

AT&T CORP.  
IDAHO  
RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF  
ISSUED: OCTOBER 12, 2012  
EFFECTIVE: NOVEMBER 1, 2012

TITLE PAGE  
PAGE 1  
RELEASE: 0

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Effective November 1, 2012, the AT&T Corp. Idaho Residential Local Exchange Services Tariff hereby supersedes and replaces the AT&T Communications of the Mountain States, Inc. Idaho Residential Local Exchange Services Tariff in its entirety.

AT&T CORP.

RESIDENTIAL LOCAL EXCHANGE SERVICES

REGULATIONS

AND

SCHEDULES OF RATES

IDAHO

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

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<sup>sm</sup> Service Mark of AT&T.

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

AT&T CORP.  
IDAHO

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JULY 1, 2016  
EFFECTIVE: JULY 31, 2016

SECTION 1  
PAGE 1  
RELEASE: 2

1. APPLICATION OF PRICE LIST

1.1 APPLICATION

This Price List applies to the furnishing of Local Exchange Services defined herein by AT&T Corp. for the state of Idaho, (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within their Local Service area. Services, features and functions will be provided where facilities, including but not limited to: billing capability, technical capability and the ability of AT&T to purchase service elements become available without unreasonable expense to the Company, as determined in the Company's sole discretion.

The provision of Residential Local Exchange Services is subject to existing regulations and terms and conditions specified in this schedule and the Company's current price list, and may be revised, added to, or supplemented by superseding issues.

AT&T reserves the right to offer its Customers a variety of services as deemed appropriate by the Company.

Except as may otherwise be specified in this price list, service is provided on the basis of a minimum period of at least one month, 24-hours per day, seven days a week. For the purpose of computing charges in this price list, a month is considered to have 30 days.

On or after March 18, 2016, the Company will discontinue the following services originating and terminating: Bill to a Third Number, Busy Line Verify/Interrupt, Collect, and Person-to-Person.

On or after July 31, 2016, the Company will no longer allow billing of calls to a Commercial Credit Card.

On or after October 1, 2016, the Company will discontinue AT&T CIID/891 Calling Card services.

(N)  
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(N)  
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(M)

(M) Material moved to Page 2 of this Section.

(M)  
(N)

Advice No. 2016-05

Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
July 31, 2016  
Boise, Idaho

1. APPLICATION OF PRICE LIST

1.2 PRICE LIST FORMAT

Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially in each Section. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.

Release numbers also appear in the upper right hand corner of the page. These numbers are used to determine the most current page on file. For example, a Release 4 page cancels a Release 3 page.

There are nine levels of alphanumeric coding. Each level is subservient to its previous higher level. The following is an example of the numbering sequence used in this Price List.

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a)I.
- 2.1.1.A.1.(a)I.(i)
- 2.1.1.A.1.(a)I.(i)(1)

These Price List revision symbols will appear in the right hand margin, when applicable.

- (C) - To signify changed regulation
- (D) - To signify discontinued material
- (I) - To signify rate increase
- (M) - To signify material moved from or to another part of the Price List with no change, unless there is another symbol present
- (N) - To signify new material
- (R) - To signify rate reduction
- (T) - To signify a change in text but no change in rate or regulation

1.3 Trademarks and Service Marks

Trademarks and Service Marks to the extent, if any, used throughout this price list, are Trademarks and Service marks of AT&T Corp. and are as specified in the Master Table of Contents and/or the appropriate Service Section of this Price List.

(M) Material moved from Page 1 of this Section.

Advice No. 2016-05

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

The Company undertakes to provide the services offered in this Price List on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one-way or two-way communication to or from a demarcation point on the Customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this Price List.

The provision of Local Exchange Services is subject to existing regulations and terms and conditions specified in this schedule and the Company's current Price List, and may be revised, added to, or supplemented by superseding issues.

Services, features and functions will be provided where facilities including but not limited to: billing capability and technical capabilities are available without unreasonable expense to the Company and the ability of the Company to purchase Unbundled Network Elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this Price List upon 30 days notice and to modify its terms and conditions on 10 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time.

A month is considered to have 30 days for the purpose of computing charges in this Price List.

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## 2. GENERAL REGULATIONS

### 2.1 UNDERTAKING OF THE COMPANY (continued)

#### 2.1.2 Terms and Conditions

Customers may be required to sign written service orders that may contain or reference a specific description of the service ordered, the rates to be charged, and the terms and conditions in this Price List. The Customer may also be required to execute any other documents as may reasonably be requested by the Company in connection with the provisioning of Residential Local Service.

Where AT&T discovers, through credit scoring, unconfirmed identification or for other reasons, that Applicant should supply further information, Applicants may be required to complete a written application prior to provision of service. AT&T may refuse to service until it has received a completed application, confirmed an applicant's identity and has received payment of any applicable advanced payment or deposit in compliance with Commission rule.

The services will be provided on a month-to-month basis at the then current month-to-month rates unless terminated by either party. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service orders, if any, and this Price List prior to termination. The Customer's rights and obligations incurred under this Price List, which by their nature extend beyond termination of service, shall survive such termination.

#### 2.1.3 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.4 Provision of Equipment and Facilities

The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Price List. The Company does not guarantee availability, except as stated or expressly provided for in this Price List.

The Company shall use reasonable efforts to maintain facilities and equipment that is furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, and attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the Customer.

Equipment the Company provides or installs at the Customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided, installs or has installed on its behalf.

The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Price List, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Price List and to the maintenance and operation of such facilities.

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.4 Provision of Equipment and Facilities (continued)

When the facilities or equipment of other companies are used by the Customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees.

2.1.5 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate the use of existing facilities or additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

The furnishing of service under this Price List is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.6 Customer Equipment

A Customer may transmit or receive information or signals via the facilities of the Company by use of Customer-provided equipment.

Customer-provided equipment on the Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer.

The Customer is responsible for ensuring that Customer-provided equipment and wiring connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and facilities by the connection, operation, or maintenance of such Customer-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the Customer's expense.

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.6 Customer Equipment (continued)

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Residential Local Exchange Services and the channels, facilities, or equipment of others shall be provided by the Company, at the Customer's expense.

Local Exchange Services may be connected to the services or facilities of other communications carriers only when authorized by and in accordance with the terms and conditions of this Company's Price List and the price lists/tariffs of the other communications carriers that are applicable to such connections.

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this Price List.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action, as it deems necessary to protect its facilities, equipment and personnel. AT&T may immediately and without notice deny service when the Customer (a) subjects AT&T or non-AT&T personnel to hazardous conditions, (b) circumvents AT&T's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other company services.

In such case, the Company will make a reasonable effort to give the Customer prior notice before denying services.

In accordance with the order of the FCC (Docket CC-NO. 20828), Customer premises equipment, as defined by the FCC, will not be provided by the Company, except as otherwise permitted by the FCC.

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.7 Abuse and Fraudulent Use

As permitted pursuant to Idaho Commission rules, service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may, immediately and without written notice to the Customer, discontinue or suspend, or refuse to furnish any and/or all service(s) without incurring any liability if the Company deems that such action is necessary to prevent or to protect against abuse or fraud or to otherwise protect its personnel, agents, facilities, assets or services.

Except for willful misconduct, the discontinuance or suspension of service by the Company does not relieve the Customer of any obligation to pay the Company for charges due and owed for service furnished up to the time of discontinuance or suspension.

The abuse of Service is prohibited. The following activities constitute abuse: Using Service to make calls which might reasonably be expected to frighten, abuse, torment, or harass another; Using Service in such a way that it interferes unreasonably with the use of the service by others; rearranging, tampering with or making connections not authorized by this Price List to any network components used to furnish service; using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices, or electronic devices.

The fraudulent use of, or the intended or attempted fraudulent use of the Service is prohibited.

2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY

2.2.1. Service Liability

The Company's liability, if any, for its willful misconduct is not limited by this Price List. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair, or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the AT&T local exchange services for the period for which damages are awarded.

The Company shall be indemnified and saved harmless by the customer against any and all:

-claims for libel, slander, and infringement of patent, trademark, or copyright arising from transmission of material over the use of Company facilities.

