

COAST INTERNATIONAL, INC  
OVERLAND PARK, KANSAS

IDAHO P.U.C. NO. 1  
ORIGINAL TITLE PAGE

TARIFF APPLICABLE TO  
LONG DISTANCES SERVICES  
OF  
COAST INTERNATIONAL, INC

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Issued : September 1990                      Effective: October 1990  
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Idaho Public Utilities Commission  
Office of the Secretary  
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Boise, Idaho

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CHECK SHEET

Pages listed below of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

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EXPLANATION OF SYMBOLS

- (C) Changed regulation
- (D) Discontinued rate or regulation
- (I) Increase in rate
- (M) Material moved without charge
- (N) New rate or regulation
- (R) Reduction in rate
- (S) Reissued material
- (T) Change in text only

CONCURRING CARRIERS

none

CONNECTING CARRIERS

none

OTHER PARTICIPATING CARRIERS

none

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1. APPLICATION OF TARIFF

- 1.1 This tariff applies to long distance intrastate message telecommunications services provided by Coast International, Inc. (Coast) for communications within the state of Idaho. Service is furnished by wire, cable, fiber optics, radio and/or a combination thereof.
- 1.2 Coast may undertake to provide Dialer Services to meet a customer's requirements where those requirements cannot be satisfied within this tariff.

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2. DEFINITIONS

The following definitions apply for certain terms used generally throughout this tariff:

ACCESS LINE GROUP: An access line or a number of lines from a single customer or authorized user location which have the same termination characteristics and which are arranged in a hunting sequence.

ACCESS LINE: A communications channel which is used for access to the local or long distance network

Additional Minute: The rate element used to bill for the chargeable time when a call continues beyond the initial minute.

Authorized User: A person, firm, corporation, or other legal entity which is authorized by the customer to use the service of the customer.

Billing Period: The period of time between customer invoice's, consisting of approximately 30 days.

Company: Coast International, Inc.

Customer: The customer is the person, firm, corporation or other legal entity which: orders, cancels or amends service; is responsible for the payment of charges; and is responsible for compliance with all Coast tariff regulations.

Holiday: One of the following Federally recognized Holidays; Independence Day, Memorial Day, Labor Day, Thanksgiving Day, Christmas Day and New Years Day.

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2. DEFINITIONS (cont'd)

Initial Minute: The rate element used to bill for the first chargeable minute, or fraction thereof, of a call.

LATA: The acronym for Local Access and Transport Area, denoting a regional telephone service area.

Local Access Line or Local Distribution Channel: The facility consisting of the necessary equipment and local telephone company lines, required to interconnect the customer's or authorized user's premises to the Coast network point within the local exchange area.

Local Time: The time observed, standard or daylight savings, at the point where the call originates.

Message: A telephone call.

Mileage Rate Band: Mileage interval used to establish rates for Coast services.

Normal Business Hours: Is the time between 8:00 AM and 5:00 PM, Monday through Friday, excluding holidays.

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2. DEFINITIONS (con't)

Other Common Carrier: A governmentally regulated entity offering communications service to the public.

Station: Any location from which a call can be originated or received.

Weekday: One of the normal business days of the week, Monday through Friday, excluding Holidays and Weekend periods.

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3. GENERAL REGULATIONS

3.1 Use of Service

1. Customers or authorized user's may not use the services of Coast for any unlawful purpose.
2. Restoration of services provided by or arranged for customers shall be in accordance with Part 64, Subpart D of the most recently published Federal Communications Commission's Rules.
3. Customers may reach Customer Services via the following toll free number: 1-800-776-2627. call
4. The Idaho Public Utilities Commission may reach Coast International, Inc. on 913-338-1212.

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3. GENERAL REGULATIONS (con't)

3.2 LIMITATION OF LIABILITY

1. The liability of Coast for damages arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the course of furnishing service shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. Coast will not be liable for consequential or incidental damages.
2. Coast is not liable for the actions, omissions or negligence of any other company furnishing a portion of the service.
3. Coast will not be liable for any failure of performance hereinunder due to causes beyond its control including, but not limited to, civil disorders, fire, flood or other disasters, labor problems or regulations or actions taken by any government agency having jurisdiction over Coast, or its suppliers.

