

SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN

Subject to sections 2, (except as specifically superseded by the provisions of section 9.2.3, following), all services offered pursuant to this section 9 are tailored to different classes of customers whose specific service profiles are defined by likekind characteristics as set forth herein. 011 Communications Service is offered in conjunction with related local, interstate and international services to the extent expressly so provided herein.

9.1 011 Communications Service. Subject to the terms and conditions set forth in this Section, 011 Communications Service is available to business and residential customers based on available network facilities. 011 Communications Service is available only as a component part of Company's 011 Communications Services of its International Tariff F.C.C. No. 3 and its Interstate Tariff F.C.C. No. 4 services.

9.1.1 General Terms. 011 Communications Service includes outbound 1+, facsimile, toll free access and calling card services and is available seven days a week, 24 hours a day.

9.1.2 Rate Description. Rates are distance and time-of-day insensitive. Minimum call duration is billed in 60 seconds during both Peak/Business Day and Off-Peak/Non-Business Day hours, with each full or fractional increment of call duration billed in full minutes (60 seconds), that is, each non-full minute increment is rounded to the next full minute. A monthly service fee applies and miscellaneous charges apply as indicated in Section 9.3.

9.1.3 Rounding. 011 Communications follows the industry practice of "rounding," that is, in its most basic form, when call duration does not end on the nearest whole billing increment, e.g., a sixty-second increment, the call's duration is rounded to the next whole billing increment, i.e., the next whole 60-second increment. 011 Communications services are billed as follows - initial call duration is measured in a minimum of 60 seconds, that is, durations of less than 60 seconds are rounded to a full 60 seconds, and for incremental usage, call duration is measured by call duration segments of not less than 60 seconds with the final call segment just prior to effective disconnection rounded to the next full 60 seconds of call duration.

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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.1 011 Communications Service (Cont'd)

9.1.4 Usage Sensitive Charges – 011 Communications Service calls are rated pursuant to the per minute of usage charges following.

9.1.4.1 For 1+ (including facsimile) and toll free access calls, the rates are:

Rate	First 60 Secs.	Each Add'l 60 Secs.	(T)
<u>Category</u>	<u>or Fraction</u>	<u>or Fraction</u>	(T)
Standard	\$0.269	\$0.269	
Preferred*	\$0.169	\$0.169	(T)
Winback**	\$0.169	\$0.169	(N)
Evergreen***	\$0.169	\$0.169	(N)

- * Requires a monthly minimum of \$10.00 for intrastate services. (T)
- ** Customer must be a "save" or "winback" customer. (N)
- *** Requires a monthly minimum of \$20.00 for intrastate services. (M/T)

9.1.4.2 For calling card calls, the rates are:

	First 60 Secs.	Each Add'l 60 Secs.	
	<u>or Fraction</u>	<u>or Fraction</u>	
Standard/Preferred/Winback	\$0.306	\$0.306	(T)
Evergreen	\$0.219	\$0.219	(M)

9.1.4.3 Reserved for Future Use. (N)

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Certain material moved on this page appears on this same page under a different section number
 Certain material formerly appearing on this page now appears on Second Revised Page 39

NOS COMMUNICATIONS, INC.
d/b/a 011 Communications
d/b/a The Internet Business Association
d/b/a iVantage Network Solutions
d/b/a Blueridge Telecom Systems
Administrator of Tariffs
4380 Boulder Highway
Las Vegas, NV 89121
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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.1 011 Communications Service (Cont'd)

9.1.5 VIP Prepaid Calling Service

A. General Description

1. Company offers VIP Prepaid Calling Service throughout the State of Idaho. Charges are not mileage, time of day or day of the week sensitive.
2. VIP Prepaid Calling Service enables the Customer to complete an outbound call from any touch-tone or mobile phone in the State of Idaho. Customer must register with the Company each working telephone number ("WTN") they designate to utilize the VIP Prepaid Calling Service. The VIP Prepaid Calling Service is then accessed by dialing a designated toll free number. Upon hearing a dial tone, the customer may then dial the desired telephone number directly. Once the WTN(s) is registered with the company, a personal identification number is not required. Customers calling from a non-registered WTN are required to enter their registered WTN in order to access their VIP Prepaid Calling Service.

B. Conditions of Service

1. Calls to directory assistance and calls placed to 500, 700, 800, 900, 950 numbers will not be completed using the VIP Prepaid Calling Service. (C)
2. Calls may only be charged against the VIP Prepaid Calling Service account that has a sufficient available balance.
3. Non-billable calls will not incur any surcharges, taxes or fees.
4. VIP Prepaid Calling Service is non-refundable and will expire six months from the date of registration, or when the account balance is depleted, whichever occurs first. Each time the VIP Prepaid Calling Service is recharged the expiration date is reset for an additional six months.
5. Neither the Company nor any authorized agents shall be liable or responsible for theft, loss, or unauthorized use of any VIP Prepaid Calling Service accounts.

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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.1 011 Communications Service (Cont'd)

9.1.5 VIP Prepaid Calling Service (Cont'd)

C. Recharging Feature

1. The Customer has the option to recharge the available balance on the VIP Prepaid Calling Service account. If an account is recharged, the remaining balance shall be decremented at the rate applicable to the Customer.
2. To recharge the account, the Customer shall call the designated toll-free number and, in response to the automated voice prompts, provide their account information for a major credit card accepted by the Company and the WTN they want to utilize.
3. Customers are not required to recharge their VIP Prepaid Calling Service account. When the customer's balance is depleted, customer's credit card will be recharged unless the customer has elected to disable the auto recharge function or the charge against the customer's credit card is unsuccessful. The automatic recharge feature is the default setting for all VIP pre-paid accounts. Customers may choose to disable default features at anytime following the first 60 days of service. Customers electing to disable the auto recharge function should contact customer service or access the calling platform and respond to the appropriate voice prompts. Recharge may occur during a call in order to prevent disruption of that call and uninterrupted service. If a customer's account recharge is unsuccessful, and customer's VIP Prepaid Calling account only has thirty (30) seconds talk time remaining, an announcement shall be made indicating that the call shall be automatically terminated when the Card's balance is extinguished.
4. The Company may immediately, and without prior notice to the Customer, terminate the recharge option for a particular VIP Prepaid Calling Service account for any of the reasons specified in Section 2 of this Tariff.

D. Credit Allowance for Interruptions

1. Customers who experience call interruption due to poor transmission, one-way transmission, or involuntary disconnection of the call may obtain a credit allowance. The credit allowance will be equal to the dollar value or minute equivalent for the duration of the call that is interrupted.
2. In order to receive a credit allowance, the Customer must notify the Company at the designated Customer Service number within 30 days from the date of the interruption. The Customer must also furnish the called number, description of the trouble experienced, approximate time the call was placed, and the duration of the interruption.
3. Credit allowances are not issued for interruptions that are due to the failure of power, equipment or systems not provided by the Company or interruptions that are not properly reported to the company.

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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.1 011 Communications Service (Cont'd)

9.1.5 VIP Prepaid Calling Service (Cont'd)

E. Fees and Surcharges

1. Payphone Origination: A \$0.99 surcharge will be added to all VIP Prepaid Calling Service calls that originate at payphones. The surcharge will be assessed in addition to any other rates and fees.
2. Surcharge: A 20% surcharge will be assessed for each call made using the VIP Prepaid Calling Service that originates and terminates between any two points within the state of Idaho.
3. Non-registered WTNs: A \$0.65 surcharge will be applied for any calls made from a non-registered WTN. (T)
4. Universal Service Fund - \$0.003 of intrastate minutes of use. (T)
5. Operator Assisted Calls: A \$0.49 per minute surcharge will be applied to all calls placed with the assistance of the Company's operator. The surcharge will be assessed in addition to any other rates and fees. (N)
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(N)

F. Timing of Calls

Chargeable time begins when the calling and the called station are connected. Chargeable time ends when the calling station terminates the call, thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment or the Customer initiates another call by pressing the # button prior to the release of the network connection by Company.

G. Billing Minimum and Increments

Each call made on the VIP Prepaid Calling Service is billed for a minimum of one minute and rounded up to the nearest three-minute increment thereafter.

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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.1 011 Communications Service (Cont'd)

9.1.5 VIP Prepaid Calling Service (Cont'd)

H. Intrastate Rates

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Rate Category	Rate Plan	Cents Per Minute Rate	Required Minimum Monthly Intrastate Usage
IV	VIP 4	\$0.132	\$0.00
III	VIP 3*	\$0.132	\$25.00
II	VIP 2	\$0.110	\$50.00
I	VIP 1*	\$0.110	\$100.00

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* VIP prepaid customers with service under rate categories I or III are eligible to have the 20% surcharge waived.

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I. Sign Up Bonus

New customers that sign up to purchase more than \$200 in prepaid calling services may receive a one-time 7.5% credit of their sign-up amount applied to their account balance. Example: If a new customer signs up for \$500, they may receive a \$37.50 one-time credit applied to their account balance. If a customer's sign-up amount is \$100-\$199.99, they may receive a one-time credit of \$5.00. New customers with a sign-up amount of \$99.99 or less, are not eligible to receive this one-time credit.

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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.2 Limitations and Disclaimers

9.2.1 No Promotional Tie-ins. Except for the credits and/or other special offers provided pursuant to Section 9.4, following, 011 Communications Service is not available to any customer whose service is being provided pursuant to one or more promotional offerings tariffed herein.

9.2.2 Discontinuance. 011 Communications Service or any term or condition affecting the availability and/or rates for 011 Communications Service may be discontinued at any time with or without notice to customer and without liability to customer, any authorized user or third party.

9.3 Miscellaneous Charges

9.3.1 Directory Assistance

A Standard Directory Assistance charge applies to all calls. Up to two requests for listings within the area code dialed may be made on each call to Directory Assistance. The Directory Assistance charge applies whether or not the requested telephone number is provided. Directory Assistance is available to customers for any outbound calling plan when switched access lines are used to originate calls.

Per Call: \$1.25

9.3.2 Remote Access Surcharge

A surcharge applies to all calls originated at payphones using a service access code.

Per Call: \$0.69

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9.3.3 Calling Card Call Set-Up Charge

A \$0.50 per call charge applies to each call initiated using calling card access.

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SECTION 9 - 011 COMMUNICATIONSSM SERVICE PLAN (Cont'd)

9.3 Miscellaneous Charges (Cont'd)

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SECTION 9 - 011 COMMUNICATIONSSM SERVICE PLAN (Cont'd)

9.3 Miscellaneous Charges (Cont'd)

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9.3.5 Minimum Account Charges ("MACs")

A Customer's tariffed 1+ and toll free access, calling card and MSF (monthly service fee) rates will be adjusted whenever the aggregate of the Customer's charges for all services (including interstate, intrastate, intraLATA, international and calling card services, but exclusive of fees, assessments, taxes and surcharges) for any two consecutive invoices are less than \$20.00 ("MAC threshold"). MAC adjusted rates also apply to all periods of service for Customers qualifying as Company "Save" and "Winback" Customer.

Tariffed Rates

MAC Adjusted Rates

1+ and toll free access services

Tariffed rate plus \$0.10 per applicable billing increment.*

Calling Card Service

\$0.199 per applicable billing increment for all calls plus a call set up charge of \$0.50.

*Example: If the current rate of a customer to which the provisions of this section apply is \$0.169 per applicable billing increment, the FAIR rate is \$0.269 per billing increment, including the minimum billing increment. MAC adjusted rates appear on Customer's next immediate invoice following the second consecutive invoice whose charges are below the MAC threshold. Customers may request suspension of further MAC charges in accordance with section 9.3.5.1 and 9.3.5.2 following (i.e., Customer will be returned to the previous rate plans applicable to its services prior to its charges falling below the MAC threshold).

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SECTION 9 - 011 COMMUNICATIONSSM SERVICE PLAN (Cont'd)

9.3 Miscellaneous Charges (Cont'd)

(M)

9.3.5 Minimum Account Charges ("MACs") (Cont'd)

9.3.5.1 Reinstatement Option A

After receiving direct notice from Company's Customer Care or through receipt of the invoice for MAC rates, Customer may request reinstatement of its previous rate plans by committing to a minimum level of service of \$40.00 per month (inclusive of all services - interstate, intrastate, intraLATA and/or international). If Customer's service charges equal or exceed \$40.00 for the period covered by the invoice immediately succeeding Customer's reinstatement request (the "reinstatement invoice"), Customer will be rated pursuant to its rate plans as applied prior to having qualified for the MAC rates. Should Customer fail after reinstatement to meet said commitment on a monthly going-forward basis, and/or again fail to reach the MAC threshold of charges over any two subsequent consecutive invoices, all applicable MAC charges would be reinstated and billed on the next immediately following invoice.

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SECTION 9 - 011 COMMUNICATIONSSM SERVICE PLAN (Cont'd)

9.3 Miscellaneous Charges (Cont'd)

9.3.5 Minimum Account Charges ("MACs") (Cont'd)

9.3.5.2 Reinstatement Option B

After receiving direct notice from Company's Customer Care Department or through receipt of the invoice for MAC rates, Customer may request reinstatement of its previous rate plans by committing to a minimum level of service of \$40.00 per month (inclusive of all services - interstate, intrastate, intraLATA and/or international). If Customer's service charges equal or exceed \$20.00 for the period covered by the invoice immediately succeeding Customer's reinstatement request (the "reinstatement invoice"), for the reinstatement and following invoice (two invoices), Customer will be rated pursuant to its rate plans as applied prior to having qualified for the MAC rates and charged a monthly fee of \$4.95. Any Customers whose rates have been reinstated as provided herein shall continue to receive said rates so long as each subsequent invoice meets the \$20.00 service rate threshold and the monthly fee of \$4.95 is paid on a timely basis. Should Customer fail after reinstatement to meet said commitment on a monthly going-forward basis, and/or again fail to reach the MAC threshold of charges over any two subsequent consecutive invoices, all applicable MAC charges would be reinstated and billed on the next immediately following invoice.

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SECTION 9 - 011 COMMUNICATIONSSM SERVICE PLAN (Cont'd)

9.3 Miscellaneous Charges (Cont'd)

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9.3.6 Mid-Level Account Charges ("MACII")

A Customer's tariffed 1+ and toll free access, calling card and MSF (monthly service fee) rates will be adjusted whenever the aggregate of the Customer's charges for all services (including interstate, intrastate, intraLATA, international and calling card services, but exclusive of fees, assessments, taxes and surcharges) for any two consecutive invoices after Customer's first two consecutive invoices are at least \$20.00, but not more than \$39.99 per invoice ("MACII threshold"). MACII adjusted rates also apply to all periods of service for Customers qualifying as a Company "save" or "winback" Customer.

Tariffed Rates

1+ and toll free access services

MACII Adjusted Rates

Tariffed rate plus
\$0.10 per applicable
billing increment.*

*Example: If the current rate of a customer to which the provisions of this section apply is \$0.169 per billing increment, the MACII adjusted rate is \$0.269 per billing increment, including the minimum billing increment. The MACII adjusted rate billing increment is 60 seconds or a full minute. MACII adjusted rates appear on Customer's next immediate invoice following the second consecutive invoice whose charges are below the MACII threshold. Customers may request suspension of further MACII charges in accordance with Section 9.3.6.1 or 9.3.6.2 following (i.e., Customer will be returned to the previous rate plans applicable to its services prior to its charges falling below the MACII threshold).

