

## Jean Jewell

---

**From:** birdsofprey06@hotmail.com  
**Sent:** Monday, August 29, 2011 8:10 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Ralph R. Myers Jr. follows:

-----  
Case Number: UWI-W-11-02  
Name: Ralph R. Myers Jr.  
Address: 11872 W. Silverking Dr.  
City: Boise  
State: Idaho  
Zip: 83709  
Daytime Telephone: 208-322-8223  
Contact E-Mail: [birdsofprey06@hotmail.com](mailto:birdsofprey06@hotmail.com) Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I am opposed to the current Rate Increase by United Water. After reading the letter they sent along with my monthly bill, I was irritated by the justification they presented in the letter. To sum it up, they are asking for a large (19.9%) rate increase based on the fact that:

1. The Supply and Demand curve for their product has not been intersecting where they anticipated it would. They state that 'the average water consumption per metered customer has continued to decline significantly over the past several years resulting in significantly lower revenues to the company'.

The PUC has water saving tips on their web sit; saving water is good, right? The fact that water use has gone down is good for Idaho!! In a free market economy, the price fluctuates up and down based on the supply and demand for the good. BUT, United Water has a fixed rate that the PUC sets for them. So, they have continued to get the same rate even though demand is down. My interpretation of their 'reason' is that, because United Water has a flawed business plan and has failed to control (reduce if necessary) their fixed costs (payroll, 401K contribution rates...) that they want to get a rate increase to make up for the revenue they are not receiving. That is completely absurd! The PUC needs to take a hard look at the fixed costs that seem to be affecting the 'bottom line'. This large rate increase is nothing less than a 'bail out' for a Corporation that already has an advantage by operating in a regulated niche market.

2. Asking for a rate increase to cover the costs of 'investing' in the water infrastructure is another attempt to ask for a rate increase to pass on the 'cost of doing business' to the individual customer. They state up front in the letter that they were granted a two-phase rate increase in March 2010. What have they been spending those increased revenues on??? The storage facility for the Mesa must be due to more demand in that area? Didn't they receive monies from impact fees assessed on new property/building lots? But, they are trying to justify a rate increase by listing the Warm Springs Mesa project along with routine maintenance such as 'replacing water mains, service lines and meters.

I understand that inflationary trends have created an upward pressure on costs. However, I think that a 19.9% rate increase so close to the March 2010 rate increase is excessive. I ask the PUC to look at this request with much scrutiny and ensure that United Water be held accountable for their sound business practices. What has United Water done to modify its business plan to meet the challenges of tomorrow? Poor management practices that result in a smaller net profit is not justification for a rate increase.

## Jean Jewell

---

**From:** EBarneySmith@hotmail.com  
**Sent:** Monday, August 29, 2011 8:00 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Elisa Barney Smith follows:

-----  
Case Number: UWI-W-11-02  
Name: Elisa Barney Smith  
Address:  
City: Boise  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: [EBarneySmith@hotmail.com](mailto:EBarneySmith@hotmail.com) Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I received notice that United Water is requesting a rate increase that for most people will be 19.9%. They request this increase to provide a new well supply treatment facility, install a new water storage facility for the Warm Springs Mesa area, install a new water main, replace water mains and meters, and replace/upgrade the customer information system.

Providing a community with water does incur costs, and facilities need continual repairs and upgrades to continue to provide services. I understand this. So upgrading water mains and even the customer information system are plausible reasons to expend money. The second item 'install a new water storage facility for the Warm Springs Mesa area' bothers me. As new houses get built in places where it is more expensive to deliver services, and specialized equipment is needed, those residents alone should bear the costs of that. United Water should have assessed the developers to install this initially. If they neglected to do this, then United Water should either bill just those customers or bear the cost of that oversight. Everyone needs water mains and they age and get repaired in cycles, so if it isn't the water main to my house this year, it might be next year. Same for water treatment facilities. Everyone generates the need for a customer information system. Not everyone needs water pumped up a hill.

A 19 cents per day increase doesn't sound like a lot, but \$70 per year is quite a bit.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 132.178.2.63  
-----

## Jean Jewell

---

**From:** longpreaa@gmail.com  
**Sent:** Monday, August 29, 2011 1:59 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from ANDRE LONGPRE follows:

-----  
Case Number: UWI-W-11-02  
Name: ANDRE LONGPRE  
Address: 3456 N BUCKBOARD WAY  
City: BOISE  
State: ID  
Zip: 883713  
Daytime Telephone: 208-323-8481  
Contact E-Mail: [longpreaa@gmail.com](mailto:longpreaa@gmail.com)  
Name of Utility Company: united water  
Acknowledge: acknowledge

Please describe your comment briefly:

United water keeps on telling us to conserve- conserve and then they want to increase rates because we use less water? Do they think we are stupid and not paying attention? Why dont they tighten there belts like everybody else.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.174.78.26

