

Jean Jewell

From: Jean Jewell
Sent: Thursday, October 27, 2011 4:19 PM
To: Jean Jewell
Subject: FW: Consumer Assistance Form, Blake Holgate, Business Phone: 208-863-8464, United Water of Idaho

-----Original Message-----

From: blakeh00@cableone.net [<mailto:blakeh00@cableone.net>]
Sent: Thursday, October 27, 2011 7:41 AM
To: Front; Beverly Barker
Subject: Consumer Assistance Form

Consumer Assistance Form submitted by Blake Holgate follows:

Name: Blake Holgate
Contact E-Mail: blakeh00@cableone.net
Daytime Telephone:
Home Address:
City: Boise
State: Idaho
Zipcode:
If this concerns a Business, Business Name:
Business Address:
Business Phone: 208-863-8464
Name of Utility Company: United Water of Idaho Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

I'm writing in response to the rate increase filing by United Water. A 19% increase cannot be justified period. In a time when virtually every cost of living is increasing, and while jobs, salaries and home values are decreasing, it doesn't make sense to hit the public with more hardship. Consumption is decreasing because people can't afford water because it has become so costly. At least half of my neighbors no longer water their grass and plants. Next year I won't be either because I can't afford having lawn anymore. Our beautiful green town will soon be brown. I also know of several families that encourage urinating outside to save water. Are you kidding me?

I hope that IPUC sees the nonsense in this rate increase application. Or it may soon be your neighbor peeing on the fence...

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 24.116.201.126
cons

(No address or name provided)



The proposed increase in rates is subject to review and a decision by the IPUC, which may accept, modify or reject in whole or in part the proposed increase. A complete copy of the proposal is available at the Company's office at 8248 W. Victory Road, Boise, Idaho and at the Commission's office at 472 W. Washington, Boise, Idaho. It is also available on-line at the IPUC website: <http://www.puc.idaho.gov>, by following the links for "Water" and "Open Water Cases," and at United Water Idaho's website: <http://www.unitedwater.com/idaho>.

You can also file a comment on the Application via the IPUC website or mail comments to:

Idaho Public Utilities Commission
P.O. Box 83720
Boise, Idaho 83720-0074

RECEIVED
2011 OCT 26 AM 9:10
IDAHO PUBLIC UTILITIES COMMISSION

Sincerely,

Greg Wyatt
Vice President and General Manager

You asked us to use water as little as possible & because we did, Now you are going to raise the rates - So I guess what we need to do is to use all the water we want - Now which way do you want it???

[Handwritten scribble]
41

Jean Jewell

From: pwkriley@msn.com
Sent: Monday, October 31, 2011 6:35 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Pat Kriley follows:

Case Number: UWI-W-11-02
Name: Pat Kriley
Address:
City: Boise
State: Idaho
Zip:
Daytime Telephone:
Contact E-Mail: pwkriley@msn.com
Name of Utility Company: United Water Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

This request should be rejected. We are routinely asked by United Water, and all utilities for that matter, to reduce our usage of their utility to conserve resources. We cut back on usage in general and invest money in our property for landscaping and appliances that use less resources to comply with the requests. It is amazing that they have the audacity to now tell us that since we did what they asked, we will have to pay more for their product. I would hope that the Commission would see this request, and any others like it, for what it really is. In my opinion this is a company who has poorly managed the business and now thinks the public should bear the cost for their mistakes and greed.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.27.9.247

Jean Jewell

From: ericewallace@gmail.com
Sent: Monday, October 31, 2011 7:07 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Eric E. Wallace follows:

Case Number:
Name: Eric E. Wallace
Address: 1387 E. Monterey Drive
City: Boise
State: Idaho
Zip: 83706-5078
Daytime Telephone:
Contact E-Mail: ericewallace@gmail.com
Name of Utility Company: United Water
Acknowledge: acknowledge

Please describe your comment briefly:

It's patently unreasonable that in this time of economic hardship for so many of us, United Water would be granted a rate increase, and one partly based on declining use. We should be using less!

I'm already appalled at paying a regular fat 'customer charge' (why?) and all the other fees, including one for 'safe water', no less.

United Water is not interested in serving Idaho residents. It's interested in making more and more money for its international parent. Surely it is time to say 'no'! Thanks.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.37.167.50