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SECTION 9 - 011 COMMUNICATIONSSM SERVICE PLAN (Cont'd)

9.3 Miscellaneous Charges (Cont'd)

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9.3.6 Mid-Level Account Charges ("MACII") (Cont'd)

9.3.6.1 Reinstatement Option A

After receiving direct notice from Company's Customer Care Department or through receipt of the invoice for MACII rates, Customer may request reinstatement of its previous rate plans by committing to a minimum level of service of \$40.00 per month (inclusive of all services - interstate, intrastate, intraLATA and/or international). If Customer's service charges equal or exceed \$40.00 for the period covered by the invoice immediately succeeding Customer's reinstatement request (the "reinstatement invoice"), Customer will be rated pursuant to its rate plans as applied prior to having qualified for the MACII rates. Should Customer fail after reinstatement to meet said commitment on a monthly going-forward basis, and/or again fail to exceed the MACII ceiling of \$39.99 in total charges over any two subsequent consecutive invoices, the MACII adjusted charges would be reinstated and billed on the next immediately following invoice.

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9.3 Miscellaneous Charges (Cont'd)

9.3.6 Mid-Level Account Charges ("MACII") (Cont'd)

9.3.6.2 Reinstatement Option B

After receiving direct notice from Company's Customer Care Department or through receipt of the invoice for MACII rates, Customer may request reinstatement of its previous rate plans by committing to a minimum level of service of \$40.00 per month (inclusive of all services - interstate, intrastate, intraLATA and/or international). If Customer's service charges equal or exceed \$20.00 for the period covered by the invoice immediately succeeding Customer's reinstatement request (the "reinstatement invoice"), for the reinstatement and following invoice (two invoices), Customer will be rated pursuant to its rate plans as applied prior to having qualified for the MACII rates and be charged a monthly fee of \$4.95. Any Customers whose rates have been reinstated as provided herein shall continue to receive said rates so long as each subsequent invoice meets the \$20.00 service rate threshold and the monthly fee of \$4.95 is paid on a timely basis. Should Customer fail after reinstatement to meet said commitment on a monthly going-forward basis, and/or again fail to reach the MACII threshold of charges over any two subsequent consecutive invoices, the MACII adjusted charges would be reinstated and billed on the next immediately following invoice.

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SECTION 9 - 011 COMMUNICATIONSSM SERVICE PLAN (Cont'd)

9.3 Miscellaneous Charges (Cont'd)

9.3.7 Monthly Service Fee.

The following monthly service fee applies at the second invoice and each subsequent invoice during the service term.

\$2.95/Month/Main Billed Telephone Number

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9.3.8 Monthly Minimum Charge.

Each 011 Communications customer at the second invoice and each subsequent invoice during the service terms is subject to the following minimum usage requirement.

\$20.00/Month

Customer shall be billed the difference between actual charges incurred and the monthly minimum charge specified herein, the "shortfall charge." Example, if a customer's actual charges are \$12.34, a shortfall charge of \$7.66 will appear on the invoice. The Application of the shortfall charges is subject to Section 9.4 following.

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SECTION 9 - 011 COMMUNICATIONSSM SERVICE PLAN (Cont'd)

9.4 Customer Loyalty Plans

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From time to time, rates may be tariffed or tariffed rates selected, a "Customer Loyalty Plan" or "CLP," the purpose and/or design for which is to retain the competitive position of 011 Communications by offering rates which are necessitated by competing offers received by or available to existing or potential Customers, which if not matched or bettered would result in the loss of an existing or potential Customer and/or in the reduction of traffic volume of a Customer. Customer confirmation of the competitive offer in writing may be required or the availability of a more favorable competitive rate may need to be confirmed from published tariffs, marketing materials or other public sources to establish a Customer's right to obtain a CLP. In order to respond to the competitive pricing initiatives of competitors, the following Customer Loyalty Plan offerings featuring the specified rates for each Plan are available for eligible Customers taking outbound and inbound equal access switched services of 011 Communications originated from and terminated to locations within this state whenever or 011 Communications determines that but for the availability of these rates, 011 Communications will not retain an existing Customer ("save") or will not be able to winback a prior Customer already having switched its services to another carrier ("winback").

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The following terms and conditions must exist for any CLP to be valid.

- 9.4.1 CLPs will comply with the net revenue test as defined by the one or more regulatory commissions having competent jurisdiction and which is founded on established economic principles ensuring above-cost pricing.
- 9.4.2 A Customer or potential Customer which is similarly situated may request service under a new or previously tariffed CLP. To qualify as a similarly situated Customer for purposes of this Section, the Customer seeking the CLP must demonstrate the existence of circumstances substantially and materially like those which justified the CLP as tariffed.
- 9.4.3 An existing Customer or potential Customer unable to demonstrate being similarly situated under a tariffed CLP may, nonetheless, be able to qualify for a different or new CLP tailored to that Customer's circumstances.
- 9.4.4 CLPs are available for all published rates.
- 9.4.5 Whenever a Customer's competitive offer entails a rate which is not at the time an offered rate by 011 Communications, a specific rate competitively responsive to that available from the competitive offering shall be tariffed in this section 9.4.

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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.4 Customer Loyalty Plans (Cont'd)

9.4.6 All of the conditions set forth in sections 9.4.1 through and including this section 9.4.6 must exist in order to qualify for the following Customer Loyalty Plans. 011 Communications shall apply the lowest rate necessary to meet the competitive offering being made to or having been provided to Customer by a carrier competing with 011 Communications. Additional terms and/or conditions, such as term or volume commitments may apply. In the event additional terms or conditions are required, such terms and conditions shall be tariffed by 011 Communications prior to institution of the first billing for services under the applicable Customer Loyalty Plans.

9.4.7 Customer Loyalty Plans I and II

9.4.7.1 Customer Loyalty Plan I. 011 Communication's Customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in 9.4.7.1.2 will receive a credit on their 13th invoice as provided following.

9.4.7.1.1 For each twelve invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the preceding consecutive twelve-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

9.4.7.1.2 Eligibility. To be eligible for the 13th invoice free bonus, each Customer must:

- A. have initiated service under 011 Communications;
- B. have no record of nonpayment in any of the preceding consecutive twelve-month period of service;
- C. have received twelve consecutive and uninterrupted invoices over the preceding twelve-month period;
- D. have selected the 13th invoice free bonus incentive prior to the first day in the period of service covered by Customer's thirteenth invoice; and

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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.4 Customer Loyalty Plans (Cont'd)

9.4.7 Customer Loyalty Plans I and II (Cont'd)

9.4.7.1 Customer Loyalty Plan I (Cont'd)

E. pay all charges rendered in Customer's thirteenth invoice in excess of the amount of the applicable credit as calculated under 9.4.7.1.1, preceding.

9.4.7.2 Customer Loyalty Plan II. 011 Communications Customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in 9.4.7.2.2 will receive a credit on their 9th invoice as provided following.

9.4.7.2.1 For each eight invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive eight-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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(T)
(T)
(T)
(N)
(N)

9.4.7.2.2 Eligibility. To be eligible for the 9th invoice free bonus, each Customer must:

- A.** have initiated service under 011 Communications;
- B.** have no record of nonpayment in any of the preceding consecutive twelve-month period of service;
- C.** have received eight consecutive and uninterrupted invoices over the preceding eight-month period;
- D.** have selected the 9th invoice free bonus incentive prior to the first day in the period of service covered by Customer's ninth invoice; and
- E.** pay all charges rendered in Customer's ninth invoice in excess of the amount of the applicable credit as calculated under 9.4.7.2.1, preceding.

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SECTION 9 - 011 COMMUNICATIONS SERVICE PLAN (Cont'd)

9.4 Customer Loyalty Plans (Cont'd)

9.4.8 Billing Option.

Where Company determines that in order to save or winback a customer otherwise qualifying for Company's 011 Communications Service and its associated Customer Loyalty Plans, Company may base its rates on a minimum call duration having a different value instead of the standard minimum call duration set forth in sections 9.1.3.1 and 9.1.3.2 preceding. Additional terms and/or conditions, such as term and/or volume commitments may apply. In such event, such terms and/or conditions shall be tariffed by Company prior to institution of the first billing for services under the non-standard billing increments as provided herein.

9.4.9 Companion Federal Rate Guarantee. For a customer who maintains eligibility for and receives service under the Company's 011 Communications Service, the minimum and incremental call unit rates for intrastate calls under this tariff are guaranteed for the same number of invoices, i.e., 6 invoices, as the number of invoices guaranteed under Company's 011 Communications Service for intrastate calls as provided in Company's Tariff F.C.C. No. 4. To qualify, the customer must contact the Company and have verified that the customer received a bona fide comparable competitive order. (C/T)
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9.4.10 Qualified Minimum Monthly Advantage (QMMA). When Company determines that in order to save or winback a customer otherwise qualifying for Company's 011 Communications, at Customer's option, Company will reduce the Monthly Minimum Usage to \$10.00 per month. Any customer saved or wonback pursuant to this QMMA remains eligible for the Advantage Card Service provided by 9.5 following, but cannot qualify for Advantage Card Service II provided by 9.6 following

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SECTION 9 - 011 COMMUNICATIONS_ SERVICE PLAN (Cont'd)

9.4 Customer Loyalty Plans (Cont'd)

9.4.11 The 8/14-50 Service Credit.

(M) (T)

Each 011 Communications Customer meeting the eligibility requirements set forth in 9.4.10.2 following, shall receive a 8/14-50 Service Credit calculated in accordance with the following provisions.

9.4.11.1 The 8/14-50 Credit Calculation.

(T)

Upon completion of a customer's first seven and then its first thirteen months of consecutive uninterrupted service, credits shall be calculated equal to fifty percent (50%) of the averages of the Customer's monthly usage (excluding fees, taxes, surcharges, assessments, and similar charges). The credit appearing in the customer's eighth invoice shall be calculated at 50% of the average of charges billed in the second through seventh invoices and the credit appearing in the customer's fourteenth invoice shall be calculated at 50% of the average of charges billed in the second through thirteenth invoices.

(M)

9.4.11.2 Eligibility.

(T)

To be eligible for the 8/14-50 Service Credit each Customer must: have initiated service at least 7 months prior to the first day in the period of service covered by Customer's 8th invoice; continue its service through at least 13 months prior to the first day in the period of service covered by Customer's 14th invoice; have no record of nonpayment in any of the preceding consecutive twelve month period of service; have received consecutive and uninterrupted invoices over the preceding seven and thirteen month periods; have selected this credit prior to the first day in the period of service covered by Customer's eighth invoice; pay all charges rendered in Customer's eighth and fourteenth invoices in excess of the amount of the applicable credit as calculated under 9.4.11.1 preceding.

(T)

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SECTION 9 - 011 COMMUNICATIONS_ SERVICE PLAN (Cont'd)

9.4 Customer Loyalty Plans (Cont'd)

- 9.4.12 **Credit Series for 5th, 11th, 17th, and 23rd Invoices.** (T)
- 9.4.12.1 **Description.** New Customers who meet the eligibility requirements set forth below will receive a series of credits that must be accumulated consecutively through their 5th, 11th, 17th, and 23rd invoices. Each credit when earned will be issued in the invoice immediately following the last invoice in the applicable credit series, namely in the 6th, 12th, 18th, and 24th invoices. (C)
(C)
- 9.4.12.2 **Credit.** Exclusive of calling card charges, fees, taxes, surcharges, assessments, and similar charges, a series of credits equal to the average of the number of previous months' service charges in the applicable qualifying service period shall be issued, first, for the consecutive 5-month period preceding Customer's 6th invoice; second, for the consecutive 11-month period preceding Customer's 12th invoice; third, for the consecutive 17-month period preceding Customer's 18th invoice; and fourth, for the consecutive 25-month period preceding Customer's 24th invoice. Subject to 9.4.12.3 following, credits are calculated based on the total of all qualifying service charges incurred for the first period of service through and including the last service month in the applicable credit series. (C)
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(C)
- 9.4.12.3 **Eligibility.** To be eligible for credits, each Customer must: have completed the months of service needed to qualify for the applicable credit in the series of service periods, e.g., 5 months for the first credit issued in the 6th invoice; 11 months for the second credit issued in the 12th invoice and so on; have current usage which exceeds the established minimum monthly usage levels for the applicable service as set forth in 9.3.8 preceding; no 60-day or longer outstanding unpaid balance equal to or greater than \$5.00 during that period of service to which the credit applies; have received first 5, 11, 17, and then 23 additional consecutive and uninterrupted invoices during the preceding twenty-three-month period; have selected and agreed to the terms of this credit prior to the first day in the period of service covered by Customer's fifth invoice; and pay all charges rendered in Customer's sixth and related twelfth, eighteenth, and twenty-fourth invoices in excess of the amount of the applicable credit as calculated under 9.4.12.2, preceding. (C)
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Effective: February 5, 2001

SECTION 9 - 011 COMMUNICATIONS_ SERVICE PLAN (Cont'd)

9.4 Customer Loyalty Plans (Cont'd)

9.4.12 Credit Series for 5th, 11th, 17th, and 23rd Invoices (Cont'd). (T)

9.4.12.3 Eligibility (Cont'd). To confirm eligibility and to activate the credit series offer, Customer must initiate contact with Company's Customer Care on any day in the final month of service covered by Customer's qualifying series of invoices, but no later than the next to last day in the final month for the applicable series. A Customer who meets and continues to meet all other Eligibility requirements except that it does not initiate contact with Customer Care to activate the promotion until a date subsequent to the last day in the final month of service covered by Customer's qualifying series of invoices, will still be entitled to receive the credits for any subsequent series of invoices (e.g., the 12th, 18th, and 24th invoices) provided that at least one Customer initiated contact with Customer Care has been made. Customer will not retroactively receive a credit for any invoices in the applicable series of invoices generated by Company prior to the initial Customer initiated contact. (C)

Example: A Customer who meets all other eligibility requirements, except that it does not initiate the required contact with Customer Care prior to the last day in the final month of service covered by Customer's qualifying series of invoices, calls Customer Care to activate the promotion two weeks later. The Customer will receive credits calculated according to Section 9.4.12.2, preceding, for the 11th, 17th, and 23rd invoices; but will not retroactively receive the 5th invoice credit to which it would otherwise have been entitled. (C)

9.4.12.4 Limitations and Disclaimers. This offer may not be combined with any other offer except as expressly authorized herein. Customers choosing this Credit Series remain eligible for the Referral Credit under section 10.2.7.13 of Company's Tariff F.C.C. No. 4. (C)

Customers must remain subscribed to Company service for the entire 30-day period of each month that credit is given. (N)

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**SECTION 9 - 011 COMMUNICATIONS SERVICES PLAN DESCRIPTION AND RATES
(Cont'd)**

9.5 Advantage Card Service (ACS)

Advantage Card Service (ACS) is offered to existing and new customers meeting the eligibility requirements set forth in 9.5.1 following. Each ACS Customer who maintains its eligibility is entitled to free calling card calling up to \$20.00 per month commencing with Customer's first invoice if the ACS customer incurs ACS charges in the service period covered by the first invoice, otherwise in the second invoice, and in either event the credit applies through and ending with Customer's seventh invoice ("Fixed Advantage Calling"). An additional allowance of free calling card calling is provided equal to 50% of the average monthly charges incurred for the ACS Customer's non-calling card calling billed in the Customer's 2nd through 7th invoices following Customer commencement of service as an ACS Customer ("Bonus Advantage Calling").

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(C)
(T)

9.5.3 Eligibility

Company's Advantage Card Service (ACS) becomes available once an 011 Communications Customer has completed a minimum of 30 consecutive days of "on-line" services offered by Company (that is, any stand-alone or combination of interexchange, toll free, local, Internet access or Internet site services), whose account is current (no delinquencies in payment occurring or having occurred) and whose billing cycle has remained consistently consecutive (without interruption for any cause).

