

RURAL TELEPHONE COMPANY, dba RTI

(T)

I.P.U.C. NO. 2

1st Revised Sheet No. 1

Cancels Original Sheet No. 1

IDAHO PUBLIC UTILITIES COMMISSION

Approved

Effective

Aug. 2, 2010

Sept. 1, 2010

Jean D. Jewell Secretary

SCHEDULE OF RATES AND CHARGES
TOGETHER WITH RULES AND REGULATIONS
APPLICABLE TO TELEPHONE SERVICE
PROVIDED IN THE TERRITORY SERVED BY THE
RURAL TELEPHONE COMPANY, dba RTI
WITHIN THE STATE OF IDAHO AS FOLLOWS:

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DEFINITIONS

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Channel

The electrical path provided by the Telephone Company between two or more locations.

Circuit

A Channel used for the transmission of electrical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

DEFINITIONS (Continued)

Exchange Area

The territory served by an Exchange.

Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Individual Line

An exchange line designed for the connection of only one access line.

DEFINITIONS (Continued)

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Key System

An arrangement of key-equipped instruments capable of providing intercommunication and multi-trunk communication with the general exchange and interexchange network.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscriber's stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

DEFINITIONS (Continued)

Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

Party Line

A central office line designed for the connection of more than one network access line.

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Primary Station

Synonymous with Main Station.

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

DEFINITIONS (Continued)

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Company.

Semi-Public Telephone

A Semi-Public Telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; an no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

Tariff

The document filed by the Company with the Public Utilities Commission which lists the communication services offered by the Company and the associated rates and charges.

DEFINITIONS (Continued)

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

Tie Trunk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. The circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance, with the rates and regulations specified in the Company's Toll Tariff.

Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of the Rural Telephone Company, hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rates.

(T) Signifies a change in text but no change in rate, treatment or regulation.

GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION OF COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence.

The company will credit a customer's account by an amount equal to the monthly rate for one month of basic exchange service (Network Access Line Service), if the customer reports an out-of-service condition which has deteriorated service to the extent that the customer cannot make local calls or cannot receive local calls or cannot use the service for voice-grade communications because of cross talk, static, or other transmission problems, and service is not restored (1) within sixteen hours after the report of the outage if the customer notifies the Utility that the service outage creates an emergency for the customer or (2) within twenty-four hours after the report of the outage if no emergency exists, except that outages reported between noon on Saturday and 6:00 p.m. on the following Sunday must be restored within forty-eight hours or by 6:00 p.m. on the following Monday, whichever is sooner.

GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION OF COMPANY

2. Interruption of Service (Cont'd)

The credit will not apply to "out-of-service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out-of-service" conditions where the outage is in the customer's inside wire or customer's premises equipment. This credit will not apply to "out-of-service" conditions resulting from natural disasters, or circumstances beyond control and knowledge of the utility. This credit also will not apply to "out-of-service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

3. Directory Errors and Omission

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. The Company will waive the tariff rate for special directory services in cases in which the company is responsible for directory listing errors.

GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION OF COMPANY (Continued)

4. Transmitting Messages

The Company does not transmit messages. If, because of transmission difficulties, the operator repeats messages between subscribers, the operator is deemed acting as an agent of the subscriber.

5. Use of Connecting Company Lines

Lines of other connecting companies may be use to reach points outside the Company area when suitable arrangements can be made.

6. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property, when the damage is the result of negligence of the Company.

7. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated overbilling over a three year period.

In case of underbilling, the company reserves the right to backbill for the deficiency charges up to a period of three years.

GENERAL RULES AND REGULATIONS (Continued)

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communication systems may be connected with the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this tariff. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character.

GENERAL RULES AND REGULATIONS (Continued)

D. USE OF SERVICE AND FACILITIES (Continued)

3. Use of Subscriber Service (Cont'd)

The equipment may be installed, at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or behalf of any governmental authority.

7. Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities, except in case of emergencies.

GENERAL RULES AND REGULATIONS (Continued)

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

2. Telephone Numbers

The customer has no property right in the telephone numbers assigned by the company and no right to continuance of service through any particular central office. The company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the company in writing; and (b) if arrangements acceptable to the company are made by the new customer to pay all outstanding charges against the service to the company.

GENERAL RULES AND REGULATIONS (Continued)

E. ESTABLISHED AND FURNISHING OF SERVICE (Continued)

3. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent customers in accordance with the guidelines established in the Construction Charge section.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

GENERAL RULES AND REGULATIONS (Continued)

E. ESTABLISHED AND FURNISHING OF SERVICE (Continued)

7. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost. Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

F. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company adopts by reference the Rules and Regulations for all Telephone Companies Under the Jurisdictions of the Idaho Public Utilities Commission promulgated in Order No. 15290 in Case No. P-300-6 by the Idaho Public Utilities Commission and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

2. Interest to be Paid on Deposits

Simple interest, at the rate provided by the Idaho Public Utility Commission, shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

GENERAL RULES AND REGULATIONS (Continued)

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

3. Reconnection Charge

Where service has been terminated by the company in accordance with IPUC Rules and Regulations, the regular non-recurring charges shall apply for reconnection of service.

4. Issuance of Credit Cards

Credit cards will be issued only to those persons living within the Company's service area. Issuance of a credit card will require the establishment of credit as outlined in the Rules and Regulations For All Telephone Companies Under the Jurisdiction of the Idaho Public Utilities Commission.

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

GENERAL RULES AND REGULATIONS (Continued)

H. MINIMUM CONTRACT PERIODS AND TERMINATIONS OF SERVICE (Cont'd)

2. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

- (1) The Contract for the main service is terminated.
- (2) The listed party becomes a subscriber to some other class of exchange service.
- (3) The listed party moves to a new location.
- (4) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

GENERAL RULES AND REGULATIONS (Continued)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

2. Termination of Service - Subscriber's Request (Cont'd)

Contracts for periods longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

3. Termination of Service By The Company

The Company adopts by reference the Rules and Regulations for All Telephone Companies Under the Jurisdiction of the Idaho Public Utilities Commission promulgated in Order No. 15290 in Case No. P-300-6 by the Idaho Public Utilities Commission and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

GENERAL RULES AND REGULATIONS (Continued)

I. PAYMENT FOR SERVICE AND FACILITIES

The subscriber shall pay for service and facilities monthly in advance, except all various units of government, and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Message, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the fifteenth day following the post marked date of the statement of the month in which the bill is rendered.

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the tariff schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Applicable charges will be determined by the revenue requirements of the utility for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the commission may terminate such contract whenever, in its opinion, public interest requires such termination.

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GENERAL RULES AND REGULATIONS (Continued)

K. RESALE OF SERVICES

No service can be resold unless the service has been specifically identified as available for resale or authorized by the Idaho Public Utility Commission.

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NETWORK ACCESS LINE SERVICE

RATES

Monthly Rate

Access Lines	<u>Residence (R-1)</u>	<u>Business (B-1)</u>
Atlanta	\$25.76 (I)	\$40.68
Boise River	25.76 (I)	42.00
Prairie	25.76 (I)	42.00
Shoup	25.76 (I)	42.00
Three Creek	25.76 (I)	40.68
Tipanuk	25.76 (I)	42.00
Key System		Business (B-1) Rate
PABX Trunks		Business (B-1) Rate

CONDITIONS

The above rates apply to the provision of network access lines which, when connected to a suitable telephone instrument, provides access to the telephone network.

Instruments must be provided by the subscriber, subject to the conditions described in the Connection with Subscriber-Owned Equipment portion of this tariff.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

Tone Dial service is provided only where the facilities are available.

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Business Rates Apply:

When the service is furnished at a location where a business, trade or practice is performed and where use of the location is not confined primarily to personal or domestic purposes.

When a business directory listing is associated with the service.

When a listing is something other than an individual's name and is used in paid directory advertising.

When an account and the corresponding billing account information is associated with a business name and not an individual's personal name.

At schools, hospitals, libraries, churches, and other similar institutions.

Residence Rates Apply:

In private residence where business listings are not provided and telephone service is used primarily for personal or domestic purposes.