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3. GENERAL REGULATIONS

3.3 Customer Obligations

1. The customer shall be responsible for ensuring that customer provided equipment or facilities are properly interfaced with services arranged for by Coast.
2. Customer shall operate his equipment in such a manner that his use of Coast or Coast provided facilities shall not interfere with other customer's use of Coast services.
3. The customer shall be responsible for damages to Coast or its agents facilities caused by the negligence or willful acts of the customer's or his authorized user's officers, employees, agents or contractors or invites.
4. The customer shall be responsible for all loss through theft, fire, flood, and other catastrophes to Coast provided equipment on the customer's or his authorized user's premises.
5. Access to the customer's or authorized user's premises shall be provided, and release of Coast provided facilities or equipment required for installation, routine maintenance, testing or repair of Coast provided facilities or equipment. Coast will notify the customer in advance if such action is required and will attempt to schedule its activities at a mutually convenient time during normal business hours. When at the specific request of the customer, such work is performed outside normal working hours, Special Service charges may apply.

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3. GENERAL REGULATIONS

3.3 Customer Obligations (con't)

6. Emergency access to the customer's or authorized user's premises by Coast may be necessary for inspection, repair and/or removal of facilities. Such access shall be made available on an unrestricted, 24 hour per day, seven day per week basis.
7. The customer is responsible for ensuring that, except for designated personnel, no one attempts to adjust, modify, move or otherwise interfere in any way with the continuous operation of Coast equipment located at the customer's or authorized user's premises.
8. The customer guarantees and assures Coast that his authorized user(s) will satisfy all provisions of this tariff and abide by its regulations. The customer also assumes all responsibility for his authorized user(s) relative to compliance with the provisions of this tariff.

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4. PAYMENT AND CREDIT REGULATIONS

4.1 Rendering and Payment of Bills

1. Service Dates:

(i) For all usage sensitive charges, billing will begin immediately upon access to the service.

(ii) For all services requiring dedicated access connections, billing of monthly recurring charges will begin the day following the day Coast has provided for or arranged for the installed facilities.

(iii) The minimum service period is one month or as determined on a case by case basis.

2. Rendering of Bills:

(i) All monthly recurring charges are billed one month in advance. Usage charges are billed monthly for the preceding billing period.

(ii) All charges stated anticipate normal installation and maintenance of the channel(s). In situations where unusual installations or customized maintenance of the channel(s) is requested, additional Special Service charges may apply.

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PAYMENT AND CREDIT REGULATIONS (con't)

3. Payment of Bills:

(i) All charges are due upon rendition of the bill. The customer is responsible for payment of all charges for services and equipment provided to the customer or his authorized user(s). This includes any use of an authorization or access code, by the customer or charges incurred as a result of any delegation of authority resulting in use of the Coast service(s), and or authorization codes.

(ii) The Company reserves the right to charge interest at the rate of 1.50% per month (unless a different rate is prescribed by law, in which event at the highest rate allowed by law) upon any unpaid amount commencing 20 days after the date of billing for all monthly recurring and non recurring charges.

(iii) The customer is liable for all reasonable expenses and fees, including attorney's fees, incurred by the Company in connection with the collection or attempted collection of any unpaid amount owed.

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4. PAYMENT AND CREDIT REGULATIONS (con't)

4.2 Cancellation of Application for Service by Subscriber

1. Cancellation of Application for Service by Subscriber.

(i) If a customer cancels his request for service prior to the time that any costs have been incurred by Coast, directly related to the furnishing of that service, no charge applies.

(ii) If a customer cancels his request for service after Coast has incurred costs directly related to furnishing such service, there will be a charge equal to the costs incurred up to a total of the installation charge and one months recurring charge, and minimum usage charge if applicable.

(iii) In the event that customer induced delays prevent the activation of service for more than 30 days beyond he scheduled installation date, Coast may consider the delay a cancellation of application for service.

