TITLE PAGE

Schedule of Rates and Charges for Network Access Service together with Rules and Regulations applicable to Telephone Service provided In the Territory Served by the Company within the State of Idaho.

CITIZENS TELECOMMUNICATIONS COMPANY OF IDAHO

d/b/a

FRONTIER COMMUNICATIONS OF IDAHO

IDAHO PRICE LIST

Customer Inquiries & Complaints Residential Services Business Services	**Phone Number** (800) 921-8101 (800) 921-8102
Customer written correspondence & complaints may be mailed to: Frontier Communications P.O. Box 3609 Kingman, AZ 86402	
Repair Services	611 or (800) 921-8104
Customer payments may be mailed to: Frontier Communications – West P.O. Box 20550 Rochester, NY 14602-0550	
Credit Card Payments	(800) 921-8105
Tariff questions contact: Ingo Henningsen Manager Gov & External Affairs	(801) 274-3127

PRICE LIST SCHEDULES

Applicable to

TELEPHONE SERVICE

OF

CITIZENS TELECOMMUNICATIONS COMPANY OF IDAHO

Operating In

Aberdeen, Bingham County, Idaho
Carey, Blaine County, Idaho
Cascade, Valley County, Idaho
Donnelly, Valley County, Idaho
Elk City, Idaho County, Idaho
Fairfield, Camas County, Idaho
Garden Valley, Boise County, Idaho
Homedale, Owyhee and Canyon Counties, Idaho
Horseshoe Bend, Boise County, Idaho
Marsing, Owyhee County, Idaho
McCall, Valley County, Idaho
New Meadows, Adams County, Idaho
Ola, Gem County, Idaho
Parma, Canyon County, Idaho
Riggins, Idaho County, Idaho
Springfield, Bingham County, Idaho
Sweet, Gem County, Idaho
White Bird, Idaho County, Idaho
Wilder, Canyon County, Idaho

PRICE LIST SCHEDULES (continued)

These Price List schedules have been regularly filed with the Idaho Public Utilities Commission of the State of Idaho and are the effective rates and rules of this utility.

Service will be furnished in accordance with these Price List schedules and no officer, employee, or representative of the utility has any authority to waive, alter or amend these Price List schedules or any part thereof in any respect.

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LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**19th Revised**				
2	**16th Revised**				
3	10th Revised				
4	1st Revised				

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Citizens Business Select	A-12	7
Citizens Centrex Digital Service	A-7	2
Citizens Optional Local and Regional Calling Plans	A-14	2
Citizens Select	X-1	15
Citizens Select Plus	X-1	15
Competitive Response	A-3	1
Custom Calling Features	A-1	12
Customer Request Charge	A-5	3
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Directory Listings	A-6	3
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(D)

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			(D)
			(D)
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SCHEDULE NO. AA
PRELIMINARY STATEMENT

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
2	Original				
3	Original				
4	Original				

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
March 1, 2007
Boise, Idaho

SCHEDULE NO. AA
PRELIMINARY STATEMENT

SYMBOLS

The following symbols are applicable to all Price List schedules and rules of the utility.

(C) To signify changed listing, rule, or condition which may affect rates or charges

(D) To signify discontinued material, including listing, rate, rule, or condition

(I) To signify increase

(L) To signify material relocated from or to another part of the Price List schedules with no change in text, rate, rule, or condition

(N) To signify new material, including listing, rate, rule, or condition

(R) To signify reduction

(T) To signify change in wording of text, but no change in rate, rule, or condition

SCHEDULE NO. AA
PRELIMINARY STATEMENT

TERRITORY SERVED - SERVICE RENDERED - RATES - RULES AND REGULATIONS

Citizens Telecommunications Company of Idaho, hereinafter referred to as the "utility," furnishes exchange telephone service, toll telephone service, private line services and channels, and classified telephone directory advertising service throughout the territory served by it as shown in its schedules, which includes a description of the service furnished and maps filed herewith.

Connection for toll telephone service is maintained with the lines of connecting companies, whereby the toll service of such companies is made available to customers and patrons of the utility at the regular published rates of the toll companies.

The rates and rules contained in these schedules have been regularly filed with the Idaho Public Utilities Commission and are the effective rates and rules of the utility.

No officer, solicitor, agent, or employee of the utility has any authority to waive, alter, or amend in any respect these rates and rules or any part thereof or to make any agreements inconsistent therewith.

The rates and rules herein set forth are subject at all times to addition, change, or abolition after proceedings duly had by the Idaho Pubic Utilities Commission; and changes in the rates and rules herein set forth must first be approved or accepted by the Idaho Public Utilities Commission before they become effective.

SCHEDULE NO. AA
PRELIMINARY STATEMENT

NUMERICAL LIST OF SCHEDULES

Schedule Number	Title
AA	Preliminary Statement
AB	Exchange Area Maps
AC	Rules
A-1	Network Access Line Service
A-2	Outside Plant Facilities
A-3	Reserved For Future Use
A-4	911 Emergency Reporting Service
A-5	Service Connection Charges
A-6	Directory Listings
A-7	Citizens Centrex Digital Service
A-8	Miscellaneous Billing Service
A-9	Interexchange Receiving Service
A-10	Employees' Service
A-11	Promotional Offerings
A-12	Reserved For Future Use
A-13	Digital Channel Service (DCS)
A-14	Citizens Optional Local and Regional Calling Plans
B-1	Message Telecommunications Service
B-2	Wide Area Telecommunications Service
B-3	Call Thrift Service
B-4	Toll-Pac
B-5	Special Billing Services
G-1	Intraexchange Private Line Service
X-1	Discontinued Services
X-2	Discontinued Services – Citizens Local Calling Plans
Z	Special Supplementary Surcharge(s)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
March 1, 2007
Boise, Idaho

SCHEDULE NO. AB
BASE RATE AREA & EXCHANGE AREA MAPS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 43 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original	21	Original	41	Original
2	Original	22	Original	42	Original
3	Original	23	Original	43	Original
4	Original	24	Original		
5	Original	25	Original		
6	Original	26	Original		
7	Original	27	Original		
8	Original	28	Original		
9	Original	29	Original		
10	Original	30	Original		
11	Original	31	Original		
12	Original	32	Original		
13	Original	33	Original		
14	Original	34	Original		
15	Original	35	Original		
16	Original	36	Original		
17	Original	37	Original		
18	Original	38	Original		
19	Original	39	Original		
20	Original	40	Original		

SCHEDULE NO. AB
BASE RATE AREA & EXCHANGE AREA MAPS

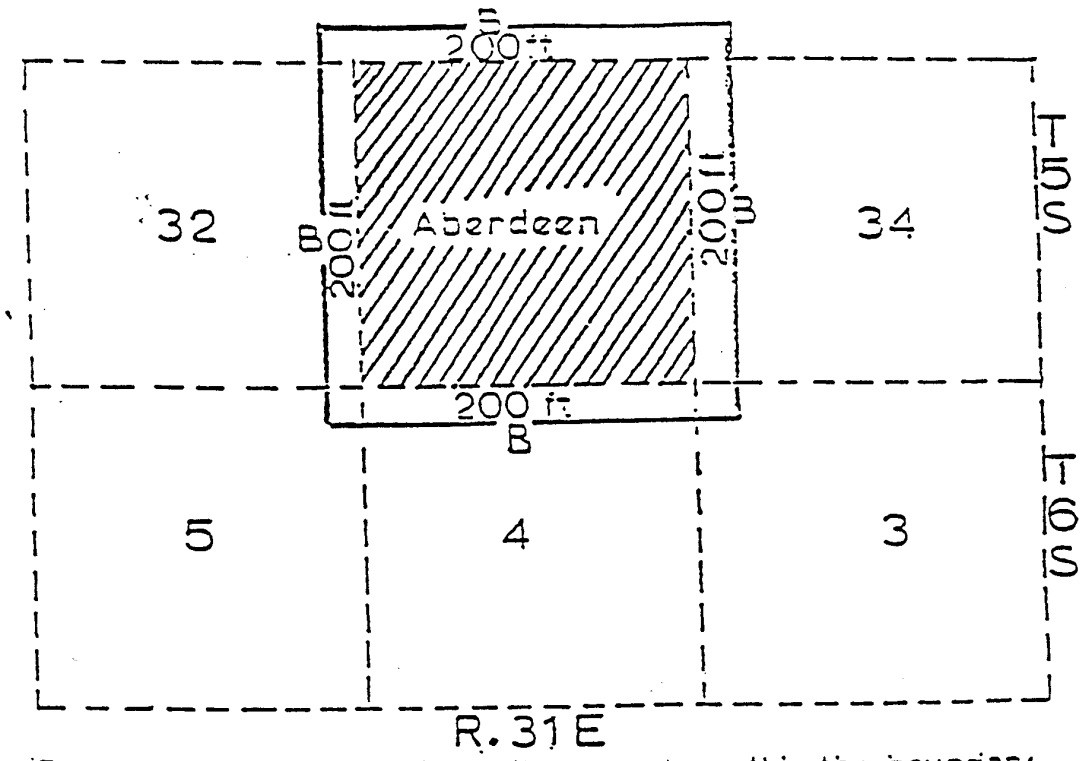
Revision Number	Sheet Number	Title	
		Aberdeen	
Original	4		Base Rate Area
Original	5		Exchange Area
		Carey	
Original	6		Base Rate Area
Original	7		Exchange Area
		Cascade	
Original	8		Base Rate Area
Original	9		Exchange Area
		Donnelly	
Original	10		Base Rate Area
Original	11		Exchange Area
		Elk City	
Original	12		Base Rate Area
Original	13		Exchange Area
		Fairfield	
Original	14		Base Rate Area
Original	15		Exchange Area
		Garden Valley	
Original	16		Base Rate Area
Original	17		Exchange Area
		Homedale	
Original	18		Base Rate Area
Original	19		Exchange Area
		Horseshoe	
Original	20		Base Rate Area
Original	21		Exchange Area
		Marsing	
Original	22		Base Rate Area
Original	23		Exchange Area
		McCall	
Original	24		Base Rate Area
Original	25		Exchange Area
Original	26		Exchange Area
		New Meadows	
Original	27		Base Rate Area
Original	28		Exchange Area
		Parma	
Original	29		Base Rate Area
Original	30		Exchange Area
		Riggins	
Original	31		Base Rate Area
Original	32		Exchange Area

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
March 1, 2007
Boise, Idaho

SCHEDULE NO. AB
BASE RATE AREA & EXCHANGE AREA MAPS

Revision Number	Sheet Number	Title	
		Jordan Valley	(South Mountain DA) *
Original	33		Exchange Area
		Springfield	
Original	34		Base Rate Area
Original	35		Exchange Area
Original	36		Exchange Area
		Sweet	
Original	37		Base Rate Area - Ola
Original	38		Base Rate Area - Sweet
Original	39		Exchange Area
		White Bird	
Original	40		Base Rate Area
Original	41		Exchange Area
		Wilder	
Original	42		Base Rate Area
Original	43		Exchange Area

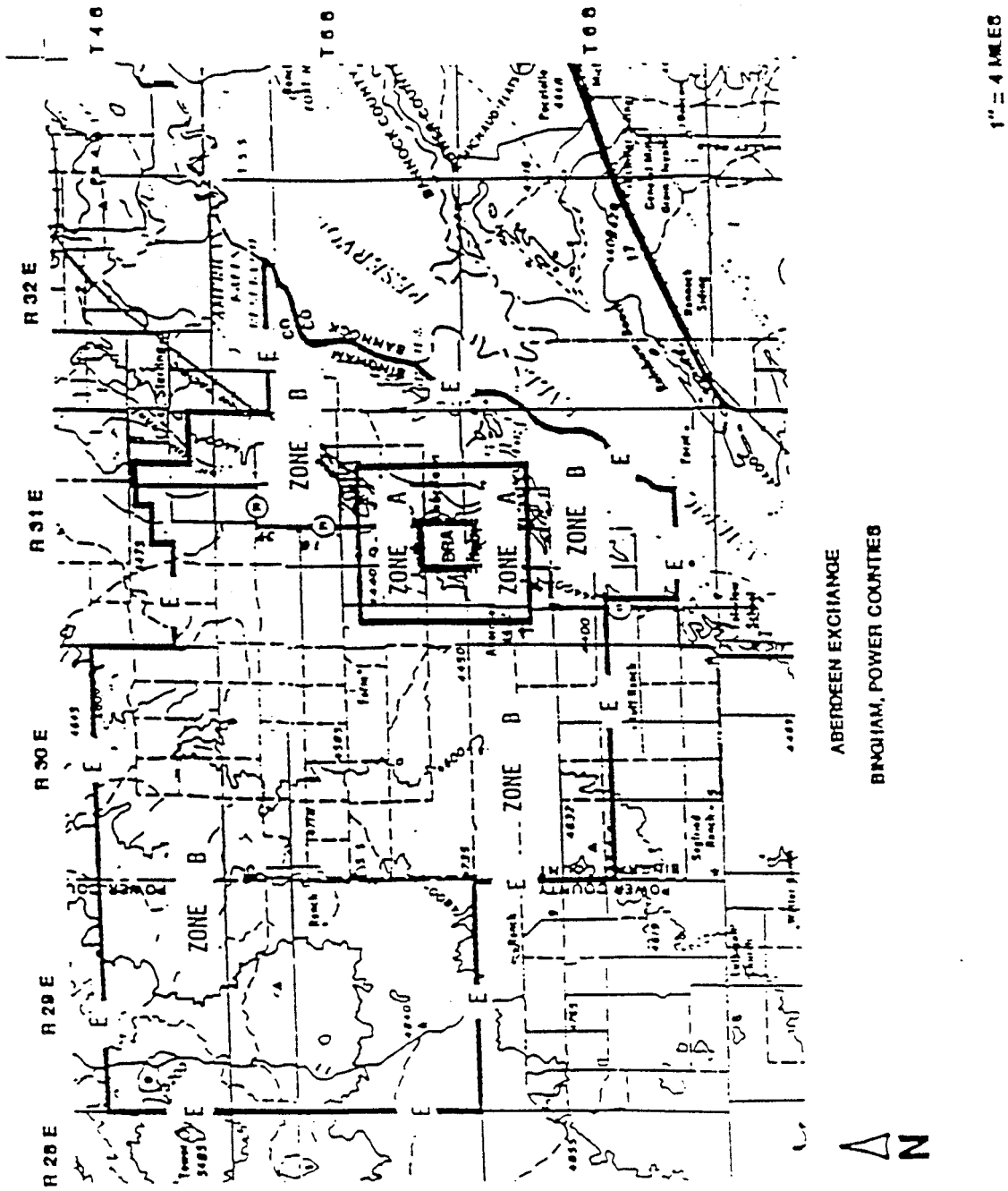
SCHEDULE NO. AB
ABERDEEN BASE RATE AREA MAP



Base rate area shall include all property within the boundary of the Aberdeen city limits. All of section 33 township 5 south range 31 East & any dwelling or business establishment within a distance of 200 feet adjacent thereto.

2 in = 1 mi

SCHEDULE NO. AB
ABERDEEN EXCHANGE AREA MAP



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Office of the Secretary
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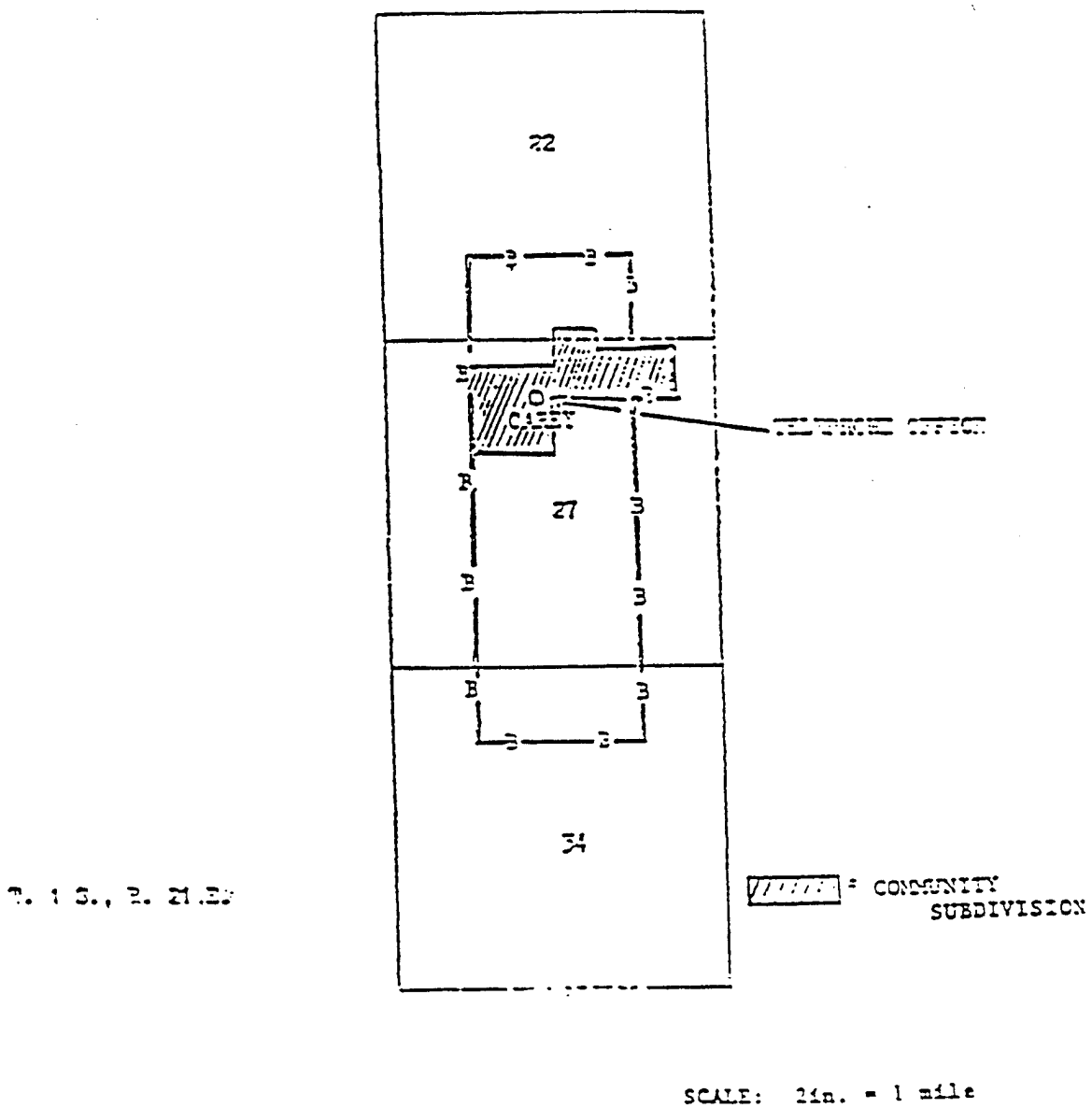
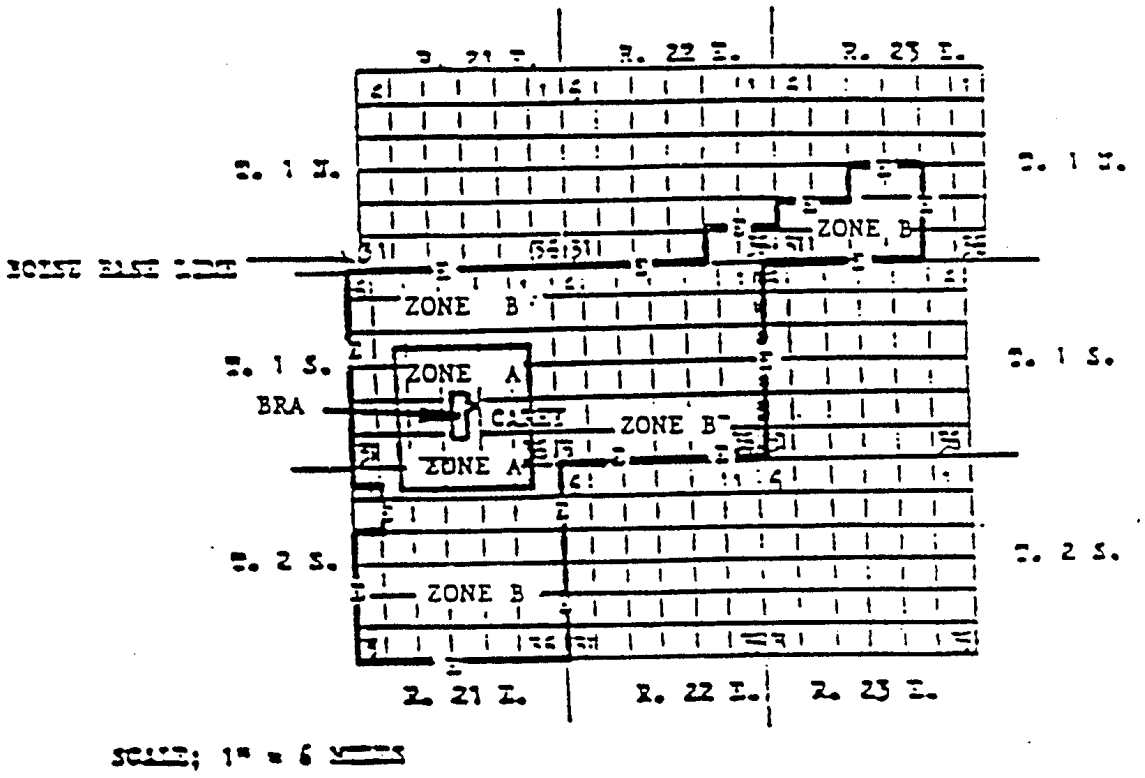
March 1, 2007
Boise, Idaho

SCHEDULE NO. AB
CAREY BASE RATE AREA MAP



SCHEDULE NO. AB
CAREY EXCHANGE AREA MAP



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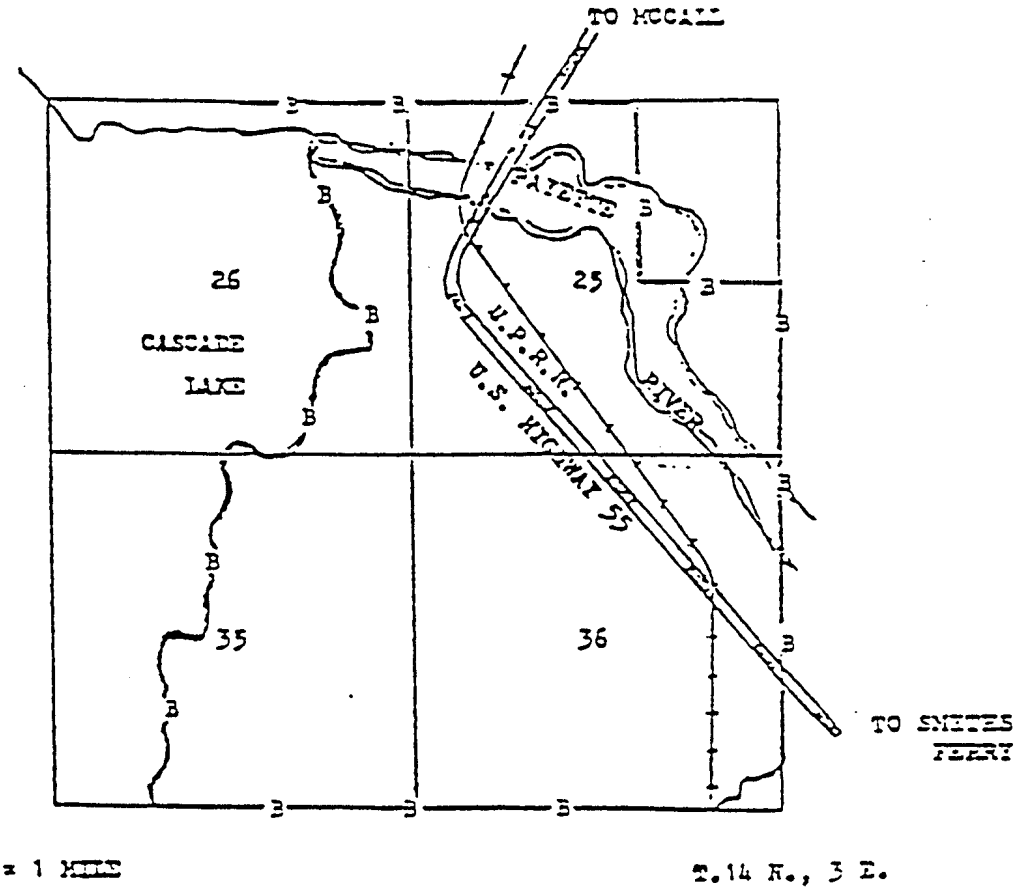
March 1, 2007
Boise, Idaho

SCHEDULE NO. AB
CASCADE BASE RATE AREA MAP



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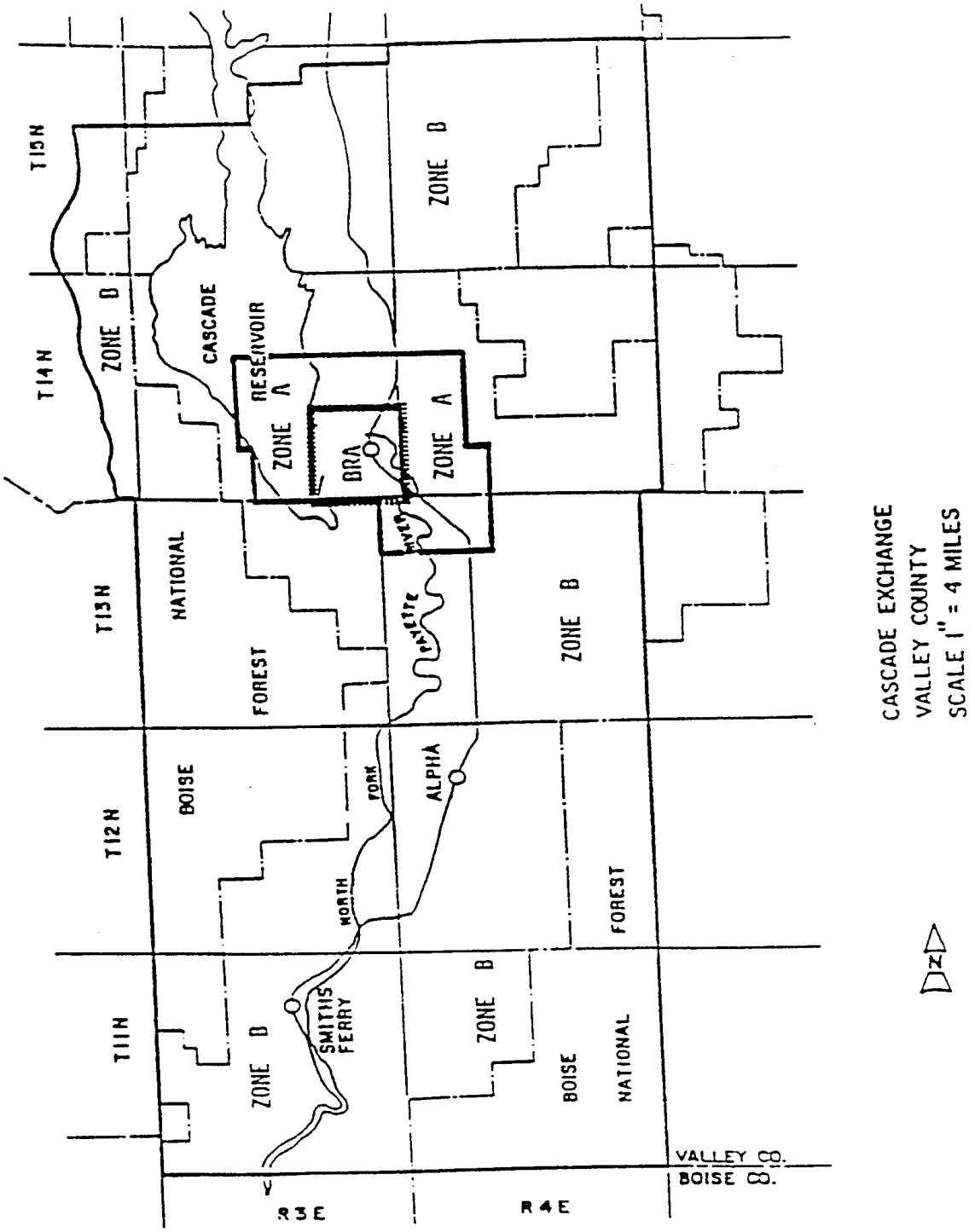
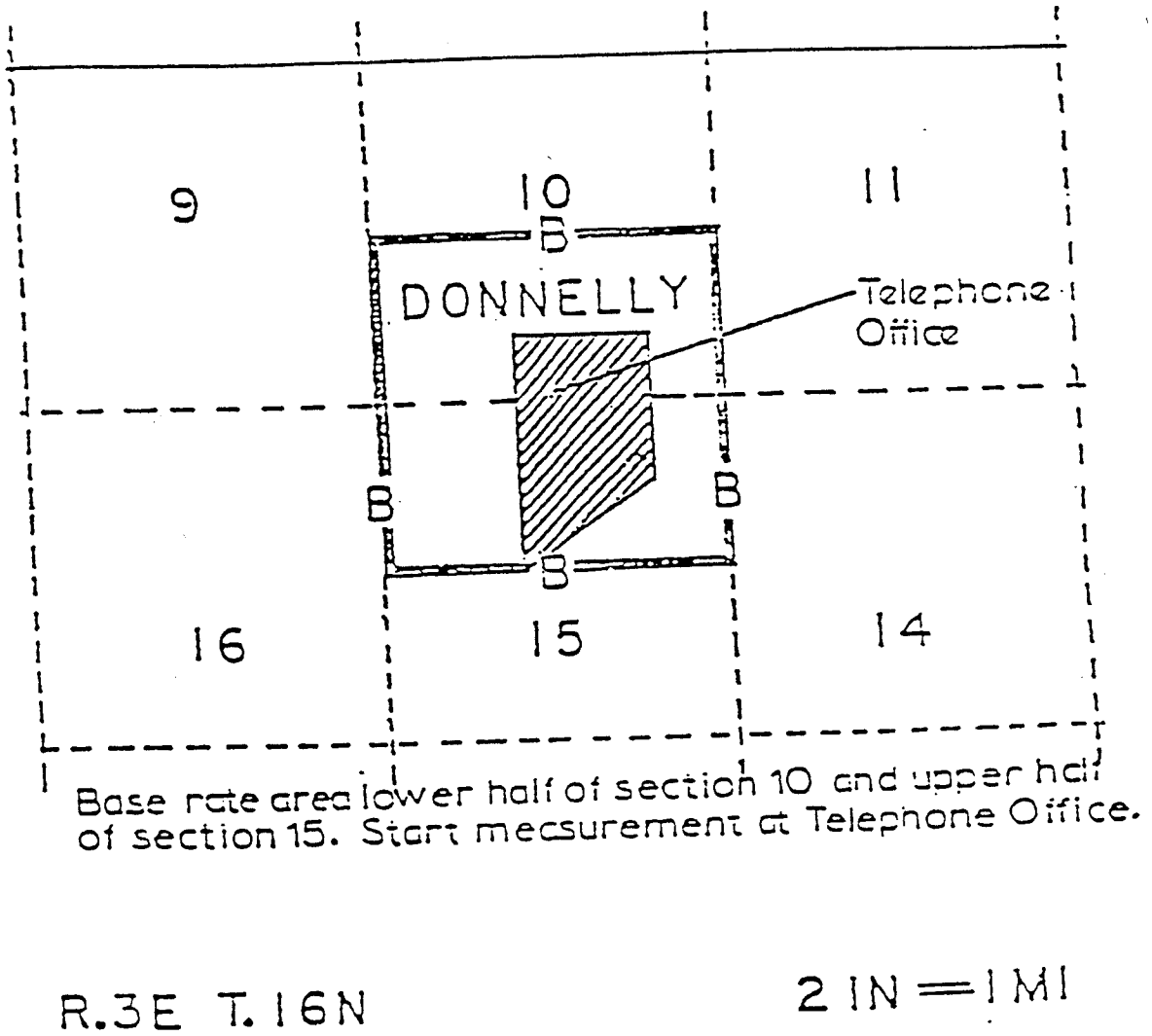
CASCADE EXCHANGE AREA MAP



SCHEDULE NO. AB
DONNELLY BASE RATE AREA MAP



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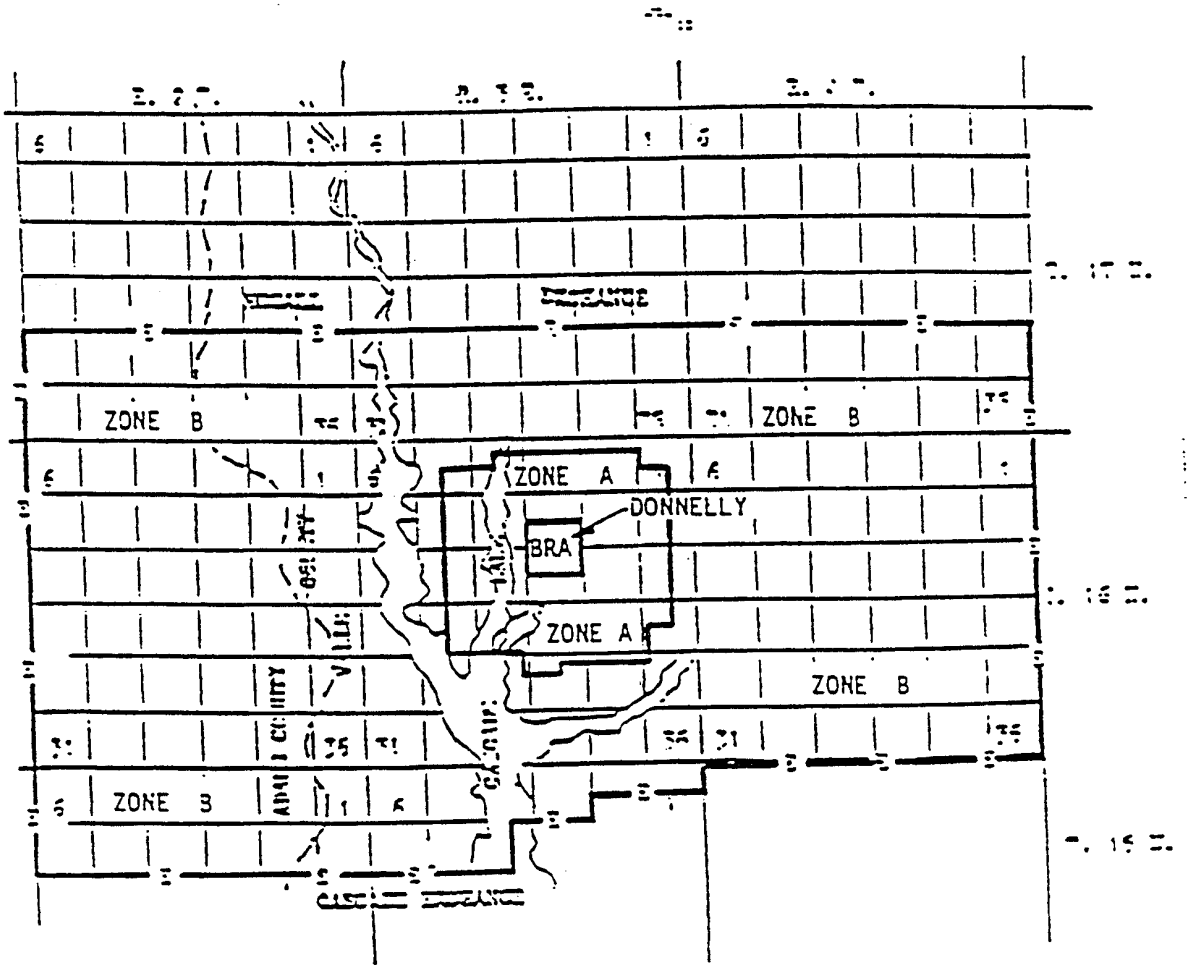
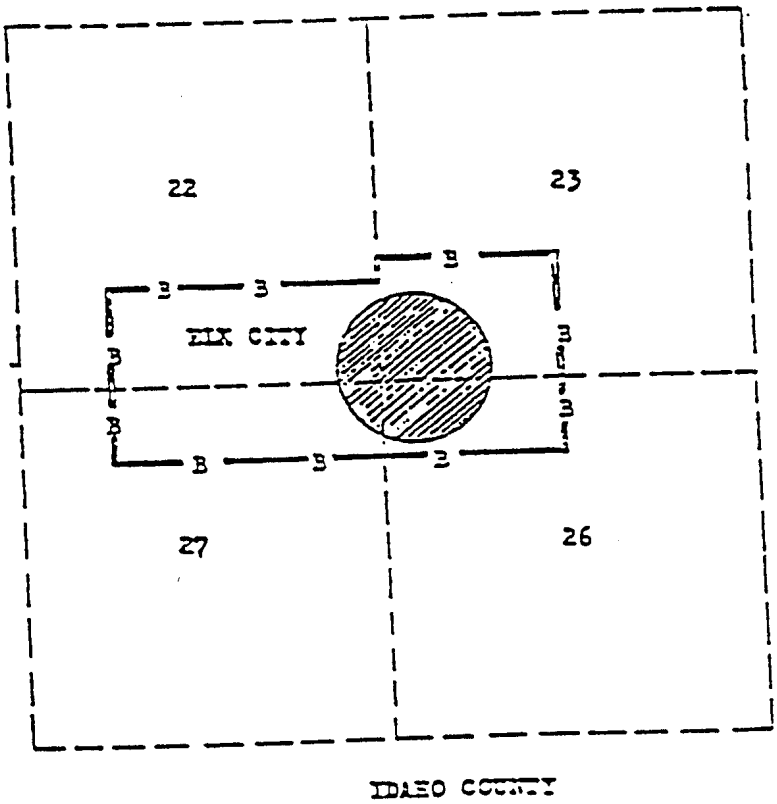
March 1, 2007
Boise, Idaho

SCHEDULE NO. AB
DONNELLY EXCHANGE AREA MAP



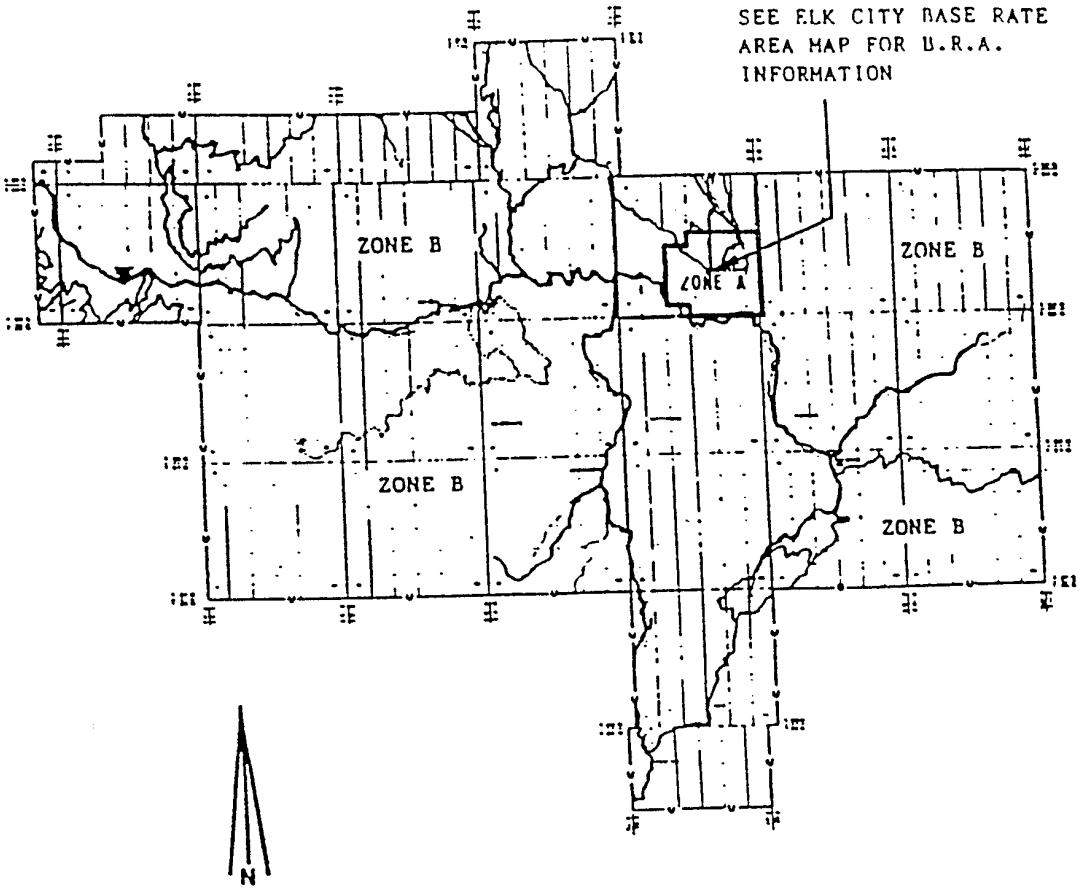
SCHEDULE NO. AB
ELK CITY BASE RATE AREA MAP



SCALE: 2 inches = 1 mile

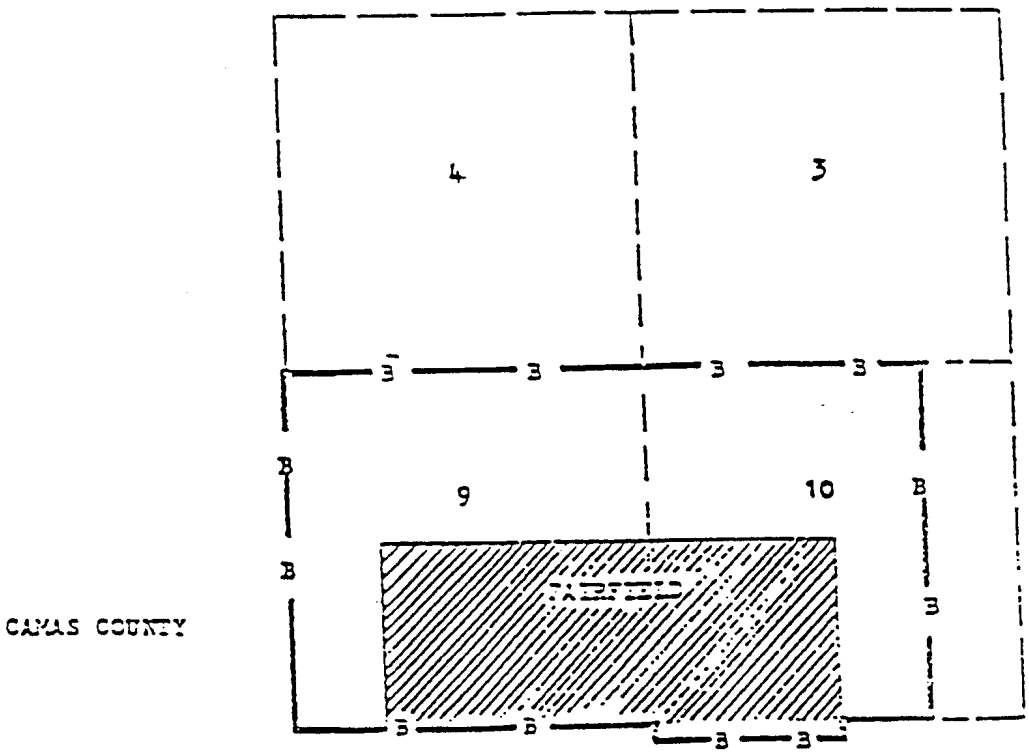
T. 29 N., R. 8 E.

SCHEDULE NO. AB
ELK CITY EXCHANGE AREA MAP



SCALE 1" = 8 MILES

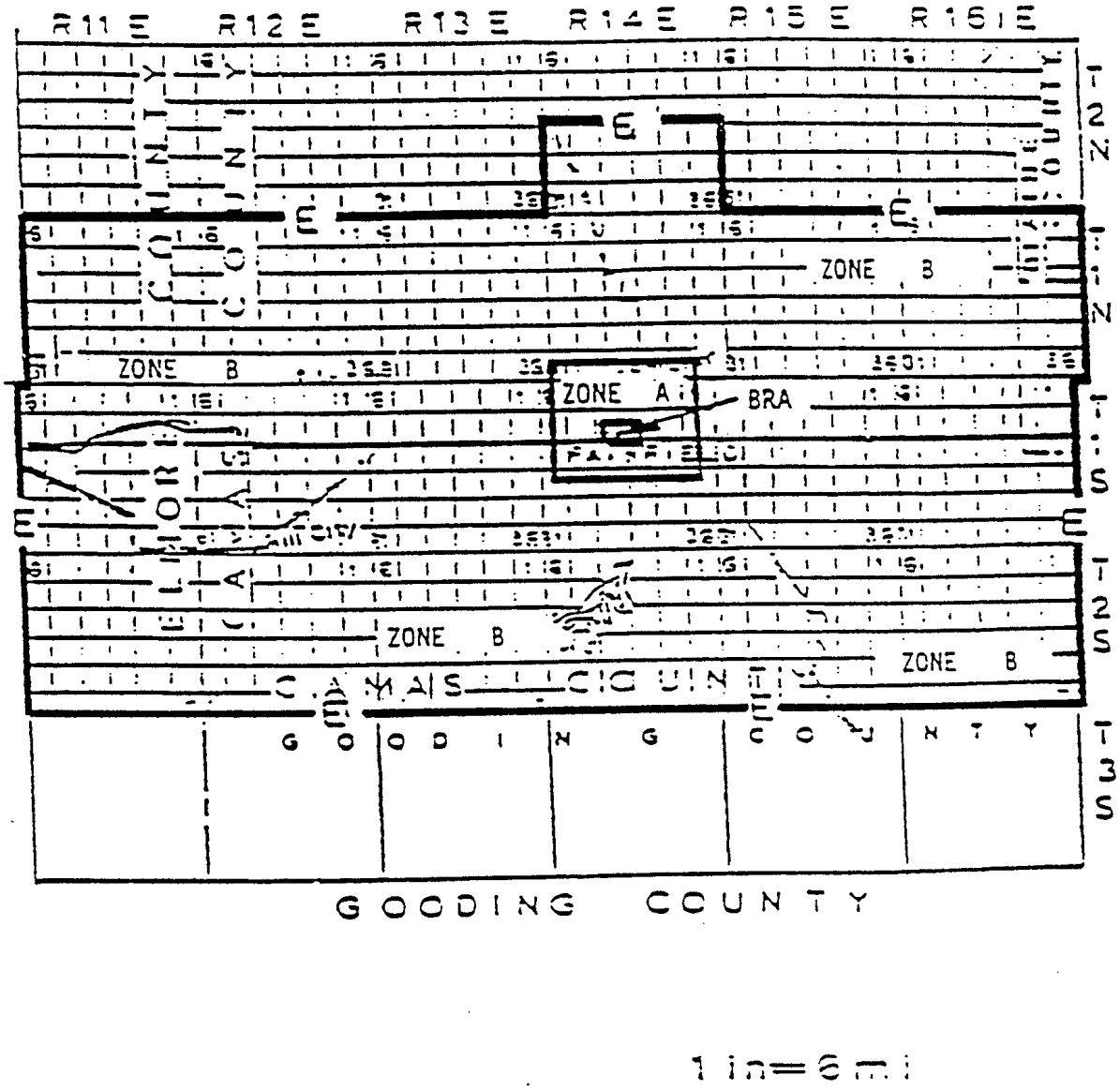
SCHEDULE NO. AB
FAIRFIELD BASE RATE AREA MAP



T. 1 S., R. 14 E.

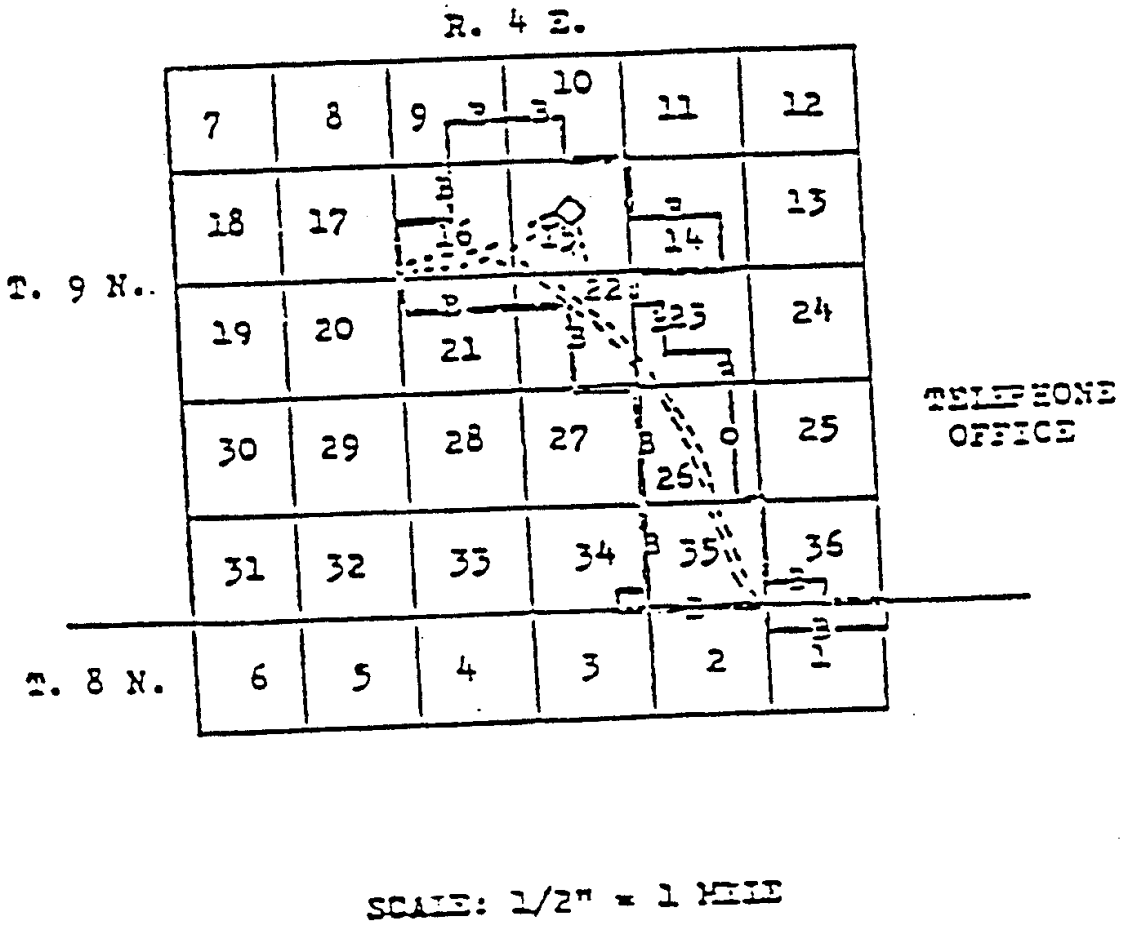
Scale: 2 inches = 1 mile

SCHEDULE NO. AB
FAIRFIELD EXCHANGE AREA MAP



1 in = 6 mi

SCHEDULE NO. AB
GARDEN VALLEY BASE RATE AREA MAP



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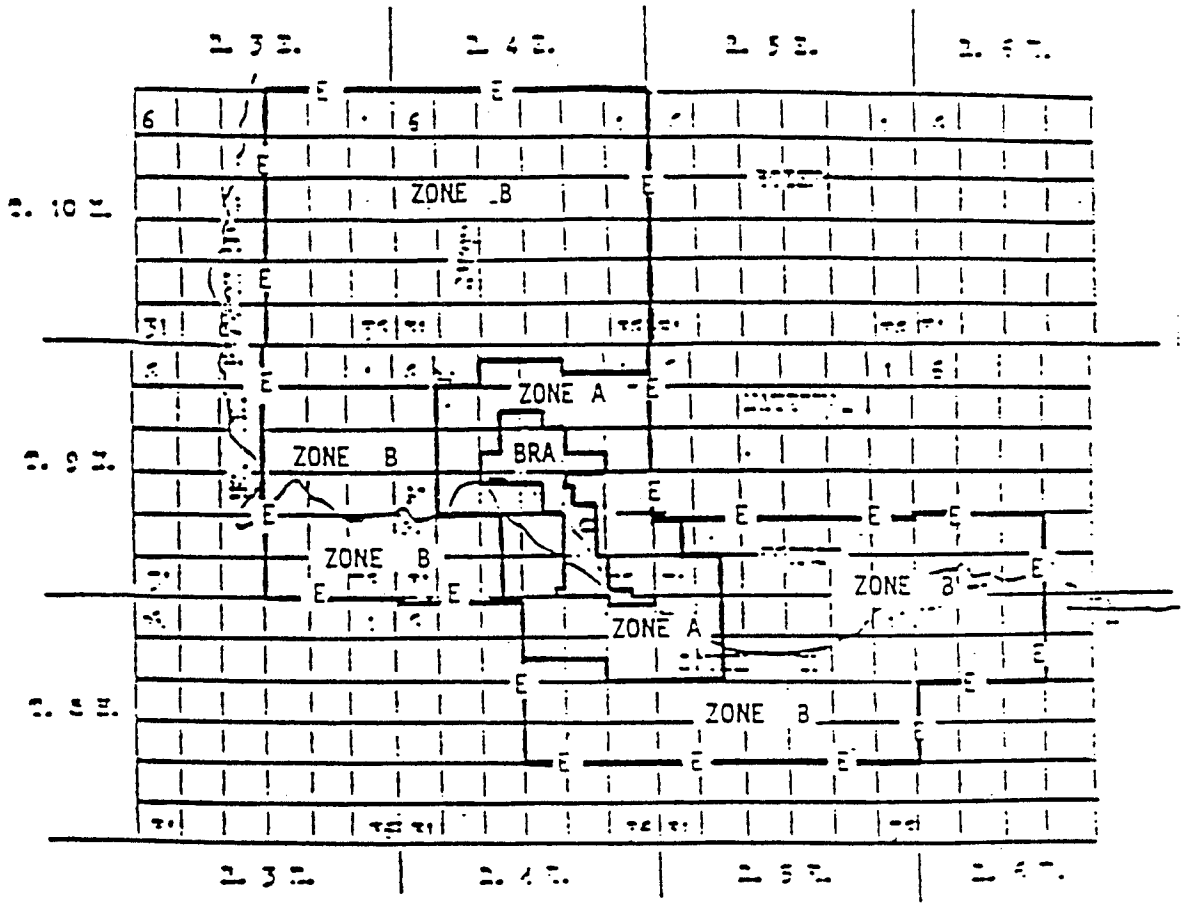
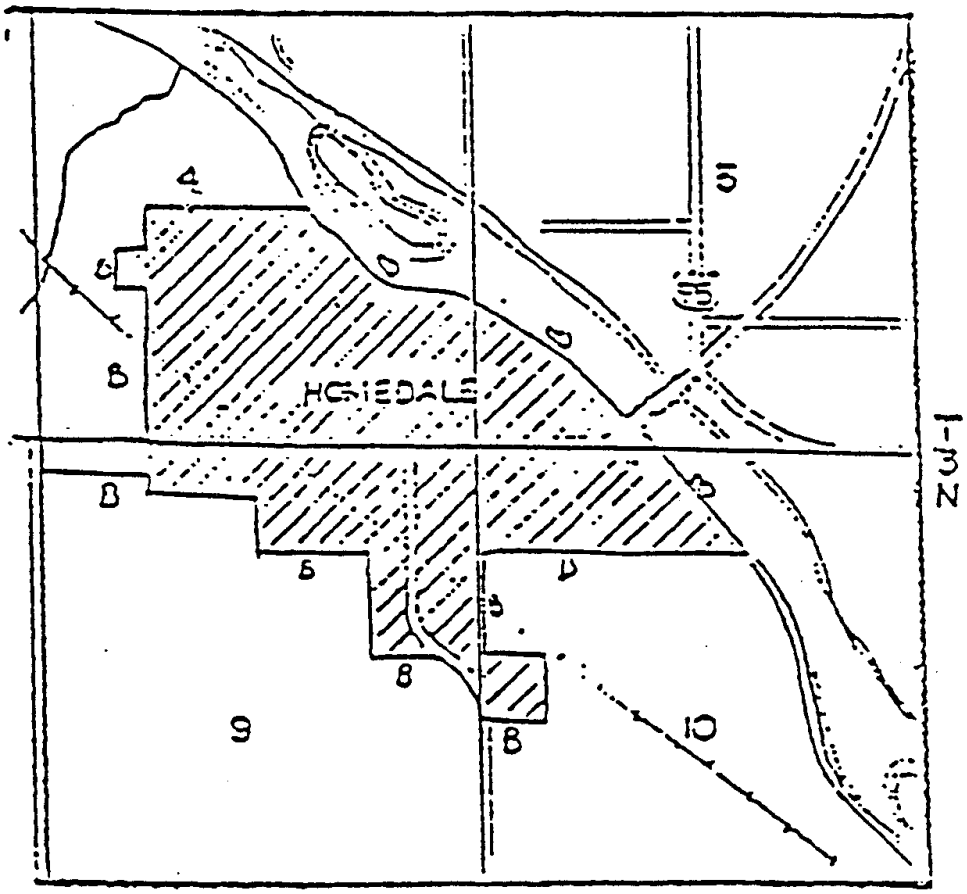
GARDEN VALLEY EXCHANGE AREA MAP



SCHEDULE NO. AB
HOMEDALE BASE RATE AREA MAP

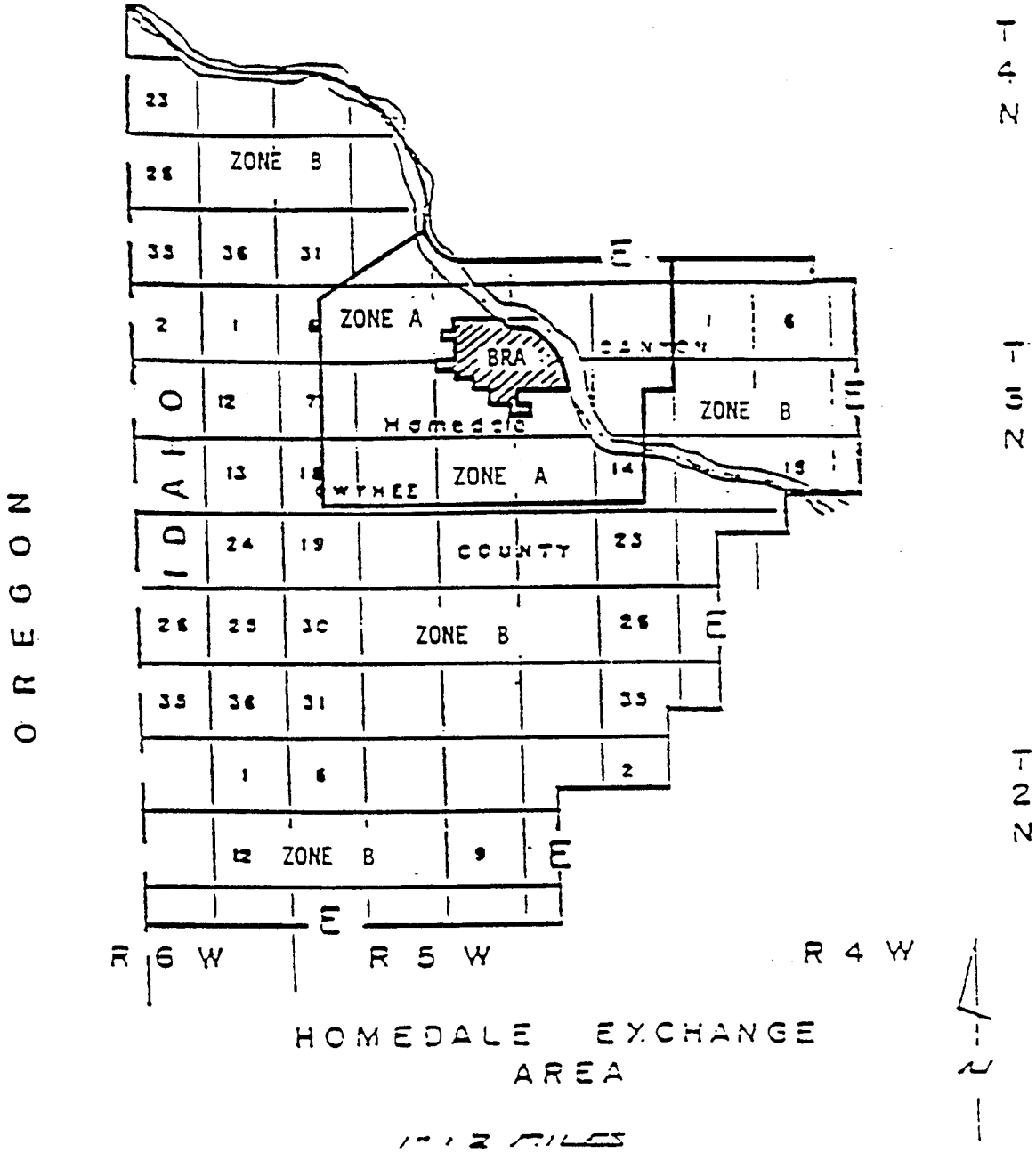
R.5.W.



