

RECEIVED

OPUC Committee 2011 OCT -3 AM 8:30 Sept 30, 2011
 This is written in regards to
 the proposed price increase for United
 Water.

May I ask, at a time like this, when so many people are out of work, myself included, "Why?" I have been recently laid off & my husband is on a fixed income - so we conserve & cut back where we can.

While there are many good ideas, projects etc - they come at a bad time. It seems like all the utility companies are asking for price increases. While a proposed \$5.82 a month doesn't sound like much for one company - multiply that by at least 3 to 4. It adds up quickly to a household already struggling. I for one, would like to be able to see & enjoy the benefit of our conserving, for some time. It seems to be always taken away with price increases.

Also, looking at your residential, commercial customers. Why aren't commercial properties paying a bigger share? You can go by any number of companies & see there isn't conservation going on. Timers are set March/April & turned off Oct/Nov. Doesn't matter what the weather's doing. Water running in gutters & sidewalks daily - some are the same companies daily!! They are ~~too~~

(2)

the ones to be charged. You could get plenty of revenue, & the users would be charged. Same goes for household users that aren't consuming. Increase abuser/user rates. Also, the frontage properties for commercial & residential (subdivisions) should be more taxed. Small areas of grass would accomplish the same effect as these large frontage areas. So much could be done with everyone trying to reach the same goal.

I appreciate United Water & all the upgrades to ensure us clean safe water. I would ask that maybe now isn't the best time for an increase & could be postponed for another time.

"Good ideas bad timing!"
The hits households have to take come in small, steady increments & are getting harder to take. Wages aren't going up - but prices are. Not Good for any of us!

Thank for Listening

Sincerely,

- Kelly -

Idaho Public Utilities Commission
P.O. Box 83720
Boise, Idaho 83720-0074

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2011 OCT -1 AM 8: 30

Re: United Water's 20% Rate Increase Request

IDAHO PUBLIC
UTILITIES COMMISSION

Dear Sirs:

I am a customer of United Water and strongly oppose their request for a 20% rate increase. The increase is said to be necessary because customers are cutting back on their water use. In other words, people are conserving water, which United Water encourages, and now they are going to make us pay for our conservation. "No good deed goes unpunished."

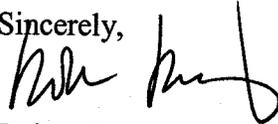
In these economic times, there is no justification for United Water to request such an increase. It is bad enough that we have to pay higher rates every summer, under the guise of promoting "conservation," even in years like this year when water was sent down the Boise River as quickly as it could be released from the dams because of the large amount of rain and snow we received. The annual summer rate increase is an unnecessary annual rate increase in and of itself. I am quite capable of conserving water without being coerced into doing it, by higher rates. Of course, if I do, United Water is just going to want more of my money, as demonstrated by this rate increase request.

It also makes no sense for United Water to bill us every two months. This practice makes it difficult to monitor your water use and water costs.

I am tired of utility companies punishing citizens in these difficult economic times by increasing rates, rather than cutting their costs, which is what regular folks have had to do.

I strongly oppose this rate increase. Let United Water cut its costs. Let United Water practice (cost) conservation, for a change.

Sincerely,



Robert Reising
3609 Crescent Rim Dr.
Boise, ID 83706



The proposed increase in rates is subject to review and a decision by the IPUC, which may accept, modify or reject in whole or in part the proposed increase. A complete copy of the proposal is available at the Company's office at 8248 W. Victory Road, Boise, Idaho and at the Commission's office at 472 W. Washington, Boise, Idaho. It is also available on-line at the IPUC website: <http://www.puc.idaho.gov>, by following the links for "Water" and "Open Water Cases," and at United Water Idaho's website: <http://www.unitedwater.com/idaho>.

You can also file a comment on the Application via the IPUC website or mail comments to:

Idaho Public Utilities Commission
 P.O. Box 83720
 Boise, Idaho 83720-0074

Sincerely,

Greg Wyatt
 Vice President and General Manager

RECEIVED
 2011 OCT - 1 AM 8:32
 IDAHO PUBLIC UTILITIES COMMISSION

Idaho Public Utilities
 P.O. Box 83720
 Boise ID 83720

Why is it that Boise Capital Water Corporation can provide water so much cheaper than you? United Water has no competition. You monopolize the water supply district. Water is a renewable resource. These are hard times for people. Why don't you see if you can do everyone a favor & lower rates instead of increase them. We have no choice in our water supplier. So please try to be a good one.

-Diana-

October 3, 2011

RECEIVED

2011 OCT -4 AM 8:15

IDAHO PUBLIC UTILITIES COMMISSION

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

To Whom It May Concern:

The request by United Water Idaho to again raise residential rates is on-going.

If you check, the requests have steadily increased, especially since SUEZ took control.

