bill any time by calling 888-608-6690.\*

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*12x 1.2112 = 14.5344  
 # 8504 7/8 33.10*

*1.6756 at 1.68 to meet to then  
 green Always divide in  
 more at higher rate*

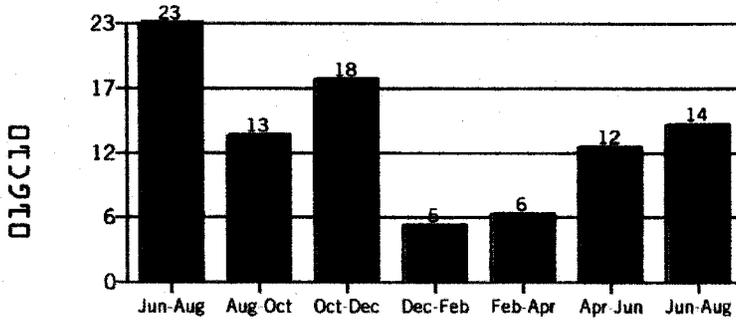


# UNITED WATER

United Water Idaho  
 Customer Service Center  
 8248 West Victory Road, Boise, ID 83709  
 Telephone: 208-362-7304  
 www.unitedwater.com

## USAGE HISTORY

Bi-Monthly usage in hundred cubic feet



Billing Date: 08/18/09  
 Account Number: 060009992210

Previous Balance	\$33.10
Payments Through 08/18/09 <i>Thank You</i>	\$33.10
Balance Forward	\$0.00
Current Charges Due 09/07/2009	\$37.00
<b>TOTAL AMOUNT DUE</b>	<b>\$37.00</b>

SERVICE TO: WALT HICKSTEIN

SERVICE ADDRESS: 3932 LELAND WAY BOISE ID

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
49171085	06/12/09	08/14/09	63	875	889	14	CCF	ACTUAL	SCB
3 CCF @ \$1.2112									\$3.63
11 CCF @ \$1.5141									\$16.66
WATER CHARGE SUBTOTAL									\$20.29
						EQUIVALENT TO	10,472 GALLONS		
						CUSTOMER CHARGE			\$16.21
						SAFE DRINKING WTR FEE			\$0.50
						<b>TOTAL CURRENT CHARGES</b>			<b>\$37.00</b>

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

### IMPORTANT MESSAGES

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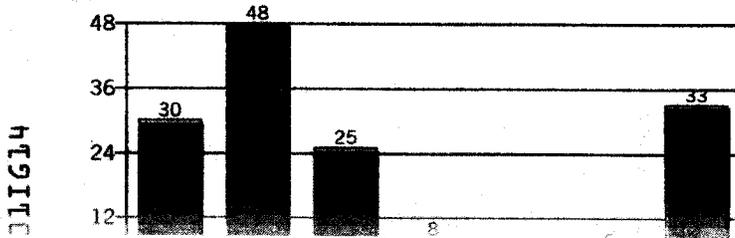
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 8530  
 9/9/2009  
 \$ 37.00

*Vertical handwritten note on the left margin:*  
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### USAGE HISTORY

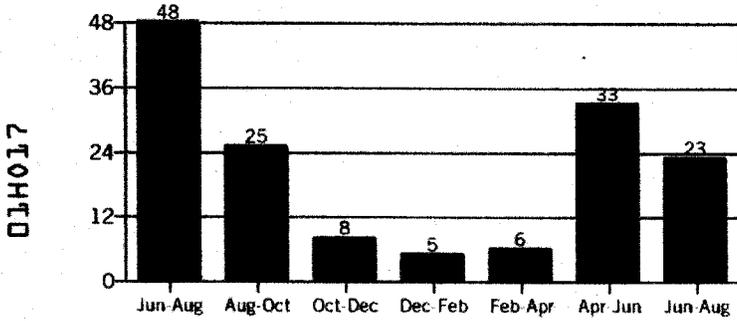
Bi-Monthly usage in hundred cubic feet



<b>Billing Date:</b>	<b>06/13/08</b>
<b>Account Number:</b>	<b>06000999221040</b>
Previous Balance	\$23.98
Payments Through 06/13/08 <i>Thank You</i>	\$23.98
Balance Forward	\$0.00
Current Charges <b>Due 07/03/2008</b>	\$62.94
<b>TOTAL AMOUNT DUE</b>	<b>\$62.94</b>