9.5.4 Limitations and Disclaimers - General

- A. ACS is offered only in conjunction with Company's interstate and international companion ACS offerings as tariffed with the FCC.
- B. If earned, as specified in 9.4 preceding, the ACS Fixed Advantage Calling will be reflected in Customer's first or second through seventh invoices following commencement of ACS service and the ACS Bonus Advantage Calling will be reflected in Customer's eighth invoice following commencement of ACS service.
- C. ACS Calling Advantages are not available with any other promotional offering or any "save/winback" program offered by Company except as provided in E following.
- D. Each month's ACS Fixed Advantage Calling is noncumulative (cannot be carried over to any following month or otherwise accumulated).

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APR 13 2000

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SECTION 9 - 011 COMMUNICATIONS SERVICES PLAN
DESCRIPTION AND RATES (Cont'd)

FEB 14 2000

9.5 Advantage Card Service (ACS) (Cont'd)

9.5.4 Limitations and Disclaimers - General (Cont'd)

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- E.** Subject to and in accordance with the provisions of Sections 9.4 and 9.4.6 preceding, and the eligibility requirements of 9.5.1 preceding, ACS service may be offered to counter a competitive offer that would cause or has caused any Customer to select another carrier for its services, that is, ACS service may be offered to "save" or "winback" such Customers; provided that at the time Customer is "saved" or "wonback," Customer is neither delinquent in any payments nor suffered an interruption in its billing cycle as required by 9.5.1 preceding.
- F.** An ACS Customer must complete a minimum service term of seven (7) invoices with no delinquencies and no bill cycle interruptions in order for its eighth invoice to reflect the applicable Bonus Advantage Calling.
- G.** An ACS Customer whose service is terminated for cause or which voluntarily terminates Company's service prior to the completion of its minimum service term forfeits all unused credits.

(D)
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(D)

9.5.5 Limitations and Disclaimers - Shortfalls

The provisions of Section 9.3.8 preceding apply to the non-calling card charges of an ACS Customer, however, the application of the shortfall provisions of Section 9.3.8 will not reduce the Fixed Advantage earned for calling card calls and the Customer will be credited with any calling card usage in excess of the total Fixed Advantage available if earned.

Example 1: An ACS Customer is billed \$12 for 1+ calling in the month of May and makes \$18 worth of calling cards in the same month. The Customer will receive full credit in its June invoice for the \$18 of calling card calls and be assessed a shortfall of \$8 pursuant to the provisions of Section 9.3.8 preceding.

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SECTION 9 - 011 COMMUNICATIONS SERVICES PLAN DESCRIPTION AND RATES (Cont'd)

9.5 Advantage Card Service (ACS) (Cont'd)

9.5.5 Limitations and Disclaimers - Shortfalls (Cont'd)

Example 2: An ACS Customer is billed \$7 for 1+ calling in the month of October and makes \$26 worth of calling cards in the same month. The Customer will receive full credit (\$20) in its November invoice for the \$26 of calling card calls and will be credited with \$6 in excess of the calling card usage so that the shortfall assessed pursuant to the provisions of Section 9.3.8 preceding will be reduced to \$7 (\$20 minimum in 1+ usage per 9.3.8 - \$7 used = \$13 shortfall - \$6 in excess calling card usage = \$7 shortfall under 9.3.8 and this 9.5.3).

Example 3: An ACS Customer is billed \$9 for 1+ calling in the month of February and makes \$44 worth of calling cards in the same month. The Customer will receive full credit (\$20) in its March invoice for the \$44 of calling card calls and will not be assessed any shortfall under the provisions of section 9.3.8 preceding.

9.5.6 Reinstatement

An ACS Customer which has lost its eligibility for the Fixed Advantage Calling may reinstate its eligibility for the Fixed Advantage Calling by curing any outstanding delinquency and/or by qualifying as a winback customer. Once reinstated, the ACS Customer must maintain its eligibility in good standing.

9.5.7 Rates

The rates set forth in Section 9.1.3.2 apply to ACS calling card calls.

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SECTION 9 - 011 COMMUNICATIONS SERVICES PLAN DESCRIPTION AND RATES (Cont'd)

9.6 Advantage Card Service II (ACS II)

Advantage Card Service II (ACS II) is offered to existing and new customers meeting the eligibility requirements set forth in 9.6.1 following. Each ACS II Customer who maintains its eligibility is entitled to free calling card calling up to \$50.00 per month commencing with Customer's first invoice if the ACS Customer incurs ACS charges in the service period covered by the first invoice, otherwise in the second invoice ("Fixed Advantage Calling"). An additional allowance of free calling card calling is provided equal to 50% of the average monthly charges incurred for the ACS II Customer's non-calling card calling billed in the Customer's 2nd through 7th invoices following Customer commencement of service as an ACS II Customer ("Bonus Advantage Calling").

9.6.1 Eligibility

Company's Advantage Card Service II (ACS II) becomes available once an 011 Communications Customer has completed a minimum of 30 consecutive days of "on-line" services offered by Company (that is, any stand-alone or combination of interexchange, toll free, local, Internet access or Internet site services), whose account is current (no delinquencies in payment occurring or having occurred) and whose billing cycle has remained consistently consecutive (without interruption for any cause). Customers choosing the Qualified Minimum Monthly Advantage under 9.4.10 preceding, are not eligible for ACS II.

(C)
(C)

9.6.2 Limitations and Disclaimers - General

- A. ACS II is offered only in conjunction with Company's interstate and international companion ACS II offerings as tariffed with the FCC.
- B. If earned, as specified in 9.5 preceding the ACS II Fixed Advantage Calling will be reflected in Customer's first or second and each subsequent invoice following commencement of ACS II service and the ACS II Bonus Advantage Calling will be reflected in Customer's eighth invoice following commencement of ACS II service.
- C. ACS II Calling Advantages are not available with any other promotional offering or any "save/winback" program offered by Company except as provided in E following.
- D. Each month's ACS II Fixed Advantage Calling is noncumulative (cannot be carried over to any following month or otherwise accumulated).

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SECTION 9 - 011 COMMUNICATIONS SERVICES PLAN DESCRIPTION AND RATES (Cont'd)

9.6 Advantage Card Service II (ACS II) (Cont'd)

9.6.2 Limitations and Disclaimers - General (Cont'd)

- E. Subject to and in accordance with the provisions of Sections 9.4 and 9.4.6 preceding, and the eligibility requirements of 9.6.1 preceding, ACS II service may be offered to counter a competitive offer that would cause or has caused any Customer to select another carrier for its services, that is, ACS II service may be offered to "save" or "winback" such Customers; provided that at the time Customer is "saved" or "wonback," Customer is neither delinquent in any payments nor suffered an interruption in its billing cycle as required by 9.6.1 preceding.
- F. An ACS II Customer must complete a minimum service term of seven (7) invoices with no delinquencies and no bill cycle interruptions in order for its eighth invoice to reflect the applicable Bonus Advantage Calling.
- G. An ACS II Customer whose service is terminated for cause or which voluntarily terminates Company's service prior to the completion of its minimum service term forfeits all unused credits.

9.6.3 Limitations and Disclaimers - Shortfalls

The provisions of Section 9.3.8 preceding apply to the non-calling card charges of an ACS II Customer, however, the application of the shortfall provisions of Section 9.3.8 will not reduce the Fixed Advantage earned for calling card calls and the Customer will be credited with any calling card usage in excess of the total Fixed Advantage available if earned.

Example 1: An ACS II Customer is billed \$12 for 1+ calling in the month of May and makes \$18 worth of calling cards in the same month. The Customer will receive full credit in its June invoice for the \$18 of calling card calls and be assessed a shortfall of \$8 pursuant to the provisions of Section 9.3.8 preceding.

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SECTION 9 - 011 COMMUNICATIONS SERVICES PLAN DESCRIPTION AND RATES (Cont'd)

9.6 Advantage Card Service II (ACS II) (Cont'd)

9.6.3 Limitations and Disclaimers - Shortfalls (Cont'd)

Example 2: An ACS II Customer is billed \$7 for 1+ calling in the month of October and makes \$26 worth of calling cards in the same month. The Customer will receive full credit (\$20) in its November invoice for the \$26 of calling card calls and will be credited with \$6 in excess of the calling card usage so that the shortfall assessed pursuant to the provisions of Section 9.3.8 preceding will be reduced to \$7 (\$20 minimum in 1+ usage per 9.3.8 - \$7 used = \$13 shortfall - \$6 in excess calling card usage = \$7 shortfall under 9.3.8 and this 9.6.3).

Example 3: An ACS II Customer is billed \$9 for 1+ calling in the month of February and makes \$44 worth of calling cards in the same month. The Customer will receive full credit (\$20) in its March invoice for the \$44 of calling card calls and will not be assessed any shortfall under the provisions of section 9.3.8 preceding.

9.6.4 Reinstatement

An ACS II Customer which has lost its eligibility for the Fixed Advantage Calling may reinstate its eligibility for the Fixed Advantage Calling by curing any outstanding delinquency and/or by qualifying as a winback customer. Once reinstated, the ACS II Customer must maintain its eligibility in good standing.

9.6.5 Rates

The rates set forth in Section 9.1.3.2 apply to ACS II calling card calls.

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Boise, Idaho

NOS COMMUNICATIONS, INC.
Administrator of Tariffs
4380 Boulder Highway
Las Vegas, NV 89121
Issued: December 3, 1999

Idaho Price List
Original Page 53

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Section 10 - Reserved for Future Use

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DEC 23 1999

Boise, Idaho

NOS COMMUNICATIONS, INC.

Administrator of Tariffs

4380 Boulder Highway

Las Vegas, NV 89121

Issued: August 2, 2000

Idaho Price List

First Revised Page 54

Cancels Original Page 54

Effective: August 11, 2000

**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES**

11.1 INETBA Service

The Internet Business Association **INETBA Service** offers intrastate interexchange services in exclusive combination with its Internet Web page design and hosting services and its Internet Access - DSL services where facilities are available. Any small business which orders Company's Internet Web page design and hosting services and whose usage exceeds the monthly minimum usage levels set forth following and meets the eligibility requirements set forth following is eligible for INETBA Service. INETBA Service is available for calls that originate and terminate within this state, and includes 1+ Outbound, Toll Free Access (800/888/877), and Calling Card calling. All provisions of Sections 1, 2, 3.2, 4.5 - 4.6, and 4.15 - 4.16 of this tariff apply to INETBA Services except as otherwise provided following.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.1.1 Usage Rate Guarantee.

(T)

The usage rates (the rates for call duration billed as Minimum and Incremental Call Units) for Peak/Business Day hours ranging from \$0.119 to \$0.229 charged to customers using Company's INETBA Service under section 11.1 preceding, will not be increased over a service period covered by 12 consecutive invoices. The usage rate for Peak/Business Day hours at \$0.119 charged to customers using Company's INETBA Service under section 11.1 preceding, will not be increased over a service period covered by 6 consecutive invoices. To qualify, Customer must contact Company and have verified that Customer has received a bona fide comparable competitive offer.

- A. Exclusions.** Company's lowest rate of \$0.109 is excluded from this guarantee and the usage rates for international and/or calling card services are not included nor affected by this offer. (T)

11.1.2 INETBA Service Terms and Conditions

(T)

Each term and condition of this Section 11 apply and serve to qualify the availability and continuation of a customer's usage rate guarantee as set forth herein.

- A. Eligibility.** To be eligible for INETBA service, a Customer who uses Company's Internet Web page design and hosting service must not have had its account with any carrier canceled for nonpayment of charges, must not have a history of late payment of charges at any time during the 12 month period preceding customer's service commencement date with Company, and must have originated and terminated domestic interstate usage within the 30-day period preceding customer's service commencement date with Company. (T)

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.2 "One, Two, Three, Every Third Invoice Free" Promotion

(N)

New customers who meet the eligibility requirements set forth below, may receive credits under the "One, Two, Three, Every Third Invoice Free" Promotion as follows:

11.2.1 A credit applied to customer's first, second and third invoices equal to 33% of customer's long distance call traffic charges, appearing on the same invoice, excluding calling card charges, fees, taxes, surcharges, assessments and similar charges, applied to the same invoice, and

11.2.2 A credit applied to every third invoice, starting with customer's sixth invoice (6th, 9th, 12th, etc.), equal to an average of the long distance call traffic charges appearing on the two invoices immediately preceding the credit invoice, excluding calling card charges, fees, taxes, surcharges, assessments and similar charges.

This promotion is non-cumulative and can not be carried over to any following month or otherwise accumulated. Should the calculated credit to be applied to the sixth, or subsequent invoices exceed the actual long distance call traffic charges for that credit invoice, then the credit amount is limited to the actual amount of long distance call traffic charges appearing on that credit invoice.

Eligibility. To be eligible for this offering, customers must: have initiated new service; have current usage which exceeds the established minimum monthly usage levels for the applicable service; have less than fifty dollars sixty days past due; have received consecutive and uninterrupted service; and have selected this offering prior to the charges rendered in customer's credit invoice(s). Additionally, Customers must contact the Company to confirm the promotion selection, after service initiation, to be eligible to receive the sixth and subsequent invoice credits, prior to the sixth and each subsequent invoice credit invoice.

(N)

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
 DESCRIPTION AND RATES (Cont'd)**

11.4 INETBA Service Rates

Subject to Section 11.5.1, the following INETBA rate plans for interLATA and intraLATA service are offered.

11.4.1 Basic Q Rate Plan

Basic Q rates are provided to customers with no minimum monthly intrastate usage requirement at the following rates:

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>
Peak/Business Day	\$0.0825	\$0.0275
Off-Peak/Non-Business Day	\$0.0825	\$0.0275

11.4.2 Classic Q Rate Plan

The following rate is available to all customers whose minimum monthly intrastate usage is over \$5.00 at the following rates:

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>	
Peak/Business Day	\$0.0678	\$0.0226	(T)
Off-Peak/Non-Business Day	\$0.0678	\$0.0226	(N)

11.4.3 Classic 2 Rate Plan

Classic 2 rates are provided to customers whose minimum monthly intrastate usage is over \$10.00 at the following rates: (C)

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>
Peak/Business Day	\$0.0597	\$0.0199
Off-Peak/Non-Business Day	\$0.0597	\$0.0199

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.4 INETBA Service Rates (Cont'd)

11.4.4 Classic 1 Rate Plan

Classic 1 rates are provided to customers whose minimum monthly intrastate usage is over \$15.00 at the following rates: (C)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>
Peak/Business Day	\$0.0567	\$0.0189
Off-Peak/Non-Business Day	\$0.0567	\$0.0189

11.4.5 Universal Rate Plan

Universal rates are provided to customers whose minimum monthly intrastate usage is over \$20.00 at the following rates: (C)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>
Peak/Business Day	\$0.0537	\$0.0179
Off-Peak/Non-Business Day	\$0.0537	\$0.0179

11.4.6 Prime 2 Rate Plan

Prime 2 rates are provided to customers whose minimum monthly intrastate usage is over \$25.00 at the following rates: (C)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>
Peak/Business Day	\$0.0417	\$0.0139
Off-Peak/Non-Business Day	\$0.0417	\$0.0139

11.4.7 Prime 1 Rate Plan

Prime 1 rates are provided to customers whose minimum monthly intrastate usage is over \$30.00 at the following rates: (C)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>
Peak/Business Day	\$0.0387	\$0.0129
Off-Peak/Non-Business Day	\$0.0387	\$0.0129

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.4 INETBA Service Rates (Cont'd)

11.4.8 Super 1 Rate Plan

Super 1 rates are provided to customers whose minimum monthly intrastate usage is over \$35.00 at the following rates: (C)

	<u>Minimum Call Unit</u> <u>or Fraction</u>	<u>Incremental Call Unit</u> <u>or Fraction</u>
Peak/Business Day	\$0.0357	\$0.0119
Off-Peak/Non-Business Day	\$0.0357	\$0.0119

11.4.9 Super 2 Rate Plan

Super 2 rates are provided to customers whose minimum monthly interstate usage is over \$40.00 at the following rates: (C)

	<u>Minimum Call Unit</u> <u>or Fraction</u>	<u>Incremental Call Unit</u> <u>or Fraction</u>
Peak/Business Day	\$0.0327	\$0.0109
Off-Peak/Non-Business Day	\$0.0327	\$0.0109

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
 DESCRIPTION AND RATES(Cont'd)**

11.4 INETBA Service Rates (Cont'd)

11.4.10 Cairo 1 Rate Plan

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The Cairo 1 Rate Plan can not be combined with the Freedom Plan Plus Telecompetitive Service Offering, and is provided exclusively to new customers, whose minimum monthly intrastate usage is over \$25.00, at the following rates:

(T)

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>
Peak/Business Day	\$0.0327	\$0.0109
Off-Peak/Non-Business Day	\$0.0327	\$0.0109

11.4.11 Cairo 2 Rate Plan

The Cairo 2 Rate Plan can not be combined with the Freedom Plan Plus Telecompetitive Service Offering, and is provided to new, "saved" or "Winback" customers, whose minimum monthly intrastate usage is over \$30.00, at the following rates:

(N)

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>
Peak/Business Day	\$0.0147	\$0.0049
Off-Peak/Non-Business Day	\$0.0147	\$0.0049

(N)

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JUL 1, 2004

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES(Cont'd)**

11.4 INETBA Service Rates (Cont'd)

11.4.12 Limited-Class Switched Rates

11.4.12.1 Limited-Class "X" Rates. The following rates are available to new customers and "save" or "winback" customers. Calls made under these rate plans shall not be subject to the addition of Equivalent Call Unit's (ECU's) as described in the sections preceding.