-claims for infringement of patents arising from combinations or use of the apparatus and systems of the customer in connection with facilities furnished by the Company.

-all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

-errors in translating, transmitting, receiving, or delivering messages by telephone, TDD, or any other instrument over the facilities of the Company or connecting carriers in the absence of gross negligence or willful misconduct.

No carrier participating in this service shall be liable for any act or omission of any other carrier also participating in the service.

The Company shall not be liable for any act or omission of any other company whose facilities or services are used in connection with the facilities or services of the Company.

The Company does not guarantee nor make any warranty with respect to facilities provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability, whether suffered, made, instituted, or asserted by customer or by any other party or person, for any personal injury or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of the equipment provided.

2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY (continued)

2.2.1. Service Liability (continued)

No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppels, with respect to any service offered under this Price List. The Company will defend the Customer and authorized user against claims of patent infringement arising solely from the use by the Customer or authorized user of services offered under this Price List and will indemnify such Customer or authorized user for any damages awarded based solely on such claims.

The Company's failure to provide or maintain service under this Price List shall be excused by labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond the Company's reasonable control.

The Company shall not be liable for any act of fraud by any customer.

The Company shall not be liable for any defacement of or damage to the premises of a customer resulting from the furnishing of any service by the Company on the premises, or by the installation or removal of such instruments, apparatus and associated wiring, when the defacement or damage is not the sole result of negligence of the agents or employees of the Company.

This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this Price List as a Credit Allowance for Interruptions or under Service Quality Guarantees.

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## 2. GENERAL REGULATIONS

### 2.2 LIABILITY OF THE COMPANY (continued)

#### 2.2.2. Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

#### 2.2.3. Credit Allowance for Interruptions

Except as may otherwise be specified in this Price List, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer, are credited to the Customer at the proportionate monthly charge (1/30 of the service monthly recurring charge) involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the Price List, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the Price List. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Price List, the Customer is responsible for providing electric power.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.1. Customer Responsibilities

The Customer shall be responsible for:

The payment of all applicable charges pursuant to this Price List;

Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or the noncompliance by the Customer with these regulations, or by fire or theft or other casualty on the Customer premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment or facilities, space, and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

Obtaining, maintaining, and otherwise having full responsibility for all easements necessary for installation of any associated equipment or facilities used to provide Local Services to the Customer from the property line to the location of the equipment installed on the Customer's premises. Any costs associated with obtaining and maintaining the easements described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, and may be charged by the Company, to the Customer;

Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, agents and/or suppliers shall be installing or maintaining the Company's facilities and equipment. The Company reserves the right to refuse to install its equipment in a hazardous area. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (continued)

2.3.1. Customer Responsibilities

The Customer shall be responsible for: (continued)

Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under this section;

Granting or obtaining permission for Company agents or employees to enter the premises of the Customer for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

2.3.2. Claims

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend, and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

Any loss, destruction, or damage to property of the Company or any third party, or the death or injury to persons, including but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2. GENERAL REGULATIONS

2.4 PAYMENTS AND CHARGES

2.4.1. Establishment and Reestablishment of Credit

The Company may conduct a credit investigation, as permitted by State of Idaho rules, of each consumer service Customer or applicant prior to accepting the agreement, Customer deposit, or advance payment. A Customer whose service has been discontinued for non-payment of bills may be required to pay bills due the Company for regulated telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

If service is established and it is subsequently determined that the applicant is indebted to the Company for service previously furnished, the Company may suspend or terminate, in compliance with Idaho rules, such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

2.4.2. Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the Customer.

The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this Price List. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a prorata basis.

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## 2. GENERAL REGULATIONS

### 2.4 PAYMENTS AND CHARGES (continued)

#### 2.4.3. Billing Disputes

The Customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, AT&T shall notify the Customer of any amount determined by AT&T to be correctly charged and, such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Price List.

#### 2.4.4. Advance Payments

The Company may require a Customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

In accordance with the Company's practice of requiring that all regularly recurring charges for services, equipment, and facilities be paid monthly in advance, an applicant for service will be required to pay the charges applicable together with at least one month's rates for the services, equipment, and facilities applied for. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

2. GENERAL REGULATIONS

2.4 PAYMENTS AND CHARGES (continued)

2.4.5. Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to the Company. The deposit shall not exceed two (2) months' charges for local exchange service.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

A deposit is returned to the Customer with accrued interest, less any amounts due the Company when service is disconnected. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

2.4.6. Returned Check Charges

In addition to any late payment charges specified in this Price List, whenever a check has been dishonored by non-acceptance or non-payment, fees will apply as provided in section 28-22-105 of the Idaho Code.

2. GENERAL REGULATIONS

2.4 PAYMENTS AND CHARGES (continued)

2.4.7 Minimum Period Charge

The minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

2.4.8 Late Payment Charge

Subject to billing and systems availability, when a bill or estimated bill for AT&T Residential Local Exchange Service charges is presented to the Customer, any amounts for which payment has not been received within 30 calendar days of the invoice date will be considered delinquent. The Customer may be assessed a Late Payment Charge on any delinquent account balance. The period subject to the Late Payment Charge shall commence on the 31st calendar day after the invoice date, and continue from month to month until the delinquent balance is resolved. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at that time. The Late Payment Charge shall be an amount equal to the outstanding delinquent balance multiplied by the applicable interest rate. The interest rate shall be 0% annually, simple interest (0.0% per month, simple interest).

In the event a Customer disputes, in good faith, the validity of any AT&T Local Exchange Service charges appearing on its invoice, as specified in Section 2.4.3 preceding, the amount of these disputed charges will be excluded from the total delinquent balance while the dispute is pending. If the Company sustains the charges after investigating the dispute, the applicable Late Payment Charges shall be deemed correct and binding on the Customer. If, alternately, the Company credits the charges after investigating the dispute, the Late Payment Charges will not apply.

Late payment charges do not apply until after the due date of the bill on which the usage charges first appear.

2.4.9 Idaho Telephone Service Assistance Program Surcharge

(T)

This surcharge supports the cost of administering telephone assistance discounts for low income Idaho Customers. The Idaho Telephone Service Assistance Program Surcharge in an amount as set forth by the Idaho Public Utilities Commission applies per line and will appear on Customer's local bill.

(D)

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AT&T CORP.  
IDAHO

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: OCTOBER 12, 2012  
EFFECTIVE: NOVEMBER 1, 2012

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2. GENERAL REGULATIONS

2.4 PAYMENTS AND CHARGES (continued)

2.4.10 Convenience Fee For Payment Made With A Company Representative

A fee will apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was originated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

A. Rates and Charges

|                       |        |
|-----------------------|--------|
| Per Telephone Request | \$5.00 |
|-----------------------|--------|

2. GENERAL REGULATIONS

2.5 CANCELLATION, DISCONTINUANCE AND CHANGES

2.5.1. Cancellation of Service

Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

The charges described above will be calculated and applied on a case-by-case basis.

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay to the Company the following:

All non-recurring charges reasonably expended by the Company to establish service to the Customer, and

Any disconnection, early cancellation, or termination charges reasonably incurred and paid to third parties by the Company, and

All recurring charges specified in the applicable price list for the balance of the then current term, and

Any other charges set forth in this price list or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this price list.

2. GENERAL REGULATIONS

2.5 CANCELLATION, DISCONTINUANCE AND CHANGES (continued)

2.5.2. Discontinuance of Service

The Company may discontinue or refuse to furnish any and/or all service(s) to the Customer or Applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets, or services.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

If a customer who has subscribed to an AT&T package plan for AT&T Long Distance and Local Service has the AT&T Long Distance Service disconnected for non-payment, the customer will not be allowed to make direct dialed toll calls. The customer will remain on the package plan.

If a customer who has subscribed to an AT&T local service plan that includes features is in arrears for the payment for such features, the customer may be placed on a basic local plan without features or a basic local plan with fewer features.

In the event the Company incurs fees or expenses, including attorneys' fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

The Company may, without incurring any liability, discontinue or suspend service without notice, or refuse service, if:

The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, its past or current use of communications services, or its planned use of the Company's service(s); or

The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the Price List charges for the service by:

2. GENERAL REGULATIONS

2.5 CANCELLATION, DISCONTINUANCE AND CHANGES (continued)

2.5.2 Discontinuance of Service (continued)

Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Price List; or

Using tricks, schemes, false or invalid numbers, false credit devices, or electronic devices; or any other fraudulent means or devices.

