

IDAHO PUBLIC UTILITIES COMMISSION

GREG WYATT

VICE PRESIDENT AND GENERAL MANAGER

RECEIVED

2011 SEP -8 AM 8:35

IDAHO PUBLIC  
UTILITIES COMMISSION

UWI-W-11-02

DEAR MR. WYATT:

I WOULD LIKE TO ENTER A PROTEST FOR HIGHER RATES FOR OUR WATER. I FEEL LIKE I AM PAYING ALL I CAN AFFORD AT THIS TIME. BEING 80 YEARS OLD AND ON LIMITED INCOME, I MAY HAVE TO RESORT TO HAVING A BROWN YARD AND WHEN I DRIVE AROUND TOWN AND SEE THESE BROWN LAWN IT IS SO SAD AND A DISGRACE TO OUR CITY.

SO PLEASE NO MORE HIGHER RATES,

*if anything lower them.*

THANK-YOU!!!!

*Jane Waggoner*  
Jane WAGGONER,

7160 W GILLIS DR

BOISE, IDA. 83714



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UWI-W-11-02

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Idaho Public Utilities Commission.

2011 SEP 8 AM 8:28

I beg you not to add yet another raise on the people that are trying to survive in a country that is hitting people from all sides with a raise on every thing, the cheapest milk just went up 90¢ on the two qt size, fruit is so high you can't afford it, and watch it being thrown into the trash rather than mark it down in price.

I see empty homes that people have been forced out of and the landscaping turning yellow from no watering, we are again in the 1950s, I am a widow that is trying to earn a living on my husbands life insurance by investing in a home to rent so I can have an income, raising my labor to fix up a Bank owned foreclosed home, just to make ends meet, yet I see more people losing there jobs, we need you to hold a steady keel and help us make it through this bad times, please no more

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raises of any kind, please, we are getting by the best way we can and its just getting worse no matter how hard we try,

Its a time to hold back,

Thank you for reading this letter, I'm not good at this, but knew I had to speak up and can only hope there will be more that will speak up too.

Ann Wutton

4052 N Boyson Lane

Boise Idaho 83703

my rental is on Fairfox, Boise 83714

WWI-W-11-02

Idaho Public Utilities Commission

In the most recent United water billing, I was notified of you proposed rate increase, If the average water consumption has gone down it is because most people can't afford to water the lawns at the rate we are currently paying. If your proposal goes through I will take my yard out, There is only so much money to go around.

Karen Ewy

5421 N. Northwall

Boise, Id. 83703

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2011 SEP - 8 AM 8:33  
IDAHO PUBLIC  
UTILITIES COMMISSION

RECEIVED Date: 9/6/2011

Idaho Public Utilities Commission

2011 SEP -8 AM 8: 31

PO Box 83270

IDAHO PUBLIC  
UTILITIES COMMISSION

Boise, ID 83720-0074

UWT-W-11-02

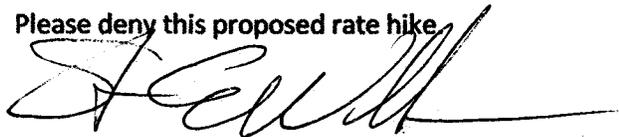
To: Members of the Public Utility Commission

I have recently been informed via my water bill that United Water is proposing a 19.9% rate hike to offset lost revenues due to conservation by water users and to cover improvement costs to the system. This follows a rate increase in 2010.