When the directory listing is to be a residential listing. A residential service may not have a business listing and must be in an individual's name.

In the place of residence of a clergyman, physician, or other professionals who may be required to use the service incidentally and not primarily in connection with their profession.

Extended Area Service:

Extended Area Service (EAS) will be provided without additional charge for the Rural Telephone exchanges of Boise River, Prairie, and Tipanuk to the communities listed in the regions and exchanges listed below:

Qwest Treasure Valley EAS Region:

Boise	Melba
Caldwell	Meridian
Eagle	Middleton
Emmett	Nampa
Idaho City	Star
Kuna	

Qwest Mountain Home Exchange:

Mountain Home
Glenns Ferry

Extended Area Service (EAS) will be provided without additional charge for the Rural Telephone exchange of Shoup to the communities listed in the regions and exchanges listed below:

Century Telephone Exchanges:

North Fork
Salmon

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By: Jim Martell, President

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IDAHO UNIVERSAL SERVICE FUND SURCHARGE

RATES

Monthly Surcharge

Residence	\$ *
Business	\$ *

CONDITIONS

A surcharge assessed on all access lines to contribute towards funding for an Idaho Universal Service Fund.

The surcharge rate will remain in effect until otherwise modified, canceled, or changed by the Commission.

* The surcharge rates are those that are established by the Idaho Public Utilities Commission (IPUC).

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Jean D. Jewell Secretary

NETWORK ACCESS LINE SERVICE

TELEPHONE ASSISTANCE PROGRAM

Applicable only to residence service for customers eligible for the Telephone Assistance Program (Lifeline). The following monthly credit will be provided for the provision of residential network access line service for certain low income customers.

RATES

Monthly Credit
or Discount

Access Lines

Residence 3.50

A. DEFINITION

The Telephone Assistance Program (Lifeline) provides for a credit against the recurring monthly rate for the provision of local residential service for certain low-income customers.

B. APPLICATION

1. The Telephone Assistance Program credit is only available to residence customers who meet eligibility requirements established by Idaho Code, Title 56, Chapter 9. To be considered eligible the applicant must be the head of household, shall be sixty (60) years of age or older, and participate in the low-income home energy assistance program (LIHEAP).

LIFELINE

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

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2. RATES

A. Baseline Lifeline is a reduction or credit applied to the local services provided to qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

<u>Residential Access Lines</u>	<u>Monthly Credit or Discount</u>
Federal Lifeline Reduction	\$9.25
State Matching Local Rate Reduction	\$3.50

(D)(N)
| (N)
(D)

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The Federal lifeline reduction shall be used to waive the customer's Federal End-User Common Line Charge or Subscriber Line Charge first and then to reduce normal residential one-party rates. The state matching local rate reduction provides additional discounts for qualifying consumers.

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In no case will the discount exceed the rate charged for the service subscribed to by each individual.

B. The following services are included:

1. Single party, voice grade access to the Public Switched Network
2. Access to emergency services
3. Access to operator services
4. Access to interexchange services, unless toll blocking is chosen
5. Access to directory assistance
6. Toll Blocking

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(D)

LIFELINE (Cont'd)

3. **ELIGIBILITY REQUIREMENTS** (Cont'd)

- B. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.
- C. Lifeline service shall not be disconnected for non-payment of toll charges.
- D. If the consumer chooses "toll blocking", the company will not charge a service deposit. No toll blocking charges will be assessed to Lifeline subscribers.

4. **FUNDING**

The total cost of providing the State Lifeline program shall be funded from a monthly surcharge to each business and residential access line.

Residences receiving Lifeline assistance are exempt from the uniform monthly surcharge.

5. **REGULATIONS**

- A. The Telephone Assistance Program credit will begin following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer. (T)
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- B. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the tariff will apply. Eligible customers may qualify for Link Up and have these charges waived.
- C. The Lifeline credit will be subject to the following restrictions:
 - 1. (D)
(D)
 - 2. Lifeline credit will only be provided to the applicant's principle residence.
 - 3. The credit will only be applicable for one single residential access line.

- 6. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

LIFELINE (Cont'd)

7. **IDAHO TELECOMMUNICATIONS SERVICE ASSISTANCE PROGRAM (ITSAP)
SURCHARGE**

A. **Rates** **Monthly Surcharge**

Residence	*
Business	*

B. **Conditions**

1. A surcharge assessed on all access lines, except qualifying Lifeline recipients, contribute towards funding for the Idaho Telecommunications Service Assistance Program (ITSAP).
2. The surcharge rate will remain in effect until otherwise modified, canceled, or changed by the Commission.

* The surcharge rates are those that are established by the Idaho Public Utilities Commission (IPUC).

SERVICE CONNECTION, MOVE AND CHANGE CHARGES

RATES

<u>Existing Customers</u>	<u>Business</u>	<u>Residence</u>
Service Order	\$10.00	\$10.00
Line Connection	\$15.00	\$15.00
Premise Visit	\$40.00	\$40.00
<u>New Customers</u>	<u>Business</u>	<u>Residence</u>
Service Order	\$15.00	\$15.00
Line Connection	\$35.00	\$35.00
Premise Visit	\$40.00	\$40.00

CONDITIONS

These charges are intended to cover the expense incurred by the Company in conjunction with the following:

- Establishment of service;
- Change in location of a service to other premises;
- Transfer of service from one customer to another;
- Change of telephone number at customer's request;
- Installation of auxiliary equipment;
- Restoral of service disconnected for nonpayment or failure to establish credit.

Charges shown are in addition to installation charges shown under Tariff schedules.

Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

No charges will apply under the following circumstances:

- Service to which no monthly rates apply;

SERVICE CONNECTION, MOVE AND CHANGE CHARGES (Cont'd)

DEFINITIONS

Service Order

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment of service. It is also applicable for customer's request for additions, moves or changes to existing service.

Premise Visit

Applicable if a Company employee must visit the customer's premises to move or change a service drop or standard network interface at the customer's request. Not applicable when a Company employee is on the customer's premises for any other business purpose.

Line Connection

Applicable for work done in the Central Office or work involving Central Office equipment necessary to provide a network access line or make changes to an existing network access line.

If service requires work in more than one Central Office area, this charge applies for each office.

Existing Customers

Customers who are currently subscribed to any of the Company's services at a single location.

New Customers

New customers or previous customers of the Company who are not currently subscribed to any of the Company services.

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I.P.U.C. NO. 2
4th Revised Sheet No. 32.1
Cancels 3rd Revised Sheet No. 32.1

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April 30, 2012 April 1, 2012
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RESERVED FOR FUTURE USE

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RURAL TELEPHONE COMPANY, dba RTI
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Cancels 3rd Revised Sheet No. 32.2

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RESERVED FOR FUTURE USE

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RURAL TELEPHONE COMPANY, dba RTI

I.P.U.C. NO. 2

2nd Revised Sheet No. 32.3

Cancels 1st Revised Sheet No. 32.3

RESERVED FOR FUTURE USE

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OFF-PREMISE EXTENSION SERVICE

RATES

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Continuous Property	Actual Cost	No Charge
Continuous Property - Additional Network Interface	Applicable Non-Recurring Charges	\$4.00

CONDITIONS

Off-premise extension service, where the extension is located in a different building on the same continuous property as the main access line termination, may be installed by the Company. The installation charge will be negotiated between the subscriber and the Company. The subscriber is responsible for the maintenance of any subscriber owned wiring. No recurring monthly charge will apply in this situation.

Continuous property extensions are defined as those where the drop to the additional access point comes directly from the premises of the main access line termination and does not come out of the distribution cable. The property must be continuous and have the same 911 address regardless of property dimension/size.

Continuous property extensions requiring an additional network interface are defined as those where the drop to the additional access point comes out of the distribution cable and required an additional network interface.

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INTRAEXCHANGE PRIVATE LINE

RATES

	<u>Installation</u>	<u>Monthly</u> <u>Rate</u>
Per Channel Termination	Actual Cost	Business Access Line Rate

CONDITIONS

The Company will furnish and maintain Private Lines, where facilities are available and within the Exchange Area, for communication between stations not connected to the telephone network.

