

Jean Jewell

From: dwwallido66@gmail.com
Sent: Tuesday, September 13, 2011 4:59 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Douglas J. Walling follows:

Case Number: UWI-W-11-02
Name: Douglas J. Walling
Address: 4014 S. Valley Forge Ave.
City: Boise
State: Idaho
Zip: 83706
Daytime Telephone: 208-870-2139
Contact E-Mail: dwallido66@gmail.com
Name of Utility Company: United Water Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

I recently recieved my water bill, with a Notice of Application to Increase Rates, stating that United Water Idaho is asking the PUC to approve, in my case, a 19.9% increase in my residential rate. WOW! I have been retired since 2006, on a very limited, fixed income. I have yet to recieve ANY cost of living adjustment in my retirement, yet everything, income taxes, health insurance, property taxes, gasoline, groceries, vehicle registration, you name it, have all gone up. My question to the PUC might be; 'Where does it end?' When was the last time you got a 20% raise? I have noticed no increase in the quality or quantity of my water. The Notice..states that UWI has invested more than \$20 million in 'its' system since its last rate filing in March 2010. Sounds like they are now asking you, the PUC and we consumers to pay for some bad business decisions they have already made. Likened to our National Debt and raising the 'ceiling' on that, somebody in this country needs to learn that you can't spend money you don't have!! I vote a resounding NO!! Thank you for your time.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.18.238.27

Jean Jewell

From: jaypelton@msn.com
Sent: Monday, September 12, 2011 3:29 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Jerry Pelton follows:

Case Number: UWI-W-11-02
Name: Jerry Pelton
Address: 1303 W Albert
City: Boise
State: ID
Zip: 83706
Daytime Telephone: 208-867-1784
Contact E-Mail: jaypelton@msn.com
Name of Utility Company: United Water
Acknowledge: acknowledge

Please describe your comment briefly:

I wish to state my disagreement with United Water's rate increase. Here we are encouraged to conserve water then United Water says they need an increase because consumption is low because we try to reduce our usage. Plus they went in and hooked water up to several unfinished sub divisions which isn't our problem. Our rates are set for maintenance and improvements. Increased rates are wrong in this environment. If I'm submitting this incorrectly send me a document to complete and mail in. I could not find any other way to submit my disagreement to this increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.18.230.133

Jean Jewell

From: lzbth_kng@yahoo.com
Sent: Monday, September 12, 2011 1:45 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Liz King follows:

Case Number: UWI-W-11-02
Name: Liz King
Address: 3225 S. Cadet Ave
City: Boise
State: ID
Zip: 83706
Daytime Telephone:
Contact E-Mail: lzbth_kng@yahoo.com
Name of Utility Company: United Water of Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

I am very concerned about the proposed rate increases by United Water of Idaho. I consider an almost 20% rate increase for residential to be completely unreasonable. I also seem to be paying for improvements to sections of town where I do not live.

I have complained before about United Water's incredibly high customer service fees. My UW customer service fees are often higher than my entire monthly summer power or gas bill for the month. As with any company, they need to look at ways to cut their operational costs. I see water meter checkers driving large new-model pickups to check my meter and I don't know why most of these meter readers couldn't drive smaller, more fuel-efficient cars when just checking meters. I don't need a 4-color bill printout either--that can save customers enormously to go to one-color black ink billing. I'm sure there are a number of other ways that United Water could minimize operational costs that are passed on to us, the customers.

Raising the water rates will only result in less water usage and less revenue for UW. There are several neighbors in my area who find it financially difficult to keep their yards watered in the past year or two, so they don't and it has resulted in weeds and dead yards that in turn make it difficult to maintain property values around it. I don't blame them because they certainly can't afford it, but I know as the water cost jumps dramatically, many more of us will have to let things go. I wish the water rights had not been sold on my property and I could water with far cheaper irrigation water as some folks in the older parts of the neighborhood, but that is not an option. So, please consider my comments and know that my neighbors and myself hope that you will NOT grant this increase. I'd like to see UW make some efforts to cut operational costs before they raise rates this dramatically.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.27.89.80

Jean Jewell

From: brenthines@yahoo.com
Sent: Monday, September 12, 2011 12:19 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Brent Hines follows:

Case Number: *UWI-W-11-02*
Name: Brent Hines
Address:
City: Boise
State: Idaho
Zip:
Daytime Telephone:
Contact E-Mail: brenthines@yahoo.com
Name of Utility Company: United Water Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

Along with my \$504.45 water bill (for 7/7/11 - 9/6/11), I received a notice of application to increase rates by 20%. The notice stated that 'the average water consumption per metered customer has continued to decline significantly over the past several years resulting in significantly lower annual revenues to the Company.' With increases like this, of course consumption per customer is decreasing. I am now considering letting my green backyard go to weeds if my \$504.45 bill goes up 20% and joining the ranks of customer casualties causing United Water's falling revenues. Increases like these are simply unsustainable. With Idaho's abundant snowfall, it is hard for me to believe that water in our state should be prohibitively expensive for its citizens.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.27.120.93

Jean Jewell

From: madallen@cableone.net
Sent: Monday, September 12, 2011 8:58 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from MIKE ALLEN follows:

Case Number: UWI-W-11-02
Name: MIKE ALLEN
Address:
City: BOISE
State: IDAHO
Zip:
Daytime Telephone:
Contact E-Mail: madallen@cableone.net
Name of Utility Company: UNITED WATER
Acknowledge: acknowledge

Please describe your comment briefly:
SO, IF THIS EXORBITANT RATE INCREASE IS GRANTED, THE MORAL OF THE STORY WILL BE: CONSERVE WATER, USE LESS, AND BE REWARDED BY PAYING MORE.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.18.99.247