Any material portion of the facilities used by the Company to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; or

Any governmental order or directive calls for the discontinuation of service, the Customer alters the services to be provided, or the Customer violates an applicable law or regulation.

The Company may, without incurring any liability, discontinue or suspend service with notice, or refuse service, if:

The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of service(s); or

The Customer states that it will not comply with a request of the Company for deposits or advance payments, as specified in this Price List; or

The Customer uses service without payment for the service or the Customer fails to pay any amounts owing to the Company for services to which the Customer subscribes or had subscribed or used.

2.5.3. Changes in Service

If the Customer makes or requests material changes in service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.5.4. Restoration of Service

When a Customer's service has been disconnected in accordance with this Price List and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

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2. GENERAL REGULATIONS

2.5 CANCELLATION, DISCONTINUANCE AND CHANGES (continued)

2.5.4. Restoration of Service (continued)

If a service has been suspended, discontinued or disconnected for nonpayment, service will be re-established upon receipt of all charges due, in accordance with Commission rule, which includes charges for services and facilities during the period of suspension and which may include a service restoral fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoration service will be effected upon bank clearance of the check.

If any Customer's service is restored after having been discontinued in accordance with this Price List but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoral of service charge.

2.6 ASSIGNMENT OR TRANSFER OF SERVICE

The Customer may not assign or transfer its rights or duties in connection with the without the written consent of the Company. The Company may assign its rights and duties (a) to any subsidiary, parent company, or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

2.7 NOTICES AND COMMUNICATIONS

All notices or other communications required to be given pursuant to this Price List will be in writing except where notice is provided in this Price List. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

2. GENERAL REGULATIONS

2.8 EMERGENCY NUMBER SERVICE (911 AND E911)

2.8.1 Description

This Price List provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed. The telephone user who dials the 911 number will not be charged for the call. (T)  
(T)

Both 911 and E911 service are only available from Company switching facilities (where available) and via Company services that are equipped to provide and that do provide 911 or E911 service. The Company shall provide to the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI and/or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.

Universal Emergency Number Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911" from service users within a 911 service district.

Two types of 911 service are offered:

Basic 911 Service (911)

Provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.

Enhanced 911 Service (E911)

Provides additional features, such as selective routing of 911 calls to a specific PSAP and Automatic Number Identification.

The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

2. GENERAL REGULATIONS

2.8 EMERGENCY NUMBER SERVICE (911 AND E911) (continued)

2.8.2 Emergency Telephone Service Charge

The Company may assess Customers a fee, on a recurring basis, non-recurring basis, or both, to recover the costs incurred by the Company for providing 911 service, and may, where required or permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.

Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

2.8.3 Rules, Regulations and Terms and Conditions

The Company will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).

The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

The services provided pursuant to this Price List do not include the monitoring of facilities to discover errors, defects and malfunctions in 911 or E911 services, facilities, or operations, nor does the Company undertake such responsibility. The Customer shall be responsible for making such operational tests as, in the judgment of the Customer, are required to determine whether 911 and E911 calls are functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.

The Company's liability to the Customer, to any party dialing 911 using the Customer's facilities, or to any other party or persons, for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or real functions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits, which may be given for an out-of-service condition. This limitation of liability shall be in addition to any other limitations contained elsewhere in this Price List.

## 2. GENERAL REGULATIONS

## 2.8 EMERGENCY NUMBER SERVICE (911 AND E911) (continued)

## 2.8.3 Rules, Regulations and Terms and Conditions (continued)

The Customer agrees to release, indemnify, defend, and hold harmless the Company from any all claims, suits, proceedings, expenses, losses, liabilities, or damages (Claims) by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting any such Claims.

## 2.9 PROVISION FOR CERTAIN LOCAL TAXES AND FEES

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by Company from each such Customer, an amount sufficient to recover any such tax or fee and may list the amount separately on the bill.

2. GENERAL REGULATIONS

2.10 DEFINITIONS

911 Service Area

The geographic area in which a particular PSAP will respond to all 911 calls and dispatch appropriate emergency assistance.

Automatic Location Identification (ALI)

An E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g., secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI)

Provides for the telephone number of the calling party to be forwarded to the PSAP.

Company or Name of Company

AT&T Corp.

Customer

The person or legal entity that subscribes to service under this Price List and is responsible for payment of Price List charges for services furnished to that Customer.

Customer Premises

A Customer premises is all space in the same building occupied by a and all space occupied by the same Customer in different buildings on contiguous property.

Demarcation Point

The point at which common carriers terminate communications cabling in a building.

Emergency Service Number (ESN)

An ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

2. GENERAL REGULATIONS

2.10 DEFINITIONS (continued)

Exchange Area

An Exchange Area is the geographical area served by a Rate Center.

Local Exchange Service

A service that permits calling to stations in the Customer's Local Service Area.

Local Service Area

A Local Service Area is the region, comprised of one or more complete Exchange Area(s), within which a Customer can call another station at the rates and charges as specified in this Price List.

Public Safety Answering Point (PSAP)

A communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.

Residential Local Service

Residential Local Service provides the Customer with an access line and usage within a Local Calling Area for the transmission of two-way interactive switched voice or data communications. The primary use of the service is of a domestic nature and the business use, if any, is merely incidental.

Universal Emergency Number Service

A telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911". The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

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ISSUED: OCTOBER 12, 2012

EFFECTIVE: NOVEMBER 1, 2012

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3. LOCAL SERVICE AREAS

3.1 SERVICE AREAS - EXCHANGES

3.1.1 General

AT&T Residential Local Service provides the Customer with an access line, optional features, and usage within a Local Calling Area for the transmission of two-way interactive switched voice or data communications.

An exchange serves a particular geographical area that the Company designates within the boundaries of Idaho for the purpose of providing local exchange service for that area in which it is furnished. Service will be provided where facilities, billing capability and the ability of the Company to purchase service elements become available without unreasonable expense to the Company, as determined in the Company's sole discretion.

AT&T Residential Local Service will be available in CenturyLink UNE Zone 1 and Zone 2.

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

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ISSUED: OCTOBER 12, 2012

EFFECTIVE: NOVEMBER 1, 2012

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4. PROMOTIONAL OFFERINGS

4.1. PROMOTIONAL OFFERINGS DESCRIPTION

From time to time, AT&T will introduce promotional offerings. AT&T may offer services at a reduced rate, free of charge, or offer incentives including gift certificates and coupons for promotional, market research, or rate experimentation purposes. Such offerings will be for a limited duration.

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

5. NON-RECURRING CHARGES

5.1 Description

AT&T residential local exchange services are subject to one time service order charges for providing, moving, changing, restoring and rearranging new or existing access lines on a per-line basis.

A Record Order Charge is applied to existing Residential Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge.

When a Customer requests a change to an existing directory listing that does not involve a number change a directory listing charge will apply.

When a Customer moves within the same serving wire center and requests to keep their existing telephone number a near move charge will apply.

When a Customer's service has been disconnected but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoral of service charge.

When the Customer requests that the location of the network interface device (NID) be other than that designated by the Company a network interface device charge applies rather than the Initial Premise Visit Charge and Labor Charges.

5. NON-RECURRING CHARGES

5.2 Rates and Charges

| Service Order Charge-                | Non-recurring<br><u>Charge</u> |
|--------------------------------------|--------------------------------|
| New Service- Primary Line            | \$ 65.00                       |
| Each additional installation         | \$ 65.00                       |
| Record Work Only                     | \$ 13.50                       |
| Directory Listing Change             | \$ 8.00                        |
| Change Service -                     |                                |
| Calling Feature                      | \$ 13.50                       |
| Telephone Number Change              | \$ 25.50                       |
| Carrier Change -                     |                                |
| Primary IntraLATA                    | \$ 5.00                        |
| Primary Long Distance                | \$ 5.00                        |
| Customer Near Move Charge -          | \$ 65.00                       |
| Restoral of Service Charge -         | \$ 20.00                       |
| Network Interface Device move charge | \$ 500.00                      |

6. CUSTOM CALLING SERVICE

6.1 Description

Custom Calling Service is an optional service arrangement of central office services furnished to individual line Residential Local Exchange Service Customers. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

6.2 Custom Calling Feature Definitions

Anonymous Call Rejection (ACR)

Permits the Customer to reject calls from persons who have activated a call blocking option to prevent display of their name and phone number. All blocked calls will be intercepted by a recording that will give the caller information on options to complete their call.

