

Jean Jewell

From: pbschmidt@centurylink.net
Sent: Wednesday, December 07, 2011 7:05 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Pam Schmidt follows:

Case Number: *UWI-W-11-02*
Name: Pam Schmidt
Address: 744 S Kirby St
City: Boise
State: ID
Zip: 83705
Daytime Telephone: 368-9731
Contact E-Mail: pbschmidt@centurylink.net Name of Utility Company: United Water Idaho
Acknowledge: acknowledge

Please describe your comment briefly:

I don't believe they (or anyone else) should have a 20% increase in rates at a time when people are out-of-work; and those working certainly don't receive 20% increases in wages.

In my own case, the water is not that great -- there's bits of sand, tiny seeds, or whatever, in my water and I have to clean the filters in my kitchen sink and shower head periodically to keep them flowing freely. (Our only guess is that when they replaced the water lines a number of years ago that there was dirt left in the pipes.) In addition, the water stains my dishes. When I called them about this problem several years ago, she tried to convince me it was my fault -- the soap I was using or whatever -- but by the end of the conversation she admitted they 'had a problem with the well in my area and were working on it'. I've not seen any changes since that time.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 97.121.57.12