The channel terminal rate will apply for each termination within the exchange area.

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DIRECTORY ASSISTANCE SERVICE

RATES

Per each Directory Assistance Call \$.85

CONDITIONS

1. The above charge will apply to each call to a directory assistance operator requesting information for locations within or outside the state.
2. The charge will apply regardless of whether or not the operator is able to supply the requested information.
3. A maximum of two requests for information will be allowed per directory assistance call.
4. Charges for Directory Assistance are not applicable to calls placed from:
 - Public telephones
 - Semipublic telephones
 - Customers who have a reading, physical or visual handicap and thus are unable to use the directory.
5. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this tariff, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.

DIRECTORY LISTINGS

RATES	Monthly Rate
Additional or Alternate Listing - Business	\$1.50
- Residence	1.00
Cross Reference or Duplicate	1.00
Extra Lines, per line	1.00
Non-List	3.00
Non-Publish	4.00
Foreign Exchange	2.00

CONDITIONS

The regulations for directory listings, as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

Primary Listing

One listing without charge, termed the Primary Listing, is provided as follows:

1. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
2. For each semi-public service.

DIRECTORY LISTINGS (Continued)

3. Non-listed telephone numbers are listed in the information file, but are not listed in the Company's directory. They will be given out upon request.
4. Non-published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by court of law.

Restrictions

Names in directory listings shall be limited to the following:

1. In connection with residence service:
 - (a) The individual names of the subscriber, or
 - (b) The individual name of a member of the subscriber's family, or
 - (c) The individual name of a permanent member of the subscriber's household, or
 - (d) Dual (joint) listings for customers who share the same surname and reside at the same address.
2. In connection with business service.
 - (a) The individual name of the subscriber, or
 - (b) The name under which the subscriber is actually doing business, or
 - (c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - (d) The individual names of the officers, partners, or employees of the subscriber, or
 - (e) The names of departments when such listings are deemed necessary from a public reference viewpoint.

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DIRECTORY LISTINGS (Continued)

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business which the subscriber claims to represent. The Company may refuse to accept or may delete a listing which includes the trade name of another.

CUSTOM CALLING FEATURES (CCF)

RATES

	<u>Monthly Rate</u>		
	<u>Residence</u>	<u>Business</u>	
Custom Calling Feature (CCF)			
Call Waiting	2.00	2.00	
Call Forwarding	2.00	2.00	
Conference Calling (3-Way)	2.00	2.00	
Code-a-Phone	4.00	4.00	
Personalized Ringing	2.00	2.00	
Fixed Calling	2.00	2.00	
Line Busy Call Diversion	3.00	3.00	
Package of two CCF or ACCF	20% discount	20% discount	(T)
Package of three CCF or ACCF	30% discount	30% discount	
Package of four CCF or ACCF	40% discount	40% discount	
Package of five CCF or ACCF	50% discount	50% discount	(T)

CONDITIONS

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

Certain customer calling features are not available with party line service.

From time to time the Company may offer promotional programs where the non-recurring charges may be waived.

When a service is programmed for both Conference Calling and Call Waiting only one of the two may be activated at any one time.

CUSTOM CALLING FEATURES (CCF) (Continued)

CONDITIONS (Continued)

When a service is programmed for both Call Waiting and Call Forwarding only one of the two may be activated at any one time.

A service may be programmed with any combination of the six custom calling services except that services with Line Busy Call Diversion may not be programmed for Call Waiting or Conference Calling.

DEFINITIONS

Call Waiting - a distinctive tone informs the telephone user that another call has been placed to his line. By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first, subsequent depressions of the hookswitch will allow the user to alternate between callers.

Conference Calling - permits a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

Call Forwarding - permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a free call the customer will be billed for each call forwarded.

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CUSTOM CALLING FEATURES (CCF) (Continued)

CONDITIONS (Continued)

DEFINITIONS (Continued)

Fixed Calling - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber.

Line Busy Call Diversion - permits calls to automatically be transferred to a predetermined alternate number whenever the primary number is busy. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call the customer will be billed for each call diverted.

Code-a-Phone - is a 3, 4, or 5 digit code (network access code) that has the capability of accessing a 1+ circuit. Local and 0+ calls are allowed to be completed without the benefit of the network access code. Once the network access code has been entered the customer receives dial tone (Long distance) and may now complete a 1+ call. The customer may determine their own network access code.

Personalized Ringing - A separate telephone number may be assigned to family members and the ringing pattern will indicate which member of the family is being called.

ADVANCED CUSTOM CALLING FEATURES (ACCF)

RATES

	Monthly Rate		Per Usage Rate			
	Residence	Business	Residence	Business	Residence	
					Max	Max
<u>Business</u>						
Advanced Custom Calling Features (ACCF)						
Automatic Callback	\$3.00	\$3.00	\$.75	\$.75	6.00	6.00
Automatic Recall	\$3.00	\$3.00	.75	.75	6.00	6.00
Call Forward Busy Incoming	\$2.00	\$3.00				
Call Forward Don't Answer	\$2.00	\$3.00				
Call Forward Don't Answer Incoming	\$2.00	\$3.00				
Call Forwarding Busy	\$2.00	\$3.00				
Call Pick Up	\$2.00	\$3.00				
Call Pick Up Directed	\$2.00	\$3.00				
Caller ID - Number Only	\$4.95	\$5.75				
Caller ID - Name and Number	\$5.50	\$6.50				
Caller ID - Per Call (*67) Blocking	N/C	N/C				
Caller ID - Per Line Blocking	\$1.00	\$2.00				
Caller ID - Per Call Unblocking	N/C	N/C				
Cancel Call Waiting (*70)	N/C	N/C				
Call Trace						
Automatic (COT)			1.00	1.00	-	-
Manual			N/C	N/C		
Dial Call Waiting	\$2.15	\$2.15				
Distinctive Ringing/Call Waiting Access	\$2.00	\$3.00				
Do Not Disturb	\$2.00	\$3.00				
Make Busy	\$2.00	\$3.00				
Selective Call Acceptance	\$2.00	\$3.50				
Selective Call Forwarding	\$2.00	\$3.50				
Selective Call Rejection	\$4.00	\$4.50				
Stop Hunt	\$1.00	\$1.00				
Usage Sensitive Call Forwarding			\$.75	\$.75	6.00	7.00
Usage Sensitive 3-Way Calling			\$.75	\$.75	6.00	7.00
Voice/Data Protection	\$2.00	\$3.00				
Voice/Data Protection Usage Sensitive			\$.75	\$.75	6.00	6.00
Wake Up Service	\$2.00	\$2.00				
Package of two CCF or ACCF			20% discount	20% discount		(N)
Package of three CCF or ACCF			30% discount	30% discount		
Package of four CCF or ACCF			40% discount	40% discount		
Package of five CCF or ACCF			50% discount	50% discount		(N)

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

CONDITIONS

1. Advanced Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such services.
2. Certain Advanced Custom Calling Features are not available with party line service.
3. Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of Customer Provided Equipment (CPE) to fully activate features.
4. Selective Call Forwarding, Selective Call Rejection, Selective Call Acceptance, and Distinctive Ringing/Call Waiting provide customers with four different options for treating incoming calls. Each feature is capable of holding a list of up to 12 directory numbers (DNS) that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.
5. For those Advanced Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum.
6. From time to time, the Telephone Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited time periods. When such an offering is made, the Commission will be notified and a copy of the offering notice will be provided to them.

OBLIGATION OF COMPANY

1. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID CLASS Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of his telephone number.

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID Advanced Custom Calling Feature use telephone numbers delivered to him for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service include:

“billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction.”

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

OBLIGATION OF COMPANY (Cont'd)

Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.

Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where subscribers of the Company use this information in an unauthorized manner, as described above.

DEFINITIONS

Automatic Callback - allows the subscriber to automatically return a call to the number of the phone that last called. By dialing the access code (*66) push-button or 1166 rotary, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing (*86) push-button or 1186 rotary.

