

Jean Jewell

From: richfelix@qwestoffice.net
Sent: Wednesday, October 19, 2011 7:41 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Rich Felix follows:

Case Number: *UWI-W-11-02*
Name: Rich Felix
Address: 1951 N. Hampton Rd
City: Boise
State: Idaho
Zip: 83714
Daytime Telephone: 2089390308
Contact E-Mail: richfelix@qwestoffice.net Name of Utility Company: united water
Acknowledge: acknowledge

Please describe your comment briefly:

My partners and I operate a business with the goal of providing quality, affordable, housing to low income individuals and families. We manage multi-family residential properties, one of which is served by United Water. We offer a set return to our investors for providing the capital to purchase the properties. We charge a rent to our tenants that covers the operating costs plus the return to investors. Operating costs include the maintenance and repair, utilities (including water), and any capital improvements.

Our tenants are mostly retirees, individuals with disabilities, and some families with low incomes. Most live on social security, minimum wage service-industry incomes, and/or some form of assistance income. Few if any have seen any increase in income in the past several years. They struggle financially and live month-to-month.

We have been working with our tenants to reduce or maintain operating costs where ever possible, and then reflect the results in their rental rates. Our efforts are focused on reducing usage on utilities (including water), tenant participation in maintenance and repair, and indefinite deferral of our capital improvement projects.

We have been successful in reducing usage of utilities including water (our most expensive utility). The proposed rate increase will more than offset our usage reduction. The tenants do not understand how this can happen. This would be a tragic result. PLEASE DO NOT ALLOW THIS RATE INCREASE. Help all of us who are dealing with our own financial challenges, help ourselves. United Water needs their own cost reduction exercise and not a rate increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.221.174.129

Jean Jewell

From: ptkudry@cableone.net
Sent: Wednesday, October 19, 2011 6:48 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from patrick kurdy follows:

Case Number: *UWI-W-11-02*
Name: patrick kurdy
Address: 3029 n.24th st
City: boise
State: ID
Zip: 83702
Daytime Telephone: 336-4447
Contact E-Mail: ptkudry@cableone.net
Name of Utility Company: united water idaho
Acknowledge: acknowledge

Please describe your comment briefly:

We are asked to conserve and are repayed by a rate hike?

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.18.201.77
