

Jean Jewell

From: jkirk@spro.net
Sent: Saturday, November 19, 2011 8:22 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Joanna Kirkpatrick, PhD follows:

Case Number: UWI-W-11-02
Name: Joanna Kirkpatrick, PhD
Address:
City: BOISE
State: IDAHO
Zip:
Daytime Telephone:
Contact E-Mail: jkirk@spro.net
Name of Utility Company: UNITED WATER
Acknowledge: acknowledge

Please describe your comment briefly:

I TOTALLY REJECT UNITED WATERS'S EXCESSIVE RATE INCREASE BECAUSE:

- 1) WE ARE IN AN ECONOMIC RECESSION, THEREFORE LOADS OF PEOPLE ARE OUT OF WORK OR BARELY PAYING RENT OR HOME MORTGAGES PLUS ALL THE OTHER MONTHLY EXPENSES. THIS RATE INCREASE IS NOT JUSTIFIED UNDER THESE CIRCUMSTANCES.
- 2) UNITED WATER NEEDS TO TIGHTEN THEIR BELT JUST AS WE THE RATEPAYERS MUST DO IN THIS TIME OF DIRE NEED. OUR COSTS ARE GOING UP TOO.
- 3)THE IDEA THAT RATEPAYERS SHOULD COVER THE COST OF A NEW 'CUSTOMER INFO SYSTEM' IS RIDICULOUS. THIS IS A COST OF DOING BUSINESS & THEY GET TAX BREAKS FOR SUCH COSTS. PUC SHOULD DENY THIS REQUEST.
- 4) WATER CLARITY IN OTHER AREAS OF THEIR DELIVERY ZONES NEEDS FIXING. MY TAP WATER IN THE NORTH END CONTAINS DIRT--IT CAN BE SEEN IF YOU PUT SOME WATER IN A GLASS CONTAINER AND LET IT SIT. I AM FORCED TO BUY BRITTA FILTERS FOR MY COOKING & DRINKING WATER BECAUSE THE TAP WATER ISN'T UP TO A CLEAN AND CLEAR STANDARD. SO THEY NEED TO SPEND MORE MONEY ON IMPROVING WATER QUALITY EVERYWHERE. LET THEM FIND OTHER WAYS TO OFFSET ALL SUCH SERVICE COSTS.

CONCLUSION: SAY NO TO THIS RATE INCREASE.
THANK YOU.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.18.253.255