A. X-1 Rate Plan

X-1 rates are provided to customers whose estimated minimum monthly intrastate usage is over \$100.00 at the following rates:

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>
Peak/Business Day	\$0.0357	\$0.0119
Off-Peak/Non-Business Day	\$0.0357	\$0.0119

B. X-2 Rate Plan

X-2 rates are provided to customers whose estimated minimum monthly intrastate usage is over \$110.00 at the following rates:

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>
Peak/Business Day	\$0.0327	\$0.0109
Off-Peak/Non-Business Day	\$0.0327	\$0.0109

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.5 INETBA Service Rates

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11.5.1 Rates for Calls Terminated to a Mobile Phone or Pager

From and after January 14,2000, all calls terminated to a mobile phone or pager shall be charged the following rates:

Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>
\$0.0657	\$0.0219

(M)

11.5.2 Calling Cards Rates

Rates for calling card calls are time of day sensitive.

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>
Peak/Business Day	\$0.0918	\$0.0306
Off-Peak/Non-Business Day	\$0.0825	\$0.0275

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SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)

11.6 INETBA Service - Graduated Rate Categories

Carrier offers services under this Section based on the Rate Plans and categories as specified following. Rates are graduated as shown in Table 1 following, higher to lower, that is, Rate Category I for the Cairo 2 Rate Plan contains Carrier's lowest offered rates and Rate Category XI for the Basic Q Rate Plan contains Carrier's top rates.

Table 1

Rate Plan	Rate Category
Basic Q	XI
Classic Q	X
Classic 2	IX
Classic 1	VIII
Universal	VII
Prime 2	VI
Prime 1	V
Super 1	IV
Super 2	III
Cairo 1	II
Cairo 2	I

11.6.1 Any Rate Category I-IX customers in service on or before January 15, 2009, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted upward by two Rate Categories, effective for all calls on or after April 15, 2009, that are reflected on invoices rendered on or after May 15, 2009. (C/I)

11.6.2 Any Rate Category X customers in service on or before January 15, 2009, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted to Rate Category XI, effective for all calls on or after April 15, 2009, that are reflected on invoices rendered on or after May 15, 2009. (C/I)

11.6.3 Reserved for Future Use.

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SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION AND RATES
(Cont'd)

11.7 INETBA Service Customer Loyalty Plans

11.7.1 General Terms and Conditions

From time to time, rates may be tariffed or tariffed rates selected, a "Customer Loyalty Plan" or "CLP," the purpose and/or design for which is to retain Company's competitive position by offering rates which are necessitated by competing offers received by or available to existing or potential Customers, which if not matched or bettered would result in the loss of an existing or potential Customer and/or in the reduction of traffic volume of a Customer. Customer confirmation of the competitive offer in writing may be required or the availability of a more favorable competitive rate may need to be confirmed from published tariffs, marketing materials or other public sources to establish a Customer's right to obtain a CLP. In order to respond to the competitive pricing initiatives of competitors, the following Customer Loyalty Plan offerings are available for eligible Customers taking outbound and inbound equal access switched services of Company originated from and terminated to locations within this state whenever Company determines that but for the availability of these rates, Company will not retain an existing Customer ("save") or will not be able to winback a prior Customer already having switched its services to another carrier ("winback"). The following terms and conditions must exist for any CLP to be valid.

- A. CLPs will comply with the net revenue test as defined by the one or more regulatory commissions having competent jurisdiction and which is founded on established economic principles ensuring above-cost pricing.
- B. A Customer or potential Customer which is similarly situated may request service under a new or previously tariffed CLP. To qualify as a similarly situated Customer for purposes of this Section, the Customer seeking the CLP must demonstrate the existence of circumstances substantially and materially like those which justified the CLP as tariffed.

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SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION AND RATES
(Cont'd)

11.7 INETBA Service Customer Loyalty Plans (Cont'd)

11.7.1 General Terms and Conditions (Cont'd)

- C. An existing Customer or potential Customer unable to demonstrate being similarly situated under a tariffed CLP may, nonetheless, be able to qualify for a different or new CLP tailored to that Customer's circumstances.
- D. CLPs are available for all published rates.
- E. Whenever a Customer's competitive offer entails a rate which is not at the time an offered rate by Company, a specific rate competitively responsive to that available from the competitive offering shall be tariffed in this Section 11.
- F. All of the conditions set forth above must exist in order to qualify for the following Customer Loyalty Plans. Company shall apply the lowest rate necessary to meet the competitive offering being made to or having been provided to Customer by a carrier competing with Company. Additional terms and/or conditions, such as term or volume commitments may apply. In the event additional terms or conditions are required, such terms and conditions shall be tariffed by Company prior to institution of the first billing for services under the applicable Customer Loyalty Plans.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.7 INETBA Service Customer Loyalty Plans (Cont'd)

11.7.2 Customer Loyalty Plan I

INETBA Service Customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th invoice as provided following.

11.7.2.1 For each five invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive five-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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(N)
(N)
(N)

11.7.2.2 Eligibility. To be eligible for the 6th invoice free bonus, each Customer must:

- have initiated service under INETBA Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA Service;
- have no record of nonpayment in any of the preceding consecutive five-month period of service;
- have received five consecutive and uninterrupted invoices over the preceding five-month period;
- have selected the 6th invoice free bonus incentive prior to the first day in the period of service covered by Customer's fifth invoice; and
- pay all charges rendered in Customer's fifth invoice in excess of the amount of the applicable credit as calculated under 11.7.2.1 preceding.

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**SECTION 11 -THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.7 INETBA Service Customer Loyalty Plans (Cont'd)

11.7.3 Customer Loyalty Plan II

INETBA Service Customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th invoice as provided following.

11.7.3.1 For each eight invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive eight-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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11.7.3.2 Eligibility. To be eligible for the 9th invoice free bonus, each Customer must have initiated service under the INETBA Service; have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA Service; have no record of nonpayment in any of the preceding consecutive eight-month period of service; have received eight consecutive and uninterrupted invoices over the preceding eight-month period; have selected the 9th invoice free bonus incentive prior to the first day in the period of service covered by Customer's eighth invoice; and pay all charges rendered in Customer's eighth invoice in excess of the amount of the applicable credit as calculated under 11.7.3.1 preceding.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.7 INETBA Service Customer Loyalty Plans (Cont'd)

11.7.4 Customer Loyalty Plan III

INETBA Service Customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 13th invoice as provided following.

11.7.4.1 For each twelve invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive twelve-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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11.7.4.2 Eligibility. To be eligible for the 13th invoice free bonus, each Customer must:

- . have initiated service under the INETBA Service;
- . have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA Service;
- . have no record of nonpayment in any of the preceding consecutive twelve-month period of service;
- . have received twelve consecutive and uninterrupted invoices over the preceding twelve-month period;
- . have selected the 13th invoice free bonus incentive prior to the first day in the period of service covered by Customer's twelfth invoice; and
- . pay all charges rendered in Customer's twelfth invoice in excess of the amount of the applicable credit as calculated under 11.7.4.1, preceding.

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SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION AND RATES
(Cont'd)

11.7 INETBA Service Customer Loyalty Plans (Cont'd)

11.7.5 Loyalty Awards. Customers who qualify as either a "winback" or a "save" qualify to receive additional Loyalty Awards.

11.7.5.1 "Welcome Back Invoice" Award. Each Customer who qualifies as either a "winback" or "save" shall receive its first invoice free, a "Welcome Back Invoice," that is, a credit equal to the charges for the first period of service (may be less than 30 days). The credit equal to the charges in the Welcome Back Invoice will appear in the invoice for the fourth billing cycle following the service period to which the Welcome Back Invoice applies.

11.7.5.2 Free Minutes Bonus Incentive. Customers who qualify as either a "winback" or "save" shall be awarded 500 free minutes of either domestic United States interstate calling or intrastate calling, based on the lower of the two rates.

11.7.6 Non-Voice Communications

For any Customer who qualifies as a "save" or "winback" Customer, Company shall waive non-transport/non-usage (equivalent call units) for lines used for non-voice communications, i.e., facsimile and/or modem lines.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION AND RATES
(Cont'd)**

11.8 INETBA Advantage Card Service (ACS)

Advantage Card Service (ACS) is offered to existing and new customers meeting the eligibility requirements set forth in 11.8.1 following. Each ACS Customer who maintains its eligibility is entitled to free calling card calling equal to 30% of the average monthly charges incurred for the ACS Customer's non-calling card calling beginning with Customer's 2nd invoice following Customer commencement of service as an ACS Customer ("Total Calling Advantage").

11.8.1 Eligibility

Company's Advantage Card Service (ACS) becomes available once a Customer has completed a minimum of 30 consecutive days of "on-line" services offered by Company (that is, any stand-alone or combination of interexchange, toll free, local, Internet access or Internet site services), whose account is current (no delinquencies in payment occurring or having occurred) and whose billing cycle has remained consistently consecutive (without interruption for any cause).

11.8.2 Limitations and Disclaimers

- A.** ACS is offered only in conjunction with Company's interstate and international companion ACS offerings as tariffed with the FCC.
- B.** The ACS Total Calling Advantage will be reflected in Customer's second invoice following commencement of ACS service.
- C.** ACS Calling Advantages are not available with any other promotional offering, or any "save/winback" program offered by Company except as provided in E following.
- D.** Each month's ACS Total Calling Advantage is noncumulative (cannot be carried over to any following month or otherwise accumulated).

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION AND RATES
(Cont'd)**

11.8 INETBA Advantage Card Service (ACS) (Cont'd)

11.8.2 Limitations and Disclaimers (Cont'd)

- E.** Subject to and in accordance with the provisions of Section 3.5 preceding and the eligibility requirements of 11.8.1 preceding, ACS service may be offered to counter a competitive offer that would cause or has caused any Customer to select another carrier for its services, that is, ACS service may be offered to "save" or "winback" such Customers; provided that at the time Customer is "saved" or "wonback," Customer is neither delinquent in any payments nor suffered an interruption in its billing cycle as required by 11.8.1 preceding.
- F.** An ACS Customer whose service is terminated for cause or which voluntarily terminates Company's service forfeits all unused credits.

11.8.3 Reinstatement

An ACS Customer which has lost its eligibility for the Total Calling Advantage may reinstate its eligibility for the Total Calling Advantage by curing any outstanding delinquency and/or by qualifying as a winback customer. Once reinstated, the ACS Customer must maintain its eligibility in good standing.

11.8.4 Rates

The rates in Section 11.5.2 preceding apply to the INETBA ACS service.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION
AND RATES (Cont'd)**

11.9 Customer Advantage Plans ("CAPs")

11.9.1 General Terms and Conditions

From time to time, rates may be tariffed or tariffed rates selected, a "Customer Advantage Plan" or "CAP," the purpose and/or design for which is to retain Company's competitive position by offering rates which are necessitated by competing offers received by or available to existing or potential Customers, which if not matched or bettered would result in the loss of an existing or potential Customer and/or in the reduction of traffic volume of a Customer. Customer confirmation of the competitive offer in writing may be required or the availability of a more favorable competitive rate may need to be confirmed from published tariffs, marketing materials or other public sources to establish a Customer's right to obtain a CAP. In order to respond to the competitive pricing initiatives of competitors, the following Customer Advantage Plan offerings are available for eligible Customers taking outbound and inbound equal access switched services of Company originated from and terminated to locations within this state whenever Company determines that but for the availability of these rates, Company will not retain an existing Customer ("save") or will not be able to winback a prior Customer already having switched its services to another carrier ("winback"). The following terms and conditions must exist for any CAP to be valid.

- A. CAPs will comply with the net revenue test as defined by the one or more regulatory commissions having competent jurisdiction and which is founded on established economic principles ensuring above-cost pricing.
- B. A Customer or potential Customer which is similarly situated may request service under a new or previously tariffed CAP. To qualify as a similarly situated Customer for purposes of this Section, the Customer seeking the CAP must demonstrate the existence of circumstances substantially and materially like those which justified the CAP as tariffed.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION
AND RATES (Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.1 General Terms and Conditions (Cont'd)

- C. An existing Customer or potential Customer unable to demonstrate being similarly situated under a tariffed CAP may, nonetheless, be able to qualify for a different or new CAP tailored to that Customer's circumstances.
- D. CAPs are available for all published rates.
- E. Whenever a Customer's competitive offer entails a rate which is not at the time an offered rate by Company, a specific rate competitively responsive to that available from the competitive offering shall be tariffed in this Section 11.
- F. All of the conditions set forth above must exist in order to qualify for the following Customer Advantage Plans. Company shall apply the lowest rate necessary to meet the competitive offering being made to or having been provided to Customer by a carrier competing with Company. Additional terms and/or conditions, such as term or volume commitments, may apply. In the event additional terms or conditions are required, such terms and conditions shall be tariffed by Company prior to institution of the first billing for services under the applicable Customer Advantage Plans.
- G. To receive the Invoice Free CAPs pursuant to 11.9.2 through and including 11.9.6 following, a Customer must call Customer Care before the issuance date of each credit bearing invoice to verify Customer eligibility except as otherwise provided following.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.2 Customer 6th and 12th Invoice Advantage Plan

Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th and 12th invoices as provided following.

11.9.2.1 For each five and immediately succeeding six additional invoices of consecutive uninterrupted service (total of 11 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive five month period preceding Customer's 6th invoice, and for the consecutive eleven-month period preceding Customer's 12th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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11.9.2.2 Eligibility. To be eligible for the 6th and 12th invoice free bonuses, each Customer must: have initiated service; have current usage which exceeds the established minimum monthly usage levels for the applicable service; have no record of nonpayment in any of the preceding consecutive month qualifying periods (5 and 11 months) of service; have received first five, then six additional consecutive and uninterrupted invoices over the preceding eleven-month period; have selected the 6th and 12th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eleventh invoice; and pay all charges rendered in Customer's fifth and related eleventh invoice in excess of the amount of the applicable credits as calculated under 11.9.2.1, preceding.

