

To the members of the I P U C,

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SEP 28 AM 8:50
IDAHO PUBLIC UTILITIES COMMISSION
Recently the water company send us a notice that they want to raise the water bill rates \$5.82 a month - every month.

We are low income seniors and we cannot afford it. We struggle every month to buy food, pay our bills, and pay for medicine. There is nothing left.

I'm sure others feel the same way. Please do not let the water company raise the rates that much if at all. Sincerely,
Mort + Mrs. Ralph George

9/28/11

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To: Idaho Public Utilities
Commission

2011 SEP 29 AM 8:29

P.O. Box 83720

IDAHO PUBLIC
UTILITIES COMMISSION

Boise, ID 83720-0074

I am trusting that the PUC would pare down United Waters proposed rate hike to something more sensible. Before any rate hikes are considered, the PUC needs to ask what belt tightening United Water is making to their operation. I haven't read about any layoffs or restructuring going on. I see employees are driving late model vehicles and the general office is being well maintained. Within the past few years the company has spent money on a new logo and replaced my water meter, even though the old one worked just fine. This is the same company that happily gives every one a lecture about using water wisely and now they are singing the blues that water use is down?

A down economy teetering on the verge of another recession doesn't seem like the time to slap rate payers with a 19% increase.

Thank you

John Curse

Charles D. Coulter

Office:

1002 N. Eighth St.
P.O. Box 239
Boise, ID 83701
(208) 345-6231 Phone
(208) 345-2003 Fax

RECEIVED

2011 SEP 28 AM 9:01

IDAHO PUBLIC
UTILITIES COMMISSION

Home:

3321 Anderson St.
Boise, ID 83703
(208) 343-7452 Phone

September 26, 2011

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

RE: Suez/United Water Rate Increase

Dear Sirs:

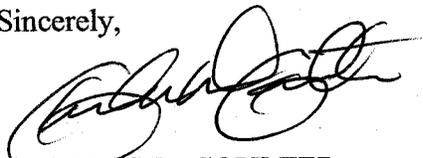
I am writing to object to United Water Idaho's application for rate relief.

It appears that conservation is not in the best interests of the consumer. Per meter consumption goes down and the rates go up. But that's what we are asked to do, conserve.

I'm not sure that United Water knows what it is doing in Boise. They certainly do not know that 36th and Hill Road is in northwest Boise, not northeast Boise.

A 19.9% rate increase is ridiculous under the circumstances.

Sincerely,



CHARLES D. COULTER

CDC/kky

From: Terry Kelly

Re: United Water
Application to increase
Rates

Dear IPUC:

I am writing to object to United Water's request for a rate increase. With so many people out of work and wages being cut everyday, this is not a good time to raise rates. United Water says they need a rate increase because their revenue is down. I quote, "The average water consumption per metered customer has continued to decline over the past several years resulting in significantly lower revenues to the Company." They keep telling us to conserve water. When we do, they raise the rates. So, what is the point of conserving? Everyone's revenue is down, especially the consumers'. So, what they need to do is suck it up, like everyone else has to do, and tighten their belt and make expenditure cuts. Also, United Water adds customer to their service base every day. So, I personally do not believe their revenues are down as much as they would like us to believe.

I hope you will seriously consider this letter, when making your decision on United Water's rate increase. Thank you for your time.

Sincerely,
Terry Kelly

RECEIVED
2011 SEP 26 AM 9:02
IDPHO PUBLIC
UTILITIES COMMISSION

Jean Jewell

From: jlboesch@gmail.com
Sent: Thursday, September 29, 2011 2:56 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Jerry Boesch follows:

Case Number: uwi w-11-02
Name: Jerry Boesch
Address: 11218 w abram dr
City: Boise
State: Id
Zip: 83713
Daytime Telephone: 208-375-2202
Contact E-Mail: jlboesch@gmail.com
Name of Utility Company: United Water
Acknowledge: acknowledge

Please describe your comment briefly:

United Water charges \$18.10 every 2 months as a customer charge. Intermountain Gas charges \$2.50 a month Idaho power charges \$4.00 a month. Thats 4 1/2 times more than idaho power and over 7 times more than Intermountain gas. Yet United Water still wants more there last increase was only a year and a half ago. At the time United water claimed the increase was to promote water conservation, it worked now united water wants more because people are conserving. For the last few years everyone else is making due with less, except United Water once again they want more. Its time to tell United water NO.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.221.187.112

Jean Jewell

From: sbrocksome@cableone.net
Sent: Thursday, September 29, 2011 2:25 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Steve Brocksome follows:

Case Number: UWI-11-02
Name: Steve Brocksome
Address: 5654 S. kalmia
City: Boise
State: ID
Zip: 83716
Daytime Telephone:
Contact E-Mail: sbrocksome@cableone.net
Name of Utility Company: United Water
Acknowledge: acknowledge

Please describe your comment briefly:

Thank you for allowing me to comment.

The request by United Water for a 20% residential increase is rather interesting since for several years they have badgered consumers to conserve water. So now, in addition to an existing surcharge on water from mid April until October, the time of year most consumers need more water for irrigation, once again the consumer is being asked to pay for following their request to conserve water.

How arrogant! My water bills are already outrageous compared to other water utilities and I have no other option for irrigation.

This French owned company should reward consumers for water conservation not just keep asking for more money. Their service levels are adequate and while I understand the need for upgrades, why did they not incorporate this into their numerous request for water conservation and perhaps use the surcharge for these expenditures. The customers of United water have no other options for water. I strongly request that their request for an increase of any amount be declined. thaks again for allowing me to comment.

Steve

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.18.249.108

Jean Jewell

From: Jean Jewell
Sent: Friday, September 30, 2011 8:38 AM
To: Jean Jewell
Subject: FW: Consumer Assistance Form, John Tillman

-----Original Message-----

From: tillmjayle@cs.com [<mailto:tillmjayle@cs.com>]
Sent: Thursday, September 29, 2011 9:29 AM
To: Front; Beverly Barker
Subject: Consumer Assistance Form

Consumer Assistance Form submitted by John Tillman follows:

Name: John Tillman
Contact E-Mail: tillmjayle@cs.com
Daytime Telephone:
Home Address:
City: Boise
State: Id.
Zipcode: 83702
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: United Water-Idaho Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

I am opposed to the rate increase!!! Case # UWI-W-11002 About 7 yrs. ago when souther Idaho was in a drought for several years a water SURCHARGE was imposed to get conumers to reduce water use....no water shortage the past 2 yrs. so why hasn't the SURCHARGE been dropped...just like property taxes once its in its never dropped...just rate & levy increases...Seems a bit unethical especially since UNITED WATER is on the New York stock exchange....how about a dividend for its customers???

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 207.200.116.131
cons