HOMEDALE BASE RATE AREA

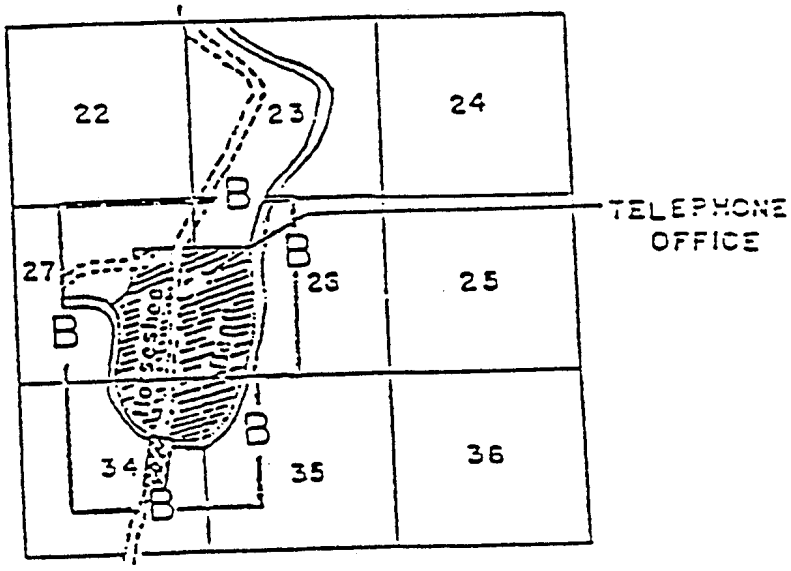
-Scale- 2 inches = 1 mile

SCHEDULE NO. AB
HOMEDALE EXCHANGE AREA MAP



SCHEDULE NO. AB
HORSESHOE BASE RATE AREA MAP

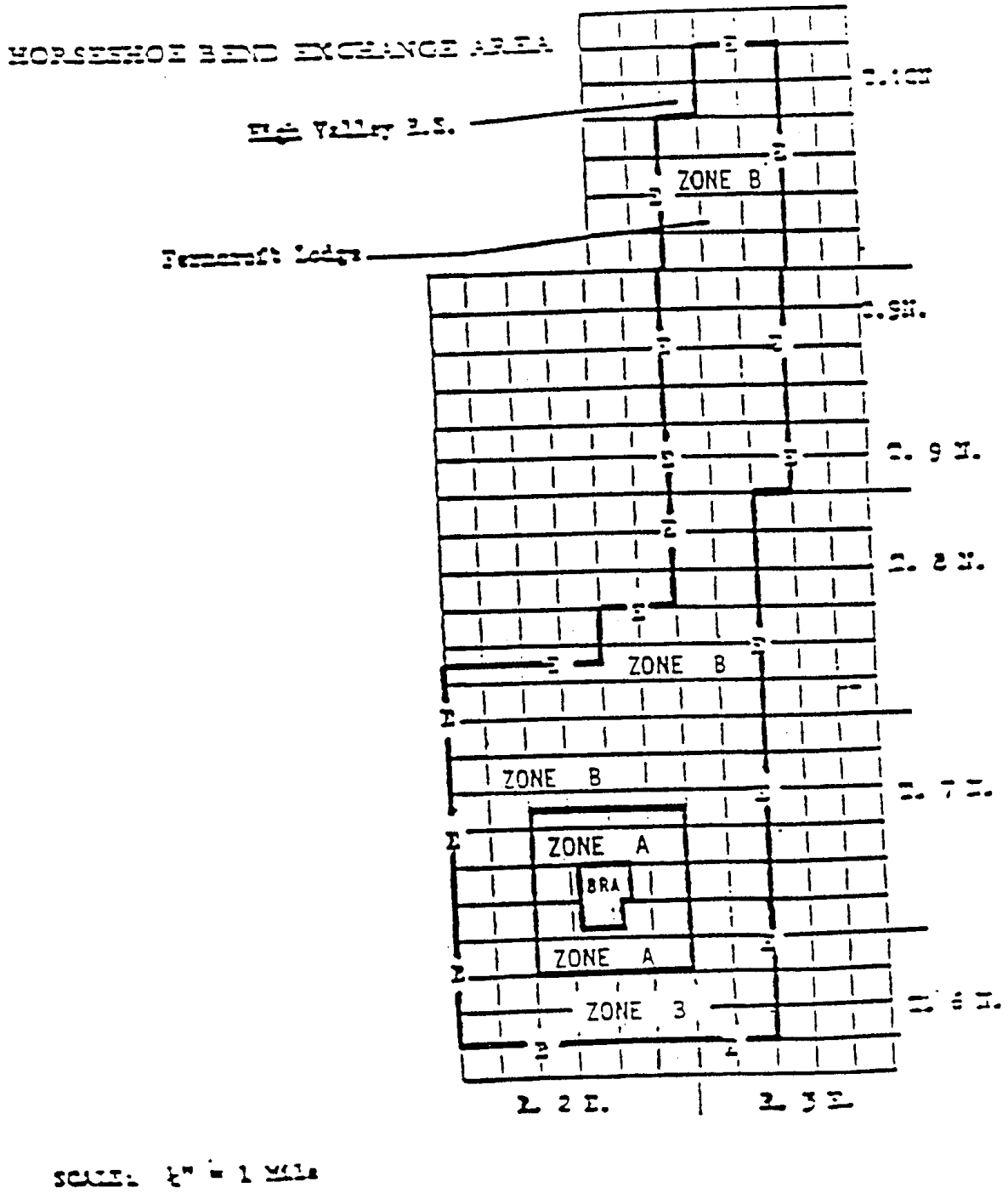
HORSESHOE BEND
BASE RATE AREA



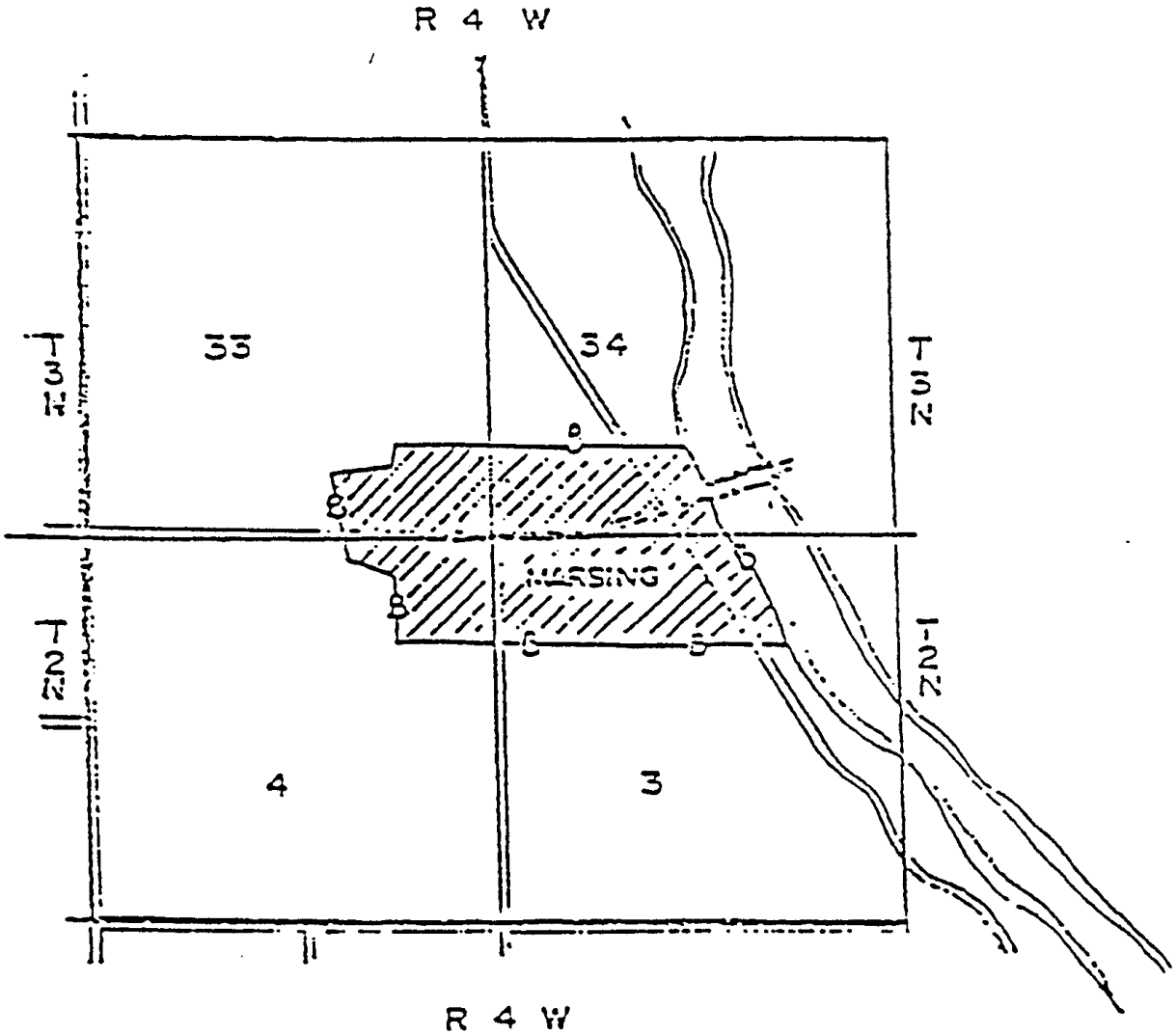
T. 7 N., R. 2 E.

Scale 1" = 1 Mile

SCHEDULE NO. AB
HORSESHOE EXCHANGE AREA MAP

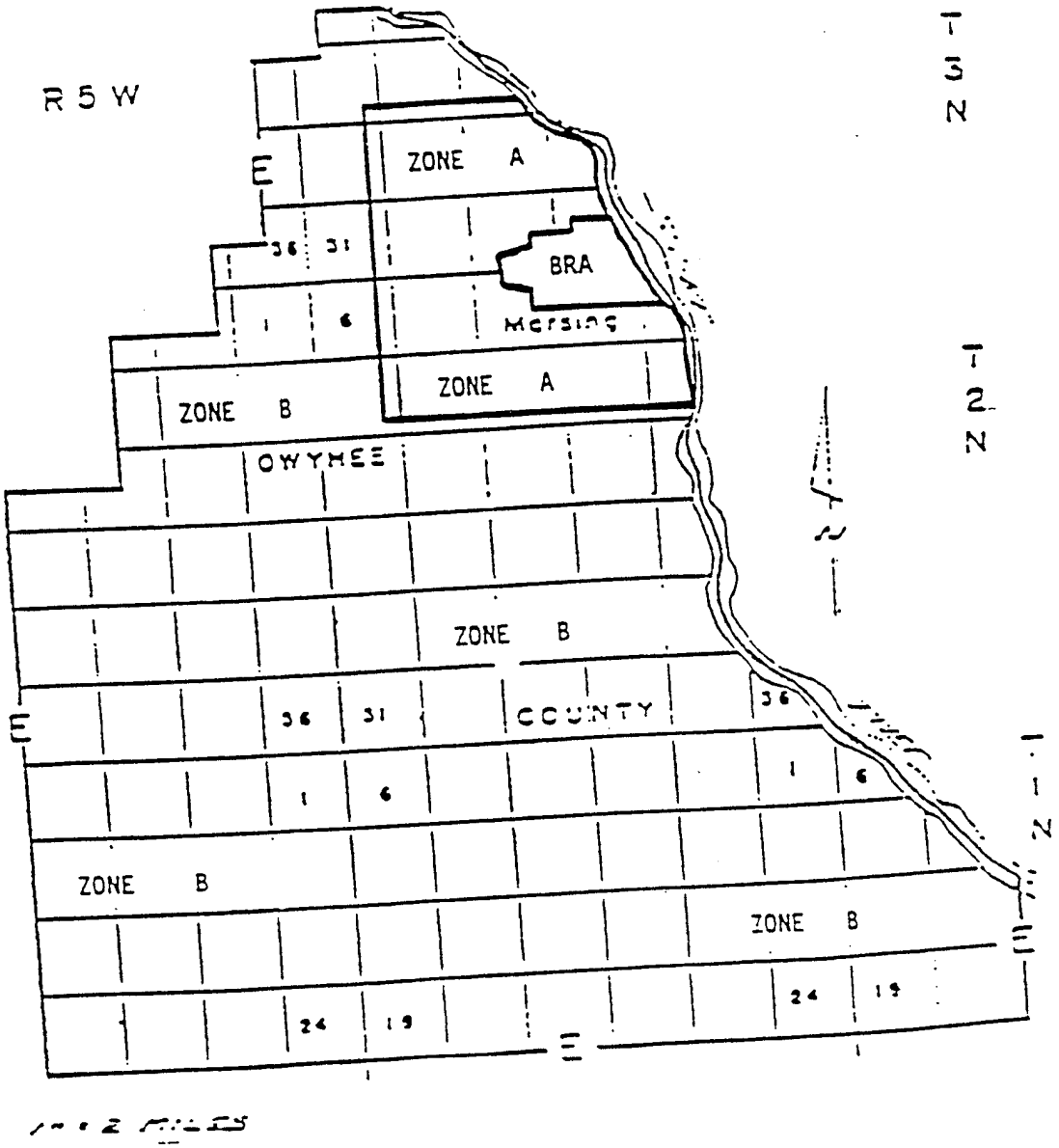


SCHEDULE NO. AB
MARSING BASE RATE AREA MAP

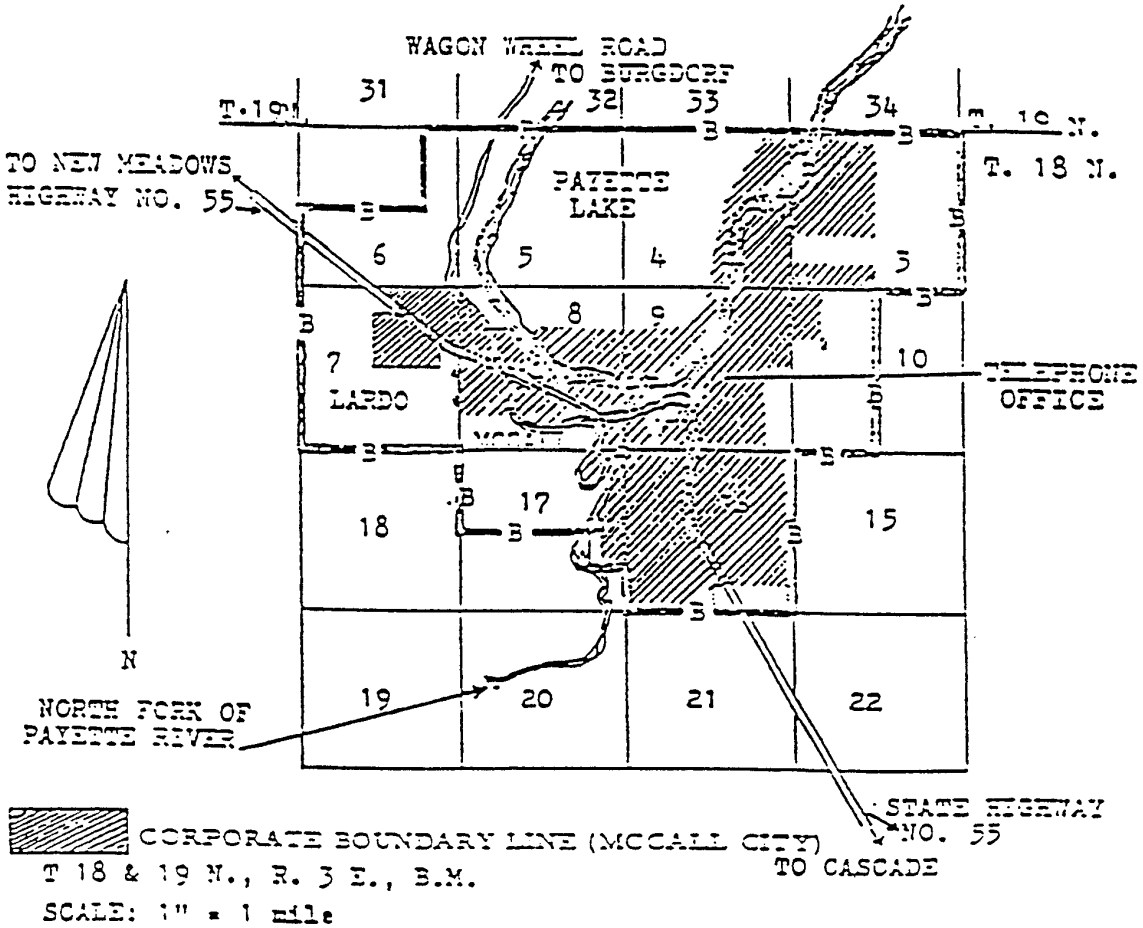


-Scale- 2 inches = 1 mile

SCHEDULE NO. AB
MARSING EXCHANGE AREA MAP



SCHEDULE NO. AB
McCALL BASE RATE AREA MAP



Idaho Public Utilities Commission
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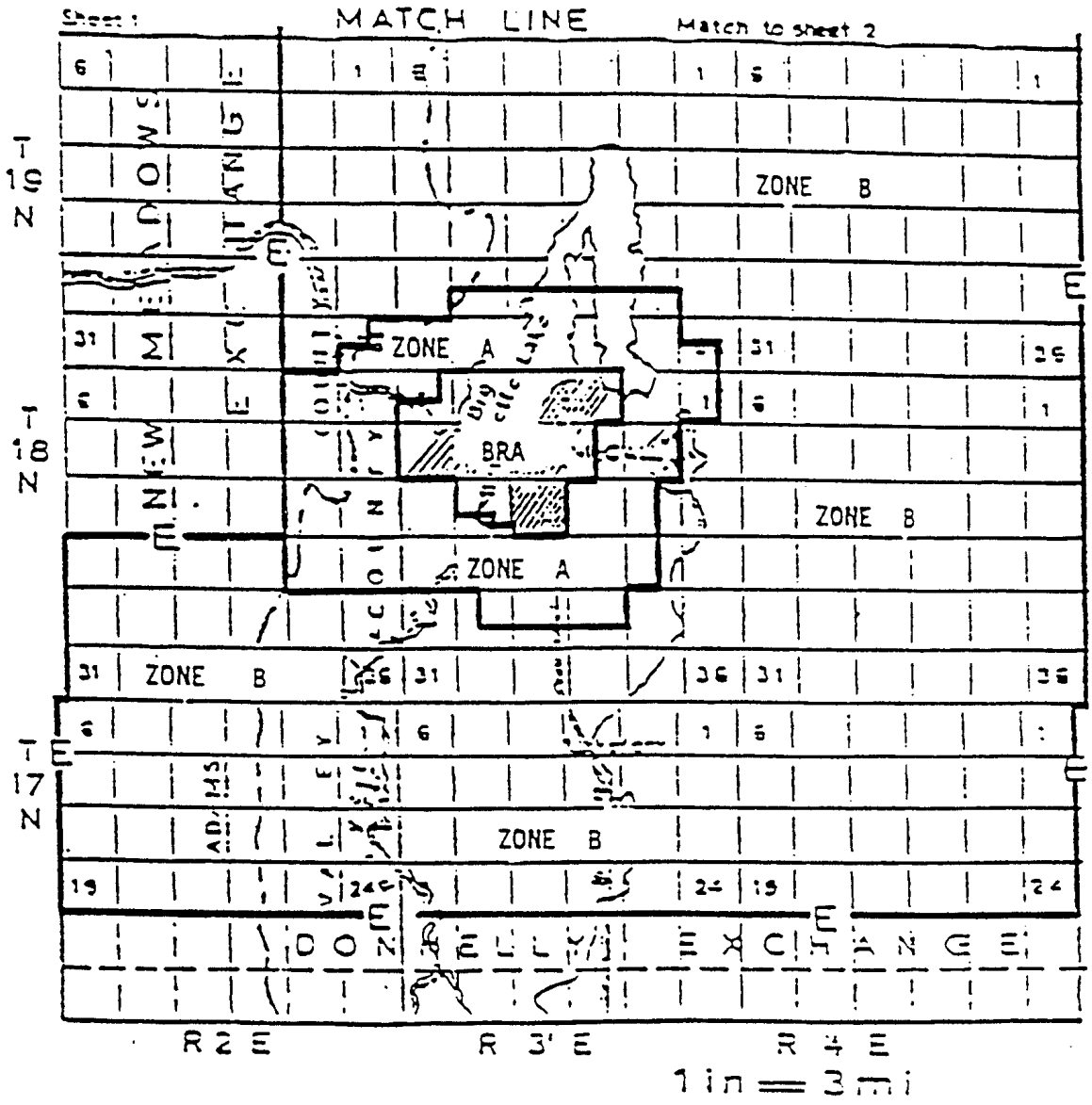
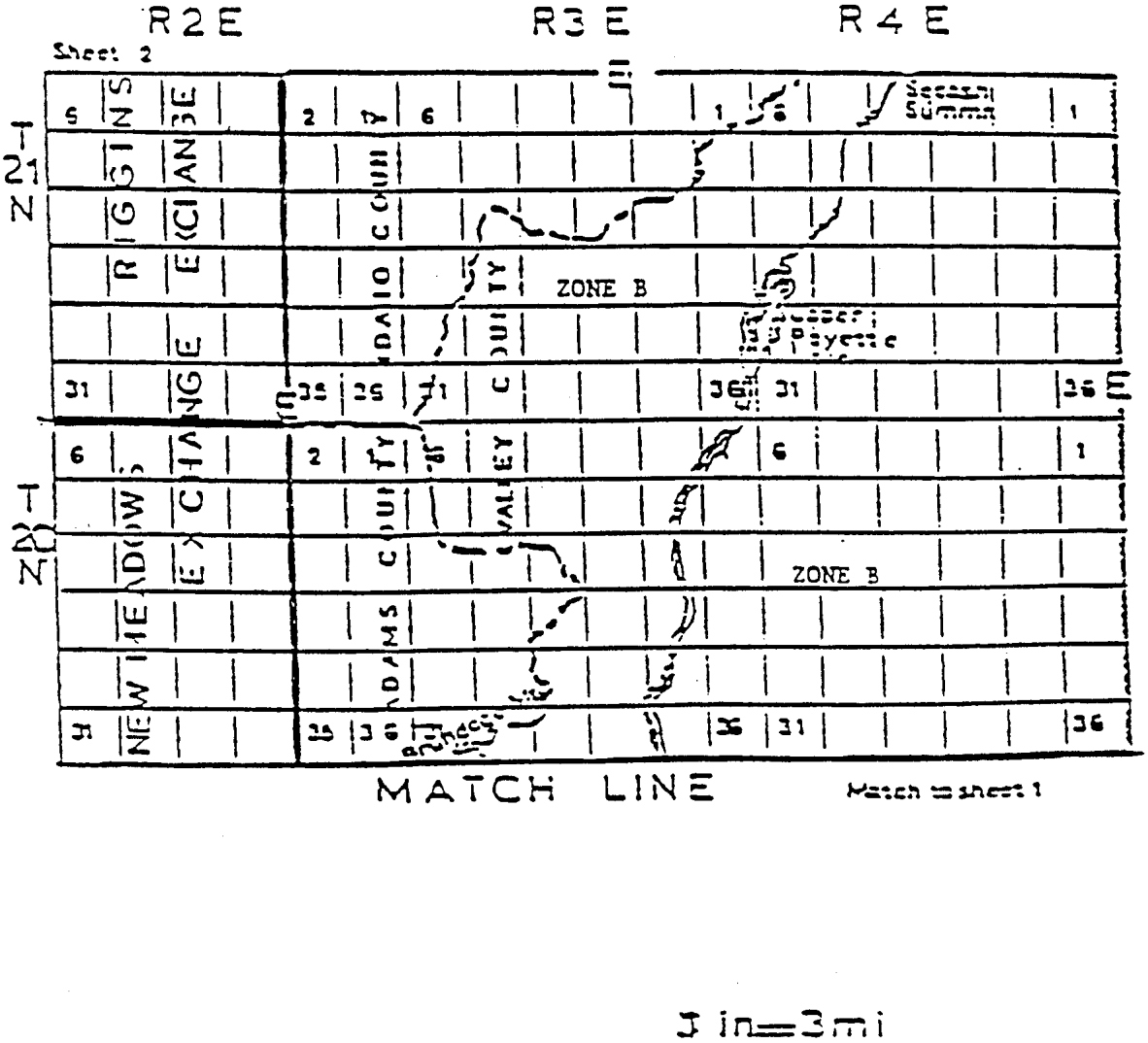
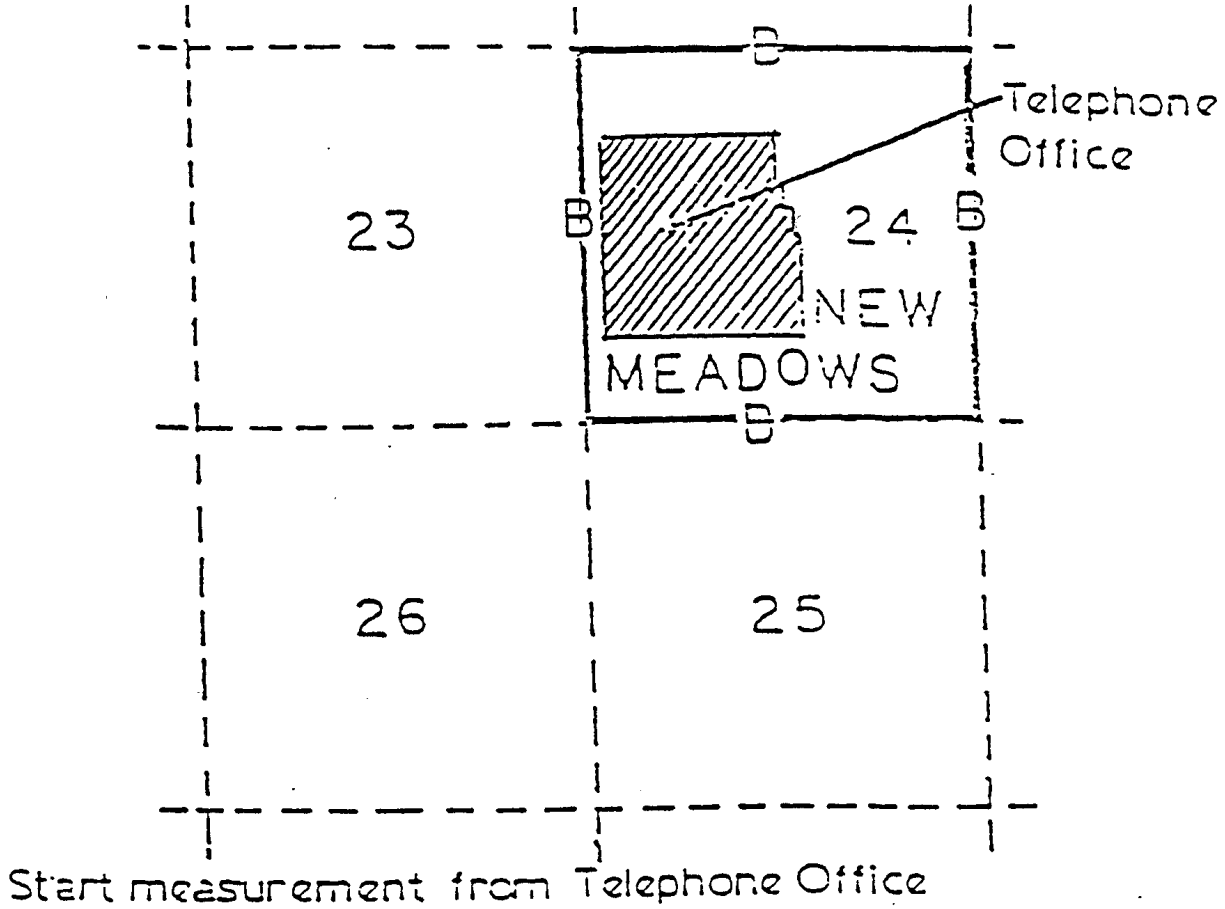
SCHEDULE NO. AB
McCALL EXCHANGE AREA MAP



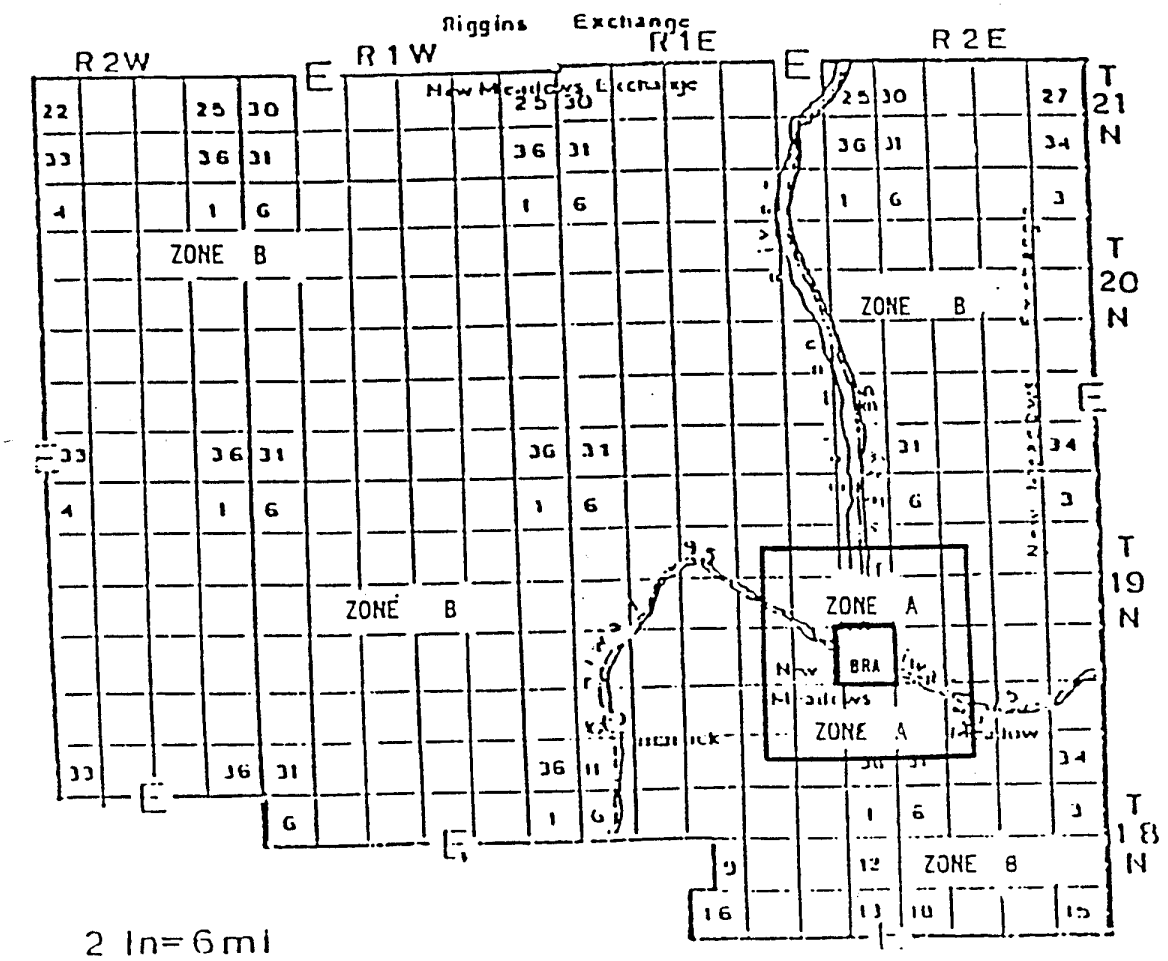
SCHEDULE NO. AB
McCALL EXCHANGE AREA MAP
(continued)



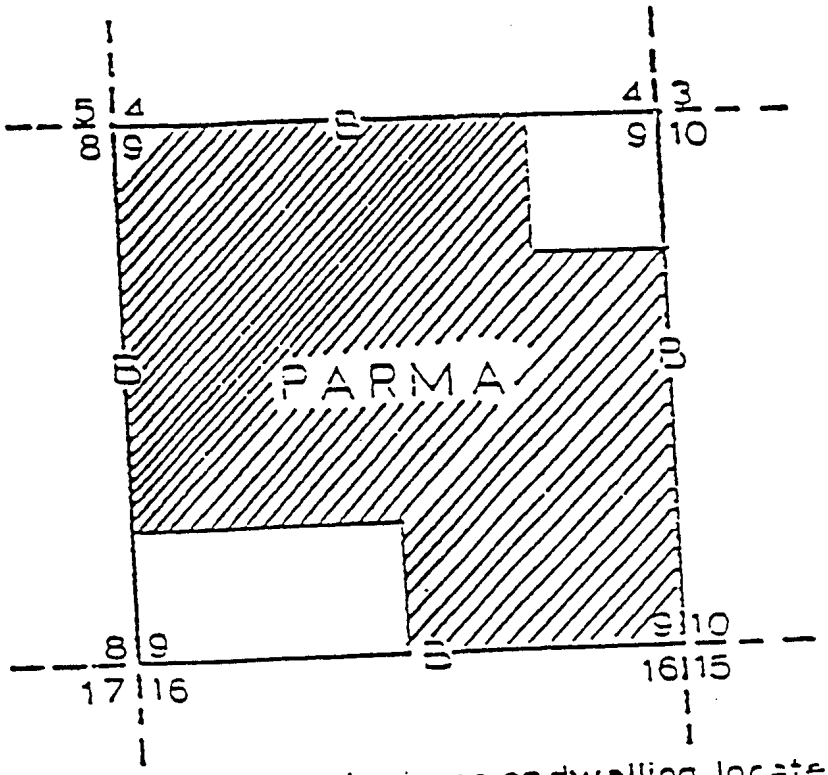
SCHEDULE NO. AB
NEW MEADOWS BASE RATE AREA MAP



SCHEDULE NO. AB
NEW MEADOWS EXCHANGE AREA MAP



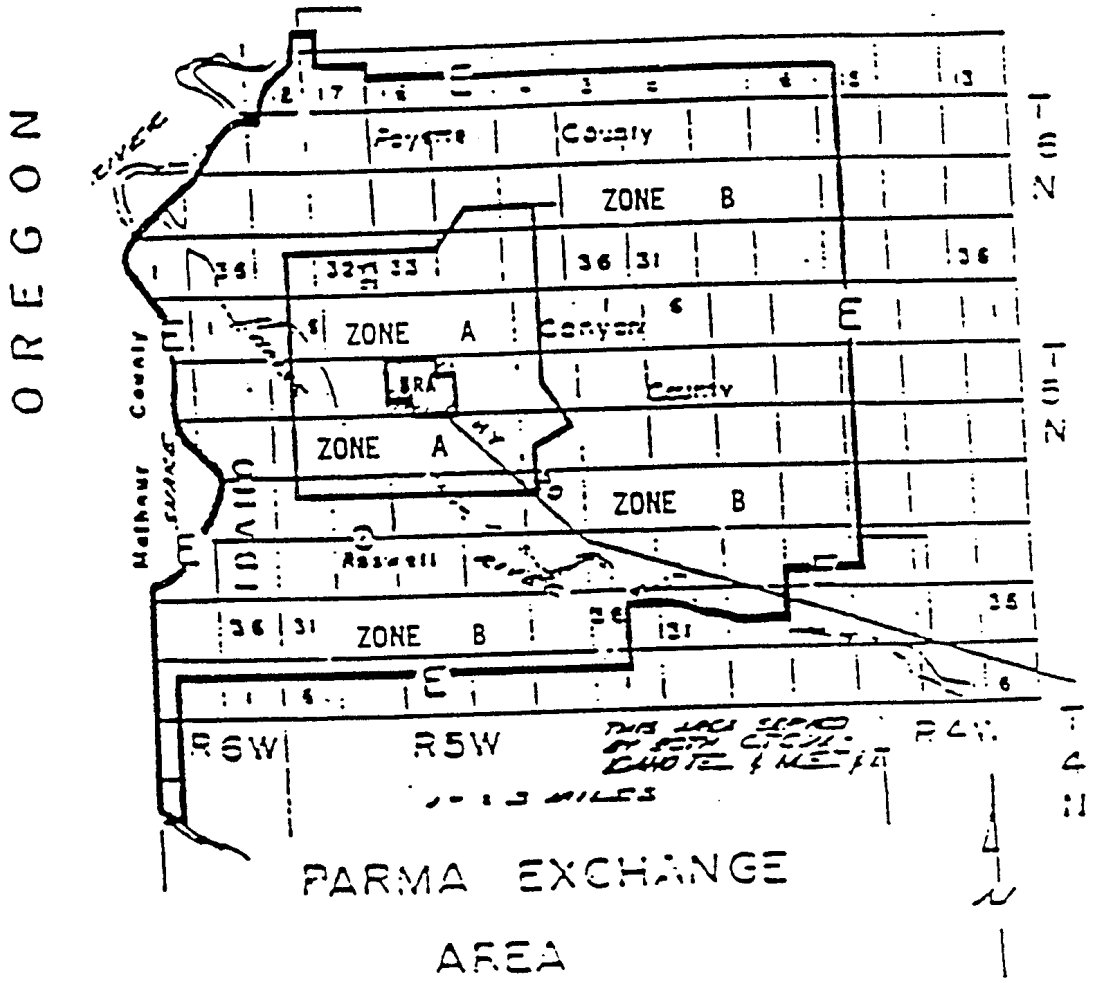
SCHEDULE NO. AB
PARMA BASE RATE AREA MAP



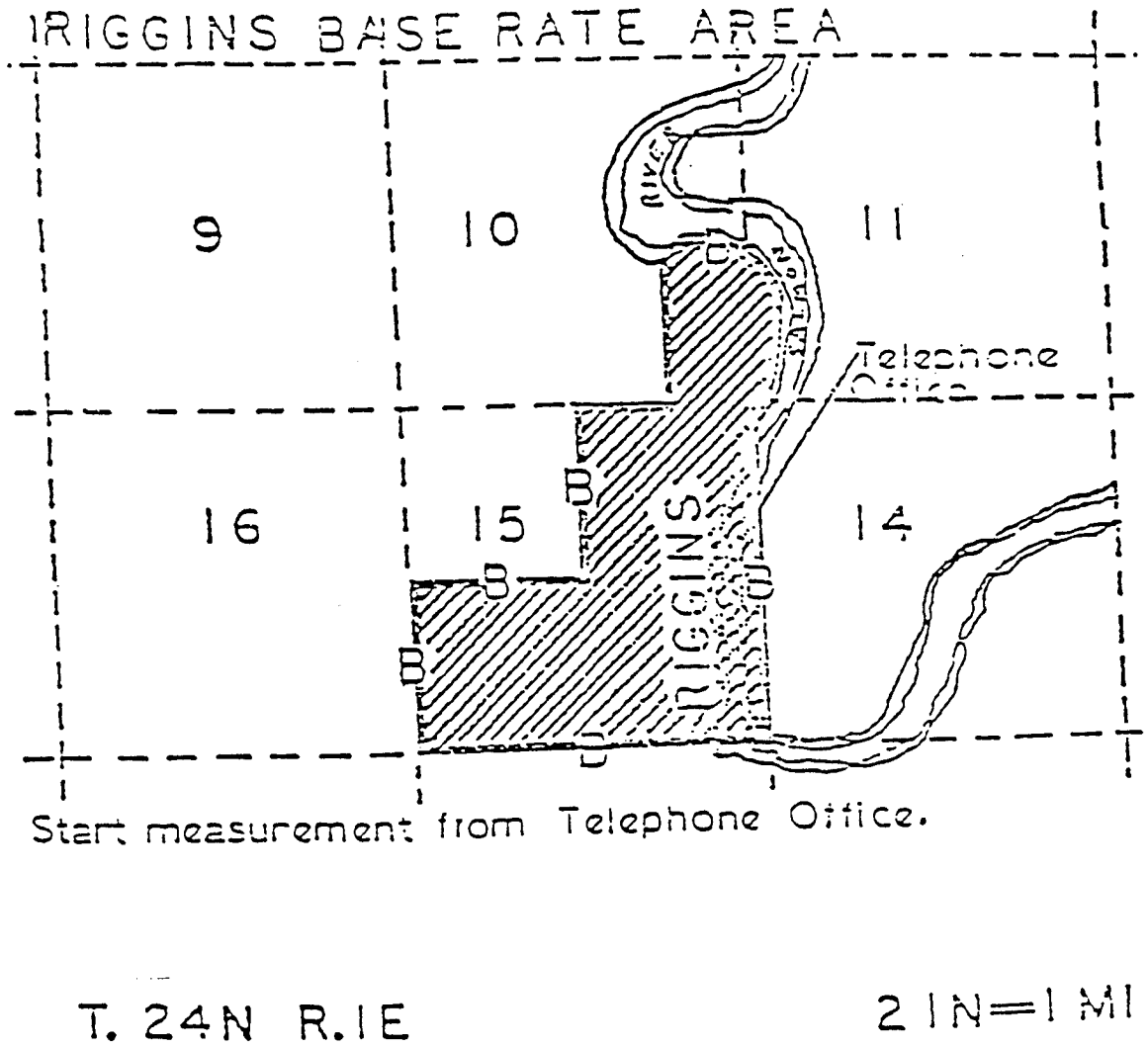
All of section 9 and any business or dwelling located within 200 ft. adjacent to the city limits. Shaded section indicates city limits.

T.5 N. R.5 W. 3in=1mi

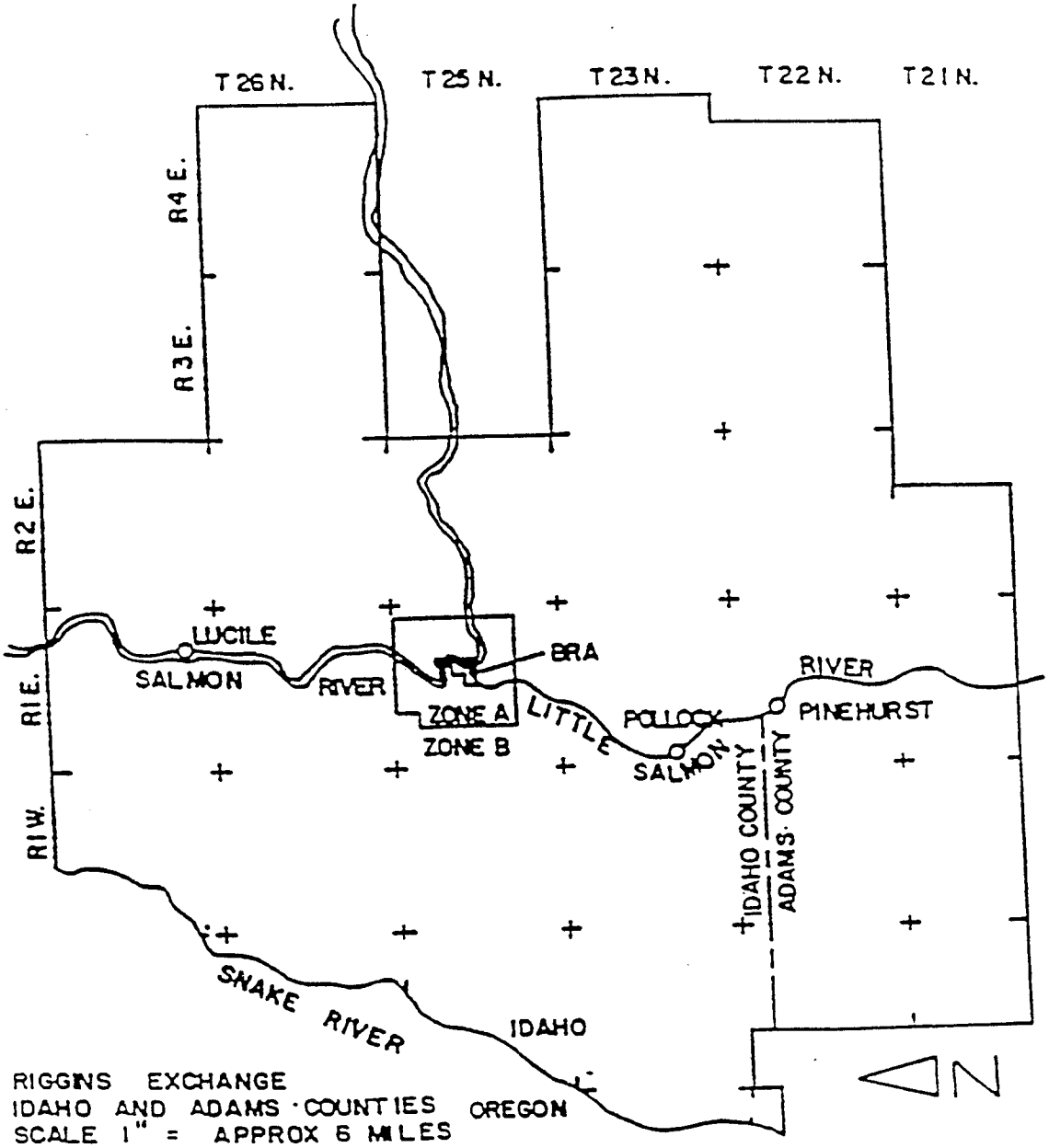
SCHEDULE NO. AB
PARMA EXCHANGE AREA MAP



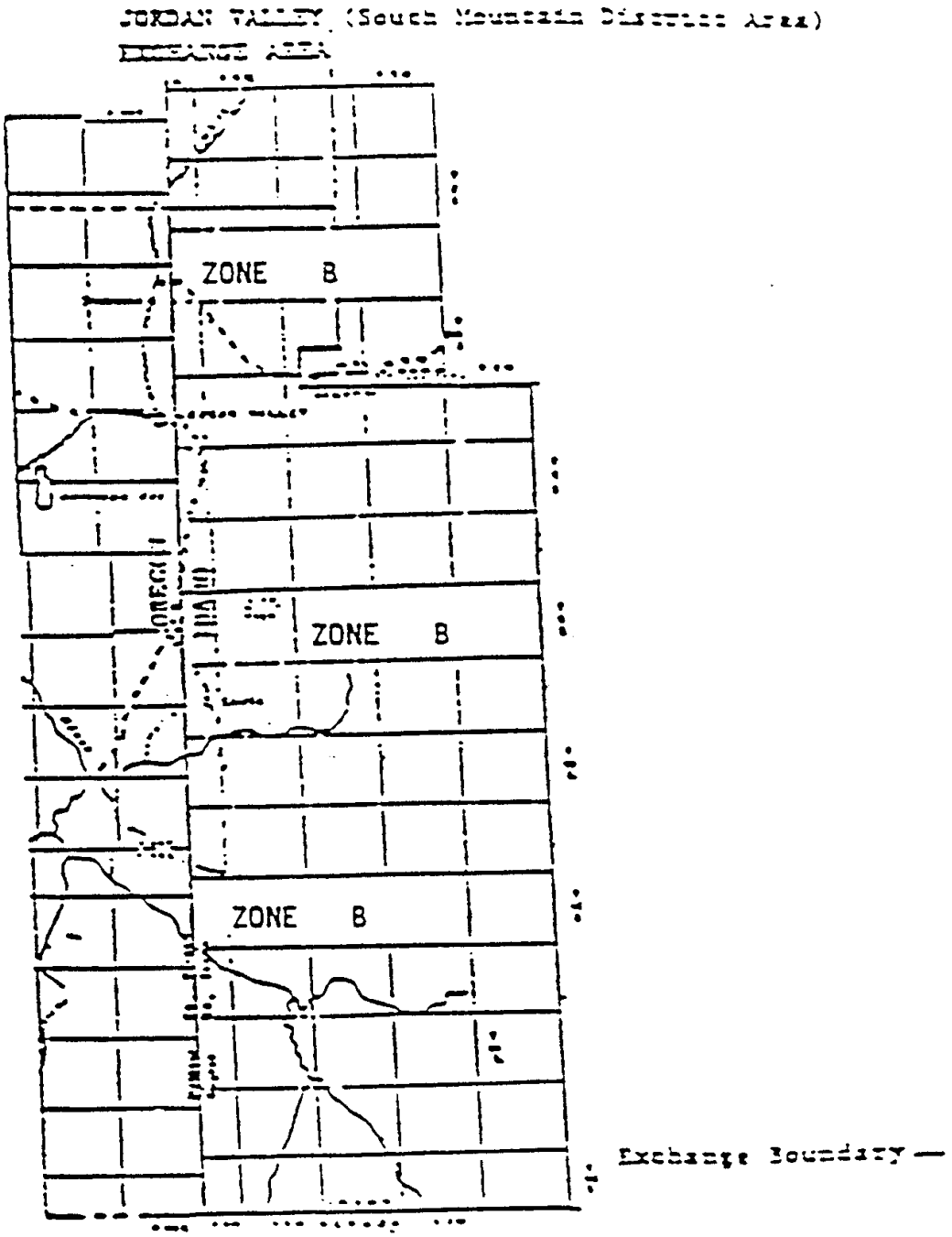
SCHEDULE NO. AB
RIGGINS BASE RATE AREA MAP



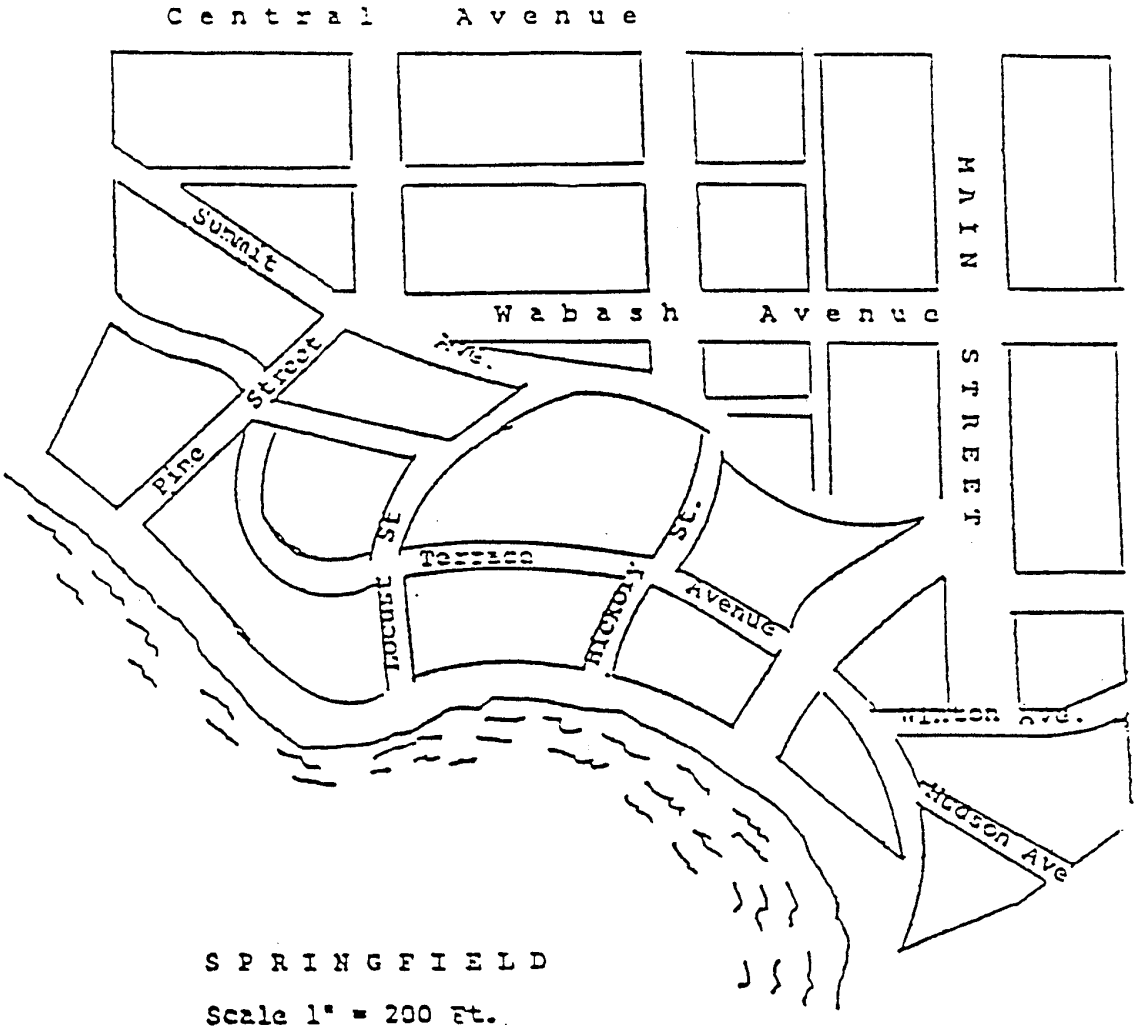
SCHEDULE NO. AB
RIGGINS EXCHANGE AREA MAP



SCHEDULE NO. AB
JORDAN VALLEY EXCHANGE AREA MAP

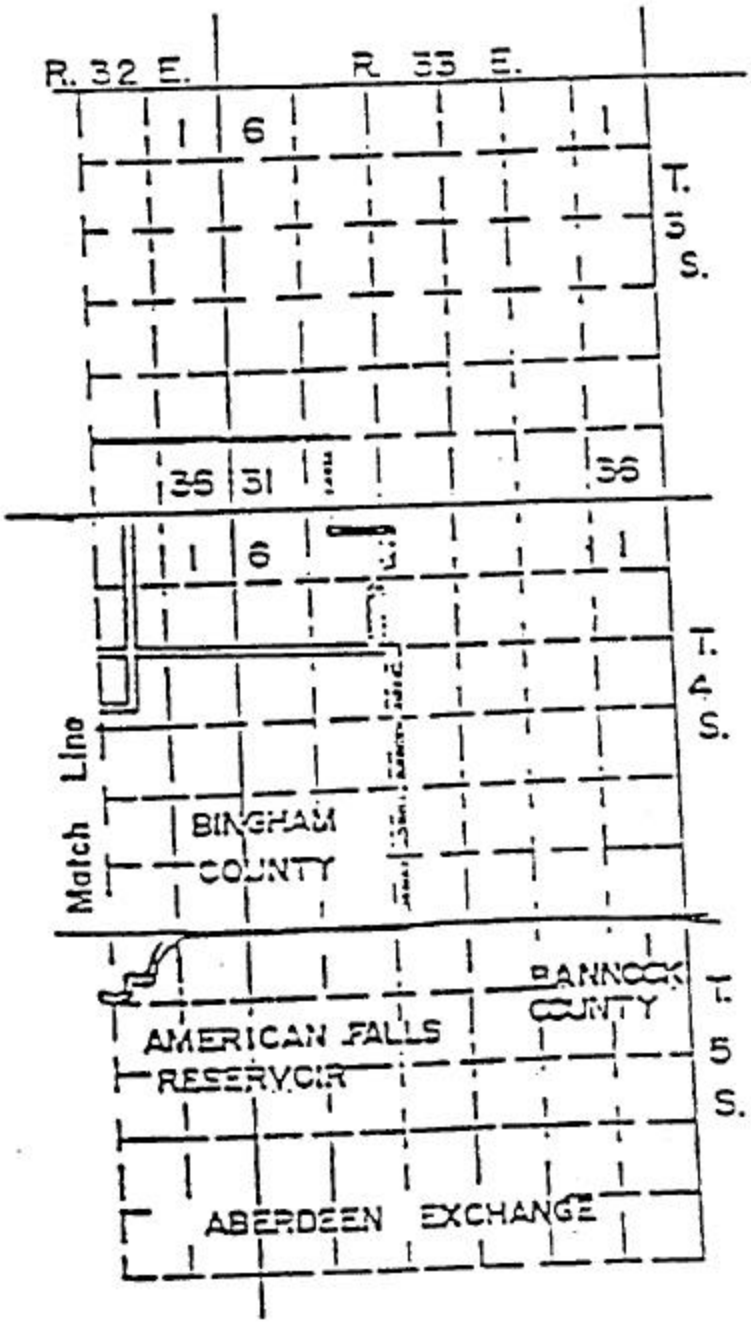


SCHEDULE NO. AB
SPRINGFIELD BASE RATE AREA MAP



The Springfield Exchange Base Rate Area shall include all property within the limits of the Village of Springfield and any dwelling or business establishment with a distance of 200 feet thereto.