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SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION AND RATES (Cont'd)

11.9 Customer Advantage Plans (Cont'd)

11.9.3 Customer 6th, 10th, and 14th Invoice Advantage Plan

Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th, 10th, and 14th invoices as provided following.

11.9.3.1 For each five and immediately succeeding four and next immediately succeeding four additional invoices of consecutive uninterrupted service (total of 13 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive five month period preceding Customer's 6th invoice, for the consecutive nine-month period preceding Customer's 10th invoice, and for the consecutive thirteen month period preceding Customer's 14th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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11.9.3.2 Eligibility. To be eligible for the 6th, 10th, and 14th invoice free bonuses, each Customer must: have initiated service; have current usage which exceeds the established minimum monthly usage levels for the applicable service; have no record of nonpayment in any of the preceding consecutive month qualifying periods (5, 9, and 13 months) of service; have received first five, nine, and then thirteen additional consecutive and uninterrupted invoices over the preceding thirteen-month period; have selected the 6th, 10th, and 14th invoice free bonus incentives prior to the first day in the period of service covered by Customer's fifth invoice; and pay all charges rendered in Customer's fifth and related ninth and thirteenth invoice in excess of the amount of the applicable credits as calculated under 11.9.3.1, preceding.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES(Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.4 Customer "Thanks for Taking the Time" Advantage Plans

11.9.4.1 "Thanks for Taking the Time" - 1 ("TTT-1") Advantage Plan

On and after August 11, 2000 any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-1") service promotion.

11.9.4.1.1 Card Denominations. Under this promotion, Company's debit card is available in \$25, \$50, and \$150 denominations based on the end user's monthly volume of usage.

<u>Denominations</u>	<u>Monthly Usage Volume</u>
\$25.00	0 - \$49.99
\$50.00	\$50.00 - \$149.99
\$150.00	\$150.00 - \$249.99

11.9.4.1.2 Rates. The rates for calls using the Company's TTT-1 service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; and rounded to the next whole 60 second increment.

<u>Minimum Call Unit Value @ 60 seconds or Fraction</u>	<u>Incremental Call Unit Value @ 60 seconds or Fraction</u>
\$0.306	\$0.306

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES(Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.4 Customer "Thanks for Taking the Time" Advantage Plans (Cont'd)

**11.9.4.1 "Thanks for Taking the Time" – 1 ("TTT-1") Advantage Plan
(Cont'd)**

11.9.4.1.3 Availability. Company's TTT-1 service promotion is available on and after August 11, 2000 until February 11, 2001 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.

11.9.4.1.4 Limitations. Company reserves the right to withdraw and/or terminate this promotion at any time prior to its sunset date; provided that any Customer which has received a TTT-1 Card prior to the sunset date or Company's discretionary withdrawal of the TTT-1 Card promotion shall receive service until its TTT-1 Card calling capacity is exhausted by use or specified usage deadline. Each TTT-1 Card expires one (1) year from date of activation.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
 DESCRIPTION AND RATES(Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.4 Customer "Thanks for Taking the Time" Advantage Plan (Cont'd) (T)

11.9.4.2 "Thanks for Taking the Time" - 2 ("TTT-2") Advantage Plan (N)

On and after August 11, 2000, any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" service promotion. (C)

11.9.4.2.1 Card Denominations. Under this promotion, a Company debit card is available in a single \$250 denomination based on the end user's monthly volume of usage. (T)

<u>Denomination</u>	<u>Monthly Usage Volume</u>
\$250.00	\$250.00+

11.9.4.2.2 Rates. The rates for calls using the Company's TTT service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; and rounded to the next whole 60 second increment. (T)

<u>Minimum Call Unit Value</u>	<u>Incremental Call Unit Value</u>
<u>@ 60 seconds or Fraction</u>	<u>@ 60 seconds or Fraction</u>
\$0.306	\$0.306

11.9.4.2.3 Availability. Company's TTT service promotion is available on and after August 11, 2000 until February 11, 2001 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company. (T)
(C)
(C)

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES(Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.4 Customer "Thanks for Taking the Time" Advantage Plans (Cont'd) (T)

11.9.4.2 "Thanks for Taking the Time" - 2 ("TTT-2") Advantage Plan (Cont'd) (N)

11.9.4.2.4 Limitations. Company reserves the right to withdraw and/or terminate this promotion at any time prior to its sunset date; provided that any Customer which has received a TTT Card prior to the sunset date or Companys discretionary withdrawal of the TTT Card promotion shall receive service until its TTT Card calling capacity is exhausted by use or specified usage deadline. Each TTT Card expires one (1) year from date of activation. (T)

11.9.4.2.5 Second Card Availability. During the term of this promotional offering, a second TTT Card in the same denomination listed in Section 11.9.4.2.1 preceding will be made available to customers requesting and receiving Company's Website Design and Hosting Services as set forth in 11.1 preceding. (T)

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
 DESCRIPTION AND RATES(Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.5 Customer S&W Prepaid Advantage Plan

On and after August 11, 2000, any customer which qualifies as a “save” or “winback” customer will upon so qualifying receive a Company prepaid (debit) card or cards equal to the “saved” or “wonback” Customer’s immediately preceding full month’s (30 days) volume of non-calling card charges multiplied by 2.5. The table following demonstrates how the denomination of an S&W card is determined on a per-Customer basis. (C)

Customer’s Prior Month’s Non-Calling Card Charges*	2.5 Factor	S&W Calling Card Denomination(s)	(C)
\$ 50.00	x 2.5	\$125.00	
75.00	x 2.5	187.50	
90.00	x 2.5	225.00	
100.00	x 2.5	250.00	
150.00	x 2.5	250.00 +125.00	(C)
250.00	x 2.5	250.00 +250.00 + 125.00	(C)

* Sample levels only. Company reserves the right to round down the actual capacity of any S&W Card.

11.9.5.1 Rates. The rates for calls using the Company’s S&W Card are time of day insensitive; decremented in sixty (60) second increments with a minimum call unit of 60 seconds; and are rounded to the next whole 60 second increment.

Minimum Call Unit	Incremental Call Unit
<u>@ 60 seconds or Fraction</u>	<u>@ 60 seconds or Fraction</u>
\$0.306	\$0.306

11.9.5.2 Availability. Company’s S&W Card service promotion is available on and after August 11, 2000 until February 11, 2001 (“sunset date”) unless sooner terminated in the sole and exclusive discretion of Company. (C)

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES(Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.5 Customer S&W Prepaid Advantage Plan (Cont'd)

11.9.5.3 Limitations. Company reserves the right to withdraw and/or terminate this plan at any time prior to its sunset date; provided that any Customer which has received an S&W Card prior to the sunset date or Company's discretionary withdrawal of S&W Card plan shall receive service until its S&W Card calling capacity is exhausted by use or by the specified usage deadline. Each S&W Card expires ninety (90) days from date of activation (the specified usage deadline).

11.9.5.4 Second S&W Card Availability. An additional S&W Card(s) in the qualifying denomination of the Customer as listed in Section 11.9.5 preceding will be made available to any such customer which requests and receives Company's Website Design and Hosting Services as set forth in 11.1 preceding.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION
AND RATES (Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

**11.9.6 Customer 6th, 9th, 13th, 19th, 22nd, and 26th Invoice
Advantage Plan**

Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th, 9th, 13th, 19th, 22nd, and 26th invoices as provided following.

11.9.6.1 For each five, and the immediately succeeding three, and next immediately succeeding four, and next immediately succeeding six, and next immediately succeeding three, and next immediately succeeding four additional invoices of consecutive uninterrupted service (total of 25 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive five month period preceding Customer's 6th invoice, for the consecutive eight-month period preceding Customer's 9th invoice, for the consecutive twelve-month period preceding Customer's 13th invoice, for the consecutive eighteen-month period preceding Customer's 19th invoice, for the consecutive twenty-one-month period preceding Customer's 22nd invoice, and for the consecutive twenty-five month period preceding Customer's 26th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION
AND RATES (Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

**11.9.6 Customer 6th, 9th, 13th, 19th, 22nd, and 26th Invoice
Advantage Plan (Cont'd)**

11.9.6.2 Eligibility. To be eligible for the 6th, 9th, 13th, 19th, 22nd, and 26th invoice free bonuses, each Customer must:

- have initiated service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable service;
- have no 90-day or older outstanding unpaid balance, and no 60-day or older outstanding unpaid balance equal to or greater than \$50.00;
- have received first five, eight, twelve, eighteen, twenty-one, and then twenty-five additional consecutive and uninterrupted invoices over the preceding twenty-five month period;
- have selected the 6th, 9th, 13th, 19th, 22nd, and 26th invoice free bonus incentives prior to the first day in the period of service covered by Customer's fifth invoice;
- pay all charges rendered in Customer's fifth and related eighth, twelfth, eighteenth, twenty-first, and twenty-fifth invoice in excess of the amount of the applicable credits as calculated under 11.9.6.1, preceding; and

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES DESCRIPTION
AND RATES (Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

**11.9.6 Customer 6th, 9th, 13th, 19th, 22nd, and 26th Invoice
Advantage Plan (Cont'd)**

11.9.6.2 (Cont'd)

- contact Company's Customer Care Department to confirm eligibility and to activate the Promotion. A Customer must contact Customer Care prior to the last day in the period of service covered by Customer's fifth invoice in order to receive all six invoice credits. A Customer who meets and continues to meet all other Eligibility requirements except that it does not contact Customer Care to activate the promotion until a date subsequent to the last day in the period of service covered by Customer's fifth invoice, will receive all credits on specified invoices (9th, 13th, 19th, 22nd, and 26th) generated by Company after the required contact with Customer Care is made, but will not retroactively receive a credit for any specified invoice already generated by Company.

Example: A Customer that meets all other eligibility requirements, except that it does not contact Customer Care prior to the last day in the period of service covered by Customer's fifth invoice to activate the promotion, calls Customer Care to activate the promotion two weeks later. The Customer will receive credits calculated according to Section 11.9.6.1 preceding for the 9th, 13th, 19th, 22nd, and 26th invoices; the Customer will not retroactively receive the 6th invoice credit to which it would otherwise have been entitled.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.9 Customer Advantage Plans (Cont'd)

11.9.7 Customer "Welcome Aboard" Advantage Plan

For new Customers who meet the eligibility requirements of Section 11.9.1 preceding, the Company will waive the ECU rate component during Business Day hours only, and for 1+ and toll free access calls only, for the first and second invoices within the regular billing cycle. Company's standard tariff rate methodology applies from and after the third invoice.

11.9.8 Save/Winback Off-Peak/Non-Business Day Adjustments.

Customers whose rates are adjusted pursuant to Section 11.4.10 preceding and who then qualify as a "save" or "winback" customer are eligible to be rerated to the rates prior to any applicable adjustment made pursuant to 4.1.10. (T)
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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.10 Service Term Invoice Free Credit. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section 11.10.2 shall receive the Service Term Invoice Free Credit.

11.10.1 Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive five months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for five months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

11.10.2 Eligibility. To be eligible for the Service Term Invoice Free Credit, each customer must:

- A.** Have initiated service under an INETBA Service Plan;
- B.** Have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA Service Plan;
- C.** Have no record of nonpayment, delinquencies or issues of credit worthiness;
- D.** Have received five months of consecutive and uninterrupted service preceding each credit invoice;
- E.** Have selected this Service Term Invoice Free Credit at the initiation of service or at any time during the first five service months but not later than the first day of service in the sixth month; and,
- F.** Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section 11.10.1, preceding.

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**SECTION 11 - THE INTERNET BUSINESS ASSOCIATION SERVICES
DESCRIPTION AND RATES (Cont'd)**

11.11 Service Term Invoice Free Credit II. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section 11.11.2 shall receive the Service Term Invoice Free Credit II.

11.11.1 Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive three months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for three months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

11.11.2 Eligibility. To be eligible for the Service Term Invoice Free Credit II, each customer must:

- A.** Have initiated service under an INETBA Service Plan;
- B.** Have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA Service Plan;
- C.** Have no record of nonpayment, delinquencies or issues of credit worthiness;
- D.** Have received three months of consecutive and uninterrupted service preceding each credit invoice;
- E.** Have selected this Service Term Invoice Free Credit II at the initiation of service or at any time during the first three service months but not later than the first day of service in the fourth month; and,
- F.** Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section 11.11.1, preceding.

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SECTION 12 - INETBA "E-Service"

12.1 INETBA "E-Service"

INETBA E-Service offers Company's intrastate interexchange services in exclusive combination with its Internet Web page design and hosting services and its Internet Access - DSL services where facilities are available. Any business which orders Company's Internet Web page design and hosting services and who meets all other eligibility requirements set forth in this tariff for INETBA E-Service is eligible for INETBA E-Service. INETBA E-Service is available for calls that originate and terminate within this state, and includes 1+ Outbound, Toll Free Access (800/888/877), and Calling Card calling.

For informational purposes, the terms and conditions of Company's Internet Services most significantly related to Company's tariffed interexchange telecommunications services, namely, Company's Web page design, Web page hosting and domain name registration services (collectively, Company's "Internet Services") are set forth following.

- A. Internet Services are available to customers of Company's interexchange telecommunications services as tariffed herein and to other end users.
- B. A non-recurring set up charge applies which may be waived pursuant to promotional offers provided by the Company, which if such promotions involve tariffed services will be tariffed herein prior to their effectiveness.

Internet Service Set-Up Charge	\$499.00
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- C. A recurring charge for Internet Web page hosting services applies as follows.

Standard Hosting Charge	\$69.95/month
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Discounted Hosting Charge	\$39.95/month*
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* Customer required to take Company's tariffed interexchange telecommunications services.

- D. Subject to E following, no charge is made for customers of Company's Internet Services for registering a customer's domain name.

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SECTION 12 - INETBA "E-Service"

12.1 INETBA "E-Service" (Cont'd)

- E. Termination charges apply to any combined tariffed and Internet Services customer canceling its tariffed telecommunications services during the first 12 months following its service commencement date.

Termination Charges

Web Site Set Up	\$249.00
Domain Name Registration	\$ 70.00

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.1 INETBA "E-Service" (Cont'd)

12.1.1 All INETBA E-Service offerings (1+, toll free access and calling card) are billed in standard call duration increments featuring a Minimum Call Unit of 18 seconds and Incremental Call Units of 6 seconds which are rounded to the next highest full billing increment of 18 or 6 seconds as applicable.

12.1.2 To be eligible for INETBA E-Service, a customer must not have had its account with any carrier canceled for nonpayment of charges, must not have a history of late payment of charges at any time during the 12-month period preceding customer's service commencement date with Company, and must have originated and terminated usage within this state within the 30-day period preceding customer's service commencement date with Company.

12.1.3 INETBA E-Service Terms and Conditions

Each term and condition of this Section 12 and Company's Tariff F.C.C. No. 4, including specific eligibility provisions, apply and serve to qualify the availability and continuation of a customer's usage rate guarantee as set forth herein.

12.1.4 **Usage Rate Guarantee.**

(T)

The usage rates (the rates for call duration billed as Minimum and Incremental Call Units) for Peak/Business Day hours ranging from \$0.119 to \$0.229 charged to customers using Company's E-Service will not be increased over a service period covered by 12 consecutive invoices. The usage rate for Peak/Business Day hours at \$0.119 charged to customers using Company's E-Service will not be increased over a service period covered by 6 consecutive invoices. To qualify, Customer must contact Company and have verified that Customer has received a bona fide comparable competitive offer.

(N)

12.1.4.1 **Exclusions.** Company's lowest rate of \$0.109 is excluded from this guarantee and the usage rates for international and/or calling card services are not included nor affected by this offer.