-----

## Jean Jewell

---

**From:** tzarkos@alscott.com  
**Sent:** Saturday, August 27, 2011 2:48 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Timothy L. Zarkos follows:

-----  
Case Number: UWI-W-11-02  
Name: Timothy L. Zarkos  
Address: 5700 Saddle St  
City: Boise  
State: Idaho  
Zip: 93709  
Daytime Telephone: 208-362-5508  
Contact E-Mail: [tzarkos@alscott.com](mailto:tzarkos@alscott.com)  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:

With respect to the application for a rate increase by United Water Idaho, claims of 'improved water quality, reliability, and service' ought to be subject to the same truth in advertising regulations that food manufacturers have to follow. It's very easy to make broad claims without having to actually prove those claims. As a customer I've seen no improvement in the water quality and service that's claimed. Additionally, consumers that have lived in the area for decades have been paying year after year for all these purported improvements and are becoming weary of this perpetual fleecing.

Remind me again how this requested 19.9% increase in my monthly bill to improve the water to the Bench area, Warm Springs Measa, Hill Road, and Northeast Boise are supposed to be a benefit to customers like me living in Eastern Ada County? How did I benefit from the last increase in March 2010?

I've got a novel idea...how about raising the rates for the folks who live in the improvement areas and leave the rest of us alone?  
Respectfully.

TZ

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.109.177

-----

## Jean Jewell

---

**From:** mz7owen@gmail.com  
**Sent:** Tuesday, August 30, 2011 9:02 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Mary Owen follows:

-----  
Case Number: UWI-W-11-02  
Name: Mary Owen  
Address:  
City: Boise  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: [mz7owen@gmail.com](mailto:mz7owen@gmail.com)  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:  
To the PUC:

I am adding my voice to those opposed to the United Water Idaho rate increase. To ask for an increase of nearly 20% for residential customers during these economic times is a poor and heartless decision on part of the management of Suez/United Water Idaho. I also think the public understands that United Water is asking for a higher, 'shoot the moon' increase in hopes of receiving a smaller increase, which then wouldn't 'look' so bad after 20%. Please, Commissioners, don't fall for this. At this time, in these economic circumstances Suez/United Water Idaho should not get any increase. Please consider the following:

--United Water recently received a rate increase in March 2010.

--A lot of people and businesses have suffered because of the economic downturn; if United Water's business decisions during the economic downturn brought them a loss of profit, it is not the responsibility of their customers to make up for it. Has United Water/Suez cut their management costs? Have their employees had their wages frozen like many of us have in Idaho? Have they examined their operational costs to see where they can cut back? What are their cost-saving measures?

--The unemployment rate in Idaho is currently over 9%. How does United Water expect people to pay any rate increase when they don't have work?

--Why is a return of 5.64% not enough in this weak economy?

--2011 has been a high water year. How has United Water Idaho managed their resources to take advantage of this?

--Along with many other commentators, I also note the hypocrisy of United Water Idaho continually promoting saving water, then attempting to punish its customers for doing so by proposing to raise rates (during an economic recession!) because water usage has gone down. United Water chose to promote water conservation -- why didn't they adjust their financials to accommodate lower water usage by customers?

--I work for a non-profit agency that provides help to senior citizens. We receive calls every day from people seeking financial aid -- which, unfortunately our agency cannot provide; we instead connect them with services that can help. There are seniors who end up having to make choices between paying for prescriptions, utility bills, and medical bills -- they sometimes can't afford to pay them all in the same month. Those living solely on Social Security have not gotten a cost of living raise for the last two years. There have also been federal and state cutbacks of services for seniors. Yet expenses keep climbing. And now United Water wants to charge them more for water.

I applaud your decision to suspend the application for United Water Idaho's increase for 6 months so that you can review their case.

But again, I ask, along with many others, that you deny them any increase in rates during these hard economic times. Send this rate increase request 'down the drain'.

Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 67.42.164.144

-----

## Jean Jewell

---

**From:** weebmartin@gmail.com  
**Sent:** Tuesday, August 30, 2011 3:41 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from W. Weeb Martin follows:

-----  
Case Number: UWI-W-11-02  
Name: W. Weeb Martin  
Address:  
City: Boise  
State: Idaho  
Zip:  
Daytime Telephone:  
Contact E-Mail: [weebmartin@gmail.com](mailto:weebmartin@gmail.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

Dear Commissioners,

I regret that United Water has shown such greed in it's request for any increase in it's fees due to what is effectively water conservation. This makes no rational sense that a company would penalize the very customers it is spending considerable moneys to teach to conserve water. Clearly they have been at best wasteful, at worst manipulative if this is their course.

Furthermore in years past they have sought increases due to low water due to the 'drought' so this year with above average water, I would have expected at least a 20% DECREASE in fees.