**USAGE HISTORY**

Bi-Monthly usage in hundred cubic feet



<b>Billing Date:</b>	<b>08/15/08</b>
<b>Account Number:</b>	<b>06000999221040</b>
Previous Balance	\$62.94
Payments Through 08/15/08 <i>Thank You</i>	\$61.22C
Balance Forward - <b>PAST DUE*</b>	\$1.72
Current Charges <b>Due 09/04/2008</b>	\$50.63
<b>TOTAL AMOUNT DUE</b>	<b>\$52.35</b>

*\*Past Due Balance may be subject to late charges, collection and/or termination.*

SERVICE TO: WALT HICKSTEIN

SERVICE ADDRESS: 3932 LELAND WAY BOISE ID

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
49171085	06/11/08	08/13/08	63	798	821	23	CCF	ACTUAL	SCB
				3 CCF @ \$1.2112	\$3.64	EQUIVALENT TO 17,204 GALLONS			
				20 CCF @ \$1.5141	\$30.28	CUSTOMER CHARGE		\$16.21	
				WATER CHARGE SUBTOTAL	\$33.92	SAFE DRINKING WTR FEE		\$0.50	
						TOTAL CURRENT CHARGES		\$50.63	

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

**IMPORTANT MESSAGES**

**\*\*Water wisely. Summer rates are in effect May 1 - September 30.\*\* Be sure to set pressurized irrigation valves correctly. \*\* All sprinkler systems must have an approved and tested backflow device. \*\***  
 a small convenience fee, you can now pay your bill any time by calling 888-608-6690.\*  
 Donate to UW Cares, and help those in our community who need assistance paying their water bills. Contributions are tax deductible, and 100 percent of your donation goes to helping families meet their most essential need - water. United Water will match all customer donations up to \$20,000 annually. Donations can be mailed to UW Cares, P.O. Box 190420, Boise, ID 83719-0420. Thank you for your generosity.\*\*

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 UNITED WATER

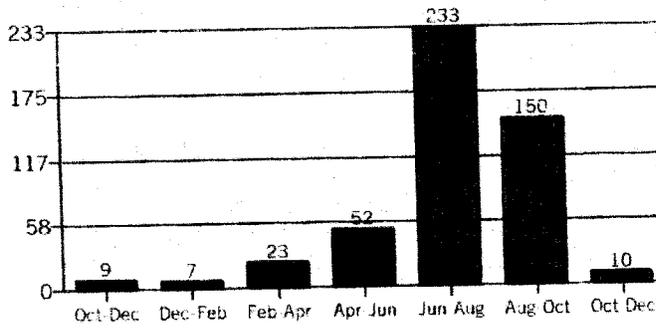


United Water Idaho  
 Customer Service Center  
 8248 West Victory Road, Boise, ID 83709  
 Telephone: 208-362-7304  
 www.unitedwater.com

**United Water**  
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**USAGE HISTORY**

Bi-Monthly usage in hundred cubic feet



<b>Billing Date:</b>	<b>12/16/05</b>
<b>Account Number:</b>	<b>06000999221040</b>
Previous Balance	\$209.43
Payments Through 12/16/05 <i>Thank You</i>	\$209.43
Balance Forward	\$0.00
Current Charges <b>Due 01/05/2006</b>	\$26.01
<b>TOTAL AMOUNT DUE</b>	<b>\$26.01</b>

Service To: WALT HICKSTEIN

Service Address: 3932 LELAND WAY BOISE ID

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
49171085	10/14/05	12/14/05	61	511	521	10	CCF	ACTUAL	SCB