(N)

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.2 INETBA E-Service Rates

Subject to Section 12.2.6, the following INETBA rateplans for interLATA and intraLATA 1+ and toll free access services are offered.

12.2.1 Basic Q Rate Plan (N)

Basic Q rates are provided to customers with no minimum monthly intrastate usage requirement at the following rates: (N)

	Minimum Call Unit <u>or Fraction</u>	Incremental Call Unit <u>or Fraction</u>	
Peak/Business Day	\$0.0825	\$0.0275	
Off-Peak/Non-Business Day	\$0.0825	\$0.0275	(N)

12.2.2 Classic Q Rate Plan (T)

Except as provided in 12.2.10.A, following, Classic Q rates are available to all customers whose minimum monthly intrastate usage is over \$5.00 at the following rates: (C)

	Minimum Call Unit <u>or Fraction - 18 Secs.</u>	Incremental Call Unit <u>or Fraction - 6 Secs.</u>	
Peak/Business Day	\$0.0678	\$0.0226	(C)
Off-Peak/Non-Business Day	\$0.0678	\$0.0226	(N)

12.2.3 Classic 2 Rate Plan (T)

Except as provided in section 12.2.10.B, following, Classic 2 rates are provided to customers whose minimum monthly intrastate usage is over \$10.00 at the following rates: (T)

	Minimum Call Unit <u>or Fraction - 18 Secs.</u>	Incremental Call Unit <u>or Fraction - 6 Secs.</u>	
Peak/Business Day	\$0.0597	\$0.0199	
Off-Peak/Non-Business Day	\$0.0597	\$0.0199	

12.2.4 Classic 1 Rate Plan (T)

Except as provided section 12.2.10.B, following, Classic 1 rates are provided to customers whose minimum monthly intrastate usage is over \$15.00 at the following rates: (T)

	Minimum Call Unit <u>or Fraction - 18 Secs.</u>	Incremental Call Unit <u>or Fraction - 6 Secs.</u>	
Peak/Business Day	\$0.0567	\$0.0189	
Off-Peak/Non-Business Day	\$0.0567	\$0.0189	

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.2. INETBA E-Service Rates (Cont'd)

12.2.5 Universal Rate Plan

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(T)

Except as provided section 12.2.10.B, following, Universal rates are provided to customers whose minimum monthly intrastate usage is over \$20.00 at the following rates:

	<u>Minimum Call Unit or Fraction - 18 Secs.</u>	<u>Incremental Call Unit or Fraction - 6 Secs.</u>
Peak/Business Day	\$0.0537	\$0.0179
Off-Peak/Non-Business Day	\$0.0537	\$0.0179

(T)

12.2.6 Prime 2 Rate Plan

(T)

Except as provided section 12.2.10.B, following, Prime 2 rates are provided to customers whose minimum monthly intrastate usage is over \$25.00 at the following rates:

	<u>Minimum Call Unit or Fraction - 18 Secs.</u>	<u>Incremental Call Unit or Fraction - 6 Secs.</u>
Peak/Business Day	\$0.0417	\$0.0139
Off-Peak/Non-Business Day	\$0.0417	\$0.0139

(T)

12.2.7 Prime 1 Rate Plan

(T)

Except as provided section 12.2.10.B, following, Prime 1 rates are provided to customers whose minimum monthly intrastate usage is over \$30.00 at the following rates:

	<u>Minimum Call Unit or Fraction - 18 Secs.</u>	<u>Incremental Call Unit or Fraction - 6 Secs.</u>
Peak/Business Day	\$0.0387	\$0.0129
Off-Peak/Non-Business Day	\$0.0387	\$0.0129

(T)

12.2.8 Super 1 Rate Plan

(T)

Except as provided section 12.2.10.B, following, Super 1 rates are provided to customers whose minimum monthly intrastate usage is over \$35.00 at the following rates:

	<u>Minimum Call Unit or Fraction - 18 Secs.</u>	<u>Incremental Call Unit or Fraction - 6 Secs.</u>
Peak/Business Day	\$0.0357	\$0.0119
Off-Peak/Non-Business Day	\$0.0357	\$0.0119

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.2 INETBA E-Service Rates (Cont'd)

12.2.9 Super 2 Rate Plan

Except as provided section 12.2.10.B, following, Super 2 (T)
rates are provided to customers whose minimum monthly (T)
interstate usage is over \$40.00 at the following rates:

	Minimum Call Unit <u>or Fraction - 18 Secs.</u>	Incremental Call Unit <u>or Fraction - 6 Secs.</u>
Peak/Business Day	\$0.0327	\$0.0109
Off-Peak/Non-Business Day	\$0.0327	\$0.0109

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SECTION 12 - INETBA E-Service@ (Cont'd)

12.2 INETBA E-Service Rates (Cont'd)

12.2.10 Rate Plan Adjustments for Non-Calling Plan Customers

- A. Subject to Section 12.4.26 following, the off-peak/non-business rates in Section 12.2.2 preceding for Classic Q customers, whose service is not part of an unexpired term, rate guarantee or similar calling plan, not subject to treatment procedures, and whose rates have not been changed in any of the four invoices preceding October 23, 2000, shall be rated at the Basic Q Rate Plan rates as set forth in 12.2.1 preceding.
- B. Subject to Section 12.4.26 following, the off-peak/non-business rates in Sections 12.2.2 through 12.2.9 preceding for customers, whose service is not part of an unexpired term, rate guarantee or similar calling plan, not subject to treatment procedures, and whose rates have not changed during the four service periods prior to October 23, 2000, shall be rated pursuant to the Classic Q rates as set forth in 12.2.2 preceding.

12.2.11 Rate Plan Adjustment for Customers Billing \$50.00 or Less

- A. Any Rate Category I-VII customer (as defined in Table 1 of Section 12.3) in service before August 30, 2001, whose services are not part of an unexpired term plan or usage rate guarantee and which are not subject to treatment procedures, and who billed \$50.00 or less in intrastate calling charges on their November invoice, shall have their peak/business day rates adjusted upward by two Rate Categories effective December 1, 2001.
- B. Any Rate Category VIII customer (as defined in Table 1 of Section 12.3) in service before August 30, 2001, whose services are not part of an unexpired term plan or rate guarantee and which are not subject to treatment procedures, and who billed \$50.00 or less in intrastate calling charges on their November invoice, shall have their peak/business day rates adjusted to Rate Category IX effective December 1, 2001.

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SECTION 12 - INETBA E-Service@ (Cont'd)

12.2 INETBA E-Service Rates (Cont'd)

12.2.12 Limited-Class Switched Rates

12.2.12.1 Limited-Class "X" Rates. The following rates are available to new customers and "save" or "winback" customers. Calls made under these rate plans shall not be subject to the addition of Equivalent Call Unit's (ECU's) as described in the sections preceding.

A. X-1 Rate Plan

X-1 rates are provided to customers whose estimated minimum monthly intrastate usage is over \$100.00 at the following rates:

	<u>Minimum Call Unit</u> <u>or Fraction</u>	<u>Incremental Call Unit</u> <u>or Fraction</u>
Peak/Business Day	\$0.0357	\$0.0119
Off-Peak/Non-Business Day	\$0.0357	\$0.0119

B. X-2 Rate Plan

X-2 rates are provided to customers whose estimated minimum monthly intrastate usage is over \$110.00 at the following rates:

	<u>Minimum Call Unit</u> <u>or Fraction</u>	<u>Incremental Call Unit</u> <u>or Fraction</u>
Peak/Business Day	\$0.0327	\$0.0109
Off-Peak/Non-Business Day	\$0.0327	\$0.0109

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SECTION 12 - INETBA AE-Service@ (Cont'd)

12.2 INETBA E-Service Rates (Cont'd)

12.2.13 to 12.2.15 Reserved For Future Use (T/M)

12.2.16 Rates for Calls Terminated to a Mobile Phone or Pager (M)

All calls terminated to a mobile phone or pager shall be charged the following rates:

Minimum Call Unit <u>or Fraction - 18 Secs.</u> \$0.0657	Incremental Call Unit <u>or Fraction - 6 Secs.</u> \$0.0219
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12.2.17 INETBA E-Service Rates for Calling Cards

Rates for calling card calls are time of day sensitive.

	<u>Minimum Call Unit</u> <u>or Fraction - 18 Secs.</u>	<u>Incremental Call Unit</u> <u>or Fraction - 6 Secs.</u>
Peak/Business Day	\$0.0918	\$0.0306
Off-Peak/Non-Business Day	\$0.0825	\$0.0275

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Certain material appearing on this page formerly appeared on Sixth Revised Page 75

SECTION 12 - INETBA "E-Service" (Cont'd)

12.3 INETBA E-Service - Graduated Rate Categories

Carrier offers services under this Section based on the Rate Plans and categories as specified following. Rates are graduated as shown in Table 1 following, higher to lower, that is, Rate Category I for the Super 2 Rate Plan contains Carrier's lowest offered rates and Rate Category IX for the Basic Q Rate Plan contains Carrier's top rates.

Table 1

Rate Plan	Rate Category
Basic Q	IX
Classic Q	VIII
Classic 2	VII
Classic 1	VI
Universal	V
Prime 2	IV
Prime 1	III
Super 1	II
Super 2	I

12.3.1 Any Rate Category I-VII customers in service on or before June 30, 2003, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted upward by two Rate Categories, effective for all calls on or after October 1, 2003, that are reflected on invoices rendered on or after November 1, 2003. (C/I)

12.3.2 Any Rate Category VIII customers in service on or before June 30, 2003, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted to Rate Category IX, effective for all calls on or after October 1, 2003, that are reflected on invoices rendered on or after November 1, 2003. (C/I)

12.3.3 Reserved for Future Use

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans ("CAPs")

12.4.1 General Terms and Conditions

From time to time, rates may be tariffed or tariffed rates selected, a "Customer Advantage Plan" or "CAP," the purpose and/or design for which is to retain Company's competitive position by offering rates which are necessitated by competing offers received by or available to existing or potential Customers, which if not matched or bettered would result in the loss of an existing or potential Customer and/or in the reduction of traffic volume of a Customer. Customer confirmation of the competitive offer in writing may be required or the availability of a more favorable competitive rate may need to be confirmed from published tariffs, marketing materials or other public sources to establish a Customer's right to obtain a CAP. In order to respond to the competitive pricing initiatives of competitors, the following Customer Advantage Plan offerings are available for eligible Customers taking outbound and inbound equal access switched services of Company originated from and terminated to locations within this state whenever Company determines that but for the availability of these rates, Company will not retain an existing Customer ("save") or will not be able to winback a prior Customer already having switched its services to another carrier ("winback"). The following terms and conditions must exist for any CAP to be valid.

- A. CAPs will comply with the net revenue test as defined by the one or more regulatory commissions having competent jurisdiction and which is founded on established economic principles ensuring above-cost pricing.
- B. A Customer or potential Customer which is similarly situated may request service under a new or previously tariffed CAP. To qualify as a similarly situated Customer for purposes of this Section, the Customer seeking the CAP must demonstrate the existence of circumstances substantially and materially like those which justified the CAP as tariffed.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.1 General Terms and Conditions (Cont'd)

- C. An existing Customer or potential Customer unable to demonstrate being similarly situated under a tariffed CAP may, nonetheless, be able to qualify for a different or new CAP tailored to that Customer's circumstances.
- D. CAPs are available for all published rates.
- E. Whenever a Customer's competitive offer entails a rate which is not at the time an offered rate by Company, a specific rate competitively responsive to that available from the competitive offering shall be tariffed in this Section 12.
- F. All of the conditions set forth above must exist in order to qualify for the following Customer Advantage Plans. Company shall apply the lowest rate necessary to meet the competitive offering being made to or having been provided to Customer by a carrier competing with Company. Additional terms and/or conditions, such as term or volume commitments, may apply. In the event additional terms or conditions are required, such terms and conditions shall be tariffed by Company prior to institution of the first billing for services under the applicable Customer Advantage Plans.
- G. To receive the Invoice Free CAPs pursuant to 12.4.2 through and including 12.4.7 following, a Customer must call Customer Care before the issuance date of each credit bearing invoice to verify Customer eligibility.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.2 Customer Advantage Plan I

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 13th invoice as provided following.

12.4.2.1 For each twelve invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive 12-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

(C)
(C/T)
(T)
(T)
(N)
(N)

12.4.2.2 Eligibility. To be eligible for the 13th invoice free bonus, each Customer must:

- have initiated service under INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive 12-month period of service;
- have received twelve consecutive and uninterrupted invoices over the preceding 12-month period;
- have selected the 13th invoice free bonus incentive prior to the first day in the period of service covered by Customer's 12th invoice; and
- pay all charges rendered in Customer's 12th invoice in excess of the amount of the applicable credit as calculated under 12.4.2.1 preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.3 Customer Advantage Plan II

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th invoice as provided following.

12.4.3.1 For each eight invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive eight-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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12.4.3.2 Eligibility. To be eligible for the 9th invoice free bonus, each Customer must: have initiated service under the INETBA E-Service; have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service; have no record of nonpayment in any of the preceding consecutive eight-month period of service; have received eight consecutive and uninterrupted invoices over the preceding eight-month period; have selected the 9th invoice free bonus incentive prior to the first day in the period of service covered by Customer's eighth invoice; and pay all charges rendered in Customer's eighth invoice in excess of the amount of the applicable credit as calculated under 12.4.3.1 preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.4 Customer Advantage Plan III

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th and 13th invoices as provided following.

12.4.4.1 For each eight and immediately succeeding four additional invoices of consecutive uninterrupted service (total of 12 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive eight month period preceding Customer's 9th invoice, and for the consecutive twelve-month period preceding Customer's 13th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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12.4.4.2 Eligibility. To be eligible for the 9th and 13th invoice free bonuses, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods (8 and 12 months) of service;
- have received first eight, then four additional consecutive and uninterrupted invoices over the preceding twelve-month period;
- have selected the 9th and 13th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth and related twelfth invoice in excess of the amount of the applicable credits as calculated under 12.4.4.1, preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.5 Customer Advantage Plan IV

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th and 18th invoices as provided following.

12.4.5.1 For each eight and immediately succeeding nine additional invoices of consecutive uninterrupted service (total of 17 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive eight month period preceding Customer's 9th invoice, and for the consecutive seventeen-month period preceding Customer's 18th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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12.4.5.2 Eligibility. To be eligible for the 9th and 18th invoice free bonuses, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods (8 and 17 months) of service;
- have received first eight, then nine additional consecutive and uninterrupted invoices over the preceding seventeen-month period;
- have selected the 9th and 18th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth and related seventeenth invoice in excess of the amount of the applicable credits as calculated under 12.4.5.1, preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.6 Customer Advantage Plan V

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th and 12th invoices as provided following.

12.4.6.1 For each five and immediately succeeding six additional invoices of consecutive uninterrupted service (total of 11 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive five month period preceding Customer's 6th invoice, and for the consecutive eleven-month period preceding Customer's 12th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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12.4.6.2 Eligibility. To be eligible for the 6th and 12th invoice free bonuses, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods (5 and 11 months) of service;
- have received first five, then six additional consecutive and uninterrupted invoices over the preceding eleven-month period;
- have selected the 6th and 12th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eleventh invoice; and
- pay all charges rendered in Customer's fifth and related eleventh invoice in excess of the amount of the applicable credits as calculated under 12.4.6.1, preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.7 Customer Advantage Plan VI

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th, 10th, and 14th invoices as provided following.