Lastly, as I search the investment arena to get even 5% on my investments and I see everywhere else companies cutting back with some discipline on excesses, I can't fathom the hubris of a company wanting to increase it's profit even beyond a very generous 5.64%.

As I understand it, your job is to protect the public from the greed and poor business practices of utilities and we have a textbook case here. There is no prudence in any type of increase in fees...certainly no justification. Please reject this request and put the responsibility for good fiscal management back on the shoulders that should show it- United Water...not the public. I don't need a \$5.5 million investment for 'customer information' to smell a rat.

Thank you for your prudent response to their request.

W. Weeb Martin

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.232.48

-----

**Jean Jewell**

---

**From:** paparose@q.com  
**Sent:** Tuesday, August 30, 2011 1:06 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Aaron Rosales follows:

-----  
Case Number: IPC-E-11-08 - UWI-11-02 ✓  
Name: Aaron Rosales  
Address: 1840 nw 8th  
City: Meridian  
State: ID.  
Zip: 83646  
Daytime Telephone: 208 887 8560  
Contact E-Mail: [paparose@q.com](mailto:paparose@q.com)  
Name of Utility Company: ID.Power \_ Water Co.  
Acknowledge:

Please describe your comment briefly:

I can barely keep up at present. any higher will be worst.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 71.33.4.145  
-----

**Jean Jewell**

---

**From:** spcarlisle@cox.net  
**Sent:** Tuesday, August 30, 2011 12:54 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from KIM follows:

----- ✓  
Case Number: # IPC-E-11-08 & # UWI-11-02  
Name: KIM  
Address: MAZIK  
City: HAILEY  
State: ID  
Zip: 83333  
Daytime Telephone: 208 309 0281  
Contact E-Mail: [spcarlisle@cox.net](mailto:spcarlisle@cox.net)  
Name of Utility Company: ID Power/ United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

Idaho's utility companies shouldn't get more money and high rates of return while most Idahoans continue to struggle b/c of a so-called "Fixed Cost Adjustment". Why should we automatically bear any shortcomings in energy sales, while always guaranteeing the utility company a profit? Plus why are only residential customers getting stuck with the tab, especially when the less electricity used will result in paing more? On top of that Idaho Power wants to hike the customer service charge by \$1!  
Enough already! We're all hurting financially and trying to do the right thing my conserving, and we won't be screwed by you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 68.105.216.170  
-----

## Jean Jewell

---

**From:** jankosglow@aol.com  
**Sent:** Tuesday, August 30, 2011 12:11 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Jan Kosglow follows:

-----✓-  
Case Number: IPC-E-11-08 & UWI-11-02  
Name: Jan Kosglow  
Address: 2029 White Pine La  
City: Boise  
State: ID  
Zip: 83706  
Daytime Telephone: 208-344-3723  
Contact E-Mail: [jankosglow@aol.com](mailto:jankosglow@aol.com)  
Name of Utility Company: Idaho Power and United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I recognise the need and right of a utility to make a fair profit. As a monopoly they are in a position to take advantage of their power to increase rates and take advantage of helpless consumers. Your job is to protect us. They should not be GUARANTEED profits. They need to earn their profits through effective policies and management. If they are guaranteed profit they WILL descend into sloppy practices. If you care to guarantee citizens an income.....

STOP THE POWER GRAB. These are economic hard times!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.71.106.156

-----

**Jean Jewell**

---

**From:** pkhelm@msn.com  
**Sent:** Tuesday, August 30, 2011 12:05 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Pamela Helm follows:

-----  
Case Number: # UWI-11-02.  
Name: Pamela Helm  
Address: 3749 Gekeler #66  
City: Boise  
State: ID  
Zip: 83706  
Daytime Telephone:  
Contact E-Mail: [pkhelm@msn.com](mailto:pkhelm@msn.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

This is the wrong time for utility rate hikes of any kind. Idaho's utility companies shouldn't get more money and higher rates of return while most Idahoans are continuing to struggle. Since the majority of people are forced to use this company it is not only not fair but unwelcomed at a time when the economy and the state have failure issues. I do agree to "NO WAY" to higher utility bills.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.27.41.156  
-----

## Jean Jewell

---

**From:** steve\_testardi@hp.com  
**Sent:** Tuesday, August 30, 2011 11:57 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Stephen Testardi follows:

-----  
Case Number: UWI-11-02  
Name: Stephen Testardi  
Address: 5882 W. Drawbridge Dr.  
City: Boise  
State: ID  
Zip: 83703  
Daytime Telephone: 208-890-5574  
Contact E-Mail: [steve\\_testardi@hp.com](mailto:steve_testardi@hp.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

It is unconscionable to grant United Water a rate increase during one of the worst recessions in American history. Salaries are flat, interest rates are at record lows, and United Water's expenses are primarily driven by labor and capital costs. There is nothing that would justify any increase, let alone 20%.