2. Discontinuance of Service by Coast.

(i) Coast, by written notice to customer, may cancel or suspend the provision of service or equipment for non-payment of any sum due Coast, as a result of actions of a government agency which forces discontinuance of the provision of service or equipment, or for violation of any terms or conditions of this tariff, or if the customer becomes insolvent or bankrupt, or makes a general assignment for the benefit of creditors without incurring any liability.

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PAYMENT AND CREDIT REGULATIONS (con't)

(ii) Coast by written notice to the customer, may discontinue service to an authorization code if that code has not been used for a period of 90 days. If an authorization code has never been used within 90 days of issuance, Coast reserves the right to discontinue it without notice. The customer may notify Coast that service not be disconnected, or that it be reconnected, subsequent to such notice or action.

(iii) Coast reserves the right to suspend or discontinue the privileges of an authorization code , to protect the Company and the customer, if it believes abuse is occurring and a reasonable effort has been made to contact the legitimate user. A replacement code will be provided to the customer when such action is necessitated.

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PAYMENT AND CREDIT REGULATIONS (con't)

4.3 Deposits and Establishment of Credit.

1. Applicants or customers whose financial condition is not acceptable to Coast, or is not a matter of general knowledge, may be required to provide guarantee of payment by providing two legitimate commercial credit card account numbers to Coast, for its use in the event of non payment by the customer. Coast reserves the right to apply the card to any unpaid balance older than 30 days.

2. A subscriber whose service has been discontinued for non-payment of bills will be required to pay the unpaid balance due to Coast, and may be required to pay a reconnection charge, if applicable, and to reestablish credit as prescribed above, before service is restored.

3. An applicant who previously has been a customer of Coast and has had service temporarily or permanently discontinued for non-payment of bills will be required to pay any unpaid balance due Coast, before consideration for reestablishment of service will be considered.

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4. PAYMENT AND CREDIT REGULATIONS (con't)

4.4 Credit for Interruption of Service

1. Credit allowance for the interruption of service which is not due to the Company's testing, negligence of the customer, adjusting or to the failure of equipment provided by the customer, are subject to the liability provisions as set forth 3.2 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not within his control, or is not in the wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.

2. For purposes of credit computation, every month shall be considered to have 720 hours.

3. No credit shall be allowed for an interruption having continuous duration of less than two hours.

4. The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues:

CREDIT FORMULA

CREDIT =  $A/720 \times B$ , where

"A" = outage time in hours

"B" = total monthly charge  
for affected service  
or facility.

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## 4. PAYMENT AND CREDIT REGULATIONS (con't)

4.7 Mileage Measurement - Calculation of Distance

For determining the airline mileage of a call, Coast will utilize the vertical (V) and horizontal (H) coordinates of the rate centers of the originating and terminating points of the call. The Company uses the rate centers and associated vertical and horizontal coordinates produced by Bell Communications Research in its NPA.NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

The Formula is as follows:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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5. SERVICE DESCRIPTIONS AND CHARGES

5.1 Service Offerings

1. Travel Card (Calling Card) Service

Description - Calling Card Service is provided via a universal toll free 800 access number. A surcharge is levied on a per call basis, for each call made on the Coast system, and which completes to an exchange. In addition to the surcharge the subscriber's regular usage rates, as described throughout this tariff are levied. There is no charge for the physical card. The customer completes the call by dialing the 800 number then 0+ the destination digits, then enters the fourteen digit authorization code.

Service Points - Service is available to customers in equal access and non-equal access areas. Calls can terminate to any point within the state of Idaho.

Charges - There is a .75 surcharge per completed call. There is no charge for the card. Usage rates are billed at the Message Telecommunications Service (MTS) rates outlined in 2 below. Usage from Calling Card applies to overall volume discount if customer subscribes to MTS.

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SERVICE DESCRIPTION, RATES AND CHARGES

JUN 18 1997

Service Offerings

Boise, Idaho

**Calling Card Service.** Customers are issued one or more calling cards which allow them to place long distance calls from any touch tone phone and have the charges for the call billed to their 1+ account with CII. Stand Alone Calling Cards may be issued to customers. The rates for Stand Alone Calling Cards are different than those cards issued as part of a 1+ account.

(T)

**Dial One Service.** Customers may subscribe to CII's Dial One Service to make long distance calls from their business and/or residence premises and have the charges billed to their account with CII.