Call Forwarding Busy - Call Alert

Provides the Customer with an alert that a call has come in over the same line the Customer is utilizing to access the Internet. The call is forwarded to the internet service provider (ISP) whereby the Customer will have the option of taking the call or sending a pre-recorded message to the caller. This feature is available with third party vendors who have arranged for a proprietary ordering interface with AT&T, which will allow the vendor to order this service on behalf of the Customer.

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Call Forwarding - Selective

Allows the Customer to forward only those calls from telephone numbers on their "Call Forwarding - Selective" list (up to fifteen numbers). When activated, only incoming calls that appear on the list will be forwarded to the remote location. Customers can forward calls to any local or long distance telephone number.

Call Forwarding - Transfer

Allows a Customer to transfer an incoming call to any dialable telephone number, including a long distance number, and hang up without disconnecting the call. The Customer may also add a third party to an existing incoming call.

6. CUSTOM CALLING SERVICE

6.2 Custom Calling Feature Definitions (continued)

Call Forwarding - Variable

When activated by the Customer via dialed access voice prompt menus, automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature.

Call Return (includes ACR)

Permits the subscriber to automatically redial the last incoming call by dialing a code. The last number does not have to be known or have been answered. Activation must occur before another incoming call or a call waiting indication is received by the Customer.

Call Screening

Permits the Customer to designate up to six telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement, which will indicate that calls are not being taken at this time.

Call Trace

Once the Customer activates this feature by dialing an AT&T designated code, the incoming telephone number is traced and provided to law enforcement officials. The traced number is not provided to the Customer.

Call Waiting

Provides a tone signal when a second call is coming in on a busy line. Allows the second call to be answered without disconnecting from the existing call. Allows switching between the calls when desired. Allows either call to be ended at any time. This feature lets the Customer know when someone else is calling and allows the call to be received without having two lines. This feature is not compatible with Call Forwarding Busy.

Call Waiting ID

Feature is available if the Customer does not already have Call Waiting and Caller ID with Name. Customer will hear the Call Waiting tone and will be able to see caller information for the waiting call on their Caller ID display.

6. CUSTOM CALLING SERVICE

6.2 Custom Calling Feature Definitions (continued)

Caller ID with Name (Includes ACR)

Displays the listed name associated with the incoming telephone number. The name will be delivered to a Customer-provided display device attached to the Customer's telephone line, telephone or answering machine with a built-in display screen.

Caller ID (Number Only)

Displays the telephone number, date and time to a Customer-provided display device attached to the Customer's telephone line, telephone or answering machine with a built-in display screen. Only available when Caller ID with Name with ACR is not available.

Custom Ring 1

Permits the Customer to receive calls dialed to two separate telephone numbers without having a second access line. Distinctive ringing is provided for the additional telephone number to facilitate identification of incoming calls.

Custom Ring 2

Permits the Customer to receive calls dialed to three separate telephone numbers without having a second or third access line. Distinctive ringing is provided for the additional telephone numbers to facilitate identification of incoming calls.

Custom Ring 3

Permits the Customer to receive calls dialed to three separate telephone numbers without having a second or third access line. Distinctive ringing is provided for the additional telephone numbers to facilitate identification of incoming calls. Custom Ring 1 and 2 are required.

Distinctive Ringing Service

Permits the Customer to establish a list of up to 15 numbers that have priority. When an incoming call is received from any of these priority numbers, the Customer will hear a distinctive ring.

6. CUSTOM CALLING SERVICE

6.2 Custom Calling Feature Definitions (continued)

Pay-Per-Use Features

Allows Customers to use Automatic Call Return, Repeat Dialing, and Three-Way Calling on a pay-per-use basis. The Customer is charged for a successful activation of a feature. These features are capped at 10 uses per month.

Repeat Dialing

Activated by the Customer dialing a code, the last outgoing call placed by the Customer is automatically redialed. If the line is not busy, the call will complete. If the line is busy, the Customer will hear a confirmation tone, then hang up. Once the Customer hangs up, the network will monitor the busy/idle status of both lines every 45 seconds for up to 30 minutes.

Speaking Call Waiting

Provides an audible announcement of the incoming caller's name. The Customer hears the Call Waiting tone followed immediately by the calling party's name.

Speed Dialing 8

Allows the Customer to use preprogrammed one digit dialing to complete calls (local or long distance). Up to 8 numbers may be stored in memory. Not compatible with Speed Dialing 30.

Speed Dialing 30

Allows the Customer to use preprogrammed one or two digits dialing to complete calls (local or long distance). Up to 30 numbers may be stored in memory. Not compatible with Speed Dialing 8.

Three-Way Calling

Permits the Customer to add a third party to an established connection without the assistance of an Operator.

6. CUSTOM CALLING SERVICE

6.3 Rates and Charges

| <u>Custom Calling Features</u>            | <u>Non-Recurring<br/>Charge<sup>(1)</sup></u> | <u>Monthly<br/>Charge</u> |
|---|---|---------------------------|
| Anonymous Call Rejection                  | No Charge                                     | No Charge                 |
| Call Forwarding Busy - Call Alert (TLHGH) | \$ 13.50                                      | \$ 5.00 (I)               |
| Call Forwarding - Selective (TLFCL)       | \$ 13.50                                      | \$ 5.00                   |
| Call Forwarding - Transfer                | \$ 13.50                                      | \$ 6.00                   |
| Call Forwarding - Variable (TLFQ4)        | \$ 13.50                                      | \$ 5.00                   |
| Call Return                               | \$ 13.50                                      | \$ 5.00                   |
| Call Screening                            | \$ 13.50                                      | \$ 5.00                   |
| Call Waiting                              | \$ 13.50                                      | \$ 7.99                   |
| Call Waiting ID                           | No Charge                                     | No Charge                 |
| Caller ID with Name and Number            | \$ 13.50                                      | \$ 9.99                   |
| Custom Ring 1                             | \$ 13.50                                      | \$ 5.00                   |
| Custom Ring 2                             | \$ 13.50                                      | \$ 2.50                   |
| Custom Ring 3                             | \$ 13.50                                      | \$ 2.50                   |
| Distinctive Ringing Service               | \$ 13.50                                      | \$ 3.50                   |
| Repeat Dialing                            | \$ 13.50                                      | \$ 5.00                   |
| Speaking Call Waiting                     | \$ 13.50                                      | \$ 2.95                   |
| Speed Dialing 8                           | \$ 13.50                                      | \$ 2.00                   |
| Speed Dialing 30                          | \$ 13.50                                      | \$ 3.50                   |
| Three-Way Calling                         | \$ 13.50                                      | \$ 5.00                   |

Note 1: One Non-Recurring Charge applies when multiple features are ordered at the same time.

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ISSUED: OCTOBER 12, 2012  
EFFECTIVE: NOVEMBER 1, 2012

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6. CUSTOM CALLING SERVICE

6.3 Rates and Charges (continued)

| <u>Custom Calling Features</u>         | <u>Non-Recurring Charge</u> <sup>(1)</sup> | <u>Monthly Charge</u> |
|--|--|-----------------------|
| Pay- Per-Use Features <sup>(1)</sup> - |  | <u>Per Use</u>        |
| Call Return                            | No Charge                                  | \$ 0.95               |
| Repeat Dialing                         | No Charge                                  | \$ 0.95               |
| Three-Way- Calling                     | No Charge                                  | \$ 0.95               |
| Call Trace                             | No Charge                                  | \$ 1.00               |

Note 1: Capped at 10 uses per feature, per month, except call trace.

Advice No. 2012-11

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**November 1, 2012**  
**Boise, Idaho**

## 7. CALL BLOCKING OPTIONS

## 7.1 Description

Caller ID blocking is available on a per call basis and is automatically enabled for all Customers with AT&T residential local exchange service. It is activated by dialing \*67 prior to placing a call. Blocking will be activated for that outgoing call only.