SCHEDULE NO. AB
SPRINGFIELD EXCHANGE AREA MAP



Scale: 3/8" = 1 mile

Idaho Public Utilities Commission
Office of the Secretary
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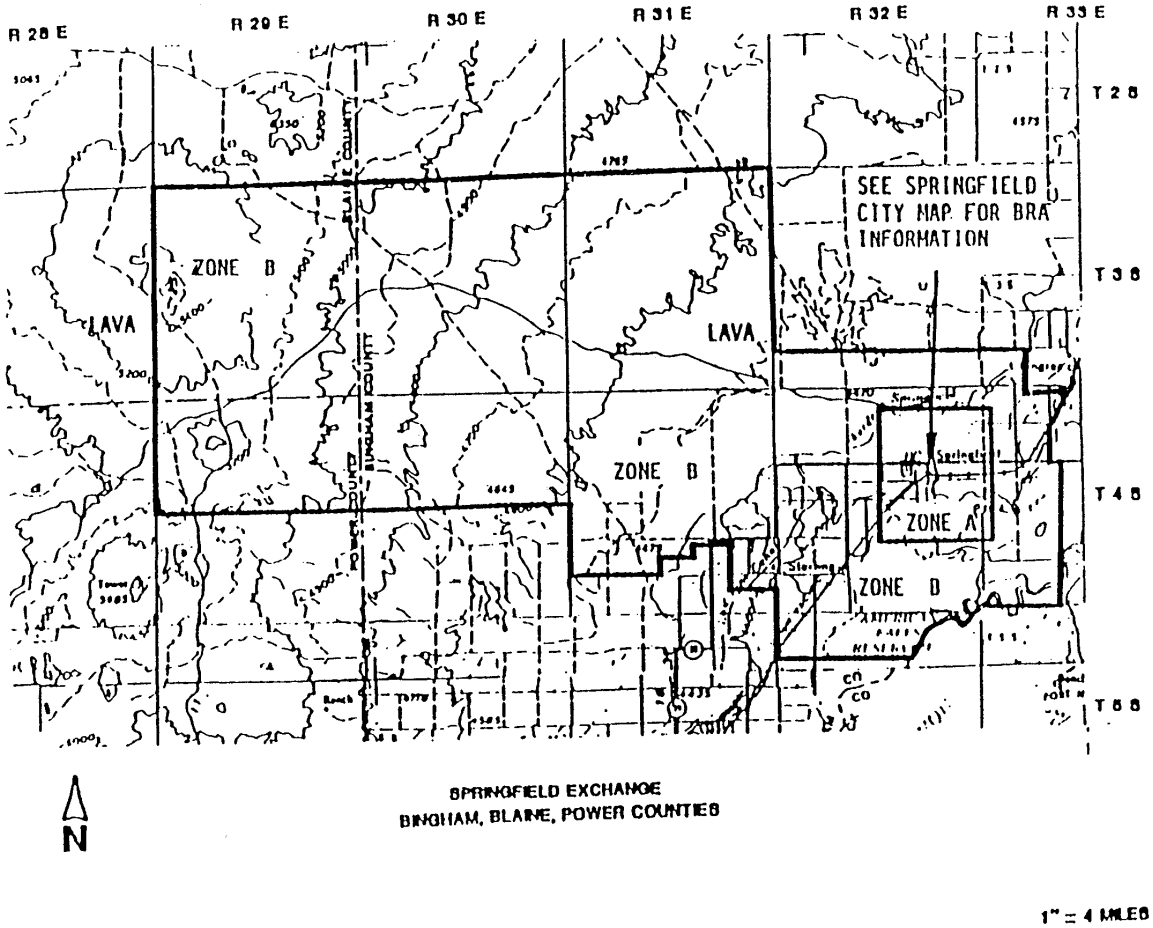
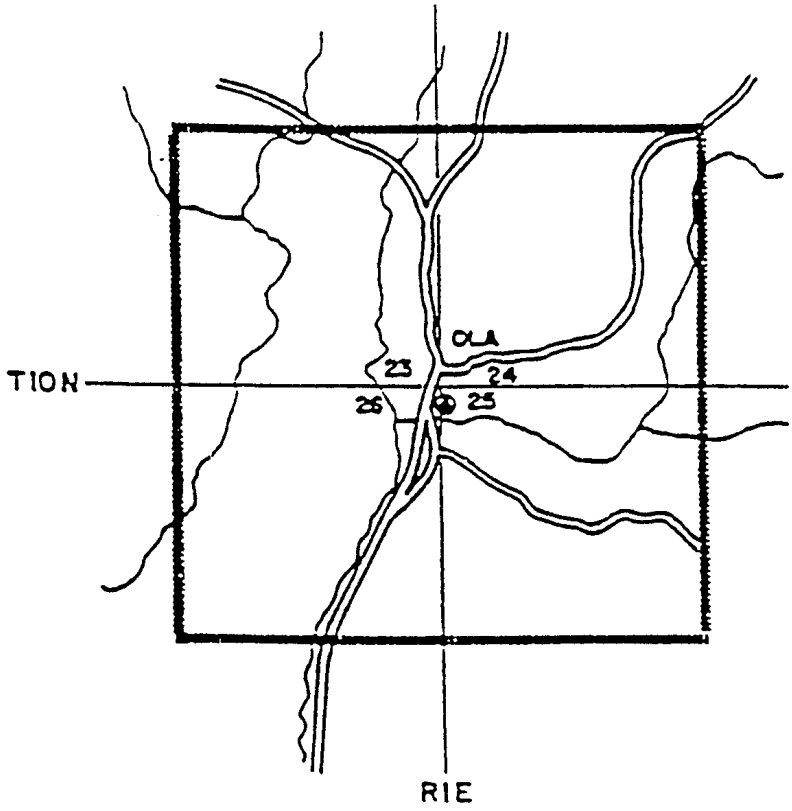
Boise, Idaho

SCHEDULE NO. AB
SPRINGFIELD EXCHANGE AREA MAP
(continued)

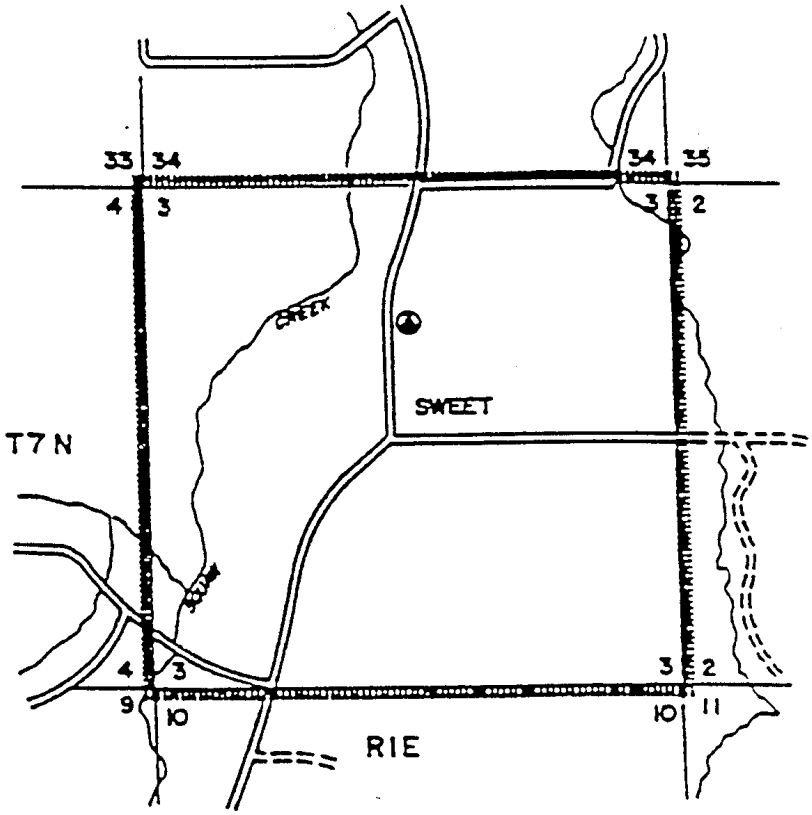


SCHEDULE NO. AB
OLA BASE RATE AREA MAP



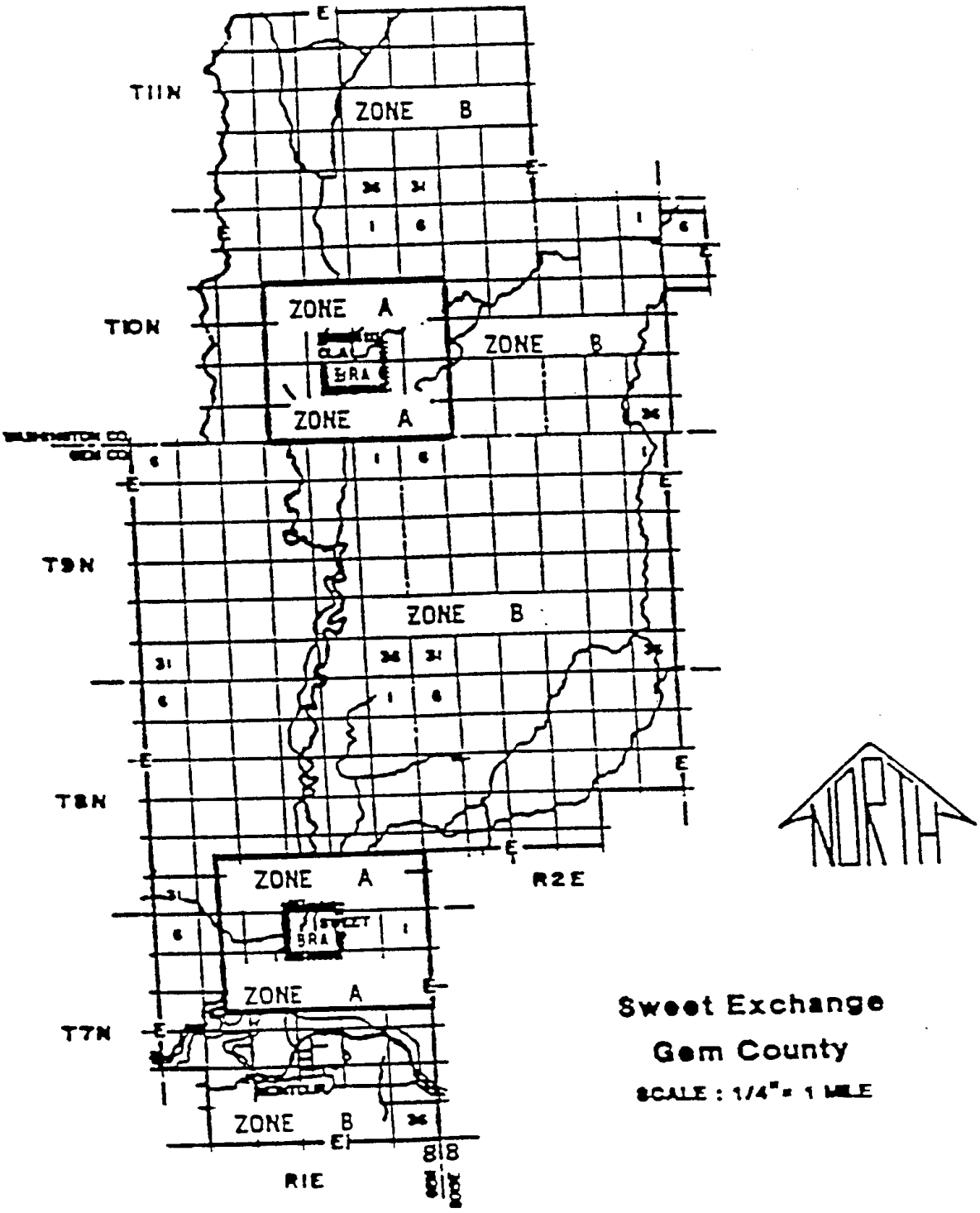
Ola Base Rate Area
Sweet Exchange
Gem County
SCALE: 1" = 2000'

SCHEDULE NO. AB
SWEET BASE RATE AREA MAP



Sweet Base Rate Area
Sweet Exchange
Gem County
SCALE: 1" = 2000'

SCHEDULE NO. AB
SWEET EXCHANGE AREA MAP



Issued

Aloa J. Stevens
Director
Government & External Affairs

Advice Letter No.

Idaho Public Utilities Commission
Office of the Secretary
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March 1, 2007
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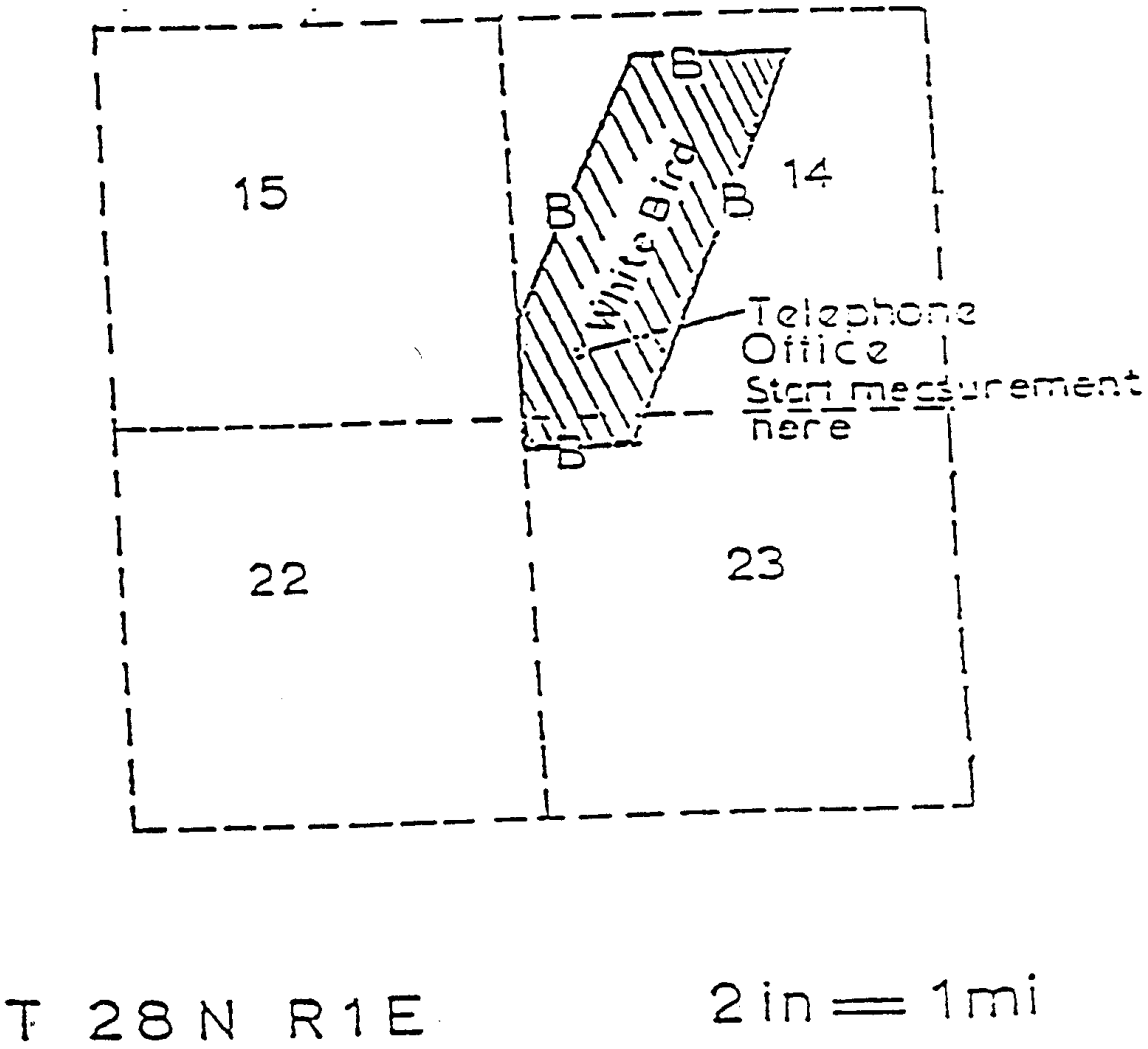
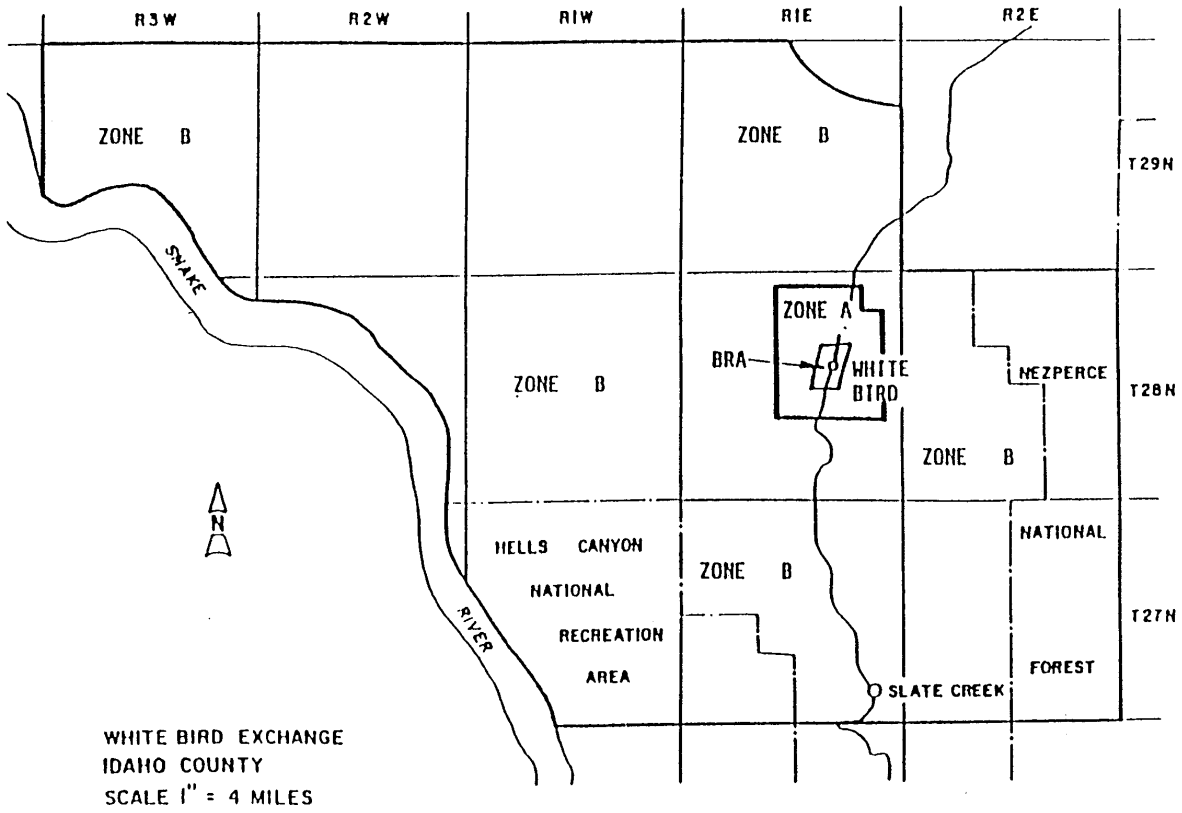
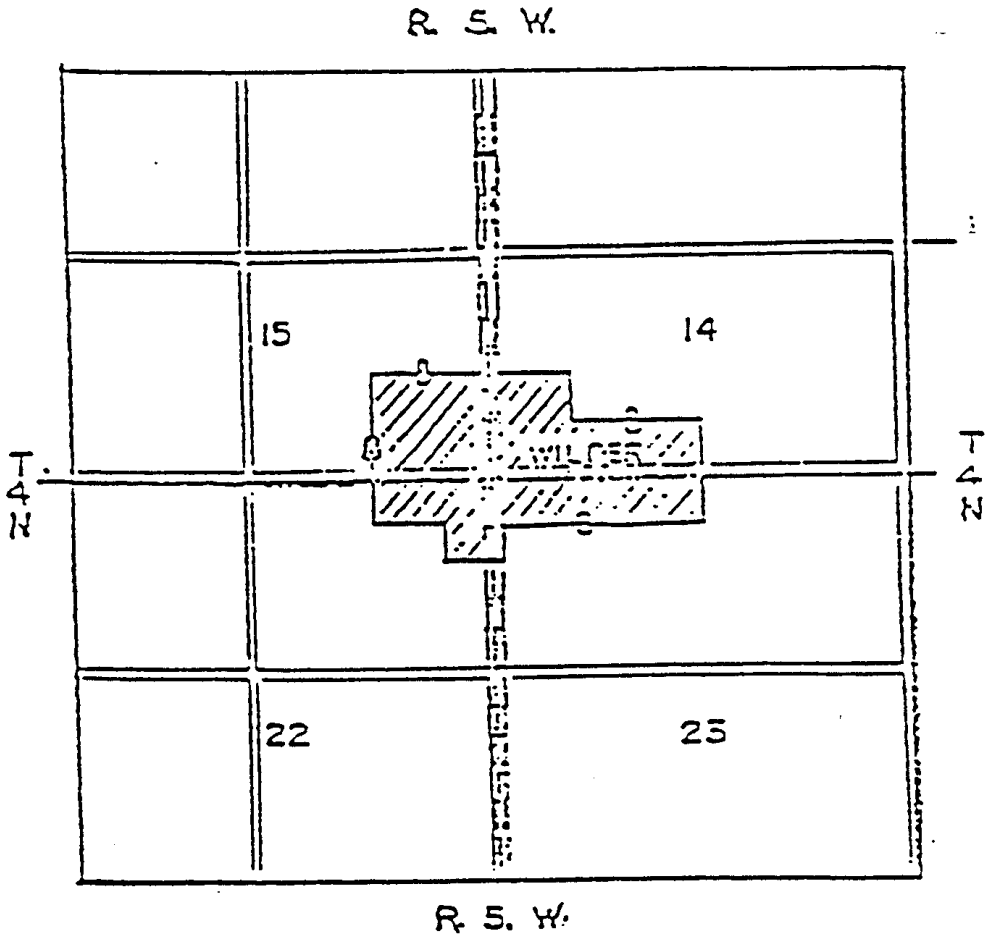
SCHEDULE NO. AB
WHITE BIRD BASE RATE AREA MAP



SCHEDULE NO. AB
WHITE BIRD EXCHANGE AREA MAP

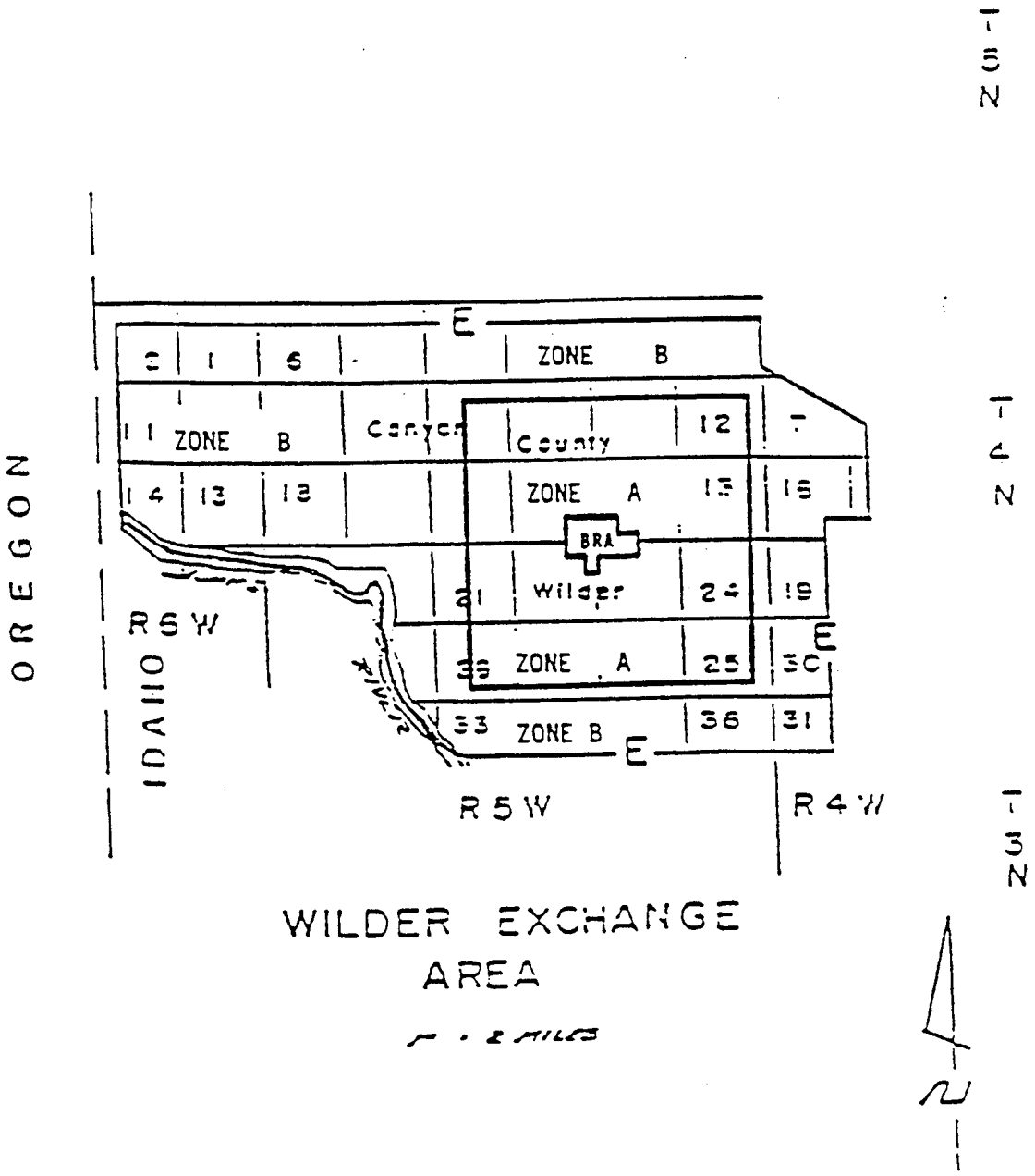


SCHEDULE NO. AB
WILDER BASE RATE AREA MAP



-Scale- 2 inches = 1 mile

SCHEDULE NO. AB
WILDER EXCHANGE AREA MAP



SCHEDULE NO. AC
RULES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 42 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**6th Revised**	21	1st Revised	39	Original
2	Original	21.1	3rd Revised	40	Original
3	Original	22	1st Revised	41	Original
4	Original	23	1st Revised	42	Original
5	1st Revised	24	Original		
6	Original	25	Original		
7	1st Revised	26	Original		
8	**1st Revised**	27	Original		
9	Original	28	Original		
10	Original	29	Original		
11	Original	30	Original		
12	Original	31	Original		
13	Original	32	Original		
14	Original	33	Original		
15	Original	34	Original		
16	Original	35	Original		
17	Original	36	Original		
18	Original	37	Original		
19	Original	38	Original		
20	Original				

Idaho Public Utilities Commission
Office of the Secretary
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April 13, 2014
Boise, Idaho

SCHEDULE NO. AC
RULES

INDEX TO RULES

Rule Number	Title	Sheet Number
12	Adjustments for Municipality Taxes or Fees	41
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10	Connection of Service and Facilities on Premises of Customer	36
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3	Customers' Requirements for Service	15
1	Definitions	3
2	Description of Service	12
5	Limitation of Liability	25
8	Outside Plant Facilities and Service Connections	31
9	Recorded Public Announcements on Utility Facilities	35
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7	Work Performed Outside Regular Working Hours and Right of Access	30

SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

For the purpose of these Price List schedules, the terms and expressions listed below shall have the meanings set forth opposite them.

ACCESS LINE INSTALLATION CHARGE - A nonrecurring charge made to cover all or a portion of the cost associated with the installation of telephone access line.

ACTUAL COST - Actual cost refers to the cost of materials plus the rate per hour at the utility's construction labor rate.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that, to which he is entitled in connection with his regular service.

AIR LINE MILE - As used in connection with airline mileage measurements in determining charges; means statute mile or 5,280 feet.

APPLICANT - The person making application to the utility for service.

AUTOMATIC DIALING - ANNOUNCING DEVICES - Any automatic terminal equipment, which incorporates:

1. (a) Storage capabilities of numbers to be called, or
   (b) A random or sequential number generated that produces numbers to be called, and
   (c) An ability to dial a call, and

2. Has the capabilities of working alone or in conjunction with other equipment of disseminating a prerecorded message to the number called.

AUXILIARY LINE - An additional network access line from the same central office to the same premises as the main network access line and associated therewith.

BASE RATE AREA - A more closely built-up section of the exchange area in which the basic access line rates apply without outside plant facility charges.

BATTERY POWER - A source of electrical energy furnished for the operation of telephone equipment.

BURIED WIRE OR CABLE - A wire or cable designed for use in underground construction and utilized in extending the utilities outside plant facilities.

SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

BUSINESS SERVICE - Exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use. Customers moved from residential to business will be notified by the company of their right of appeal with the Idaho Public Utilities Commission. (D)
(D)

CALL FORWARDING - A function, which allows incoming calls to be advanced to another telephone number in the same or different exchange. The number the calls are advanced to may be changed as required by the subscriber.

CALL WAITING - A tone provided to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through hook switch operation.

CENTRAL OFFICE - A telephone utility's switching office unit by means of which one telephone station may be connected to another by means of access lines.

CHANNEL - A path for communication or signaling between two or more locations which provide service to the general public having the necessary equipment and interconnecting customer lines and trunks.

COMMISSION - The utility regulatory body of the State of Idaho.

COMMUNICATION SYSTEM - A combination of equipment and facilities, which fulfill the communication requirement of a customer.

COMPANY - Name of company (Citizens Telecommunications Company of Idaho).

COMPLEX SERVICE - Key equipment and switching system services including, KTS, PBX, Centrex, TAS associated with flat and measured, WATS, local, extended and foreign exchange services.

SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

CONFORMING ANSWERING DEVICE - A customer-provided device which automatically answers incoming calls, transmits a prerecorded voice message or appropriate audible signal to the calling party, records a voice message from the calling party if so designed and arranged, and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The Conforming Answering Device may include remote interrogation and/or device function control. A Conforming Answering Device must incorporate an Authorized Protective Connecting Module and must bear a valid Conformance Number.

CONNECTING ARRANGEMENT - The equipment provided by the utility to accomplish the direct electrical connection of customer-provided facilities with the outside plant facilities of the utility.

CONTINUOUS PROPERTY - Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

CONTRACT - The service application agreement between a customer and the company under which service and/or facilities are furnished in accordance with the provisions of applicable Price Lists or individual contract. (C) (C)

CUSTOM CALL FEATURES - A term describing special features provided from a digital central office.

CUSTOMER - A person or legal entity who has applied for, has been accepted, and is currently receiving service.

CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE - A customer-provided pay telephone service (coin or coinless) for public or nonpublic use. This service is provided on an instrument-implemented basis rather than central office basis and must be connected to a network access line (PAL, XCOT, COT1, COTR).

CUSTOMER PREMISES EQUIPMENT - Devices or apparatus and/or their associated wiring provided by a customer for use at the customer's premises.

CUSTOMER REQUEST CHARGE - A charge for recording and processing information necessary to execute customers' requests pertaining to telephone service.

SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

DATE OF PRESENTATION - The date upon which a bill or notice is mailed to the customer.

DEPOSIT - A cash payment made by the customer to establish or reestablish credit with the company.

DIGITAL CHANNEL SERVICE (DCS) – The term "Digital Channel Service" denotes a service that transmits and receives digital signals between the serving wire center and digital switching equipment located at the customer's premises. The service enables customers to channelize up to 24 voice grade DSOs on a single transport facility. It is comprised of two components; a digital port in the serving wire center and a digital transport facility between the serving wire center and the customer's premises.

DIRECTORY LISTINGS - Essential information in the telephone directory whereby telephone users may ascertain the telephone number of a customer in the alphabetical section.

DISCONNECT - A discontinuance of service in which the outside plant facilities used in the service are immediately made available for use for another service.

DISTRIBUTION FACILITIES - The utility's cables, wires, and associated supporting structures and appurtenances located in dedicated streets and utility easements designed to serve more than one property and extending from the serving central office to the points of connection with service connection.

ELECTRONIC BILL PRESENTMENT AND PAYMENT (EBPP) - Electronic Bill Presentment Program (EBPP) is an optional service provided by the utility that allows customers to view and or pay their telephone bill on-line.

EMERGENCY - A situation which exists when serious sickness, public safety, necessity, or war conditions are involved.

EXCHANGE - A specified area established for the furnishing of communication service. It usually embraces a city, town, village, or unincorporated community and surrounding area and may consist of one or more central offices together with the associated plant used in furnishing service within that area.

EXCHANGE MESSAGE - A completed telephone call between telephones in the same local service area.

EXCHANGE SERVICE - Telephone service furnished within an exchange.

EXTENDED AREA SERVICE (EAS) - Interexchange telephone service furnished between one or more exchanges.

FACILITIES - Instrumentalities, supplemental equipment, apparatus, wiring, poles, cables, and other materials and mechanisms necessary to, or furnished in connection with, telephone service.

SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

FLAT RATE SERVICE - Exchange service furnished at a fixed periodic charge.

FOREIGN EXCHANGE SERVICE - Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located.

GRANDFATHERED SERVICE - Existing service not available to new customers.

HARM - Harm consists of hazards to personnel, damage to utility equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to utility equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDUCTIVE CONNECTION - Electromagnetic coupling between customer-provided equipment and utility equipment by means of mutual inductance between an inductor in the utility equipment and a customer-provided inductor external to the utility equipment.

INTEREXCHANGE CARRIER - Any service company which provides toll service to customers between LATAs or states.

INTERFACE - The point of interconnection between terminal equipment and telephone network access lines.

KEY TELEPHONE ACCESS SERVICE - Exchange service furnished by means of network access lines.

LATE PAYMENT FEES - A fee applicable to an unpaid balance of $20.00 or more not received at the Utility or one of its authorized payment locations by the "late payment date" printed on the bill. (N) (N)

LIFELINE - See Telephone Assistance Program

LOCAL NON-NETWORK ACCESS TELEPHONE SERVICE - A service furnished for the customer's own use by means of a circuit to which are permanently connected two or more telephones and which shall not be connected for exchange service.

LOCAL PRIVATE LINE - A dedicated non-switched line located wholly within an exchange.

LOCAL SERVICE - See Exchange Service.

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SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

MILEAGE - Term used in measuring and charging for outside plant facilities in relation to off-premises extensions.

NETWORK ACCESS LINE - An outside plant facility from the telephone company's central office to a customer's premises which provides direct access to the local exchange and/or the toll switching networks.

NONLISTED SERVICE - A customer-requested arrangement omitting a customer's number from the telephone directory but not from the information records.

NON-PUBLISH SERVICE - A customer-requested arrangement omitting the customer's number from both the telephone directory and the information records. (T)

NONRECURRING CHARGE - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly rates.

OFF-PREMISES STATIONS AND EXTENSIONS - The wire facility used in providing an off-premises access line.

ONE-PARTY SERVICE - A network access line and outside plant facility assigned for the use of one customer only.

OUTSIDE PLANT FACILITIES - The connecting facilities over which telephone service is provided a customer, and includes but is not restricted to, open wire, aerial, and underground cable and wire.

PARTY LINE SERVICE - A network access line serving two or more customers.

SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

PAY TELEPHONE SERVICE - See Customer-Owned Pay Telephone Service.

PERMANENT DISCONNECT - Complete termination of a network access line.

POINT OF DEMARCATION - See Standard Network Interface

PREMISES - In multiple occupancy buildings, a customer's premises are confined to that portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises include the buildings occupied by the customer or the same continuous property and not separated by public thoroughfare or by property occupied by others.

PRICE LIST - The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the company and approved by the Idaho Public Utilities Commission.

PRIVATE BRANCH EXCHANGE (PBX) SERVICE - Exchange service furnished by means of network access lines to the utility's central office.

PUBLIC ACCESS LINE (PAL) - An exchange line, using a measured rate where available, to which a customer provided instrument is connected, to provide pay telephone service.

REGISTERED PROTECTIVE CIRCUITRY - Separate, identifiable, and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

RESIDENCE SERVICE - Exchange telephone service furnished a customer at a residence or place of dwelling where the actual or obvious use is for domestic purposes.

RESTORAL OF SERVICE CHARGE - A charge applicable when service that has been temporarily disconnected is restored.

SERVICE CONNECTION - See Access Line Installation Charge.

SERVICE CONNECTION CHARGE - See Access Line Installation Charge.

SPEED CALLING - A feature allowing a telephone user to reach frequently called numbers by abbreviated dialing.

STANDARD NETWORK INTERFACE - The points of common termination of company-provided and customer-provided facilities.

SUPERSEDURE - The transfer of service, including the telephone number, from one customer to another with the express written consent of both the relinquishing customer and the new customer. The new customer assumes responsibility for all charges outstanding.

SURCHARGE - A special rate designed to recoup revenues for program(s) which are approved by the PUC and are billed to all customers who are not participating in the program.

TELEPHONE ASSISTANCE PROGRAM - A program, which provides reduced monthly rates for low income residential customers who meet eligibility requirements established by the Commission.

TEMPORARY DISCONNECT - The suspension of telephone service at the request of the customer or on the initiative of the company without permanent disconnect of service. Written notice of suspension of service is required if done at the initiative of the company.

SCHEDULE NO. AC
RULE NO. 1
DEFINITIONS

TEMPORARY SERVICE - Exchange service definitely known to be required for a short period, such as service provided for contractors for use during construction of a building, campaigns, mine development, and lumbering operations, etc.

THREE-WAY CALLING - A feature providing the capability to add a third party to an existing conversation.

TOLL MESSAGE - A completed telephone call via the established toll network.

TOUCHTONE SERVICE - A service arrangement permitting the use of push button equipped telephone sets in lieu of rotary dial equipped telephone sets to originate calls.

TRADE NAME - The name or style under which an individual or concern conducts its business and by which it is generally known to the public.

TRENCHING COSTS - Cost of excavating, backfilling, and compacting, and where necessary, cost of breaking and repaving pavement and of restoring landscaping.

TRUNK LINE - A network access line from one central office to another or between PBX system and a utility central office.

UNDERGROUND SUPPORTING STRUCTURE - Conduit, manholes, handholes, and pull boxes where and as required, plus trenching costs as defined in Trenching Costs above.

UTILITY - The Public Utility named herein.

ZONE - A recurring mileage incremental in addition to the access line rate for that portion of the service located outside the base rate area.

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SCHEDULE NO. AC
RULE NO. 2
DESCRIPTION OF SERVICE

A1 General

B1 Exchange service is available by means of facilities owned and maintained by the utility operated from central offices designated by the utility. In certain exchanges extended service is furnished with availability of exchange service to other exchange areas of the utility or of a connecting utility. Foreign exchange service from other exchanges of the utility or connecting utilities is furnished in designated areas.

B2 Toll service is furnished either by means of the utility's toll lines or lines to a connecting utility or both.

B3 The utility normally furnishes dial and touchtone telephone service. Touchtone telephone service is furnished where facilities are available.

B4 In general, the exchange areas are generally divided into one base rate area, and one or more suburban areas outside the base rate area.

A2 Service

The utility furnishes exchange network access service in its service territory in accordance with its effective Price List schedules and, in general, as follows:

B1 Classes of service furnished

C1 Business service
C2 Residence service

B2 Types of service furnished

C1 Flat rate service

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SCHEDULE NO. AC
RULE NO. 2
DESCRIPTION OF SERVICE

A2 Service (continued)

B3 Grades of service

In general, the following grades of service are furnished:

Grade of Service	Area Applicable
One-party	B.R.A.
Key line exchange service	B.R.A.
Private branch exchange service	B.R.A.
B.R.A. - Base Rate Area	Z.A. - Zone A
	Z.B. - Zone B

Miscellaneous services, including private line, are furnished by the utility in accordance with the Price List schedules.

Unless specifically identified as such, two and four wire circuits provided in this Price List are not intended to support high-speed data applications.

Exchange service generally consists of:

C1 Network access service lines.

C2 Facilities between company central office and customer location.

C3 Extended area service.

B4 Termination or Re-origination of Calls Received Over a Data Service (N)

Other than for incidental usage, use of basic local service for the purposes of originating calls on behalf of a third party is an inappropriate use of service. If the Company finds basic residential service is being used for this purpose, then the Company will contact the Customer and notify the customer in writing of: (a) the Company's finding and (b) the potential that the Customers access line(s) may no longer be classified as basic residential service. Upon receiving such notification, the Customer will be given the opportunity to either: (a) dispute the Company's finding, or (b) take corrective measures before the reclassification takes place. If the Customer does not dispute the Company's finding and elects to take corrective measures, then the Customer will be given at least 15 business days from the time of written notification to implement such corrective measures. During this period, the Customer's access line(s) will be continued to be classified as basic local service. If the Customer disputes the findings of the Company, such dispute will be resolved in accordance with the Company's Rule No. 3, item A12 in Schedule AC.

(N)

SCHEDULE NO. AC
RULE NO. 2
DESCRIPTION OF SERVICE

A3 Non-Network Access Lines

Non-network access will be provided solely for communication between points thereon and will not be connected with the utility's network access line.

A4 Seasonal Service

Seasonal service is offered to residential customers at 75% of the applicable rate with proof of permanent residence service other than a seasonal location.

A5 Interexchange Receiving Service

Interexchange receiving service will be furnished over the utility's toll circuits from one exchange to the customer's station location in another exchange, with the customer assuming responsibility for payment of the toll charges.

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SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

INDEX

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Cancellation of Application	17
Limit of Conversation and Emergency Use	18
Responsibility for Payment of Bills	18
Billing and Payment of Bills	21
Deposits and Credits	20
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Establishment of Credit	19
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Notices	20
Obligation to Provide Service	19
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SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A1 Application For Service

B1 Requirement of customer

Each applicant for telephone service will be required to complete an application form.

The application form will generally set forth the following information:

C1 Date and place of application.
C2 Location of premises to be served.
C3 Date applicant will be ready for service.
C4 Purpose for which service is to be used (business or residence).
C5 Address to which bills are to be mailed or delivered.
C6 Whether applicant is the owner or tenant of, or agent for, the premises.
C7 Service desired - class, type, and grade.
C8 Information for listing in alphabetical and classified telephone directories.
C9 Such other information as the utility may reasonably require.

The utility may accept an oral or written application from a customer for additions to or changes in the present service.

Any application is merely a request for service and does not in itself bind the utility to furnish the service except under reasonable conditions as set forth in the Price List schedules, nor does it bind the applicant to take service.

Idaho Public Utilities Commission
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SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A1 Application For Service (continued)

B2 Cancellation of application

An application for service canceled by the applicant or by the utility prior to the establishment of the service applied for is subject to the following conditions:

C1 Canceled by applicant

D1 If cancellation of an application for service is requested by the applicant prior to the time service is connected, the application will be canceled by the utility and the utility will collect all charges applicable to any service actually installed at the time of the requested cancellation, or such other amounts as may be specifically provided for by written contract previously made in accordance with the Price List schedules.

D2 If cancellation of an application for service is requested by the applicant subsequent to the connection of service, such cancellation will be considered as an order to discontinue service and the utility will collect all charges applicable to the connection of service. The minimum requirements of the rate schedule under which service is furnished will apply.

C2 Canceled by the utility

If applicant refuses to comply with the requirements set forth in the Utility's Price List schedules prior to the establishment of service, the utility may cancel the application, in which case any amounts collected from the applicant will be refunded.

SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A1 Application For Service (continued)

B3 Limit of conversation and emergency use

Exchange calls of a customer of party line service may be limited; under the law of the State of Idaho a person is guilty of a misdemeanor if he shall

C1 Willfully refuse to immediately relinquish a party line when informed that such line is needed for an emergency call, and in fact such line is needed for an emergency call, to a fire department or police department or for medical aid or ambulance service;

C2 Secure the use of a party line by falsely stating that such line is needed for an emergency call.

B4 Responsibility for payment of bills

The customer for telephone service is held responsible for the payment of all exchange, toll, and other charges properly applicable to his service in accordance with the Price List schedules.

A2 Application Of Business And Residence Rates

B1 Business or residence classification of customer service is determined by the character of use to be made of the service.

B2 Service is classified as business service and business rates apply where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature, or where the service or any part thereof is furnished at a business location. (D)

(D)

B3 Service is classified as residence service and residence rates apply where the use is primarily or substantially of a social or domestic nature and the business use, if any, is incidental.

B4 When it is determined that a customer to residence service is using the service in such a manner that it should be reclassified as business service under the above provisions, the utility will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service and pay applicable business rates.

SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A3 Obligation To Provide Service

The utility's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.

A4 Establishment Of Credit

"We adopt by reference the Rules and Regulations For All Telephone Companies Under the Jurisdiction of The Idaho Public Utilities Commission promulgated in Order No. 15290 in Case No. P-300-6 by the Idaho Public Utilities Commission and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission.

Copies of these Rules and Regulations are on file in every business office and are available for public inspection."

A5 Reestablishment Of Credit

"We adopt by reference the Rules and Regulations For All Telephone Companies Under the Jurisdiction of The Idaho Public Utilities Commission promulgated in Order No. 15290 in Case No. P-300-6 by the Idaho Public Utilities Commission and all amendments to those rules, which may be hereafter adopted by the Idaho Public Utilities Commission.

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A6 Advance Payments

B1 An applicant for telephone service may be required to pay in advance at the time application for service is made, the service connection charges applicable, together with at least one month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the utility, the estimated amount of construction and installation charges.

B2 The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for services, equipment, and facilities furnished, for service connection, move and change charges, and for toll messages.

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SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A7 Deposits And Credits

"We adopt by reference the Rules and Regulations For All Telephone Companies Under the Jurisdiction of The Idaho Public Utilities Commission promulgated in Order No. 15290 in Case No. P-300-6 by the Idaho Public Utilities Commission and all amendments to those rules, which may be hereafter adopted by the Idaho Public Utilities Commission.

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A8 Notices

B1 Notice to customers

C1 Notices from the utility to a customer normally will be given in writing and mailed to his address.

C2 In emergencies the utility may resort to verbal notices given by telephone or by personal contact.

B2 Notices from customers

Notices from a customer to the utility may be given verbally by him or his authorized agent at the utility's office, or by written communications mailed thereto.

Idaho Public Utilities Commission
Office of the Secretary
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SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A9 Billing And Payment Of Bills

B1 All bills for utility services are due and payable no later than fifteen (15) days from the date the bill is presented. Any payment not received within this time frame shall be considered past due.

B2 All delinquent bills for which payment has not been received within seven (7) days shall be subject to the provisions of the utility's termination procedures. The only exception to this policy pertains to the provisioning of the Residence Telecommunications Assistance Program (Lifeline), where the customer cannot be disconnected for the nonpayment of Toll charges. Installment billing and Call Restriction Service are available.

B3 All payments shall be made at or mailed to the office of the utility or to the utilities duly authorized representative.

B4 Customers have the option of receiving their telephone bill electronically. The bill will include the bill face, (front and back), mandated messages and bill inserts, summary of current charges and section or service total information. It will also include call detail and adds and changes in detail options. See Price List Schedule A-8 for rates and special conditions.

B5 Failure to receive bills or notices, which have been properly placed in the United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.

B6 Unless otherwise specified in this Price List, all charges for exchange service, equipment, and facilities, exclusive of charge for local messages in excess of the monthly allowance and toll messages, are payable monthly in advance. Charges for local messages in excess of the monthly allowance and toll messages are payable monthly except that the utility reserves the right to require payment of such charges at more frequent intervals.

B7 In the event that payment from a customer is less than the total amount of all charges owing to the utility and the customer does not specifically designate the manner in which he wishes to apply said payment, then the utility may apply all or any part of the payments received to such accounts or indebtedness in any manner that the utility desires. The only exception to this policy pertains to the provisioning of the Residence Telecommunications Assistance Program (Lifeline), where partial payments are first applied to Local Service charges with the remainder applied to Toll Service charges.

(L)

(L) Material relocated to Sheet No. 22.

(L)

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SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A10 Late Payment Fee

B1 Late Payment Fees - Also see Definition of Terms shown in this Schedule.

B2 A late payment fee of $7.50 or 1.5% (whichever is greater) applies to each customer's bill (C)(I)
on unpaid balances of $20.00 or more. The $7.50 or 1.5% (whichever is greater) fee is (C)(I)
applied to the total amount that is unpaid. The late payment fee will be included in the total amount due on the subsequent bill.

B3 The late payment fee will apply if payment in full is not received by the Utility or at one of its authorized payment locations, as specified in Section B4.

B4 The due date of the bill will not be less than 15 days from the bill mailing date, and the late payment fee will be applied not less than one day after the due date.

B5 If a late payment fee appears on a customer's bill even though the payment was received by the Utility or an authorized payment location by the due date, the fee will be reversed and a credit will appear on the customer's bill.

B6 Upon notification of disputed charges on the bill, the Utility may temporarily suspend the application of the late payment fee to the disputed portions of the bill that are unpaid. If the Utility resolves the billing dispute in favor of the customer, no late payment fee will apply to the disputed amount.

A11 Discontinuance Of Service

"We adopt by reference the Rules and Regulations For All Telephone Companies Under the Jurisdiction of The Idaho Public Utilities Commission promulgated in Order No. 15290 in Case No. P-300-6 by the Idaho Public Utilities Commission and all amendments to those rules, which may be hereafter adopted by the Idaho Public Utilities Commission.

Copies of these Rules and Regulations are on file in every business office and are available for public inspection."

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SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A12 Grounds For Refusal Of Service (T)

B1 A utility may refuse to establish service if any of the following conditions exist:

C1 The applicant has an outstanding amount due for former utility services, and the applicant is unwilling to make arrangements with the utility for payment.

C2 A condition exists which in the utility's judgment is unsafe or hazardous to the applicant, the general population, or the utility's personnel or facilities.

C3 Refusal by the applicant to provide the utility with a deposit when the customer has failed to meet the credit criteria for waiver of deposit requirements. Deposits are not required for Residence Telecommunications Assistance Program (Lifeline) customers who choose to add optional Call Restriction Service at no charge.

C4 Customer is known to be in violation of the Utility's Price Lists filed with the Commission or of the Commission's Rules and Regulations.

C5 Failure of the customer to furnish such funds, service, trench, equipment, and/or rights-of-way necessary to serve the customer and which have been specified by the utility as a condition for providing service.

C6 Service which has been disconnected for nonpayment at the premises will not be reestablished for another applicant, married or otherwise, if the delinquent customer still resides on the premises.

B2 Legal requirements

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the utility receives other evidence that such service is being or will be so used.

SCHEDULE NO. AC
RULE NO. 3
CUSTOMERS' REQUIREMENTS FOR SERVICE

A13 Disputed Bills (T)

In the event of dispute between the customer and the utility respecting any bill, the utility shall promptly make such investigation as shall be required by the particular case, and report the result to the customer. In the event that the complaint is not reconciled, the utility or the customer may make application to the Commission for review of the complaint. The utility will maintain a record of all complaints and the results thereof for six months.

A14 Supersedure (T)

An applicant who otherwise qualifies for immediate establishment of service may supersede the service of a customer discontinuing that service when the applicant is to take service on the same premises where that service is being rendered when a written notice to that effect from both the customer and applicant is presented to the utility and where an arrangement acceptable to the utility is made to pay outstanding charges against the service. Special services network access charge is applicable.

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SCHEDULE NO. AC
RULE NO. 4
TELEPHONE DIRECTORIES, LISTINGS, AND NUMBERS

A1 The utility will distribute to its customers without charge such directory information as, in its opinion, is generally necessary for the efficient use of the service. Other directories will be furnished at the discretion of the utility at a reasonable charge.

A2 The utility's liability arising from errors in or omissions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the additional listing charges for the customer's service affected during the period covered by the directory in which the error or omission occurs.

A3 The utility, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the utility be a party to controversies arising between customers or others as a result of such publication.

A4 Telephone Numbers

The customer has no property right in the telephone number nor any right to continuance of service through any particular central office, and the utility may change the telephone number of central office designation of a customer whenever it considers it desirable in the conduct of its business.

A5 Nonpublished Telephone Numbers

B1 A customer may request that the telephone number of his service not be published in the utility's directories. If the customer shall make such a request, the utility will take reasonable precautions not to publish the number in any of its publicly distributed directories and, except when required by law, not to disclose the number to any person other than representatives of law enforcement agencies, its own employees or representatives, or those of other telephone companies, or other telephone customers who are billed for calls placed from nonpublished numbers.

B2 The customer releases, indemnifies, and holds harmless the utility from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosure or nondisclosure of said number to any persons.

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SCHEDULE NO. AC
RULE NO. 5
LIMITATION OF LIABILITY

A1 Limitation Of Liability

B1 Liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services of facilities furnished

C1 Except in case of actionable negligence, the liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished by the utility (including exchange, toll, private line, supplemental equipment, directory and all other service) shall in no event exceed an amount equal to the pro rata charges to the customer for the period during which the services or facilities are affected by the mistake, omission, interruption, delay, error, or defect provided; however, where any mistake, omission, interruption, delay, error, or defect in any one service or facility affects or diminishes the value of any other service, said liability shall include such diminution, but in no event shall the liability exceed the total amount of charges to the customer for all services or facilities for the period affected by the mistake, omission, interruption, delay, error, or defect.