*rate manual*

EQUIVALENT TO 7,480 GALLONS

CUSTOMER CHARGE \$14.60  
 CONSUMPTION CHARGE \$10.91  
 SAFE DRINKING WTR FEE \$0.50

**TOTAL CURRENT CHARGES \$26.01**

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

**IMPORTANT MESSAGES**

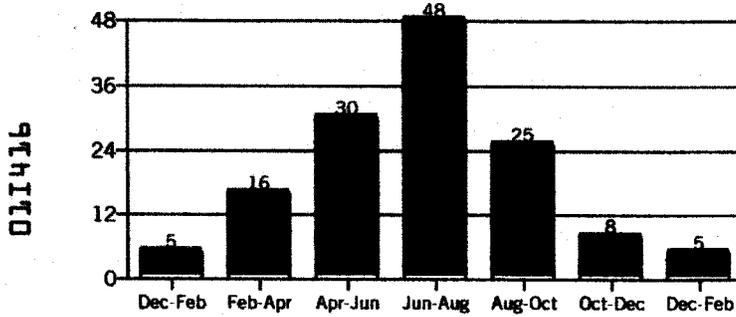
Winter rates are in effect until April 30th, 2006. As cold weather approaches be sure to winterize your sprinkler system, disconnect hoses from outside faucets and insulate any pipes that could freeze in the coming winter. \*\*  
 \*\*Donate to UW Cares, and help those in our community who need assistance paying their water bills. Contributions are tax deductible, and 100 percent of your donation goes to helping families meet their most essential need - water. United Water will match all customer donations up to \$20,000 annually. Donations can be mailed to UW Cares, P.O. Box 190420, Boise, ID 83719-0420. Thank you for your generosity.\*\*

PLEASE DETACH HERE AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT IN THE RETURN ENVELOPE PROVIDED.

United W  
 Cust  
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**USAGE HISTORY UNITED WATER**

Bi-Monthly usage in hundred cubic feet



<b>Billing Date:</b>	<b>02/19/08</b>
<b>Account Number:</b>	<b>060009992210</b>
Previous Balance	\$26.40
Payments Through 02/19/08 <i>Thank You</i>	\$26.40
Balance Forward	\$0.00
Current Charges <b>Due 03/10/2008</b>	\$22.77
<b>TOTAL AMOUNT DUE</b>	<b>\$22.77</b>

SERVICE TO: WALT HICKSTEIN

SERVICE ADDRESS: 3932 LELAND WAY BOISE ID

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
49171085	12/11/07	02/13/08	64	754	759	5	CCF	ACTUAL	SCB
						EQUIVALENT TO	3,740 GALLONS		

5 CCF @ \$1.2112 \$6.06  
 CUSTOMER CHARGE \$16.21 *rate increase*  
 SAFE DRINKNG WTR FEE \$0.50

**TOTAL CURRENT CHARGES \$22.77**

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

**IMPORTANT MESSAGES**

\*\*\* Winter rates are in effect until April 30, 2008. As cold weather approaches be sure to winterize your sprinkler system, disconnect hoses from outside faucets, and insulate any pipes that could freeze in the coming winter. \*\*\*

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# United Water



United Water Idaho  
8248 W. Victory Road  
P.O. Box 190420  
Boise, ID 83719-0420  
telephone 208 362 7304  
facsimile 208 362 1479

February 24, 2003

Dear Customer:

As you know, when United Water Idaho purchased the former South County Water Company on December 31, 1998, the Idaho Public Utilities Commission authorized and we agreed to a graduated phase-in of our general metered water rates. The five-year phase-in period allowed homeowners time to make necessary modifications to access pressurized or flood irrigation systems for low cost watering options. It also provided time to evaluate sprinkler systems and landscaping choices for residents without access to irrigation water.

The first year the only billing change customers experienced was a switch from a monthly bill to our standard bi-monthly meter reading and billing. In year two, the rates changed to 60% of our general meter rate, and each year since, the rates have increased by 10%. Effective January 1, 2003, the water rates increased to 90% of the general metered rates for all United Water Idaho customers. The last step in this phase-in will be January 1, 2004.

In our arid climate, summer watering of lawns and gardens puts the heaviest burden on our water system and has the greatest impact on your water bill. United Water Idaho promotes conservation and wise-water use through several programs throughout the year. Currently, the weekly Water Efficient Landscaping classes are underway at the Boise Public Library. Free to the public, this program runs through March, and is offered in partnership with Boise City Public Works, Ada County Extension Office and the University of Idaho. We also offer free water audits to help homeowners evaluate the efficiency of their sprinkler systems, low flow showerheads and flow restrictors for faucets. In addition, we can provide information and brochures on water saving tips, landscaping ideas and other conservation tools to help promote wise water use and lower water bills.

United Water Idaho has provided quality water service to the greater Boise area for over 100 years and we are proud of our history of service to the community. We appreciate the opportunity to serve you. Enclosed is a new copy of the approved rate schedule for general metered service for your area. Please contact our customer service group at 362-7304 if you have any questions concerning your service.

Sincerely,

Sheet No. 4C  
 Replacing All Previous Sheets

**UNITED WATER IDAHO INC.**

**SCHEDULE 1D  
GENERAL METERED SERVICE: SOUTH COUNTY SERVICE AREA**

**Availability:**

To all existing metered customers residing in the area formerly known as South County Water as of January 1, 1999.