**Affinity Groups.** The Calling Card Service, Dial One Service and 800/888 Service may be offered through sponsoring "affinity groups" such as university alumni associations. In the event the customer subscribes to either or both of CII's services through a sponsoring affinity group, the customer may elect to donate part of all of any discount earned from the use of the services to such affinity group.

**Business 800/888 Service.** Business 800/888 inbound service is provided to customers through which calls originate and terminate within Idaho.

**Personal 800/888 Service.** Personal 800/888 + 4 digit PIN inbound service is provided to customers through which calls originate and terminate within Idaho at a flat rate per minute regardless of distance or time of day.

**Flat Rate Service.** All Services may be offered to customers at a flat rate per minute regardless of distance or time of day.

**Restriction on Portability of 800/888 Numbers.**

- Subscribers will not be permitted to transfer or port assigned 800/888 numbers to another carrier's service until all undisputed charges for service are paid.

**Personal 800/888.** The Personal 800/888 Service cannot be transferred to another carrier. Cancellation of a Personal 800/888 Service also cancels the customer's right to that 800/888 number.

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**Rate Schedules**

JUN 18 1997

**Option One - Mileage sensitive Services.** The following rates will apply to all mileage sensitive services for Inter & Intra LATA Intrastate calls.

Boise, Idaho

<u>Band</u>	<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night</u>		
		<u>First</u>	<u>Add'l.</u>	<u>First</u>	<u>Add'l.</u>	<u>First</u>	<u>Add'l.</u>	
1	10	\$0.260	\$0.240	\$0.220	\$0.210	\$0.180	\$0.180	(N)
2	22	\$0.300	\$0.260	\$0.250	\$0.220	\$0.180	\$0.180	
3	55	\$0.390	\$0.330	\$0.320	\$0.270	\$0.260	\$0.210	
4	124	\$0.450	\$0.400	\$0.360	\$0.310	\$0.300	\$0.260	
5	292	\$0.490	\$0.430	\$0.410	\$0.350	\$0.330	\$0.300	
6	292+	\$0.510	\$0.460	\$0.440	\$0.380	\$0.350	\$0.330	(N)

**Option Two - Flat Rate Services -** All of CII Services may be offered based on a flat rate per minute regardless of mileage or time of day as follows:

(N)

	<u>Customer Monthly Volume</u>		
	<u>Up to \$200</u>	<u>\$201-\$500</u>	<u>\$500+</u>
1+ MTS	\$0.189	\$0.179	\$0.169
Business 800/888	\$0.189	\$0.179	\$0.169
Calling Card	\$0.200	\$0.200	\$0.200
Personal 800/888	\$0.250	\$0.250	\$0.250

A monthly service charge of \$3.95 is applied to each Personal 800/888 account.

A surcharge of \$0.65 per call is applied to each calling card call for mileage sensitive and non-sensitive options.

**Stand Alone Calling Card**

A Stand Alone Calling Card may be offered to customers at a flat rate of \$0.25 per minute regardless of mileage or time of day. A surcharge of \$0.65 per call plus a monthly service fee of \$3.95 to each calling card will apply.

(N)

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5.2 Complementary Services

1. Directory Assistance

Long Distance Directory Assistance is available to customers of Coast. The charge applies to each call regardless of whether the DA Bureau is able to furnish the requested telephone number. If a number is provided a charge is incurred. Up to two requests may be made on each Directory Assistance call.

Charges for Directory Assistance will be .60 per call, for interstate, and .55 per call for intrastate Directory Assistance.

2. Promotional Offerings

Certain promotional offerings may be provided from time to time via this tariff. These promotional offerings may only apply to certain services, and may be limited to certain dates, times and locations.

3. Special Services

Special Service is deemed to be any request for service for which there is no prescribed rate in this tariff.

Special Service charges will apply when:

(a) at the request of a customer Coast obtains facilities or provides technical assistance not normally required to provide service.

(b) at the request of the customer, installation or maintenance is performed outside of normal business hours, or is extended beyond normal business hours due to circumstances not the fault of Coast.

Charges will be equivalent to the actual cost of furnishing the service.

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