Caller ID Blocking is available on a per line basis at the Customer's request. All calls are automatically blocked when a Customer subscribes to line blocking unless the blocking feature is deactivated. If a customer subscribes to line blocking, he/she can deactivate blocking by dialing \*82 prior to placing a call. Blocking will be deactivated for that outgoing call only.

Billed Number Screening is available on a per line basis at the Customer's request. Collect calls or calls billed to a third number or both are blocked.

International Call Blocking is available on a per line basis at the Customer's request. Direct dialed 011 and 1010 XXX 011+ outgoing calls are blocked.

Carrier Access Code Blocking is available on a per line basis at the Customer's request. Direct dialed 1010 XXX 1+ and 1010 XXX 011+ outgoing calls are blocked from going over an alternate carriers network.

Pay-Per-Use Feature blocking is available on a per line basis at the Customer's request. Activation of repeat dialing, automatic call return, three-way calling or all three is blocked.

Long Distance Restriction (Toll Restriction) prohibits the completion of billable toll calls. Customers are able to complete the following types of calls: local calls, 411 (Directory Assistance), 911 (Emergency Service) and 8XX (toll free) calls. Attempts to complete billable toll calls (1+, 0+, 0-, 1010-XXX, 976, 900 or 700) will be blocked. Customers subscribing to Toll Restriction will have the option of placing toll calls using the Company's calling card, if calls are placed from lines that are not equipped with Toll Restriction. Customers subscribing to Toll Restriction will also have the option of accepting or rejecting collect and third number billed calls.

Customers subscribing to Toll Restriction are responsible for the payment of all completed calls. This service is provided where facilities and operating conditions permit.

7. CALL BLOCKING OPTIONS

7.2 Rates and Charges

| <u>Call Blocking Options</u>   | <u>Non-Recurring Charge</u> | <u>Monthly Charge</u> |
|--|-----------------------------|-----------------------|
| Caller ID Blocking Per Call  | No Charge                   | \$ 0.00               |
| Per Line Blocking for-<br>Caller ID <sup>(1)</sup><br>Billed Number Screening blocking<br>Pay per Use Blocking<br>International Blocking<br>Carrier Access Code Blocking |                             | \$ 0.10               |
| Subsequent requests  | \$ 13.50                    | \$ 0.00               |

| <u>Toll Restriction</u>                                     | <u>Non-Recurring Charge</u> | <u>Monthly Charge</u> |
|---|-----------------------------|-----------------------|
| Restrict 1+ and 0+ outgoing calls<br>Restrict 900/976 calls |                             | \$0.25                |
| Blocking Requests   | \$ 13.50                    |                       |

Note 1: Unblocking Caller ID per line blocking is no charge anytime.

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ISSUED: OCTOBER 12, 2012  
EFFECTIVE: NOVEMBER 1, 2012

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8. RESERVED FOR FUTURE USE

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

9. DIRECTORY ASSISTANCE SERVICES

9.1 Description

Customers may call Directory Assistance (DA) by dialing 411 and request a telephone number(s). Directory Assistance does not include non-published numbers. Customers can request two numbers per call.

(C)

Residential Customers may be exempt from Directory Assistance charges, up to 50 calls per month, if it is provided for the use of an individual who is unable to use a telephone directory due to visual or other physical limitations. Exemption will be granted upon receipt of a completed exemption form certifying the applicant's impairment.

Local Directory Assistance Call Completion provides the Customer the option of having the call completed by a Directory Assistance Operator after they have received the telephone number. This service does not provide for InterLATA call completion. In addition to the call completion charge, normal directory assistance charges and local usage charges, if applicable, would apply. NPAs 500, 700, 8XX, and 900 are not eligible for this service.

9.2 Rates and Charges

Local Directory Assistance

(D) (C)

(D) (C)

(D) (C)

|                                  | <u>Rate per call</u> |
|----------------------------------|----------------------|
| Calls to DA <sup>1</sup>         | \$ 1.25              |
| <u>Special Needs Discount-DA</u> | <u>Per Month</u>     |
| Call Allowance                   | 50                   |

| <u>Local Directory Assistance</u> | <u>Rate per Call</u> |
|-----------------------------------|----------------------|
| - Call Completion                 | \$ 0.70              |

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Note 1: In addition to the Local Directory Assistance Charge, service charges will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party number. Requests for the Company Operator to place a call to Directory Assistance will also incur the Sent Paid Non-Coin service charge.

10. DIRECTORY LISTING SERVICE

10.1 Description

Residence Customers will receive one combination white and yellow page directory, at no charge, when local service is established. Customers may request additional directories within the same area as their local service at no charge.

A standard listing shall consist of Customer name, address and telephone number. One listing per telephone number is included in the white pages.

A non-listed number (semi-private) listing will not list the Customer name, address and telephone number in any telephone directory but will be available through Directory Assistance.

A non-published number (private) listing will not list the Customer name, address and telephone number in any telephone directory or be available through Directory Assistance.

Up to four additional white page listings, similar to the standard listing may be arranged for by the Customer.

10.2 Rates and Charges

| Residential Directory<br><u>Listings</u> | Monthly<br><u>Charge</u> |
|--|--------------------------|
| Standard Listing                         | No Charge                |
| Additional Directory Listings            | \$ 2.50                  |
| Non-Listed Number Listing                | \$ 3.99                  |
| Non-Published Number Listing             | \$ 4.99                  |

## 11. OPERATOR SERVICE

## 11.1 Description

A service charge will apply to calls placed with the assistance of a Company Operator. Various billing arrangements are available with AT&T's Operator Assisted Services, including Calling Card (AT&T CIID/891 Card, Local Exchange Company Calling Card, and Commercial Credit Card), Operator Station (Collect, Billed to Third Party, other Operator Assisted) and Person-to-Person.

The Customer-Dialed Calling Card Station service charge will apply when the Customer dials a call and bills it to an AT&T CIID/891 Calling Card not associated with the Customer's main billed account, a Local Exchange Company Calling Card, or a Commercial Credit Card.

The Operator-Dialed Calling Card Station service charge will apply when the Customer requests the assistance of a Company Operator in placing a calling card call or when the Customer dials the appropriate access number to complete a calling card call, but fails to respond in a timely manner to system prompts and must be transferred to a Company Operator for call completion.

An Operator Station service charge applies when calls are completed with the assistance of a Company Operator, except as specified for Customer-Dialed Calling Card Station and Person-to-Person.

Customers who cannot physically dial a call may qualify for the AT&T Operator Assisted exemption, which provides the Customer with Operator assistance at a direct dialed rate without service charge. No application/certification is required for this program; however, the Customer must request this exemption.

Person-to-Person charges apply when the calling party specifies to the Operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

Operator Assistance Local Usage rates apply to Operator-handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

11. OPERATOR SERVICE

11.2 Rates and Charges

| <u>AT&amp;T CIID/891 Card</u> | <u>Rate per Minute</u> |     |
|-------------------------------|------------------------|-----|
| Customer Dialed Calling Card  | \$ 0.99                | (I) |
| Operator Dialed Calling Card  | \$ 0.99                | (I) |

| <u>Local Exchange Carrier Card</u> | <u>Rate per Minute</u> |     |
|------------------------------------|------------------------|-----|
| Customer Dialed Calling Card       | \$ 0.99                | (I) |
| Operator Dialed Calling Card       | \$ 0.99                | (I) |

| <u>Commercial Calling Card</u> | <u>Rate per Minute</u> |     |
|--------------------------------|------------------------|-----|
| Customer Dialed Calling Card   | \$ 0.99                | (I) |
| Operator Dialed Calling Card   | \$ 0.99                | (I) |

| Calling Card Calls                  | <u>Charge Per Call</u>   |              |                       |     |
|-------------------------------------|--------------------------|--------------|-----------------------|-----|
|                                     | <u>Billed to</u>         |              |                       |     |
|                                     | AT&T<br>CIID/891<br>Card | LEC<br>Cards | All<br>Other<br>Cards |     |
| <u>Customer Dialed Calling Card</u> |                          |              |                       |     |
| -Operator Assisted                  | \$ 5.95                  | \$ 5.95      | \$ 5.95               | (I) |
| -Operator Must Assist               | 1.95                     | 3.95 (I)     | 3.95 (I)              |     |
| -Automated                          | 1.95                     | 3.95 (I)     | 3.95 (I)              |     |
| <u>Operator Dialed Calling Card</u> |                          |              |                       |     |
| -Station                            | \$ 5.95                  | \$ 5.95      | \$ 5.95               | (I) |