Regards,

Steve Testardi

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 15.219.153.81  
-----

**Jean Jewell**

---

**From:** schmader@ifea.com  
**Sent:** Tuesday, August 30, 2011 11:51 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Steven Wood Schmader follows:

-----  
Case Number: # UWI-11-02  
Name: Steven Wood Schmader  
Address: 4864 S. Hackney Place  
City: Boise  
State: Idaho  
Zip: 83709  
Daytime Telephone: 208-433-0950 ext. 818 Contact E-Mail: [schmader@ifea.com](mailto:schmader@ifea.com) Name of Utility  
Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

Now is not the time to raise the rates. Please reconsider your request.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 67.41.45.182  
-----

**Jean Jewell**

---

**From:** cmckayboi@gmail.com  
**Sent:** Tuesday, August 30, 2011 11:50 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Charles McKay follows:

-----  
Case Number: UWI-11-02  
Name: Charles McKay  
Address: 4420 W Marvin St  
City: Boise  
State: Idaho  
Zip: 83705  
Daytime Telephone: 2083366425  
Contact E-Mail: [cmckayboi@gmail.com](mailto:cmckayboi@gmail.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:  
Do not raise our water rates by 20% when so many families in Idaho are struggling to stay in their homes and unemployment is so high.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.210.54  
-----

**Jean Jewell**

---

**From:** fern29@msn.com  
**Sent:** Tuesday, August 30, 2011 11:42 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Fern Anderson follows:

-----✓-----  
Case Number: IPC-E11-08 & UWI-11-02  
Name: Fern Anderson  
Address: 6794 N Glencrest Way  
City: Boise  
State: Idaho  
Zip: 83714  
Daytime Telephone: 208-853-2041  
Contact E-Mail: [fern29@msn.com](mailto:fern29@msn.com)  
Name of Utility Company: Idaho Power & United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

Why are they asking for such a high rate increase, when economic times are so hard right now. Just another cheap political trick to get rich fast at the expense of those of us who try to conserve and live within our means.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 70.56.144.136

-----

**Jean Jewell**

---

**From:** jggreen46@gmail.com  
**Sent:** Tuesday, August 30, 2011 11:19 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Elizabeth Green follows:

-----  
Case Number: UWI-11-02  
Name: Elizabeth Green  
Address: 11366 Greenhurst Road  
City: Nampa  
State: Idaho  
Zip: 83686  
Daytime Telephone: 208-461-3488  
Contact E-Mail: [jggreen46@gmail.com](mailto:jggreen46@gmail.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

It's the wrong time for utility rate hikes. Idaho's utility companies shouldn't get more money and high rates of return while most Idahoans continue to struggle. Please say "NO WAY" to higher utility bills.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.27.20.32

-----

**Jean Jewell**

---

**From:** thorsonj@aol.com  
**Sent:** Tuesday, August 30, 2011 11:17 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Janice Thorson follows:

-----  
Case Number: UWI-11-02  
Name: Janice Thorson  
Address: 9702 W Milclay St  
City: Boise  
State: Idaho  
Zip: 83704  
Daytime Telephone: 208-322-9241  
Contact E-Mail: [thorsonj@aol.com](mailto:thorsonj@aol.com)  
Name of Utility Company: United water  
Acknowledge: acknowledge

Please describe your comment briefly:

Why, what are you thinking? This is a very difficult time for so many people. Unless you can develop more jobs through this raise you should really reconsider this choice.

There is a time for everything but this is not the time to increase rates!  
In life I've learned that ultimately taker's lose and giver's win.

Be a winner!

Thanks for your consideration in this matter and do the right thing for the right reason, not just to fill someone' pockets.

Please consider your client tell. Thank- you for your consideration in this matter.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.228.40

-----

**Jean Jewell**

---

**From:** egrnhs46@msn.com  
**Sent:** Tuesday, August 30, 2011 11:08 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Elizabeth Green follows:

-----  
Case Number: # UWI-11-02.  
Name: Elizabeth Green  
Address: 11366 Greenhurst Road  
City: Nampa  
State: Idaho  
Zip: 883686  
Daytime Telephone: 208-461-3488  
Contact E-Mail: [egrnhs46@msn.com](mailto:egrnhs46@msn.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

It's the wrong time for utility rate hikes. Idaho's utility companies shouldn't get more money and high rates of return while most Idahoans continue to struggle. Tell them to say "NO WAY" to higher utility bills.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.27.20.32

-----

## Jean Jewell

---

**From:** char61351@hotmail.com  
**Sent:** Tuesday, August 30, 2011 10:51 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from John and Charlene Clark follows:

-----  
Case Number: UWI-11-02  
Name: John and Charlene Clark  
Address: 10799 Cloudless Street  
City: Nampa  
State: Idaho  
Zip: 83687  
Daytime Telephone: 208 284-7006  
Contact E-Mail: [char61351@hotmail.com](mailto:char61351@hotmail.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I respectfully request that the case referenced to above not be passed. My husband and I live on a very fixed income. We have never asked nor receive and public assistance, however if the utility companies are allowed to charge these outrageous price hikes people like us would not be able to pay their bills. My husband is disabled (Parkinson's Disease) and needs to be in a comfortable, safe environment. He and I have worked hard all our lives and have always been self efficient but ENOUGH IS ENOUGH!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.25.67.206  
-----

## Jean Jewell

---

**From:** bette06@hotmail.com  
**Sent:** Tuesday, August 30, 2011 10:38 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Bette Monteith follows:

-----  
Case Number: UWI-11-02.  
Name: Bette Monteith  
Address: 2376 E. Clifton Drive  
City: Meridian  
State: Idaho  
Zip: 83642  
Daytime Telephone: 208-870-2301  
Contact E-Mail: [bette06@hotmail.com](mailto:bette06@hotmail.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

When this issue first stated getting media coverage, I did nothing but scratch my head - First you tell us to save water - you do a marketing campaign blitz to tell us how - and you know what - we listened and lowered our water consumption. NOW, beause water consumption is down and we are doing what you asked us to do, you want to RAISE OUR RATES - Can we say 'INSANE'! Every Idahoan in this state is struggling to make ends meet - no jobs - losing homes, changing our lifestyles to adjust to the horrid economy, and you want to raise rates by 20% to increase your bottom line. Work on solutions within your own camp to figure out ways to lower your costs and reduce your expenses like everyone you share living with in this state as had to do. I SAY NO TO RAISING WATER RATES WHEN WE CAN'T MAKE ENDS MEET AS IT IS. The proposed 20% increase is ludicrous.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 67.41.45.182  
-----

## Jean Jewell

---

**From:** s\_rostron@msn.com  
**Sent:** Tuesday, August 30, 2011 10:28 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Steve Rostron follows:

-----  
Case Number: UWI-11-02  
Name: Steve Rostron  
Address: 1912 W Idaho St  
City: Boise  
State: ID  
Zip: 83702  
Daytime Telephone:  
Contact E-Mail: [s\\_rostron@msn.com](mailto:s_rostron@msn.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

Please do not allow an increase in the water rates. The rates are much too high presently.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 71.39.115.78  
-----

**Jean Jewell**

---

**From:** peter.cizmich@gmail.com  
**Sent:** Tuesday, August 30, 2011 10:13 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Peter T Cizmich follows:

-----  
Case Number: # UWI-11-02  
Name: Peter T Cizmich  
Address: 3413 N Campton Way  
City: Boise  
State: ID  
Zip: 83713-2082  
Daytime Telephone: 2083760382  
Contact E-Mail: [peter.cizmich@gmail.com](mailto:peter.cizmich@gmail.com)  
Name of Utility Company: Peter Cizmich  
Acknowledge: acknowledge

Please describe your comment briefly:

United Water's rates are high enough as it is. They are a Nationwide company and only care about profits. We oppose any rate increase and believe they should have to get by on what they get now, just as we have to do. We retired people are not getting any cost of living increases but the utilities keep wanting more and more. Let them live within their means the same as we have to.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 97.121.23.100

-----

**Jean Jewell**

---

**From:** cj\_schw@hotmail.com  
**Sent:** Tuesday, August 30, 2011 10:13 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Carole Wilgus follows:

-----  
Case Number: UWI-11-02  
Name: Carole Wilgus  
Address:  
City: Boise  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: [cj\\_schw@hotmail.com](mailto:cj_schw@hotmail.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

Where do you think the people of Idaho are going to get the money to pay for the increases in their water bill. We are so strapped as it is give us a break. Why not look at this issue in year?

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.99.165

-----

**Jean Jewell**

---

**From:** scifichick774@yahoo.com  
**Sent:** Tuesday, August 30, 2011 10:10 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Kristin Asker follows:

-----  
Case Number: UWI-11-02  
Name: Kristin Asker  
Address: 6254 Glencrest Ave.  
City: Boise  
State: ID  
Zip: 83714-2433  
Daytime Telephone:  
Contact E-Mail: [scifichick774@yahoo.com](mailto:scifichick774@yahoo.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

There is no justification for a rate increase, let alone one as large as the one they're asking for. Many Idahoans have difficulty paying their utilities bills as it is, and raising the rates so we would be paying almost 20% more is just outrageous. I urge you to vote against their proposal.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 72.24.89.225

-----

**Jean Jewell**

---

**From:** timberry111@gmail.com  
**Sent:** Tuesday, August 30, 2011 10:09 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Tim Berry follows:

-----  
Case Number: UW1-11-02  
Name: Tim Berry  
Address:  
City: Boise  
State: ID  
Zip: 83706  
Daytime Telephone: 208 921 0177  
Contact E-Mail: [timberry111@gmail.com](mailto:timberry111@gmail.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I ask that the Utilities Commission DOES NOT grant United Water their request for a rate increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.213.253  
-----

## Jean Jewell

---

**From:** benb@clearwire.net  
**Sent:** Tuesday, August 30, 2011 10:02 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Ben Brownell follows:

-----  
Case Number: *UWT-W-11-07*  
Name: Ben Brownell  
Address:  
City: Boise  
State: Idaho  
Zip:  
Daytime Telephone:  
Contact E-Mail: benb@clearwire.net  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:  
Vote no on rate increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 71.20.58.155  
-----

## Jean Jewell

---

**From:** darywils@msn.com  
**Sent:** Monday, August 29, 2011 10:22 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Daryl R. Wilson follows:

-----  
Case Number: *UWI-W-11-02*  
Name: Daryl R. Wilson  
Address: 5168 E. Forest Floor Ave  
City: Boise  
State: ID  
Zip: 83716  
Daytime Telephone: 208-331-2365  
Contact E-Mail: [darywils@msn.com](mailto:darywils@msn.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I am writing to you concerning the 'request for rate relief' filed by United Water Idaho on August 3, 2011.

I placed quotation marks around 'request for rate relief' because it is such a preposterous euphemism--almost Orwellian in nature. How about a more honest phrase such as 'request for rate increase'? A 'request for rate relief' makes it sound like United Water Idaho is a beleaguered and oppressed outfit rather than the French-owned, for profit enterprise that it really is.

But euphemisms aside, a 19.9% increase in residential water rates would represent a hardship to my family. United Water Idaho's letter to customers complains that the company has high fixed costs and a variable income. Well, I can do them one better: My family (like thousands of other United Water customers) has high fixed costs and a low fixed income. A nearly 20% rate hike in the cost of a basic commodity--and in a time of very low inflation, falling incomes, and high unemployment--is unconscionable. Please scale back or deny altogether this predatory rate hike request.

Thank you for your consideration.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 71.215.25.65  
-----

**Jean Jewell**

---

**From:** nancyw58@gmail.com  
**Sent:** Tuesday, August 30, 2011 1:08 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Nancy Wood follows:

----- ✓  
Case Number: # IPC-E-11-08 and # UWI-11-02.  
Name: Nancy Wood  
Address: 6452 N Amesbury Way  
City: Boise  
State: ID  
Zip: 83714  
Daytime Telephone:  
Contact E-Mail: [nancyw58@gmail.com](mailto:nancyw58@gmail.com)  
Name of Utility Company: Idaho Power and United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

It's time for corporations to share the 'downturn' in the economy! The request for more money to insure Idaho's utility companies get high rates of return while most Idahoans continue to struggle is wrong and not justified! The "Fixed Cost Adjustment," which works to guarantee profits for utilities, is greed! If there are shortcomings, they should be shared and experienced by everyone: consumers AND utility companies!! I thought there was a surplus of water this year, so why the need to increase rates (Idaho Power and United Water) ??

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 72.24.120.7

-----

**Jean Jewell**

---

**From:** clnacode@msn.com  
**Sent:** Tuesday, August 30, 2011 1:13 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Cliff Code follows:

-----  
Case Number: UWI-11-02  
Name: Cliff Code  
Address: 3506 W Morris Hill Rd.  
City: Boise  
State: Idaho  
Zip: 83706  
Daytime Telephone: 343-2684  
Contact E-Mail: [clnacode@msn.com](mailto:clnacode@msn.com)  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:

I feel a raise in rates at this time will put a real burden on those without jobs and on Social Security. We were asked to conserve on water and when water consumption went down they ask to raise rates because of the drop in use. What gives either conserve and get punished by higher rates or just plain don't try and conserve and maybe the rates will remain. It just doesn't add up.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 97.121.57.198  
-----

**Jean Jewell**

---

**From:** ivanandmarge@gmail.com  
**Sent:** Tuesday, August 30, 2011 1:43 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Ivan Butterfield follows:

-----  
Case Number: UWI-11-02  
Name: Ivan Butterfield  
Address:  
City: Boise  
State: Idaho  
Zip:  
Daytime Telephone:  
Contact E-Mail: [ivanandmarge@gmail.com](mailto:ivanandmarge@gmail.com)  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:

Now is the wrong time for utility rate hikes. Idaho's utility companies shouldn't get more money and high rates of return while most Idahoans continue to struggle. United Water Idaho's request for a 20% increase in rates is way out of line, this is NOT a reasonable request. Say "NO WAY" to higher utility bills.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 71.33.5.164  
-----