C2 Interruptions of service

D1 Credit allowance

E1 This credit will be applicable to all services not referenced under D2 of this rule, Service Guarantee Credit. The utility will allow customers credit in all cases where the utility's facilities are "out of service," except when the "out of service" is due to the fault of the customer or to a temporary discontinuance for nonpayment of a bill, for periods of one day or more from the time the fact was reported by the customer or detected by the utility. The amount of credit will be equal to the total fixed monthly charge for exchange service multiplied by the ratio of the number of days "out of service" to the number of calendar days in the billing period within which the "out of service" occurs.

E2 A day "out of service" will be considered to exist when outgoing service is not available for a period of twenty-four consecutive hours. When any "out of service" period continues for a period in excess of an even multiple of twenty-four consecutive hours, the total period upon which to determine the credit allowance will be taken to the next higher even twenty-four multiple. In no case will the credit allowance for any period exceed the total fixed charges for exchange service for that period.

E3 Other than as expressly provided under Condition A1 B1 C2 D2 of this rule, Service Guarantee Credit, in no case will a credit allowance for any period exceed the total fixed charges for the exchange service for that period.

Idaho Public Utilities Commission
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SCHEDULE NO. AC
RULE NO. 5
LIMITATION OF LIABILITY

A1 Limitation Of Liability (continued)

B1 Liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished (continued)

C2 Interruptions of service (continued)

D2 Service guarantee credit

E1 The utility will credit a customer's account by an amount equal to the monthly rate for one month of basic exchange service (Network Access Line Service), if the customer reports an out-of-service condition which has deteriorated service to the extent that the customer cannot make local calls or cannot receive local calls or cannot use the service for voice-grade communications because of cross talk, static, or other transmission problems, and service is not restored (1) within sixteen hours after the report of the outage if the customer notifies the Utility that the service outage creates an emergency for the customer or (2) within twenty-four hours after the report of the outage if no emergency exists, except that outages reported between noon on Saturday and 6:00 p.m. on the following Sunday must be restored within forty-eight hours or by 6:00 p.m. on the following Monday, whichever is sooner.

E2 The credit will not apply to "out of service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out of service" conditions where the outage is in the customer's inside wire or customer's premises equipment. This credit will not apply to "out of service" conditions resulting from natural disasters, or circumstances beyond the control and knowledge of the utility. This credit also will not apply to "out of service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

E3 The credit will apply, when due to the fault of the company, a commitment date for installation of primary service is missed.

SCHEDULE NO. AC
RULE NO. 5
LIMITATION OF LIABILITY

A1 Limitation Of Liability (continued)

B1 Liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished (continued)

C3 Use of connecting utility facilities or services

When suitable arrangements can be made, outside plant facilities of other utilities may be used in establishing connections to points not reached by this utility's outside plant facilities. In establishing connections with the facilities of other utilities, this utility is not responsible or liable for any action of the connecting utility.

C4 Defacement of premises

The utility shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the utility by reason of any defacement or damage to the customer's premises resulting from the existence of the utility's facilities on such premises or by the installation or removal thereof unless such defacement or damage is the result of the negligence of the utility.

C5 Errors in transmitting, receiving, or delivering oral messages by telephone.

The utility shall not be liable for errors in transmitting, receiving, or delivering oral messages by telephone over the lines of the utility and connecting telephone utilities.

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SCHEDULE NO. AC
RULE NO. 5
LIMITATION OF LIABILITY

A1 Limitation Of Liability (continued)

B1 Liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished (continued)

C6 Maintenance and repair

All ordinary expense of maintenance and repair in connection with facilities and services provided by the utility is borne by the utility unless otherwise specified in this Price List. In case of damage to or destruction of any of the utility's facilities or accessories due to the negligence or willful act of the customer and not due to ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment or facility to its original condition, or of replacing the equipment or facility destroyed.

C7 Temporary suspension for repairs

The utility shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making necessary repairs or changes in its system. When such suspension or interruption of service for an appreciable period is necessary, the utility will give the customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and, if practicable, at such times as will cause the least inconvenience to the customers. When the utility is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations on customer's service.

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SCHEDULE NO. AC
RULE NO. 6
TEMPORARY SERVICE

A1 Establishment Of Temporary Service

The utility will, if no undue service impairment to its existing customers will result therefrom, furnish temporary service or service to speculative projects under the following conditions:

B1 The applicant shall pay, in advance or otherwise as required by the utility, the estimated cost installed plus the estimated cost of removal, less the estimated salvage of the facilities necessary for furnishing service.

B2 The applicant shall establish credit as required by Rule No. 3, except that the deposit, which may be required will be sufficient to reasonably protect the utility against the assumed risk provided such policy is applied in a uniform and nondiscriminatory manner.

A2 Refunds

B1 The amount of refund upon reclassification of a customer's service from temporary to permanent will be made on the basis of the outside plant facility charges schedule in effect at the time the customer's service is reclassified.

B2 Total refunds shall not exceed the amount deposited and no interest shall be paid on the amount advanced.

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SCHEDULE NO. AC
RULE NO. 7
WORK PERFORMED OUTSIDE REGULAR WORKING HOURS AND RIGHT OF ACCESS

A1 The rates and charges specified in the various sections of this Price List assume that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular working hours, or if the customer interrupts work, which has begun, the customer may be required to pay any additional cost incurred.

A2 Right Of Access

B1 The telephone utility's authorized employees may enter a customer's premises at all reasonable hours for any purpose reasonably pertinent to the furnishing of telephone service and the exercise of any and all rights secured to it by law or by the Price List schedules.

B2 The utility may remove any or all of its property located on the customer's premises at the termination of service as provided by the Price List schedules.

SCHEDULE NO. AC
RULE NO. 8
OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS

A1 Outside Plant Facilities

B1 General

C1 Except as otherwise provided in these rules, the utility will, at its own expense, furnish, install, and maintain all facilities necessary to service applicants or customers in accordance with its lawful rates, rules, and current construction standards.

C2 Pole line and buried wire extensions necessary to furnish telephone service will be made by the utility in accordance with the Price List schedules provided dedicated streets are available or acceptable easements can be obtained without additional charge or condemnation. Outside plant facility charges are computed in accordance with the regular rates set forth in the Price List schedules and the payment of such charges gives the customer no ownership or control of the extension.

C3 Except as otherwise provided, the utility may permit the customer to furnish the outside plant facilities in accordance with the construction standards of the utility in lieu of outside plant facility charges, but in all such cases the ownership of the facilities shall be vested in the utility.

C4 Contracts for the telephone service, where outside plant facilities at filed charges are necessary, may be required by the utility as a condition incident to the establishment of service for a period not to exceed three years.

C5 All outside plant facilities will be owned and maintained by the utility.

C6 The utility will determine the specific type of construction and route to be used in each particular case.

SCHEDULE NO. AC
RULE NO. 8
OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS

A1 Outside Plant Facilities (continued)

B2 Facilities to the property of an applicant or customer (other than service connections)

C1 In areas where the utility desires to maintain underground rather than aerial facilities for its operating convenience, the utility will, at no additional expense, construct the necessary underground facilities for service connections in accordance with its established construction standards.

C2 In all other cases (including facilities within subdivisions where, under agreement with the tract owners or promoters, the utility has installed service by means of underground facilities), if the applicant or customer requests underground construction, he will be required to pay the difference between the cost of providing underground facilities and the estimated cost of constructing equivalent aerial facilities. In lieu of all or part of such payment, the applicant or customer may furnish such materials or perform such work as may be mutually agreed upon between the utility and the applicant or customer. Upon acceptance by the utility, ownership of any materials so furnished shall vest in the utility.

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SCHEDULE NO. AC
RULE NO. 8
OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS

A2 Service Connections

B1 New underground service connections

When an applicant or customer, including a subdivider or developer, either requests or is lawfully required to provide underground facilities, the utility will furnish such service under the following conditions with respect to underground service connections.

C1 To property of applicant or customer, including subdivider or developer

D1 Tracts or subdivisions

The utility will construct underground service connections without charge where right-of-way can, in the utility's judgment, be reasonably obtained, and where soil conditions and topography are such that trenching costs will not materially exceed the utility's average trenching costs. Where right-of-way or trenching costs are materially excessive, the subdivider or developer will pay the difference between that actual cost and average right-of-way and/or trenching costs.

D2 All other cases

In all cases other than those included in A2.B1.C1.D1 above, if the applicant or customer requests underground construction, he will be required to pay the difference between the cost of providing underground service connection and the estimated cost of constructing the aerial equivalent. In lieu of all or part of such payment, the applicant or customer may furnish such materials or perform such work as may be mutually agreed upon between the utility and the applicant or customer. Upon acceptance by the utility, ownership of any material so furnished shall vest in the utility.

SCHEDULE NO. AC
RULE NO. 8
OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS

A2 Service Connections (continued)

B1 New underground service connections (continued)

C2 On property of an applicant or customer including subdivider or developer

D1 Where the utility determines that conduit is to be used for the service connection, the applicant or customer will furnish, install, and maintain, at his expense, the required conduit in accordance with the utility's specifications, or

D2 Where the utility determines that buried wire or buried cable is to be used for the service connection, the applicant or customer will provide or pay the cost of the underground supporting structure, and

D3 In either D1 or D2 above the utility will, at its expense, furnish, install, and maintain the service connection wire or cable.

D4 When, for its own operating convenience, the utility desires to construct and maintain underground facilities on the property of an applicant or customer, such facilities will be provided at no charge to applicant or customer.

B2 Interior wiring

Interior wiring in buildings to provide telephone service to the occupants will be furnished, installed, and maintained by the owner of the building.

SCHEDULE NO. AC
RULE NO. 9
RECORDED PUBLIC ANNOUNCEMENTS ON UTILITY FACILITIES

The Use Of Utility Facilities For Public Announcements Is Subject To The Following:

A1 For purposes of identification, customers of telephone service who transmit recorded public announcements over facilities provided by the utility must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

A2 Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules, and similar information are excluded from the preceding condition.

A3 Failure to comply with the provisions of this Price List shall be cause for termination of the service.

SCHEDULE NO. AC
RULE NO. 10
CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER

A1 Ownership And Use Of Facilities On Customer's Premises

B1 All facilities furnished by the utility in connection with a customer's service shall be carefully used. The customer will be held responsible for any loss, damage or alteration to facilities furnished by the utility on his premises, unless such loss or damage is due to cause beyond his control.

B2 Except as provided herein and in the Price List schedules, no apparatus or device not in compliance with the Federal Communications Commission's Rules, Regulations, and Decisions shall be attached to or used in connection with telephone facilities provided by the utility. The utility shall have the right to disconnect the service during the continuance of such attachment or connection.

A2 Effective January 1, 1980, new installation or additions to customer premises equipment or customer-owned facilities connected to the telecommunications network must conform to the Federal Communications Commission's Rules, Regulations, and Decisions.

A3 Customer Premises Equipment

B1 General

C1 Customer premises equipment may be connected at the customer's premises to outside plant facilities of the utility, beyond the point of demarcation, for use with exchange service in compliance with the Federal Communications Commission's Rules, Regulations and Decisions. The point of demarcation is as set forth under Rule No. 1, DEFINITIONS.

C2 The utility may make changes in its equipment, operations or procedures where such action is not inconsistent with the Federal Communication Commission's Rules, Regulations, and Decisions.

C3 Ringer equivalence of customer premises equipment connected to the same line will not exceed the allowable maximum for that line as determined by the utility.

SCHEDULE NO. AC
RULE NO. 10
CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER

A3 Customer Premises Equipment (continued)

B2 Responsibility of the utility

C1 In compliance with the Federal Communication Commission's Rules, Regulations, and Decisions, the utility will not be responsible to the customer or otherwise should necessary changes be made in utility's facilities, operations or procedures which may render any customer premises equipment obsolete, require modification or alteration to such equipment or otherwise affect its use or performance.

C2 A customer's service may be disconnected if customer premises equipment is causing harm to utility's facilities.

C3 The utility shall not be responsible for the installation, operation, or maintenance of any customer premises equipment. Network access lines of the utility are not represented as adapted to the use of customer premises equipment. Where such customer premises equipment is connected to utility's facilities, the responsibility of the utility shall be limited to the furnishing of access lines suitable for telephone service and to the maintenance and operation of such access lines in a manner proper for such service. Subject to this responsibility, the utility shall not be responsible for the through transmission of signals generated by the customer premises equipment or for the quality of, or defects in such transmission, or the reception of signals by the customer premises equipment.

SCHEDULE NO. AC
RULE NO. 10
CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER

A3 Customer Premises Equipment (continued)

B3 Responsibility of the customer

C1 In compliance with the Federal Communications Commission's Rules, Regulations, and Decisions, customer premises equipment may be connected to the exchange network.

C2 All combinations of customer premises registered or non-registered equipment (including but not limited to wiring) shall be installed, operated, and maintained in compliance with requirements set forth in the Federal Communications Commission's Rules, Regulations, and Decisions. No combination of customer premises registered or non-registered equipment (including but not limited to wiring), shall cause electrical hazards to utility personnel, interfere with the operation of or cause harm to utility's equipment or facilities, or interfere with service of persons other than the user of such equipment.

C3 Upon notice from the utility that the equipment of the customer is causing or is likely to cause such interference or hazard, the customer shall make such changes as may be necessary to remove or prevent such interference or hazard. The utility may discontinue service for failure to comply with those provisions.

C4 The customer shall be responsible for payment of all utility charges for visits by the utility to the customer's premises where a service difficulty is caused by customer premises equipment. Visit charges are defined in the appropriate Price List schedule.

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SCHEDULE NO. AC
RULE NO. 10
CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER

A3 Customer Premises Equipment (continued)

B4 Violation of Price Lists

Except as set forth in the Federal Communications Commission's Rules, Regulations, and Decisions where any customer premises equipment is used in violation of any of the provisions of the Price List, the utility will take such immediate action as is necessary for the protection of its facilities and network and will promptly notify the customer of the violation. The customer shall discontinue use of the equipment or correct the violation and shall confirm in writing to the utility within 5 days, following the receipt of written notice from the utility, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the utility within the time stated shall result in termination of the customer's services until such a time as the customer complies with the provisions of these Price Lists.

B5 Utility liability

The customer indemnifies the utility against and holds the utility harmless from any and all losses, claims, demands, causes of action, damages, costs of liability, in law or in equity, of every kind and nature whatsoever (including, without limiting the generality of the foregoing, losses, claims, demands, causes of action, damages, costs or liability for libel, slander, fraudulent or misleading advertising, invasion of the right of privacy, or infringement of copyright or patent) arising directly or indirectly from the material transmitted over its facilities or arising directly or indirectly from any act or omission of the customer or the calling party while using or attempting to use facilities furnished by the utility or arising from combining with, or using in connection with facilities of the utility, any equipment or systems of the customer.

A4 Premises wiring associated with customer premises registered communications systems must comply with the Federal Communications Commission's Rules, Regulations, and Decisions and an affidavit to that effect must be presented to the utility.

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SCHEDULE NO. AC
RULE NO. 11
CUSTOMER'S PRIVATE SERVICE NOT FOR PUBLIC USE

A1 Telephone service, other than Customer-Owned Pay Telephone Service, is furnished for the use of the customer, his family and persons residing in his home, or his employees or representatives.

A2 Flat rate services are not installed on premises of a public character in a location where the telephone would be accessible for use by the patrons of the customer or the public in general.

A3 If it is found that the customer is permitting public use of service furnished him for his private use, the utility will thereafter provide Customer-Owned Pay Telephone Service, except where the customer consents to the telephone being so located as to be inaccessible to the public or permits no further public use after the matter has been called to his attention. If the customer provides his own coin-operated telephone service, he must subscribe to a public access line (PAL) and must comply with the rules, regulations, and conditions as set forth in this Price List.

SCHEDULE NO. AC
RULE NO. 12
ADJUSTMENT FOR MUNICIPALITY TAXES OR FEES

When, at any future time, a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee, or other similar charge upon the utility, and imposes the same by ordinance or otherwise, such taxes, fees, or charges shall be billed to the customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee, or charge among its customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee, or charge.

SCHEDULE NO. AC
RULE NO. 13
AUTOMATIC DIALING-ANNOUNCEMENT DEVICES

A1 An Automatic Dialing and Announcement Device (ADAD) dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered.

A2 The use of automatic dialing and announcement devices (ADADs) that do not automatically disengage the called party's line when the called party hangs up its receiver are absolutely prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to receive the ADAD's call and has consented to its line being engaged in this manner.

A3 ADADs are prohibited from making unsolicited calls before 9:00 a.m. or after 9:00 p.m.

A4 ADADs are prohibited from calling public safety numbers such as police, fire, and emergency services. ADADs are prohibited from calling unlisted, unpublished, or inward WATS numbers. ADADs are prohibited from calling more than one number held by a given called party.

A5 ADADs should be charged-measured or message-business service rates when either are available or flat rates reflecting their intensive use of the telephone network when the first two are not available.

A6 All customers operating ADADs must notify the local telephone company from which they purchase local exchange service of their connection of the ADAD and estimate how intensively the ADAD is expected to use the local access line.

A7 Customers subscribing to business access line service under Schedule No. A-1 may connect ADADs to the local exchange network.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 40 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**20th Revised**	21	Original		
2	3rd Revised	22	Original		
3	Original	23	Original		
4	Original	24	Original		
5	**3rd Revised**	25	2nd Revised		
6	**6th Revised**	26	2nd Revised		
7	Original	27	2nd Revised		
8	4th Revised	28	2nd Revised		
9	1st Revised	29	1st Revised		
10	5th Revised	30	1st Revised		
11	4th Revised	31	Original		
12	3rd Revised	32	Original		
13	1st Revised	33	Original		
14	Original	34	1st Revised		
15	Original	35	2nd Revised		
16	Original	36	2nd Revised		
17	4th Revised	37	2nd Revised		
18	Original	38	3rd Revised		
19	Original	38.1	1st Revised		
20	Original	39	5th Revised		
		40	Original		

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

SUBJECT	INDEX SHEET NO.	
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Centrex Advanced Private Line Termination Trunks	12	
Conditions	31	
Combination of Lines Service	9	
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Conditional Party Line Service	14	
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Conditions	17	
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Exchanges, List of	3	
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Idaho Telephone Service Assistance Program (ITSAP) also known as (Lifeline) (also see Lifeline Surcharge, Schedule No. Z)	8	
Conditions	30	
Rotary Hunting	9	
Seasonal Service	8	
Conditions	16	
Touchtone Service	15	
Trouble Isolation	9	

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

APPLICABILITY

Applicable to lines which provide direct access to the local and long distance exchange switching network via a circuit provided between a telephone company central office and the customer's premises.

TERRITORY

Within the exchange area of all exchanges as said areas are shown on maps filed as part of the Price List schedules.

LIST OF EXCHANGES

A1 Exchanges

Aberdeen	Marsing
Cascade	McCall
Carey	New Meadows
Donnelly	Parma
Elk City	Riggins
Fairfield	Springfield
Garden Valley	Sweet
Homedale	White Bird
Horseshoe Bend	Wilder

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

LIST OF EXCHANGES (continued)

A2 Extended Area Service Calling Area (EAS)

Originating Exchange	Calling Area Exchanges
Aberdeen	Aberdeen Springfield
Carey	Carey
Cascade	Cascade Donnelly McCall New Meadows
Donnelly	Cascade Donnelly McCall New Meadows
Elk City	Elk City
Fairfield	Fairfield
Garden Valley	Garden Valley Horseshoe Bend Sweet
Homedale	Homedale Marsing Parma Ridgeview, OR Wilder
Horseshoe Bend	Horseshoe Bend Garden Valley Sweet
Marsing	Caldwell# Homedale Marsing Parma Wilder
McCall	Cascade Donnelly McCall New Meadows Riggins White Bird
New Meadows	Cascade Donnelly McCall New Meadows Riggins White Bird
Parma	Adrian, OR ## Homedale Marsing Parma Wilder
Riggins	McCall New Meadows Riggins White Bird
Springfield	Aberdeen Blackfoot# Springfield
Sweet	Emmett# Garden Valley Horseshoe Bend Sweet
White Bird	McCall New Meadows Riggins White Bird
Wilder	Homedale Marsing Parma Wilder

Qwest Communications, Inc.
Oregon – Idaho Utilities, Inc.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES

A1 Local Exchange Network Access Line (1)

B1 Business

Each network access line	Monthly Rate	
One Party and Centrex	$38.60	(I)
PBX Trunk	62.45	
Key Line and Centrex	53.65	
Multi-Line	44.85	
Budget Measured Service (2)	32.95	(I)
Public Access Line (3)	38.10	(I)
Coin Supervision/Transmission	2.25	

(1) In addition to the rates stated above, surcharges in Schedule No. Z, trouble isolation charge under Rates A3 B9, and service connection charges in Schedule No. A-5 also apply.

(2) Plus usage, see RATES A3 B3 where facilities are available.

(3) See Condition A8.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES (continued)

A1 Local Exchange Network Access Line (1) (continued)

B2	Residence	Monthly Rate	
	Each network access line		
	One Party	$25.00	(I)
	Key Line	29.25	
	Multi-Line	25.00	(I)
	Budget Measured Service (2)	17.98	(I)

(1) In addition to the rates stated above, surcharges in Schedule No. Z, trouble isolation charge under Rates A3 B9, and service connection charges in Schedule No. A-5 also apply.

(2) Plus usage, see RATES A3 B3 where facilities are available.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES (continued)

A3 Local Exchange Network Access Line (continued)

B3 Budget measured service

C1 Usage allowance

A usage allowance of twenty (20) completed calls per month will apply before any usage charge is applicable.

C2 Usage charge

In addition to the monthly rate a usage charge of $.15 per call will apply after the monthly usage allowance of twenty (20) calls. There will be no increment charge for length of a call.

C3 Change charge

Subsequent requests for a change in service (i.e., from measured to flat rate service) will be charged as shown in Schedule No. A-5.

C4 Business limitations

Business budget measured service is not available to the general business public. It is limited to organizations, which do not conduct business over the telephone but require a telephone for the health and welfare of the public. Examples of such businesses are community halls, volunteer fire departments, and gun clubs requiring safety phones. Business budget measured service must be used as the primary service and cannot be used as a second line. If a customer for business budget measured service adds an additional line(s), the business one-party flat rate will apply to all lines, including the business budget measured line.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES (continued)

A3 Local Exchange Network Access Line (1) (continued)

B4 Idaho Telephone Service Assistance Program (ITSAP) (Lifeline) (2)

	Monthly Credit	
A monthly credit on residence primary network access lines will be given to qualified customers.		
Federal and State Lifeline Credits for a One-Party Line:		
a. Federal Lifeline Support Credit (includes Federal End User Common Line Credit of $6.50 and remainder $2.75 credit covers basic service)	$9.25	
b. State Credit	2.50	(R)

B5 Seasonal service (3)

Seasonal service for residence one-party service within the exchange areas of Garden Valley, Riggins, Cascade, Donnelly, McCall, and New Meadows.

	Monthly Rate	(D)
One party	$15.13	(D)

(1) In addition to the rates stated above, applicable surcharges in Schedule No. Z, trouble isolation charge under Rates A3 B8, and service connection charges in Schedule No. A-5 also apply.

(2) See Condition A14.

(3) See Condition A8.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES (continued)

A3 Local Exchange Network Access Line (1) (continued)

				Monthly Rate	
					(D)
B6	Optional features				(D)
	C1	Combination of lines service			
		D1	Business	One-party access line rates	
		D2	Residence	One-party access line rates	
B7	Rotary hunting additional charge per line arranged in rotary group			1.00	(D)
B8	Message charges				
	C1	Nonlocal		Charge	(D)
		D1	Toll calling	See Schedule No. B-1	
		D2	Wide area telephone calling	See Schedule No. B-2	
		D3	Thrift calling	See Schedule No. B-3	
B9	Trouble isolation charge, per access line (2)			.20	(D)

(1) In addition to applicable service charge in Schedule No. A-5.

(2) See Condition A2.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES (continued)

A4 Foreign Exchange Service (2)

	Per Call	Monthly Rate (1)
Business and residence one-party and PBX trunk, network access line service.		Network access line rate applicable in the foreign exchange.

A5 Directory Assistance Service(s) (3)

B1	Local and/or intrastate, per call	$1.50	
B2	Additional charge for each operator assisted (no direct dialed) directory assistance call	.50	
B3	National Directory Assistance, per call	1.50	
B4	Directory Assistance Call Completion (DACC)	1.00	
	Usage Charge	.10 (5)	(N)

A6 Call Restriction Service (CRS) (2)

B1	CRS 1 - Maximum restriction		
	C1	Single line business	$ 3.00
	C2	Single line residence	$ 3.00
B2	CRS 2 - Limited restriction		
	C1	Single line business	$ 0.00
	C2	Single line residence	$ 0.00

(1) In addition to applicable service connection charges as shown in schedule No. A-5.
(2) See Condition A11.
(3) See Condition A9.
(4) See Condition A9, B2 and B3.
(5) See Condition A9, B8. (N)

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES (continued)

A7 Custom Calling Service [1]

			Monthly Rate		Pay Per Use	
			Business	Residence		
B1	Individual features					
	C1	Call Waiting/Cancel Call Waiting	$6.99	$6.50		(I)
	C2	Call Forward				
		D1 Basic Call Forward	6.99	6.50		
		D2 Call Forward Busy	6.99	6.50		
		D3 Call Forward No Answer	6.99	6.50		
		D4 Call Forward Busy/No Answer	6.99	6.50		
	C3	3 Way Calling	6.99	6.50	$2.00 [2]	(T)
	C4	Speed Call 8 [3]	5.99	6.50		
	C5	Speed Call 30	6.99	6.50		(I)
	C6	Distinctive Ring	7.50	6.99		

[1] In addition to applicable service charges as shown in Schedule No. A-5. See all Conditions A14.

[2] The maximum monthly pay per use charge is $15.00 for residential and business customers, regardless of the number of times the service is activated within a month.

[3] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES (continued)

A8 Optional Network Access Lines Services

			Monthly Rate Business	Monthly Rate Residence	
B1	Remote Call Forward				
	C1	First network access line equipped	$23.00	$21.99	(I)
	C2	Additional network access line equipped, each	23.00	21.99	(I)
B2	Remote Activated Call Forward		6.99	6.50	(I)
B3	Fire alarm group ringing [1]		19.75	19.75	

A9 Centrex Advanced Private Line Termination Trunks [2]

		Installation Charge	Monthly Rate
B1	Centrex paging trunk	$100.00	$18.00
B2	Centrex TIE trunk	100.00	18.00

(1) See Condition A15.
(2) See Condition A16.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

RATES (continued)

A10 Direct-Inward-Dialing (DID)(1)

		Installation Charge	Monthly Rate	
				(D)
B1	Each trunk arranged for DID	$250.00	$12.00(2)	
B2	First block of 100 directory numbers (3)	-	100.00	
B3	Additional block of 100 directory numbers (3)	-	100.00	
B4	20 directory numbers (3)	-	40.00	
A11	New Number Referral Service (Intercept Services) (4)	-	-	(D)

(1) See Condition A17.

(2) In addition to applicable PBX exchange network access line rate.

(3) Installation subject to service charges as shown in Schedule No. A-5 if not ordered with DID trunks.

(4) See Condition A18.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS

A1 Service under this schedule will be provided within the exchange area at the preceding rates plus applicable service connection charges as shown in Schedule No. A-5.

A2 The rates and charges for network access line service do not include utility maintenance of inside wire and associated jacks located on the customer side of the Point of Demarcation or exchange access line termination associated with the exchange service.

Trouble isolation charge applies to all access lines.

A3 A District Area is a specific portion of an exchange area served by a particular central office or by a group of central offices common only to that portion.

A4 Conditional Party-Line Service

Where central office or outside plant facilities are near total capacity conditions, and the utility deems it necessary to require the freezing of all requests for one-party service to the affected area of that exchange, the utility will provide four-party service within the exchange area until such time facilities become available for customers to be upgraded to one-party service. See Schedule No. X-1 for two and four-party line rates.

A5 Combination of Lines Service

In cases where selective ringing is requested by the customer, additional equipment necessary to provide this service will be the responsibility of the customer.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A6 Foreign Exchange Network Access Line Service

B1 Rates for local service include service without additional charge to all telephones receiving service from the particular exchange from which the foreign exchange service is furnished.

B2 The toll rates applicable in connection with toll service over foreign exchange local lines will be in accordance with the toll Price List provisions of the foreign exchange effective in connection with local service.

B3 Customers to foreign exchange service are not required to take service of the exchange from which local service normally would be rendered on the premises on which foreign exchange service is furnished.

B4 A directory listing in connection with foreign exchange service is provided in the directory for the foreign exchange without additional charge. In addition, customers are also provided with the same directory listing in the local directory without additional charge in connection with foreign exchange service for each foreign exchange primary station.

B5 Additional listing and lines of information will be furnished to foreign exchange customers in local or foreign directories in accordance with the Price List provisions in effect for the directory containing the additional listing or line of information.

B6 Telephones will be installed on or off the premises on which the network access line is located. Telephones installed off the premises on which the network access line is located must be a premises of the customer. Recurring facility rates are applicable to off-premises telephones in addition to the rates for telephones at the premises on which the network access line is located.

A7 Touchtone service

Touchtone service was furnished in those exchanges where special central office equipment and other serving arrangements had been provided. Touchtone service is now provided in all current exchanges free of charge. See Schedule X-1.

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A8 Seasonal Service

B1 Seasonal service at 75 percent of the applicable rate will be provided for a one-year period.

B2 The minimum service period is one year. If service is discontinued in less than one year, regular monthly charges will apply for all months of service provided at the reduced seasonal rate.

B3 Local service rates for seasonal service shall be billed on a monthly basis. Customers to this service are responsible for all toll charges incurred.

B4 Seasonal service is not intended as a low rate service and any indication that it is being so used will be investigated in order to prevent abuse of this service. Proof of permanent residence other than the seasonal location will be required by the utility.

B5 The utility will determine whether service is to be provided and shall be based upon the customer's use of the service.

B6 The utility assumes no responsibility to intercept calls.

B7 Customers to seasonal service will have full inward and outward calling capabilities.

B8 Seasonal service is offered to customers for residence service only.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A9 Directory Assistance Service(s)

B1 Local Directory assistance service is to provide the calling party with telephone numbers, information that a customer has requested that the number not be provided, or that the requested party has no telephone listing from the records of the utility's Directory Assistance operator. Customers may also request National Directory Assistance for telephone numbers outside their LATA.

B2 The rate listed in A5 B2 preceding does not apply to the following:

Requests originating from telephone services which the utility has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of visual, physical, or a functional disability. Also exempted are calls originating from public, WATS, mobile, hospital, or residential health care service telephones and emergency calls placed to "O" operators or 911.

B4 When a customer requests the assistance of a long-distance operator to obtain a listing from the directory assistance operator, a surcharge of $.50 per listing requested will apply. This operator surcharge is in addition to the $.30 charge per call.

B5 The utility shall establish practices and procedures to administer exceptions to the charge for directory assistance, verify disabilities, and prevent abuse thereof.

B6 National Directory Assistance is applicable to furnishing a calling party with telephone numbers or other information available from a National Directory Assistance database for information outside the calling party's LATA.

B7 National Directory Assistance Service provides the calling party with the requested telephone number or information that the requested telephone number cannot be found from the National Directory Assistance records.

B8 Directory Assistance Call Completion (DACC) allows customers the option to have their local or intralata calls completed to a requested number by either Directory Assistance Operator or Directory Assistance Audio Response System that provides the requested directory number.

The calling party will incur a $.10 usage charge for all toll calls completed between the calling station and the station connected via DACC. No usage plan discounts will apply to calls connected via DACC. (N)

IntraLATA calls completed through the use of DACC will be carried by the Telephone Company, notwithstanding the identity of the presubscribed IntraLATA carrier (ILC PIC) selected by the customer. (N)

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A10 Customer-Owned Pay Telephone (COPTS) Service

B1 This service is available on a flat rate basis only.

B2 COPTS are allowed at any location.

B3 Applicable service connection charges, as specified in Schedule No. A-5, apply in addition to rates specified in Schedule No. A-1.

B4 The COPTS owner shall be responsible for compliance with the Price List conditions, the installation, operation, and maintenance of any COPTS.

B5 The COPTS owner shall be responsible for payment of charges for all local and toll billings originating from or accepted at this type of paystation. A mandatory security deposit may be required as a condition of connection pursuant to Telephone Customer Relations Rule IDAPA 31.D.2.

B6 The COPTS owner shall be responsible for the payment of Time and Material Charges as provided in Schedule No. A-5 for visits by a utility employee to the customer's COPTS when a service difficulty or trouble report results from the connection of the COPTS to the local network.

B7 Directory listings for subscribers to public access line (PAL) service are provided under conditions for furnishing business listings.

B8 A directory will be provided free of charge at initial installation and each time the directory is reissued by the utility.

B9 COPTS may be connected only to public access line (PAL).

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A10 Customer-Owned Pay Telephone (COPTS) Service (continued)

B10 Idaho Public Utilities Commission's Order No. 19766, Case No. U-1500-155, requires each COPTS owner to comply with the following rules:

C1 Applicants to be customers of record must apply for service with the utility on an application form provided by the utility. The application is to be completed by both the vendor of the telephone instrument and the customer of record. This application must include:

D1 The full legal names, addresses and telephone number of the vendor(s) of the telephone instrument(s) and the customer of record;

D2 The legal forms of business of the vendor(s) and the customer of record (i.e., sole proprietorship, corporation, partnership, etc.) and their agents for service of process in the state of Idaho if they are corporations.

D3 The location of each pay telephone instrument to be installed.

C2 COPTS must have the following operational characteristics:

D1 Must be able to reach the operator without charge and without using a coin;

D2 Must be compatible for use with hearing aids and must be mounted in accordance with height and location regulations for disabled persons

D3 Must allow completion of local and long-distance calls with the interexchange carrier chosen by the COPTS owner.

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A10 Customer-Owned Pay Telephone (COPTS) Service (continued)

B10 Idaho Public Utilities Commission's Order No. 19766, Case No. U-1500-155, requires each COPTS owner to comply with the following rules: (continued)

C3 Approved pay telephone instruments are those that:

D1 Are registered under Part 68 of the FCC Rules and Regulations (instrument-implemented), or, are not registered, but are connected behind a protective coupler registered under Part 68 of the FCC Rules and Regulations;

D2 Comply with the requirements of the Telecommunications for the Disabled Act of 1982 (i.e., access to handicapped and hearing aid compatible); and

C4 Charges for calls may be accessed by the COPTS owner as follows:

D1 Charges for local calls may differ from those of the utility.

D2 Charges for toll calls may differ from those of the utility.

D3 No charges may be imposed for intrastate directory assistance on the telephone caller or telephone user.

C5 Emergency numbers

The COPTS must allow coin-free operator and emergency/911 access in any exchange in which 911 service is available. Where 911 service is not available, detailed instructions for completing coin-free emergency calls must be posted on the COPTS as outlined in C11 D10 following.

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A10 Customer-Owned Pay Telephone (COPTS) Service (continued)

B10 Idaho Public Utilities Commission's Order No. 19766, Case No. U-1500-155, requires each COPTS owner to comply with the following rules: (continued)

C6 Payment of billings-deposits

The customer of record for the public access line to which the privately owned pay telephone instrument is connected is responsible for payment of all billings to that public access line. The utility may require a security deposit as a condition of connection. The customer of record may be required to pay directory assistance charges up to a maximum of $6.00 per month for each public access line.

C7 Completion of calls-refunds

The COPTS must be able to complete local as well as long-distance calls. If coin-operated, the instrument must accept coins of various denomination and return unused coins. The instrument must give refunds for uncompleted calls.

C8 Privacy

The telephone caller's or telephone user's privacy is to be ensured. Extensions to a private pay telephone permitting third-party access to conversations are prohibited.

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A10 Customer-Owned Pay Telephone (COPTS) Service (continued)

B10 Idaho Public Utilities Commission's Order No. 19766, Case No. U-1500-155, requires each COPTS owner to comply with the following rules: (continued)

C9 Lighting - directory

COPTS must be located in a well-lighted location, where electricity is available. A current telephone directory in good condition must be provided with the pay telephone instrument. However, to the extent that a coinless toll-only pay telephone provides operator access for directory assistance at no charge to the telephone user, it is exempt from the requirement that a telephone directory be provided at all times.

C10 Responsibility for compliance

The customer of record for the public access line to which the COPTS is attached is responsible for compliance with the telephone company's and the Commission's conditions, including those for installation and maintenance of instruments. The utility must deny service to customers of record found to be in violation of these rules.

C11 COPTS must be labeled with the following information or that information must be posted in close proximity to the instrument:

D1 Name, address, and telephone number of the customer of record;

D2 The local exchange number of the telephone;

D3 A list of the credit cards (if any) that will be accepted;

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A10 Customer-Owned Pay Telephone (COPTS) Service (continued)

B10 Idaho Public Utilities Commission's Order No. 19766, Case No. U-1500-155, requires each COPTS owner to comply with the following rules: (continued)

C11 COPTS must be labeled with the following information or that information must be posted in close proximity to the instrument: (continued)

D4 If the telephone does not accept incoming calls, a statement to that effect;

D5 Procedure for reporting service difficulties and method of obtaining refunds;

D6 A statement that the instrument is not owned by the utility and that charges for calls made on the instrument are not regulated;

D7 A statement naming the operator service provider(s) and the toll service provider(s) that will be reached when the instrument is used;

D8 Dialing instructions;

D9 Operational characteristics (e.g., pre-pay or post-pay);

D10 Emergency dialing information, including dial tone first, coin-free 911 or other emergency access; and

D11 Where calls are timed, the time limit per call.

B11 Coin Supervision/Transmission is an optional service that provides dial tone first with inbound signaling capability from the central office for pay telephone that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control where facilities and operating conditions exist.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A11 Call Restriction Service (CRS)

B1 Call Restriction Service (CRS) provides the customer with local dialing capabilities, including local measured service, but blocks outgoing dialed calls to selected prefixes not placed with the operator.

B2 The subscriber to Call Restriction Service is responsible for collect, third number, and credit card calls billed to this line.

B3 CRS 1 - Maximum Restriction

C1 Blocks calls including, but not limited to: 1+, 1+555, 1+800, 1+900, 1+976.

C2 Allows calls including, but not limited to: 9-1-1, All Local Calls, 0+, 0-, 00-.

C3 Call Restriction Service is offered to individual business and residence exchange access service customers, both flat and measured rate, where facilities and operating conditions permit. This offering does not include CENTREX lines.

C4 No additional service charge applies when CRS 1 is installed at the initial establishment of service. When CRS 1 is added to an existing line, applicable service charges will apply. ITSAP (Lifeline) customers will not be charged additional service charges if they choose Call Restriction Service 1.

B4 CRS 2 - Limited Restriction

C1 Blocks calls including, but not limited to: 976 and 900.

C2 Where facilities are available, CRS 2 will be offered at no charge for the initial request and no charge for the initial cancellation.

C3 Should a customer subsequently request CRS 2 or cancellation of CRS 2 applicable charges as stated in Schedule No. A-5 will apply.

C4 CRS 2 shall be removed upon written request from the customer.

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A12 Custom Calling Service

B1 Custom calling service requires special central office equipment and will be provided only where facilities are available.

B2 Custom calling service will not be provided in connection with private branch exchange trunk line service.

B3 Description of service

C1 Call Forward

D1 Basic Call Forward - This feature provides an arrangement for transferring incoming calls to another telephone number within the local area by dialing a code and the number of the service to which calls are being transferred. Enables the customer to forward incoming calls to another telephone number by dialing *72 and the number to which calls are being forwarded to. (T)

D2 Call Forward Busy - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.

D3 Call Forward No Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

D4 Call Forward Busy/No Answer - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition. (T)

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A12 Custom Calling Service (continued)

B3 Description of service (continued)

C2 Call Waiting/Cancel Call Waiting

Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties. (T)

Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature. (T)

C3 3 Way Calling

3 Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls. (T)

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature. (T)

C4 Speed Call

Speed Call 8 [1] - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity. (T)

Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity. (T)

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A12 Custom Calling Service (continued)

B3 Description of service (continued)

C5 Distinctive Ring

Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. (T) | (T)

B4 The call forward service customer is responsible for the payment of applicable charges for each completed call between his call forwarding equipped station and the station to which the call is forwarded. This charge, dial station toll, applies to all forwarded calls that are answered at the station to which the calls are forwarded.

Charges between the originating station and the call forward equipped station are applicable in accordance with regularly filed Price Lists, dial station, operator station, or person toll.

B5 The quality of transmission of calls, which are forwarded or on 3 Way Calling may vary depending on the distance and the routing necessary to complete each call, and normal transmission is not guaranteed on any forwarded call or 3 Way Call.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A13 Remote Call Forward

B1 The preceding rates are for the Remote Call Forward (RCF) feature and are in addition to EAS charges, if applicable.

B2 RCF is not offered where the terminating station is a public coin telephone.

B3 The utility will not provide identification of the originating telephone number to the Remote Call Forward customer. (T)

B4 Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

B5 RCF is not suitable for satisfactory transmission of data.

B6 Call Forward is not available as a feature at the RCF terminating station.

B7 Remote Call Forward is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the utility. If, in the opinion of the utility, additional Remote Call Forward features at the call forwarding location or facilities at the terminating station are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, such customer's RCF service shall be subject to termination.

B8 Remote Call Forward is offered subject to availability of suitable facilities.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A13 Remote Call Forward (continued) (T)

B9 The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:

C1 A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this Price List or any other applicable Price List for the type of call involved.

C2 A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this Price List or any other applicable Price List for the type of call involved.

B10 To change the telephone number at the call forwarding location and/or to change the telephone number, to which calls are forwarded at the request of the customer, apply the appropriate nonrecurring charges from Schedule No. A-5.

B11 One listing in the directory covering the exchange in which the call forwarding central office is located is provided without additional charge.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A14 Idaho Telephone Service Assistance Program (ITSAP) (Lifeline)

B1 The ITSAP (Lifeline) provides for a credit against the recurring monthly rate for the provision of local residential service for certain low income customers.

B2 The ITSAP (Lifeline) credit is only available to residence customers who meet eligibility requirements shown below set forth by Idaho Code 56-901 through 56-905.

- Medicaid (N)
- Supplemental Nutrition Assistance program
- Supplemental Security income
- Federal Public Housing Assistance (Section 8)
- Low-Income Home Energy Assistance Program
- National School Lunch Program's free lunch program
- Temporary Assistance for Needy Families; or

B3 Income Eligible (Income cannot exceed 135% of the Federal Poverty guideline). (N)

B4 The credit is applicable only to the customer's principal residence line. (T)

B5 The credit is shown in Schedule No. A-1, A3.

B6 A surcharge applicable to all non participants to fund the credit is shown in Schedule No. Z. (T)

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A15 Fire Alarm Group Ringing

B1 Terminating service is made up of a connector number with or without a line finder, and it has no outside plant facilities or presence.

B2 Terminating service is available for the purpose of activating group ringing service to emergency alerting system.

B3 Terminating service cannot be used in lieu of an access line; i.e., when a customer requests that the number be terminated at his premises and access to local or toll services is available.

B4 Terminating service when used in conjunction with fire alerting equipment will include listing the number in the emergency section of the directory.

A16 Centrex Private Line Termination Trunks

B1 Centrex TIE trunks

The Centrex TIE trunk allows a Centrex customer to dial a TIE trunk access code and connect via the Centrex TIE trunk to a distant Centrex business group or PABX system. The Centrex TIE trunk provides Centrex customers the capability to dial distant PABX or other Centrex customers directly using private line facilities between the two points. Centrex TIE trunks can be configured for incoming, outgoing, or two-way service. Centrex TIE trunks provide the same functionality as PABX TIE trunks that would normally be located on the customer's premises.

B2 Centrex paging trunk

The Centrex paging trunk allows a Centrex customer to dial a page access code, which connects the Centrex customer via the Centrex paging trunk to a paging system on the customer's premises. Trunk-level paging access allows the customer to restrict certain Centrex users from the paging system by Centrex class of service.

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A17 Direct-Inward-Dialing (DID)

B1 Direct-Inward-Dial (DID) is a central office trunking feature and will be provided only where facilities are available.

B2 The DID trunk terminating equipment provides a feature which allows an incoming call from the exchange network (not foreign exchange or WATS) to reach a specific station line without an attendant's assistance.

B3 To convert from DID operation to a regular PBX-PABX operation will be at actual cost to install regular trunk circuits, but will not exceed the charge for a new installation.

B4 The service must be provided on all lines in a trunk group arranged for inward service. Each trunk group shall be considered a separate service.

B5 Operational characteristics of interface signals between the utility-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the utility considers necessary to maintain proper standards.

B6 One primary listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Schedule No. A-6.

B7 The customer shall be responsible for providing interception of calls to vacant and nonworking assigned DID numbers by means of attendant intercept or recorded announcement service.

All calls intercepted by the attendant will be considered to be completed and subject to a charge for the call.

B8 DID numbers may be reserved for future use at rates specified herein. The utility does not guarantee to provide reserved numbers arranged in a consecutive manner. The customer will be responsible for interception and administration of these numbers.

B9 If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks.

B10 The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A18 New Number Referral Service (Intercept Services)

B1 New Number Referral Services includes all intercept recordings that provide the new number information.

B2 Intercept Services are provided on accounts that have a record listed in the directory or on directory assistance.

B3 Intercept services are provided to residence customers up to 3 months and to business customers up to 12 months. Intercept Service applies to temporarily or permanently disconnected numbers, including vacation suspension service and telephone number changes.

B4 Intercept Services are subject to the availability of the disconnected number and the availability of CO facilities.

B5 The minimum service period for New Number Referral Service is one month.

B6 The company retains the right to refuse any intercept message .

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A19 Customized Local Area Signaling Service (CLASS)

The service is subject to available facilities and limited to central offices specifically equipped to provide such service.

Operator assisted calls are designed to override the feature calls for emergency purposes.

Coin phones will not be enabled with CLASS features, just as they are not enabled with Custom Calling Services. They will operate with the Customized Local Area Signaling Service system, however, and interaction with all the features will be permitted.

B1 Description of service

Customized Local Area Signaling Service (CLASS) is an optional telephone service arrangement, which can provide one or more of the following features:

C1 Anonymous Call Block/Rejection (ACR) (T)

Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name. (T)

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A19 Customized Local Area Signaling Service (CLASS) (continued)

B1 Description of service (continued)

C2 *66 Busy Number Redial (T)

When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

C3 *69 Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature. (T)

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A19 Customized Local Area Signaling Service (CLASS) (continued)

B1 Description of service (continued)

C4 Caller ID Number Only [1] (T)

Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

C5 Caller ID with Name (L)

Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code. (T)(L)

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

(L) Material relocated from Sheet No. 37. (N)

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A19 Customized Local Area Signaling Service (CLASS) (continued)

B1 Description of service (continued)

(L)

(L)
(T)

C6 Caller ID Blocking - per call

Caller ID Blocking – per call permits the customer to block the display of their directory number on a terminating subscriber's display equipment. To block the delivery of their number, the customer dials an activation code (*67 or 1167 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. Per Call Blocking is automatically provided on every line.

C7 Caller ID Blocking - per line

Caller ID Blocking - per line permits the customer to block the display of their directory number on all calls made from a particular line on the terminating subscriber's display equipment. The customer can unblock a single call by dialing an activation code (*82 or 1182 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. The customer must sign up for Per Line Blocking. There is no charge for the initial addition to a new or additional line, an in-service access line, or a number change.

C8 Call Trace

Call Trace allows a customer to automatically activate (*57 or 1157 from a rotary phone) a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

(L) Material relocated to Sheet No. 36. (N)

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A19 Customized Local Area Signaling Service (CLASS) (continued)

B1 Description of service (continued)

C9 Selective Call Acceptance

Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone. (T) (T)

C10 Selective Call Rejection

Allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "*60" for "1160" form a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.

C11 Selective Call Forward

Allows a customer to program up to 15 telephone numbers to be forwarded automatically to another telephone number. Incoming calls that are on the Selective Call Forwarding list will be forwarded to the predetermined telephone number. Selective Call Forwarding is accessed by dialing "*63" or "1163" from a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement. Entries on the Selective Call Forwarding list, as well as the forward-to telephone number, can be changed at any time. (T) (T)

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A19 Customized Local Area Signaling Service (CLASS) (continued)

B1 Description of service (continued)

C12 Priority Call

Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone. (T) (T)

C13 Multiple Simultaneous Call Forward

Multiple Simultaneous Call Forward feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.

B2 The Utility does not assure the delivery or non-delivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller ID and Automatic Call Return services and other similar services identified in this Price List. Some calls may not display name and/or number information and/or Automatic Call Return may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Utility and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Utility is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID and Automatic Call Return or other similar services identified in this Price List.

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SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A19 Customized Local Area Signaling Service (CLASS) (continued)

B1 Rates

The following charges are for the features only and are in addition to applicable charges for service.

	Monthly – Per line		Usage – Per Call		
	Residence	*Business*	*Residence*	*Business*	
Anonymous Call Rejection	$5.50	$6.00			(I)
*66 Busy Number Redial	6.50	6.99	$2.00 [1]	$2.00 [1]	(T)
*69 Call Return	6.50	6.99	2.00 [1]	2.00 [1]	(I) (T)
Caller ID Number Only [3]	10.50	9.99			
Caller ID with Name	10.50	11.99			(I)
Caller ID Blocking	0.00	0.00	0.00	0.00	
Call Trace (Per Activation)			4.99 [2]	6.50 [2]	(I)
Selective Call Acceptance	6.50	6.00			
Selective Call Rejection	6.50	6.99			(I)
Selective Call Forward	6.50	6.99			
Priority Call	6.50	6.00			(I)
Multiple Simultaneous Call Forward		11.00			
CLASS Value PAK [3] *69 Call Return, Caller ID with Name, Anonymous Call Block/ Rejection	10.99	13.99			(T) (T)
CID with Name Value PAK [3] *69 Call Return, Caller ID with Name, Anonymous Call Block/Rejection	10.99	13.99			(T) (T)

[1] The maximum monthly pay per use charge is $15.00 for residence and business customers, regardless of the number of times the service is activated within a month.

[2] The maximum monthly pay per use charge is $32.50 for residence and business customers, regardless of the number of times the service is activated within a month.

[3] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-1
NETWORK ACCESS LINE SERVICE

CONDITIONS (continued)

A19 Customized Local Area Signaling Service (CLASS) (continued)

B1 Rates (continued)

C1 Nonrecurring charges

D1 The Company reserves the right to waive the nonrecurring charge for the initial request for a period not to exceed 90 days from the effective date of this Price List and for a period not to exceed 90 days from the date the service becomes available in the customer's serving central office.

D2 Service charges are not applicable when CLASS features are provided at the same time as the single line business ore residence individual line service is established.

D3 When features are added or rearranged on an existing line, the Customer Request Charge as shown in Schedule No. A-5 of the Price List will apply. (Note: A Line Access charge does not apply when features are added or rearranged).

D4 There is no charge for the initial addition or Per Line Blocking to a new or additional line, an in-service access line, or a number change. Charges do not apply to Law Enforcement and Domestic Violence Agencies.

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 10 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**1st Revised**				
2	**1st Revised**				
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				
8	**1st Revised**				
9	Original				
10	Original				

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

APPLICABILITY

Applicable to services offered involving outside plant facilities, including line extension charges within the exchange areas of the utility.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the Price List schedules.

RATES

A1 Nonrecurring Facility Charges

B1 Aerial, or at utility's option, underground reinforcements # to outside plant along existing exchange circuits of this utility — No Charge* #

B2 Aerial, or at utility's option, underground outside plant facilities beyond existing exchange circuits of this utility

C1 Cost coverage allowance**
The utility will construct at its expense up to $2,560.00, of outside plant facilities to one service location per applicant.

C2 Applicants may be required to pay an up-front processing fee to cover the expense to engineer and prepare an estimate for a requested outside plant facility extension.

C3 Applicants may, at the option of the utility, be required to execute a termination agreement in an amount equal to 12 months exchange service in cases where no outside plant facility charges are applicable.

B3 Charges for plant facilities exceeding cost coverage allowance

All outside plant facility charges in excess of the cost coverage allowance are based upon the utility's actual cost.

B4 Intra-exchange off-premises facilities on continuous property

Charges are the utilities actual cost of construction.

* Except as shown in Condition A1 B6, B10, and B11.
\# See Condition A1 B1 C3.
** See Rates A1 B3.

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

RATES (continued)

				Monthly Rate	Billing Code
A2	Recurring Facility Rates - Network Access Lines Between Two Premises Locations Of The Customer(s)				
	B1	Intraexchange off-premises facilities on continuous property*			
		C1	First one-quarter mile or fraction thereof	$ 4.20	CPM
		C2	Each additional quarter mile	2.10	CPM1
	B2	Intraexchange off-premises facilities on non-continuous property			
		C1	First one-quarter mile or fraction thereof	4.20	OPM1
		C2	Each additional one-quarter mile or fraction thereof	2.10	OPM2

*Applicable to service established prior to 12/28/01. See Rates A1 B4 for service established after 12/28/01.

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

CONDITIONS

A1 Nonrecurring Facility Charges

B1 General

C1 Charges under this schedule are for abnormally costly plant extensions to prevent unreasonable burdening of the general body of existing customers.

C2 Charges in this schedule are applicable to aerial and underground facilities whether utility owned, jointly owned, or rented. Charges also apply to all classes, types, and grades of service.

C3 All outside plant facilities will be owned and maintained by the utility. The applicant, however, if mutual agreement is made with the utility, may clear the right-of-way, furnish and install the underground supporting structure or open and close a trench for buried services, all in accordance with the utility's construction specifications. Ownership of facilities, structures, etc., so provided by applicant shall be vested to the utility.

C4 Nonrecurring charges under this schedule are payable in advance. The utility may, however, offer installment billing when the charges exceed $1,000.00. If an order is canceled, any collected amounts in excess of actual engineering and construction costs will be refunded.

B2 Extensions to plant facilities

C1 Extension of plant facilities will be made from the utility's nearest intra-exchange distribution facility to the local demarcation point that separates the utility's facilities from the customer's wiring.

C2 The type of construction required to provide the quality and grade of telephone service involved will be determined by the utility. The applicant will be required to pay the added costs when a different type of construction than that proposed by the utility is desired. Concurrence with the applicant's request will only be provided in accordance with the utility's standard construction specifications.

C3 Where applicants are so located that it is necessary or desirable to use private and or government right-of-way to furnish service, such applicants shall be required to provide or pay the cost of providing such right-of-way including survey costs, in addition to any applicable charges.

C4 All necessary construction will be undertaken at the discretion of the Company consistent with budgetary responsibilities and consideration for the impact on the general body of subscribers.

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Office of the Secretary
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Boise, Idaho

SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

CONDITIONS (continued)

A1 Nonrecurring Facility Charges (continued)

B3 Actual cost determination

C1 In those circumstances where extensions to outside plant facilities exceed the portion covered by the cost coverage allowance, the applicant, in addition to any material or labor to be furnished by him, will pay in advance the estimated total cost of the utility's construction that exceeds the cost coverage allowance as prescribed in a contract executed between the utility and the applicant.

C2 The total cost of the utility's construction to extend outside plant facilities includes all related expenses, including such items as: government land crossings, forestry permits, right-of-way permits, and environmental impact studies.

C3 A refund will be made within 60 days after completion of the utility's construction for any amount advanced by the customer, including any applicable processing fees, that exceeds the actual cost less the amount of the cost coverage allowance.

C4 In no instance will the utility charge more than the actual cost, less the amount of the cost coverage allowance, at the closing of the job order.

B4 Collective application and grouping of applicants

C1 When construction is required to serve a new applicant, a survey is made of all prospects who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers making bona fide applications for service at the time the project is initiated.

C2 All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile.

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

CONDITIONS (continued)

A1 Nonrecurring Facility Charges (continued)

B4 Collective application and grouping of applicants (continued)

C3 An applicant at any premises receives only one single line extension allowance regardless of the number of services ordered at that premises.

C4 Apportionment of charges to group of applicants

D1 Applicants are divided into two groups. The first group includes all applicants whose collective allowance equals or exceeds the construction required to service them. No charge is made to such applicants. The second group includes all remaining applicants on the project. The overall charge for the project is divided equally among all applicants in the second group.

D2 Exceptions to this are that no applicant is required to pay a higher charge than he would if the project where established for him alone. Any difference between this charge and the average charge for the group is absorbed by the utility.

B5 Temporary or speculative projects

C1 Outside plant facilities to provide service to an applicant engaged in temporary or speculative projects shall be provided in accordance with terms specified in a contract executed between the customer and the utility.

C2 Charges for such a temporary or speculative project may include the construction and removal of telephone facilities.

B6 Contracts

Contracts covering periods of not to exceed three years of telephone service, may be required by the utility as a condition precedent to establishment of the service when extensions to outside plants are necessary.

B7 Charges to subsequent applicants

C1 When a new applicant is secured who can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorate of the outside plant facility charge based upon the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term, and the time to be computed from the date service is established for the new applicant.

