

RECEIVED

11 NOV. 201

2011 NOV 14 AM 9:03

IDAHO PUBLIC
UTILITIES COMMISSION

3932 Felona Way
Boise, Idaho 83709

R. Covert WVE -W-11-02

Idaho Public Utilities Comm.

P.O. Box 83720

Boise, Idaho 83720-0074

Commissioners;

I believe I expressed my disgust before at United Water's claims to need a price increase again.

Their excuse this time was that because people had used less water they needed a 20% increase to remain at the same level of revenue. To which my neighbors and I say popscock!!

We have decreased income yet utilities seem to think we have just tons of money to pay them for the same old, same old. Somehow only they need to keep right on living high on the hog while we lose homes, can't buy clothes, food heat or water. Many people stopped maintaining landscape & yards because they no longer can afford to pay exorbitant prices for city water. We are lucky in my area for we have access to irrigation water but many people do not.

To now once again again have an increase to be accustomed is ridiculous. To pay \$20.21 just to be a customer & use not 1 drop of water, which no one owns to begin with, is just pure greed. It is over

twice ^{the} cost of water used.

We don't see that any company should be gouging customers just so they can pay a large dividend to shareholders. We see no maintenance or jobs created here. And an increase of \$76 million over & above what they already get seems to be pretty damned high.

I must write this long hand as I can't afford to buy ink cartridges for my printer. Maybe ~~but~~ United Water could spare \$100.00 so I could buy black cartridge cartridges for it?

We say enough is enough. They who are benefiting off our backs can eat, drink, smoke, travel less & wear less ^{expensive} clothes like the rest of us.

Sincerely disgruntled & aggrieved,
Mrs. Linda Fister

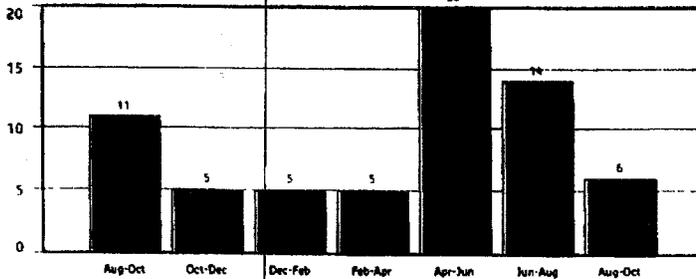


UNITED WATER

United Water Idaho
 Customer Service Center
 8248 West Victory Road
 Boise, ID 83709
 Telephone: 208-352-7304
 www.unitedwater.com

USAGE HISTORY

Bi-Monthly usage in Hundreds of Cubic Feet



Next meter reading date: on or about 12/15/2011

Billing Date: 10/20/11
Account Number: 0600437543111

Previous Balance	\$41.25
Payments Through 10/20/11 <i>THANK YOU</i>	\$41.25
Balance Forward	\$0.00
Current Charges Due 11/09/2011	\$29.54
TOTAL AMOUNT DUE	\$29.54

SERVICE TO: WALT HICKSTEIN

SERVICE ADDRESS: 3932 LELAND WAY BOISE ID

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
49171085	08/12/11	10/18/11	67	006	012	6 CCF EQUIVALENT TO 4,488 GALLONS		PRORATED ACTUAL	SCB
2.4500 CCF @ \$1.3521				\$3.31					
1.9381 CCF @ \$1.6902				\$3.28					
1.6119 CCF @ \$1.3521				\$2.18					
									CUSTOMER CHARGE \$20.21
									SAFE DRINKING WTR FEE \$0.56
									TOTAL CURRENT CHARGES \$29.54

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

IMPORTANT MESSAGES

YOUR ACCOUNT NUMBER HAS CHANGED. THANK YOU FOR YOUR PATIENCE WHILE WE UPGRADE OUR COMPUTER SYSTEM TO SERVE YOU BETTER. PLEASE READ THE ENCLOSED INSERT FOR MORE INFORMATION.
 Save a stamp and go paperless today! Log on to www.unitedwater.com or call Customer Service to find out more information and to enroll in eBilling.

Last meter bill with increase.

*Concho
 Invoice amount
 for previous
 v # 8874
 9/10/2011
 29.54*

IDAHO PUBLIC UTILITIES COMM.
BOISE, ID.

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UWI-W-11-02

IDAHO PUBLIC UTILITIES COMM.
I AM SENDING THIS LETTER IN REGARDS TO THE REQUEST BY UNITED WATER FOR A 19% RATE INCREASE FOR ALL OF THEIR CUSTOMERS. I AM, SURE THAT I REPRESENT 100% OF UNITED WATER'S CUSTOMERS IN ASKING THAT YOU DENY THIS REQUEST WITH OUT ANY FURTHER CONSIDERATION.

THEIR REASON FOR ASKING FOR THE INCREASE IS RIDICULOUS AND ALMOST LAUGHABLE. THEY ASKED EARLIER THAT PEOPLE WORK TO CONSERVE WATER AS A PRECIOUS RESOURCE AND THEN TELL US THAT THEY HAVE TO CHARGE MORE BECAUSE THEY LOST REVENUE BECAUSE WE DIDN'T USE AS MUCH WATER.

AS FOR THE COST OF IMPROVEMENTS TO THEIR SYSTEM, THAT IS PART OF DOING BUSINESS AND IS ALREADY IN THEIR BUDGET.

UNLESS YOU DENY THIS REQUEST FOR A RATE INCREASE BY UNITED WATER, YOU ARE DISREGARDING YOUR OBLIGATION TO PROTECT THE PUBLIC FROM UNREASONABLE RATE INCREASES FROM THE UTILITY COMPANIES.



GARY D. BUTLER
BOISE, ID.

CC; IDAHO STATESMAN

Jean Jewell

From: wdracz@msn.com
Sent: Thursday, November 10, 2011 8:00 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from William D. Racz follows:

Case Number: *UWI-W-11-02*
Name: William D. Racz
Address: 443 S. Hemingway Ave.
City: Boise
State: Id
Zip: 83709
Daytime Telephone: 208-378-8208
Contact E-Mail: wdracz@msn.com
Name of Utility Company: united water idaho
Acknowledge: acknowledge

Please describe your comment briefly:

I am a homeowner and landlord of Boise property. We actively conserve water at both properties and now because water company revenue is down (due to conservation) rate payers will be 'GOUGED' again in order for the water company to earn a rate of return greater than 5.64%. We make less than 1% on savings accounts, we are retired, keep our rents low and reasonable for lower income individuals because it is the right thing to do. 5.64% is an amount that most investors would 'relish' as a return on capital at this time of economic downturn. A RATE INCREASE AT THIS TIME IS TOTALLY OUT OF LINE WITH HOME OWNERS AND RENTERS AND LANDLORDS BARELY HANGING ON IN THIS ECONOMY. PLEASE DO NOT GRANT THIS REQUEST TO UNITED WATER OF IDAHO!!!!!!!!!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.174.67.218