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ISSUED: AUGUST 22, 2013  
EFFECTIVE: SEPTEMBER 1, 2013

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11. OPERATOR SERVICE

11.2 Rates and Charges (continued)

OPERATOR STATION Rate per Minute  
\$ 0.99

| Class of Service   | Billed to     |                 |
|--|---------------|-----------------|
| Person-To-Person   | AT&T CIID/891 | All Other Calls |
|  | <u>Card</u>   |                 |
| Sent Paid Non-Coin   | NA (T)        | \$ 9.95         |
| All Other Calls<br>(Includes Collect, Billed to<br>Third Party Real Time Rated<br>Calls) | \$ 9.95       | \$ 9.95         |

| Class of Service                               | Charge Per Call           |                                   |
|--|---------------------------|-----------------------------------|
| Operator Station<br>(Includes Real Time Rated) | Automated<br><u>Calls</u> | Operator<br><u>Assisted Calls</u> |
| -Collect                                       | \$ 3.95                   | \$ 5.95                           |
| -Billed to Third Party                         | 2.95                      | 3.95                              |
| -Sent Paid Non-Coin                            | NA (T)                    | 6.95(I)                           |

(I)

## 12. BUSY LINE VERIFY AND BUSY LINE INTERRUPT SERVICE

## 12.1 Description

Busy line verify provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

Busy line interrupt provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of busy line interrupt.

## 12.2 Rates and Charges

| <u>Busy Line Verify Service</u>           | <u>RATE</u> |
|---|-------------|
| Busy Line Verify                          | \$ 1.50     |
| <u>Busy Line Verify/Interrupt Service</u> | <u>RATE</u> |
| Busy Line Verify/Interrupt                | \$ 3.00     |

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ISSUED: OCTOBER 12, 2012

EFFECTIVE: NOVEMBER 1, 2012

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RELEASE: 0

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13. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)

13.1 Description

The Company will provide a universal central office number 911 for the use of Public Safety Answering Points (PSAP) engaged in providing the telecommunications services for the Public Agency engaged in protecting the safety and property of the general public with a means of simple and direct telephone access to such Public Safety Answering Points.

In providing this service, the Company will route 911 telephone calls from its Local Serving Area to the Public Emergency Provider.

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

AT&T CORP.  
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RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: OCTOBER 12, 2012

EFFECTIVE: NOVEMBER 1, 2012

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14. N11 SERVICE

14.1 Description

211 Service ("211") is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.

AT&T Residential Local Exchange Service Customers will have access to 211, service where available.

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ISSUED: DECEMBER 20, 2013  
EFFECTIVE: JANUARY 2, 2014

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RELEASE: 1

15. CALL PLAN DELUXE<sup>1</sup>

15.1 Description

The Call Plan Deluxe provides the Customer with unlimited calls from their residence within their local calling area. The Offer also includes the unlimited choice of ala carte Custom Calling Features (if available) from the list below:

- Call Forwarding- Selective
- Call Forwarding- Transfer
- Call Forwarding- Variable
- Call Waiting
- Call Waiting ID
- Call Return (includes ACR)
- Call Screening
- Caller ID with Name (includes ACR)
- Caller ID with Number
- Custom Ring 1
- Custom Ring 2
- Custom Ring 3
- Distinctive Ringing Service
- Repeat Dialing
- Speaking Call Waiting
- Speed Dial 30
- Three-Way Calling

15.2 Rates and Charges

| Offer      | <u>Monthly Recurring Charge</u> |     |
|------------|---------------------------------|-----|
| Local Only | \$ 38.95                        | (I) |

Note 1: Effective December 1, 2004 may no longer enroll in Call Plan Deluxe. Existing Customers subscribed to this offer on or before December 1, 2004 will continue to receive the benefits of this offer.

16. ONE RATE USA<sup>sm</sup> (USOC: TLHDM, TLHDN)

## 16.1 Description

AT&T One Rate USA<sup>sm</sup> provides Customers who subscribe to AT&T as their primary interexchange carrier, primary intrastate intraLATA and interLATA carrier and primary local exchange carrier a combination of services for a monthly fee.

The service includes one local access line, touch-tone service; unlimited residential voice direct-dialed station local, intraLATA toll, instate long distance and state-to-state calling.

The Customer will receive a choice of four Custom Calling Features from the following: Call Forwarding- Selective, Call Forwarding- Transfer, Call Forwarding- Variable, Call Waiting, Call Waiting ID, Call Return (includes ACR), Call Screening, Caller ID with Name (includes ACR), Caller ID with Number, Custom Ring 1, Custom Ring 2, Custom Ring 3, Distinctive Ringing Service, Repeat Dialing, Speaking Call Waiting, Speed Dial 30 and Three-Way Calling.

## 16.2 Terms and Conditions

AT&T One Rate USA<sup>sm</sup> provides unlimited minutes of direct dialed 1+ domestic calling for residential voice service only. If it is determined that the usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

If at any time the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will terminate their participation in this plan.

This plan is available where billing and technical capabilities exist.

## 16.3 Rates and Charges

| <u>Offer</u>  | <u>Monthly<br/>Recurring Charge</u> |     |
|---|-------------------------------------|-----|
| Local Line, 4features, unlimited direct dialed long distance and Local toll per month | \$ 61.95                            | (I) |

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ISSUED: JUNE 20, 2013  
EFFECTIVE: JULY 1, 2013

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17. ONE RATE ADVANTAGE<sup>sm</sup> (USOC: TLHDV, TLHDW)

17.1 Description

AT&T One Rate Advantage<sup>sm</sup> provides Customers who subscribe to AT&T as their primary interexchange carrier primary intrastate intraLATA and interLATA carrier and primary local exchange carrier, a combination of services for a monthly fee.

The service includes one local access line, unlimited residential voice direct-dialed station local, and intraLATA toll, instate long distance, state-to-state calling, and calls to Canada.

The Customer will receive a choice of four Custom Calling Features from the following: Call Forwarding- Selective, Call Forwarding- Transfer, Call Forwarding- Variable, Call Waiting, Call Waiting ID, Call Return (includes ACR), Call Screening, Caller ID with Name (includes ACR), Caller ID with Number, Custom Ring 1, Custom Ring 2, Custom Ring 3, Distinctive Ringing Service, Repeat Dialing, Speaking Call Waiting, Speed Dial 30 and Three-Way Calling.

17.2 Terms and Conditions

AT&T One Rate Advantage<sup>sm</sup> provides unlimited minutes of direct dialed 1+ domestic calling for residential voice service only. If it is determined that the usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

If at any time the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will terminate their participation in this plan.

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This plan is available where billing and technical capabilities exist.

Note 1: Beginning October 21, 2007, the AT&T One Rate<sup>®</sup> Advantage plan is grandfathered to existing Customers and not available to new Customers. Existing Customers may remain on the plan but cannot add new lines or move existing local service that will require a new phone number.

Advice No. 2013-13

Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
July 1, 2013  
Boise, Idaho

AT&T CORP.  
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RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: DECEMBER 20, 2013  
EFFECTIVE: JANUARY 2, 2014

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RELEASE: 2

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17 ONE RATE ADVANTAGE<sup>SM</sup> (USOC: TLHDV, TLHDW)

17.3 Rates and Charges

| <u>Offer</u>   | <u>Monthly<br/>Recurring Charge</u> |     |
|--|-------------------------------------|-----|
| Local line, 4 features, unlimited<br>direct dialed long distance and<br>Local toll per month | \$ 68.95                            | (I) |

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18. CALL PLAN UNLIMITED PLUS

18.1 Description

The Call Plan Unlimited Plus provides the Customer an additional line with unlimited calls from their residence within their local calling area.