12.4.7.1 For each five and immediately succeeding four and next immediately succeeding four additional invoices of consecutive uninterrupted service (total of 13 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive five month period preceding Customer's 6th invoice, for the consecutive nine-month period preceding Customer's 10th invoice, and for the consecutive thirteen month period preceding Customer's 14th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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12.4.7.2 Eligibility. To be eligible for the 6th, 10th, and 14th invoice free bonuses, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods (5, 9 and 13 months) of service;
- have received first five, nine, and then thirteen additional consecutive and uninterrupted invoices over the preceding thirteen-month period;
- have selected the 6th, 10th, and 14th invoice free bonus incentives prior to the first day in the period of service covered by Customer's fifth invoice; and
- pay all charges rendered in Customer's fifth and related ninth and thirteenth invoice in excess of the amount of the applicable credits as calculated under 12.4.7.1, preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4.8 INETBA E-Service Customer Advantage Plan VII - Advantage Card Service (ACS)

Advantage Card Service (ACS) is offered to existing and new customers meeting the eligibility requirements set forth in 12.4.8.1 following. Each ACS Customer who maintains its eligibility is entitled to free calling card calling equal to 30% of the average monthly charges incurred for the ACS Customer's non-calling card calling beginning with Customer's 2nd invoice following Customer commencement of service as an ACS Customer ("Total Calling Advantage").

12.4.8.1 Eligibility

Company's Advantage Card Service (ACS) becomes available once a Customer has completed a minimum of 30 consecutive days of "on-line" services offered by Company (that is, any stand-alone or combination of interexchange, toll free, local, Internet access or Internet site services), whose account is current (no delinquencies in payment occurring or having occurred) and whose billing cycle has remained consistently consecutive (without interruption for any cause).

12.4.8.2 Limitations and Disclaimers

- A. ACS is offered only in conjunction with Company's interstate and international companion ACS offerings as tariffed with the FCC.
- B. The ACS Total Calling Advantage will be reflected in Customer's second invoice following commencement of ACS service.
- C. ACS Calling Advantages are not available with any other promotional offering, or any "save/winback" program offered by Company except as provided in E following.
- D. Each month's ACS Total Calling Advantage is noncumulative (cannot be carried over to any following month or otherwise accumulated).

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4.8 INETBA E-Service Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)

12.4.8.2 Limitations and Disclaimers (Cont'd)

- E. Subject to and in accordance with the eligibility requirements of 12.4.8.1 preceding, ACS service may be offered to counter a competitive offer that would cause or has caused any Customer to select another carrier for its services, that is, ACS service may be offered to "save" or "winback" such Customers; provided that at the time Customer is "saved" or "wonback," Customer is neither delinquent in any payments nor suffered an interruption in its billing cycle as required by 12.4.8.1 preceding.
- F. An ACS Customer whose service is terminated for cause or which voluntarily terminates Company's service forfeits all unused credits.

12.4.8.3 Reinstatement

An ACS Customer which has lost its eligibility for the Total Calling Advantage may reinstate its eligibility for the Total Calling Advantage by curing any outstanding delinquency and/or by qualifying as a winback customer. Once reinstated, the ACS Customer must maintain its eligibility in good standing.

12.4.8.4 Rates

The rates in Section 12.2.17 preceding apply to the INETBA E-Service ACS service.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.9 Customer Advantage Plan VIII - Free Minutes

Customers who qualify as either a "winback" or "save" shall be awarded 500 free minutes of either domestic United States interstate calling or intrastate calling, based on the lower of the two rates.

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12.4.10 Customer Advantage Plan IX - Customer Referral Credit Program ("CRCP")

Company offers each existing Customer a single credit for each validated new customer referred to the Company by the existing Customer. The credit is applied to the existing Customer's charges incurred for services rendered under this tariff.

12.4.10.1 Eligibility. To qualify for this credit, an existing customer must supply Carrier with a new customer's proprietary network information ("CPNI") and either an (1) order for service sufficient to qualify as a valid written Letter of Agency ("LOA"); or (2) the name of the new customer's authorized representative to be contacted by Company's sales and marketing personnel within 90 days of Company's receipt of the designation of the authorized representative by the existing Customer. A new customer or its designated authorized representative must request service commencement within 30 days of the date of the written LOA or 30 days of the date Company's sales and marketing personnel contact with the new customer or its authorized representative.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.10 Customer Advantage Plan IX - Customer Referral Credit Program ("CRCP") (Cont'd)

12.4.10.2 Conditions. The CRCP shall vest only after the new customer referred by the existing Customer completes four consecutive months of service following the new customer's service commencement date without any late payment or other delinquency. Subject to Company's validation of the referred customer's compliance with the requirements of this Section 12.4.10, the CRCP shall appear on the existing Customer's 4th invoice following the service commencement date for the new customer.

12.4.10.3 Credit. Subject to Sections 12.4.10.1 and 12.4.10.2, preceding, the referring existing Customer shall receive a credit equal to ten percent (10%) of the new referred customer's service charges appearing on the final invoice rendered by the new referred customer's previous primary interexchange carrier, once validated by Company, and exclusive of any of the previous carrier's monthly fees, taxes, surcharges, assessments, or other such charges. The CRCP may not exceed \$500.00 per new referred customer.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.11 Customer Advantage Plan X - "Thanks for Taking the Time" Promotion - 1

On and after March 9, 2000, any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-1") service promotion.

12.4.11.1 Card Denominations. Under this promotion, Company's debit card is available in \$25, \$50, and \$150 denominations based on the end user's monthly volume of usage.

<u>Denomination</u>	<u>Monthly Usage Volume</u>
\$25.00	0 - \$49.99
\$50.00	\$50.00 - \$149.99
\$150.00	\$150.00 - \$249.99

12.4.11.2 Rates. The rates for calls using the Company's TTT-1 service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; and rounded to the next whole 60 second increment.

<u>Minimum Call Unit Value @ 60 seconds or Fraction</u>	<u>Incremental Call Unit Value @ 60 seconds or Fraction</u>
\$0.306	\$0.306

12.4.11.3 Availability. Company's TTT-1 service promotion is available on and after March 9, 2000 until September 9, 2000 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.11 Customer Advantage Plan X - "Thanks for Taking the Time" Promotion - 1 (Cont'd)

12.4.11.4 Limitations. Company reserves the right to withdraw and/or terminate this promotion at any time prior to its sunset date; provided that any Customer which has received a TTT-1 Card prior to the sunset date or Company's discretionary withdrawal of the TTT-1 Card promotion shall receive service until its TTT-1 Card calling capacity is exhausted by use or specified usage deadline. Each TTT-1 Card expires one (1) year from date of activation.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.12 Customer Advantage Plan XI - "Thanks for Taking the Time" Promotion - 2 ("TTT-2")

On and after March 9, 2000, any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-2") service promotion.

12.4.12.1 Card Denominations. Under this promotion, a Company debit card is available in a single \$250 denomination based on the end user's monthly volume of usage.

<u>Denomination</u>	<u>Monthly Usage Volume</u>
\$250.00	\$250.00+

12.4.12.2 Rates. The rates for calls using the Company's TTT-2 service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; and rounded to the next whole 60 second increment.

<u>Minimum Call Unit Value @ 60 seconds or Fraction</u>	<u>Incremental Call Unit Value @ 60 seconds or Fraction</u>
\$0.306	\$0.306

12.4.12.3 Availability. Company's TTT-2 service promotion is available on and after March 9, 2000 until September 9, 2000 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.12 Customer Advantage Plan XI - "Thanks for Taking the Time" Promotion - 2 ("TTT-2") (Cont'd)

12.4.12.4 Limitations. Company reserves the right to withdraw and/or terminate this promotion at any time prior to its sunset date; provided that any Customer which has received a TTT-2 Card prior to the sunset date or Company's discretionary withdrawal of the TTT-2 Card promotion shall receive service until its TTT Card calling capacity is exhausted by use or specified usage deadline. Each TTT-2 Card expires one (1) year from date of activation.

12.4.12.5 Second Card Availability. During the term of this promotional offering, a second TTT-2 Card in the same denomination listed in section 12.4.12.1 preceding will be made available to customers requesting and receiving Company's Website Design and Hosting Services as set forth in 12.1 preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.13 Customer Advantage Plan XII - S&W Prepaid Plan

On and after August 11, 2000, any customer which qualifies as a "save" or "winback" customer will upon so qualifying receive a Company prepaid (debit) card or cards equal to the "saved" or "wonback" Customer's immediately preceding full month's (30 days) volume of non-calling card charges multiplied by 2.5. The table following demonstrates how the denomination of an S&W card is determined on a per-Customer basis. (C)

Table

Customer's Prior Month's Non-Calling Card Charges*	2.5 Factor	S&W Calling Card Denomination(s)	(C)
\$50.00	x 2.5	\$125.00	
75.00	x 2.5	187.50	
90.00	x 2.5	225.00	
100.00	x 2.5	250.00	
150.00	x 2.5	250.00 + 125.00	(C)
250.00	x 2.5	250.00 +250.00 +150.00	(C)

* Sample levels only. Company reserves the right to round down the actual capacity of any S&W Card.

12.4.13.1 Rates. The rates for calls using the Company's S&W Card are time of day insensitive; decremented in sixty (60) second increments with a minimum call unit of 60 seconds; and are rounded to the next whole 60 second increment.

Minimum Call Unit	Incremental Call Unit
<u>@ 60 seconds or Fraction</u>	<u>@ 60 seconds or Fraction</u>
\$0.306	\$0.306

12.4.13.2 Availability. Company's S&W Card service promotion is available on and after August 11, 2000 until February 11, 2001 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company. (C)

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.13 Customer Advantage Plan XII - S&W Prepaid Plan (Cont'd)

12.4.13.3 Limitations. Company reserves the right to withdraw and/or terminate this plan at any time prior to its sunset date; provided that any Customer which has received an S&W Card prior to the sunset date or Companys discretionary withdrawal of S&W Card plan shall receive service until its S&W Card calling capacity is exhausted by use or by the specified usage deadline. Each S&W Card expires ninety (90) days from date of activation (the specified usage deadline).

12.4.13.4 Second S&W Card Availability. An additional S&W Card(s) (C)
in the qualifying denomination of the Customer as listed in (T)
Section 12.4.13 preceding will be made available to any such
customer which requests and receives Company's Website
Design and Hosting Services as set forth in 12.1 preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.14 - 12.4.24 Reserved For Future Use

12.4.25 Loyalty Awards. Customers who qualify as either a "winback" or a "save" qualify to receive additional Loyalty Awards.

12.4.25.1 "Welcome Back Invoice" Award. Each Customer who qualifies as either a "winback" or "save" shall receive its first invoice free, a "Welcome Back Invoice," that is, a credit equal to the charges for the first period of service (may be less than 30 days). The credit equal to the charges in the Welcome Back Invoice will appear in the invoice for the fourth billing cycle following the service period to which the Welcome Back Invoice applies.

12.4.25.2 Reserved For Future Use.

12.4.26 Save/Winback Off-Peak/Non-Business Day Adjustments.

Customers whose rates are adjusted pursuant to Section 12.2.10 preceding and who then qualify as a "save" or "winback" customer are eligible to be rerated to the rates prior to any applicable adjustment made pursuant to Section 12.2.10.

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SECTION 12 - INETBA "E-Service" (Cont'd)

12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.27 Service Term Invoice Free Credit. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section 12.4.27 shall receive the Service Term Invoice Free Credit.

12.4.27.1 Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive five months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for five months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

12.4.27.2 Eligibility. To be eligible for the Service Term Invoice Free Credit, each customer must:

- A.** Have initiated service under an INETBA E-Service Plan;
- B.** Have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service Service Plan;
- C.** Have no record of nonpayment, delinquencies or issues of credit worthiness;
- D.** Have received five months of consecutive and uninterrupted service preceding each credit invoice;
- E.** Have selected this Service Term Invoice Free Credit at the initiation of service or at any time during the first five service months but not later than the first day of service in the sixth month; and,
- F.** Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section 12.4.27.1, preceding.

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SECTION 12 - INETBA "E-Service" (Cont'd)

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12.4 INETBA E-Service Customer Advantage Plans (Cont'd)

12.4.28 **Service Term Invoice Free Credit II.** New customers^{Boise, Idaho} or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section 12.4.28.2 shall receive the Service Term Invoice Free Credit II.

12.4.28.1 **Credit.** For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive three months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for three months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

12.4.28.2 **Eligibility.** To be eligible for the Service Term Invoice Free Credit II, each customer must:

- A. Have initiated service under an INETBA E-Service Plan;
- B. Have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service Service Plan;
- C. Have no record of nonpayment, delinquencies or issues of credit worthiness;
- D. Have received three months of consecutive and uninterrupted service preceding each credit invoice;
- E. Have selected this Service Term Invoice Free Credit II at the initiation of service or at any time during the first three service months but not later than the first day of service in the fourth month; and,
- F. Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section 12.4.28.1, preceding.

SECTION 12 - INETBA "E-Service" (Cont'd)

12.5 Miscellaneous Charges

12.5.1 Directory Assistance Charge \$1.25/per call

12.5.2 Toll Free Access Service (TFAS) Miscellaneous Charges (I)

12.5.2.1 Account Charge

Each Toll Free Access Service Customer shall pay the monthly account charge, following:

Account Charge: \$15.00 Per Account, Per Month

12.5.2.2 Directory Listing Charge

Each Toll Free Access Service Customer having its toll free number listed in any national, regional, or local directory of toll free access numbers shall pay the monthly listing charge, following:

Directory Listing Charge: \$15.00 Per Number, Per Month

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SECTION 12 – INETBA “E-Service” (Cont’d)

12.5 INETBA E-Service - Miscellaneous Charges (Cont’d)

12.5.3 Remote Access Surcharge

A surcharge applies to all calls originated at payphones using a service access code.

Per Call \$0.69

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12.5.4 Waiver of Charges

A Miscellaneous charge or charges will be waived upon request whenever application of such charge or charges increases a customer’s total charges for service above the charges such customer has been offered or has available for the same service from a competing carrier. Company may require documentation or other credible evidence useful in verifying the competitive offering and are subject to the net revenue test as defined by the FCC. Nothing herein shall be construed to require Company to waive any charge if in Company’s sole and exclusive discretion, such waiver conflicts or may conflict with law or regulation. Waivers will be granted to customers similarly situated. A customer is similarly situated if the circumstances of that customer are substantially and materially like those which justified the waiver in the first instance.

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Boise, Idaho

SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

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13.1 iVANTAGE NETWORK SOLUTIONS Service

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13.1.1 iVANTAGE NETWORK SOLUTIONS service offers Company's intrastate interexchange services in exclusive combination with its Internet Web page design and hosting services and its Internet Access - DSL services where facilities are available. Any business which orders Company's Internet Web page design and hosting services and who meets all other eligibility requirements set forth in this tariff for iVANTAGE NETWORK SOLUTIONS service is eligible for iVANTAGE NETWORK SOLUTIONS service. iVANTAGE NETWORK SOLUTIONS service is available for calls that originate and terminate within this state, and includes 1+ Outbound, Toll Free Access (800/888/877), and Calling Card calling.

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For informational purposes, the terms and conditions of Company's Internet services most significantly related to Company's tariffed interexchange telecommunications services, namely, Company's Web page design, Web page hosting and domain name registration services (collectively, Company's "Internet services") are set forth following.

A. Internet services are available to customers of Company's interexchange telecommunications services as tariffed herein and to other end users.

B. A non-recurring set up charge applies which may be waived pursuant to promotional offers provided by the Company, which if such promotions involve tariffed services will be tariffed herein prior to their effectiveness.

Internet Service Set-Up Charge \$499.00

C. A recurring charge for Internet Web page hosting services applies as follows.

Standard Hosting Charge \$69.95/month

Discounted Hosting Charge \$39.95/month*

*Customer required to take Company's tariffed interexchange telecommunications services.

