

## Jean Jewell

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**From:** catdsherman@gmail.com  
**Sent:** Monday, November 28, 2011 12:51 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Cathy Sherman follows:

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Case Number: UWI-W-11-02  
Name: Cathy Sherman  
Address: 9898 Bigwood Drive  
City: Boise  
State: ID  
Zip: 83709  
Daytime Telephone: 468-4622  
Contact E-Mail: [catdsherman@gmail.com](mailto:catdsherman@gmail.com)  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:

I have been a hardworking Idaho teacher for 31 years and in the last handful I have actually taken cuts in my wages. I am thankful to have my job, many others don't. In my neighborhood we have large yards. Since United Water took over from South County we have seen one increase after another with no end in sight. Year after year I have seen people letting their yards die or cutting back considerably on the lawn they water. We are all trying to cut wherever we can and live within our means. After being urged by United Water to cut back now they want to slap our hands because their revenue is down. They need to cut back and live within their means just as the rest of us do when our wages have been cut. You at the PUC are the people that can make sure that this utility stops raising our rates so that they don't lose their profits. They need to budget and spend just like everyone else. They should not make poor decisions and then expect to be bailed out by money we can't afford to give them anymore. I urge you all to vote down this huge increase. Please help us out here, not the big for profit utilities. Thanks for taking comment on this proposed rate increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 71.20.61.44  
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## Jean Jewell

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**From:** Jerry.Terlisner@yahoo.com  
**Sent:** Tuesday, November 29, 2011 1:57 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Jerry Terlisner follows:

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Case Number: UWI-W-11-02  
Name: Jerry Terlisner  
Address:  
City: Boise  
State: Idaho  
Zip:  
Daytime Telephone:  
Contact E-Mail: [Jerry.Terlisner@yahoo.com](mailto:Jerry.Terlisner@yahoo.com) Name of Utility Company: United Water  
Acknowledged: acknowledge

Please describe your comment briefly:

I attended the PUC staff presentation last night ((11/28/11). I was impressed by the concerned and dedicated staff. That said, they apparently are pawns in a numbers game with the company. The Company comes up with a need to increase profits and cover their losses due to bad management decisions. A guess would be about 3%, management knows the PUC will scrutinize. So, they ask for 22% increase, knowing the PUC will cut it in half and approve. Justifies managements salary increases at the expence of the rate payers.

Additional note: Why doesn't the company graphs include the income from the population increase? Just the foreclosure decrease.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 184.99.110.218  
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**Jean Jewell**

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**From:** mdbinid\_7@msn.com  
**Sent:** Monday, November 28, 2011 5:29 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Marsha Bowe follows:

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Case Number: UWI-W-11-02  
Name: Marsha Bowe  
Address: 7235 N. Parkcrest Avenue  
City: Boise  
State: ID  
Zip: 83714  
Daytime Telephone:  
Contact E-Mail: [mdbinid\\_7@msn.com](mailto:mdbinid_7@msn.com)  
Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I will be unable to attend the public hearing on the rate increases United Water is seeking but would like to comment on the matter.

I do understand that most business operations must increase their prices from time to time to make ends meet. However a lot of them will make cutbacks prior to increasing their prices. I witness the United Water meter readers reading meters in my subdivision on a regular basis and their method of reading them is extremely wasteful. They drive from home to home, get out of their truck and leave it running to read the meters and the houses are only 15 - 20 feet apart. I have addressed my concerns with United Water in the past only to be told that they feel this is the most effective way for them to operate due to lack of staffing. When I see other utilities out reading their meters they park their trucks and walk the block up one side and down the other until they reach their truck again...seems logical to me. With the amount of money United Water is wasting on gas for their vehicles I do not feel a rate increase of this size is warranted.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.167.131.73

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## Jean Jewell

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**From:** reagandavisyee@hotmail.com  
**Sent:** Monday, November 28, 2011 2:34 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Reagan Davis-Yee follows:

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Case Number: United Water Rate Increase  
Name: Reagan Davis-Yee  
Address: 3016 Longleaf  
City: Boise  
State: Idaho  
Zip: 83716  
Daytime Telephone:  
Contact E-Mail: [reagandavisyee@hotmail.com](mailto:reagandavisyee@hotmail.com) Name of Utility Company: United Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I was made aware of the 20% rate increase requested by United Water and had to respond. My reaction, as a customer, is somewhere between shock and humor. How a public utility can request a 20% increase in these economic times is beyond me. While the actual dollar amount is low, the percentage is not. No one that I know has received a 20% increase in their salaries. As a public utility, I would expect more of a conscience for their customers and more sensitivity to their role as servants of the taxpayer. Perhaps I don't understand the case for the increase well enough, but again, that is the role of United Water. My sincere hope is that the PUC commission will coach United Water, as well as the other utilities it governs to consider the times that we are living in and try be more modest in their requests. The cumulative impact of these requests is too much and will put at risk the entire utility system of Idaho. I respectfully request that this increase be reconsidered if not flatly rejected and the commission take an aggressive posture on behalf of the citizens of Idaho in reviewing these rate increase requests.

Thank you in advance for your consideration.

Reagan Davis-Yee

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 184.99.110.252

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