18.2 Terms and Conditions

Customers subscribing to this offer must select AT&T as their primary interexchange carrier and/or select from a variety of ala carte features. No feature discount is offered.

18.3 Rates and Charges

| <u>Offer</u>    | <u>Monthly Recurring Charge</u> |     |
|-----------------|---------------------------------|-----|
| Local Only      |                                 |     |
| Additional line | \$ 30.95                        | (I) |

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RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 20, 2013  
EFFECTIVE: JULY 1, 2013

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19. ONE RATE® STATE PLAN† (USOC: TLHGM, TLHGN)

19.1 Description

AT&T One Rate® State Plan offers Customers a combination of services that include one local access line; unlimited residential voice direct dial station; local calls within the Customer's local calling area, intraLATA toll calls, and in-state long distance calls; and a choice of up to three custom calling features, as specified below, for a monthly rate.

19.2 Terms and Conditions

Customers who have or choose AT&T as their Primary Carrier for local, intraLATA toll and long distance service and continuously maintain their wire line main residential telephone account with AT&T may participate in this plan by completing and returning a written subscription form to AT&T, calling a designated AT&T 800 number to subscribe or subscribe during a marketing contact with AT&T.

If at any time the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will terminate their participation in this plan.

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Unlimited residential voice direct dialed local, intraLATA toll, and in-state long distance calling will not be combined with other access lines that are associated with the Customer's main residential telephone account. If a Customer has multilines, an in-state per minute rate will apply to in-state calls on the lines that are not subscribed to One Rate State unless the Customer subscribes to another pricing plan for the lines that are not associated with this plan.

A monthly recurring charge will apply to each line that the Customer has chosen for this plan. The monthly recurring charge is applied whether or not the Customer makes any calls and is applied in full whether or not the billing period covers a full month.

AT&T One Rate State Plan provides unlimited minutes of in-state direct dialed calling for residential voice service only. If it is determined that the usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

Note 1: Beginning October 21, 2007, the AT&T One Rate® State Plan is grandfathered to existing Customers and not available to new Customers. Existing Customers may remain on the plan but cannot add new lines or move existing local service that will require a new phone number.

Advice No. 2013-13

Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
July 1, 2013  
Boise, Idaho

AT&T CORP.

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RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: DECEMBER 20, 2013

EFFECTIVE: JANUARY 2, 2014

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19. ONE RATE® STATE PLAN (USOC: TLHGM, TLHGN)

19.2 Terms and Conditions (continued)

This offer is an add-on to the interstate AT&T One Rate® State Plan and is available where billing and technical capabilities exist. All other terms and conditions are contained in the Consumer AT&T Service Guide AT&T One Rate® State Plan.

19.3 Rates and Charges

AT&T One Rate State Plan Customer's may choose three features (if available) from the following:

- Call Forwarding - Variable
- Call Return
- Call Waiting
- Caller ID with Name and Number (includes ACR)
- Repeat Dialing
- Speed Dialing 30
- Three-Way Calling

Offer

Monthly  
Recurring Charge

Local Line; 3 features; unlimited direct dialed station local, intraLATA toll, in-state long distance; and a per minute state-to-state usage rate

\$ 50.95

(I)

Multiple lines associated with  
Main Billed Account

Usage Rate  
per Minute

Direct dialed station in-state calls

\$0.07

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RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 20, 2013  
EFFECTIVE: JULY 1, 2013

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20. ONE RATE<sup>®</sup> LOCAL PLAN<sup>1</sup> (USOC: TLHGS, TLHGT)

20.1 Description

AT&T One Rate<sup>®</sup> Local Plan offers Customers a combination of services that include one local access line; unlimited direct dial station local calls within the customer's local calling area; and a per minute rate, 24 hours a day, seven days a week on all intraLATA toll calls and in-state long distance calls; and a choice of up to two custom calling features, as specified below, for a monthly rate.

20.2 Terms and Conditions

Customers who have or choose AT&T as their Primary Carrier for local, intraLATA toll and long distance service and continuously maintain their wireline main residential telephone account with AT&T may participate in this plan by completing and returning a written subscription form to AT&T, calling a designated AT&T 800 number to subscribe or subscribe during a marketing contact with AT&T.

This Plan provides unlimited minutes of direct dialed 1+ local calling for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may, consistent with applicable Commission regulations, suspend, restrict or cancel the Customer's service and assess an additional monthly charge for each month in which such usage occurred. Any usage in excess of 5,000 minutes per month shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions above. An additional Monthly Charge of \$50.00 may apply for impermissible use as specified in the terms and conditions above.

If the Customer's AT&T Main Residential Billed Account has multiple lines associated with it, a Monthly Recurring Charge will apply to each line that the Customer has chosen for this plan. Unlimited direct dialed local calling will not be combined with other access lines that are on the same Customer's premises.

If at any time the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will terminate their participation in this plan.

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Note 1: Beginning October 21, 2007, the AT&T One Rate<sup>®</sup> Local Plan is grandfathered to existing Customers and not available to new Customers. Existing Customers may remain on the plan but cannot add new lines or move existing local service that will require a new phone number.

Advice No. 2013-13

Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
July 1, 2013  
Boise, Idaho

## 20. ONE RATE® LOCAL PLAN (USOC: TLHGS, TLHGT)

## 20.2 Terms and Conditions (continued)

Nonpayment or partial payment of a bill may result in the removal of the toll service included in this offer. When toll service is removed, the Customer will continue to be billed the Monthly Recurring charge associated with this plan.

This service is for use by residential Customers. If it is determined that usage under this plan is not consistent with residential voice applications and usage is determined as commercial use, including without limitation, commercial facsimile purposes, resale, three way calling, call forwarding, telemarketing or through an auto-dialer program, AT&T may, consistent with applicable Commission regulations, suspend, restrict, or cancel a Customer's service and AT&T may exclude terminating telephone lines from this plan.

This offer is an add-on to the interstate AT&T One Rate® Local Plan and is available where billing and technical capabilities exist. All other terms and conditions are contained in the Consumer AT&T Service Guide AT&T One Rate® Local Plan.

## 20.3 Rates and Charges

AT&T One Rate Local Plan Customer's may choose two features (if available) from the following:

- Call Forwarding - Variable
- Call Return (includes ACR)
- Call Waiting
- Caller ID with Name and Number (includes ACR)
- Repeat Dialing
- Speed Dialing 30
- Three-Way Calling

OfferMonthly  
Recurring Charge

Local Line; 2 features; unlimited direct dialed station local, a \$0.07 per minute rate on intraLATA toll and in-state long distance calls

\$ 40.95

(I)

## 21. AT&amp;T ADDITIONAL FEATURE ADD-ON PACKAGE\*

## 21.1 Description

The AT&T Additional Feature Add-on Package offers a selection of additional features, as identified below for a convenient bundled rate.

- Call Forwarding - Selective
- Call Forwarding - Transfer
- Call Forwarding - Variable
- Call Return (includes ACR)
- Call Screening
- Call Waiting
- Call Waiting ID
- Caller ID with Name (includes ACR)
- Caller ID with Number
- Custom Ring 1
- Custom Ring 2
- Custom Ring 3
- Distinctive Ringing Service
- Repeat Dialing
- Speaking Call Waiting
- Speed Dialing 30
- Three-Way Calling

The Additional Feature Add-on Package is available to residential Customers who are enrolled in the following AT&T residential plans:

- One Rate<sup>®</sup> Local Plan
- One Rate<sup>®</sup> State Plan
- One Rate USA<sup>sm</sup>
- One Rate Advantage<sup>sm</sup>

## 21.2 Rates and Charges

AT&T residential Customers who select additional optional features from the feature list will be rated monthly as follows:

\$ 4.00 per additional feature, but no more than \$ 10.00 when a total of three or more additional features are selected

\*Effective September 1, 2008, Customers can no longer subscribe to this Additional Feature Add-On package. Existing Customers may keep this package, but cannot add new lines or keep the package if they move their existing local service and a new phone number is required. Existing Customers can change features, and Customers who subscribe to three or more features can add or remove features as long as they do not go below three features.

