

Jean Jewell

From: dshaff25@cableone.net
Sent: Tuesday, November 15, 2011 4:40 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Donald Shaff follows:

Case Number: UWI-W-11-02
Name: Donald Shaff
Address: 4552 N Foothill Dr
City: Boise
State: ID
Zip: 83703
Daytime Telephone: 208-890-5337
Contact E-Mail: dshaff25@cableone.net
Name of Utility Company: United Water Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

The general rate increased proposed by UWI should be denied, at best, or reduced to 3 per cent. Any company who watches its sales decline has no choice but to look at its operations and find ways to cut expenses. UWI's customers are using less water partly through promotional efforts by UWI. Less water processed should require less chemicals for treatment and fewer people to do the work including particularly its executive staff. A rate increase of 2 to 3 per cent would acknowledge the inflationary cost of doing business. UWI can cut its expenses by eliminating positions or cutting salaries or other operational costs. UWI customers should not be expected to keep an opulent environment of a subsidiary of Suez and get the minimum guaranteed rate of return as a regulated utility.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.18.99.39

Jean Jewell

From: PULLIAMDAVID@MSN.COM
Sent: Tuesday, November 15, 2011 1:17 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from DAVE PULLIAM follows:

Case Number: *UWI-W-11-02*
Name: DAVE PULLIAM
Address:
City: BOISE
State: ID
Zip:
Daytime Telephone:
Contact E-Mail: PULLIAMDAVID@MSN.COM
Name of Utility Company: UNITED WATER
Acknowledge:

Please describe your comment briefly:

REJECT UNITED WATERS' RATE INCREASE. THEY CAN TIGHTEN THEIR BELT JUST LIKE THE REST OF US IN THIS MESSED UP ECONOMY.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.174.79.109

Jean Jewell

From: editor@safetychoice.org
Sent: Tuesday, November 15, 2011 9:48 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Stefan Schreier follows:

Case Number: *UWI-W-11-02*
Name: Stefan Schreier
Address: 4480 Burnside Place
City: Boise
State: Idaho
Zip: 83702
Daytime Telephone:
Contact E-Mail: editor@safetychoice.org
Name of Utility Company: United Water
Acknowledge: acknowledge

Please describe your comment briefly:

I have just received a notice from United Water that they applied for a rate increase on August 3, 2011. It is not clear to me why they waited until November 15 to send out this notice. As an ordinary citizen I do not know all the technical details of this case which probably means I am going to wind up getting screwed, which is what usually happens to us ordinary citizens. My comment is that I have found United Water to be arrogant, unresponsive and not all that competent. As you may know, United Water is part of a huge, international conglomerate which used to be known as Indo-Suez, based in France, I believe. Their attitude towards an individual customer in Boise, Idaho is about the same as that of Louis XIV toward a peasant in some distant province.

As far as the merit of their case is concerned, I don't know about their construction expenses, but their argument that they need a rate increase because people are using less water seems to me to be illogical. The more they raise their rates the less water people are going to use.

In most municipalities, water is a public, not a private service. That doesn't mean it's necessarily better, but perhaps we should be exploring what alternatives are available to us.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 209.151.53.1