**Minimum Charges:**

Meter Size	Bi-Monthly Per Meter Charge
3/4" and smaller	\$13.11
1"	\$17.27
1-1/4" and 1-1/2"	\$27.95
2"	\$40.39
3" or multiple meters of equivalent capacity	\$74.24
4" or multiple meters of equivalent capacity	\$118.15

**Volume Charge:**

	Winter	Summer
For all water used per 100 cu. ft.	\$.8843	\$1.1053

The summer period shall apply to water used between May 1<sup>st</sup> and September 30<sup>th</sup>. Meter reading periods straddling these dates shall be prorated based on the number of days in each billing period.

**Conditions of Contract:**

The customer shall pay the total of the customer charge plus the volume charge. The volume charge is based on all metered water for the billing period. Consumption is expressed in 100 cubic foot units as determined by the meter installed by the Company. The customer charge will be prorated whenever the customer has not been a customer for the entire billing period.

Only existing customers at the time of acquisition of South County Water Company are covered by this schedule. All new customers to the system, whether by new construction, sale or purchase shall pay the current United Water Idaho General Metered rates as contained on Schedule No. 1 of this tariff. These rates in this schedule expire 12/31/03. The Company by tariff advice will file subsequent revisions to this schedule to implement the terms of Order Number 27798.

Issued: December 16, 2002 Effective: January 1, 2003

Under Authority of I.P.U.C. Order No. 28505 and Order No. 27798.

Issued by: **UNITED WATER IDAHO INC.**

By: Gregory P. Wyatt, President

January 26, 2004

Dear Customer:

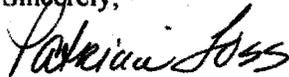
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The first year the only billing change customers experienced was a switch from a monthly bill to our standard bi-monthly meter reading and billing. In year two, the rates changed to 60% of our general meter rate, and each year since, the rates have increased by 10%. **Effective January 1, 2004, the water rates increased to 100% of the general metered rates for all United Water Idaho customers.**

In our arid climate, summer watering of lawns and gardens puts the heaviest burden on our water system and has the greatest impact on your water bill. United Water Idaho promotes conservation and wise-water use through several programs throughout the year. Look for the weekly Water Efficient Landscaping classes to begin soon at the Boise Public Library. Free to the public, this program runs through March, and is offered in partnership with Boise City Public Works, Ada County Extension Office and the University of Idaho. We also offer free water audits to help homeowners evaluate the efficiency of their sprinkler systems and conservation kit, which includes low flow showerheads and flow restrictors for faucets. In addition, we can provide information and brochures on water saving tips, landscaping ideas and other conservation tools to help promote wise water use and lower water bills.

United Water Idaho has provided quality water service to the greater Boise area for over 110 years and we are proud of our history of service to the community. We appreciate the opportunity to serve you. Enclosed is a copy of the approved rate schedule for all general metered service. Please contact our customer service group at 362-7304 if you have any questions concerning your service.

Sincerely,



Patricia Foss  
Commercial Manager

Enclosure: Rate schedule

UNITED WATER IDAHO INC.

SEP 15 '00

SEP 5- '00

*Theresa E. Stalder* SECRETARY

SCHEDULE NO. 1  
GENERAL METERED SERVICE

Availability:

To all metered customers not served under a separate schedule.

Customer Charges:

<u>Meter Size</u>	<u>Bi-Monthly Per Meter Charge</u>
5/8"	\$14.57
3/4"	14.57
1"	19.19
1-1/4" and 1-1/2"	31.05
2" or multiple meters of equivalent capacity	44.88
3" or multiple meters of equivalent capacity	82.49
4" or multiple meters of equivalent capacity	131.28
6" or multiple meters of equivalent capacity	252.63
8" or multiple meters of equivalent capacity	381.20
10" or multiple meters of equivalent capacity	532.85

Volume Charge:

	<u>Winter Rates</u>	<u>Summer Rates</u>
For all water used per 100 cubic feet (CCF):	\$0.9825	\$1.2281
For all water used per 1,000 gallons	\$1.3134	\$1.6418

Conditions of Contract:

The customer shall pay the total of the customer charge plus the volume charge. The volume charge is based on all metered water for the billing period. Consumption is expressed in 100 hundred cubic foot units or one thousand gallon units as determined by the meter installed by the Company. The customer charge will be prorated whenever the customer has not been a customer for the entire billing period.