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ISSUED: OCTOBER 12, 2012

EFFECTIVE: NOVEMBER 1, 2012

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RELEASE: 0

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22. AT&T EMPLOYEE OFFERS

22.1 Description

From time to time AT&T will provide certain local exchange offers exclusively to its employees. These offers shall be subject to all other terms and conditions for service as contained in this Price List.

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

AT&T CORP.  
IDAHO

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: OCTOBER 12, 2012  
EFFECTIVE: NOVEMBER 1, 2012

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RELEASE: 0

23. AT&T ONE RATE<sup>®</sup> MULTI-LINE PLAN

23.1 Description

AT&T One Rate<sup>®</sup> Multi-line Plan offers Customers a combination of services that include two local access lines; unlimited direct dial station local calls within the Customer's local calling area; and a per minute rate, 24 hours a day, seven days a week on all intraLATA toll calls and in-state long distance calls; and a choice of up to two custom calling features on each line from the list below, for a monthly rate.

- Call Forwarding - Variable
- Call Return (includes ACR)
- Call Waiting
- Caller ID with Name and Number (includes ACR)
- Repeat Dialing
- Speed Dialing 30
- Three-Way Calling

This plan provides residential Customers unlimited direct dial station local calling for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may, consistent with applicable Commission regulations, suspend, restrict or cancel the Customer's service.

If the Customer's AT&T Main Residential Billed Account has more than two lines associated with it, a Monthly Recurring Charge will apply to each line that the Customer has chosen for this plan. Additional lines are eligible for two features; unlimited local calling and the same per-minute rate for in-state long distance and local toll as the two initial lines. A total of six lines can be included on this plan.

23. AT&T ONE RATE<sup>o</sup> MULTI-LINE PLAN

23.1 Description (continued)

If at any time the Customer selects a carrier other than AT&T as their Primary Long Distance Carrier and/or Primary IntraLATA toll carrier, the Customer will continue to be billed the monthly rates for this plan and continue to receive local service and features provided in this plan until AT&T is notified by the Customer to transfer to another Local Service Plan or cancel local service.

If at any time the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will terminate their participation in this plan.

Nonpayment or partial payment of a bill may result in the removal of the toll service included in this offer. When toll service is removed, the Customer will continue to be billed the Monthly Recurring charge associated with this plan.

This offer is an add-on to the interstate AT&T One Rate<sup>o</sup> Multi-line Plan and is available where billing and technical capabilities exist. All other terms and conditions are contained in the Consumer AT&T Service Guide.

23.2 Rates and Charges

| <u>AT&amp;T One Rate Multi-line Plan<sup>1</sup></u><br>Offer  | Monthly<br><u>Recurring Charge</u> |     |
|--|------------------------------------|-----|
| 2 Local Lines; 2 features per line;<br>unlimited dial station local per line,<br>\$0.07 per minute rate on intraLATA toll<br>and in-state long distance calls per line | \$ 53.95                           | (I) |
| Offer  | Monthly<br><u>Recurring Charge</u> |     |
| Additional lines for One Rate Multi-line<br>Per additional line - maximum of six lines   | \$30.95                            | (I) |

Note 1: Effective February 4, 2005, Customers may no longer enroll in this plan. Existing Customers subscribed to this offer prior to February 4, 2005 will continue to receive the benefits of this offer.

AT&T CORP.

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RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 20, 2013  
EFFECTIVE: JULY 1, 2013

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24. AT&T ONE RATE<sup>\*</sup> MULTI-LINE UNLIMITED PLAN

24.1 Description

AT&T One Rate<sup>\*</sup> Multi-line Unlimited Plan offers Customers a combination of services that include two local access lines; unlimited residential voice direct dial station; local calls within the Customer's local calling area, intraLATA toll calls, and in-state long distance calls; and a choice of custom calling features per line from the list below, for a monthly rate.

- Call Forwarding- Selective
- Call Forwarding- Transfer
- Call Forwarding- Variable
- Call Waiting
- Call Waiting ID
- Call Return (includes ACR)
- Call Screening
- Caller ID with Name (includes ACR)
- Caller ID with Number
- Custom Ring 1
- Custom Ring 2
- Custom Ring 3
- Distinctive Ringing Service
- Repeat Dialing
- Speaking Call Waiting
- Speed Dial 30
- Three-Way Calling

If the Customer's AT&T Main Residential Billed Account has more than two lines associated with it, an additional Monthly Recurring Charge will apply to each additional line that the Customer has chosen for this plan. Additional lines are eligible for unlimited calling and unlimited features. A total of six lines can be included on this plan.

If at any time the Customer selects a carrier other than AT&T as their Primary Long Distance Carrier and/or Primary IntraLATA toll carrier, the Customer will continue to be billed the monthly rates for this plan and continue to receive local service and features provided in this plan until AT&T is notified by the Customer to transfer to another Local Service Plan or cancel local service.

If at any time the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will terminate their participation in this plan.

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Advice No. 2013-13

Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
July 1, 2013  
Boise, Idaho

24. AT&T ONE RATE<sup>o</sup> MULTI-LINE PLAN UNLIMITED

24.1 Description (continued)

Nonpayment or partial payment of a bill may result in the removal of the toll service included in this offer. When toll service is removed, the Customer will continue to be billed the Monthly Recurring charge associated with this plan.

AT&T One Rate<sup>o</sup> Multi-line Unlimited Plan provides unlimited minutes of in-state direct dialed calling for residential voice service only. If it is determined that the usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

This offer is an add-on to the interstate AT&T One Rate<sup>o</sup> Multi-line Unlimited Plan and is available where billing and technical capabilities exist. All other terms and conditions are contained in the Consumer AT&T Service Guide.

24.2 Rates and Charges

AT&T One Rate Multi-line Unlimited Plan<sup>1</sup>

| Offer   | Monthly<br>Recurring Charge |     |
|---|-----------------------------|-----|
| 2 Local Line;<br>unlimited features per line;<br>unlimited direct dialed station local,<br>intraLATA toll, in-state long distance | \$ 94.95                    |     |
| Offer   | Monthly<br>Recurring Charge |     |
| Additional lines for<br>One Rate Multi-line Unlimited<br>Per additional line - maximum of six lines                               | \$30.95                     | (I) |

Note 1: Effective February 4, 2005, Customers may no longer enroll in this plan. Existing Customers subscribed to this offer prior to February 4, 2005 will continue to receive the benefits of this offer.

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25. MISCELLANEOUS SURCHARGES

25.1 See the Company's Idaho Telecommunications Services Tariff - Message Telecommunications Service for rates associated with the surcharges below:

Operator Service Transfer Fee  
Public Payphone Surcharge (Applies to local calls from a public/semi-public payphone which are not paid on a sent paid basis.)

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

AT&T CORP.

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RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: OCTOBER 12, 2012

EFFECTIVE: NOVEMBER 1, 2012

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26. AT&T LOCAL CONNECTIVITY CHARGE

26.1 This charge is a monthly recurring charge applied to each individual AT&T Residential local exchange line. This charge does not apply to Customers who qualify for Lifeline Assistance programs and have notified AT&T that they qualify for that program.

26.2 Rates and Charges

Billing of this charge will apply monthly on a per line basis with bills issued on or after March 27, 2006.

Local Connectivity Charge

Per Local Residential Exchange Line \$1.40

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**

AT&T CORP.

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RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: OCTOBER 12, 2012

EFFECTIVE: NOVEMBER 1, 2012

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27. AT&T CALLING CARD OPTIONAL CALLING PLANS

27.1 The Company offers various Optional Calling Card Plans out of its Idaho Telecommunications Services Tariff - Message Telecommunications Services, where special pricing also includes local calls. These plans are subject to the all applicable terms and conditions of this Company tariff. The optional calling card plans that include local calling are:

AT&T One Rate<sup>®</sup> Calling Card Plan  
AT&T One Rate<sup>®</sup> Connections Calling Card Plan  
AT&T One Rate<sup>®</sup> Calling Card

27.2 Rates and Charges

Customers who enroll in the AT&T Calling Card Optional Calling Plans listed in Section 27.1 above will receive the rates as described in the Company's Idaho Telecommunications Services Tariff-Message Telecommunications Service. All terms and conditions as outlined in that tariff apply.

Advice No. 2012-11

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING  
November 1, 2012  
Boise, Idaho**