

RECEIVED

2015 JUL -6 AM 9:11

IDAHO PUBLIC  
UTILITIES COMMISSION

3932 Leland Way  
Boise, Idaho 83709  
July 3, 2015

Idaho Public Utilities Co.

P.O. Box 83720

Boise, Idaho 83720-0074

UWI-W-15-01

Dear Sirs,

Once again United Water, a foreign owned company wants more money for no extra service.

They currently gauge us for \$20.80 whether we use a drop of water or not.

Then they get unearned profits by placing overlapping rates on April + May - lumped into a April - June bill + Aug + Sept overlap lumped into a August - October bill.

April is a winter rate - May a summer rate. So naturally they put water used in April into summer rate period. The same occurs in the fall. We to be able to cheat consumers so blatantly!

A 2 month bill is fine. I have no complaint there. But it is the use of overlapping rate periods that is wrong. Bills should be Jan-Feb, - March - April - winter rates. May - June, July + Aug summer rates + then meters would be read + more accurate pricing established.

As you can see from the enclosed bill

they plowed all most all of the water into May  
usage when in fact most was used in April  
when there was no irrigation. And you  
may remember when my was a bit  
wetter so we don't use as much water.

My plants are dying for lack of water  
because of poorly run irrigation & the overly  
high cost of using city water to help them.

Many of us are on fixed income, can't  
just up & move at the snap of your fingers.  
It seems we old people are always made to suffer  
so athletes can live high on the hog while we  
must cut back to milk & cereal for food.

No I can't see another increase for  
United Light.

I get to pay \$10 for long distance phone  
service I don't use for internet people can  
have theirs for free. Now higher gas & registration  
just so I can go to the store & shop for a handful  
of groceries 2x a month. 1<sup>st</sup> time for milk. Just  
take the month's supply. It is tiresome that  
able bodied young people sit around & get things  
free while we old & broken have to keep staying  
hoping to hold the bucket sooner than later.

Sorry I can't do more than this. No money for  
printer ink.

Miss West Hubster

UWI-W-15-01

2259 S. White Pine Place  
Boise, ID 83706  
1 July 2015

RECEIVED

2015 JUL -6 AM 9:17

IDAHO PUBLIC  
UTILITIES COMMISSION

Idaho Public Utilities Commission  
PO Box 83720  
Boise, Idaho 83720-0074  
RE: United Water Idaho Request for Rate Increase

Dear Sirs:

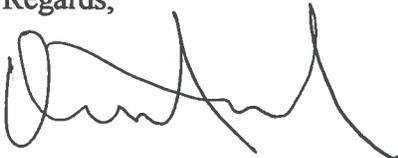
First, a complaint about your online Case Comment Form. I dutifully filled out the form at [www.puc.idaho.gov/forms/casecomment.aspx](http://www.puc.idaho.gov/forms/casecomment.aspx) and entered my comments regarding United Water Idaho's request for rate increase. Then I pressed the Submit button and immediately received the attached email from your automated IT responder. My message was not accepted "for policy reasons" (not clear why), and my thoughtfully crafted message was flushed by your system. I can assure you my [bobc012001@yahoo.com](mailto:bobc012001@yahoo.com) is a valid personal email and that I properly completed the form. This is an extremely aggravating introduction to making a comment to the IPUC. I suggest you address this issue.

Second, the point of my above fruitless online exercise, and I do hope this snail mail comment reaches you, I wish to state my opposition to United Water Idaho's request for a rate increase. As a residential consumer of United Water Idaho I want to go on record as strongly against United Water Idaho's requested increase of 13.2%. Their recent "Notice of Application to Increase Rates" was to me nothing but a sob story of how tough things are, and how minimally the increase would impact consumers. I don't accept this. I already feel the rates I pay as a residential consumer are beyond exorbitant. As a retiree on a fixed income I wish I could go to someone for a 13.2% raise like United Water is doing.

As you know, United Water Idaho is owned by Suez, a large French multinational. Certainly none of the reasons for rate increase United Water cites were unforeseen and all those items were part of a strategic corporate plan that was operationally budgeted long ago. United Water was granted a significant rate increase a little over two years ago, and I am sure that there have been no unforeseen/surprise projects that occurred in the intervening period that suddenly demand a 13.2% rate increase. United Water Idaho already went to the IPUC well a little over two years ago. This request for increase is opportunistic, unjustified, and unfair to the residential consumer.