Automatic Recall - allows the subscriber who calls a busy number to dial an access code (*69) push-button or 1169-rotary to be alerted, by way of a distinctive ring, when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the previously busy number. To deactivate the Automatic Recall feature, the user can dial (*89) on a push-button phone or 1189 on a rotary phone.

Call Forward Busy Incoming - allows a subscriber to have incoming calls (those which originate outside the group) forwarded to another number when the called number is busy. The subscriber can activate the feature by dialing (#90) push-button (1190 rotary), and deactivate the feature by dialing (#91) push-button (1191 rotary).

Call Forward Don't Answer - allows a subscriber to have all calls (incoming or intragroup) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles as set by the Company. The subscriber can activate the feature by dialing (*92) push-button or 1192 rotary and deactivate the feature by dialing (*93) push-button or 1193 rotary.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Call Forward Don't Answer Incoming - allows a subscriber to have incoming calls (those which originate outside the group) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles which are set by the Company. The subscriber can activate the feature by dialing (#92) push-button and deactivate the feature by dialing (#93) push-button.

Call Forwarding Busy - allows a subscriber to have all calls (incoming or intragroup) forwarded to a predetermined alternate number when the called number is busy. The subscriber can activate the feature by dialing (*90) push-button or 1190 rotary and deactivate the feature by dialing (*91) push-button or 1191 rotary. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call, the subscriber will be billed for each call diverted.

Call Pick Up - allows a subscriber to answer calls that are directed to other phones within their pickup group. The access code to activate the feature is (*8) for a push-button phone.

Call Pick Up Directed - allows a subscriber to answer a call directed to another line which has been answered or is ringing by dialing a preset access code (#60) and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Call Trace (COT)

Automatic (COT) - allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the telephone company. The Company, at the subscriber request, will forward the results to the police after a case number has been assigned by the police. The access code for this feature is (*57) push-button or 1157 rotary.

Manual (COT) - allows a subscriber to request the telephone company to trace incoming calls. This is usually in response involving law enforcement entities.

Caller ID - Name and Number - allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, after the first ring, but before the call is answered. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and obligation shall be to reasonably correct errors in names when notified in writing of such errors.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Caller ID - Name and Number (Cont'd):

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the subscriber from the number delivery services subscriber. Caller ID subscribers failing to comply with any of these conditions will have their service terminated.

Caller ID - Number - same as "Name and Number" except only the calling party's number is delivered.

Caller ID Per Call (*67) Blocking - allows a subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is (*67) push-button or 1167 rotary. This feature is provided free of charge to all subscribers receiving telephone service from suitably equipped central offices.

Caller ID - Per Line Blocking - provides a permanent indicator on a customer's line. Once block is established on the customer's line, the private status can be deactivated by the customer on a per call basis.

Caller ID - Per Call Unblocking - allows a subscriber who has Caller ID - Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82 (1182 rotary). This feature is provided free of charge.

Cancel Call Waiting - allows the subscriber to cancel Call Waiting before or during one telephone call. The access code to cancel Call Waiting is (*70) push-button or 1170 rotary.

Dial Call Waiting - allows a subscriber with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Ringing signal to a line equipped with Distinctive Ringing. The feature is activated by dialing a preset access code (#81) (1181 rotary) and the telephone number of the line to which the signal is directed.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Distinctive Ringing / Call Waiting Access - allows a subscriber to receive a Distinctive Ringing signal or an audible Call Waiting tone from a line equipped with Dial Call Waiting. If the call line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone. The access code for this feature is (*81) push-button or 1181 rotary.

Do Not Disturb - allows subscribers to prevent incoming calls from ringing at their stations. Only callers who have the subscriber's Personal Identification Number (PIN) can override the Do Not Disturb feature. To activate the feature, the subscriber can dial (*78) push-button or 1178 rotary. To deactivate the feature, the subscriber can dial (*79) push-button or 1179 rotary. Subscribers with push-button phones can change their PIN by dialing the access code (#87) push-button or 1187 rotary.

Fixed Calling - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber. If the number is long distance, the subscriber is liable for any charges.

Make Busy - allows the line to appear busy, even when not engaged. To activate the feature, dial (*58) push-button or 1158 rotary. Dialing (*59) push-button or 1159 rotary will deactivate the feature.

Selective Call Acceptance - allows subscribers to specify a list of numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to an appropriate announcement. The access code for this feature is (*84) push-button or 1184 rotary, and is used to add or delete numbers from the list of acceptable calls.

Selective Call Forwarding - permits the subscriber to create a list of calling numbers that are to be call forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to number. All other calls are treated normally. The access code for this feature is (*83) push-button or 1183 rotary.

Stop Hunt - allows a subscriber to stop an existing hunt sequence at a designated point or line. The access code to activate the feature is (*50) push-button or 1150 rotary. To deactivate the feature dial (*51) push-button or 1151 rotary.

Usage Sensitive Call Forwarding - causes all calls attempting to terminate to a subscriber's line to be directed to an alternate line, whether the subscriber's line is busy or idle. The feature differs from standard Call Forwarding in that the subscriber is charged on a usage basis rather than a flat rate basis. The access code to activate the feature is (*72) push-button or 1172 rotary. To deactivate the feature the access code is (*73) push-button or 1173 rotary.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Usage Sensitive 3-Way Calling - allows a subscriber to add a third party into an existing conversation by dialing an access code (*71) push-button or 1171 rotary. The feature differs from standard 3-Way Calling in that the subscriber is charged on a per usage basis rather than a flat rate basis. The access code to activate the feature is (*74) push-button or 1174 rotary. To deactivate the feature the access code is (*75) push-button or 1175 rotary.

Voice/Data Protection - allows a subscriber to inhibit intrusion features (e.g., Call Waiting and Operator Verification) when the subscriber's line is busy. Voice/Data Protection prevents data transmission errors typically caused by the interruption tones associated with such features. The subscriber can activate the feature by dialing (*97) push-button or 1197 rotary and deactivate the feature by dialing (*98) push-button or 1198 rotary.

Voice/Data Protection Usage Sensitive - allows a subscriber to inhibit intrusion features (e.g., Call Waiting and Operator Verification) when the subscriber's line is busy. Voice/Data Protection prevents data transmission errors typically caused by the interruption tones associated with such features. This feature differs from standard Voice/Data Protection in that the feature remains in effect for the duration of only one call upon activation, and the subscriber is charged on a per usage basis. The subscriber can activate the feature by dialing (*94) push-button or 1194 rotary.

Wake Up Service - allows a subscriber to dial an access code, receive a second dial tone, and then dial a time at which a wake-up call is desired. At the entered time, a call is automatically attempted to that line and, when the call is answered, a tone or an optional announcement is applied to that line. The subscriber can access the feature by dialing (*76) push-button and can cancel the request by dialing (*77) push-button.

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Jean D. Jewell Secretary

VOICE MAIL SERVICE

RATES

	<u>Monthly</u> <u>Rate</u>	<u>Per Usage</u> <u>Rate</u>
Basic:	\$3.95	
One 1 minute greeting message		
Ten 1 minute incoming messages		
Storage on new and old messages 7 days		
Basic + 10:	\$5.95	
One 2 minute greeting message		
Twenty 1 minute incoming messages		
Storage on new and old messages 10 days		
Premium	\$6.95	
One 2 minute greeting message		
Twenty 2 minute incoming messages		
Storage on new and old messages 14 days		
Special Features (Business Subscriber Only)		
Out Calling		\$.75
Voice Forms	\$5.95	

CONDITIONS

Voice mail is offered from suitably equipped central offices only. Voice mail is not offered from central offices that are not equipped to offer the service.

Voice mail is offered to residence and business subscribers, except Special Features which are offered only to business subscribers, and is offered as a service that can automatically answer a telephone line after a certain number of rings, or as a voice mail box with a separate telephone number that calls may be forwarded to. For a voice mail box that calls can be forwarded to, the subscriber must also order the call forwarding feature described above on the line that calls will be forwarded from. Rates apply as stated above for call forwarding.

Voice mail boxes can store and save messages in differing degrees, depending on the level of service ordered by the subscriber.