Summer Period:

The summer rate will apply to water consumed between May 1 and September 30. Meter readings straddling these dates will be pro rated.

Issued: September 5, 2000

Effective: September 5, 2000

Under authority of I.P.U.C. Order No. 28505

Issued by: UNITED WATER IDAHO INC.

By: *Benjamin M. Hepler*  
Benjamin Hepler, Vice-President

Dear United Water Customer:

This is to notify you that on November 30, 2004 United Water Idaho filed an Application with the Idaho Public Utilities Commission (IPUC) asking for authority to increase the company's rates and charges for water service.

In the Application United Water is proposing a revenue increase of \$6,767,867, which represents an overall increase in rates of 21.46%. Under the proposed Application, residential customer rates would increase by 22.35%, commercial by 19.56%, public authority by 19.01%, and private fire by 21.55%. The requested increase would raise rates for a typical residential customer by about \$6 a month (20 cents a day), bringing the average annual residential bill from \$323 to \$395.

The proposed increase is necessary for several reasons. It has been more than four years since the last adjustment to the company's rates. During this period both the company's investments in water facilities and its operating costs necessary to provide safe and reliable water service have increased. A major example of this is the investment required for the new Columbia Water Treatment Plant, which is a key component of the company's Renewable Resource Initiative. By carefully managing its costs, the company has been able to defer the need for rate adjustment. Now, however, an increase in revenue is necessary to support these investments and to maintain a sound financial position.

To learn more about the company's Application and about its Renewable Resource Initiative, please visit the company's web site at <http://www.unitedwateridaho.com>.

The proposed increase in rates is subject to review and approval by the IPUC. A complete copy of the proposal is available at the company's office at 8248 W. Victory Road, Boise ID and at the Commission's office at 472 W. Washington, Boise ID. It is also available on-line at the IPUC website: <http://www.puc.state.id.us/FILEROOM/water/water.htm>.

You can also file a comment on the Application via the IPUC website at:  
<http://www.puc.state.id.us/scripts/polyform.dll/ipuc>.

Or mail comments to:

Idaho Public Utilities Commission  
P.O. Box 83720  
Boise, ID 83720-0074

or

United Water Idaho Inc.  
P.O. Box 190420  
Boise, ID 83719-0420

Sincerely,

United Water Idaho

*✓ Gen Ack sent 10/26/09*  
*✓ To Commis. i H*  
**Jean Jewell**

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**From:** ada0341@hotmail.com  
**Sent:** Thursday, October 22, 2009 1:41 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from John Sproul follows:

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Case Number: *UWI-W-09-01*  
Name: John Sproul  
Address: 1866 S Goldking Wy  
City: Boise  
State: ID  
Zip: 83709  
Daytime Telephone: unlisted  
Contact E-Mail: [ada0341@hotmail.com](mailto:ada0341@hotmail.com)  
Name of Utility Company: United Water  
Add to Mailing List: no

Please describe your comment briefly:

United Water wants a %15+ rate increase. This at a time when everyone is struggling to make ends meet (except United Water). Whatever happened to 'Buy Idaho'? United Water isn't an Idaho company. It's not even a U.S. company. It's owned by the French! The fricken French! I would think that the Idaho Public Utilities Commission would promote Idaho companies. Doesn't it seem odd that we send our water payments to Pennsylvania? I thought the water in the State was controlled by the State. How did our water company become controlled by the French, and our money ends up in Pennsylvania. Buy Idaho? What a joke! No repondez sil vous plait!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.101.184  
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✓ Jean Ark  
sent 10/26/09

✓ To Comments  
; H

**Jean Jewell**

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**From:** wahooveena@gmail.com  
**Sent:** Friday, October 23, 2009 4:32 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Teresa Plummer follows:

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Case Number: UWF-W-09-01  
Name: Teresa Plummer  
Address: 11629 Reutzel Dr  
City: Boise  
State: ID  
Zip: 83709  
Daytime Telephone: 208-284-0377  
Contact E-Mail: wahooveena@gmail.com  
Name of Utility Company: United Water  
Add to Mailing List:

Please describe your comment briefly:

I have been asking the water company to please begin a level pay billing option, but I was told that the decision is up to the PUC. So, I would like to show my support for United Water having a level pay billing option for their customers. Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 164.165.35.32

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