I am opposed to granting this increase for two reasons:

1. United Water just received a rate increase in 2010. Did the need for improvements just become evident? I am guessing not. United Water needs to manage the water system in a logical comprehensive manner, and present all their fact to the Utility Commission when they request increases. It does not appear that these facts were presented to the commission last year when the commission decided to support a rate increase. If United Water cannot present their facts and their needs comprehensively (which they apparently did not last year), then they cannot expect the consumer to support such increases.
2. A twenty percent increase is a huge increase. My water bill for the past two months was \$261. In May and June it was \$135, and I expect it to be \$135 in Sept and October. This rate increase would increase my water bill over a hundred dollars in just the summer months. Even though my water bills are lower in the winter an additional 19.9% would be added to those as well. This far exceeds the estimate by United Water that their rate hike would only add between 5 and 6 dollars to everyone's bill.
3. The statement that this increase is needed to offset revenues lost due to consumer water conservation is a very poor reason. Raising the price will only drive water use lower, and I am anticipating United Water coming back to the commission to raise rates again when water use declines. If conservation is the problem, a more logical solution for United Water would be to lower rates and stimulate consumption. If conservation (lower water use) is really the problem, United Water needs to look how to trim its costs to align their costs with the new reality of less water use.

Please deny this proposed rate hike.



Steve Williams

4227 W High Meadow Drive

Boise, ID 83714

11765 West Peppermint Dr.  
Boise, ID 83709  
September 2, 2011

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2011 SEP -7 AM 8:23

IDAHO PUBLIC  
UTILITIES COMMISSION

UWI-W-11-02

Idaho Public Utilities Commission  
P. O. Box 83720  
Boise, ID 83720-0074

Dear Commission Members,

I would like to protest the huge rate increase United Water is requesting. This seems completely unreasonable. This rate increase will double the cost of the actual water we receive.

We are constantly asked to conserve our natural resources, and now we are being penalized for doing just that. This is not right.

We had dealings with United Water at our previous home, and the situation was most unsatisfactory. They are a foreign-owned company, and this makes is very obvious that they are not concerned about the welfare of Idaho citizens. We are requesting that the Idaho Public Utilities Commission come to our defense.

Sincerely,

*Ned V. Bryant*  
*Janet E. Bryant*  
Ned and Janet Bryant

August 30, 2011

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2011 SEP -2 PM 3: 32

IDAHO PUBLIC  
UTILITIES COMMISSION

UWI-W-11-02

Virginia Sims  
3443 E. Mistywoods  
Boise, Idaho 83706-6902

Mr. Greg Wyatt  
Vice President and General Manager  
Idaho Public Utilities Commission  
P.O. Box 83720  
Boise, Idaho 83720-0074

Re: United Water Idaho's Rate Increase

Dear Mr. Wyatt:

Since United Water Idaho was granted a two-phase increase in March of 2010, it is my opinion their latest request for a \$5.82 per month or 19 cents a day increase to residential customers should be denied..

In this tight economy, everyone is required to tighten their belts, and that goes for the French-owned United Water Idaho Company. Did they bother to mention in their request for additional funds that they have numerous other means of filling their coffers? I have had "Leak Guard", costing \$12.98 every two months, since November of 2002. Last year, I signed up for another service offered by United Water and paid \$53.88 for the whole year. This year, they doubled the amount to over \$100.00, so I called to say I was not renewing the service.

United Water is in the process of changing the account numbers of all residents and commercial businesses. In order to help offset the cost of the changes, which began with this month's billing, and will continue through October when they anticipate the final notifications to be completed, no doubt they are anticipating approval of the rate increase.

Again, I ask that United Water Idaho's request for a rate increase be denied.

Very truly yours,



Virginia Sims

## Jean Jewell

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**From:** rjpeck@cableone.net  
**Sent:** Tuesday, September 06, 2011 3:09 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Robert T Peck follows:

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Case Number: *UWI-W-11-02*  
Name: Robert T Peck  
Address:  
City: Boise  
State: Idaho  
Zip: 83703  
Daytime Telephone:  
Contact E-Mail: [rjpeck@cableone.net](mailto:rjpeck@cableone.net)  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:  
Sept. 6, 2011

Dear Commission Members:

I am writing to urge you to disallow a nearly 20% increase in United Water rates. At a time when everything seems to be going up in cost, raising rates on something as essential as water is an insult. With goods and services where there are competing businesses vying for customers, we have choices by which we can save money. With a public utility such as water there is no competition or choice. Clean water is a right in our society and the utility providing it ought to provide it for the public good and not for a profit.