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

CONDITIONS (continued)

A1 Nonrecurring Facility Charges (continued)

B7 Charges to subsequent applicants (continued)

C2 Where additional construction is required for an applicant to be served from a project less than 3 years old, the cost of the project is recomputed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

B8 Reuse of facilities

C1 When a customer disconnects service and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original customer and the new applicant.

C2 Where a customer is disconnected for any reason and subsequently reapplies for service from the same premises, the customer will not be required to pay any additional plant extension charges in addition to his total original obligation.

C3 Where a customer has paid plant extension charges for service at a premises on a given project and subsequently applies for service at a different premises on the same project, the customer will not be assessed additional plant extension charges greater than his original obligation unless additional construction is required.

B9 Reinforcements to existing facilities

When services are ordered but facilities are not available due to utilization of existing plant facilities, nonrecurring facility charges may apply under the following circumstances:

C1 If the utility has a planned reinforcement for the route within 12 months, but the customers require service in advance of planned completion date.

C2 If the quantity of services ordered exceeds the "normal" use of such services at the premises, such as but not limited to Telephone Answering Service and Internet Service Provider.

C3 Where such facilities were initially provided under REA construction program, but the applicant initially did not apply for service within a reasonable period of availability and such facilities have been used for other new applicants.

C4 When a customer request for a grade of service higher than the suburban flat rate service offered in that exchange.

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

CONDITIONS (continued)

A1 Nonrecurring Facility Charges (continued)

B10 Service provided to movable premises

C1 When service is provided to movable premises by means of aerial plant, the customer shall provide a treated clearance pole which they will place, own, and maintain. However, if the customer elects, the utility will place, own, and maintain the pole and bill the customer the cost of placing the pole.

C2 The clearance pole must comply with specifications determined to be applicable by the utility.

C3 Trenching is required for buried facilities (drop wire) from the pole to the protector on the movable premises.

B11 Disconnects

When one or more customers on a project disconnect within the three-year term, no refund is made of the nonrecurring facility charge to the disconnected customers. Charges to remaining customers are not affected by disconnects.

B12 Nonrecurring facility charges do not apply to:

C1 REA financed construction

The utility shall serve all persons included in the project for which the loan is made, to a maximum practical extent, without payment by said persons of any contribution in aid of construction for the lowest grade of service offered in each central office area.

C2 Commission order - To construct outside plant facilities to an applicant or group of applicants at no charge.

C3 Service, when at the option of the utility, is beneficial to both the customer(s) and the utility.

B13 Relocation of Utility Facilities (N)

When an applicant, customer, association or other third-party requests a change in the type, location or the relocation of aerial or underground of communications facilities used to provide telephone service, the requestor shall be required to pay the cost incurred by the Utility for such change or relocation of facilities. Payment for the cost of the change or relocation must be made prior to the change or relocation. (N)

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SCHEDULE NO. A-2
OUTSIDE PLANT FACILITIES

CONDITIONS (continued)

A2 Recurring Facility Rates

B1 Recurring facility rates apply to the airline distances measured between the terminals of the telephones located off the premises of the associated service or PBX switchboard, and are in addition to other rates applicable to these services. No charge applies in these cases where the terminals are in the same building, nor when the distance between terminals is 300 feet or less, air line measurement.

B2 No recurring facility rate is applicable to telephone service located within 300 feet or less, air line measurement, from a primary set, key system equipment cabinet, or private branch exchange attendant's position.

Idaho Public Utilities Commission
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SCHEDULE NO. A-3
COMPETITIVE RESPONSE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 in this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**1st Revised**				
2	**1st Revised**				
3	**Original**				
4	**Original**				
5	**Original**				

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SCHEDULE NO. A-3
COMPETITIVE RESPONSE

A1 Residence Customer Incentive Program (N)

B1 Description

The Customer Incentive Program is an offering for potential new residence local exchange customers and existing residence local exchange customers to encourage the retention or continuation of existing services by those existing customers.

B2 Terms and Conditions

C1 This Customer Incentive Program may be offered to potential new residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.

C2 For a potential new residence customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.

C3 To qualify for these offers, a residence customer is required to have a satisfactory credit rating with the Company.

C4 For a potential new residence local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one year. Any minimum period of time shall be identified to the residence customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.

C5 The recipients of the Customer Incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in B3.C1, following.

C6 The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange residence customer is not inconsistent with the provisions of this Price List and the amount does not exceed the maximum amount set forth in B3.C1, following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate. (N)

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SCHEDULE NO. A-3
COMPETITIVE RESPONSE

A1 Residence Customer Incentive Program (Continued) (N)

B2 Terms and Conditions (Continued)

C7 Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

D1 The sales channel through which the products are sold.
D2 A specific geographic area.
D3 Existing customers who request to have one or more products disconnected.
D4 Customers who identify a better competitive offer are available to them. Company representatives may present to these customers multiple offers up to the maximum value under B3.C1, following.
D5 Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

C8 The Company reserves the right to discontinue this offer.

B3 Rates and Charges

C1 The Customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

D1 A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s), or
D2 A waiver of up to three months of the recurring rate(s) or charge(s), or
D3 A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
D4 A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of B3.C1.D3 above, shall be used.

C2 The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

C3 Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s). (N)

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SCHEDULE NO. A-3
COMPETITIVE RESPONSE

A2 Business Customer Incentive Program (N)

B1 Description

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business local exchange customers to encourage the retention or continuation of existing services by those existing customers.

B2 Terms and Conditions

C1 This Custom Incentive Program may be offered to potential new business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.

C2 For a potential new business customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.

C3 To qualify for these offers, a business customer is required to have a satisfactory credit rating with the Company.

C4 For a potential new business local exchange customer, the Company may condition its offers upon the customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.

C5 The recipients of the Customer Incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in B3.C1, following.

C6 The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange business customer is not inconsistent with the provisions of this Price List and the amount does not exceed the maximum amount set forth in B3.C1, following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate. (N)

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SCHEDULE NO. A-3
COMPETITIVE RESPONSE

A2 Business Customer Incentive Program (Continued) (N)

B2 Terms and Conditions (Continued)

C7 Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

D1 The sales channel through which the products are sold.
D2 A specific geographic area.
D3 Existing customers who request to have one or more products disconnected.
D4 Customers who identify a better competitive offer are available to them. Company representatives may present to these customers multiple offers up to the maximum value under B3.C1, following.
D5 Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

C8 The Company reserves the right to discontinue this offer.

B3 Rates and Charges

C1 The Customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

D1 A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s), or
D2 A waiver of up to three months of the recurring rate(s) or charge(s), or
D3 A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
D4 A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of B3.C1.D3 above, shall be used.

C2 The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

C3 Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s). (N)

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SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 15 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	1st Revised				
2	**1st Revised**				
3	Original				
4	Original				
5	**1st Revised**				
6	Original				
7	**1st Revised**				
8	**1st Revised**				
9	**1st Revised**				
10	**1st Revised**				
11	**1st Revised**				
12	**1st Revised**				
13	**1st Revised**				
14	**1st Revised**				
15	**1st Revised**				
16	**Original**				
17	**Original**				
18	**Original**				
19	**Original**				
20	**Original**				

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

INDEX

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Customer Responsibilities	12	(N)
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Description and Application of Central Office Equipment	18	(T)
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SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

APPLICABILITY
Applicable to 911 emergency reporting service furnished to political subdivisions and municipal corporations.

TERRITORY
Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the Price List schedules.

RATES

			Non Recurring Charge*	Billing Code	Monthly Rate	Billing Code
A1	911 Emergency Service					
B1	Each 911 access line					
C1	From a serving central office in this utility's exchange		$ -		$ #*	T9AL
C2	From a serving central office in a connecting exchange		Applicable rate of connecting utility.			
B2	ANI store and forward					
C1	ANI common equipment, with call transfer capability		763.00	E91P	99.00	T9CF
C2	ANI circuit with call transfer capability, each		86.00	E91Q	49.00	T9CC
C3	Common equipment for secondary PSAP E-M to loop ringdown circuit		421.00	E91R	40.00	T92R
C4	Secondary PSAP E-M to loop ringdown circuit		86.00	E91S	13.00	T92C
B3	Digital Service					
C1	911 trunk E-M appliqué requirements		49.00	E91C	5.00	T9EM
C2	Digital 911 trunks		97.00	E91E	15.00	T9TT
C3	911 software programming		97.00	E91D	-	-

Current business 1 party access line rate.
* In addition to applicable service charges shown in Schedule No. A-5.

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SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

RATES (continued)

				Non Recurring Charge	Billing Code	Monthly Rate	Billing Code
A1	911 Emergency Service (continued)						
	B4	Analog Service					
		C1	Call diverter common equipment per 600 lines	$ 1,304.00	E91G	$ 70.00	T9CE
		C2	Call diversion per 100 lines	151.00	E91H	61.00	T9CD
		C3	Analog trunks				
			D1 911 trunk each	75.00	E91J	16.00	T9PT
			D2 911 trunk common equipment	1,304.00	E91K	47.00	T9TC
		C4	ANI common equipment	38.00	E91L	15.00	T9AE
		C5	ANI control card per trunk	129.00	E91M	13.00	T9AN
		C6	Re-ring option per trunk	38.00	E91N	4.00	T9PE

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SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

RATES (Continued)

A1 911 Emergency Service (Continued)

B5 The monthly rate for CPE provided by Citizens shall be based on the engineered, equipped, and installed costs minus the down payment and then multiplied by the revenue requirement factor as shown in the formula below:

Monthly Rate =	engineered, equipped and installed costs	-	down payment	X	requirement factor

Based on the customer's down payment, the monthly revenue requirement factors are as follows:

no down payment	3.61%
10% down payment	3.74%
25% down payment	4.00%
50% down payment	4.77%

A2 911 Dedicated Facilities

Rates and charges are as filed in Citizens' intrastate Price List for dedicated services.

A3 911 Foreign Exchange

Citizens Telecommunications Company of Idaho adopts and concurs in the Foreign Exchange Access Service Price List (Section 13. Switched Private Line Access Service, pages 9, 10, and 11) of US West Communications, Inc. in the state of Idaho, together with amendments thereto and successive issues thereof, and hereby makes itself a party thereto until this authority is revoked by cancellation of this adoption and concurrence by formal and official notice of revocation with the Public Service Commission of the State of Idaho.

		Monthly Rate	
A4	E911 Subscriber Record Data	$496.00	(N) (N)

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

GENERAL

A1 911 Emergency Reporting Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the Emergency Service Agency (ESA) may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary for the answering, transferring, and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Service may include Selective Routing, Automatic Number Identification, and Automatic Location Identification.

A2 The ESA must be a municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The ESA must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency law enforcement, fire, or other emergency services within the telephone central office areas arranged for 911 calling.

A3 The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The ESA must subscribe to additional local exchange service at the PSAP for administrative purposes, the placing of outgoing calls, and for receiving other emergency calls, including any which might be relayed by utility operators.

A4 This offering is limited to the use of central office number 911 as the emergency number, and only one 911 Service will be provided within any geographical area.

A5 911 Service is provided by the utility only where facility and operating conditions permit.

A6 The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Price List.

A7 Application for 911 Service must be executed in writing by the ESA. If application for service is made by an agent, then satisfactory evidence of the appointment must be provided in writing to the utility. At least one local law enforcement agency must be included among the participating agencies in any 911 offering. The ESA is the customer to the utility.

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SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS

General (T)

A1 The utility provides 911 Service solely for the benefit of the ESA operating the PSAP. The provision of 911 Service by the utility shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any utility obligation toward any third person or legal entity other than the ESA.

A2 The utility does not undertake to answer and forward 911 calls but furnishes the use of its facilities to enable the ESA's personnel to respond to such calls at the ESA's premises.

A3 Temporary suspension of service is not provided for any part of the 911 Service.

A4 This service is furnished to ESA's only for the purpose of voice reporting of emergencies by the public.

A5 911 information consisting of the names, addresses, and telephone numbers of end users whose listings are not published in directories or listed in the directory assistance records is treated as strictly confidential. (Except as indicated in A6 following.)

A6 The 911 calling party forfeits the privacy afforded by private (nonpublished) and semiprivate (nonlisted) telephone number service to the extent that the telephone number associated with the originating station location is furnished to the PSAP. Information will be provided only for the purpose of responding to emergency calls.

A7 The ESA shall have the responsibility of discovering all errors, defects, and malfunctions in the transmission of calls and data, database(s), and overall operation of the system. The ESA shall make such operational tests as, in the judgment of the ESA, are required to determine whether the system is functioning properly for its use. The ESA shall promptly notify the utility in the event the system is not functioning properly.

A8 Because the utility serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the ESA to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the ESA's public safety jurisdiction.

A9 Any terminal equipment used in connection with 911 Service shall be configured so that it is unable to extract any information from the ALI database other than information relating to a number (identified through the Automatic Number Identification (ANI) feature as the source) of an in progress 911 call. PSAP equipment must be compatible with the utility's facilities.

A10 The Automatic Number Identification (ANI) feature will not forward the telephone number of the calling party when the call originates on a line providing two-party or greater grade of service.

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS (Continued)

General (T)

A11 The ESA must furnish the utility, in writing, with its agreement to the following terms and conditions:

B1 That at least one PSAP will be provided and staffed on a 24-hour, seven-day per week basis.

B2 That the ESA accepts responsibility for dispatching or having others dispatch law enforcement, fire, ambulance, or other emergency services as required to the extent such services are reasonably available.

B3 That the ESA will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.

B4 That the ESA will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the utility to be installed. (Applies to 911 Service only).

B5 The ESA has read, understands, and agrees to all the terms and conditions in this Price List.

B6 Basic termination liability formula

If the service is canceled in whole or in part by the customer or is terminated for cause by the Utility prior to expiration of the agreed to five-year period, the customer shall be required to pay a sum determined by the application of the following formula. (T)

Termination Charge	=	Monthly Rate For All Services Agreement	x	# of Months Remaining In Five-Year Basic Termination Liability

A12 It will be the intent of the utility to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 911 Service.

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS (Continued)

General (T)

A13 When the use of service or facilities furnished by the utility is interrupted due to any cause other than the negligence or willful act of the end user or the failure of the facilities provided by the end user, a pro rata adjustment of the fixed monthly charges involved will be allowed. Where allowances on monthly charges for service features of 911 Service are involved, only those service features which are affected by the interrupted service shall be considered, and further, only those main stations on the interrupted portion of a service shall be considered in determining the number of main stations affected.

A14 When the selective routing feature is provided, the ESA is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of law enforcement, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the ESA. The ESA will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 911 serving area. These ESNs will be contained in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the 911 serving area. The following terms define the ESA's responsibility in providing this information:

B1 Initial and subsequent ESN assignments by street names, address ranges, and areas or other mutually agreed upon routing criteria to specific ESNs shall be furnished by the ESA on the MSAG.

B2 After establishment of service, it is the ESA's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG) and to advise the utility of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.

B3 The ESA has an obligation to verify law enforcement, fire, and ambulance PSAP routing destinations once they have been reformatted by the utility at the request of the ESA.

B4 Changes, deletions, and additions in the MSAG are the responsibility of the ESA. Notification to the utility should be made as the changes occur. After such notification, the utility will furnish a printed copy to the ESA for verification showing each change, deletion, and addition to the MSAG.

B5 The utility's sole responsibility in respect to the MSAG is to reformat it and provide a printout of it on request to the ESA.

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS (Continued)

General (T)

A15 The rates charged for 911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects, and malfunctions in the service, nor does the utility undertake such responsibility. The ESA shall make such operational tests as, in the judgment of the ESA, are required to determine whether the system is functioning properly for its use. The ESA shall notify the utility in the event the system is not functioning properly.

A16 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis. A minimum of two 911 access lines are required from respective prefixed central office(s) in an exchange to the associated PSAP.

A17 Where a 911 call is placed by the calling party via interconnection with an interexchange carrier, the utility cannot guarantee the completion of said 911 call, the quality of the call, or any features that may otherwise be provided with 911 Service. (L)

(L)

A18 The ESA agrees to provide trained personnel for 24-hour coverage and receive all 911 calls routed to the PSAP. The ESA recognizes that addresses must first be verified from a calling party. The ESA accepts responsibility for dispatching, or the responsibility for having others dispatch, law enforcement, fire, rescue, or other emergency services as required. (T)

A19 Under normal circumstances, work will not be performed on 911 circuits until an authorized release is obtained from the person responsible for the operation of the PSAP. (T)

A20 No charge will be made to a calling party for calls to the 911 service. (T)

A21 The ESA may use the subscriber records to create and maintain a 911 location database that is used to assist in the process of dispatching public safety agencies. (N)

A22 Subscriber Record information provided by the Utility is proprietary and the ESA will not duplicate and transfer such records to a third party except with the Utility written authorization. Duplicate copies can be made by the ESA for database back up to protect the integrity of the system. Upon termination of Subscriber Records, the records will be returned to the Utility or upon the utility's approval, records may be destroyed by the ESA. (N)

(L) Material relocated to Sheet No. 13.

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS (Continued) (N)

General

A23 If two or more ESA request distribution of the same scrubbed Subscriber Records, both ESA's will be required to pay the full rates and charges for Subscriber Records. If two or more ESA request distribution of the same unscrubbed Subscriber Records, all ESA will be charged the rate for unscrubbed Subscriber Records.

A24 Data format will be in the NENA recommended data exchange format.

A25 Method of delivery is electronic download utilizing NENA recommended protocols for data exchange.

A26 The Utility recommends daily data delivery of Subscriber Records but will negotiate other frequency options with the ESA.

A27 If the ESA elects to have Subscriber Records data delivered by other than computer file transfer, there may be additional costs assessed to the ESA.

A28 The Utility will deliver Subscriber Records information to the ESA or an entity designated by the ESA to perform 911 database services.

A29 Subscriber Record data has been validated with a MSAG provided by the ESA or assigned database agent.

Utility Responsibilities

A1 Creation of an initial copy of the Utility's subscriber records on a full NXX basis only.

A2 Creation of daily update files.

A3 Providing Subscriber Records for Utility exchanges, initially and as changes to Utility service occur.

A4 Storage of backup copy for ten calendar days of the Subscriber Records provided to the ESA.

A5 Correction of Utility's customer records with valid assigned addresses based on standard addressing as determined by the Utility, the ESA and the addressing authority for the jurisdiction. The ESA will communicate the valid addresses to the Utility and the Utility will update the telephone number the records and the Utility SAG to agree with the ESA's MSAG if one is utilized. (N)

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS (Continued) (N)

Utility Responsibilities (Continued)

A6 Maintaining a point of contact to verify source systems.

A7 Performing daily error correction activities on Utility Subscriber Records within 48 hours of notification on errors resulting from processing of updates to ESA's database.

A8 Monitoring the Utility Subscriber Records database quality for the affected NXX's and initiating corrective actions. Activities include but are not limited to: monitoring the timeliness of updates and error correction, error levels and error types.

A9 Maintaining the Utility's SAG to agree with the ESA's standard addressing system reflected in the MSAG for the Utility affected NXX areas. The Utility will validate their Subscriber Records to the SAG prior to delivering the 911 records to the ESA.

A10 Creation of an annual refresher file consisting of a copy of the current subscriber records for the exchanges previously requested by the ESA.

A11 Resolving ANI/ALI inquiries supplied by the ESA or database agent within five business days of receipt. Quantities of over 60 ANI/ALI inquiries received in one day from one customer will be considered other than normal workload. When quantities above normal workload are received, the Utility will contact the ESA to negotiate a completion timeline.

A12 Distributing the Utility's Street Address Guide (SAG) in MSAG format to the ESA to facilitate the build of the MSAG.

Customer Responsibilities

A1 Entering into an agreement with the Utility. The agreement will define the means of delivering Subscriber Records data from the Utility to the ESA.

A2 When file transfer is utilized the ESA is responsible for providing compatible computer hardware and software to receive Subscriber Records via dial-up line connection or other agreeable transmission means (i.e. FTP or NDM) to the Utility computer if electronic means of deliver is chosen. The ESA is responsible for providing the line for receiving the subscriber data.

A3 Designating an individual to administer the data, and act as a single point of contact to the Utility. (N)

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS (Continued) (N)

Customer Responsibilities (Continued)

A4 Developing methods and procedures to facilitate receiving and loading data. Creating methods and procedures to ensure that the ESA's computer is available to receive Utility data at a mutually agreeable time.

A5 Monitoring transmission of data for successful completion.

A6 Notifying the Utility within one business day of assigned receipt time if transmission is not successful.

A7 Specifying the geographical area for which Subscriber records information is required. Subscriber Records will not be provided for less than an entire NXX service area.

A8 Assuming the responsibility that Utility Subscriber Records information shall not be used or disclosed by 911 system agencies or their employees for criminal investigations or civil discover, except under court order.

A9 Providing a single point of contact to the Utility for MSAG and Subscriber Records addressing issues.

A10 Providing the Utility access to verify the 911 records of their subscribers as submitted to the ESA.

A11 Providing written verification to the Utility within 72 hours of update of each addition, change or deletion of information in the MSAG as made by the ESA.

A12 Providing a complete electronic copy of the MSAG to the Utility on a quarterly basis without charge.

Liability

General Liability (N)

A1 The utility, its employees, agents, or representatives, except in cases of willful misconduct or gross negligence, shall not be liable for death or injury to the person or for damage to property as a result of undertaking, participating in, or carrying out duties involved in tracing a 911 call in an emergency situation where no name, address, or location of the 911 caller is available. (L)

(L)

(L) Material relocated from Sheet No. 10.

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS (Continued) (N)

Liability of the Utility

A1 The Utility's entire liability to the ESA or any person for interruption or failure of any aspect of ECS shall be limited by the terms set forth in this section, the Rules and Regulations section of this Tariff, and in any sections of other tariffs which apply to the provision of ECS by the Utility. ECS is offered solely to assist the ESA in providing ECS in conjunction with applicable fire, police, and other public safety agencies. By providing ECS to the ESA, the Utility does not create any relationship or obligation, direct or indirect, to any third party other than the ESA.

A2 The Utility shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any act or omission of the Utility or its employees, agents or contractors, in the design, development, installation, maintenance, or provision of any aspect of ECS other than an act or omission constituting gross negligence or wanton or willful misconduct. However, in no event shall the Utility's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the ESA for the time such interruption to service or facilities continues, after notice by the ESA to the Utility. No allowance shall be made if the interruption is due to the negligence or willful act of the ESA. In no event shall the Utility be held liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of ECS.

A3 The ESA shall indemnify and hold harmless the Utility from any damages, claims, causes of action, or other injuries whether in contract, tort, or otherwise which may be asserted by any person, business, governmental agency, or other entity against the Utility as a result of any act or omission of the ESA or any of its employees, directors, officers, contractors or agents except for Utility acts of negligence, gross negligence or willful or wanton misconduct in connection with designing, developing, adopting, implementing, maintaining, or operating any aspect of ECS or for releasing subscriber information, including non-published or unlisted information in connection with the provision of ECS Service.

A4 The Utility shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of ECS when any 9-1-1 call originates from a system or line which makes the provision of special location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide subscriber information associated with multi-party lines, or private telecommunications services, such as PBXs or shared tenant services and calls originating over Centrex lines. (N)

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

CONDITIONS (Continued) (N)

Liability of the Utility (Continued)

A5 The Utility accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBXs or shared tenant services, unless provided to the Utility by a SP. At the rates set forth herein, the Utility will integrate any records provided to it by the PSP in a Utility-standard format for inclusion in a 9-1-1 ALI Database. However, by doing so, the Utility makes no representation or warranty regarding the accuracy of the data provided to it by a PSP and shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of this government agency, or other entity against the Utility. The Utility shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of any aspect of ECS when there is a failure of or interruption of ECS due to the attachment of any equipment by a ESA to the Utility's facilities. The ESA may, with the prior written consent of the Utility, which consent shall not be unreasonably withheld, attaché features, devises, or equipment of other vendors to the equipment or network facilities provided by the Utility. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Utility reserves the right to refuse attachments if the Utility determines that said attachments will degrade ECS ordered by the ESA, Utility facilities, or otherwise affect its telephone operations.

A6 The Utility shall not be liable for any civil damages, whether in contract, tort, or otherwise, caused by an act or omission of the Utility in the good faith release of information not in the public record, including non-published or non-listed subscriber information to Emergency Response Agencies responding to calls placed to an ECS or Host Providers using such information to provide an ECS Service.

A7 The Utility shall have no liability whatsoever to any person arising from its provision of, or failure to provide, ECS to any subscriber to a non-regulated telephone service (e.g., shared tenant service). It is the obligation of the ESA to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services, or otherwise handle all ECS telephone calls that originate from telephones within the ESA's service area. Neither the ESA nor the Utility shall have any responsibility for ECS calls that carry foreign dial tone, whether they originate within or outside of the ESA's service area.

A8 The Utility shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Utility, or arising from the use of ESA provided facilities or equipment. (N)

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

DEFINITION OF TERMS (L)

A1 Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number (identified by the ANI feature as defined following) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main premises.

A2 ALI Database: The result of processing the Telephone Number (TN) database provided by the utility against the MSAG provided by the ESA. (T)

A3 Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the PSAP's Display and Transfer Units via the 911 Control Office.

A4 Called Party Hold: Once the PSAP has answered the call, a communication link is established that cannot be broken by the party that has called. The call remains connected until terminated by the PSAP.

A5 Calling Party Switch Hook Status: This allows the PSAP to tell if the calling party has hung up or is on the line and unable to speak.

A6 Data Management System (DMS): A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.

A7 Emergency Ringback: This feature allows the PSAP to attract the attention of the calling party by ringing that party's telephone. Ringback will operate either if the calling party has hung up or has not hung up but is away from the telephone. (L)

(L) Material relocated from Sheet No. 11.

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

DEFINITION OF TERMS (Continued) (L)

A8 Emergency Service Number (ESN): When the selective routing feature is provided, the ESA is responsible for identifying primary and secondary PSAP locations, as well as the unique combinations of police, fire, ambulance, or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the, ESA and used by the utility. The customer will associate these ESNs with street address ranges or other mutually agreed-upon routing criteria in the 911 serving area. The ESNs will be carried in the DMS to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the 911 serving area.

A9 Emergency 911 Service Options:

B1 911 Service: commonly referred to as Basic 911 may include called party control features of forced disconnect, called party hold, calling party switch hook status and emergency ringback.

B2 911 Service with ANI: includes automatic number identification, and may include forced disconnect, calling party hold, calling party switch hook status and emergency ringback.

B3 911 Enhanced Service can include automatic number identification, automatic location identification, forced disconnect, and selective routing.

A10 Forced Disconnect: This feature allows the PSAP to terminate completed calls and release the 911 system for reuse even if the calling party remains on the line.

A11 MSAG (Master Street Address Guide): A list provided by the ESA of all valid street names and house ranges for their particular jurisdiction as assigned to specific ESNs.

A12 Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

A13 Selective Routing (SR): A feature that routes a 911 call from a central office to the designated primary PSAP based upon the identified number of the calling party. (L)

(L) Material relocated from Sheet No. 12.

Idaho Public Utilities Commission
Office of the Secretary
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August 18, 2008
Boise, Idaho

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

DESCRIPTION AND APPLICATION OF CENTRAL OFFICE EQUIPMENT (L)

A1 Analog 911 Trunking Common Equipment

The analog 911 common equipment consists of trunk shelves, cabling, and terminal blocks associated with installing 911 trunking within a non-digital exchange. All spare components to back up analog 911 trunking are provided with this common equipment.

A2 Analog 911 Trunks

The analog trunks as defined provide the interface between the local non-digital exchange and the facilities to the PSAP. Options that can be added to the basic 911 trunk include re-ring and ANI interface.

A3 ANI Common Equipment

Includes cabling, terminal blocks, and critical spares required to install and maintain the ANI control cards for 9-1-1 trunking.

A4 ANI Control Cards

One ANI control card is required per 911 trunk. The ANI control card provides the interface between the 911 trunk and the central office identifier.

A5 ANI Store-And-Forward Circuits

The ANI store-and-forward circuits are required for basic 911 with ANI and E911 service. One ANI store-and-forward circuit is required for each 911 trunk providing ANI to the PSAP (Public Safety Answering Point). Each ANI store-and-forward circuit consists of one TC 1009 and one TC 1022 circuit card. The TC 1009 provides the ANI store-and-forward and call transfer functions while the TC 1022 provides one-way, ring-down functionality to the PSAP.

A6 Call Diversion

Provides for 911 call diversion on a per 100 lines basis. The 911 call diverters are wired between the step-by-step linefinders and selectors for the purpose of translating and routing 911 calls, to 911 trunks. Two TC 1090 circuits are required per 100 lines. (T) (L)

(L) Material relocated from Sheet No. 13.

Idaho Public Utilities Commission
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Boise, Idaho

SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

DESCRIPTION AND APPLICATION OF CENTRAL OFFICE EQUIPMENT (continued) (L)

A7 Call Diverter Common Equipment (per 600 lines)

Includes TCI Model 2090 card cage, critical spares, cabling, and terminal blocks required to house the 911 call diverters.

A8 Common Equipment For ANI Store And Forward

The common equipment for ANI (Automatic Number Identification) store-and-forward service houses the shelves, spare circuitry, cabling, and terminal blocks required to house the 911 ANI store-and-forward circuits required for basic 911 with ANI and E911 service. The common equipment has a maximum capacity to terminate (12) 911 ANI store-and-forward circuits with call transfer capability.

A9 Digital 911 Trunks

Digital 911 trunks are required for basic, basic with ANI, and E911 services. Basic 911 requires a digital loop trunk, while basic 911 with ANI and E911 require digital 2-wire E-M trunks for ANI forwarding.

A10 E-M Appliqué Interface

The E-M appliqué interfaces are required to provide compatibility between digital 911 trunks with Type 2 signaling and the ANI store-and-forward circuits, which require Type 1 signaling. Each tellabs relay module provides four E-M appliqué interfaces.

A11 911 Software

This item provides any or all software costs per exchange associated with acquiring 911-specific software for digital central offices. This item also includes the installation of the software and any other programming required in the digital central office to translate and route 911 calls.

A12 Re-ring Option

Provides the circuit card necessary to ring back 911 callers who have either purposely or accidentally hung up their telephone. One proctor 63911 circuit required per two trunks. (L)

(L) Material relocated from Sheet No. 14.

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SCHEDULE NO. A-4
911 EMERGENCY REPORTING SERVICE

DESCRIPTION AND APPLICATION OF CENTRAL OFFICE EQUIPMENT (continued) (L)

A13 Secondary PSAP E-M to Loop Ringdown Circuit

The secondary PSAP E-M to Loop Ringdown Circuit is required in 9-1-1 application in which an incoming 9-1-1 call, answered by the Primary PSAP, is to be transferred to a secondary PSAP location. The ANI (Automatic Number Identification) may or may not be transferred with the call. This is an option to be determined by the agency.

The secondary PSAP E-M to loop circuit provides the interface between the secondary port of the ANI store and forward secondary port and the secondary PSAP CPE (Customer Premises Equipment). This circuit provides the E-M to loop conversion, ring down, and answer supervision functions between the secondary PSAP and the ANI store and forward circuit, which will regenerate the ANI to the secondary PSAP if required, once answer supervision is provided.

A14 Selective Routing

Selective routing is required in digital exchanges where directory numbers within the same exchange require different routing on 911 access. The selective routing feature allows each digital line or directory number to be programmed with a distinct emergency 911 class of service which will allow callers to be routed to a specific preprogrammed PSAP based on 911 class-of-service selective routing.

A15 Special 911 Selectors

Special 911 selectors are provided in non-digital exchanges to segregate the 911 access code from 9XXX directory numbers within the non-digital exchange. The number of selectors required is determined by the traffic requirements and the number of 911 trunks being installed. (L)

A16 E911 Subscribers Record Data (N)

Enhanced Universal Emergency Number Service (E9-1 -1) consists of the Utility's subscribers' names, service addresses and telephone numbers which are provided to a ESA for purposes of identifying the location or identity, or both, of a person calling a 911 PSAP. (N)

(L) Material relocated from Sheet No. 15.

SCHEDULE NO. A-5
SERVICE CONNECTION CHARGES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 7 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**3rd Revised**				
2	1st Revised				
3	**3rd Revised**				
4	Original				
5	Original				
6	Original				
7	1st Revised				

SCHEDULE NO. A-5
SERVICE CONNECTION CHARGES

INDEX

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Line Access Charge	3
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Residence Lifeline Service Conversion Allowance	3
Restoral of Service Charge	3
Special Services	3
Conditions	4
Application of Service Connection Charges	4
Customer Premises Inside Wiring	7
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Exemptions	6
Installment Billing	6
Line Access Charges	5
Idaho Telecommunications Service Assistance Program (ITSAP)	(D)
Residence Lifeline Conversion Allowance	5
Service Connection Charges Do Not Apply	6
Time and Material Charges	7

SCHEDULE NO. A-5
SERVICE CONNECTION CHARGES

APPLICABILITY

Applicable to utility service connection charges.

TERRITORY

Within the exchange area of all exchanges as said areas are shown on maps filed as part of the Price List schedules.

ELEMENT CHARGES

			Nonrecurring Charges		
			Business	Residence	
A1	Customer request charge, per order		$22.00	$16.50	
A2	Line access charge, per line		33.00	16.50	
	B1	Special services #	11.00	5.50	
	B2	Idaho Telecommunications Service Assistance Program (ITSAP), Residence lifeline service conversion allowance	-	(5.50)	
A3	Restoral of service charge		39.00	39.00	(I)

See Condition A3 B2 C6.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
September 23, 2013
Boise, Idaho

SCHEDULE NO. A-5
SERVICE CONNECTION CHARGES

CONDITIONS

A1 The preceding charges are applicable to all installations and moves and changes of services and facilities of the utility.

A2 The nonrecurring element charges shown are in addition to charges shown in the applicable Price List schedules.

A3 Application of service connection charges

B1 Customer request charges

C1 A customer request charge applies to all applicable services ordered, installed, reinstalled after permanent disconnect for nonpay, moved or changed, except those services listed in Conditions A3 B2 C6.

C2 Only one customer request charge applies to all applicable services ordered by the customer at the same time on one or more of the customer's premises.

C3 The customer request charge applies to a customer-requested telephone number change but will be waived if the request is due to annoyance calls.

C4 A customer request charge applies when service and facilities are superseded.

SCHEDULE NO. A-5
SERVICE CONNECTION CHARGES

CONDITIONS (continued)

A3 Application of service connection charges (continued)

B2 Line access charge

C1 One line access charge is applicable for each central office, outside plant, and drop wire to execute a customer request for telephone service.

C2 One line access charge is applicable to each central office line connected at each customer's premises.

C3 One line access charge applies to each termination of a central office line on different premises.

C4 A line access charge is applicable to each telephone number changed at the customer's request but will be waived if request is due to annoyance calls.

C5 Line access charges are applicable each time service is established or reestablished after permanent disconnection at a customer's premises, except when service and facilities are superseded.

C6 A special service charge is applicable to each customer request for custom calling service, touchtone service, number reservation service, Call Restriction Service, directory listing, remote call forwarding, lifeline conversion, subsequent request to change Call Restriction Service CRS 2 - Limited Restriction, and foreign listing.

B3 Residence lifeline conversion allowance

A residence lifeline conversion allowance applies to each qualified lifeline recipient request in addition to the special service network access charge.

SCHEDULE NO. A-5
SERVICE CONNECTION CHARGES

CONDITIONS (continued)

A4 Service connection charges do not apply as follows:

B1 When a move or change is initiated by the utility.

B2 To the disconnection of a network access line or other services.

B3 To a change in grade of service.

B4 To the reestablishment of service after the destruction or partial destruction of the customer's premises by means beyond the control of the customer.

B5 When the service is assumed by a receiver or trustee, executor, or administrator of an estate.

B6 When the customer's name has been changed by marriage or court order.

B7 When a change in billing address is required.

B8 To directory listing service.

B9 When a number change is made due to annoyance calls.

B10 To existing customers subscribing to touchtone and/or custom calling services. This offer is limited to a sixty (60) day promotional period, specified by the utility.

A5 Restoral of service charge

A restoral of service charge will apply to a customer whose service is temporarily disconnected due to nonpayment of exchange service, toll service, or other charges.

A6 Installment billing

B1 This is an optional method of payment for element (one-time) charges for residential services. This optional method of payment will be provided at no extra charge to residential customers over three equal monthly payments.

B2 Installment billing provides for billing charges in monthly installments where a customer desires the optional payments. The monthly installments normally begin with the first bill rendered after completion of the work involved.

B3 The optional payment plan will not be applicable to subsequent additions or changes of equipment or services at customer's premises already receiving local exchange service from the utility, except in the case of a customer switching to the Residence Telecommunications Assistance Program (Lifeline).

B4 In the event service is discontinued prior to payment of all amounts due under the provisions of the installment payment plan, the outstanding balance will become due and payable in full upon demand of the utility.

SCHEDULE NO. A-5
SERVICE CONNECTION CHARGES

CONDITIONS (continued)

A7 Customer premises inside wiring

B1 Customer premises inside wire and standard jacks associated with basic exchange services will be provided and maintained by the customer in accordance with the technical standards furnished to the Idaho Public Utilities Commission by the utility.

B2 Customer premises inside wire is defined as that wire including connectors, blocks and jacks within a customer's premises that extends between the termination of the exchange access line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.

A8 Time and Material Charges

Time and Material Charges will be applied on a non-regulated basis. (D)

(D)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
April 1, 2012
Boise, Idaho

SCHEDULE NO. A-6
DIRECTORY LISTINGS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 6 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**5th Revised**				
2	1st Revised				
3	**5th Revised**				
4	1st Revised				
5	1st Revised				
6	1st Revised				

SCHEDULE NO. A-6
DIRECTORY LISTINGS

INDEX

SUBJECT	SHEET NO.	
Primary Listing	6	(T)
Additional Listing	6	
Foreign Exchange Listing	6	
Extra Lines of Information	6	
Non-Listing	6	
Non-Publish	6	
Personalized Telephone Number Service	6	(T)

Idaho Public Utilities Commission
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April 13, 2014
Boise, Idaho

SCHEDULE NO. A-6
DIRECTORY LISTINGS

RATES

		MONTHLY RATES		
		BUSINESS	RESIDENCE	
A1	Primary Listing	No Charge	No Charge	
A2	Additional Listing	$4.50	$3.50	(I)
A3	Foreign Exchange Listing	5.00	5.00	
A4	Extra Lines of Information	5.00	4.00	(I)
A5	Non-Listing	4.50	4.50	(I)
A6	Non-Publish	5.50	5.50	
A7	Each personalized telephone number (PTN)	3.50	1.50	

SCHEDULE NO. A-6
DIRECTORY LISTINGS

GENERAL (T)

The following applies to light faced listings in the white pages (alphabetical section of the directory). (C)

A1 Only information necessary to identify the customer is included in these listings.

A2 The Telephone Company may use abbreviations in listings when, in its judgment the clearness of the listing or the identification of the subscriber is not impaired.

A3 The Telephone Company may reject a residence listing, which is judged to be business or advertising. The Telephone Company may reject a listing, which it judges to be objectionable or fictitious and contrived.

A4 Special arrangement of names designed to secure a preferential position in the alphabetical list or listings which otherwise are objectionable are not acceptable.

A5 A name made up by adding a term such as Company, Shop Agency, Works etc to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A6 Listing charges date from the day the time it is available in directory assistance and continue until the expiration date of the printed directory in which they appear.

A7 Incoming calls to Non-Publish service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. In the absence of willful misconduct, no liability for damages arising from publishing the telephone number of a Non-Publish service customer in the directory or disclosing a Non-Publish number to any calling party shall attach to the Company and where such number is published or disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such Non-Publish listing service.

A8 The Company reserves the right to forward the name, address and telephone number of Non-Publish telephone number service customers to government agencies authorized by ordinance to establish E911 service and/or subscribing to or providing E911 service.

A9 Non-Publish directory service telephone numbers associated with the line used by the calling party to place outgoing calls may be forwarded to subscribers of calling number ID. (C)

SCHEDULE NO. A-6
DIRECTORY LISTINGS

COMPOSITION OF LISTINGS (T)

A1 Name (C)

B1 Business Service

(If questions arise regarding the right of a customer to list the name of a business or to use the trade name of another, the Company may require written authority from the owner of such name or trade name prior to the insertion or continuance of such listing.)

C1 The name of a subscriber
C2 The name of each business enterprise, which the subscriber conducts
C3 The name of a corporation, which is the parent or subsidiary of the subscriber

B2 Residence Service

C1 The name of the subscriber
C2 Another authorized residential name
C3 Dual name listings for authorized by the subscriber i.e. Smith, Mary and John
C4 Name of a church that includes "parsonage", "rectory", "parish house", "church study" or a descriptor that indicates it is part of a domicile

A2 Designation

A designation can be used on a business service to assist the public in calling but not to advertise the business.

A3 Address

Each customer may, but does not have to, include the house number and street name of the residence service is provided. A customer may provide an alternate address like a PO Box that is a valid mailing address. (C)

Personalized Telephone Number Service (PTN) relocated to Sheet No. 6. (N)

SCHEDULE NO. A-6
DIRECTORY LISTINGS

TYPES OF LISTING (N)

A1 Primary Listing – One listing, termed the primary listing, is provided without charge for each customer service whether billed by the same monthly statement or by separate statements for service provided by an entity with directory listing agreement.

A2 Additional Listing – A general term to denote any listing, regardless of the form, in addition to the primary listing. It may be a second listing of the primary number with different name or a listing for a telephone number for the same customer service. It may also be a cross reference listing which is a referral without a telephone number to another listing i.e JC Penney's see Penney's. A business class of service may have a residential additional listing in order to populate a record in the residential section of a directory.

A3 Foreign Exchange Listing – A listing appearing in a directory other than the directory in which local exchange service if furnished or associated with a service provider that does not have an directory listing agreement in place.

A4 Extra Lines of Information – descriptive text that does not have a telephone number.

A5 Non-Listing - A listing that is available in directory assistance but not printed in the telephone directory.

A6 Non-Publish – A telephone number that is not listed in either directory assistance or in the telephone directory. (N)

PERSONALIZED TELEPHONE NUMBER SERVICE (PTN) (L)

A1 Personalized Telephone Number Service (PTN) provides the customer with a telephone number that the customer specifically requested.

A2 The customer has no property right in the telephone number nor any right to continuance of service through any particular central office, and the utility may change the telephone number or central office designation of a customer whenever it considers it necessary in the conduct of its business.

A3 If the utility finds it necessary to change the PTN customer's telephone number, the PTN customer will be granted a refund of the service charge.

A4 All customer requested telephone numbers are subject to availability and provided at the discretion of the utility.

A5 PTN will not be offered to business (800) service.

A6 All personalized telephone numbers will appear as a numeric listing in the telephone directory. (L)

Personalized Telephone Number Service (PTN) relocated from Sheet No. 5. (N)

SCHEDULE NO. A-7
CITIZENS CENTREX DIGITAL SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 8 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**1st Revised**				
2	Original				
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SCHEDULE NO. A-7
CITIZENS CENTREX DIGITAL SERVICE

INDEX

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Enhanced Features and Services	6
Intragroup Line Rates	4
Standard Services	4

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SCHEDULE NO. A-7
CITIZENS CENTREX DIGITAL SERVICE

APPLICABILITY

Citizens Centrex Digital Service (CCDS) is a central office based touchtone service provided from the telephone company's suitably equipped digital central office facilities. This is a central office service which is an alternative to customer PBX, multifunction systems, and Key Telephone Systems (KTS). This service can also be used to enhance existing key telephone systems.

CCDS consists of Centrex access lines, intragroup lines, and optional features packages plus an assortment of optional features. The service does not include any customer premises equipment. Access lines are priced subject to the utility's Price List.

The equipment permits lines connected to the service to dial each other and to dial outgoing calls directly. Incoming calls are received by direct inward dialing from the calling party to the station line or through a console attendant.

The number of access lines which will be allowed to access the network at any given time will be restricted by virtual facility group (VFG) software. This number will be based on the individual customer's traffic requirements, and these lines will be designated as unrestricted access lines or trunks. The remainder of the access lines will be designated as intragroup lines.

RATES

A1 In lieu of rates specified below, business or residence one-party rates, Schedule No. A-1, Network Access Line Service, are applicable to those lines designated as unrestricted outside access lines. For enhancement of KTS service KBL rates apply.

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SCHEDULE NO. A-7
CITIZENS CENTREX DIGITAL SERVICE

RATES (continued)

A2 Intragroup line rates are applicable to all restricted access lines in a business group service arrangement.

	Nonrecurring Charge	Monthly Rate	Billing Code
Intragroup calling services, each intragroup line.	*	$ 7.75	ICND

A3 Installation and/or change charges as set forth in Schedule No. A-5 Service Connection Charges, are applicable to access lines and intragroup calling service lines. A nonrecurring charge of $15 (Billing Code CSNC) - applicable per line or station (under Rates A5 and A6) applies to any service and feature changes added after the initial service installation.

A4 Standard Services included at no additional charge with each Centrex Access Line and intragroup calling service line.

B1 Code Restrictions

B2 Dial Pulse Conversion

B3 End-to-End Signaling

B4 Flexible Intercept

B5 Off-Premises Station and Extensions

B6 Station-to-Station Calling

B7 Direct Inward Dialing (DID)

B8 Direct Outward Dialing (DOD)

B9 Station Toll Billing

* See Rates A3.

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SCHEDULE NO. A-7
CITIZENS CENTREX DIGITAL SERVICE

RATES (continued)

A5	Basic Features and Services	Monthly Rate	
			(T) (T)
B1	Basic Centrex feature and service package per Centrex Access Line and Intragroup Calling Service Line		
C1	2 - 100 lines, each line	$ 3.75	(T)
C2	101 to 200 lines, each line	3.50	
C3	Additional features or services, each	.25	(T)

B2 Each basic centrex feature and service package (IBNA or IBNB) may include up to a total of six of the following standard features or standard services (or combination thereof). Additional features are $.25 (IBAF) each:

C1 Standard Features

- D1 Automatic Line
- D2 Call Forward (includes the following)
  - E1 All Calls (with remote activation)
  - E2 Busy
  - E3 No Answer
- D3 Call Pickup
- D4 Call Transfer
- D5 Call Waiting including:
  - E1 Cancel Call Waiting
- D6 Call Hold
- D7 Speed Call 8 [1] (T)
- D8 Speed Call 30
- D9 3 Way Calling
- D10 Consultation Hold
- D11 Make Set Busy
- D12 Distinctive Ring (T)

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-7
CITIZENS CENTREX DIGITAL SERVICE

RATES (continued)

A5 Basic Features and Services (continued)

B2 Each basic centrex feature and service package (IBNA or IBNB) may include up to a total of six of the following standard features or standard services (or combination thereof). Additional features are $.25 (IBAF) each: (continued)

C2 Standard Services

D1 Fully Restricted - Class of Service
D2 Semirestricted - Class of Service
D3 Toll Restricted - Class of Service
D4 Unrestricted Service - Class of Service
D5 Dictation Access and Control (DTMF only)
D6 Hunting
D7 Loudspeaker to Radio Paging Access
D8 Night Service - Flexible
D9 Storing of 24 Dialed Digits
D10 Tie Line Access
D11 WATS Access

A6 Enhanced Features and Services	Monthly Rate	Billing Code
B1 Individual enhanced features and services, each line		
C1 Virtual Facility Group*	$ .75	IBNW
C2 Line Arranged for Electronic Business Set	1.50	

* The Virtual Facility Group rate applies only to those lines designated as centrex access lines. The VFG rate does not apply if the customer requests the same number of access lines as stations.

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SCHEDULE NO. A-7
CITIZENS CENTREX DIGITAL SERVICE

CONDITIONS

A1 All equipment provided by the customer must be compatible with the services and equipment provided by the utility.

A2 Service is only offered where utility facilities are available.

A3 Service area is limited to manufacturer's equipment specifications.

A4 The minimum charge for service provided under this Price List shall be one month except where termination agreement is required.

A5 Extended Area Service (EAS) is provided with this service in the event the customer’s central office exchange has EAS.

A6 Rates for this service over 200 lines may be provided under specific contract/agreement.

A7 Intragroup Calling Service rates apply to all lines not designated as outside access lines (trunks) and restricted by the Virtual Facility Group feature to intragroup calls.

A8 The quantity of outside access lines will be designated based on the individual customer's traffic requirements as determined by traffic engineering.

A9 The customer must subscribe to a minimum of two centrex lines. Touchtone service is included with all centrex lines.

A10 The utility will furnish one alphabetical and one classified directory listing without charge per system. Additional listings will be offered subject to the provisions outlined in Schedule No. A-6, Directory Listings of this Price List, or may be provided free if, in the judgment of the utility, such listings will improve service to the public, reduce utility operating costs, or both.

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SCHEDULE NO. A-7
CITIZENS CENTREX DIGITAL SERVICE

CONDITIONS (continued)

A11 Explanation of Terms

B1 Intragroup calling service lines - lines designated as restricted lines, which provide communication paths for calls within the customer location.

B2 The Virtual Facility Group (VFG) - A software package, which simulates a trunk group such that the number of centrex lines which have access to the network, at any one time, is restricted.

B3 Primary Service Location - The continuous property designated by the customer as the primary location and/or at which the attendant's console position may be located.

B4 Secondary Service Location - Each different premises of the same customer, not within the primary location, served by one or more stations of the same system. Stations in secondary locations may be served by primary or satellite switching equipment and may be provided at secondary locations where it is more economical than extending lines from the primary switching equipment.

B5 Line Arranged for Electronic Business Set - Centrex line arranged for the use of customer provided Electronic Business Sets.

A12 Additional descriptions and limitations of the features and services listed under RATES are maintained in the utility's service office.

SCHEDULE NO. A-8
MISCELLANEOUS BILLING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 6 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**3rd Revised**				
2	1st Revised				
3	Original				
4	Original				
5	1st Revised				
6	**1st Revised**				

SCHEDULE NO. A-8
MISCELLANEOUS BILLING SERVICE

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Applicability	6	
General	6	
Rates	6	
Conditions	6	(N)

SCHEDULE NO. A-8
MISCELLANEOUS BILLING SERVICE

APPLICABILITY

Applicable to number reservation service furnished in connection with business and residence services as provided in Schedule No. A-1.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the Price List schedules.

RATES	Monthly Rate*	Billing Code
Number Reservation Service - each telephone number reserved, per month	$ 3.50	RTNS

* In addition to special service charge as shown in Schedule No. A-5.

SCHEDULE NO. A-8
MISCELLANEOUS BILLING SERVICE

CONDITIONS

A1 Number Reservation Service

B1 Number Reservation Service is provided to reserve exchange telephone number(s) for a period not to exceed nine months per year.

B2 The subscriber may request that the reservation period be extended beyond what he specified before the reservation became effective. The request for such an extension of the reservation period shall be treated as a new application for this service (except that the maximum of the reservation period shall continue to be measured from the date the reservation originally became effective), and all non-recurring charges and monthly rates for the period of the extension are to be paid at the time the request for the extension is made.

B3 When a telephone number is reserved, the telephone number and associated listing(s) will appear in the next regularly published directory, if the applicant requests.

B4 The charges specified in this schedule shall not apply to the reservation of a telephone number that is part of an application for the establishment or reestablishment of service, to be accomplished within thirty days of the date on which the application is made. The monthly rates specified shall apply to each calendar month, or portion thereof, during which the service is furnished.

B5 Number Reservation Service does not guarantee the availability of necessary facilities to reestablish a working telephone number.

SCHEDULE NO. A-8
MISCELLANEOUS BILLING SERVICE

A2 Electronic Bill Presentment and Payment (EBPP)

B1 APPLICABILITY

EBPP provides residential customers an option to receive their telephone bill electronically and pay their bill online.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing EBPP Services as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

Frontier Online Bill Payment program is an optional service that allows customers to view and/or pay their telephone bill on-line. The electronic bill will include the bill face (front and back), bill messages and bill inserts. Frontier customers can visit the website Frontieronline.com to register, view invoices and make either one time or recurring payments, via Credit Card or ACH transaction payments. Once a customer registers for EBPP, they will be provided a paper bill and an electronic bill for a two-month period. After two billing cycles of duplicate billing, the paper bill will be discontinued and the customer will continue to receive the on-line version of their bill. If a customer chooses to continue to receive both a paper copy and an electronic copy of their bill after the initial two-month period, the following monthly recurring charge will apply.

B4 RATES

	Monthly Rate
Rate for both a paper copy and an electronic bill copy	$2.00

B5 CONDITIONS

1. The EBPP is an optional Service.

2. The utility will send an electronic notification to the customer's designated email address when the bill is available on-line.

3. EBPP is available where technically feasible.

4. Service Connection Charges as specified in the Price List, Schedule A-5 do not apply to this service.

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SCHEDULE NO. A-8
MISCELLANEOUS BILLING SERVICE

A3 Business Traffic Study Service

B1 APPLICABILITY

Applicable to business customers requesting Business Traffic Study Service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Business Traffic Study Service as said exchanges are defined on the maps contained in this tariff.

B3 GENERAL

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines, trunk groups or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully compared with the number of calls that reach a station-busy condition.

B4 RATES

Set up Charge and first week per access line or trunk group	$60.00
Each additional week per access line or trunk group	$25.00

B5 CONDITIONS

1. At the customer's request traffic studies will be performed on access lines, trunk groups or hunt groups that are provided by the Company.
2. A separate traffic study report is required for each access line, hunt line, or trunk group.
3. Business Traffic Study Service is available to business customers and only where technically feasible.
4. Traffic study detail requested by the customer will be limited to calls that originate or terminate on the Company's network.
5. Studies will not be performed on toll-free or pay-per-call type telephone numbers.
6. Studies are done in 7-day intervals.
7. Types of studies include (but are not limited to):
   Line or Trunk Study
   Remote Call Forward Study
   Multiline Hunt Group Study (T)

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SCHEDULE NO. A-9
INTEREXCHANGE RECEIVING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
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SCHEDULE NO. A-9
INTEREXCHANGE RECEIVING SERVICE

INDEX

SUBJECT	SHEET NO.
Interexchange Receiving Service	3
Conditions	3

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SCHEDULE NO. A-9
INTEREXCHANGE RECEIVING SERVICE

APPLICABILITY

Applicable to interexchange receiving service.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the Price List schedules.

RATES	Rate Per Month	Billing Code
Each interexchange receiving service	$19.60	ETC

CONDITIONS

A1 Interexchange receiving service is available to customers with business individual line service (except coin box service), business private branch exchange service, or order receiving equipment service at the receiving exchange.

A2 The customer to interexchange receiving service will be billed for all interexchange messages to him for patrons in the exchange area. Regular station-to-station rates are applicable to interexchange messages under this schedule.

A3 A telephone number designation will be assigned to each service subscribed for and will be listed in the Company's telephone directory. Only calls to this number and which originate in the exchange area will come within the scope of the service under this schedule, and then only where an interexchange rate is applicable from the calling telephone to the service in the receiving exchange.

A4 Interexchange receiving service will be available until connecting companies discontinue the offering of this service.

A5 Interexchange receiving service will not be provided in connection with foreign exchange service.

SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)
AND
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)
BUNDLED SERVICE

LIST OF EFFECTIVE SHEETS

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Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**2nd Revised**				
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5	Original				
6	Original				
7	Original				
8	Original				
9	**Original**				
10	**Original**				

SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) (N)

APPLICABILITY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Integrated Services Digital Network - Primary Rate Interface, (ISDN-PRI), as said exchanges are defined on the maps contained in this Price List.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing ISDN-PRI service as said exchanges are defined on the maps contained in this Price List.

GENERAL

A1 ISDN-PRI is an intraLATA group of offerings supported by the ISDN architecture.

A2 ISDN-PRI provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service will initially provide connectivity between an ISDN PBX or other ISDN compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three (23) 64 Kbps B channels and one (1) 64 Kbps D channel. Options are available for plus or minus 23 B channels. These channels may be used to connect the customer's CPE to the Public Circuit Switched Network (i.e. outward, inward, two-way trunks, and WATS/800 Service access lines).

B1 ISDN-PRI is a service for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.

B2 Unless specified the regulations for ISDN-PRI apply in addition to the regulations set forth in the Rules and Regulations of this Price List.

B3 ISDN-PRI is provided within a LATA from central offices where appropriate ISDN facilities are available. Service inquiries will be necessary to determine availability.

(N)

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SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) (N)

RATES

A1 All usual and applicable Service Connection Charges as specified in the Schedule No. A-5, apply to the activation, move, or change of channel equivalents within ISDN-PRI service packages as well as for installation of the basic system.

A2 ISDN-PRI Service Components

B1 The service components listed below are required at a minimum, for the customer to have ISDN-PRI Service.