**Jean Jewell**

---

**From:** marvinbrown@att.net  
**Sent:** Tuesday, August 30, 2011 1:28 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Marvin Brown follows:

-----  
Case Number: UWI-11-02  
Name: Marvin Brown  
Address:  
City: Boise  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: marvinbrown@att.net  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

Please take into consideration in the application from United Water that their giant request for an increase is a burden upon the citizens of their service area that is unacceptable. If their request for an increase of over 20% is allowed it will further erode the limited purchasing power of those they serve. It is felt that the regulatory process should protect the citizens it represents, so please consider not allowing this large of an increase by United Water

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.27.3.231  
-----

**Jean Jewell**

---

**From:** jreed46@gmail.com  
**Sent:** Tuesday, August 30, 2011 3:45 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Jim Reed follows:

-----  
Case Number: # UWI-11-02.  
Name: Jim Reed  
Address: 204 W. Crestline Dr.  
City: Boise  
State: ID  
Zip: 83702  
Daytime Telephone:  
Contact E-Mail: [jreed46@gmail.com](mailto:jreed46@gmail.com)  
Name of Utility Company: United Water (Suez Water)  
Acknowledge: acknowledge

Please describe your comment briefly:

Now is a particularly bad time to increase water rates. People on fixed incomes are already struggling, and to add to their burden is unconscionable. In good times, we should all share, in bad times, we should all carry the load. Please reconsider the request for a rate increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.215.210  
-----

**Jean Jewell**

---

**From:** ick2adler@yahoo.com  
**Sent:** Wednesday, August 31, 2011 5:18 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Ingrid Adler follows:

-----  
Case Number: UWI-11-02  
Name: Ingrid Adler  
Address: .  
City: Boise  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: [ick2adler@yahoo.com](mailto:ick2adler@yahoo.com)  
Name of Utility Company: United Water (of Idaho)  
Acknowledge: acknowledge

Please describe your comment briefly:

As a water provider to public and commercial enterprises, NO INCREASES IN RATES SHOULD BE PUT INTO PLACE IN THE CURRENT SEVERE ECONOMIC DOWNTURN, NOR SHOULD FUTURE OBLIGATIONS TO DO SO BE APPROVED. This state's majority of voters do not want more taxes; rate increases are the business equivalent of increased taxation. We the people do not approve of it. Furthermore, any entity, citizen or business, should be taxed with economic equity. No exceptions of business are valid. The purpose of my speaking up is equivalent to my voting. Most certainly the disputants in this case should read this statement!!!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.27.124.131

-----

**Jean Jewell**

---

**From:** Jean Jewell  
**Sent:** Wednesday, August 31, 2011 1:38 PM  
**To:** Jean Jewell  
**Subject:** FW: Comment re: UWI-W-11-02 Rate Case

*UWI-W-11-02*

-----Original Message-----

**From:** [pambly@cableone.net](mailto:pambly@cableone.net) [<mailto:pambly@cableone.net>]  
**Sent:** Wednesday, August 31, 2011 7:12 AM  
**To:** Front; Beverly Barker  
**Subject:** Consumer Assistance Form

Consumer Assistance Form submitted by Pamela Bly follows:

-----  
**Name:** Pamela Bly  
**Contact E-Mail:** [pambly@cableone.net](mailto:pambly@cableone.net)  
**Daytime Telephone:** 208-631-2744  
**Home Address:** 2334 S. Swallowtail Ln.  
**City:** Boise  
**State:** ID  
**Zipcode:** 83706  
**If this concerns a Business, Business Name:**  
**Business Address:**  
**Business Phone:**  
**Name of Utility Company:** United Water  
**Have you contacted the utility regarding your concern?:** No

Please describe your question or complaint briefly:

My husband and I are opposed to the proposed water rate increase in Boise, Idaho.

Boise residents, to include us, have made a concerted effort in reducing our water usage in the Boise Valley and find it unacceptable for your company to raise our rates because water consumption is down. Put a freeze on hiring or pay increase, because utility hikes cannot continue in this economy to improve your company's bottom line and bonuses.

Concerned Boise Resident.

Pam and Steve Bly

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>  
IP address is 204.76.113.54  
cons

## Jean Jewell

---

**From:** bjorkman9744@aol.com  
**Sent:** Tuesday, August 30, 2011 4:57 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Eric Bjorkman follows:

-----  
Case Number: UWI-11-02  
Name: Eric Bjorkman  
Address: 2544 S Swallowtail Ln  
City: Boise  
State: Idaho  
Zip: 83706  
Daytime Telephone: 208 433-0341  
Contact E-Mail: [bjorkman9744@aol.com](mailto:bjorkman9744@aol.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

This rate increase request is the stupidest thing I have ever heard of. They want more money if you use more water and more money if you use less water. Vote against any increase. This is the wrong time and bad request