August 2005	8.08%
August 2006	10.98%
March 2010	(You'll have to provide the percentage)
August 2011	19.9% requested

The public is not a never ending supply of money. By doing our best to consume less water we are being penalized. Please deny this request.

Yours truly,

D. Helen Schulke

D. Helen Schulke
9540 W. Hurray Drive
Boise, ID 83704

CONFIDENTIAL

*Printer error - not confidential
D.H.S.*

Jean Jewell

From: mwing44@msn.com
Sent: Monday, October 03, 2011 4:24 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Marcia Wing-Garlick follows:

Case Number: UWI-W-11-02
Name: Marcia Wing-Garlick
Address: PO Box 9165
City: Boise
State: ID
Zip: 83707
Daytime Telephone:
Contact E-Mail: mwing44@msn.com
Name of Utility Company: United Water
Acknowledge: acknowledge

Please describe your comment briefly:

Please do not grant United Water's request for an overall rate increase of 19.9%, or for that matter, any increase. This utility has encouraged users for many years to conserve water. In fact, if I recall correctly the summer surcharge was presented as a way to encourage less water use in the summer months - and now that we have successfully reduced water consumption, U/W wants to increase rates even further! Further, this increase is in addition to the last increase which was granted a short 18-months ago.

The rest of the economy has come to a virtual standstill, and there is barely any new construction, either commercial or residential, so I fail to understand UW's argument that they need to expand and upgrade their systems at this point in time.

Marcia Wing-Garlick

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.174.22.8

Jean Jewell

From: sherree.merritt@q.com
Sent: Sunday, October 02, 2011 6:29 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Sherree L. Merritt follows:

Case Number:
Name: Sherree L. Merritt
Address: 7244 W. Saxton Dr.
City: Boise
State: Idaho
Zip: 83714
Daytime Telephone: 833-0857
Contact E-Mail: sherree.merritt@q.com
Name of Utility Company: United Water Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

Most of the utility consumers in our state have not seen a paycheck raise in years. The consumer is stuck with it all in the end. I don't know how much more we can absorb. \$5.82 may not seem like much, but to some families this is bread and milk for a week.

One business owner (a pet groomer) stated on TV that she would have to pass the rate increase on to her customers. As you can see, now I have to pay \$5.82 extra plus whatever others in business decided they need to pass onto me. If every business passes this on to the consumer, then the consumer just stops buying because we are tapped out. We have no one to pass our expenses onto.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.221.149.189

Jean Jewell

From: katscaddie@gmail.com
Sent: Friday, September 30, 2011 7:04 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Michael Buckingham follows:

Case Number: UWI-W-11-02
Name: Michael Buckingham
Address: 13191 W Scotfield St
City: Boise
State: ID
Zip: 83713
Daytime Telephone: 208-938-2107
Contact E-Mail: katscaddie@gmail.com
Name of Utility Company: United Water
Acknowledge: acknowledge

Please describe your comment briefly:

United Water's request for an increase of approximately 20% is extremely unreasonable. To request an increase in rate, in part due to reduced usage, goes against all the wisdom and rationale of supply and demand. As consumers, we have been asked to reduce usage. We are being rewarded with a rate increase because we were successful?! Ordinary businesses have to make reductions in expenses when income is down. United Water should do the same. We should not be penalized for their complete monopoly of water service. Please deny their request.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 97.121.0.132

Jean Jewell

From: sgt_lamott@yahoo.com
Sent: Friday, September 30, 2011 5:01 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Donald E. LaMott follows:

Case Number:
Name: Donald E. LaMott
Address: 13872 W Dominion CT
City: Boise
State: Idaho
Zip: 83713
Daytime Telephone: 208-869-4057
Contact E-Mail: sgt_lamott@yahoo.com
Name of Utility Company: United Water Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

Reference the 19.9% rate hike request for residential service requested by United Water. United Water states that because the residential use has fallen, due to people doing a good job of water conservation, they want to make a huge price increase. THIS SHOULD NOT BE APPROVED! The PUC and United Water need to realize in this time of economic woe that everyone is cutting back and United Water needs to do the same. There is no more money to go around. Call me if this is unclear.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.25.75.18

Jean Jewell

From: ocd4rocks@hotmail.com
Sent: Monday, October 03, 2011 6:05 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Cindy Sorensen follows:

Case Number: UWI-W-11002
Name: Cindy Sorensen
Address: 1305 Tetonia Dr
City: Boise
State: ID
Zip: 83705
Daytime Telephone: 2088590115
Contact E-Mail: ocd4rocks@hotmail.com
Name of Utility Company: United Water of Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

I am totally opposed of UWofI rate increase. Why should consumers be asked to conserve water and then be charged more money for conserving? Does this mean if I stop conserving and use more water my bill will go down? I think it's outrageous to ask consumers to pay a 20% increase because we've managed to do as asked and then turn around and charge us for it. Seriously, this is water robbery. I can't imagine why the PUC would even consider the requested increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 204.76.195.33