		NRC/ Installation	Monthly Rate
Primary Rate Access Line (per PRI Link)	Per ISDN Circuit		
-Month-To-Month	1-4	$1,500.00	$230.00
-One Year Contract	1-4	1,500.00	220.00
-Two Year Contract	1-4	1,500.00	215.00
-Three Year Contract	1-4	1,500.00	210.00
Primary Rate Interface (per PRI Link)	Per ISDN Circuit		
-Month-To-Month	1-4	*	$ 940.00
-One Year Contract	1-4	*	875.00
-Two Year Contract	1-4	*	830.00
-Three Year Contract	1-4	*	810.00
Backup D-Channel**			
-Month-To-Month		$100.00	$50.00
-One Year Contract		100.00	40.00
-Two Year Contract		100.00	35.00
-Three Year Contract		100.00	30.00

* Installation Nonrecurring Charges for Primary Rate Access Line as specified on Sheet 3 are all inclusive for ISDN circuits.

** In a Facility Associated Signaling (FAS) arrangement for a customer with more than one (1) trunk group, a backup D-channel will be required for each trunk. (N)

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SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) (N)

RATES (Continued)

A3 Optional Feature

B1 The following are optional features that may be ordered with ISDN-PRI.

	NRC/ Installation	Monthly Rate
Call by Call Integrated Service Access Feature Selection (Per PRI Link)		
-Month-To-Month	$100.00	$50.00
-One Year Contract	100.00	40.00
-Two Year Contract	100.00	35.00
-Three Year Contract	100.00	30.00
Incoming Call Identification (ICI, Per PRI Interface)		
-Month-To-Month	$100.00	$50.00
-One Year Contract	100.00	40.00
-Two Year Contract	100.00	35.00
-Three Year Contract	100.00	30.00

A4 Service Connection Charges

B1 Service Installation Charges are applicable for each ISDN-PRI Link (which includes the Primary Rate Access Line and Primary Rate Interface) ordered, for receiving and recording information and or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing, and coordination.

B2 Service Subsequent Charges are applicable for receiving and recording information and or taking action in connection with a customer's inside move or transfer of service responsibility request, and processing the necessary data on an existing PRI Link (which includes the Primary Rate Access Line and the Primary Rate Interface. A Service Subsequent Charge is applicable for each PRI Link associated with the customer request (in lieu of a Service Installation Charge). (N)

SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) (N)

RATES (Continued)

A4 Service Connection Charges (Continued)

B3 Premise Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

B4 Charges for ISDN-PRI Service

C1 Service Change Charge per PRI Link

	Nonrecurring Charge
Changes in 'D' channel or Trunk Group configurations	$350.00

C2 Premises Visit Charge per PRI Link

	Nonrecurring Charge
Premises Visit Charge (Per Visit)	See Note 1

Note 1 – Refer to Schedule No. A-5, Sheet 3 of this Price List for applicable rates. (N)

SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) (N)

SPECIAL CONDITIONS

A1 ISDN Service is furnished only from central offices that have been equipped to provide this capability and is subject to central office switching capacity, availability of features, and outside plant facilities.

A2 The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of PRI, render any facilities provided by the customer obsolete, requiring modification or alteration of such equipment or system, or otherwise affect its use or performance.

A3 The customer will be responsible for providing compatible Customer Premise Equipment (CPE) with the ISDN-PRI Interface.

A4 Digital transmission rates at speeds less than those indicated may occur as a function of the particular CPE furnished by the user.

A5 Temporary suspension of service is not available with ISDN-PRI.

A6 Minimum subscription period is month-to-month.

A7 Verification and Emergency Interrupt service is not available for ISDN-PRI.

A8 Telephone numbers transmitted via the optional Incoming Call Identification feature are intended solely for the use of the ISDN-PRI subscriber. Resale of this information is prohibited by this Price List.

A9 In a Facility Associated Signaling (FAS) arrangement for a customer with more than one (1) trunk group, a backup D-channel will be required for each trunk.

A10 Each ISDN-PRI digital transport facility can support a maximum of 4 trunk groups per T-1 facility. Within the two-way digital transport facilities, for all 24 trunks or up to 4 trunk groups on each ISDN-PRI, only one telephone number can be pointed to that group. Each group cannot have 24 individual telephone numbers and or 24 individual trunk groups. (N)

SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) (N)

SPECIAL CONDITIONS (Continued)

A11 Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's over a single D-Channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation. When NFAS is selected, the customer will order one ISDN-PRI service arrangement with twenty-three (23) B channels and one (1) D channel. Additional ISDN-PRI service arrangements are ordered with twenty-four (24) B channels at rates and charges provided in Schedule No. A-10, Rates A4.B4.C1. The D channel activated on the initial arrangement serves the additional ISDN-PRI arrangements. If a customer desires, he may also request a back-up D channel with the NFAS option (NB+2D). It is recommended that D channels be provisioned in separate ISDN-PRI service arrangements.

A12 Customer(s) requesting route or type of construction, which is feasible but differs from that determined by the Utility, and the Utility concurs, shall be responsible for the additional cost in accordance with "Line Extension". Charges described in the Utility's Price List, Schedule No. A-11.

DEFINITIONS

A1 B Channel - A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

A2 D Channel - A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.

A3 64 Kbps Clear Channel Capability (CCC) - A B channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

A4 PRI Link - A PRI Link is comprised of a Primary Rate Access Line and a Primary Rate Interface.

APPLICATION OF RATES

A1 ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer-designated premise will be charged at rates per each Primary Rate Access Line.

A2 Nonrecurring charges will not be applicable for the Primary Rate Access Line or interoffice channel facilities when upgrading an existing DS1 Service to an ISDN-PRI service arrangement.

A3 ISDN-PRI Primary Rate Access Line rates if applicable apply in addition to Primary Rate Interface.

(N)

Idaho Public Utilities Commission
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Boise, Idaho

SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) (N)

SERVICE COMPONENTS

A1 The customer may choose any number of channels up to twenty-three (twenty-four with NFAS described below) per Primary Rate Access (facility) to be active with a corresponding number of services (i.e. inward/outward trunks, WATS Lines, 800 Service) selected. The customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.

A2 The components of ISDN-PRI Service will be as follows:

- Primary Rate Access Line
- Primary Rate Interface

B1 Primary Rate Access Line - will provide a four-wire access loop from the customer premises to the serving central office. The transmission of this loop supports Clear Channel Capability.

B2 Primary Rate Interface - provides the multiplexing to support up to twenty-three (23) B channels at 64 Kbps and one (1) D channel for signaling also at 64 Kbps. When Non-Facility Associated Signaling (NFAS) is ordered, the Primary Rate Interface can provide up to twenty-four (24) B channels at 64 Kbps.

C1 Voice calls may be completed to both ISDN and non-ISDN lines.

C2 Data Transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.

C3 The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be WATS and 800 Service. The subscription to these services is in addition to the charges for ISDN-PRI service.

OPTIONAL FEATURES

A1 Call-by-Call/Integrated Service Access Feature Capability - This optional feature will allow the customer to dynamically allocate the use of channels for ISDN-PRI service. The customer may also choose to subscribe to more services than channels and dynamically change the services in use.

A2 Incoming Call Identification - This optional feature provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D channel associated with incoming calls on a B channel to a PBX.

(N)

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SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) BUNDLED SERVICE (N)

GENERAL

A1 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundle Service is an optional business package that provides a digital trunk with 23 B-channels for circuit switched voice and data and 1 D-Channel for signaling plus Caller ID and the option of Direct Inward Dialing (DID) numbers.

APPLICABILITY

A1 Applicable to network services provided in accordance with Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) Bundle Service standards.

TERRITORY

A1 Within all exchange areas as those areas are defined by maps filed as part of this Price List.

RATES

	Monthly Rate
2-Year Term [1]	
ISDN-PRI Bundle	$575.00
ISDN-PRI Bundle with 20 DID Numbers	590.00
ISDN-PRI Bundle with 50 DID Numbers	595.00
ISDN-PRI Bundle with 100 DID Numbers	600.00
3-Year Term [1]	
ISDN-PRI Bundle	$475.00
ISDN-PRI Bundle with 20 DID Numbers	490.00
ISDN-PRI Bundle with 50 DID Numbers	495.00
ISDN-PRI Bundle with 100 DID Numbers	500.00
5-Year Term [1]	
ISDN-PRI Bundle	$425.00
ISDN-PRI Bundle with 20 DID Numbers	440.00
ISDN-PRI Bundle with 50 DID Numbers	445.00
ISDN-PRI Bundle with 100 DID Numbers	450.00

[1] Nonrecurring Charges do not apply to the initial installation of an ISDN-PRI Bundle.

(N)

SCHEDULE NO. A-10
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) (N)
BUNDLED SERVICE (Continued)

CONDITIONS

A1 ISDN PRI Bundle Service is available where technically feasible.

A2 The bundles are offered for 2-, 3- and 5-year term commitments. A termination fee of 50% of the Monthly Recurring Charges will incur for the remainder of the term commitment period.

A3 A customer may convert an existing term commitment to a new term commitment prior to the completion of the existing term without penalty. The customer will be charged a Subsequent Activity Charge as specified in Schedule A-10 of this Price List for the change and will pay the current rates in effect for the term commitment chosen.

A4 When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. For PRIs served from an alternate central office, the normal PRI rates will apply in addition to the charges for Special Transport Termination and Special Transport (Mileage).

A5 ISDN-PRI customers who are served from a foreign node may request to have their service provided from their local central office when facilities become available at that office. The Initial Service Ordering Charge and nonrecurring charges for T-1s and ports will be applicable, and termination charges will not apply on that transfer provided that the quantity of T-1s and ports are preserved. Customers who choose to continue service from a foreign node will be subject to the monthly rate for interoffice facilities. In addition, a number change generally will be required on any transfer from a foreign node to a local central office.

A6 Ports will be provided at the T-1 level only.

A7 Customer provided equipment used to connect to ISDN-PRI Bundle Service must meet Company requirements.

A8 The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures utilized in the provision of ISDN-PRI Bundle Service render any equipment provided by a customer obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.

A9 The customer must subscribe to services and specify each type of traffic that will be transported across the ISDN-PRI Bundle Service port (i.e., DID, DOD). All rates and regulations for these services will apply. The bundle is offered as flat rate voice with measured data. Usage charges generated by using ISDN-PRI will be measured and billed in accordance with the rates specified in this Price List.

A10 Appropriate nonrecurring charges apply for installation of and changes to ports, T-1s and features ordered by the customer except as set forth in Rates preceding. (N)

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SCHEDULE NO. A-11
PROMOTIONAL OFFERINGS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 2 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
2	Original				

SCHEDULE NO. A-11
PROMOTIONAL OFFERINGS

GENERAL PROVISIONS

A1 Occasionally, the Company may run promotions, or conduct market research on selected services. During these periods the Company may provide designated Price Listed services at rates lower than those listed in this Price List. These offers are temporary in nature and will not constitute price changes.

B1 For local network exchange access line services, the Company may offer a full or partial waiver of non-recurring charges.

B2 For services other than local network exchange access line services, the Company may waive or reduce the monthly rate for the duration of the promotion or market research trial. Customers will be notified of the availability and duration of such offerings.

A2 These promotional offerings shall be generally available to all similarly-situated customers during the term of the offer. However, such offers may be limited for certain subscribers based on facilities and service availability.

A3 For any basic local exchange service promotional offer, the Company shall file with the Commission a description of the offer fifteen working days before its commencement.

A4 The Company's notification to customers and the Commission will specifically describe any geographic or other reasonable limitations to the promotion. Notification to the Commission will also specifically explain why such limitations, if any, are included in each promotion.

SCHEDULE NO. A-12
BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 92 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**24th Revised**	34	1st Revised	64	1st Revised
2	Original	**35**	**2nd Revised**	65	1st Revised
3	9th Revised	36	Original	66	1st Revised
4	5th Revised	37	Original	67	1st Revised
4.1	2nd Revised	38	Original	68	1st Revised
5	**2nd Revised**	**39**	**5th Revised**	69	1st Revised
6	Original	40	4th Revised	70	1st Revised
7	Original	41	2nd Revised	71	1st Revised
8	**2nd Revised**	**42**	**3rd Revised**	72	1st Revised
9	1st Revised	43	1st Revised	73	1st Revised
10	**2nd Revised**	**44**	**4th Revised**	74	1st Revised
11	**2nd Revised**	45	4th Revised	75	1st Revised
12	1st Revised	46	4th Revised	**76**	**2nd Revised**
13	Original	46.1	1st Revised	77	Original
14	1st Revised	**47**	**3rd Revised**	78	Original
15	1st Revised	**48**	**3rd Revised**	**79**	**2nd Revised**
16	1st Revised	48.1	1st Revised	80	Original
17	1st Revised	**49**	**5th Revised**	**81**	**2nd Revised**
18	**2nd Revised**	50	5th Revised	82	Original
19	Original	51	3rd Revised	83	Original
20	1st Revised	51.1	1st Revised	**84**	**2nd Revised**
21	Original	**52**	**3rd Revised**	85	Original
22	Original	53	2nd Revised	86	Original
23	1st Revised	54	2nd Revised	**87**	**2nd Revised**
24	1st Revised	**55**	**3rd Revised**	88	Original
25	1st Revised	56	3rd Revised	89	Original
26	1st Revised	57	1st Revised	**90**	**2nd Revised**
27	1st Revised	57.1	Original	91	Original
28	1st Revised	**58**	**2nd Revised**	92	Original
29	**2nd Revised**	59	1st Revised		
30	Original	60	1st Revised		
31	1st Revised	**61**	**2nd Revised**		
32	Original	62	Original		
33	1st Revised	63	1st Revised		

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SCHEDULE NO. A-12
BUNDLED SERVICES

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BUNDLED SERVICES

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BUNDLED SERVICES

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(D)

(D)

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BUNDLED SERVICES

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SCHEDULE NO. A-12
BUNDLED SERVICES

A1 Citizens Select

B1 General

C1 Citizens Business Select Service

Citizens Business Select does not include an access line. Customers subscribing to this plan may select up to five (5) of the following services/features.

- Anonymous Call Block/Rejection (T)
- Basic Call Forward
- Call Waiting/Cancel Call Waiting
- Caller ID Name Only [2] (T)
- Caller ID with Name [1]
- Distinctive Ring
- Selective Call Rejection
- Speed Call 8 [2]
- 3 Way Calling
- Priority Call
- *69 Call Return (T)
- *66 Busy Number Redial (T)

[1] May select only one Caller ID feature

[2] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A1 Citizens Select (Cont'd)

B1 General (Cont'd)

C2 All rules, regulations and limitations as specified elsewhere in this Price List for the respective services/features requested in a Citizens Business Select plan shall apply.

B2 Rates and Charges

C1 The Company reserves the right to waive the Service Order - Subsequent Nonrecurring Charge as specified in Schedule A-5 for a period of ninety (90) days from the effective date of this Price List. The waiver applies to the initial request for a Citizens Business Select plan in association with an existing, additional or move from one location to another for a residential or business individual flat rate line. After the waiver period the applicable service order charge mentioned above will apply to a request for a Citizens Business Select plan.

C2 Service Charges are not applicable for a Citizens Business Select plan provided at the same time as the initial installation for a residence or business individual flat rate line service.

C3 Service Charges as specified in Schedule A-5 of this Price List do not apply for customer requests involving only additions, deletions or changes to the services/features of an existing Citizens Business Select plan.

C4 Existing Citizens Business Select customers cannot take advantage of promotions for any of the individual services/features specified in Schedule A-12, A1.B1 C2, C3 and C4, preceding unless specifically allowed by the terms and conditions of the promotion.

SCHEDULE NO. A-12
BUNDLED SERVICES

A1 Citizens Select (Cont'd)

B2 Rates and Charges (Cont'd)

C5 Citizens Business Select plan is provided at the following rates.

	MONTHLY RATE
Citizens Business Plus	
Per individual flat rate business Line – Includes choice of up to 5 services/features as specified in Schedule A-12, A1 C4, preceding.	$19.95

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SCHEDULE NO. A-12
BUNDLED SERVICES

A2 Frontier Feature5 Pack Package

B1 General

C1 Frontier Feature5 Pack Package includes Caller ID with Name and, Call Forward[1] features plus three additional features as listed below. Business customers subscribing to the package are entitled to unlimited use of the selected features.

C2 In addition to Caller ID with Name, and Call Forward, customers' subscribing to this package will also be able to select three (3) features from the following list:

- Call Waiting/Cancel Call Waiting
- *66 Busy Number Redial (T)
- *69 Call Return (T)
- 3 Way Calling
- Hunting
- Speed Call 8 [2]

C3 All rules, regulations and limitations as specified elsewhere in this Price List for the respective service/features requested in the Frontier Feature5 Pack Package shall apply.

C4 A description of services and special conditions pertaining to the features as specified in General C1, C2 and C3, preceding are listed in Schedule A-1 of this Price List.

* May select only one Speed Call feature.

[1] Customers may select their Call Forward features from the following: Basic Call Forward, Call Forward Busy, Call Forward No Answer and Call Forward Busy/No Answer.

[2] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A2 Frontier Feature5 Pack Package (Continued)

B2 RATES

C1 The Frontier Feature5 Pack Package is provided in conjunction with single- party business access line service. The applicable single party business access line charges apply. (T)

C2 The Company reserves the right to waive the Service Order - Subsequent Nonrecurring Service Connection Charge as specified in Schedule A-5 for a period of ninety (90) days from the time the Frontier Feature5 Pack Package is available in the serving Wire Center.

C3 Service Connection Charges as specified in Schedule A-5 of this Price List do not apply for customer requests involving only additions, deletions or changes to the service/features of an existing Frontier Feature5 Pack Package.

C4 Existing Frontier Feature5 Pack Package customers cannot take advantage of promotions for any of the service/features specified in General C1, C2, and C3), preceding unless specifically allowed by the terms and conditions of the promotion.

C5 Frontier Feature5 Pack Package is provided at the following rates:

	MONTHLY RATE
Frontier Feature5 Pack Package and three additional features	
• Per individual business line - Includes two constants and 3 additional features as specified in General C1 and C2, preceding.	$11.95

(D)

(D)

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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A3 Frontier Choices

B1 APPLICABILITY

Applicable to residence service.

B2 GENERAL

C1 Frontier Choices bundle offerings provide residential customers a combination of local services and features. The bundles include either one or two Flat Rate Residential Access Lines, a combination of enhanced calling features plus ten free local directory assistance calls. Customer's subscribing to those plans may select any or all of the following services/features for a monthly flat rate charge.

C2 <u>Frontier Choices - Enhanced Line</u>

- One – Single Party Residential Access line
- Anonymous Call Block/Rejection (T)
- Basic Call Forward
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Caller ID with Name [1]
- Priority Call
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 [2, 3]
- Speed Call 30 [2]
- 3 Way Calling
- Toll Restriction
- Priority Call (T)
- *69 Call Return (T)
- *66 Busy Number Redial
- 10 local Directory Assistance Calls

[1] May select only one Caller ID feature.
[2] May select only one Speed Call feature.
[3] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A3 Frontier Choices (Continued)

B2 GENERAL (Continued)

C3 Frontier Choices - Enhanced Line with Second Line

- Two – Single Party Residential Access Lines
- Federal non-primary End User Common Line ("EULC") charge
- Anonymous Call Block/Rejection
- Basic Call Forward (T)
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Caller ID with Name [1]
- Priority Call
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 [2, 3]
- Speed Call 30 [2]
- 3 Way Calling
- Toll Restriction
- Priority Call
- *69 Call Return (T)
- *66 Busy Number Redial (T)
- 10 local Directory Assistance Calls

[1] May select only one Caller ID feature.
[2] May select only one Speed Call feature.
[3] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A3 Frontier Choices (Continued)

B3 RATES

C1 The non-primary EUCL charge is included in the Frontier Choices - Enhanced Line with Second Line offering. All other applicable surcharges, and taxes will be billed separately.

C2 The primary EUCL charge and all other applicable surcharges and taxes will be billed separately from the Frontier Choices bundle offerings.

C3 Extended Area Service (EAS) rate additives that are separately billed and are in addition to the basic local service rates, will be billed as an EAS additive in addition to the package rate.

C4 Service Connection Charges as specified in Schedule A-5 of this Price List do not apply for customer requests involving only additions, deletions or changes to the services/features of an existing Frontier Choices bundle.

C5 When a Frontier Choices plan is ordered at the same time as the installation or move of Local Exchange Service, the customer will receive a $10.00 credit per line for each line on which the plan is ordered.

C6 Frontier Choices bundles are provided at the following rates:

	Monthly Rate	
Frontier Choices - Enhanced Line	$37.00	(I)
Frontier Choices - Enhanced Line with Second Line	$72.00	(I)

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SCHEDULE NO. A-12
BUNDLED SERVICES

A3 Frontier Choices (Continued)

B4 CONDITIONS

C1 The bundles are available only where facilities are available and technically feasible.

C2 The calling features are provided subject to their individual service regulations as specified in the applicable sections of the utility's Price List.

C3 Frontier Choices bundles includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charges within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

C4 Customers may add or delete any features offered within the Frontier Choices bundles without a Service Order Charge.

C5 Customers may change the Frontier Choices bundles without incurring a Service Order Charge.

C6 The Frontier Choices bundles include an allowance for ten free Frontier local directory assistance calls (411 calls) per package offering, per monthly billing cycle. Multiple line packages are limited to a ten free call allowance per package – not per line. Unused free directory assistance calls may not be carried over to subsequent months. Directory assistance calls provided by other carriers are not subject to the 10 free call allowance.

SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks[sm] Small Business Solutions

B1 APPLICABILITY

Applicable to one-party business customers requesting FrontierWorks[sm] Small Business Solutions.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices capable of providing FrontierWorks[sm] Small Business Solutions as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

FrontierWorks[sm] Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business access lines, Call Forward Busy, Call Forward No Answer, and certain designated non-regulated and federally Price Listed or price-listed services. (T)

C1 Bundle 1 – FrontierWorks – Enhanced Line (T)

D1 One Business Access Line[(1)], including Call Forward Busy, Call Forward No Answer and local exchange service usage that would be otherwise subject to local budget measured service usage charges. (T)

(D)

D2 Frontier® dial-up Internet Service (Non-regulated) (T)

D3 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Price Listed or Price-Listed) (T)

(1) The business access line does not include PBX trunks or other business lines that are separately Price Listed with different rates from the regular Business One-Party access line.

SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks[sm] Small Business Solutions (Continued)

B3 GENERAL (Continued)

C2 Bundle 2 - Frontier Works – Enhanced Line (T)

D1 One Business Access Line[(1)], including Call Forward Busy, Call Forward No Answer and local exchange service usage that would be otherwise subject to local budget measured service usage charges. (T)

(D)

D2 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Price Listed) (T)

D3 Frontier® DSL Max Internet Service (Non-regulated) (T)

D4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Price Listed or Price-Listed) (T)

C3 Bundle 3 – Frontier Works – Enhanced Line with Second Line

D1 Two Business Access Lines[(1)], including Call Forward Busy, Call Forward No Answer and local exchange service usage that would be otherwise subject to local budget measured service usage charges. (T)

(D)

D2 Frontier dial-up Internet Service (Non-regulated) (T)

D3 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Price Listed or Price-Listed) (T)

(1) The business access line does not include PBX trunks or other business lines that are separately Price Listed with different rates from the regular Business One-Party access line.

SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks[sm] Small Business Solutions (Continued)

B3 GENERAL (Continued)

C4 Bundle 4 - Frontier Works – Enhanced Line with Second Line

D1 Two Business Access Lines[(1)], including Call Forward Busy, Call Forward No Answer and local exchange service usage that would be otherwise subject to local budget measured service usage charges. (T)

(D)

D2 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Price Listed) (T)

D3 Frontier® DSL Max Internet Service (Non-regulated) (T)

D4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Price Listed or Price-Listed) (T)

C5 Bundle 5 - Frontier Works – Enhanced Line with Second Line

D1 Two Business Access Lines[(1)], including Call Forward Busy, Call Forward No Answer and local exchange service usage that would be otherwise subject to local budget measured service usage charges. (T)

(D)

D2 512 Kbps / 256 Kbps Asymmetrical Digital Subscriber Line Service (Federally Price Listed) (T)

D3 Frontier® 512 Kbps Business DSL Internet Service (Non-regulated) (T)

D4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Price Listed or Price-Listed) (T)

(1) The business access line does not include PBX trunks or other business lines that are separately Price Listed with different rates from the regular Business One-Party access line.

SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks[sm] Small Business Solutions (Continued)

B3 GENERAL (Continued)

C6 Bundle 6 - Frontier Works – Enhanced Line with Second Line

D1 Two Business Access Lines[(1)], including Call Forward Busy, Call Forward No Answer and local exchange service usage that would be otherwise subject to local budget measured service usage charges. (T)

(D)

D2 1 Mbps / 512 Kbps Asymmetrical Digital Subscriber Line Service (Federally Price Listed) (T)

D3 Frontier® 1 Mbps Business DSL Internet Service (Non-regulated) (T)

D4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Price Listed or Price-Listed) (T)

(D)

(D)

[(1)] The business access line does not include PBX trunks or other business lines that are separately Price Listed with different rates from the regular Business One-Party access line.

SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks℠ Small Business Solutions (Continued)

B3 GENERAL (Continued)

C8 Optional Services

The following services may be added to any of the bundles above:

D1 FrontierWorks℠ Select5

Choice of five of the following:

Caller ID with Name
Basic Call Forward [1]
Call Waiting/Cancel Call Waiting
Speed Call 8 [3] or 30 (T)
3 Way Calling
*66 Busy Number Redial (T)
*69 Call Return (T)
Hunting[2]

[1] In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Basic Call Forward" is the name for "Call Forward" in some markets. They are functionally the same.

[2] In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing Price List. Call Forward Busy cannot be used with Hunting.

[3] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks[sm] Small Business Solutions (Continued)

B3 GENERAL (Continued)

C8 Optional Services (Continued)

The following services may be added to any of the bundles above: (Continued)

D3 Citizens Conference on Demand (Non-regulated)

D4 Citizens Webexchange (Non-regulated)

D5 FrontierPages[sm] free one-inch Yellow Pages advertisement (Non-regulated)

B4 RATES

C1 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Price List schedule A-5 apply to the installation of individual components of the bundles.

C2 Service Connection Charges apply if the customer switches from a bundle to an unbundled service.

C3 Service Charges do not apply if the customer switches to another FrontierWorks[sm] Small Business Solutions bundle of greater value.

C4 The customer may add or delete the services or features of the FrontierWorks Select5 package without incurring a Service Connection Charge.

SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks[sm] Small Business Solutions (Continued)

B4 RATES (Continued)

C5 Monthly Rates

	Term			
	One Year	Two Years	Three Years	
Bundle 1 - FrontierWorks – Enhanced Line	$68.00	$66.00	$64.00	(T)
Bundle 2 - FrontierWorks – Enhanced Line	$94.00	$90.00	$86.00	(T)
Bundle 3 - Frontier Works – Enhanced Line with Second Line	$112.00	$108.00	$104.00	
Bundle 4 - Frontier Works – Enhanced Line with Second Line	$136.00	$132.00	$126.00	
Bundle 5 - Frontier Works – Enhanced Line with Second Line	$162.00	$152.00	$144.00	
Bundle 6 - Frontier Works – Enhanced Line with Second Line	$234.00	$216.00	$198.00	

(D)
(D)

	Monthly Rate
FrontierWorks[sm] Select5	$ 9.95

(D)
(D)

SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks[sm] Small Business Solutions (Continued)

B5 CONDITIONS

C1 A bundle is available only to Business customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

C2 The bundles are offered only under one-year, two-year, and three-year term contracts.

D1 If the Price List rates change during the term of the contract, the contract rates will remain in effect during the term of the customer's contract.

D2 The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.

D3 To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

D4 Early Termination Liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

a. The early termination liability charges shall be calculated as follows: For each cancelled bundle, with adjustments pursuant to paragraph b. below, a rate differential shall be determined, equal to the difference between the bundle rate under the contract and the bundle rate under a contract of the longest available term for which the customer's subscription, upon cancellation, would have otherwise qualified. For example, if the customer cancels in the second year of a three-year contract, the rate differential would be the difference between the rate under the three-year contract and the rate under a two-year contract. If the cancellation occurs before the end of the minimum contract period, the rate differential shall be the difference between the rate under contract and the month-to-month rates of the component services of the bundle listed in the utility's Price List. The rate differential shall then be multiplied by the number of months (rounded to the next whole month) to which the customer subscribed to the bundle before cancellation. The result shall be the early termination liability charge for the cancelled bundle.

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SCHEDULE NO. A-12
BUNDLED SERVICES

A4 FrontierWorks[sm] Small Business Solutions (Continued)

B5 CONDITIONS (Continued)

C2 The bundles are offered only under one-year, two-year, and three-year term contracts. (Continued)

D4 Early Termination Liability (Continued)

b. The calculations described in paragraph a. above shall exclude Asymmetrical Digital Subscriber Line (ADSL) service component rates of bundles when federally tariffed termination charges apply to the ADSL service.

c. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.

d. In addition to the early termination liability charges described above, termination charges may apply to the ADSL service components of bundles in accordance with federally tariffed termination charges for ADSL service.

C3 The FrontierWorks[sm] Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.

C4 The FrontierWorks[sm] Select5 package is available only in association with a FrontierWorks[sm] Small Business Solutions bundle.

C5 The bundle rate will appear as a single line item on the customer's bill.

C6 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and are in addition to the bundle rate.

C7 All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

C8 In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorks[sm] LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected at least as their InterLATA Primary Interexchange Carrier.

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SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections

B1 APPLICABILITY

Applicable to business customers requesting FrontierWorks[sm] Business Connections.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices capable of providing FrontierWorks[sm] Business Connections as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

FrontierWorks[sm] Business Connections are package offerings available to business customers and include, as described below, one or two business or Centrex access lines, Basic Call Forward, Message Waiting Indication, Caller ID with Name and certain designated non-regulated and federally Price Listed or price-listed services. Listing of the non-regulated services and federally Price Listed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority. The prices listed herein are those for the regulated local and general exchange service portion of the bundles. (T)

C1 Bundle 1

D1 One Business Access Line, including Call Forward Busy Line and Call Forward No Answer, Caller ID Name and Number and local exchange service usage that would be otherwise subject to local measured service usage charges

(D)

D2 Frontier High Speed Internet Service, a bundle of Federally Price Listed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services and 8 Email Boxes (Non- regulated) (T)

D3 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed) (T)

D4 White Page Bold Ad (Non-regulated) (T)

SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections (Continued)

B3 GENERAL (Continued)

C2 Bundle 2

D1 One Business Access Line, including Basic Call Forward, Caller ID with Name and local exchange service usage that would be otherwise subject to local measured service usage charges (T) (T) (D)

D2 Business Digital Subscriber Line (BDSL), a bundle of Federally Price Listed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services with Static IP and 10 Email Boxes (Non-regulated) (T)

D3 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed) (T)

D4 White Page Bold Ad (Non-regulated) (T)

C3 Bundle 3

D1 Two Business Access Line, including Call Forward Busy, Call Forward No Answer, Caller ID with Name and local exchange service usage that would be otherwise subject to local measured service usage charges (T) (T) (D)

D2 Frontier High Speed Internet Service, a bundle of Federally Price Listed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services and 8 Email Boxes (Non-regulated) (T)

D3 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed) (T)

D4 White Page Bold Ad (Non-regulated) (T)

D5 Two-Line Business Set (Non-regulated) (T)

D6 Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated). (T)

SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections (Continued)

B3 GENERAL (Continued)

C4 Bundle 4

D1 Two Business Access Line, including Call Forward Busy, Call Forward No Answer, Caller ID with Name and local exchange service usage that would be otherwise subject to local measured service usage charges (T) (T) (D)

D2 Frontier High Speed Internet Service and 10 Email Boxes (Non-regulated) (T)

D3 Business Digital Subscriber Line (BDSL), a bundle of Federally Price Listed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services with Static IP and 10 Email Boxes (Non-regulated) (T)

D4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed) (T)

D5 White Page Bold Ad (Non-regulated) (T)

D6 Two-Line Business Set (Non-regulated) (T)

D7 Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated) (T)

SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections (Continued)

B3 GENERAL (Continued)

C5 Bundle 5

D1 Two Business Access Line, including Basic Call Forward, Caller ID with Name and local exchange service usage that would be otherwise subject to local measured service usage charges (T) (T) (D)

D2 Frontier High Speed Internet Service and 10 Email Boxes (Non-regulated) (T)

D3 Business Digital Subscriber Line (BDSL), a bundle of Federally Price Listed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services with Static IP and 10 Email Boxes plus a Wireless Router (Non-regulated) (T)

D4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed) (T)

D5 White Page Bold Ad (Non-regulated) (T)

D6 Two-Line Business Set (Non-regulated) (T)

D7 Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated) (T)

SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections (Continued)

B3 GENERAL (Continued)

C6 Bundle 6

D1 Two Centrex lines, including the following features and local exchange service usage that would be otherwise subject to local measured service usage charges

D2 The included features are:

Basic Call Forward (T)
Call Transfer
Caller ID with Name (T)
Hunting
3 Way Calling (T)
Abbreviated Dialing (Where Available)

(D)

D3 Frontier High Speed Internet Service, a bundle of Federally Price Listed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services and 8 Email Boxes (Non-regulated) (T)

D4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed) (T)

D5 White Page Bold Ad (Non-regulated) (T)

D6 Two-Line Business Set (Non-regulated) (T)

D7 Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated) (T)

SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections (Continued)

B3 GENERAL (Continued)

C7 Bundle 7

D1 Two Centrex lines, including the following features and local exchange service usage that would be otherwise subject to local measured service usage charges

Basic Call Forward
Call Transfer (T)
Caller ID with Name
Hunting (T)
3 Way Calling
Abbreviated Dialing (Where Available) (T)

(D)

D2 Business Digital Subscriber Line (BDSL), a bundle of Federally Price Listed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services with Static IP and 10 Email Boxes (non-regulated) (T)

D3 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed) (T)

D4 White Page Bold Ad (Non-regulated) (T)

D5 Two-Line Business Set (Non-regulated) (T)

D6 Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated). (T)

SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks℠ Business Connections (Continued)

B3 GENERAL (Continued)

C8 Optional Services

D1 The following services may be added to Bundles 1-5 described above:

a. FrontierWorks Optional Business Feature Package.

Choice of five of the following:

Call Waiting/Cancel Call Waiting (T)
Speed Call 8 [1] or 30
3 Way Calling
*66 Busy Number Redial (T)
*69 Call Return (T)
Hunting
Basic Call Forward

D2 The following features may be added to Bundles 6 and 7. (Centrex Bundle):

a. Optional Centrex Features

Choice of any or all of the following:

Call Waiting/Cancel Call Waiting (T)
Speed Call 8 [1] or 30
*66 Busy Number Redial (T)
*69 Call Return (T)
Basic Call Forward

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections (Continued)

B4 RATES

C1 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Price List Schedule A-5 apply to the installation of individual components of the bundles.

C2 Service Connection Charges apply if the customer switches from a bundle to an unbundled service.

C3 Service Connection Charges do not apply if the customer switches to another FrontierWorks bundle of greater value.

C4 The customer may add or delete the services or features of the FrontierWorks Optional Business Feature Package without incurring a Service Connection Charge.

C5 Monthly Rates

D1 Bundles

	----------Term----------		
	One Year	**Two Years**	**Three Years**
Bundle 1	$99.99	$94.99	$89.99
Bundle 2	$144.99	$139.99	$129.99
Bundle 3	$144.99	$139.99	$129.99
Bundle 4	$194.99	$184.99	$169.99
Bundle 5	$214.99	$199.99	$189.99
Bundle 6	$159.99	$154.99	$144.99
Bundle 7	$208.99	$199.99	$184.99

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SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections (Continued)

B4 RATES (Continued)

C5 Monthly Rates (Continued)

D2 Optional Features	Monthly Rate
a. FrontierWorks Optional Business Feature Package line	$9.99
b. Optional Centrex Features, per line	$1.99

(D)
(D)

B5 CONDITIONS

C1 The bundles are available only to business customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

C2 The bundles are offered only under one-year, two-year, and three-year term commitment and requires a contract.

D1 If the Price Listed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.

D2 The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.

D3 To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks[sm] Business Connections (Continued)

B5 CONDITIONS (Continued)

C2 The bundles are offered only under one-year, two-year, and three-year term commitment and requires a contract.

D4 Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

a. The early termination liability charges shall be calculated as follows: A Maximum Termination Liability that will be no greater than $250 for a one year term, $500 for a two year term and $750 for a three year term and will be specified in the contract. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:

1. The ratio of the number of months remaining in the contract period to the total number of months in the contract period, multiplied by the Maximum Termination Liability.

2. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.

C3 Customer contract will automatically renew at the contract rate for one year if no cancellation notification is received.

C4 The FrontierWorks Optional Business Feature Packages associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.

C5 The FrontierWorks Optional Business Feature Package is available only in association with a FrontierWorks[sm] Business Connections bundle.

C6 The bundle rate will appear as a single line item on the customer's bill.

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SCHEDULE NO. A-12
BUNDLED SERVICES

A5 FrontierWorks℠ Business Connections (Continued)

B5 CONDITIONS (Continued)

C7 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.

C8 All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

C9 In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorks℠ LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected as their Primary Interexchange Carrier.

C10 The business access line does not include Key lines or PBX trunks or other business lines that are separately Price Listed with different rates from the regular Business One-Party access line.

C11 FrontierWorks℠ Business Connections cannot be used in association with a key system or a PBX service.

C12 In the FrontierWorks Optional Business Feature Package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy and Call Forward No Answer. (T)

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SCHEDULE NO. A-12
BUNDLED SERVICES

A6 Frontier Small Business Advantage

B1 APPLICABILITY

Applicable to business customers requesting Frontier Small Business Advantage.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided form Central Office and/or operating systems capable of providing Frontier Small Business Advantage as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes two Basic Business lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

C2 Bundle 1 – Basic Bundle 200 Minutes

Two Basic Business lines
Basic Call Forward (T)
Call Transfer
Caller ID with Name (T)
Hunting (where available)
3 Way Calling (T)
Abbreviated Dialing (where available) (D)

200 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

SCHEDULE NO. A-12
BUNDLED SERVICES

A6 Frontier Small Business Advantage (Continued)

B3 GENERAL (Continued)

C3 Bundle 2 – Basic Bundle 400 Minutes

Two Basic Business lines
Basic Call Forward
Call Transfer
Caller ID with Name
Hunting (where available)
3 Way Calling
Abbreviated Dialing (where available)

400 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

C4 Bundle 3 – Basic Bundle 600 Minutes

Two Basic Business lines
Basic Call Forward
Call Transfer
Caller ID with Name
Hunting (where available)
3 Way Calling
Abbreviated Dialing (where available)

600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

C5 The following services may be added to the bundle and will be billed on a per feature basis as defined in A6.B4.C4.

Additional Features:

*66 Busy Number Redial (T)
*69 Call Return (T)
Call Forward Busy
Call Forward No Answer
Speed Call 8 [1]
Distinctive Ring
Call Waiting/Cancel Call Waiting (T)

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A6 Frontier Small Business Advantage (Continued)

B4 RATES

C1 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Price List Schedule A-5 apply to the installation of individual components of the bundles.

C2 Service Connection Charges apply if the customer switches from a bundle to an unbundled service.

C3 The customer may add or delete the Frontier Small Business Advantage optional features without incurring a Service Connection Charge.

C4 Monthly Rate

Business Bundle

	Two Year Monthly Rate
Bundle 1 – Basic Bundle 200 Minutes	$84.99
Bundle 2 – Basic Bundle 400 Minutes	$94.99
Bundle 3 – Basic Bundle 600 Minutes	$104.99
Additional Features (per feature)	$1.99

SCHEDULE NO. A-12
BUNDLED SERVICES

A6 Frontier Small Business Advantage (Continued)

B5 CONDITIONS

C1 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

C2 The bundle is offered only under a two-year term commitment and requires a contract.

D1 If the Price Listed rates change during the term of the contract, the contract rates will remain in effect during the term of the customer's contract.

D2 To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

D3 Early termination liability charges shall apply if the customer cancels the bundle before the end of the contract term. The bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

a. The early termination liability charges shall be calculated as follows: A Maximum Termination Liability will be no greater than $500 for a two-year term and will be specified in the contract. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:

1. The ratio of the number of months remaining in the contract period multiplied by the Maximum Termination Liability.

2. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundle within 30 days of activation.

3. Customer contract will automatically renew at the contract rate for two years if no cancellation notification is received.

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BUNDLED SERVICES

A6 Frontier Small Business Advantage (Continued)

B5 CONDITIONS (Continued)

C3 The bundle rate will appear as a single line item on the customer's bill.

C4 Frontier Small Business Advantage is a service mark of Citizens Communications Company.

C5 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.

C6 All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.

C7 In order to receive the long-distance minutes included in the bundles, customers must select the Frontier Small Business Advantage long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected as their Primary Interexchange Carrier for both their Intra and InterLATA services.

C8 The bundle cannot be used in association with a Residential Line, PBX Service or ISDN service.

SCHEDULE NO. A-12
BUNDLED SERVICES

A7 Frontier Digital Phone Service

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

C2 Basic Bundle

Single Party Flat Rate Access Line
Call Forward Busy/Call Forward No Answer
Unlimited Extended Area Service

Call Waiting/Cancel Call Waiting
Caller ID with Name (T)

C3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-12, item A7.B4.C3.

Basic Call Forward	Selective Call Rejection	
*69 Call Return	Selective Call Acceptance	(T)
*66 Busy Number Redial	Anonymous Call Block/Rejection	(T)
Speed Call 8[1] or 30	Priority Call	
3 Way Calling	Call Trace	
Selective Call Forward	Caller ID [1]	

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A7 Frontier Digital Phone Service (Continued)

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone Service bundle is provided at the following rate:

	Monthly Rate	
Frontier Digital Phone Service	$39.99	
Stay Connected Seasonal Offering See Special Condition (C7)	9.99	(T)
Digital Phone Enhanced Feature Pack	2.99	

B5 CONDITIONS

C1 The bundles are available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the Price List.

C3 Call Detail for Extended Area Service and Budget Measured Service will not be displayed on the customer's monthly telephone bill.

C4 Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

SCHEDULE NO. A-12
BUNDLED SERVICES

A7 Frontier Digital Phone Service (Continued)

B5 CONDITIONS (Continued)

C5 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

C6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price Listed monthly rates.

C7 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Service for a minimum period of one month and up to nine months during a 12-month period.

1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
3. The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone service will be temporarily deactivated.
5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone features and services will be reactivated and billed at the applicable rates.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply. (T)
8. The Federal Subscriber Line Charge is included in the monthly rate. (N)

C8 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C9 New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

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SCHEDULE NO. A-12
BUNDLED SERVICES

A8 Frontier Business Unlimited Service

B1 APPLICABILITY

Applicable to Single-party Business Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Unlimited Service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

C2 Basic Bundle

Single Party Flat Rate Access Line
Extended Area Service
Call Forward Busy
Call Forward No Answer
Caller ID with Name
Two features from the feature package listed in item C3 following

C3 Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in Rates and Charges, item B4.C3.

Call Waiting/Cancel Call Waiting
Anonymous Call Block/Rejection
*66 Busy Number Redial
*69 Call Return
Selective Call Rejection
Priority Call
Basic Call Forward

Distinctive Ring (T)
Speed Call 8 [1]
3 Way Calling
Caller ID Blocking (T)
Hunting

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A8 Frontier Business Unlimited Service

B4 RATES (L)

C1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

C2 Unless otherwise stated elsewhere in this schedule, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Business Unlimited Service is provided at the following rate:

	Monthly Rate	
Frontier Business Unlimited Service	$35.00	(L)(R)
Frontier Business All In Feature Package	4.99	(N)

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the Price List. (T)

C3 Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

C4 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

C5 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price Listed monthly rates. (T)

C6 The bundle rate will appear as a single line item on the customer's bill.

C7 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

C8 The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services. (C)

(L) Item B4 Rates relocated from Sheet No. 42. (N)

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SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Digital Phone 100

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 bundle as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Digital Phone 100 is a bundled offering available to Residential customers that subscribe to flat rate service.

C2 The Basic Line Bundle includes the following:

One Flat Rate Residential Access Line
Extended Area Service Calling
Speed Call 8[1]

C3 Digital Phone Enhanced Feature Pack

The following enhanced features may be added to the bundle at the rates listed in the rate section of this Price List.

Basic Call Forward	*66 Busy Number Redial	(T)
Call Forwarding Busy Line	3 Way Calling	
Call Forwarding No Answer	Speed Call 30	
Call Waiting/Cancel Call Waiting	Anonymous Call Block/Rejection	(T)
Caller ID with Name	Selective Call Acceptance	
*69 Call Return	Call Trace	(T)
Caller ID [1]		

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Digital Phone 100 (T)

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 bundle as said exchanges are defined on the maps contained in this Price List. (T)

B3 GENERAL

C1 Frontier Digital Phone 100 is a bundled offering available to Residential customers that subscribe to flat rate service. (T)

C2 The Basic Line Bundle includes the following:

One Flat Rate Residential Access Line
Extended Area Service Calling
Speed Calling Eight (8) code capacity

C3 Digital Phone Enhanced Feature Pack

The following enhanced features may be added to the bundle at the rates listed in the rate section of this Price List.

Call Forward
Call Forwarding – Variable
Call Forwarding Busy Line
Call Forwarding No Answer
Call Waiting/Cancel Call Waiting
Caller ID
Caller ID With Name
Call Waiting ID
Call Return
Repeat Dial
Three-Way calling
Speed Calling Thirty (30) code capacity
Anonymous Call Rejection
Anonymous Call Acceptance
Call Trace

(D)
(D)

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SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Digital Phone 100 (Continued) (T)

B4 Rates and Charges

C1 Unless otherwise stated elsewhere in this Section, Nonrecurring Charges as specified in the Price List, Schedule A-5 to the installation of individual components of the bundle.

C2 Frontier Digital Phone 100 bundle is provided at the following rates: (T)

	Monthly Rate
Frontier Digital Phone 100	$23.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

(T)

B5 Conditions

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing Price list Rules.

C4 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

C5 The bundle is offered on a month to month basis.

(D)
(D)

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SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Digital Phone 100 (Continued) (T)

B5 Conditions

C6 The bundle will appear as a single line item on the bill.

C7 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.

C8 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C9 New customers of this service who are employees of a business participating n the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

C10 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone 100 for a minimum period of one month and up to nine months during a 12-month period. (T)

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

D2 The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Digital Phone 100 (Continued) (T)

B5 Conditions

C10 (Continued)

D4 If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone 100 bundle and services will be reactivated and billed at the applicable rates. (T)

D5 The Federal Subscriber Line Charge is included in the monthly rate.

D6 All applicable taxes and surcharges apply.

SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Business Essentials

B1 APPLICABILITY

Applicable to Business Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials bundle as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

C2 Features and Services

Flat Rate Business Line
Unlimited Local Measured Service
Extended Area Service
Basic Call Forward

One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month
Three features from the feature package listed in item C4 following

C3 Optional Features Package*

*66 Busy Number Redial (T)
*69 Call Return (T)
3 Way Calling
Speed Call 8 (1)
Basic Call Forward

* This service offering is limited to all existing subscribers at their existing locations as of November 1, 2010.
(1) This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Business Essentials (Continued)

B3 GENERAL (Continued)

C4 Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in Rates and Charges, item B4.C3.

Caller ID with Name	Priority Call	
Call Waiting/Cancel Call Waiting	Basic Call Forward	(T)
Anonymous Call Block/Rejection	Call Forward Busy	|
*66 Busy Number Redial	Call Forward No Answer	|
*69 Call Return	Distinctive Ring	(T)
Selective Call Rejection	Speed Call 8[1]	
3 Way Calling	Hunting	
Caller ID Blocking		

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this Section, Service Connection Charges as specified in the Price List Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Business Essentials bundle is provided at the following rate:

	Monthly Rate
Frontier Business Essentials	$39.99
Optional Features Package*	3.99
Frontier Business All In Feature Package	4.99

* This service offering is limited to all existing subscribers at their existing locations as of November 1, 2010.
[1]This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A8 Frontier OneVoice

B1 APPLICABILITY

Applicable to Single-party Business Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line	Anonymous Call Block/Rejection	(T)
Call Forwarding Busy/No Answer	Call Forward	
Unlimited Extended Area Service	Multi-line Hunting	
Call Waiting/Cancel Call Waiting	3 Way Calling	
Caller ID		

Premium Feature Package

*69 Call Return	Selective Call Forward	(T)
Call Transfer	Selective Call Acceptance	
Distinctive Ring	Selective Call Rejection	
*66 Busy Number Redial	Speed Call 30	(T)
Priority Call		

B4 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the Price List.

C3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

SCHEDULE NO. A-12
BUNDLED SERVICES

A8 Frontier OneVoice (N)

B1 APPLICABILITY

Applicable to Single-party Business Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line	Anonymous Call Rejection
Call Forwarding Busy/No Answer	Call Forward
Unlimited Extended Area Service	Multi-line Hunting
Call Waiting/Cancel Call Waiting	3 Way Calling
Caller ID	

Premium Feature Package

Call Return (*69)	Selective Call Forward
Call Transfer	Selective Call Acceptance
Distinctive Ring	Selective Call Rejection
Busy Number Redial (*66)	Speed Call 30
Priority Call	

B4 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the Price List.

C3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill. (N)

SCHEDULE NO. A-12
BUNDLED SERVICES

A8 Frontier OneVoice (Continued) (N)

B4 CONDITIONS (Continued)

C5 Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

C6 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

C7 The bundle rate will appear as a single line item on the customer's bill.

C8 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

C9 The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.

C10 The bundle is offered on a month-to-month, one, two or three year term basis.

C11 Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.

C12 Term plans will auto renew unless notification is received from the customer sixty days in advance.

B5 RATES AND CHARGES

C1 Surcharges and taxes will be billed separately from and are in addition to the bundle rate.

C2 Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

	Monthly Rate
Basic Bundle	$44.99
Term Price with a 1, 2 or 3 year commitment	$29.99
Premium Feature Package	$9.99

(N)

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SCHEDULE NO. A-12
BUNDLED SERVICES

A8 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A8 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Digital Phone X1 Service

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the Cascade, Donnelly, Garden Valley, Horseshoe Bend, McCall, New Meadows, Riggins and Sweet exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone X1 Bundle as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Digital Phone X1 Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

C2 Basic Bundle

Single Party Flat Rate Access Line
Call Forward Busy/Call Forward No Answer
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Caller ID with Name (T)

C3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-12, item A9.B4.C3.

Basic Call Forward	Selective Call Block/Rejection	(T)
*69 Call Return	Selective Call Acceptance	
*66 Busy Number Redial	Anonymous Call Block/Rejection	(T)
Speed Call 8[1] or 30	Priority Call	
3 Way Calling	Caller ID [1]	
Selective Call Forward	Call Trace	

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

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SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Digital Phone X1 Service (Continued)

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in the Price List, Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone X1 Service bundle is provided at the following rate:

	Monthly Rate	
Frontier Digital Phone X1 Service	$29.99	
Stay Connected Seasonal Offering See Special Condition (C7)	9.99	(T)
Digital Phone Enhanced Feature Pack	2.99	

B5 CONDITIONS

C1 The bundles are available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the Price List.

C3 Call Detail for Extended Area Service and Budget Measured Service will not be displayed on the customer's monthly telephone bill.

C4 Frontier Digital Phone X1 service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

SCHEDULE NO. A-12
BUNDLED SERVICES

A9 Frontier Digital Phone X1 Service (Continued)

B5 CONDITIONS (Continued)

C5 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

C6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price Listed monthly rates.

C7 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone X1 Service for a minimum period of one month and up to nine months during a 12-month period.

7. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this Price List.
8. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
9. The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
10. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone X1 service will be temporarily deactivated.
11. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone X1 features and services will be reactivated and billed at the applicable rates.
12. This service does not change any other terms and conditions of the product.
13. All applicable taxes and surcharges apply. (T)
14. The Federal Subscriber Line Charge is included in the monthly rate. (N)

C8 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C9 New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

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SCHEDULE NO. A-12
BUNDLED SERVICES

A10 Frontier Digital Phone X1 Plus Service

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the Cascade, Donnelly, Garden Valley, Horseshoe Bend, McCall, New Meadows, Riggins and Sweet exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone X1 Plus bundle as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 The Frontier Digital Phone X1 Plus Service is a bundled offering available to Residential customers. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following features for a monthly rate charge.

C2 Basic Bundle

Two Single Party Flat Rate Access Lines
Call Forward Busy/Call Forward No Answer
Unlimited Extended Area Service

Call Waiting/Cancel Call Waiting
Caller ID with Name (T)

C3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-12, item A10.B4.C3.3.

Basic Call Forward	Selective Call Rejection	(T)
*69 Call Return	Selective Call Acceptance	|
*66 Busy Number Redial	Anonymous Call Block/Rejection	(T)
Speed Call 8 [1] or 30	Priority Call	
3 Way Calling	Caller ID [1]	
Selective Call Forward	Call Trace	

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A10 Frontier Digital Phone X1 Plus Service (Continued)

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this section, Service Connection charges as specified in the Price List, Schedule A-5 apply to the installation of the bundle.

C3 Frontier Digital Phone X1 Plus Service is provided at the following rates:

	Monthly Rate
1. Frontier Digital Phone X1 Plus Service	$29.99
2. Stay Connected Seasonal Offering See Special Condition (C7)	9.99
3. Digital Phone Enhanced Feature Pack	2.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C4 Frontier Digital Phone X1 Plus Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

C5 The custom calling features included in the Frontier Digital Phone X1 Plus bundle will be activated on only one of the access lines designated by the customer. (T)

C6 Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.

SCHEDULE NO. A-12
BUNDLED SERVICES

A10 Frontier Digital Phone X1 Plus Service (Continued)

B5 CONDITIONS (Continued)

C7 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price List monthly rates.

C8 Customers must designate Frontier Communications of America, Inc., as their primary Interexchange Carrier for both their Intra and InterLATA long distance services and select Frontier's residential nation wide long distance plan for each bundle ordered.

C9 The bundle will appear as a single line item on the bill.

C10 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C11 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone X1 Plus Service for a minimum period of one month and up to nine months during a 12-month period.

1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this Price List.
2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
3. The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone X1 Plus service will be temporarily deactivated.
5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone X1 Plus features and services will be reactivated and billed at the applicable rates.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply.
8. The Federal Subscriber Line Charge is included in the monthly rate. (N)

SCHEDULE NO. A-12
BUNDLED SERVICES

A10 Frontier Digital Phone X1 Plus Service (Continued)

B5 CONDITIONS (Continued)

C12 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer. (N)

C13 New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (N)

SCHEDULE NO. A-12
BUNDLED SERVICES

A11 Frontier Business Metro Service

B1 APPLICABILITY

Applicable to Single Party Business flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Metro service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Business Metro Service is a bundled offering available to Business Customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

C2 Basic Line Bundle:

Flat Rate Business Line
Unlimited Local Measured Service
Caller ID with Name
Call Waiting/Cancel Call Waiting
Basic Call Forward (T)

C3 Add-on Feature Pack:

*66 Busy Number Redial (T)
*69 Call Return (T)
3 Way Calling
Speed Call 30
Call Forward Busy/No Answer

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SCHEDULE NO. A-12
BUNDLED SERVICES

A11 Frontier Business Metro Service (Continued)

B4 RATES

C1 Unless otherwise stated elsewhere in this Section, Service Connection Charges as specified in Price List, Schedule A-5 apply to the installation of individual components of the bundle.

C2 Frontier Business Metro bundle is provided at the following rates:

	Monthly Rate
D1 Frontier Business Metro Bundle	$39.99
D2 Add-on Feature Pack	3.99

(D)

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 The bundle is offered on a monthly basis.

C4 Frontier Business Metro Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

C5 The customer may add or delete the services or features of the package bundle without incurring a Service Charge.

C6 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate. The call detail for EAS calls will not be displayed on the bill.

C7 Service Charges apply if the customer switches from a bundle to an unbundled service.

SCHEDULE NO. A-12
BUNDLED SERVICES

A11 Frontier Business Metro Service (Continued)

B5 CONDITIONS (Continued)

C8 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering.

C9 All other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.

C10 Customer must designate Frontier Communications of America, Inc., as their primary interexchange carrier for both their Intra and InterLATA long distance services and select Frontier's Business Metro long-distance plan for each bundle ordered. (D)

C11 The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services. (T)

SCHEDULE NO. A-12
BUNDLED SERVICES

A12 Frontier UnlimitedID

B1 Applicability

Applicable to Single-party Residential Flat rate service.

B2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier UnlimitedID service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 The Frontier UnlimitedID is a bundled offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

C2 The Basic Line Bundle includes the following:

One Flat Rate Residential Line
Extended Area Service Calling
Call Waiting/Cancel Call Waiting (T)

C3 The following enhanced features may be added to the bundle at the rates listed in the rate section of this Price List:

Basic Call Forward	*66 Busy Number Redial	(T)
Call Forward Busy	3 Way Calling	
Call Forwarding No Answer	Speed Call 30	
Caller ID [1]	Anonymous Call Block/Rejection	(T)
Caller ID with Name	Selective Call Acceptance	
*69 Call Return	Call Trace	(T)

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A12 Frontier UnlimitedID (Continued)

(N)

B4 RATES AND CHARGES

C1 Unless otherwise stated elsewhere in this Section, Nonrecurring Charges as specified in Price List, Schedule A-5 apply to the installation of individual components of the bundle.