Please do not approve this or any other rate increase by United Water Idaho/Suez at this time.

Regards,



Virgel Clark

**Subject:** Delivery Status: Case Comment Form: Virgel Clark  
**From:** postmaster@cio.idaho.gov (postmaster@cio.idaho.gov)  
**To:** bobc012001@yahoo.com;  
**Date:** Wednesday, July 1, 2015 4:59 PM

--- The following addresses had delivery problems ---

<bobc012001@yahoo.com> (5.7.9 Message not accepted for policy reasons. See <http://postmaster.yahoo.com/errors/postmaster-28.html>)  
Name: Virgel Clark  
Case Number:  
Email: bobc012001@yahoo.com  
Telephone: 5039498383  
Address: 2259 S White Pine Place  
Boise ID, 83706

Name of Utility Company: United Water Idaho  
Acknowledge public record: True

Comment: As a residential consumer of United Water Idaho I want to go on record in strong opposition to United Water Idaho's requested increase of 13.2%. Their recent "Notice of Application to Increase Rates" was to me nothing but a sob story of how tough things are, how minimal the increase would be

UWI-W-15-01

June 30, 2015

Greg Wyatt  
Idaho Public Utilities Commission  
P.O. Box 83720  
Boise, Idaho

RECEIVED

2015 JUL -6 AM 9:27

IDAHO PUBLIC  
UTILITIES COMMISSION

Greg,

I am a 69 year old retired women, living on a fixed income and I received a letter from United Water saying they want a rate increase for the water, again (last increase Jan 2012).

My monthly water bill for 4/20/-6/17/15 was \$62.82 of which \$20.80 for customer charge was billed to me.

United Water wants .14 cents per day increase from me and lets say 300,000 estimated customers.

300,000 water customers (\$20.80 customer charge)	\$6,240,000 PER MONTH
6 months @ \$6,240,000	\$37,440,000 PER HALF YEAR
300,000 .14 cent increase	\$42,000 PER MONTH
6 months @ \$42,000	\$252,000 PER HALF YEAR INCREASE
Customer charge	\$6,240,000
Increase 2015	\$ 42,000
Total increase customer service only	\$6,282,000 per month increase or
Total six months customer service only	\$376,920,000 increase

Will the service charge of \$20.80 increase to \$? The above increase is estimated on \$20.80. I know it costs money to run the water department and where are they getting the water? This estimate is for Boise. What about the other cities that receive water from united water? The annual cost would be \$753,840,000 just in customer services. I wish united water had not been sold to France, that was a big mistake.....

It's only money and pretty soon I will not have any.

Sincerely,



Sandy Royer

## Jean Jewell

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**From:** mday1481@gmail.com  
**Sent:** Thursday, July 02, 2015 5:20 PM  
**To:** Beverly Barker; Jean Jewell; Gene Fadness  
**Cc:** mday1481@gmail.com  
**Subject:** Case Comment Form: William Day

Name: William Day  
Case Number: UWI - W - 15 - 01  
Email: [mday1481@gmail.com](mailto:mday1481@gmail.com)  
Telephone: 2083751481  
Address: 6822 Kirkwood Ct.  
Boise Id, 83709

Name of Utility Company: United Water Idaho Acknowledge public record: True

Comment: Commissioners:

I would like to comment on the Proposed increase in rates by United Water Idaho. United Water a Giant French Corporation, Suez Environment, is the Second largest water service corporation in the world, with a reported 2013 profit of 486 million dollars. Mssr. Chaussade the French CEO received a basic salary of 2.5 million dollars.

Idaho is the only state in the U.S. wholly controlled by Suez, and the only western state except California with any ties to Suez Environment.

In the 1980's United water was an American company and as part of the bi-monthly water bill offered stock options, every water bill allowed me to purchase stock in United water at no charge. This stock performed quite well as municipal utility stocks usually do. In 1994 when Suez acquired United water they cashed out my shares and no longer offered a no load option to easily purchase stock.

United Water, Suez, claims to need more money for their infrastructure maintenance. This seems to be only for the City of Boise. I feel developers should provide for new service needs, and pay for the increased use of the system. It is unfair to charge every water user in Idaho an extra fifty dollars a year.

Suez Environment following the path of other Utility monopolies wants to Privatize the profits and Socialize the costs.

I vote NO on the proposed rate increase to benefit Stock holders in France

Thank You for Your time. Sincerely,  
William Day

Unique Identifier: 65.129.56.86