Credit for service interruption will be provided if service is interrupted for a period exceeding twenty four (24) hours. The credit shall be the monthly amount for service divided by 30 days times the number of days that service is continually interrupted.

VOICE MAIL SERVICE (Continued)

The Telephone Company is not responsible for lost or dropped messages. Periodically, the Telephone Company will update the software supporting voice mail service. During this period, voice mail will not be operational. This period will not exceed 24 hours; therefore, credit for service not received will not be allowed for regular software upgrades.

Voice mail can be programmed to answer a subscriber's telephone line after a set number of rings.

A subscriber has access to a voice mail box by dialing a seven or ten digit access number followed by a personal identification code. The subscriber can then retrieve messages and save them or erase them. The subscriber can also program a personal greeting that will play when voice mail answers a telephone line.

The standard mail box features include forwarding to the mail box on no answer (subscriber selectable for 2 to 5 rings), forwarding to the mail box on busy line, and a new message indication (stutter dial tone).

Subscribers using call waiting may not choose to have calls forwarded to voice mail on a busy signal. These subscribers will be interrupted with a call waiting tone burst for as many rings as the subscriber selects for no answer forwarding. If the subscriber does not answer the call waiting tone, the second caller will be forwarded to voice mail.

From time to time, the Telephone Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited time periods. The Commission will be notified of any offering and a copy of such offering will be provided to the Commission.

DEFINITIONS

Voice Mail - a service using electronic receiving and storing capabilities to receive calls directed to it and store information offered by the caller.

Out Calling - a service that allows the subscriber to provide the calling party not wishing to leave a message with a dial tone so that another local call can be made. This is accomplished by a message instructing the caller to dial an access code which, when dialed, provides the local dial tone. Only local calls can be made through the use of this access code.

Voice Messages and Menus - a service that provides facilities to compose, send, and manipulate voice messages. It also allows the subscriber with assistance from the Company to establish voice menus or sets of actions to be offered to the calling party.

CENTREX SERVICE

RATES

Full Service Centrex Per Line	Monthly Rate	Non-Recurring Rate
Package 1 - Choose up to 10 Features	\$ 10.00	\$100.00
Package 2 - Choose up to 25 Features	\$ 20.00	\$100.00
Package 3 - Choose up to 35 Features	\$ 25.00	\$110.00
Package 4 - Choose up to 45 Features	\$ 30.00	\$120.00

1. These rates, as listed above, are in addition to the Network Access Line Service rates listed elsewhere in this tariff.
2. When Centrex Service is provided, any manual operations at the customer's premises are performed by, and at the expense of the customer.
 - a. Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on a time and material basis at labor rates as specified.

<u>Labor Period</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time, Business Day, Per Technician*	\$30.00	\$15.00
(2) Overtime, Outside the Business Day, Per Technician*	\$45.00	\$22.50
(3) Premium Time, Outside the Business Day, Per Technician*	\$60.00	\$30.00

- a. Basic time rates apply for the time the Company is open for business, Monday through Friday. Overtime rates apply any time outside the business day and all day Saturday. Premium rates apply all day Sunday and on all Company approved holidays.

CENTREX SERVICE (Continued)

FEATURES

Full Service Centrex Features

Account Code Capability	Convenience Dialing
Alternate Answering	Dialing Access to Private Facilities
Call Flip-Flop	Distinctive Ringing
Call Forwarding	Do Not Disturb
(Busy, All, No Answer, Within Group)	Flexible Intercept
Call Hold	Hunting Terminal (Pilot)
Call Park	Intercom
Call Pickup	Last Number Redial
Caller ID	Make Busy (Terminal/Group)
Combined Dial Pulse-DTMF Lines	Music-on-Hold
Direct-inward-dialing	Paging Access
Direct-outward-dialing	Single Digit Dialing
Station-to-Station dialing	Speed Calling Individual (Short)
Call Transfer (DID TO DOD)	Station Transfer Security
Call Waiting	Stop Hunt
Cancel Call Waiting	Three-Way Calling
Consultation Hold	Wake-up Reminder
Dial Access to Attendant	Station-to-Station dialing
Automatic Call Back (Station, Trunk Camp-on)	Authorization Codes
Call Diversion To Attendant	Automatic Route Selection
Data Line Security	Call Waiting (Originating)
Dictation Access and Control	Custom Dialed Account Recording
FX Facilities Access	Directed Call Pickup
Fully Restricted Service	Executive Busy Override
Hunting (Regular, Circular, Preferential)	Expensive Route Warning Tone
Night Service (Fixed, Flexible)	Hunting (Uniform Call Distribution)
Speed Calling Group	Off Hook Queuing
Toll Restricted Service	Remote Access to Business Group Features
Speed Calling Individual (Long)	Station Message Detail Recording
Time of Day Routing	

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CENTREX SERVICE (Continued)

CONDITIONS

Centrex is a central office-based telephone system allowing multiple users at a customer premise the ability to receive and make both intercom calls within the system and other calls outside the system. The Telephone Company will provide Centrex service only from central offices capable of providing the service.

A Centrex system can consist of 2 to 200 lines. Each user will have his or her own line, which will also have an extension number assigned to it for abbreviated intercom dialing.

Features are ordered per Centrex line. Most CLASS features are available with Centrex. The rates and charges shown in this section apply to Centrex users. Other services, not listed in this section, as provided for in the tariffs of the Telephone Company, may be furnished in connection with this service at the rates specified in those tariffs.

Centrex systems require twenty business days to install. After installation, most feature changes require five days to complete.

Centrex is billed on a per line and per feature package basis. Centrex charges are in addition to usage sensitive charges.

If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Telephone Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Centrex service are provided by and remain the property of the Company.

The Company will furnish one alphabetical Centrex and one classified directory listing on a per Centrex Service summary business account, without charge. In addition, the Company will furnish one alphabetical listing for each individual Centrex number, without charge. Additional listings are offered subject to the provisions set forth in this tariff.

CENTREX SERVICE (Continued)

CONDITIONS (Continued)

Each request for establishment of a Centrex system must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting nonrecoverable labor and material costs.

Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

1. Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) Dust free, (2) controlled temperatures ranging from 50 degrees to 86 degrees Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55% maximum.
2. Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.

Rotary dial stations are not capable of accessing all Centrex features shown, preceding in this section.

A Centrex line may be extended to a location outside the same continuous property of the Centrex customer to any location within the wire center at the regular charge for a Centrex line, if a separate telephone number is assigned to this line. If the telephone number assigned to the extended line is the same as a telephone number at the normal location, Off-Premise Extension Service, as set forth in of this Tariff, will apply to the line.

LIABILITY OF THE COMPANY

The obligation of the Telephone Company for interruptions in or failure of service provided under the Centrex Tariff is provided for in of this tariff.

The Company makes no guarantee and assumes no liability whatsoever for the customer's provision of Centrex features and its associated facilities to its patrons, including the inability of the customer to collect any amount purportedly owed to it by its patrons for any reason whatsoever which amounts include, without limitation, any amount associated with disputed toll calls and/or toll fraud.

CENTREX SERVICE (Continued)

DESCRIPTION OF SERVICE

Feature Descriptions

1. Account Code Capability - This feature allows business group station users to enter an account code access plus a three (3) to eight (8) digit account code number prior to dialing.
2. Alternate Answering - This feature allows incoming calls to Centrex service to be automatically forwarded to another line in the group if the called number is busy or does not answer.
3. Authorization Codes - This feature allows a station user to override the assigned restriction level for a single call.
4. Automatic Call Back (Station, Trunk Camp-On) - This feature allows a station user encountering a busy station to be automatically notified when the station or trunk becomes idle.
5. Automatic Route Selection - This feature provides directed routing to the users preferred trunk route list (FX, WATS, Tie Lines, etc.)
6. Call Diversion to Attendant - This feature allows busy diversion and/or no answer diversion if off-hook or does not answer after predetermined ring, to divert to attendant.
7. Call Flip-Flop - This feature allows a user to have two calls in progress with the capability to alternate between them. The initiator converses with one while the other is on hold.
8. Call Forwarding (Busy, All, No Answer) - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. All calls, or only calls reaching a no answer or busy condition, may be forwarded. Fixed forwarding is established and changed by the Company, whereas variable forwarding is established and changed by the station user.
9. Call Hold - This feature allows a station user to place a call in progress on hold.