C2 Frontier UnlimitedID is provided at the following rates:

	Monthly Rate
Frontier UnlimitedID	$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing Price List Rules.

C4 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

C5 The bundle is offered on a month-to-month basis.

C6 The bundle will appear as a single line item on the bill.

C7 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.

(N)

Idaho Public Utilities Commission
Office of the Secretary
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June 16, 2009
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A12 Frontier UnlimitedID (Continued)

B5 CONDITIONS (Continued)

C8 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C9 New customers of this service who are employees of a business participating n the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

C10 Stay Connected Seasonal Offering allows the customer to suspend the Frontier UnlimitedID Service while they are away, a minimum of one month and up to nine months during a 12 period.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

D2 The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service. (C) | (C)

D3 The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

D4 If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier UnlimitedID bundle and services will be reactivated and billed at the applicable rates.

D5 The Federal Subscriber Line Charge is included in the monthly rate.

D6 All applicable taxes and surcharges apply.

Idaho Public Utilities Commission
Office of the Secretary
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April 30, 2010
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A13 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A13 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A13 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A14 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A14 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A14 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A15 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A15 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A15 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A16 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A16 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

SCHEDULE NO. A-12
BUNDLED SERVICES

A16 Reserved For Future Use (T)

(L)

(L)

Material relocated to Schedule X-1, Discontinued Services. (N)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A17 FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II

B1 APPLICABILITY

Applicable to Single-party Business Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Nationwide Unlimited Service II as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Business Nationwide Unlimited Service II is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

C2. Basic Bundle

Single Party Flat Rate Access Line
Call Forward Busy/No Answer
Unlimited Extended Area Service
Caller ID with Name
Six features from the feature package listed below

C3 Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	
Speed Call 8 [1] or 30	Caller ID Blocking	
Distinctive Ring	*66 Busy Number Redial	(T)
Multiline Hunt Service	Basic Call Forward	
Anonymous Call block/Rejection	Call Forward Busy	(T)
Call Forward No Answer	Selective Call Forward	
Priority Call	Selective Call Rejection	
Selective Call Acceptance		

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

Idaho Public Utilities Commission
Office of the Secretary
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November 15, 2015
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A17 FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II (Continued) (N)

B4 RATES

C1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in the Price List, Schedule A-5 apply to the installation of individual components of the bundle.

	Monthly Rate
Frontier Business Nationwide Unlimited Service II bundle	$52.99
Additional Bundle	46.99
All In Feature Package	4.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the Price List.

C3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

C4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.

C5 Frontier Business Nationwide Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

C6 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge. (N)

Idaho Public Utilities Commission
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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A17 FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II (Continued) (N)

B5 CONDITIONS (Continued)

C7 The bundle rate will appear as a single line item on the customer's bill.

C8 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

C9 The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.

C10 The bundle is offered on a month-to-month basis.

C11 Up to eleven additional bundles can be purchased at a discount rate.

C12 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price Listed monthly rates. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 1, 2011
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A18 FRONTIER BUSINESS LOCAL UNLIMITED II

B1 APPLICABILITY

Applicable to Single-party Business Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Local Unlimited II as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Business Local Unlimited II is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

C2 Basic Bundle:

Flat Rate Business Line
Unlimited Extended Area Service
Two features from the Frontier Business All in Feature package listed below

C3 Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	
Speed Call 8 [1] or 30	Caller ID with Name	
Distinctive Ring	Caller ID Blocking	
Multiline Hunt Service	*66 Busy Number Redial	(T)
Anonymous Call Block/Rejection	Basic Call Forward	(T)
Call Forward No Answer	Call Forward Busy	
Priority Call	Selective Call Forward	
Selective Call Acceptance	Selective Call Rejection	

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

Idaho Public Utilities Commission
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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A18 FRONTIER BUSINESS LOCAL UNLIMITED II (Continued) (N)

B4 RATES

C1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in the Price List, Schedule A-5 apply to the installation of individual components of the bundle.

	Monthly Rate
Frontier Business Local Unlimited II bundle	$35.99
Optional Features Package	4.99

B5 CONDITIONS

C1 The bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

C2 The bundles are offered on a month to month basis.

C3 The bundle rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.

C4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.

C5 All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.

C6 The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service or ISDN service.

C7 Customers may select any two of the features in the Frontier Business All In Feature Package for no extra charge

C8 Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.

C9 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price Listed monthly rates. (N)

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A19 FRONTIER DIGITAL PHONE ESSENTIALS

B1 GENERAL

The Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line, a combination of local features and Unlimited Extended Area Service. Customers can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Caller ID with Name	
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting	(T)

Feature Package

3 Way Calling	Call Forward No Answer	
*66 Busy Number Redial	Speed Call 8 (1)	
*69 Call Return	Distinctive Ring	(T)
Anonymous Call Block/Rejection	Call Forward Busy	|
Basic Call Forward	Selective Call Rejection	(T)
	Priority Call	

B2 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Price Listed rates.

C4 Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Price List rules.

C5 Customers may add or delete any features offered in the bundle without a service order charge.

C6 No discounts will be given to subscribers that do not use all the features or have some features turned off.

(1) This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

SCHEDULE NO. A-12
BUNDLED SERVICES

A19 FRONTIER DIGITAL PHONE ESSENTIALS (Continued) (N)

B2 CONDITIONS (Continued)

C7 The bundle is offered on a month-to-month basis.

C8 The bundle will appear as a single line item on the bill.

C9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.

C12 Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.

D2 A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

D4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

D5 The cost of the service includes the Subscriber Line Charge.

D6 This service does not change any other terms and conditions of the product.

D7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D8 The Federal Subscriber Line Charge is included in the monthly rate.

D9 All applicable taxes and surcharges apply. (N)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A19 FRONTIER DIGITAL PHONE ESSENTIALS (Continued) (N)

B3 RATES

C1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Price List Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone Essentials bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Essentials	$21.99
Feature Package	$2.99
Stay Connected Seasonal Offering	$9.99

(N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A20 FRONTIER DIGITAL PHONE UNLIMITED

B1 GENERAL

The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Basic Flat Rate Residential One-Party Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Caller ID with Name	
Unlimited Extended Area Service	Speed Call 8 [1]	
*66 Busy Number Redial	*69 Call Return	(T)
Call Waiting/Cancel Call Waiting		(T)

Feature Package

Call Forward No Answer	3 Way Calling	
Distinctive Ring	Anonymous Call Block/Rejection	(T)
Priority Call	Basic Call Forward	
Call Forward Busy	Selective Call Rejection	

B2 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Price List rules.

C4 Customers may add or delete any features offered in the bundle without a service order charge.

C5 No discounts will be given to subscribers that do not use all the features or have some features turned off.

C6 The bundle is offered on a month-to-month.

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

Idaho Public Utilities Commission
Office of the Secretary
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November 15, 2015
Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A20 FRONTIER DIGITAL PHONE UNLIMITED (Continued)

B2 CONDITIONS (Continued) (N)

C7 The bundle will appear as a single line item on the bill.

C8 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C9 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C10 Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.

C11 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.

D2 A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

D4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

D5 The cost of the service includes the Subscriber Line Charge.

D6 This service does not change any other terms and conditions of the product.

D7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D8 The Federal Subscriber Line Charge is included in the monthly rate.

D9 All applicable taxes and surcharges apply. (N)

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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A20 FRONTIER DIGITAL PHONE UNLIMITED (Continued)

(N)

B3 RATES

C1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Price List Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone Unlimited bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Unlimited	$31.99
Feature Package	$2.99
Stay Connected Seasonal Offering	$9.99

(N)

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A21 FRONTIER DIGITAL PHONE UNLIMITED PLUS

B1 GENERAL

The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines	Caller ID with Name	
Unlimited Extended Area Service	Speed Call 8 [1]	
*66 Busy Number Redial	*69 Call Return	(T)
Call Waiting/Cancel Call Waiting		
		(T)

Feature Package

Call Forward No Answer	3 Way Calling	
Anonymous Call Block/Rejection	Distinctive Ring	(T)
Call Forward Busy	Priority Call	
Basic Forward Variable	Selective Call Rejection	

B2 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Price Listed rates.

C4 Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Price List rules.

C5 Customers may add or delete any features offered in the bundle without a service order charge.

C6 No discounts will be given to subscribers that do not use all the features or have some features turned off.

[1] This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A21 FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued) (N)

B2 CONDITIONS (Continued)

C7 The bundle is offered on a month-to-month basis.

C8 The bundle will appear as a single line item on the bill.

C9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.

C12 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.

D2 A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

D4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

D5 The cost of the service includes the Subscriber Line Charge.

D6 This service does not change any other terms and conditions of the product.

D7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D8 The Federal Subscriber Line Charge is included in the monthly rate.

D9 All applicable taxes and surcharges apply. (N)

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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A21 FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued) (N)

B3 RATES

C1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Price List Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Unlimited Plus	$31.99
Feature Package	$2.99
Stay Connected Seasonal Offering	$9.99

(N)

Idaho Public Utilities Commission
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Boise, Idaho

SCHEDULE NO. A-12
BUNDLED SERVICES

A22 Frontier Simply Unlimited Service-Leader

B1 APPLICABILITY

Applicable to Single-party Business Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Simply Unlimited Service-Leader as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Simply Unlimited Service-Leader is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

C2 Basic Bundle

Single Party Flat Rate Access Line
Unlimited Extended Area Service
Call Forward Busy
Call Forward No Answer

Caller ID with Name
Eight features from the feature package listed in item C3 following

C3 Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in Rates and Charges, item B4.C3.

Call Waiting/Cancel Call Waiting	Call Forward Busy	(T)
Anonymous Call Block/Rejection	Call Forward No Answer	(T)
*66 Busy Number Redial	Distinctive Ring	
*69 Call Return	Speed Call 8 (1) or 30	(T)
Selective Call Rejection	3 Way Calling	(T)
Priority Call	Caller ID Blocking	
Basic Call Forward	Multiline Hunt Service	

(1) This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

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SCHEDULE NO. A-12
BUNDLED SERVICES

A22 Frontier Simply Unlimited Service-Leader (Continued) (N)

B4 RATES

C1 The Interstate Subscriber Line charge and the Access Recovery charge are included in the bundle. All other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

C2 Unless otherwise stated elsewhere in this schedule, Service Connection Charges as specified in Price List Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Simply Unlimited Service-Leader is provided at the following rate:

	Monthly Rate
Frontier Simply Unlimited Service-Leader (1-3 lines)	$48.99
Additional Bundle (4-12 lines)	33.99
Frontier Business All In Feature Package	4.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the Price List.

C3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

C4 Frontier Simply Unlimited Service-Leader includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

C5 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

C6 The bundle rate will appear as a single line item on the customer's bill.

C7 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer. (N)

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October 28, 2012
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SCHEDULE NO. A-12
BUNDLED SERVICES

A22 Frontier Simply Unlimited Service-Leader (Continued) (N)

B5 CONDITIONS (Continued)

C8 The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services.

C9 The bundle is offered on a month-to-month basic.

C10 Bundles four through twelve are given an additional discount. (N)

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SCHEDULE NO. A-13
DIGITAL CHANNEL SERVICE (DCS)

LIST OF EFFECTIVE SHEETS

Sheets 1 through 5 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
2	Original				
3	Original				
4	Original				
5	Original				

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SCHEDULE NO. A-13
DIGITAL CHANNEL SERVICE (DCS)

A1 GENERAL

Digital Channel Service allows a customer to originate and terminate switched network calls over a high capacity digital facility between a Telephone Company serving wire center and a customer premises location. The service transmits and receives digital signals between the serving wire center and digital switching equipment located at the customer's premises. The service enables customers to channelize up to 24 voice grade DS0s on a single transport facility.

Digital Channel Service is a local exchange service. It is comprised of two components; a digital port in the serving wire center and a digital transport facility between the serving wire center and the customer's premises. Digital Channel Service may be entirely Direct Inward Dialing, Direct Outward Dialing or two-way.

Digital Channel Service is not an access service. The subscriber will need to subscribe to a Primary Interexchange Carrier or use 10XXX dialing to complete calls that require interexchange carrier transport.

A2 TYPES OF DIGITAL CHANNEL SERVICE

B1 Direct Inward Dialing Only

One-way digital transport facility that allows for an outside caller to call an internal extension without having to pass through an operator or attendant. Direct Inward Dialing is furnished in accordance with the Direct Inward Dialing Section of the Price List.

B2 Direct Outward Dialing Only

One-way digital transport facility that allows for an internal caller to dial directly from an extension without having to go through an operator or attendant.

SCHEDULE NO. A-13
DIGITAL CHANNEL SERVICE (DCS)

A2 TYPES OF DIGITAL CHANNEL SERVICE (continued)

B3 Two-Way

Two-way digital transport facility that allows for both incoming and outgoing calls without the aid of an operator or attendant. Direct Inward Dialing is furnished in accordance with the Direct Inward Dialing Section of the Price List.

A3 TERMS AND CONDITIONS

B1 Availability of Service

Digital Channel Service is subject to the availability of facilities and is only offered where technically feasible.

B2 Use of Service

Digital Channel Service is provisioned for voice grade service. Digital Channel Service may not be suitable for the transmission of data.

B3 Service Provision Location

Digital Channel Service may be provided from the subscriber's normal central office or from a foreign central office, subject to the availability of facilities.

B4 Service from a Foreign Central Office

DS1 (1.544 Megabit/Sec) channel mileage applies when Digital Channel Service is provided from a foreign Central Office.

B5 Central Office Designation Change

A subscriber requested change in the central office designation used to provide Digital Channel Service will be considered to be a disconnection of existing service and a connection of new service.

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SCHEDULE NO. A-13
DIGITAL CHANNEL SERVICE (DCS)

A3 TERMS AND CONDITIONS (continued)

B6 Minimum Block of Subscriber Numbers

Digital Channel Service will be provided in increments of digital transport facilities. One or more digital transport facilities must be subscribed to whether or not all 24 lines are to be used within any one digital transport facility.

B7 Unused DID Numbers

The customer must arrange its switching equipment to provide for the interception of assigned but unused Direct Inward Dial numbers.

B8 Optional 3 Year Plan

An optional 3 year plan is available. If the customer subscribes to this plan then reduced monthly charges apply. Non-recurring charges are the same with or without the 3 year plan.

B9 Minimum Subscriber Period

The minimum subscriber service period for digital ports and for digital transport facilities is one month. In the case of termination of the subscriber's service, the charge for Digital Channel Service is to the date of termination of the subscriber's service, but the minimum charge is the established rate for one month and if the three year plan is selected then the balance of charges for the remainder of the 3 year period apply.

B10 Temporary Suspension of Service

Temporary suspension of service is available for all digital transport facilities and only if all digital transport facilities are suspended.

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SCHEDULE NO. A-13
DIGITAL CHANNEL SERVICE (DCS)

A4 RATES AND CHARGES

Nonrecurring and monthly rates apply to Digital Channel Service as outlined below:

Digital Channel Service	Non-recurring Charge*	Monthly Charge	Discounted Monthly Charge With 3 Year Plan
Port	$175.00	$525.00	$490.00
Digital Transport Facility	$745.00	$185.00	$170.00
DS1 Channel Mileage (1.544 Megabit/Sec)			
Fixed	See Citizens Telecommunications Company of Idaho, Inc. Access Service Price List Section 20.2.9	See Citizens Telecommunications Company of Idaho, Inc. Access Service Price List Section 20.2.9	
Per Mile			
Direct Inward Dialing Numbers	See Schedule No. A-1	See Schedule No. A-1	

* Service Charges outlined in Schedule No. A-5 also apply.

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SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

LIST OF EFFECTIVE SHEETS

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Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**1st Revised**				
2	**1st Revised**				
3	**1st Revised**				
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SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

GENERAL

This Price List applies to local exchange telephone service customers. Exchanges served by Citizens have two types of Optional Calling Plans; Local Calling Plans (LCPs) and Regional Local Calling Plans (RLCPs). Under these optional calling plans customers may choose from one of the two types of service listed below:

1) Premium Flat Rate Service.

2) Measured Rate Service.

REGULATIONS

Citizens LCPs / RLCPs are available to Residence One-Party (including Budget Measured and Seasonal Service), Residence Key line, Residence Multi-Line, Business One-Party (including Budget Measured Service), Business Key Lines and PBX Trunks, Business Multi-Line, Centrex, and Public Access Line customers.

The Premium Flat Rate Service option provides unlimited toll-free calling to specified exchanges for a fixed monthly rate.

The Measured Rate Service option provides unlimited calling to specified exchanges for a monthly recurring charge plus a measured usage rate per minute.

Customers who refrain from selecting either the Premium Flat Rate Service option or the Measured Rate Service option will by default have their calls on these routes billed at long distance toll rates.

The Premium Flat Rate Service option is limited to voice calling only. Data transmission, including accessing the Internet with a dial up number, or any other activity that would be inconsistent with normal voice applications is prohibited. Customers' use will be determined by Frontier based on average minutes of use of the plan by representative customers served by Frontier who subscribe to the plan. If a customer has substantially more than average customer use. Frontier will provide the customer a minimum of 5 days notice that acceptable usage has been exceeded. Thereafter, Frontier will remove the customer from the optional plan and begin charging applicable normal long distance rates. (N) (N)

Customers who have Budget Measured Service for local service must select the Measured Service option for any and all optional calling plans selected, either the Local Calling Plan (LCP), the Regional Local Calling Plan (RLCP) or both, subject to availability. Likewise, customers who have Flat Rate local service must select the Premium Flat Rate option for any and all optional calling plans selected, either the Local Calling Plan (LCP), the Regional Local Calling Plan (RLCP) or both, subject to availability.

Customers in certain Originating Exchanges may select either the Local Calling Plan (LCP) option, a Regional Local Calling Plan (RLCP) option or both the Local Calling Plan (LCP) option and the Regional Local Calling Plan (RLCP) option, subject to availability. Customers who select more than one option will pay the sum of each of the individual plans charges per month. (L) (L)

(L) Material relocated to Sheet No. 3.

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SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

REGULATIONS (continued)

A customer may subscribe to a Citizens LCP/RLCP or change Citizens LCPs/RLCPs without paying a service charge, provided the subscription or change in plans occurs within six months (180 days) of the date a Citizens LCP/RLCP is initially furnished to the customer, or when the customer is making an initial request for service from Citizens. Appropriate non-recurring service charges will apply thereafter as specified in Schedule No. A-5 of this Price List. (L) (L)

The Measured Service option provides for calling to specified exchanges where each call is measured on a per-minute of use basis only. The Usage Rate per Minute of Use is not affected by time-of-day, day-of-week, or distance called.

Premium Flat Rate Service and Measured Rate Service calls made to specified exchanges should be dialed by the customer on a direct dialed, seven-digit basis without the assistance of a Telephone Company operator. Any calls placed to such exchanges through a Telephone Company operator will be subject to all specialized operator assistance charges specified in the Telephone Company's applicable Price Lists.

Premium Flat Rate or Measured Rate Services will not be offered in connection with WATS, Foreign Exchange Service, Feature Group A, or Party-Line Services.

Hotel/motel customers may subscribe to a Citizens LCP/RLCP. All charges for the service, including charges for any messages, shall be billed to the hotel/motel which shall be responsible for any prorating and billing of the charges to the guests.

For the purpose of determining usage charges for Measured Rate Service, the following applies:

A1 A charge per minute or fraction thereof, applies for duration of call. Monthly billing is based on cumulative minutes of usage with the total fraction rounded to the next higher minute.

A2 Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs up", thereby releasing the network connection. If the called line "hangs up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.

(L) Material relocated from Sheet No. 2.

SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

REGULATIONS (continued)

The Terminating Exchange Calling Plan Area for each Originating Exchange is listed by calling plan chosen, either the LCP plan area, a RLCP plan area or, where offered, a combination of plan areas.

	TERMINATING EXCHANGES BY CALLING PLAN		
Originating Exchange	Local Calling Plan Area (LCP)	Regional Local Calling Plan Area (RLCP)	
Aberdeen	N/A	American Falls	Pocatello
		Bancroft	Preston
		Blackfoot	Rexburg
		Downey	Rigby
		Grace	Ririe
		Idaho Falls	Roberts
		Lava Hot Springs	Shelley
		McCammon	Soda Springs
		Montpelier	
Carey	N/A	Hailey	
		Ketchum/Sun Valley	
Cascade	N/A	N/A	
Donnelly	N/A	N/A	
Elk City	Grangeville	N/A	

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SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

REGULATIONS

The Terminating Exchange Calling Plan Area for each Originating Exchange is listed by calling plan chosen, either the LCP plan area, a RCP plan area or, where offered, a combination of plan areas.

	TERMINATING EXCHANGES BY CALLING PLAN		
Originating Exchange	Local Calling Plan Area (LCP)	Regional Local Calling Plan Area (RLCP)	
Fairfield	N/A	Bliss Buhl Castleford Dietrich Eden-Hazleton Gooding Hagerman	Jerome Kimberly Murtaugh Shoshone Twin Falls Wendell
Garden Valley	N/A	Boise Caldwell Emmett Idaho City Kuna Lowman	Melba Meridian Middleton Nampa Star
Homedale	N/A	Boise Caldwell Emmett Idaho City Kuna Melba Meridian	Middleton Nampa New Plymouth Payette Star Weiser
Horseshoe Bend	N/A	Boise Caldwell Emmett Idaho City Kuna Lowman	Melba Meridian Middleton Nampa Star

SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

REGULATIONS

The Terminating Exchange Calling Plan Area for each Originating Exchange is listed by calling plan chosen, either the LCP plan area, a RCP plan area or, where offered, a combination of plan areas.

	TERMINATING EXCHANGES BY CALLING PLAN		
Originating Exchange	Local Calling Plan Area (LCP)	Regional Local Calling Plan Area (RLCP)	
Marsing	N/A	Boise Caldwell* Emmett Idaho City Kuna Melba Meridian	Middleton Nampa New Plymouth Payette Star Weiser
		*already included in EAS calling scope	
McCall	N/A	N/A	
New Meadows	Council	N/A	
Parma	N/A	Boise Caldwell Emmett Idaho City Kuna Melba Meridian	Middleton Nampa New Plymouth Payette Star Weiser
Riggins	Council	N/A	

SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

REGULATIONS

The Terminating Exchange Calling Plan Area for each Originating Exchange is listed by calling plan chosen, either the LCP plan area, a RCP plan area or, where offered, a combination of plan areas.

Originating Exchange	TERMINATING EXCHANGES BY CALLING PLAN: Local Calling Plan Area (LCP)	Regional Local Calling Plan Area (RLCP)	
Springfield	N/A	American Falls	Pocatello
		Bancroft	Preston
		Blackfoot*	Rexburg
		Downey	Rigby
		Grace	Ririe
		Idaho Falls	Roberts
		Lava Hot Springs	Shelley
		McCammon	Soda Springs
		Montpelier	
		*already included in EAS calling scope	
Sweet	N/A	Boise	Melba
		Caldwell	Meridian
		Emmett*	Middleton
		Idaho City	Nampa
		Kuna	Star
		Lowman	
		*already included in EAS calling scope	
White Bird	N/A	N/A	
Wilder	N/A	Boise	Middleton
		Caldwell	Nampa
		Emmett	New Plymouth
		Idaho City	Payette
		Kuna	Star
		Melba	Weiser
		Meridian	

SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

RATES

Application of Rates

The rates shown herein, in addition to applicable local Network Access Line Service charges in Schedule No. A-1 of this Price List, entitle the customer to seven-digit dialed calling on an optional basis. In certain originating exchanges customers may choose a combination of LCP and RLCP options. Customers who select more than one option must pay the sum of each of the individual option charges per month.

Rate Schedules

LOCAL CALLING PLANS

Routes: All Originating Exchanges

CLASS OF SERVICE	PREMIUM FLAT RATE OPTION		MEASURED SERVICE OPTION		
	Monthly Rate	Billing Code	Monthly Rate	Billing Code	Usage Rate Per Minute of Use
Residence One Party*	$1.20		$.60		$.05
Residence Key Line (per line)	1.20				
Residence Multi-Line (per line)	1.20				
Business One Party/Centrex*	1.80		.90		.05
Business Key Line/Centrex (per line)	1.80				
Business PBX Trunk (per trunk)	1.80				
Business Multi-Line (per line)	1.80				
Business Public Access Line (per line)*	1.80		.90		.05

*Measured service option only applies to One Party line

SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

RATES (Continued)

Rate Schedules (Continued)

REGIONAL LOCAL CALLING PLANS - Charges are Per Plan Selected.

Routes: All Originating Exchanges

CLASS OF SERVICE	PREMIUM FLAT RATE OPTION		MEASURED SERVICE OPTION		
	Monthly Rate	Billing Code	Monthly Rate	Billing Code	Usage Rate Per Minute of Use
Residence One Party*	$8.10		$4.05		$.05
Residence Key Line (per line)	8.10				
Residence Multi-Line (per line)	8.10				
Business One Party/Centrex*	12.15		6.20		.05
Business Key Line/Centrex (per line)	12.15				
Business PBX Trunk (per trunk)	12.15				
Business Multi-Line (per line)	12.15				
Business Public Access Line (per line)*	12.15		6.20		.05

*Measured service option only applies to One Party line

SCHEDULE NO. A-14
CITIZENS OPTIONAL LOCAL AND REGIONAL CALLING PLANS

RATES (Continued)

Detail Message Billing

The monthly rates for Citizens Premium Flat Rate and Measured Service Plans do not include the provision of monthly billing detail. When billing detail is furnished, the following charge will apply. Appropriate non-recurring charges as shown in Schedule No. A-5 of this Price List also apply if detail message billing is requested beyond six months (180 days) after the date Citizens LCPs/RLCPs are initially offered, or after a customer first requests telephone service from Citizens. The billing detail includes date of call, called telephone number, answer time, and length of call. The customer must request a detailed bill at least 30 days in advance of the period for which detail is desired. This service is not provided for the Premium Flat Rate Option.

Detailed Message Billing

Per Customer, per month	$1.75

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

LIST OF EFFECTIVE SHEETS

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Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**3rd Revised***	21	1st Revised		
2	Original	**22**	**2nd Revised***		
3	Original	23	Original		
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10	Original				
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13	Original				
14	Original				
15	Original				
16	Original				
17	**2nd Revised***				
18	**2nd Revised***				
19	1st Revised				
20	1st Revised				

*** Denotes Change**

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service

These sections are added to those pertaining to specific service items in other sections.

B1 Application for Service

C1 Applications for establishment of telephone service may be made to the company orally or in writing. These applications become contract upon approval or establishment of service and shall be subject at all times to the lawful rates, charges and regulation of the Company.

C2 Requests from customers for additional service may be made orally or in writing and, upon approval or installation of the service, become a part of the original contract, except that each such additional item is subject to the appropriate rate, charges and initial contract period, if any.

C3 Any changes in rates, charges or regulations will act as a modification of all contracts to that extent without further notice.

C4 Refusal

D1 The company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.

D2 Service will be denied and/or disconnected when it reasonably appears to the Telephone Company that a customer has employed subterfuge to obtain service. Subterfuge shall include, but shall not be limited to the establishment of service by an applicant or a responsible party, who is acting alone or with others, to establish telephone service which materially benefits a person or entity who has previously failed to pay an amount due for similar utility service. Service disconnected as a direct result of subterfuge will be reinstated only upon payment of sums due to Company, in addition to charges applicable for restoral or obtaining new service, as appropriate.

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B1 Application for Service (continued)

C5 Cancellation
If a service with a 1 month minimum contract period, or with no minimum contract period specified, is canceled before establishment of service is completed and the cancellation is not caused by the company, a charge equal to the costs incurred by the Company not to exceed the minimum installation charge specified, is applied if all or a portion of the equipment or facilities has been installed.

C6 Message Telecommunications Services (MTS) applies to all MTS calls made between two or more rate centers within the same LATA in this state. The rate centers are specific geographic locations from which airline mileage measurements are determined.

C7 MTS provides telecommunication beyond the local calling area. MTS charges cover the service furnished between the calling and called stations.

C8 MTS is available to and from customers of a Miscellaneous Common Carrier with arrangement for the interchange of telephone traffic. This service is furnished through interconnecting equipment and local connecting facilities provided by the Company.

C9 The rates between the applicable rate center and the rate center of the Miscellaneous Common Carrier are the rates set forth in this document for two-point service. The rate center of the Miscellaneous Common Carrier is the rate center of the Company's serving exchange. An additional charge, which the Miscellaneous Common Carrier bills to and collects from its customer, is applicable to the remainder of the haul as set forth in the Miscellaneous Common Carrier's Tariff.

C10 The telecommunications network is designed maintained and operated to originate and terminate calls between station lines furnished by the Company. However, connections of facilities, equipment and/or communications systems provided by others may be made to the telecommunication network. The Company is not responsible for the through transmission of signals or quality of transmissions on such connections. When such connections are made at premises where the customer doesn't originate or terminate calls, the Company may require exchange service to be provided from a central office(s) different from the central office(s) designed by the Company to serve that premises.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B2 Transfer of Service Between Customers

An applicant may supersede the service of a customer where an arrangement acceptable to the Company is made by the customer and the applicant to pay all outstanding charges against service.

B3 Obligation to Furnish Service

C1 The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain suitable rights and facilities, without unreasonable expense, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

C2 Such connections are also subject to the availability of required facilities.

C3 When such connections are requested and facilities to provide the required connections at the CO normally designated to serve the premises are inadequate, facilities may be furnished from another CO to provide the requested interconnection. Under such circumstances, additional monthly rates and installation charges will apply.

B4 Limited Communication

The Company reserves the right to limit use of communication service when emergency conditions cause a shortage of facilities.

B5 Resale of Services

Resale/Sharing of service is allowed pursuant to the terms in this document.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B6 Termination of Service - Company Initiated

C1 Reasons for Termination

The Company may terminate service, with written notice, due to:

D1 Nonpayment of any sum due to the Company or due to a violation of any of the conditions governing the furnishing of service.

D2 Abandonment

In the event of the abandonment of the service.

D3 Violation of Company Regulation

Any other violation of the regulations of the company. The Company may, without notice, either suspend service or terminate the service without suspension.

D4 Subterfuge

See Refusal in A1.B1.C4.D2

B7 Customer Responsibility

C1 The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facility.

C2 The calling party shall establish his/her identity in the course of any communication as often as may be necessary.

C3 The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

C4 Where mobile radio telephone stations are involved, the party in the vehicle placing or receiving a call shall inform the mobile service operator upon request as to the State in which the vehicle is located at the time of placing or receiving the call.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B8 Payment of Bills

C1 Charges for toll messages are due monthly, on receipt of the bill, except that the Company reserves the right to require payment of such charges at more frequent intervals.

C2 In the event a customer is indebted to the Company for charges and services previously rendered, or for service under one or more numbers at the same location, and the customer does not pay the charges or satisfy such indebtedness, the Company may charge and bill such indebtedness for a business account against the customer's business service.

C3 In the event that payment from a customer is less than the total amount of all charges owing to the Company and the customer does not specifically designate the manner in which he wishes to apply said payment, then the Company will apply the payment to each entity based on the ratio of the entity balance to the total account balance.

C4 Payment of bills for telephone service may be made by check, money order or cash. Payment by check which is not honored or paid by the payor bank will be considered as nonpayment. All charges for exchange and toll service are payable only in lawful money of the United States.

C5 Customers have the following options as to the method of paying bills for telephone service:

At any Company payment depository location.
At the office of any authorized payment agent of the company.
By U.S. Mail, by check or money order only.
Through an agent of the customer.

C6 Payments received by the Company on or before the due and payable date on the customer's bill will be considered timely, provided the following billing information is remitted with payment:

Customer's name
Customer's telephone number- customer's customer code
Customer's account type
Amount of payment

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B8 Payment of Bills (continued)

C7 Payments received by the Company after the due payable date on the customer's bill, but at least one day before the termination date on the suspension notice, may result in discontinuance of the customer's service unless the following billing information is remitted with payment:

All of the items in 6., and

The final payment date before discontinuance for nonpayment

C8 The Company will not be responsible if a customer's telephone service is discontinued after payment has been remitted, unless the payment is timely as set forth in 6. or, if the payment is not timely, the requirements of 7. have not been met.

C9 In the event that it becomes necessary for services to be discontinued to a customer for nonpayment, a written notice of at least seven calendar days (measured from the day following the date of mailing) will be given advising the customer of the amount due and the date by which the same must be paid. If the customer fails to pay or make suitable arrangement for payment by said date, the Company may suspend the service or discontinue the service.

C10 Delinquency in payment for service to a previous occupant of the premise to be served, or unpaid charges for service or facilities not ordered by the present customer or applicant may not in and of itself be considered as sufficient cause for refusal of service to the present customer or applicant.

C11 The company may refuse to furnish service at the same or other premises for use of a delinquent customer, when such service has been obtained by subterfuge or where the delinquent customer's spouse applies to obtain service in her or her own name while the delinquent customer and the spouse continue to live together. Subterfuge includes, but is not restricted to, an application for service at a given location in the same name of another party by an applicant whose account is delinquent and who resides at that location.

C12 The Company may refuse to provide service or, where service is presently provided, may discontinue service for failure of an applicant or customer to comply with these regulations, the Idaho Public Utilities Commission's rules, municipal ordinances, or any law pertaining to telephone service.

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B9 Advance Payments and Deposits

C1 Advance Payments

D1 In accordance with the Company's practice of requiring that all regularly recurring charges for services, equipment and facilities be paid monthly in advance, an applicant for telephone service, equipment or facilities, may be required to pay in advance at the time of application for such is made, the installation charges and/or service and equipment charges applicable, together with at least 1 month's charges for the services, equipment and facilities applied for, and where necessary, in the opinion of the company, the estimated amount of construction charges. An applicant to buy facilities or equipment may be required to pay the sales price in advance, at the time of application, if in the opinion of the company such is necessary to satisfy reasonable credit standards.

D2 The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for services, equipment and facilities furnished, for party applicable rates and charges, and for toll messages.

C2 Deposits

D1 The Company adopts by reference "The Telephone Customer Relations Rules," codified at IDAPA 31.41.01000 et seq, by the Idaho Public Utilities Commission and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission.

D2 When the Company deems it necessary, in protecting its earned revenues, an applicant for service or a present customer may be required to make and keep intact a deposit in such amount as may be required from time to time by the Company as a guarantee of payment of charges for services. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the regulations of the Company as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B9 Advance Payments and Deposits (continued)

C2 Deposits (continued)

D3 Copies of these Rules and Regulations are on file and available for public inspection.

D4 Residential Service

E1 The deposit will be returned to the customer in 12 months or less if the account of the customer has not been subject to temporary denial of service for nonpayment.

E2 The deposit may be monitored for as long as the deposit is required and may be increased when toll usage in a one-month period exceeds by $50.00 or more the portion of the customer's deposit covering one-month toll usage. This portion equals one-half the deposit less the customer's nontoll monthly obligation. The Company may discontinue or refuse service to a customer for failure or refusal to pay an additional deposit, which may be required.

D5 Non-Residential Service

A deposit will be returned to the customer within 12 months after the customer has established good credit.

D6 Interest will be payable on all deposits at the rate determined by the IPUC pursuant to Commission rule IDAPA 31.41.01106.

D7 Interest will accrue from date of the deposit until the date of refund or application to the customer's telephone bill.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B10 Adjustments of Charges

C1 Interruptions

D1 For the purposes of applying this provision, the word interruption shall mean the inability to complete calls either incoming or outgoing or both. Interruption does not include and no credit allowance shall be given for service difficulties such as slow dial tone, busy circuits or other network and/or switching capacity shortages.

D2 The credit allowance will not apply where service is interrupted by the negligence or willful act of the customer or the failure of facilities provided by the customer, or where the Company, pursuant to the term of this document, suspends or terminates service because of unlawful or improper use of the facilities or service, or any other reasons covered by this document.

D3 No credit allowance shall be made for interruptions due to electric power failure where, by the provisions of this document, the customer is responsible for providing electric power.

D4 When service is interrupted for a period of at least 24 hours after notice by the customer to the Company, a credit allowance equal to 1/30 of the monthly rate for all services and facilities furnished by the company rendered useless shall apply for each 24 hours, or major fraction thereof, during which the interruption continues after notice to the company. Credit allowances in any billing period shall not exceed the total charges for that period for the service and facilities, which were rendered useless.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B11 Maintenance and Repair

C1 All ordinary expense of maintenance and repair in connection with service provided by the Company is borne by the Company unless otherwise specified.

C2 Service and equipment charges do not apply to repair services.

C3 Except as otherwise specified, equipment and or wiring to the Network Interface furnished by the company on customer's premises shall be and remain the property of and must be installed, relocated and maintained by the Company. Company agents and employees shall have the right to enter the premises at any reasonable hour for the purpose of installing, inspecting or repairing the facilities, or for the purpose of disconnecting service.

C4 Unless otherwise specified, customers may not rearrange, disconnect, remove, attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment or wiring owned by the Company except upon the consent of the Company.

B12 Lost or Damaged Equipment

C1 In case of damage to, or destruction of any of the Company's instruments or accessories due to the negligence or willful act of the customer and not due to ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed.

C2 The customer is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished to him.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL

A1 Establishing and Furnishing Service (continued)

B13 Special Taxes, Fees, Charges

Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its exchange customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company.

B14 Special Services

C1 Where service arrangements are requested which are not provided for in this Price List, monthly rates and one-time charges such as installation and nonrecurring service and equipment charges will apply based on the circumstances in each case.

C2 For the purpose of encouraging customers to try different telecommunication services, the Company may, with respect to any of its services or products in this Price List, offer a temporary waiver or partial waiver of any nonrecurring, usage or monthly rate. The Company may also offer incentives, benefits or gifts to customers to encourage the purchase or retention of any such service or product. All such offers are subject to facility availability. Customers will be notified of the availability and duration of such offers, however, such offers will not constitute price changes. The Company will notify the Commission of any proposed promotional campaigns.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS

A1 Scope

B1 MTS is that of furnishing facilities for telecommunication between station lines in different local service areas of the same LATA in accordance with the regulations and system of charges specified.

B2 The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

B3 Service is furnished subject to the availability of the service components required. The Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.

A2 Priority of Services

B1 The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in the Access Service Price List.

B2 Subject to compliance with the above-mentioned rules, when a shortage of facilities exists either for temporary or protracted period, MTS will be established before all other services. However, the duration of MTS calls will be limited when facility shortages are caused by emergency condition.

A3 Liability

B1 In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidability of errors incident to the services and to the use of such facilities of the company, the services and facilities furnished by the Company are subject to the terms, conditions and limitation specified in B2., B3., and B4., following.

B2 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in facilities occurs.

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS

A3 Liability (continued)

B3 The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the company, apparatus and systems of the customer and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

B4 When the lines of other telephone companies or of Intercity Carriers are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or carrier.

B5 The Company shall not be liable for any defacement of, or damage to, customer's premises resulting from the existence of the Company's instruments, apparatus, or wiring, on such premises, or caused by the installation or removal, when such defacement or damage is not the result of the negligence of the Company.

B6 The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

C1 The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

C2 The Company shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

B7 The included Price List language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS

A4 Use

B1 Use of Service

Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions as stated herein.

B2 Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

C1 The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;

C2 The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid payment, in whole or part, of the regular charges for such service;

C3 The use of service or facilities of the company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;

C4 The use of profane or obscene language;

C5 The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

A5 Unlawful Purpose

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

STANDARD SERVICE OFFERINGS

A1 Two-Point Message Telecommunication Service

B1 Class of Calls

Charges apply according to the class of calling a customer selects as defined below.

C1 Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. This does not include calls placed from Public Telephone and Coinless Public Telephones except as specified below. Dial Station-to-Station also applies when the operator:

D1 Records the calling telephone numbers for areas without recording equipment.

D2 Reaches the called telephone number because of trouble on the network or because dial completion is not available.

D3 Places a call for a calling party who is identified as being disabled and is unable to dial the call because of the disability.

D4 Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

C2 Pay Phone Dial Station-to-Station

Applies to MTS cash calls placed from payphones when calls are dialed by the customer with no assistance from the operator. This charge applies in addition to MTS charges.

C3 Bill to Third Party (N)

A billing arrangement by which a call may be charged to an authorized station other than the station originating the call or station where the call is terminated. (N)

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

STANDARD SERVICE OFFERINGS

A1 Two-Point Message Telecommunication Service (continued)

B1 Class of Calls (continued)

C4 Operator-Assisted Station-to-Station

Applies when calls are completed with the assistance of an operator except in C1. and C3., preceding and C5. following. Examples of these calls include collect, billed to another telephone number and sent paid. This also applies to calls placed from Public and Coinless Pay Phones.

C5 Operator-Assisted Person-to-Person

Applies when a calling person names the particular party to be reached by an operator. This also applies to calls placed from Public and Coinless payphones. The party may be:

D1 a person;

D2 a station, department or office reached through a PBX attendant;

Person-to-Person also applies when the calling party:

E1 Cannot speak to the intended person or station but agrees to speak to someone else.

E2 Requests an operator to make arrangements with a person to receive a call at a specified time.

C6 Collect Call (N)

A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. (N)

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

STANDARD SERVICE OFFERINGS

A1 Two-Point Message Telecommunication Service (continued)

B2 Timing of Calls

C1 For dial station-to-station and operator-assisted station-to-station calls, the timing of a call begins when the calling and called stations are connected. (C)

C2 When exchange telephone service used for MTS is directly connected, i.e., not connected through a Multiline Terminating System, at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

C3 MTS service rates are quoted in terms of initial and additional minutes.

D1 The initial minute is the first minute or any fraction after connection is made.

D2 The additional minute is each minute or any fraction after the initial minute.

C4 The timing of a call does not include time lost because of service faults or defects that are reported to the Company.

C5 The time of day at the calling party rate center determines whether the day, evening or night/weekend rates apply.

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

STANDARD SERVICE OFFERINGS

A1 Two-Point Message Telecommunication Service (continued)

B3 Collection of Charges

Charges for all MTS calls are billed to the calling party, except where the calls are billed to:

C1 The called party as a collect call, and the charge is accepted by the called party. This does not apply if the called station is a coin telephone. In this case, the charge may be accepted but must be billed to a third number; otherwise, the called station must originate a new call. (C)

C2 A third telephone number, except for coin. The third number must be an authorized telephone number as determined by the Company.

C3 An authorized Company credit card or special billing number.

B4 Hearing or Speech Impaired Persons Discount

A 50% rate reduction on calls originating from a certified hearing and/or speech impaired customer's residential line to any other teletypewriter in this State within the same LATA, will be extended to individual who are certified, in writing by a physician, or an audiologist, or the Department of Vocational Rehabilitation, that he or she is disabled to the extent that he or she is unable to communicate via the telephone by voice conversation. The department of Vocational Rehabilitation must also certify that any hearing and/or speech impaired person requesting this service has and uses teletypewriter equipment, before the rate reduction applies. This rate reduction applies only to a certified residential customer line.

B5 Charge Determination

C1 The charge of MTS is determined by the:

D1 Distance between rate centers
D2 Time of day and day of week
D3 Duration of call
D4 Class of call

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MESSAGE TELECOMMUNICATIONS SERVICE

STANDARD SERVICE OFFERINGS

A1 Two-Point Message Telecommunication Service (continued)

B5 Charge Determination (continued)

C2 The following per minute rates include the Universal Service Fund Surcharge of $.003. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in fractional charge. (R)

	Day Rates		Evening Rates		Night/Weekend Rates		
Mileage	Initial One Minute	Add'l Minute	Initial One Minute	Add'l Minute	Initial One Minute	Add'l Minute	
1-10	$0.0978	$0.0978	$0.0593	$0.0593	$0.0487	$0.0487	(R)
11-16	$0.1382	$0.1382	$0.0828	$0.0828	$0.0679	$0.0679	
17-22	$0.194	$0.194	$0.2029	$0.2029	$0.0981	$0.0981	
23-30	$0.2794	$0.2794	$0.178	$0.178	$0.1393	$0.1393	
31-55	$0.3317	$0.3317	$0.2111	$0.2111	$0.1656	$0.1656	
56-124	$0.3932	$0.3932	$0.2517	$0.2517	$0.1961	$0.1961	
125 & over	$0.457	$0.457	$0.3184	$0.3184	$0.2117	$0.2117	(R)

C3 The evening rate applies to the holidays listed below unless a lower rate applies:

New Year's Day	January 1
Independence Day	July 4
Labor Day	
Thanksgiving Day	
Christmas Day	December 25

SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

STANDARD SERVICE OFFERINGS

A1 Two-Point Message Telecommunication Service (continued)

B5 Charge Determination (continued)

C4 The following table indicates the appropriate times for the day, evening and night/weekend rate periods.

	MON	TUE	WED	THU	FRI	SAT	SUN
8:00 AM to 5:00 PM[1]	Day Rate Period FULL RATE						
5:00 PM to 11:00 PM[1]	Evening Rate Period 35% Discount						Eve. Rate 35% Disc.
11:00 PM to 8:00 AM[1]	Night & Weekend Rate Period 50% Discount						

[1] To, but not including.

D1 In cases where a message begins in one rate period and ends in another, the initial period rate is the rate in effect at the time the connection is established. The rate for each additional period is the rate in effect at the beginning of each additional period.

C5 Operator Service Charges

The following charges apply in addition to the established MTS rates. The intraLATA operator-assisted station-to-station charge will apply when a customer requests a time and charges quote for an intraLATA toll call. Refer to A1.B1.C2., C3., C4. and C5., preceding for the description and application of charges.

Payphone-Dial Station-to-Station [1]	$1.30	
Bill to Third Party	$2.50	(N)
Operator-Assisted Station-to-Station	$2.50	(I)
Operator-Assisted Person-to-Person	$3.90	
Collect Call	$2.50	(N)

[1] Applies to MTS cash calls from payphones

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SCHEDULE NO. B-1
MESSAGE TELECOMMUNICATIONS SERVICE

STANDARD SERVICE OFFERINGS

A1 Two-Point Message Telecommunication Service (continued)

B6 Determination of Airline Mileage

C1 MTS rates between points within the same LATA (cities, towns, or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center. Certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

C2 Airline mileages are determined by using vertical and horizontal grid lines, which have been established across the United States. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. A four-digit vertical (V) and a four-digit horizontal (H) coordinate are computed for each rate center from its latitude and longitude location on a map. The intersection of the horizontal grid and the vertical grid identifies the V and the H coordinates. The distance between any two-rate centers is computed between their respective coordinate intersections. The rates applicable to mileage are provided in A1.B5.C2.

C3 For the purpose of determining airline mileage, vertical and horizontal grid lines have been established for this State. Citizens Telecommunications Company of Idaho concurs with the tariff information shown in U.S. West's Exchange and Network Services Catalog for Southern Idaho, Section 6.2, pertaining to (V) and (H) coordinate listings and mileage calculations.

SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 21 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original	21	Original		
2	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				
8	Original				
9	Original				
10	Original				
11	Original				
12	Original				
13	Original				
14	Original				
15	Original				
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				

SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

Terms and conditions found in Schedule B-1, Message Telecommunications Service, are made a part of this Section by reference.

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B1 Description

C1 Wide Area Telecommunications Service (WATS) provides for dial-type communications between a WATS termination and exchanges within the same LATA, within the State and in accordance with the regulations and schedules of charges specified in this document.

C2 A WATS access line is a line from the Company CO to the Company-provided network interface on or near the customer's premise and is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800 Service but not for both.

C3 WATS is provided as either Outward WATS, 800 Service or Serviceline Option:

D1 The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for directly dialed calls from a WATS termination by way of the WATS access line and the public switched network to exchanges within the same LATA in the same State. Usage is bulk billed as set forth in following information.

D2 The 800 Service customer is furnished a WATS access line arranged for reward calling only. 800 Service provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from exchanges within the same LATA in the same State. 800 Service allows customers to receive and pay for incoming long distance calls by use of a telephone number which begins with the special service area code, 8XX (i.e. 800,822, 833, 844, 855, 866, 877, or 888 as available). Usage is bulk billed as set forth in following information.

D3 The 800 Serviceline option customer is furnished an 8XX number (i.e. 800,822, 833, 844, 855, 866, 877, or 888 as available) to be associated with an individual line or trunk. 800 Serviceline option is an option served over an exchange access facility and is not an access line. One 8XX number may be assigned to each existing or newly provided exchange telephone number, which allows for the completion of 8XX calls in addition to all other usage normally handled on this termination. Message detail (calling number/calling location, where possible, and duration of calls) is included unless otherwise requested by the customer. Billing is based on a specified rate per hour as set forth in following information. Volume discounts may apply.

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WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B1 Description (continued)

C4 WATS is furnished only if the necessary service components are available. If unusual costs are involved to make facilities available, the customer may have to pay additional charges.

C5 Intrastate Outward WATS and/or 800 Service may be provided jointly by the Company and the Interexchange Carrier on a shared basis. A shared WATS access line is where the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this Price List. The Interexchange Carrier transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage rates. The Interexchange Carrier shall order Switched Access Service under the terms and conditions of the Company's Access Service Price List.

C6 Intrastate 800 Serviceline option may be provided jointly by the Company and the Interexchange Carrier on a complementary basis. A complementary service is where the Company provides the 8XX number to be associated with an individual line or trunk, transports the intraLATA traffic and bills both the 8XX number and intraLATA usage to the end user as set forth in this Price List. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in B1.C5 preceding.

C7 A dual jurisdiction WATS access line is a facility used for the provision of interstate and intrastate WATS and is provided subject to the terms and conditions of the Company's Interstate Access Service Price List F.C.C. No. 1. Any intrastate intraLATA traffic retained and transported by the Company will be billed to the enduser at the usage rates set forth in this Price List. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in B1.C5 preceding.

C8 Interstate interLATA Outward WATS and/or 800 Service will be provided by the Interexchange Carrier.

C9 IntraLATA only 800 Service will not be provided by Company.

C10 IntraLATA only Outward WATS and/or 800 Serviceline option will be provided by the Company.

C11 Wire Center - a specified geographical location in an exchange from which charges for WATS extensions are determined.

C12 Service Terminating Arrangement - Company provided equipment, which terminates WATS access lines and facilitates design, isolation, and testing of WATS service. Protective connecting arrangements include the service terminating arrangement.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B2 WATS Termination

C1 The term "Station" as used in connection with WATS:

D1 Denotes the network control signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this Price List or,

D2 Denotes the point, at a customer's premises, at which customer provided terminal equipment or communications system is connected to Company facilities furnished for WATS or,

D3 Denotes the point of connection of WATS to switching equipment (as specified in C3. following) when such switching equipment is located in a Company CO or,

D4 Denotes the point of connection of Outward WATS to an Interexchange Carrier channel (utilizing WATS CO connecting facilities) at a Company WATS serving CO.

C2 The term "Main Station" denotes the first WATS station furnished for use with a WATS access line. The term "Extension Station" denotes any other WATS station furnished for use with the same WATS access line.

C3 At the option of the customer, a WATS access line may be connected to: (i) a standard telephone, (ii) an attendant's position or switching equipment or a PBX or CO dial switched system, a Common Control Switching arrangement, (iii) a key telephone system, or (iv) an Interexchange Carrier Channel utilizing a WATS CO Connecting Facility.

C4 When connections are made to customer or Interexchange Carrier- provided communications systems at a premises where the customer does not originate or terminate communications, the Company may require that WATS be furnished from a Company WATS CO(s) different than the CO(s) designated by the Company to serve that premises. Under such circumstances, monthly and service and equipment charges equal to access line extension charges apply between the WATS CO that would serve the customer's premises and the WATS CO from which service is actually provided.

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WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B3 Limitations of Service

C1 WATS calls must be dialed and completed without the assistance of a Company operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Company operator.

C2 The design, maintenance and operation of WATS envision that communications will originate or terminate at a WATS station for the purpose of communicating with station in the specified service areas.

C3 Connection to Other Services

Connections of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

C4 Priority of Services

D1 The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in the Access Service Price List.

D2 Subject to compliance with the above-mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other service. However, the duration of MTS calls may be limited when facility shortages are caused by emergency conditions.

C5 Company Liability

D1 In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavoidableness of errors incident to the service and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

D2 The liability of the Company for damages arising out of mistakes, omission, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or failure or defect in facilities occurs.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B3 Limitations of Service (continued)

C5 Company Liability (continued)

D3 The customer indemnifies and saves the Company harmless claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and system of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

D4 When the lines of other telephone companies are used in establishing connection to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

D5 The Company shall not be liable for any defacement of, or damage to, customer's premises resulting from the existence of the Company's instrument, apparatus, or wiring, on such premise, or caused by the installation or removal, when such defacement or damage is not the result of the negligence of the Company.

D6 The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for loss, damage or destruction of any property; whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

E1 The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

E2 The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and point outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B3 Limitations of Service (continued)

C6 Transmission Quality

Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or service.

C7 Completion of 800 service or 800 Serviceline Option Messages

800 Service or 800 Serviceline option is furnished upon condition that the customer obtain adequate facilities to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the Company. The Company, without incurring any liability, may terminate or refuse to furnish 800 Service or 800 Serviceline option to any customer who fails to comply with said conditions, provided that, in case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the serve for such cause.

C8 Use of Service

WATS may be used by the customer or others authorized by the customer. Orders involving installation, rearrangement, billing, or discontinuance of service will be accepted by the Company only from the customer.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B3 Limitations of Service (continued)

C9 Abuse or Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

D1 The placing or acceptance of a WATS call by a WATS customer, a customer's agent, employee, or representative, in response to an uncompleted MTS call, which was not completed in order to transmit or receive intelligence without the payment of the applicable message toll charge;

D2 The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment in whole or in part, of the regular charge for such service;

D3 The use of service or facilities of the Company for a call or calls, anonymous or otherwise if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

D4 The use of profane or obscene language;

D5 The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B4 Application of Monthly Rates and Usage

C1 General

WATS usage charges are for payment for the service between the WATS termination and another location.

C2 Service Group

D1 Service Group, as used in connection with Outward WATS, denotes one access line or two or more access lines appearing in the same multiline terminating system at the same customer premises.

D2 Service Group, as used in connection with 800 Service, denotes the access lines arranged in CO equipment furnished by the Company as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of 800 Service access lines at the same customer's premises arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

C3 Chargeable Time

D1 Chargeable time begins when connection is established between a station associated with the WATS termination and the calling or called station.

D2 Chargeable time ends when the calling station “hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B4 Application of Monthly Rates and Usage (continued)

C3 Chargeable Time (continued)

D3 When 800 Service or 800 Serviceline option is directly connected (i.e., not connected through a multiline terminating system) at a customer' s premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service or 800 Serviceline option so that the chargeable time may begin.

D4 All calls completed in one billing period through 800 Serviceline will be billed a minimum of 30 seconds per call.

C4 Minimum Service Period

The minimum service period for WATS is one day.

C5 Payment of Charges

D1 The customer is responsible for payment of all charges for service furnished the customer. Service and equipment charges are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except additional hourly usage charges, which are payable upon rendition of a bill by the Company.

D2 Where a WATS application for service is canceled by the applicant prior to the start of installation of facilities, no charge applies. Where installation of facilities has been started prior to the cancellation, the service and equipment charges apply.

D3 Charges of less than a cent will be rounded to the nearest cent.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B4 Application of Monthly Rates and Usage (continued)

C6 Fractional Periods

D1 The charge for a fractional part of a month will be a proportionate part of the monthly rate based on the actual number of days the service is provided.

D2 For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

C7 Directory Listings

D1 Directory listings for 800 Service will be provided at rates applicable for business additional listings.

D2 One free Directory listing will be provided for 800 Serviceline Option. Additional Directory listings will be provided at applicable additional listing rates.

D3 Directory listings are not furnished with Outward WATS.

C8 Minimum Average Time Requirement (MATR) for Outward WATS

Usage is subject to an average of one minute per completed call in each rate period for each billing period This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B4 Application of Monthly Rates and Usage (continued)

C9 Method of Determining Rates for Outward WATS

D1 Determine the total number of calls for the service group.

D2 Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute).

D3 Determine the total actual hours used for the service group.

D4 Determine the chargeable hours which is the greater of C9.D2 or C9.D3 preceding, rounded to the nearest tenth (one decimal place).

D5 Determine the number of access lines in service during the month Access line in service for a fraction of a month are based on the number of days in service divided by 30 days The result is rounded to the nearest hundredth, two decimal places.

D6 Determine the average use per line in the service group by dividing the chargeable hour in C9.D4 preceding by the number of access lines in C9.D5 preceding.

D7 Determine the usage charge per line by multiplying the hourly rate in the appropriate taper (s) by the number of hours used in each taper and totaling these charges.