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 184.99.93.148  
-----

## Jean Jewell

---

**From:** Jean Jewell  
**Sent:** Wednesday, August 31, 2011 2:33 PM  
**To:** Anga Velasquez  
**Subject:** Name for UWI-W-11-02 Mailing List - FW: PUC Comment Form

-----Original Message-----

**From:** [chipsnbits@hotmail.com](mailto:chipsnbits@hotmail.com) [<mailto:chipsnbits@hotmail.com>]  
**Sent:** Tuesday, August 30, 2011 5:33 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Larry Buffington follows:

-----  
Case Number: UWI-11-02  
Name: Larry Buffington  
Address:  
City: Boise  
State: Idaho  
Zip:  
Daytime Telephone:  
Contact E-Mail: [chipsnbits@hotmail.com](mailto:chipsnbits@hotmail.com)  
Name of Utility Company: United Water  
Acknowledge:

Please describe your comment briefly:

Why do they need it in this economy. I can not afford it!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.160.37

-----

**Jean Jewell**

---

**From:** Jean Jewell  
**Sent:** Wednesday, August 31, 2011 2:32 PM  
**To:** Anga Velasquez  
**Subject:** Name for UWI-W-11-02 Mailing List - FW: PUC Comment Form

-----Original Message-----

**From:** [schoolette@clear.net](mailto:schoolette@clear.net) [<mailto:schoolette@clear.net>]  
**Sent:** Wednesday, August 31, 2011 2:09 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from MableAnn Schoolcraft follows:

-----  
Case Number: UWI1102  
Name: MableAnn Schoolcraft  
Address: 3209 Dewey St.  
City: Boise  
State: Id  
Zip: 83703  
Daytime Telephone:  
Contact E-Mail: [schoolette@clear.net](mailto:schoolette@clear.net)  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:

My only income is my social security retirement. I've been unemployed for 2 1/2 years and been unable to find employment. I can't afford to pay higher prices for anything. Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.94.49.104

-----

## Jean Jewell

---

**From:** joelaprice@cableone.net  
**Sent:** Tuesday, August 30, 2011 6:13 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Joel & Susannah Price follows:

-----  
Case Number: UWI-11-02  
Name: Joel & Susannah Price  
Address: 7236 Mojave Dr.  
City: Boise  
State: Idaho  
Zip: 83709-6163  
Daytime Telephone: (208) 362-9013  
Contact E-Mail: [joelaprice@cableone.net](mailto:joelaprice@cableone.net)  
Name of Utility Company: United Water/Suez Environment  
Acknowledge:

Please describe your comment briefly:

Again, the preservation our Earth Mother's resources has been THE MANTRA for generations; protecting our resources from overuse as well as reducing costs for both the consumer and the producer of utilities. United Water currently imposes a considerable price increase during peak summer use, supposedly to encourage less use. Now, they want to impose additional costs for using LESS water??? Enough is enough! More Corporations' America greed. Also, how is it that our valuable water resource is being controlled by a foreign entity? Suez/France!!! IPUC, please protect the consumer. Stop this scandalous greed.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 24.117.243.97

-----

**Jean Jewell**

---

**From:** rlt50@q.com  
**Sent:** Wednesday, August 31, 2011 3:28 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Randy Turner follows:

-----  
Case Number: UWI-11-02  
Name: Randy Turner  
Address: 10037 W. Secretariat St.  
City: Boise  
State: Idaho  
Zip: 83704  
Daytime Telephone: 2083778510  
Contact E-Mail: [rlt50@q.com](mailto:rlt50@q.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I do not want the utility companies, in this case united Water, to raise rates to insure stable profits. It's the wrong time for utility rate hikes. Idaho's utility companies shouldn't get more money and high rates of return while most Idahoans continue to struggle.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 97.121.0.152

-----

## Jean Jewell

---

**From:** ick2adler@yahoo.com  
**Sent:** Wednesday, August 31, 2011 5:18 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Ingrid Adler follows:

-----  
Case Number: UWI-11-02  
Name: Ingrid Adler  
Address: .  
City: Boise  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: [ick2adler@yahoo.com](mailto:ick2adler@yahoo.com)  
Name of Utility Company: United Water (of Idaho)  
Acknowledge: acknowledge

Please describe your comment briefly:

As a water provider to public and commercial enterprises, NO INCREASES IN RATES SHOULD BE PUT INTO PLACE IN THE CURRENT SEVERE ECONOMIC DOWNTURN, NOR SHOULD FUTURE OBLIGATIONS TO DO SO BE APPROVED. This state's majority of voters do not want more taxes; rate increases are the business equivalent of increased taxation. We the people do not approve of it. Furthermore, any entity, citizen or business, should be taxed with economic equity. No exceptions of business are valid. The purpose of my speaking up is equivalent to my voting. Most certainly the disputants in this case should read this statement!!!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.27.124.131  
-----