CENTREX SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

10. Call Park - This feature allows a station user to park a call and then retrieve it again from the same or a different station.
11. Call Pickup - This feature allows a station user to answer incoming calls to another station within his defined pickup group.
12. Call Transfer (DID to DOD, Incoming Only, Internal) - This feature allows a station user to contact a third party while on a call, establish a three-way conversation and then drop off allowing the two other parties to remain connected (Call Transfer-All). The call transfer function may be restricted to incoming calls only or to calls within a particular customer group.
13. Call Waiting - This feature provides a burst of tone to inform a busy station user that another call is waiting.
14. Call Waiting (Originating) - This feature allows a station user to initiate the call waiting feature to a busy station within his customer group.
15. Cancel Call Waiting - This feature provides the ability to disable the Call Waiting Feature for the duration of a call.
16. Combined Dial Pulse - DTMF Signaling - This feature provides for either dial pulse or tone signaling.
17. Consultation Hold - This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.
18. Convenience Dialing - This feature, similar to Single Digit Dialing, allows Centrex customers to call a specific party within the group by dialing a one-digit or two-digit code.
19. Customer Dialed Account Recording (CDAR)* - The CDAR feature allows a customer to add an account number to their own Automatic Message Accounting (AMA) record for allocation of charges on billable outward calls.

CENTREX SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

20. Data Line Security - This feature prohibits interruption to a busy line by any sort of secondary call.
21. Dial Access to Attendant - This feature allows stations connected via tie line access to dial attendant access code
22. Dialing Access to Private Facilities - When a customer has private facilities that are directly terminated to customer premise equipment the customer accesses the facility by dialing/keying a code unique to that facility.
23. Dictation Access and Control - This feature provides for station access to customer provided dictation equipment. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.
24. Direct Inward Dialing (DID) - This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.
25. Direct Outward Dialing (DOD) - This feature allows station users to place external calls to the exchange network without attendant assistance.
26. Directed Call Pickup - This feature allows a station user to answer any incoming call within his customer group by dialing the access code and the ringing station number.
27. Distinctive Ringing - This feature provides different ringing patterns for internal and external calls.
28. Do Not Disturb - This feature gives a station user the capability of making the telephone line appear busy. Incoming calls may be diverted to a different station, or may receive a busy signal, even though the end-user is not using his or her telephone.

CENTREX SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

29. Executive Busy Override - This feature allows a station user to access a busy station.
30. Expensive Route Warning Tone - This feature provides a warning tone indicating a route determined to be expensive for a given location has been selected.
31. Flexible Intercept - This feature provides the automatic routing to intercept calls which cannot be completed because of imposed restrictions, misdialing, etc.
32. FX Facilities Access - This feature provides access to and from a remote exchange network via dedicated trunk facilities.
33. Fully Restricted Service - This feature prohibits access by a station to facilities other than stations within the same customer group.
34. Hunting, Circular - Circular hunting is performed in a sequential manner only when a member's number in the hunt group has been dialed/keyed. Hunting proceeds to the last member in the group, wrapping around to the first member, and ending with the member before the one that was dialed/keyed.
35. Hunting, Preferential - This hunting feature operates on the basis of providing a separate preferential hunting list to one or all members of the hunt group. When a preferred member's number is dialed/keyed and found busy, its preferential hunting list is accessed to determine the hunting sequence that will occur.
36. Hunting, Regular - Regular hunting is performed in a sequential manner only when a member's number in the hunt group has been dialed/keyed. Hunting ends at the last member in the group.

CENTREX SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

37. Hunting, Terminal (Pilot) - This feature is performed only when the pilot number has been dialed/keyed.
38. Hunting, Uniform Call Distribution (ACD) - The ACD feature allows incoming trunk calls to be directed to, and distributed among, a select group of stations.
39. Intercom - This feature allows a station to call other stations within the group by dialing a code, normally one or two digits.
40. Last Number Redial - This feature allows a station user to redial the last number dialed by utilizing an access code.
41. Make Busy (Terminal/Group) - This feature allows the terminal in a hunt group or an entire hunt group to appear busy to incoming calls. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.
42. Music-on-Hold - This feature allows the customer to provide music to the calling party when he has been placed on hold. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.
43. Night Service (Fixed, Flexible) - This feature provides for the routing of calls at night to a predetermined station number. The station may be permanently assigned (fixed) or night answer stations may be programmed each day (flexible).
44. Off-Hook Queuing - This feature allows a station user to remain off-hook and wait for an idle trunk so he may complete his call.
45. Paging Access - This feature provides access to a customer provided loudspeaker system. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.

CENTREX SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

46. Remote Access to Business Group Features - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.
47. Single Digit Dialing - This feature allows speed calling between selected stations in separate groups using a one-digit code.
48. Speed Calling Group - This feature allows more than one station to have access to a shared speed calling list. The shared list may be either short or long.
49. Speed Calling Individual (Long) - This feature allows a user to dial an individual list of selected numbers using an access code and two digits.
50. Speed Calling Individual (Short) - This feature allows a user to dial an individual list of selected numbers using an access code and one digit.
51. Station Message Detail Recording - This feature provides the capability to accumulate call detail information from each station. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.
52. Station-to-Station Dialing - This feature allows station users to call each other using station extension numbers.
53. Station Transfer Security - This feature provides that a call, which has been transferred by one station to a second station which does not answer, will recall the transferring station.
54. Stop Hunt - This feature allows a station user to stop when a particular line is reached in a hunting sequence.

CENTREX SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

55. Three-Way Calling - This feature allows a station user to add a third party to the conversation. (See Consultation Hold and Call Transfer).
56. Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.
57. Toll Restricted Service - This feature allows the customer to block station calls placed to the toll network or to divert them to the attendant.
58. User Transfer - This feature, available to Centrex customers, is identical to Call Transfer - All.
59. Wake-up Reminder - This feature allows station users the ability to program their telephone to ring distinctively at a specific time.

PAYPHONE SERVICE

RATES

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Payphone Service		
Instrument Implemented	Applicable Nonrecurring Charges	Current Business Access Line Rate
Central Office Implemented	Applicable Nonrecurring Charges	Current Business Access Line Rate
Features and Functions		
CO Coin Line Signaling		\$ 2.21
Special Number Assignment	\$ 5.00	
Selective Class of Call Screening		\$ 2.00

CONDITIONS

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one instrument or CO implemented coin line.
4. General Rules and Regulations found in this tariff are applicable to the provision of Payphone Service.
5. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

PAYPHONE SERVICE (Cont'd)

CONDITIONS (Cont'd)

6. A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
7. Applicable Nonrecurring Charges plus actual costs apply for the installation, move or rearrangement of the Network Interface Device (NID) on the customer's premises to establish or reestablish network access.
8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
9. Extensions to a payphone service provider are not permitted.
10. The Multiline business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.
11. Special Number Assignment is available where technically feasible and requested numbers are available.

RESPONSIBILITY OF THE CUSTOMER

1. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.
2. The telephone instrument, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped and/or hearing impaired persons.
- 3.a. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.

PAYPHONE SERVICE (Cont'd)

RESPONSIBILITY OF THE CUSTOMER (Cont'd)

3. (Cont'd)
 - b. Customer's are responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.
4. The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:
 - a. Must be able to access the operator at no charge and without using a coin.
 - b. Must be able to access Directory Assistance.
 - c. Must be able to complete local and toll calls.
 - d. Must be able to access 911 emergency service, where available, at no charge and without using a coin.
 - e. Must be able to access toll free 800/888 Service at no charge and without using a coin.
 - f. Must allow any End User to reach their preferred Long Distance Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10XXX and 101XXXX.
5. Instruments must be labeled or there must be posed in close proximity to the instrument, information including:
 - a. Name, address and (local or toll free) telephone number of the private pay phone owner;
 - b. Procedure for reporting service difficulties and method of obtaining refunds;
 - c. A statement that the instrument is not owned by the Local Exchange Company and that charges for calls made on the instrument are not regulated;
 - d. Dialing instructions;

PAYPHONE SERVICE (Cont'd)

RESPONSIBILITY OF THE CUSTOMER (Cont'd)

5. (Cont'd)
 - e. Operational characteristics such as pre-pay or post-pay;
 - f. Emergency dialing information including dial tone first, coin-free 911 or other emergency access; and
 - g. Where calls are timed, the time limits per call.

6. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.

7. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

VIOLATION OF REGULATIONS

1. Where any customer-owned pay telephone is in violation of this Tariff, the Company will take whatever action is necessary to protect the network and will promptly notify the customer in writing of the violation.

2. The customer shall discontinue use of the customer-owned pay telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.

3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer service until such time as the customer complies with the provisions of this Tariff.

PAYPHONE SERVICE (Cont'd)

INSTRUMENT IMPLEMENTED PAYPHONE SERVICE

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. The company does not offer operator services. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and services are available.
4. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

FEATURES AND FUNCTIONS

1. CO Coin Line Signaling provides signaling on the line notifying the line that the called party has answered and provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.

PAYPHONE SERVICE (Cont'd)

FEATURES AND FUNCTIONS (Cont'd)

2. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are available and it is technically feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
3. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.

DEFINITIONS

Billed Number Screening - allows the customer to identify to the Telephone company that they will not accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third-number billed calls, collect calls, or both.

Central Office (CO) Implemented Coin Line - access line that provides coin signaling.

Demarcation Point - the point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

Network Interface Device (NID) - a device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

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Approved **Effective**
Aug. 2, 2010 **Sept. 1, 2010**
Jean D. Jewell Secretary

VACATION SERVICE

RATES

Monthly
1/2 of the Total
Monthly Network
Access Line Rate And
Any Additional Items Billed As A
Fixed Monthly Service or Surcharge

Vacation Service

CONDITIONS

Vacation service may be requested by the customer for any class of residential network access line service.

Vacation rate service is granted for not less than one month and not more than six months within any consecutive twelve-month period. Vacation rate service may begin on any day of the month.

Sufficient advance notice shall be given to permit arrangements for establishment or extension of vacation rate service or early restoral to complete service.

Complete service will be restored without notice on the last day of the designated vacation service rate period, unless the subscriber requests the Company to restore service sooner or to extend the vacation rate service period (to maximum of six months).

No outward or inward service is provided during the period of suspension.

A Line Connection Charge will apply to the restoral of service.

Any charges made for additional directory listings will continue at the full rate during the vacation period.

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Automatic Dialing and Announcement Devices (ADADs)

An automatic dialing an announcement device (ADAD)dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered. There are two types of ADADs: those used for solicitation calls and those used for non-solicitation calls.

RATES

	<u>Measured</u>	<u>Monthly</u>
Per Access Line		Business Access Line Rate

CONDITIONS

Certification

Before any ADAD, other than one that will be used to deliver a message in response to an emergency, may be connected to the telephone network, the potential user must verify in writing to the Company that the ADAD(s) will have the capacity to comply with the requirements of these tariff provisions and that the user will use the ADAD(s) only in compliance with these provisions.

Regulations

A. The potential user must notify the Company in writing of the intended use of the ADAD(s). The notice shall list the calendar days and clock hours during which the ADAD(s) will be used and shall estimate the message attempts per hour and the average length of completed messages.

Automatic Dialing and Announcement Devices (ADADs)

B. The ADAD user (customer) must notify the Company in writing within 30 days of any changes in the ADAD operation that results in either an increase or decrease in the number of message attempts per hour and/or the average length of completed message

C. The use of automatic dialing and announcement devices (ADADs) that do not automatically disengage the called party's line when the called party hangs up its receiver are absolutely prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to the ADAD's call and has consented to its line being engaged in this manner.

D. ADADs are prohibited from making unsolicited calls before 9:00 AM or after 9:00 PM.

E. ADADs are prohibited from calling public safety numbers such as police, fire and emergency services. ADADs are prohibited from calling unlisted, unpublished or inward WATS numbers. ADADs are prohibited from calling more than one number held by a given called party.

CONSTRUCTION CHARGES

1. GENERAL

Line extensions consist of additions to plant beyond existing leads, and do not include additions to plant along existing telephone utility leads. Line extension charges are applied to subscriber applicants with abnormally long extension requirements to prevent unreasonably burdening the general body of existing subscribers. All line extensions will be owned and maintained by the Company.

Line extension charges set forth in this schedule apply in connection with all types of service when established by means of an extension to the Company's plant consisting of "buried wire" or pole construction, including extensions by means of poles to be owned solely by the Company or jointly with others and by means of contacts or contact space on poles of others. The Company shall determine the type of construction to be used.

In lieu of the charges otherwise applicable, the applicant, if he so elects, may initially clear the right of way, furnish and set the required poles in accordance with the normal construction standards of the Company. In all instances the ownership of facilities shall be entirely vested in the Company.

The locations of line extensions are determined by the telephone company and the distances (including drop wire) are measured along the route so selected.

Construction to serve two or more customers, whether on public right-of-way or private easements, may be used for serving subscribers in general.

CONSTRUCTION CHARGES (Continued)

1. GENERAL (Continued)

The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed 1000 feet per application. Where the total extension exceeds 1000 feet, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads. In addition to the Line Extension Allowance, customers shall receive up to 300 feet of drop wire construction without charge.

Contracts, covering periods not more than three years of telephone service, may be required by the Company as a condition precedent to establishment of the service when line extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule, and shall not interfere with the Company's right to collect amounts as provided elsewhere in its tariff schedule.

Line extension charges assessed to applicants will be based on Rural Electrification (REA) Rules and Regulations when applicable. In case of disagreement or dispute regarding the application of any provisions of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Idaho Public Utilities Commission for ruling.

The estimated cost of the line extensions are payable in advance. In the event of overcharge, refunds to applicants will reflect the difference between the estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed 10% of the estimated extension costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable actual cost shall be made within sixty days after completion of the extension.

2. LINE EXTENSIONS

RATES

A. Line Extensions and Additions within the Base Rate Area:

Extensions and additions to plant necessary
to provide telephone service No Charge

B. Line Extensions and Upgrades outside the Base Rate Area:

a. Upgrades to plant along existing
exchange or toll telephone circuits of
this utility, including 1000 feet of drop
wire construction. No Charge

b. Extension to plant beyond existing exchange or toll telephone circuits of
this utility, including poles and buried wire.

(1) Free Footage Allowance:
The Company will construct at its
expense a maximum of 1000 ft. of
line extension per applicant of
which not more than 300 ft. of
this free footage may be on private
property or along a private road.
The Company will also construct at its
expense a maximum of 300 feet of drop
wire per applicant. No Charge

(2) Extensions to plant and drop wire
construction exceeding free
footage allowance: Actual Cost

CONSTRUCTION CHARGES (Continued)

2. LINE EXTENSIONS (Continued)

B. Line Extensions and Upgrades outside the Base Rate Area: (Cont'd)

- c. For line extensions of unusually long length or high cost, the Company may also estimate the cost of providing radio telephone service. The Company or applicant may request either line extension or radio telephone service and the applicant will pay the actual cost for the chosen option in excess of the free allowance which would be provided under the line extension option.

GROUP OF APPLICANTS

When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Free footage allowances are made only for those prospective subscribers making a written application for service.

All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

An applicant at any premises receives only a single line extension and drop wire allowance regardless of the number of services ordered at that premises.

Applicants ordering service at more than one premises are treated as separate applicants at each premises for purposes of this schedule.

CONSTRUCTION CHARGES (Continued)

GROUP OF APPLICANTS (Continued)

For the purpose of determining project charges, the collective free footage allowance for the group is subtracted from the overall Line Extension footage required for service. The total project cost is then divided equally among all applicants.

Exceptions:

- (1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
- (2) Charges for extensions to plant on private property (including drop wire) are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

CHARGES TO SUBSEQUENT APPLICANTS

When a new applicant can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term. The time is computed from the date service is established for the new applicant.