United Water's letter stated that water consumption has declined and that revenues are down as a consequence. A major use of water in my area is for watering lawn and garden (again, I have no other option but to use treated, drinkable water on my lawn) and if we are blessed with a wet Spring and require less water, why should we be punished for using less. Are we not encouraged to conserve water usage?

It sounds to me that United Water (owned by a French company?) is in business to make a profit first, and serve the public good second. I don't begrudge them covering their expenses, but they should assume some risk if usage varies with the weather. Improvements should be budgeted out based on money in the bank rather than paid for after-the-fact by raising rates. I realize I do not have all the information on the subject, so I trust in your knowledge and expertise in this matter, for the public good.

Sincerely,  
Robert T. Peck

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 96.18.199.173

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**Jean Jewell**

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**From:** robbcjohn@ctcweb.net  
**Sent:** Tuesday, September 06, 2011 12:54 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Robert Johnson follows:

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Case Number: UWI-W-11-02  
Name: Robert Johnson  
Address: 9547 W. McAuliffe St.  
City: Boise  
State: ID  
Zip: 83714  
Daytime Telephone: 208-229-1155  
Contact E-Mail: [robbcjoh@ctcweb.net](mailto:robbcjoh@ctcweb.net)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:  
I am opposed to United Water's proposed 19.9% rate increase due to decreased user demand. In my most recent billing, I used 2 CCF @ 1.3521 for a total of \$2.70. Then I was charged an 18.60 "Customer Charge", a fee I guess I pay for the privilege of being their customer.

I suspect that some of this fee has been used to promote water conservation over the years and it seems completely unfair almost perverse that we users now be fined because our decreased usage is cutting in to Suez's a foreign corporation with little or no regard for conservation in the United States, bottom line.

I seriously doubt if any million dollar bonuses will need to be scaled back because United Water needed to upgrade a small amount of their local infrastructure. Please do not allow this rate increase to be implemented.

Thank you!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 66.232.82.27

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**Jean Jewell**

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**From:** jtfllys@q.com  
**Sent:** Monday, September 05, 2011 2:01 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Jerry Terlisner follows:

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Case Number: *UWI-W-11-02*  
Name: Jerry Terlisner  
Address: 4015 Hillcrest Drive  
City: Boise  
State: Idaho  
Zip: 83705  
Daytime Telephone: 208.859.7959  
Contact E-Mail: [jtfllys@q.com](mailto:jtfllys@q.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:  
All I ever hear is 'CONSERVE' (gas, water, recyle trash, etc.).  
This is the reward for being conservative. Double digit rate increases.

Has the PUC ever turned down these constant increases? I have not seen it. Mearly rubber stamp these requests.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 71.33.111.250

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**Jean Jewell**

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**From:** sweiser@fiberpipe.net  
**Sent:** Wednesday, September 07, 2011 9:01 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from stephen weiser follows:

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Case Number: *UWI-W-11-02*  
Name: stephen weiser  
Address:  
City: boise  
State: id  
Zip: 83702  
Daytime Telephone:  
Contact E-Mail: sweiser@fiberpipe.net  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:

Re UWI's application for rate relief of August 3 Like other utilities, UWI has been actively promoting conservation to safeguard a precious finite resource. This is appropriate. However, the utility's 'lost' revenue should not be borne by users who do conserve water. Reduced revenue is to be expected if conservation measures are implemented by users. Do we expect the cost of, say, automobiles to go up if demand slackens? If everyone should adopt a no-carb diet, would Idaho's potato growers expect to see price increases to cover their expenses? You can't have your cake and eat it too! UWI should find internal ways to cover the costs of conservation.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 209.151.55.157  
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