D8 Determine the total usage charge in the service group by multiplying the usage charge per access lines in g preceding by the number of access lines in C9.D5 preceding.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B4 Application of Monthly Rates and Usage (continued)

C10 Minimum Average Time Requirement (MATR) for 800 Service

Usage is subject to an average of 30 seconds per completed call in each rate period for each billing period This means that if the average duration per call in any rate period during each billing cycle is less than 30 seconds, billing will be based on an average duration of 30 seconds per call.

C11 Method of Determining Rates for 800 Service

D1 Determine the total number of calls for the service group.

D2 Determine the equivalent hours used by applying the minimum average time requirement of 30 seconds (1 call = 30 seconds of 1/2 minute).

D3 Determine the total actual hours used for the service group.

D4 Determine the chargeable hours, which is the greater of C11.D2 or C11.D3 preceding rounded to the nearest tenth (one decimal place).

D5 Determine the number of access lines in service during the month Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days The result is rounded to the nearest hundredth two decimal places.

D6 Determine the average use per line in the service group by dividing the chargeable hours in d preceding by the number of access lines in e preceding

D7 Determine the usage per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

D8 Determine the total usage charge in the service group by multiply the usage charge per access line in C11.D7 preceding by the number of access lines in e preceding.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B5 Allowance for Interruptions

Allowance for interruptions apply to each WATS access line as set forth following:

C1 When the WATS access line is interrupted for a period of less than 2 hours after the trouble is reported to the Company, no credit applies.

C2 When the WATS access line is interrupted for a period of 2 hours to 24 hours after the trouble is reported to the Company, the following credit applies:

	CREDIT ALLOWANCE
Allowance	$6.20

C3 When the WATS access line is interrupted for a period of more than 24 hours after the trouble is reported to the Company, a credit applies for each 24 hour period or any fraction thereof.

	CREDIT ALLOWANCE
Allowance	$6.20

C4 The credit in B5.C2 and B5.C3 preceding, includes all credits to be applied for an interruption.

C5 None of the prior credit allowances will be made for:

Non-completion of WATS messages due to busy network conditions, or

Interruption of service due to customer-provided equipment or systems, or

Interruption of service due to negligence of the customer, or

Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, or

Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

B5 Allowance for Interruptions (continued)

C6 Message telecommunications service furnished at a customer's request, when his WATS is interrupted, is charged at the message telecommunications rates.

C7 When 800 SERVICELINE option is interrupted, the credit allowance is the same as for the service with which it is associated.

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A2 OUTWARD WATS

B1 Rates and Charges

C1 Shared Outward WATS Access Line

	MONTHLY RATE
Each, Interexchange Carrier (IC); Company bills interLATA usage on behalf of IC	$29.70
Each, Interexchange Carrier bills own interLATA usage	$29.70

	NON-RECURRING CHARGES
Install or connect new	$105.00
Change of Interexchange Carrier	$5.00
All other changes	$25.50

C2 IntraLATA Only Outward WATS Access Line

	MONTHLY RATE
Each	$29.70

	NON-RECURRING CHARGES
Install or connect new	$105.00
Change of Interexchange Carrier	$5.00
All other changes	$25.50

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A2 OUTWARD WATS

B1 Rates and Charges (continued)

C3 Outward WATS Usage

The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

Usage rate per access line, per hour	RATE
0 - 5 hours	$12.00
5.1 - 15 hours	$10.25
15.1 - 25 hours	$ 9.50
25.1 - 40 hours	$ 8.00
Over 40 hours	$ 7.00

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A3 800 SERVICE

B1 Rates and Charges

C1 Shared 800 Service Access Line

	MONTHLY RATE
Each, Interexchange Carrier (IC);Company bills interLATA usage on behalf of IC	$28.50
Each, Interexchange Carrier bills own interLATA usage	$28.50

	NON-RECURRING CHARGES
Install or connect new	$66.00
Change of Interexchange Carrier	$15.00
All other changes	$25.50

C2 The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

Usage rate per access line, per hour	RATE
0 - 5 hours	$13.87
5.1 - 15 hours	$12.83
15.1 - 25 hours	$11.78
25.1 - 40 hours	$10.69
Over 40 hours	$10.07

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A4 800 SERVICELINE OPTION

B1 Rates and Charges

C1 800 SERVICELINE Option Number

	MONTHLY RATE
Each	$5.00
With suppression of message detail, each	$5.00

	NON-RECURRING CHARGES
Service establishment	$25.00
Changes	$15.00

C2 Fractional hours will be rounded to the nearest tenth of an hour.

	RATE
Hourly Rate	$12.00

C3 Volume Discounts

All usage in excess of $60.00 will be discounted by the following percentages.

AMOUNT	DISCOUNT
$ 00.00 thru $ 60.00	0%
$ 60.01 thru $200.00	10%
$200.01 thru $500.00	12%
$500.01 thru $1,000.00	15%
Over $1,000.00	20%

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SCHEDULE NO. B-2
WIDE AREA TELECOMMUNICATIONS SERVICE

A5 ANCILLARY WATS SERVICE

B1 Monthly Rates for Access Line Extensions

C1 Access line extensions are provided only within the same LATA in this State.

C2 The minimum service period for an access line extension is one month.

C3 When a WATS access line has more than one termination; one is designated as the access line main station. All other terminations of the same access line are designated as access line extensions.

Rates and charges for Exchange Service Extension Service, as specified in the Access Service Price List, apply.

SCHEDULE NO. B-3
CALL THRIFT SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
2	Original				
3	Original				
4	Original				

SCHEDULE NO. B-3
CALL THRIFT SERVICE

DESCRIPTION

Call Thrift is an optional service under which residence customers place intrastate intraLATA long distance calls within certain specified hours at flat monthly rates, in lieu of filed rates for intrastate intraLATA long distance message telecommunications service normally applicable.

REGULATIONS

A1 This service applies only to dial station-to-station intrastate intraLATA messages which the customer dials from his residence access line and completes, without operator assistance, to an exchange where inward direct distance dialing is in effect.

A2 This service is not available in connection with public telephone service.

A3 This service applies to all intrastate intraLATA direct distance dialed calls placed within the customer's billing period during the following hours:

Monday through Friday	9:00 p.m. to 8:00 a.m. the following day
Saturday	8:00 a.m. to 8:00 a.m. the following day
Sunday	8:00 a.m. to 5:00 p.m. and 9:00 p.m. to 8:00 a.m. the following day

Call Thrift rates are applicable for holidays that fall on weekends.

A4 The service is offered, subject to the continuing availability of long distance message telecommunication facilities and capacity with other services rendered by the Company having preference. The service is available only for messages of reasonable duration, which will not interfere with or impair this or any other service. The Company may limit the length of messages and the number of customers of this service and may terminate or refuse to furnish service hereunder, if the use of the service would interfere with or impair this or any other service rendered by the Company.

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SCHEDULE NO. B-3
CALL THRIFT SERVICE

REGULATIONS (continued)

A5 The use of the service is limited to the personal voice calls of occupants of the residence.

A6 In cases where a Call Thrift call extends beyond the Call Thrift period, the normal long distance charges will apply to each additional minute beyond the Call Thrift period. In cases where a normal long distance call extends into the Call Thrift period, the Call Thrift charges will apply to each additional minute within the Call Thrift Period.

A7 Each message is timed by minutes of use with a fraction of a minute being charged as a full minute. The initial calling period is a cumulative total of 60 minutes per month. Any additional time accumulated is charged for in increments of one minute or fraction thereof.

A8 The billing information provided the customer is limited to the flat rate billing for the initial period and additional increments, if any. The Company is not required to provide information to the customer concerning the amount of unused initial period calling or additional increments of calling time remaining during the course of the normal billing period. Additional billing detail will not be provided.

A9 The minimum service period for Call Thrift is one month.

A10 The discount specified in Schedule B-1, Section A1.B5.C4. is not provided with Call Thrift.

A11 Suspension of Call Thrift service is provided coincident with the suspension of associated exchange service.

SCHEDULE NO. B-3
CALL THRIFT SERVICE

RATES AND CHARGES

A1 The monthly rate for Call Thrift Service includes the initial period rate plus any additional period rate.

A2 The monthly rate for Call Thrift service is in addition to all rates and charges for the associated telephone service.

A3 If a period of service exceeds one month, the charges for a fractional part of a month, following and consecutive with a full month, will be a proportionate part of the monthly charges for the initial period of use.

A4 The following service and equipment charge applies to establish Call Thrift service or to change from one plan to another.

		Service Charge	Monthly Charge
B1	60 MINUTE PLAN		
	- Initial period, first 60 minutes or fraction thereof	$4.00	$5.28
	- Additional period, each additional minute or fraction thereof	-	$0.09
B2	120 MINUTE PLAN		
	- Initial period, first 120 minutes or fraction thereof	$4.00	$10.28
	- Additional period, each additional minute or fraction thereof	-	$0.08

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SCHEDULE NO. B-4
TOLL-PAC

LIST OF EFFECTIVE SHEETS

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Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
2	Original				
3	Original				
4	Original				

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SCHEDULE NO. B-4
TOLL-PAC

INDEX

SUBJECT	SHEET NO.
30-Minute Plan	3
60-Minute Plan	3
Conditions	4

SCHEDULE NO. B-4
TOLL-PAC

APPLICABILITY

Applicable to outgoing direct dialed intrastate toll calls to a specific exchange.

TERRITORY

Outgoing direct dialed intrastate toll calls for the Rates shown below:

RATES

Originating Exchange	Terminating Exchange
Homedale	Caldwell
Parma	Caldwell
Wilder	Caldwell/Nampa

A1 30 Minute Plan

Mileage 11-22	Rate Per Month*	Billing Code
First 30 Minutes or Fraction Thereof Per Line	$ 1.70	TP3M
Each Additional Minute or Fraction Thereof	$ .05	OCVU

A2 60 Minute Plan

Mileage 11-22	Rate Per Month*	Billing Code
First 60 Minutes or Fraction Thereof Per Line	$ 2.80	TP6M
Each Additional Minute or Fraction Thereof	$ .05	OCVU

* In addition to applicable service connection charges as shown in Schedule No. A-5.

SCHEDULE NO. B-4
TOLL-PAC

CONDITIONS

A1 TOLL-PAC (Toll-Personalized Area Calling) is a calling plan, which allows a customer to buy blocks of toll usage to nearby communities as an alternative to the rates for regular message toll telephone service. TOLL-PAC entitles the customer to make outgoing intrastate direct dialed telephone calls to a specific exchange.

A2 TOLL-PAC is available to business and residence customers in the exchanges listed under Territory.

A3 TOLL-PAC is not available to Private Branch Exchange customers, or in connection with public telephone service or on a foreign exchange basis.

A4 Multiline telephone system customers must arrange for the same TOLL-PAC service on all regular local exchange service lines furnished on the same premises.

A5 TOLL-PAC will not be offered in conjunction with any other optional calling plan.

A6 The minimum service period for TOLL-PAC is one month.

A7 Joint User Service is not available in connection with TOLL-PAC.

A8 Suspension of TOLL-PAC is provided coincident with the suspension of associated local exchange service.

A9 Except as specifically provided herein, TOLL-PAC is subject to the regulations, rates, and charges applicable to other types of customer services.

A10 Except as otherwise provided, Discounts, Concessions, and Specially Classified Services are not provided with TOLL-PAC.

SCHEDULE NO. B-5
SPECIAL BILLING SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 5 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
2	Original				
3	Original				
4	Original				
5	Original				

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SCHEDULE NO. B-5
SPECIAL BILLING SERVICES

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SUBJECT	SHEET NO.
Magnetic Tape Arrangement	3
OUTWATS Message Detail	3
Paper Printout Arrangement	3
Conditions	4

SCHEDULE NO. B-5
SPECIAL BILLING SERVICES

APPLICABILITY

Applicable to OUTWATS Message Detail Special Billing Services to furnish message detail information pertaining to customer's outward WATS line(s).

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of this Price List.

RATES

A1 OUTWATS message detail service bill detail for:

				Connection Charge*	Monthly Rate	Billing Code
B1	Magnetic tape arrangement					
	C1	Preparation charge				
		D1	Interstate	$120.00	-	WAP
		D2	Intrastate	$120.00	-	WSP
	C2	Each magnetic tape		-	$30.00	WRTY
	C3	Per message		-	.02	WRTZ
B2	Paper printout arrangement					
	C1	Preparation charge				
		D1	Interstate	120.00	-	WAP
		D2	Intrastate	120.00	-	WSP
	C2	Per message		-	.03	WRUA

* In addition to applicable element charges as shown in Schedule No. A-5.

SCHEDULE NO. B-5
SPECIAL BILLING SERVICES

CONDITIONS

A1 OUTWATS Message Detail is an arrangement furnishing message detail information pertaining to a customer's outward WATS line(s) and is not represented to be a duplicate of regular WATS billing.

B1 This service will be available where the WATS services are provided through intercompany arrangements and when U.S. West provides the WATS bill/accumulation function, and where facilities and operating conditions permit.

A2 Media may be provided in a combination of arrangements; i.e., magnetic tape and paper printouts. The alternative arrangement(s) will be charged at the appropriate rate per message. In the case of magnetic tape, the magnetic tape charge will also apply.

A3 Message detail consists of call-by-call records from the customer's Outward WATS lines. The call detail records include:

B1 Date

B2 WATS billing number

B3 Length of call

B4 To number

B5 From number

B6 Revenue accounting code

B7 Time of day

A4 Advance notice of ten business days prior to the end of the WATS billing period is required for preparation of the data.

A5 Information is provided only for Outward interstate or intrastate WATS, by WATS billing period.

A6 Bill detail will:

B1 Be available by pilot or related telephone number as designated in utility records.

B2 Include all Outward WATS lines related to the same WATS billing number.

B3 Be provided on magnetic tape or paper printout.

B4 Be provided only in the same format as is normally found in accounting message file. There will be no rating, rearrangement, summarization or special processing of the data.

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SCHEDULE NO. B-5
SPECIAL BILLING SERVICES

CONDITIONS (continued)

A7 A preparation charge will apply for each time message detail service is connected.

A8 Each arrangement provides for one form of media, magnetic tape or paper printout provided for one billing and one mailing address.

A9 Recreated extraction of tape or printout requested by the customer will be provided at the appropriate rate per message, if operating conditions permit. The customer must request the recreated extraction within one month of the WATS billing period. Partial extractions will not be possible.

A10 The utility will determine the record description and reserves the right to change record format.

A11 For each Outwats Message Detail arrangement on magnetic tape, the customer will specify one blocking size, one tape record size, and one data set name with format limits imposed by the utility.

A12 Tape or paper printouts will not be packaged with the regular monthly bill.

A13 Media will be mailed First Class with return receipt requested.

A14 Charges for this service will be billed on a miscellaneous bill.

A15 This service will be furnished only to the customer or his authorized representative.

A16 Liability for errors in the media is limited to the monthly rate for the service during the month in which the error occurred.

A17 This service is not represented to be a reconciliation of the utility's regular billing nor will the utility be responsible for any reconciliation between the media provided and its regular billing.

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SCHEDULE NO. G-1
INTRAEXCHANGE PRIVATE LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
2	Original				
3	Original				
4	Original				

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SCHEDULE NO. G-1
INTRAEXCHANGE PRIVATE LINE SERVICE

INDEX

SUBJECT	SHEET NO.
Local Channel Bridging	4
Local Channel Conditioning	4
Local Channel Mileage	3
Local Channels	3
Conditions	5

SCHEDULE NO. G-1
INTRAEXCHANGE PRIVATE LINE SERVICE

APPLICABILITY
Applicable to intraexchange (local) private line service.

TERRITORY
Within the exchange area of all exchanges as said areas are defined on maps filed as part of the Price List schedules.

RATES				Monthly Rate*	Billing Code
A1	Local channels				
	B1	Local loop			
		C1	Each signal grade circuit	$ 8.00	LCLL
		C2	Each voice grade circuit	10.00	LCLV
		C3	Each data circuit	20.00	LCDL
	B2	Each extended loop outside BRA		16.00	LCLA
A2	Local channel mileage				
	B1	Channels on the same premises			
		C1	Same building	1.00	LCST LCC1
		C2	Different building, each 1/10 mile or fraction thereof	1.50	LCS3
A3	Local channel bridging				
	B1	Each channel bridged		$ 3.00	LCBA
	B2	Each telephone bridged		1.00	LCBS
A4	Local channel conditioning				
	B1	Type "C" series		50.00	LDCA
	B2	Type "D" series		45.00	LDCD

* In addition to applicable element charges as shown in Schedule No. A-5.

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SCHEDULE NO. G-1
INTRAEXCHANGE PRIVATE LINE SERVICE

CONDITIONS

A1 Schedule No. G-1 services and charges apply to signal grade, voice grade, and voice grade data channels. Intraexchange Private Line Digital Services are provisioned out of Section 7, Special Access, of the Intrastate Access Price List and Schedule G-1 rates and conditions do not apply. Applicable service connection charges from Schedule No. A-5 do apply.

A2 When a local channel is extended beyond the base rate area boundary to provide service, additional rates apply to that portion of the channel between the base rate area boundary and the station.

A3 Local channel mileage

B1 Charges under Rates A2.B1.C1. apply for each two point channel in the same building.

B2 When terminal equipment locations of a private line service are located in different buildings on the same premises, the charge for the channel shall be based on the air line distance between each pair of buildings when conditions and facilities permit. The air line mileage is measured from the center of building to center of building.

B3 Where service is extended between more than two buildings on a premises, additional mileage rates apply.

A4 A bridging charge is assessed, (1) on signal grade circuits and Series 1000 (low speed data only), 2000, and 3000 service, where three or more channels on a private line service are bridged in a central office or (2) where two or more medium speed data or low speed data (up to 150 baud) stations or four or more low speed data stations (up to 75 baud) are bridged on a customer's premises.

A5 When channels are bridged in a central office, they may be any combination of interexchange, interoffice, or local channels.

A6 Signaling applied by customer provided equipment (CPE) on medium speed data channels must conform to the technical parameters specified by the utility covering private line voice band data and switched telecommunications network data communications.

A7 The number of stations that may be connected and the distance over which transmission is possible may be limited by the operating and transmission factors for Series 3000 channels. These operating and transmission factors are determined by the utility.

A8 The Company will provision Signal Grade Channel service to allow for the use of transmission signaling devices approved by the company. AC / DC power signaling capabilities will no longer be available to circuits installed on or after the effective date of this Price List.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 13 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**2nd Revised**	**35**	**Original**		
2	1st Revised	**36**	**Original**		
2.1	**Original**	**37**	**Original**		
3	Original	**38**	**Original**		
4	Original	**39**	**Original**		
5	Original	**40**	**Original**		
6	Original	**41**	**Original**		
7	Original				
8	Original				
9	Original				
10	Original				
11	Original				
12	Original				
13	Original				
14	Original				
15	Original				
16	Original				
17	Original				
18	1st Revised				
19	1st Revised				
20	Original				
21	Original				
22	Original				
23	Original				
24	Original				
25	Original				
26	**Original**				
27	**Original**				
28	**Original**				
29	**Original**				
30	**Original**				
31	**Original**				
32	**Original**				
33	**Original**				
34	**Original**				

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Rates, charges, and conditions applicable to discontinued service under this schedule are provided under the respective subtitles as shown below.

INDEX

SUBJECT	SHEET NO	
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Customer Transfer Service	4	
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Conditions	18	(N)

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Rates, charges, and conditions applicable to discontinued service under this schedule are provided under the respective subtitles as shown below.

INDEX

SUBJECT	SHEET NO	
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SCHEDULE NO. X-1
DISCONTINUED SERVICES

FIRE REPORTING SERVICE

APPLICABILITY

Applicable to discontinued equipment and services which will not be offered for new installations. Limited to existing customers.

TERRITORY

Within the Parma and Garden Valley exchanges as said exchange is defined on maps filed as part of the Price List schedules.

RATES

		Monthly Rate*	Billing Code
A1	Group calling common control equipment with a capacity of 20 exchange lines	$17.60	FRS3
A2	Line equipment for each 2 exchange lines	6.15	FRSL
A3	Exchange lines	Rates and charges applicable to individual line service as shown in Schedule No. A-1.	

CONDITIONS

A maximum of 20 individual lines per group within one central office area may be connected to the group calling common control equipment.

* In addition to applicable service charges.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

CUSTOMER'S TRANSFER SERVICE

APPLICABILITY

Applicable to customer's transfer service. Limited to existing customers.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the Price List schedules.

RATES	Monthly Rate*	Billing Code
Each two lines equipped	$ 4.90	CTS

CONDITIONS

A1 Service under this schedule will be provided with one-party business and residence service only.

A2 Customer's transfer service will be furnished at rates set forth above to enable a customer to tie his business and residence lines, or any two of his lines, together under his control. The transfer of calls from the business line to the residence line is accomplished by operating a key at the business telephone which ties the two lines together. This enables the customer to answer his business telephone from the residence telephone.

A3 Service is restored to normal by returning the key at the business telephone to the normal position.

A4 Service under this schedule will be provided for the use of the customer only and on the premises of the customer.

* In addition to applicable service charges.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

FIRE ALARM SYSTEM SERVICE

APPLICABILITY

Applicable to discontinued equipment and services which will not be offered for new installations. Limited to existing customers.

TERRITORY

Within the exchange areas of Aberdeen, Carey, Cascade, Fairfield, Homedale, Horseshoe Bend, McCall, New Meadows, Riggins, and Wilder as said areas are defined on maps filed as part of the Price List schedules.

RATES		Monthly Rate*	Billing Code
A1	Fire circuit transfer system, equipped with 3 circuits	$ 4.20	FASP
A2	Each additional circuit	1.40	FASE
A3	Each connector number terminal	2.15	FAST

CONDITIONS

Service under this Price List will be provided only to city, county, state, or federal agencies.

* In addition to applicable service charges.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

REMOTE AREA SERVICE

APPLICABILITY

Applicable to certain remote customer-owned rural telephone lines.**

TERRITORY

Within the suburban areas of the exchange listed, or within certain remote areas located outside present exchange boundaries, as said areas are listed under RATES below.

RATES

		Monthly Rate*	Billing Code
A1	Customer-owned lines in the Riggins exchange, each station	$12.22	FLB FLR
A2	Customer-owned lines in the Joseph area, Whitebird exchange, each station	12.22	FLB FLR
A3	Customer-owned lines in the Sweet exchange area, each station	12.22	FLB FLR

* In addition to applicable service charges.
** Limited to those customer-owned rural telephone lines presently connected to facilities of Citizens Telecommunications Company of Idaho.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

REMOTE AREA SERVICE (continued)

CONDITIONS

A1 Service under this schedule will be furnished over customer-owned rural lines, provided the line and other facilities owned by the customer or customers are properly constructed and maintained in accordance with the standards set by the utility. The utility reserves the right to discontinue telephone service to a customer or customers served by a remote area line by disconnection of such line if a fault in any part of the line or facilities provided by the customer or customers causes interference with service furnished to other customers. The utility may also refuse to reconnect the line until the fault is corrected and the line and other customer-owned facilities are placed in an operating condition acceptable to the utility.

A2 A remote area line may not be connected to more than one exchange. In the event that such a line is so connected, and upon failure, after notice to the customers of record on that line, to comply with the above provision, the utility shall then have the right to disconnect that line.

A3 The maintenance of the remote area line is at the option of the members of the line, provided said line meets the standards of Citizens Telecommunications Company of Idaho. If the utility is requested to repair or maintain the line, the utility's current construction labor rate will apply.

A4 Maintenance performed by Citizens Telecommunications Company of Idaho will be at the request of the secretary or manager of the line only. Requests for maintenance or repair will not be made by the individual members of the line.

A5 All bills for maintenance of the line will be sent to the secretary or manager. Failure to pay maintenance charges within 30 days after receipt of the bill for said charges will result in the disconnection of the remote area line.

SCHEDULE NO. X-1
DISCONTINUED SERVICES

PARTY LINE SERVICE

APPLICABILITY

Applicable to party line service in connection with business and residence two-party and four-party service which will not be offered for new installations.

TERRITORY

Within the exchange areas as listed below.

RATES		Business Service Two-Party	Business Service Four-Party	Residence Service Two-Party	Residence Service Four-Party
A1	Each network access line #				
	Base Rate Area	$17.77	$ -	$ 8.86	$ 7.87
	Zone A	19.46	17.77	9.71	8.86
	Zone B	22.84	17.77	13.09	8.86
A2	EAS increment - per each network access line				
	Aberdeen	-	2.10	.84	.84
	Cascade	8.75	8.75	3.50	3.50
	Donnelly	-	7.35	2.94	2.94
	Homedale	3.50	3.50	1.40	1.40
	Marsing	7.00	7.00	2.80	2.80
	McCall	6.65	6.65	2.66	2.66
	New Meadows	3.50	3.50	1.40	1.40
	Springfield	-	9.10	3.64	3.64
	Sweet	4.20	4.20	1.68	1.68
	Wilder	-	3.50	1.40	1.40
A3	Trouble isolation charge, per access line		.20		

In addition to applicable EAS increments above and surcharges in Schedule Z.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

PARTY LINE SERVICE (continued)

SEASONAL SERVICE

Seasonal service for residence two- and four-party service within the exchange areas of Garden Valley, Riggins, Cascade, Donnelly, McCall, and New Meadows.

A1 Each local network access line #

	Two-Party	Billing Code	Four-Party	Billing Code
Base Rate Area	$ 6.65	R2SE	$ 6.42	R4SE
Zone A	7.28	R2SA	6.65	R4SA
Zone B	9.82	R2SB	6.65	R4SB

EAS increments per each network access line in Cascade, Donnelly, McCall, and New Meadows.

A2 EAS Increment

Cascade	2.62	SECS
Donnelly	2.21	SEDN
McCall	2.00	SEMC
Garden Valley	N/A	
Riggins	N/A	
New Meadows	1.05	SENM

A3 Trouble isolation charge, per access line .20 TIC

In addition to applicable EAS increments above and surcharges in Schedule Z.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

PARTY LINE SERVICE (continued)

CONDITIONS

A1 Service under this schedule will be established subject to the appropriate charges contained in Schedule No. A-5, Service Connection Charges. Other equipment and service arrangements will be provided in accordance with other associated schedules.

A2 Extended area service includes service to calling areas as defined in Schedule No. A-1, Network Access Line Service. Applicable extended area service rates above are in addition to local network access line service.

A3 Both business and residence access lines may be connected with the same party line.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

RURAL ZONE CHARGE

APPLICABILITY
Applicable to all exchanges in connection with business and residential services. Rural Zone charges have been eliminated within the current exchanges.

RATES			ZONE A RATE	ZONE B RATE
A1	Business			
	B1	Each network access line:		
		One Party and Centrex	$ 22.28	$ 26.51
		PBX Trunk	37.13	41.35
		Key Line and Centrex	32.18	36.41
		Multi-Line	27.23	31.46
		Budget Measured Service	17.75	21.11
		Public Access Line	22.28	26.51
A2	Residential			
	B1	Each network access line:		
		One Party	11.54	15.77
		Key Line and Centrex	16.47	20.70
		Multi-Line	14.01	16.47
		Budget Measured Service	9.22	12.60
A3	Seasonal (Residential)			
	B1	Each network access line:		
		One Party	8.61	11.82

CONDITIONS
Per the Idaho Public Utilities Commission Order No. 25651, Rural Zone charges were eliminated as exchanges (switches) were upgraded. The following exchanges and effective date of the elimination of this charge are listed below:

Carey, Cascade, Donnelly, Fairfield, McCall, New Meadows and Parma.	Sept. 1, 1994
Aberdeen and Springfield.	Nov. 1, 1994
Homedale, Marsing and Wilder.	Dec. 1, 1994
Garden Valley, Horeshoe Bend and Sweet.	Oct. 1995 Billing
Elk City.	Nov. 1995 Billing
Riggins and White Bird.	Jan. 1996 Billing

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

TOUCHTONE SERVICE CHARGE

APPLICABILITY

Applicable to all exchanges in connection with business and residential services. Touchtone service is now provided free of charge within the current exchanges.

RATES		Monthly Rate
A1	Business	$ 2.52
A2	Residential	$ 1.26

CONDITIONS

Per the Idaho Public Utilities Commission Order No. 25651, Touchtone service charges were eliminated as exchanges (switches) were upgraded. The following exchanges and effective date of the elimination of this charge are listed below:

Carey, Cascade, Donnelly, Fairfield, McCall, New Meadows and Parma	Sept. 1, 1994
Aberdeen and Springfield	Nov. 1, 1994
Homedale, Marsing and Wilder	Dec. 1, 1994
Garden Valley, Horeshoe Bend and Sweet	Oct. 1995 Billing
Elk City	Nov. 1995 Billing
Riggins and White Bird	Jan. 1996 Billing

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

CUSTOM CALLING SERVICE

RATES

		Monthly Rate Business	Monthly Rate Residence	Billing Code
A1	Two feature packages			
	B1 Call Forwarding, Call Waiting	$4.40	$3.20	SCCWCFB/SCCWCFR
	B2 Call Forwarding, Three-Way Calling	$4.40	$3.20	SCCF3WB/SCCF3WR
	B3 Call Waiting, Three-Way Calling	$4.40	$3.20	SCCW3WB/SCCW3WR
	B4 Call Forwarding, Speed Calling	$4.40	$3.20	SCCF8B/SCCF8R
	B5 Call Forwarding, Speed Calling(8 code)	$4.40	$3.20	SCCW8B/SCCW8R
	B6 Three-Way Calling, Speed Calling (8 code)	$4.40	$3.20	SC3W8B/SC3W8R
A2	Three feature packages			
	B1 Call Forwarding, Calling Waiting Speed Calling (8 code)	$6.60	$4.80	SCCWCF8B SCCWCF8R
	B2 Call Forwarding, Call Waiting, Three-Way Calling	$6.60	$4.80	SCCWCF3WB SCCWCF3WR
	B3 Call Waiting, Three-Way Calling, Speed Calling (8 code)	$6.60	$4.80	SCCW3W8B SCCW3W8R
	B4 Call Forwarding, Three-Way Calling, Speed Calling (8 code)	$6.60	$4.80	SC3B/SC3R
A3	Four feature package			
	B1 Call Waiting, Call Forwarding, Three-way Calling, and Speed Calling (8 code)	$ 6.95	$4.95	SC5B/SC5R

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

EMPLOYEES' SERVICE

APPLICABILITY

Applicable to residence telephone service for permanent employees and retired employees of Citizens Telecommunications Company of Idaho or its predecessors.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the Price List schedules.

RATES

A1 To employees having less than 30 years service with Citizens Telecommunications Company of Idaho or its predecessors:

The charge for local exchange telephone service to employees at their residence is 50 percent of the regular rate for residence exchange service, connections, and move and change charges. In certain instances where the employees' duties require that they be readily accessible to call at any time and where the utility considers such service essential to its operations, no charge is made for exchange service.

A2 To employees having 30 years or more service with Citizens Telecommunications Company of Idaho or its predecessors and retired employees receiving service pensions who are customers of telephone service of the utility:

B1 Local exchange telephone service is furnished without charge to employees at their residences.

B2 Toll concessions were grandfathered to existing employees effective July 15, 1985.

CONDITIONS

A1 The preceding rate concession is applicable to exchange service rates and charges except foreign exchange, seasonal rate services, and additional directory listings other than a listing in the name of an employee in connection with the telephone service of another employee. The charge for such a listing is applicable to the employee in whose name the additional directory listing appears.

SCHEDULE NO. X-1
DISCONTINUED SERVICES

The following Citizens Select and Citizens Select Plus services have been discontinued from the Company's general Price List offerings. No new customers may subscribe to or be sold the following services/features as of May 15, 2003.

A1 Citizens Select Service

B1 General

C1 Citizens Select plans provide a flat rate residential access line and services/features as listed in the specific plans. Residential or business customers subscribing to one of the following packages are entitled to unlimited use of the selected services/features.

C2 Citizens Select Service
Customer subscribing to this plan may select up to seven (7) features from the following list:
- Call Forward
- Call Waiting
- Caller ID[(1)]
- Caller ID w/Name and Number[(1)]
- Distinctive Ring
- Speed Call 8
- Three Way Calling
- *69 (Call Return)
- *66 (Repeat Dial)

C3 Citizens Select Plus Service
Customers subscribing to this plan may select any or all of the following services/features.
- Anonymous Call Rejection
- Call Forward
- Call Waiting/Call ID
- Call Waiting
- Caller ID[(1)]
- Caller ID w/Name and Number[(1)]
- Distinctive Ring
- Selective Call Rejection
- Speed Call 8
- Three Way Calling
- Toll Restriction
- Priority Ring
- *69 (Call Return)
- *66 (Repeat Dial)

Note 1: May select only one Caller ID feature

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

The following Citizens Select and Citizens Select Plus services have been discontinued from the Company's general Price List offerings. No new customers may subscribe to or be sold the following services/features as of May 15, 2003.

A1 Citizens Select Service (Cont'd)

B1 General (Cont'd)

C4 All rules, regulations and limitations as specified elsewhere in this Price List for the respective services/features requested in a Citizens Select plan shall apply.

B2 Rates and Charges

C1 The Company reserves the right to waive the Service Order - Subsequent Nonrecurring Charge as specified in Schedule A-5 for a period of ninety (90) days from the effective date of this Price List. The waiver applies to the initial request for a Citizens Select plan(s) in association with an existing, additional or move from one location to another for a residential or business individual flat rate line. After the waiver period the applicable service order charge mentioned above will apply to a request for a Citizens Select plan.

C2 Service Charges are not applicable for a Citizens Select plan provided at the same time as the initial installation for a residence individual flat rate line service.

C3 Service Charges as specified in Schedule A-5 of this Price List do not apply for customer requests involving only additions, deletions or changes to the services/features of an existing Citizen Select plan.

C4 Existing Citizens Select customers cannot take advantage of promotions for any of the individual services/features specified in Schedule A-12, A1.B1 C2, C3 and C4, preceding unless specifically allowed by the terms and conditions of the promotion.

C5 Citizens Select plans are provided at the following rates.

	MONTHLY RATE
Citizens Select Service	
•Per individual flat rate residence line – Includes choice of up to 7 services/features as specified in Schedule A-12, A1 C2, preceding.	$29.95
Citizens Select Plus Service	
•Per individual flat rate residence line – May select any or all services/features as specified in Schedule A-12, A1 C3, preceding.	$34.95

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Bronze*(1) (N)

A1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

A2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bronze bundle as said exchanges are defined on the maps contained in this Price List.

A3 GENERAL

B1 Frontier Digital Phone Bronze is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one basic Flat Rate Access Line and a combination of local features. Customers may select any or all of the following services and features for a monthly rate charge.

B2 Basic Bundle

Flat Rate Access Line
Call Waiting/Cancel Call Waiting
Call Waiting/Caller ID

B3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-12, item A4.B3.

Automatic Busy Redial
Automatic Call Return
Call Forward Variable
Speed Calling (8 code)
Three-way Calling

* This bundle was previously called Frontier Digital Phone Bronze.
(1) This service offering has been Grandfathered as of June 16, 2009 and is limited to all existing subscribers at their existing locations. (N)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
June 16, 2009
Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Bronze*(1) (Continued)

A4 RATES

B1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

B2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in the Price List, Schedule A-5 apply to the installation of individual components of the bundle.

B3 Frontier Digital Phone Bronze bundle is provided at the following rate:

	Monthly Rate	
Frontier Digital Phone Bronze	$24.99	
Digital Phone Enhanced Feature Pack	3.99	
Voice Mail –add on: (Non-regulated)		
• Basic Voice Mail	3.99	
• Deluxe Voice Mail	4.99	
Stay Connected Seasonal Offering	9.99	(N)
See Special Condition (B11)		(N)

A5 CONDITIONS

B1 The bundle is available only where facilities and operating systems are available and technically feasible.

B2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

B3 When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually Price List rates.

B4 Frontier Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

B5 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

* This bundle was previously called Frontier Digital Phone Bronze.
(1) This service offering has been Grandfathered as of June 16, 2009 and is limited to all existing subscribers at their existing locations.

Idaho Public Utilities Commission
Office of the Secretary
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April 30, 2010
Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Bronze*(1) (Continued)

A5 CONDITIONS (Continued)

B6 No discounts will be given to customers that do not use all the features or have some features turned off.

B7 The bundle is offered on a month to month.

B8 The bundle will appear as a single line item on the bill.

B9 Voice Mail will be offered as an add on to this bundle. (Non-regulated)

B10 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.

B11 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Bronze Service for a minimum period of one month and up to nine months during a 12-month period. (N)

1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
3. The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Bronze Service will be temporarily deactivated.
5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Bronze features and services will be reactivated and billed at the applicable rates.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply.
8. The Federal Subscriber Line Charge is included in the monthly rate. (N)

* This bundle was previously called Frontier Digital Phone Bronze.
(1) This service offering has been Grandfathered as of June 16, 2009 and is limited to all existing subscribers at their existing locations.

Idaho Public Utilities Commission
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ACCEPTED FOR FILING
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Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Essentials 2-2010 – Grandfathered as of July 14, 2012 (N)

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials 2-2010 service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Digital Phone Essentials 2-2010 is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

C2 Basic Bundle

Flat Rate Access Line
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Call Waiting ID
Caller ID with Name
Three-Way calling

C3 Unlimited Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in the Price List, Schedule A-5.

Call Forwarding - Variable	Anonymous Call Rejection
Call Forward Busy	Anonymous Call Acceptance
Caller ID with Number	Call Trace
Call Return	Voice Mail (Non-regulated)
Repeat Redial	Deluxe Voice Mail (Non-regulated) (N)

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

(N)

Frontier Digital Phone Essentials 2-2010 – Grandfathered as of July 14, 2012 (Continued)

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in the Price List, Schedule A-5 apply to the installation of the bundle.

C3 Frontier Digital Phone Essentials 2-2010 Service is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Essentials 2-2010	$21.99
Unlimited Feature Pack	2.99
Stay Connected Seasonal Service	9.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.

C3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C4 Frontier Digital Phone Essentials 2-2010 Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

C5 Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.

C6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price Listed monthly rates. (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 14, 2012
Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

(N)

Frontier Digital Phone Essentials 2-2010 – Grandfathered as of July 14, 2012 (Continued)

B5 CONDITIONS (Continued)

C7 No discounts will be given to customers that do not use all the features or have some features turned off.

C8 The bundle is offered on a month-to-month basis.

C9 The bundle will appear as a single line item on the bill.

C10 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C11 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Essentials 2-2010 Service for a minimum period of one month and up to nine months during a 12-month period.

D1 Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this Price List.

D2 The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.

D3 The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D4 The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Essentials 2-2010 service will be temporarily deactivated.

D5 If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials 2-2010 features and services will be reactivated and billed at the applicable rates.

D6 This service does not change any other terms and conditions of the product.

D7 All applicable taxes and surcharges apply.

D8 The Federal Subscriber Line Charge is included in the monthly rate. (N)

Idaho Public Utilities Commission
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July 14, 2012
Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone State with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (N)

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Digital Phone State with Essentials 2-2010 service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Digital Phone State with Essentials 2-2010 is a bundled offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line, Custom Calling features, Voice Mail (Non-regulated) and Extended Area Service.

C2 Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Extended Area Service	Three-Way Calling
Caller ID with Name	Repeat Dial
Call Forwarding	Call Return
Voice Mail – Basic (Non-regulated)	Call Waiting ID

C3 Feature Packages

The following features may be added to the bundle at the rates listed in Rates B4.C3 following.

Call Trace
Anonymous Call Acceptance
Anonymous Call Rejection (N)

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone State with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (N)
(Continued)

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in the Price List, Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone State with Essentials 2-2010 bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone State with Essentials 2-2010	$26.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All listed features	12.99
Stay Connected Seasonal Offering	9.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C4 Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Price List rules.

C5 The bundles are offered on a month to month.

C6 The bundle will appear as a single line item on the bill.

C7 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered. (N)

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July 14, 2012
Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone State with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (N)
(Continued)

B5 CONDITIONS (Continued)

C8 The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the Price List.

C9 Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone State with Essentials 2-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

D2 A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

D4 If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone State with Essentials 2-2010 features and services will be reactivated and billed at the applicable rates.

D5 The Federal Subscriber Line Charge is included in the monthly rate.

D6 This service does not change any other terms and conditions of the product.

D7 All applicable taxes and surcharges apply. (N)

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ACCEPTED FOR FILING
July 14, 2012
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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Nationwide with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (N)

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Digital Phone Nationwide with Essentials 2-2010 service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Digital Phone Nationwide with Essentials 2-2010 Service is a bundled offering available to residential customers and includes one Flat Rate Residential One-Party Access Line, Custom Calling features and Extended Area Service and Voice Mail (Non-regulated). Customers may select any or all of the services and features listed below for a monthly rate charge.

C2 Basic Bundle

Flat Rate Access Line
Extended Area Service
Call Forward Busy/No Answer (Variable)
Caller ID - Name and Number
Call Waiting/Cancel Call Waiting
Three-Way Calling
Repeat Dial
Speed Calling (8 code)
Call Return
Voice Mail with Message Waiting Indication (Non-regulated)

C3 Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Rates B4.C3 following.

Call Forwarding Busy/No Answer (Fixed)
Call Forwarding Busy Line (Fixed)
Selective Call Acceptance
Selective Call Rejection (N)

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Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Nationwide with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (Continued) (N)

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in the Price List, Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone Nationwide with Essentials 2-2010 bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Nationwide with Essentials 2-2010	$29.99
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering	9.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 Customers may add or delete any features offered in the bundle without a service order charge.

C4 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C5 No discounts will be given to subscribers that do not use all the features or have some features turned off.

C6 Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Price List rules.

C7 The bundles are offered on a month to month.

C8 The bundle will appear as a single line item on the bill. (N)

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Nationwide with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (Continued) (N)

B5 CONDITIONS (Continued)

C9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C10 The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the Price List.

C11 Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide with Essentials 2-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

D2 A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

D4 If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide with Essentials 2-2010 features and services will be reactivated and billed at the applicable rates.

D5 The Federal Subscriber Line Charge is included in the monthly rate.

D6 This service does not change any other terms and conditions of the product.

D7 All applicable taxes and surcharges apply. (N)

Idaho Public Utilities Commission
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July 14, 2012
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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Nationwide Extra with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (N)

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Digital Phone Nationwide Extra with Essentials 2-2010 service as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 Frontier Digital Phone Nationwide Extra with Essentials 2-2010 Service is a bundled offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Custom Calling features, Voice Mail (Non-regulated) and Extended Area Service. Customers may select any or all of the services and features listed below for a monthly rate charge.

C2 Basic Bundle

Two Flat Rate Access Lines
Extended Area Service
Call Forward Busy/No Answer (Variable)
Caller ID - Name and Number
Call Waiting/Cancel Call Waiting
Three-Way Calling
Repeat Dial
Speed Calling (8 code)
Call Return
Voice Mail with Message Waiting Indication (Non-regulated)

C3 Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Rates B4.C3 following.

Call Forwarding Busy/No Answer (Fixed)
Call Forwarding Busy Line (Fixed)
Selective Call Acceptance
Selective Call Rejection (N)

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July 14, 2012
Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Nationwide Extra with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (Continued) (N)

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in the Price List, Schedule A-5 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone Nationwide Extra with Essentials 2-2010 bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Nationwide Extra with Essentials 2-2010	$29.99
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering	9.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 Customers may add or delete any features offered in the bundle without a service order charge.

C4 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C5 No discounts will be given to subscribers that do not use all the features or have some features turned off.

C6 Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Price List rules.

(N)

C7 The bundles are offered on a month to month.

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Nationwide Extra with Essentials 2-2010 Service – Grandfathered as of July 14, 2012 (Continued) (N)

B5 CONDITIONS (Continued)

C8 The bundle will appear as a single line item on the bill.

C9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C10 The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the Price List.

C11 The custom calling features and voice mail service included in the Frontier Digital Phone Nationwide Extra with Essentials 2-2010 bundle will be activated on only one of the access lines designated by the customer.

C12 Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Extra with Essentials 2-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

D2 A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

D4 If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide Extra with Essentials 2-2010 features and services will be reactivated and billed at the applicable rates.

D5 The Federal Subscriber Line Charge is included in the monthly rate.

D6 This service does not change any other terms and conditions of the product.

D7 All applicable taxes and surcharges apply. (N)

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Boise, Idaho

SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Plus-2010 Service – Grandfathered as of July 14, 2012 (N)

B1 APPLICABILITY

Applicable to Single-party Residential Flat rate service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus-2010 bundle as said exchanges are defined on the maps contained in this Price List.

B3 GENERAL

C1 The Frontier Digital Phone Plus-2010 Service is a bundled offering available to Residential customers. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features, Voice Mail (Non-regulated) and Unlimited Extended Area Service. Customers may select any or all of the following features for a monthly rate charge.

C2 Basic Bundle

Two Single Party Flat Rate Access Lines
Call Forward Busy & Call Forward No Answer
Unlimited Extended Area Service
Voice Mail – Residential Basic (Non-regulated)
Call Waiting, Cancel Call Waiting
Caller ID – Name & Number

C3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-12, item A8.B4.C3.3.

Call Forwarding – Variable
Automatic Call Return
Automatic Busy Redial
Speed Calling Eight (8) code capacity or Thirty (30) code capacity
Three-Way calling
Selective Call Forwarding
Selective Call Rejection
Selective Call Acceptance
Anonymous Call Rejection
Call Waiting ID
Priority Ringing
Caller ID
Call Trace (N)

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Plus-2010 Service – Grandfathered as of July 14, 2012 (Continued) (N)

B4 RATES

C1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.

C2 Unless otherwise stated elsewhere in this section, Service Connection charges as specified in the Price List, Schedule A-5 apply to the installation of the bundle.

C3 Frontier Digital Phone Plus-2010 Service is provided at the following rates:

	Monthly Rate
1. Frontier Digital Phone Plus-2010 Service	$39.99
2. Stay Connected Seasonal Offering See Special Condition (C7)	9.99
3. Digital Phone Enhanced Feature Pack	2.99

B5 CONDITIONS

C1 The bundle is available only where facilities and operating systems are available and technically feasible.

C2 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.

C3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C4 Frontier Digital Phone Plus-2010 Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

C5 The custom calling features and voice mail service included in the Frontier Digital Phone Plus-2010 bundle will be activated on only one of the access lines designated by the customer.

C6 Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge. (N)

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

Frontier Digital Phone Plus-2010 Service – Grandfathered as of July 14, 2012 (Continued) (N)

B5 CONDITIONS (Continued)

C7 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price List monthly rates.

C8 The bundle is offered on a one, two or three year term.

1. If the Price Listed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
2. If the customer cancels the bundle before the end of the term contract, an early termination charge of $200.00 shall apply.

C9 The bundle will appear as a single line item on the bill.

C10 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C11 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Plus-2010 Service for a minimum period of one month and up to nine months during a 12-month period.

1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this Price List.
2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
3. The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Plus-2010 service will be temporarily deactivated.
5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Plus-2010 features and services will be reactivated and billed at the applicable rates.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply.
8. The Federal Subscriber Line Charge is included in the monthly rate. (N)

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SCHEDULE NO. X-1
DISCONTINUED SERVICES

A8 Frontier Digital Phone Plus-2010 Service – Grandfathered as of July 14, 2012 (Continued) (N)

B5 CONDITIONS (Continued)

C12 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C13 New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (N)

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SCHEDULE NO. X-2
DISCONTINUED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 7 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	Original				
2	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				

SCHEDULE NO. X-2
DISCONTINUED SERVICES

GENERAL

This Price List applies to local exchange telephone service customers. Selected exchanges served by Citizens, as listed below, have three optional Local Calling Plans (LCPs) available in which a customer in one Citizens exchange may complete calls to other selected exchanges on a local calling basis. Customers may choose from one of the following optional plans:

1) Premium Flat Rate Service.
2) Measured Service.
3) Long Distance Toll Service.

REGULATIONS

Citizens LCPs are available to Residence One-Party(including Budget Measured Service), Residence Key line, Residence Multi-Line, Business One-Party (including Budget Measured Service), Business Key Lines and PBX Trunks, Business Multi-Line, Centrex, and Public Access Line customers.

The Premium Flat Rate Service option provides unlimited toll-free calling to specified exchanges for a fixed monthly rate. All calls made to any of the specified exchanges are dialed on a seven-digit, local calling basis.

The Measured Service option provides discounted calling to specified exchanges for a monthly recurring charge plus a measured usage rate per minute. All calls made to any of the specified exchanges are dialed on a seven-digit, local calling basis.

Customers who refrain from selecting either the Premium Flat Rate Service option or the Measured Service option will by default have their calls on these routes billed at long distance toll rates.

A customer may subscribe to a Citizens LCP or change Citizens LCPs without paying a service charge, provided the subscription or change in plans occurs within six months (180 days) of the date a Citizens LCP is initially furnished to the customer or when the customer is making an initial request for service from Citizens. Appropriate non-recurring service charges will apply thereafter as specified in Schedule No. A-5 of this Price List.

SCHEDULE NO. X-2
DISCONTINUED SERVICES

REGULATIONS (continued)

The Measured Service option provides for calling to specified exchanges where each call is measured on a discounted per-minute basis only. The measured rate per minute is not affected by time-of-day, day-of-week, or distance called.

Premium Flat Rate and Measured Citizens LCP calls made to specified exchanges should be dialed by the customer on a direct dialed, seven-digit basis without the assistance of a Telephone Company operator. Any calls placed to such exchanges through a Telephone Company operator will be subject to all specialized operator assistance charges specified in the Telephone Company's applicable Price Lists.

Premium Flat Rate or Measured Services will not be offered in connection with WATS, Foreign Exchange Service, Feature Group A, or Party-Line Services.

Hotel/motel customers may subscribe to a Citizens LCP. All charges for the service, including charges for any messages, shall be billed to the hotel/motel which shall be responsible for any prorating and billing of the charges to the guests.

For the purpose of determining usage charges for Measured Service, the following applies:

A1 A charge per minute or fraction thereof, applies for duration of call. Monthly billing is based on cumulative minutes of usage with the total fraction rounded to the next higher minute.

A2 Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs up", thereby releasing the network connection. If the called line "hangs up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.

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SCHEDULE NO. X-2
DISCONTINUED SERVICES

REGULATIONS (Continued)

Exchanges in which Local Calling Plans are available include the following Citizens exchanges. The LCP calling area for each exchange is noted under Terminating Exchange(s). The LCP calling scope is in addition to the existing Extended Area Service calling scope shown previously in Schedule No. A-1.

Originating Exchange	Terminating Exchange(s)
Homedale	Caldwell Nampa
Parma	Caldwell Nampa
Wilder	Caldwell Nampa

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SCHEDULE NO. X-2
DISCONTINUED SERVICES

RATES

Application of Rates

The rates shown herein, in addition to applicable local Network Access Line Service charges in Schedule No. A-1 of this Price List, entitle the customer to discounted, seven-digit dialed calling on an optional basis.

Rate Schedules
Routes: Homedale to Caldwell
Parma to Caldwell
Wilder to Caldwell

CLASS OF SERVICE	PREMIUM FLAT RATE OPTION		MEASURED SERVICE OPTION		
	Monthly Rate	Billing Code	Monthly Rate	Billing Code	Usage Rate Per Minute of Use
Residence One Party	$8.00	R1PFR	$4.00	R1LCP	$.05
Residence Key Line (per line)	8.00	RKPFR	4.00	RKLCP	.05
Residence Multi-Line (per line)	8.00	RMPFR	4.00	RMLCP	.05
Business One Party/Centrex	11.00	B1PFR BCPFR	5.50	B1LCP BCLCP	.05
Business Key Line/Centrex (per line)	11.00	BKPFR CXPFR	5.50	BKLCP CXLCP	.05
Business PBX Trunk (per trunk)	11.00	PBPFR	5.50	PBLCP	.05
Business Multi-Line (per line)	11.00	BMPFR	5.50	BMLCP	.05
Business Public Access Line (per line)	11.00	COPFR	5.50	COLCP	.05

Long Distance Toll Service rates are defined in Schedule No. B-1, Concurrences, Long Distance Message Telecommunications Service.

SCHEDULE NO. X-2
DISCONTINUED SERVICES

RATES (Continued)

Application of Rates

The rates shown herein, in addition to applicable local Network Access Line Service charges in Schedule No. A-1 of this Price List, entitle the customer to discounted, seven-digit dialed calling on an optional basis.

Rate Schedules
Routes: Homedale to Nampa
Parma to Nampa
Wilder to Nampa

CLASS OF SERVICE	PREMIUM FLAT RATE OPTION		MEASURED SERVICE OPTION		
	Monthly Rate	Billing Code	Monthly Rate	Billing Code	Usage Rate Per Minute of Use
Residence One Party	$7.00	R1PFR	$3.50	R1LCP	$.05
Residence Key Line (per line)	7.00	RKPFR	3.50	RKLCP	.05
Residence Multi-Line (per line)	7.00	RMPFR	3.50	RMLCP	.05
Business One Party/Centrex	10.00	B1PFR BCPFR	5.00	B1LCP BCLCP	.05
Business Key Line/Centrex (per line)	10.00	BKPFR CXPFR	5.00	BKLCP CXLCP	.05
Business PBX Trunk (per trunk)	10.00	PBPFR	5.00	PBLCP	.05
Business Multi-Line (per line)	10.00	BMPFR	5.00	BMLCP	.05
Business Public Access Line (per line)	10.00	COPFR	5.00	COLCP	.05

Long Distance Toll Service rates are defined in Schedule No. B-1, Concurrences, Long Distance Message Telecommunications Service.

SCHEDULE NO. X-2
DISCONTINUED SERVICES

RATES (Continued)

Detail Message Billing

The monthly rates for Citizens Premium Flat Rate and Measured Service Plans do not include the provision of monthly billing detail. When a billing detail is furnished, the following charges will apply. Appropriate non-recurring charges as shown in Schedule No. A-5 of this Price List also apply if detail message billing is requested beyond six months (180 days) after the date Citizens LCPs are initially offered, or after a customer first requests telephone service from Citizens. The billing detail includes date of call, called telephone number, answer time, and length of call. The customer must request a detailed bill at least 30 days in advance of the period for which detail is desired. This service is not provided for the Premium Flat Rate Option.

Detailed Message Billing

Per Customer, per month	$1.75
Charge per page of billing detail	$0.10

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SCHEDULE NO. Z
SPECIAL SUPPLEMENTARY SURCHARGE(S)

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision	Sheet	Number of Revision
1	**6th Revised***				
2	**1st Revised***				
3	5th Revised				
4	**Original***				

*** Denotes Changes**

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SCHEDULE NO. Z
SPECIAL SUPPLEMENTARY SURCHARGE(S)

INDEX

Subject	Sheet No.	
Idaho Telecommunications Service Assistance Program (ITSAP), (also known as (Lifeline) Surcharge) (also see Residence Telecommunications Schedule No. A-1)	3	
Universal Service Fund Surcharge	3	
Frontier Road Work Recovery Surcharge	4	(N)

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SCHEDULE NO. Z
SPECIAL SUPPLEMENTARY SURCHARGE(S)

APPLICABILITY

Applicable to surcharges applied to network access lines.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the Price List schedules.

RATES

		Surcharge Rate	
A1	Idaho Telecommunications Service Assistance Program (ITSAP) Surcharge	[1]	(C)
	B1 Surcharge is applicable to all non-lifeline business and residential customers per access line per month.		
A2	Universal Service Fund (USF) Surcharge	[2]	(T)
	B1 A monthly surcharge will be assessed on all access lines.		
	B2 A MTS/WATS per minute surcharge will be assessed on all intrastate, intraLATA toll charges.		

CONDITIONS

A1 Idaho Telecommunications Service Assistance Program (ITSAP) Surcharge

B1 As set by Idaho P.U.C. Order pursuant to Idaho Code § 56.904. As the Idaho P.U.C. issues orders, which increase or decrease the requirement, the surcharge amount(s) will be adjusted accordingly. [1] (C) | (C)

A2 Universal Service Fund

B1 All monies collected from this surcharge will go to the Idaho Universal Service Fund.

B2 As set by Idaho P.U.C. Order pursuant to IDAPA 31.46.01.104-106. As the Idaho P.U.C. issues orders, which increase or decrease the requirement, the surcharge amount(s) will be adjusted accordingly. [2] (C) | (C)

(D)
(D)

SCHEDULE NO. Z
SPECIAL SUPPLEMENTARY SURCHARGE(S)

FRONTIER ROAD WORK RECOVERY SURCHARGE (N)

A1 GENERAL

This charge is for the recovery of costs for moving or relocating network facilities or infrastructure changes requested by a City, County, State or Federal authorities, or any other government entity of any kind. The charge will apply to end user accounts who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs. The surcharge will be billed monthly per account, and will be identified on the bill as a Frontier Road Work Recovery Surcharge.

A2 CONDITIONS

B1 Surcharge will be assessed at the time of billing.

B2 There will be no proration of charges.

B3 There will be no discounts for vacation, seasonal or temporary suspension of service.

B4 The surcharge will appear on the customer's bill as the "Frontier Road Work Recovery Surcharge".

A3 RATES

	Monthly Rate Per Account
Business	$0.75
Residence	0.75

(N)