Where additional construction is required for an applicant to be served from a project less than three years old, the cost

CONSTRUCTION CHARGES (Continued)

CHARGES TO SUBSEQUENT APPLICANTS (Continued)

of the project is computed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

When a project is recomputed as described above, existing subscribers will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based on the remainder of the three-year term. Recomputation of the charges due to the addition of new applicants is made on the assumption that there have been no disconnects.

Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the time extension charges shall be recomputed and refunds made to the initial applicants where applicable.

DISCONNECTS AND REUSE OF FACILITIES

When one or more subscribers on a project disconnect within the three year term, no refund is made of the line extension charge to the disconnected subscribers. Charges to remaining subscribers are not affected by disconnects.

When a subscriber disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.

CONSTRUCTION CHARGES (Continued)

DISCONNECTS AND REUSE OF FACILITIES (Continued)

Where a subscriber is disconnected for any reason and subsequently re-appears for service from the same premises or another premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.

3. REAL ESTATE SUBDIVISIONS

Line extensions into real estate subdivisions will be made by the Company provided 60% of the estimated total cost of such extension is advanced to the Company by the subdivider. The amount so advanced will be refunded to the subdivider when 50% of the estimated total telephone services are connected within the subdivision during a period of five years from date of agreement. The subdivider shall notify the Company in writing when the 50% hook-up has been attained. Final evaluation will be made by the Company.

4. TEMPORARY OR SPECULATIVE SERVICE

Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.

If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

CONSTRUCTION CHARGES (Continued)

4. TEMPORARY OR SPECULATIVE SERVICE (Continued)

In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

5. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases subject to prior authorization of the Idaho Public Utilities Commission:

Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

Line extensions involving underground crossings of railroads, highway or power lines, submarine cable, or along river crossings.

Where construction is required to provide service on a seasonal basis, or to provide Foreign Exchange Service, or to meet other unusual conditions.

Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

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CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

RATES

Rate

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Tariff.

Service Call

If a trouble report results in a service call
and the trouble is found to be in the customer-
provided equipment: \$10.00

CONDITIONS

General

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

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CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT (Continued)

Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Tariff.

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TRUNK HUNTING SERVICE ARRANGEMENTS

RATES

	<u>Monthly Rate</u>
Hunting Service per line or Trunk in a group so arranged	\$3.00

CONDITIONS

Trunk hunting service arrangement is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

When a customer requests that specific sequential numbers be reserved for his future use with additional lines, there will be a monthly charge of 1/3 business access line rate.

LONG DISTANCE MESSAGE RESTRICTION

RATES

	<u>Monthly Rate</u>
Long Distance Message Restriction - Residence	\$2.00
- Business	\$3.00
0+ Blocking	\$1.00
Blocking for 101XXXX1+/101XXXX011+	\$1.00
900/976 Blocking	No Charge

CONDITIONS

1. Long Distance Message Restriction - Local Exchange Service is an arrangement which permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls.
2. Long Distance Message Restriction - Local Exchange Service is provided for use only on individual network access line service and only where the customer has other network access line service on the same premises arranged for unrestricted use of the telecommunications network.
3. The acceptance of collect call messages is not restricted by this arrangement.
4. Blocking for 101XXXX1+ / 101XXXX011+ prevents 101XXXX1+ and 101XXXX011+ calls from being completed. Blocked calls will be routed to an announcement.
5. Blocking Service is offered subject to the availability of existing central office facilities.
6. Provision of 10XXX1+ / 10XXX011+ Blocking does not alleviate customer responsibility for completed toll calls.
7. Other Toll Restrictions type services are available to customer subscribing to 101XXXX1+ / 101XXXX011+ Blocking.
8. This service is offered subject to the availability of mechanized operator type services and existing CO facilities. The provision of this service may require some customers to change their existing telephone number.
9. The Company reserves the right to restrict the screening classes or combinations of classes to standard arrangements.
10. Message Restriction-Local Exchange Services are available only to customers who are served from a central office equipped to provide such services.

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TELEPHONE CALLING CARD

RATES

	<u>Annual Rate</u>
Telephone Calling Card Administrative Charge	\$12.00

CONDITIONS

1. Telephone calling cards or credit cards will be issued only to those persons living within the Company's serving area. Issuance of a telephone calling card or credit card will require the establishment of credit as outlined in this tariff.
2. An administrative charge will be charged to non-subscribers who are issued telephone calling cards or credit cards.

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EMERGENCY REPORTING SYSTEM

RATES

	<u>Monthly Rate</u>	<u>Installation or Move Charge</u>
Basic system including one main station	\$6.00	Applicable Non-Recurring Charges
Additional stations, each	\$3.00	Applicable Non-Recurring Charges

CONDITIONS

The service offered in the Rate preceding is designed for use by unattended emergency reporting departments. A party calling the listed emergency reporting number activates a conference circuit which rings telephones, enabling the caller to report the emergency to answering parties.

Remote answering terminals permit individuals away from home, upon hearing the emergency siren, to call a designated telephone number which will connect them to the emergency reporting system. This feature requires a non-published 1-party business line. It will handle up to three simultaneous calls.

The siren control circuit is a private line, suitable for supervisory control, from the emergency reporting system common equipment to the siren.

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EMERGENCY REPORTING (911) SERVICE

Service

Emergency reporting service (911), is a service where by people in need of assistance may, by dialing 911 from within the service area, gain access to a customer designated and operated Public Safety Answering Point (PSAP) to report an emergency situation.

Description

Emergency reporting services (911) will be provided in the companies exchanges where features and network facilities are capable of performing the prescribed functions.

For purposes of this tariff, 911 services will be provided via a call forwarding process to the 911 provider. The 911 provider is responsible for providing the necessary lines to insure blocking does not occur.

Rates

Rates for each 911 forwarded line subscribed to by the customer will be the relevant Business line rates and charges as identified elsewhere in this tariff.

EMERGENCY REPORTING (911) SERVICE (Cont'd)

Conditions

Emergency reporting service features and network arrangements will be based upon the operating limitations of the Utility's facilities and equipment.

Emergency reporting service is furnished to political subdivisions and municipal corporations of the State of Idaho. The political subdivision or municipal corporation placing an order for 911 emergency service is the customer of the Utility.

The Utility does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to these calls on the customer's premises.

911 service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

The Utility's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where 911 service is offered.

The customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, or will undertake to transfer all 911 calls received to the agency with responsibility for dispatching these services, to the extent such services are reasonable available.

Because the Utility service boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on the property within the geographical boundaries of the customer's public safety jurisdiction.

911 service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 service by the Utility shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Utility obligation toward any third person or legal entity other than the customer.

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EMERGENCY REPORTING (911) SERVICE (Cont'd)

Limitations of Liability

911 service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 service by the Utility shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Utility obligation toward any third person or legal entity other than the customer.

The Utility's entire liability to any person for interruption or failures of 911 service shall be limited to the terms specified in this section and other sections of the tariffs.

Absent a demonstration of fraudulent conduct, willful misconduct, gross negligence or violation of law, the Utility's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Utility or otherwise shall be limited to an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.

Except for willful misconduct or gross negligence of the Utility, each end user and customer also agrees to release, indemnify, and hold harmless the Utility, its agents, employees and assigns from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made instituted, or asserted by the end user, customer, or by any other person or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the end user, customer or others.

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CONCURRENCES

MESSAGE TOLL TELEPHONE SERVICE

ACCESS SERVICES

The Rural Telephone Company concurs in the filed tariffs of the Mountain State Telephone and Telegraph Company, dba US West Communications Inc., (also know as Mountain Bell), together with amendments and successive issues thereof, for the purpose of providing message toll telephone service, between its points when no other telephone company jointly provides the message toll service with the Company.

The Rural Telephone Company is an issuing carrier in the Idaho Rural Exchange Carriers Access Service Tariff No. 2 utilized for the provision of access service.

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EXCHANGE MAPS

The following exchange maps are attached to this tariff:

Atlanta

Boise River

Prairie

Three Creek

Sharp

Tipanuk