D. Subject to E following, no charge is made for customers of Company's Internet services for registering a customer's domain name.

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Boise, Idaho

NOS COMMUNICATIONS, INC.
Administrator of Tariffs
4380 Boulder Highway
Las Vegas, NV 89121
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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

(T)

13.1 iVANTAGE NETWORK SOLUTIONS Service (Cont'd)

(T)

13.1.1 (Cont'd)

- E. Termination charges apply to any combined tariffed and Internet Services customer canceling its tariffed telecommunications services during the first 12 months following its service commencement date.

Termination Charges

Web Site Set Up	\$249.00
Domain Name Registration	\$ 70.00

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**SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS**

13.1 iVANTAGE NETWORK SOLUTIONS Service (Cont'd)

13.1.6 "One, Two, Three, Every Third Invoice Free" Promotion

New customers who meet the eligibility requirements set forth below, may receive credits under the "One, Two, Three, Every Third Invoice Free" Promotion as follows:

- A.** A credit applied to customer's first, second and third invoices equal to 33% of customer's long distance call traffic charges, appearing on the same invoice, excluding calling card charges, fees, taxes, surcharges, assessments and similar charges, applied to the same invoice, and
- B.** A credit applied to every third invoice, starting with customer's sixth invoice (6th, 9th, 12th, etc.), equal to an average of the long distance call traffic charges appearing on the two invoices immediately preceding the credit invoice, excluding calling card charges, fees, taxes, surcharges, assessments and similar charges.

This promotion is non-cumulative and can not be carried over to any following month or otherwise accumulated. Should the calculated credit to be applied to the sixth, or subsequent invoices exceed the actual long distance call traffic charges for that credit invoice, then the credit amount is limited to the actual amount of long distance call traffic charges appearing on that credit invoice.

Eligibility. To be eligible for this offering, customers must: have initiated new service; have current usage which exceeds the established minimum monthly usage levels for the applicable service; have less than fifty dollars sixty days past due; have received consecutive and uninterrupted service; and have selected this offering prior to the charges rendered in customer's credit invoice(s). Additionally, Customers must contact the Company to confirm the promotion selection, after service initiation, to be eligible to receive the sixth and subsequent invoice credits, prior to the sixth and each subsequent invoice credit invoice.

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**SECTION 13
 iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS**

13.2 iVANTAGE NETWORK SOLUTIONS Service Rates

Subject to Section 13.2.16, the following iVANTAGE NETWORK SOLUTIONS rate plans for interLATA and intraLATA 1+ and toll free access services are offered.

13.2.1 Basic Q Rate Plan

Basic Q rates are provided to customers with no minimum monthly intrastate usage requirement at the following rates:

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>
Peak/Business Day	\$0.0825	\$0.0275
Off-Peak/Non-Business Day	\$0.0825	\$0.0275

13.2.2 Classic Q Rate Plan

Classic Q rates are available to all customers whose minimum monthly intrastate usage is \$5.00 or less (C)
 at the following rates:

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>	(T)
Peak/Business Day	\$0.0678	\$0.0226	
Off-Peak/Non-Business Day	\$0.0678	\$0.0226	(T)

13.2.3 Classic 2 Rate Plan

Classic 2 rates are provided to customers whose minimum monthly intrastate usage is over \$10.00 at (C)
 the following rates:

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>	(T)
Peak/Business Day	\$0.0597	\$0.0199	
Off-Peak/Non-Business Day	\$0.0597	\$0.0199	(T)

13.2.4 Classic 1 Rate Plan

Classic 1 rates are provided to customers whose minimum monthly intrastate usage is over \$15.00 at (C)
 the following rates:

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>	(T)
Peak/Business Day	\$0.0567	\$0.0189	
Off-Peak/Non-Business Day	\$0.0567	\$0.0189	(T)

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.2 iVANTAGE NETWORK SOLUTIONS Service Rates (Cont'd)

13.2.5 Universal Rate Plan

Universal rates are provided to customers whose minimum monthly intrastate usage is over \$20.00 at the following rates: (C)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>	(T)
Peak/Business Day	\$0.0537	\$0.0179	
Off-Peak/Non-Business Day	\$0.0537	\$0.0179	(T)

13.2.6 Prime 2 Rate Plan

Prime 2 rates are provided to customers whose minimum monthly intrastate usage is over \$25.00 at the following rates: (C)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>	(T)
Peak/Business Day	\$0.0417	\$0.0139	
Off-Peak/Non-Business Day	\$0.0417	\$0.0139	(T)

13.2.7 Prime 1 Rate Plan

Prime 1 rates are provided to customers whose minimum monthly intrastate usage is over \$30.00 at the following rates: (C)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>	(T)
Peak/Business Day	\$0.0387	\$0.0129	
Off-Peak/Non-Business Day	\$0.0387	\$0.0129	(T)

13.2.8 Super 1 Rate Plan

Super 1 rates are provided to customers whose minimum monthly intrastate usage is over \$35.00 at the following rates: (C)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>	(T)
Peak/Business Day	\$0.0357	\$0.0119	
Off-Peak/Non-Business Day	\$0.0357	\$0.0119	(T)

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.2 iVANTAGE NETWORK SOLUTIONS Service Rates (Cont'd)

13.2.9 Super 2 Rate Plan

Super 2 rates are provided to customers whose minimum monthly interstate usage is over \$40.00 at the following rates: (C)

	<u>Minimum Call Unit</u> <u>or Fraction</u>	<u>Incremental Call Unit</u> <u>or Fraction</u>	(T)
Peak/Business Day	\$0.0327	\$0.0109	
Off-Peak/Non-Business Day	\$0.0327	\$0.0109	(T)

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.2 iVANTAGE NETWORK SOLUTIONS Service Rates (Cont'd)

13.2.10 Cairo 1 Rate Plan

(T)

The Cairo 1 Rate Plan can not be combined with the Freedom Plan Plus Telecompetitive Service Offering, and is provided exclusively to new customers, whose minimum monthly intrastate usage is over \$25.00, at the following rates:

(T)

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>
Peak/Business Day	\$0.0327	\$0.0109
Off-Peak/Non-Business Day	\$0.0327	\$0.0109

13.2.11 Cairo 2 Rate Plan

(N)

The Cairo 2 Rate Plan can not be combined with the Freedom Plan Plus Telecompetitive Service Offering, and is provided to new, "saved" or "Winback" customers, whose minimum monthly intrastate usage is over \$30.00, at the following rates:

	<u>Minimum Call Unit or Fraction</u>	<u>Incremental Call Unit or Fraction</u>
Peak/Business Day	\$0.0147	\$0.0049
Off-Peak/Non-Business Day	\$0.0147	\$0.0049

(N)

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SECTION 13

iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.2 iVANTAGE NETWORK SOLUTIONS Service Rates (Cont'd)

13.2.12 Limited-Class Switched Rates

13.2.12.1 Limited-Class "X" Rates. The following rates are available to new customers and "save" or "winback" customers. Calls made under these rate plans shall not be subject to the addition of Equivalent Call Unit's (ECU's) as described in the sections preceding.

A. X-1 Rate Plan

X-1 rates are provided to customers whose estimated minimum monthly intrastate usage is over \$100.00 at the following rates:

	<u>Minimum Call Unit</u> <u>or Fraction</u>	<u>Incremental Call Unit</u> <u>or Fraction</u>
Peak/Business Day	\$0.0357	\$0.0119
Off-Peak/Non-Business Day	\$0.0357	\$0.0119

B. X-2 Rate Plan

X-2 rates are provided to customers whose estimated minimum monthly intrastate usage is over \$110.00 at the following rates:

	<u>Minimum Call Unit</u> <u>or Fraction</u>	<u>Incremental Call Unit</u> <u>or Fraction</u>
Peak/Business Day	\$0.0327	\$0.0109
Off-Peak/Non-Business Day	\$0.0327	\$0.0109

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.2 iVANTAGE NETWORK SOLUTIONS Service Rates (Cont'd)

13.2.13 to 13.2.15 **Reserved For Future Use** (T/M)

13.2.16 **Rates for Calls Terminated to a Mobile Phone or Pager** (M)

All calls terminated to a mobile phone or pager shall be charged the following rates:

<u>Minimum Call Unit or Fraction - 18 Secs.</u>	<u>Incremental Call Unit or Fraction -6 Secs.</u>	<u>Equivalent Call Unit or Fraction</u>	
\$0.0657	\$0.0219	\$0.0219	(M)

13.2.17 **iVANTAGE NETWORK SOLUTIONS Service Rates for Calling Cards**
 Rates for calling card calls are time of day sensitive.

	<u>Minimum Call Unit or Fraction - 8 Secs.</u>	<u>Incremental Call Unit or Fraction -6 Secs.</u>	<u>Equivalent Call Unit or Fraction</u>
Peak/Business Day	\$0.0918	\$0.0306	\$0.0306
Off-Peak/Non-Business Day	\$0.0825	\$0.0275	\$0.0275

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Certain material appearing on this page formerly appeared on Seventh Revised Page 99

NOS COMMUNICATIONS, INC.
d/b/a 011 Communications
d/b/a The Internet Business Association
d/b/a iVantage Network Solutions
d/b/a Blueridge Telecom Systems
Administrator of Tariffs
4380 Boulder Highway
Las Vegas, NV 89121
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SECTION 13
IVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.3 iVANTAGE NETWORK SOLUTIONS Service - Graduated Rate Categories

Carrier offers services under this Section based on the Rate Plans and categories as specified following. Rates are graduated as shown in Table 1 following, higher to lower, that is, Rate Category I for the Cairo 2 Rate Plan contains Carrier's lowest offered rates and Rate Category XI for the Basic Q Rate Plan contains Carrier's top rates.

Table 1

Rate Plan	Rate Category
Basic Q	XI
Classic Q	X
Classic 2	IX
Classic 1	VIII
Universal	VII
Prime 2	VI
Prime 1	V
Super 1	IV
Super 2	III
Cairo 1	II
Cairo 2	I

13.3.1 Any Rate Category I-IX customers in service on or before April 15, 2008, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted upward by two Rate Categories, effective for all calls on or after July 15, 2008, that are reflected on invoices rendered on or after August 15, 2008. (C/I)

13.3.2 Any Rate Category X customers in service on or before April 15, 2008, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted to Rate Category XI, effective for all calls on or after July 15, 2008, that are reflected on invoices rendered on or after August 15, 2008. (C/I)

13.3.3 Reserved for Future Use

SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans ("CAPs")

13.4.1 General Terms and Conditions

From time to time, rates may be tariffed or tariffed rates selected, a "Customer Advantage Plan" or "CAP," the purpose and/or design for which is to retain Company's competitive position by offering rates which are necessitated by competing offers received by or available to existing or potential Customers, which if not matched or bettered would result in the loss of an existing or potential Customer and/or in the reduction of traffic volume of a Customer. Customer confirmation of the competitive offer in writing may be required or the availability of a more favorable competitive rate may need to be confirmed from published tariffs, marketing materials or other public sources to establish a Customer's right to obtain a CAP. In order to respond to the competitive pricing initiatives of competitors, the following Customer Advantage Plan offerings are available for eligible Customers taking outbound and inbound equal access switched services of Company originated from and terminated to locations within this state whenever Company determines that but for the availability of these rates, Company will not retain an existing Customer ("save") or will not be able to winback a prior Customer already having switched its services to another carrier ("winback"). The following terms and conditions must exist for any CAP to be valid.

- A. CAPs will comply with the net revenue test as defined by the one or more regulatory commissions having competent jurisdiction and which is founded on established economic principles ensuring above-cost pricing.
- B. A Customer or potential Customer which is similarly situated may request service under a new or previously tariffed CAP. To qualify as a similarly situated Customer for purposes of this Section, the Customer seeking the CAP must demonstrate the existence of circumstances substantially and materially like those which justified the CAP as tariffed.

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SECTION 13

iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

(T)

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans (Cont'd)

(T)

13.4.1 General Terms and Conditions (Cont'd)

- C. An existing Customer or potential Customer unable to demonstrate being similarly situated under a tariffed CAP may, nonetheless, be able to qualify for a different or new CAP tailored to that Customer's circumstances.
- D. CAPs are available for all published rates.
- E. Whenever a Customer's competitive offer entails a rate which is not at the time an offered rate by Company, a specific rate competitively responsive to that available from the competitive offering shall be tariffed in this Section 13.
- F. All of the conditions set forth above must exist in order to qualify for the following Customer Advantage Plans. Company shall apply the lowest rate necessary to meet the competitive offering being made to or having been provided to Customer by a carrier competing with Company. Additional terms and/or conditions, such as term or volume commitments, may apply. In the event additional terms or conditions are required, such terms and conditions shall be tariffed by Company prior to institution of the first billing for services under the applicable Customer Advantage Plans.
- G. To receive the Invoice Free CAPs pursuant to 13.4.2 through and including 13.4.7 following, a Customer must call Customer Care before the issuance date of each credit bearing invoice to verify Customer eligibility.

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Las Vegas, NV 89121
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SECTION 13

iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

**13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)**

13.4.2 Customer Advantage Plan I

iVANTAGE NETWORK SOLUTIONS service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 13th invoice as provided following.

13.4.2.1 For each twelve invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive 12-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied. (C)
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13.4.2.2 Eligibility. To be eligible for the 13th invoice free bonus, each Customer must: have initiated service under iVANTAGE NETWORK SOLUTIONS service; have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS service; have no record of nonpayment in any of the preceding consecutive 12-month period of service; have received twelve consecutive and uninterrupted invoices over the preceding 12-month period; have selected the 13th invoice free bonus incentive prior to the first day in the period of service covered by Customer's 12th invoice; and pay all charges rendered in Customer's 12th invoice in excess of the amount of the applicable credit as calculated under 13.4.2.1 preceding.

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans (Cont'd)

13.4.3 Customer Advantage Plan II

iVANTAGE NETWORK SOLUTIONS service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th invoice as provided following.

13.4.3.1 For each eight invoices of consecutive uninterrupted service, a credit shall be calculated equal to the average of the Customer's monthly charges (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges) for the preceding consecutive eight-month period.

13.4.3.2 Eligibility. To be eligible for the 9th invoice free bonus, each Customer must:

- have initiated service under iVANTAGE NETWORK SOLUTIONS service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS service;
- have no record of nonpayment in any of the preceding consecutive eight-month period of service;
- have received eight consecutive and uninterrupted invoices over the preceding eight-month period;
- have selected the 9th invoice free bonus incentive prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth invoice in excess of the amount of the applicable credit as calculated under 13.4.3.1 preceding.

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SECTION 13

iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans (Cont'd)

13.4.4 Customer Advantage Plan III

iVANTAGE NETWORK SOLUTIONS service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th and 13th invoices as provided following.

13.4.4.1 For each eight and immediately succeeding four additional invoices of consecutive uninterrupted service (total of 12 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive eight month period preceding Customer's 9th invoice, and for the consecutive twelve-month period preceding Customer's 13th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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- 13.4.4.2 Eligibility.** To be eligible for the 9th and 13th invoice free bonuses, each Customer must:
- . have initiated service under iVANTAGE NETWORK SOLUTIONS service;
 - . have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS service;
 - . have no record of nonpayment in any of the preceding consecutive month qualifying periods (8 and 12 months) of service;
 - . have received first eight, then four additional consecutive and uninterrupted invoices over the preceding twelve-month period;
 - . have selected the 9th and 13th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eighth invoice; and
 - . pay all charges rendered in Customer's eighth and related twelfth invoice in excess of the amount of the applicable credits as calculated under 13.4.4.1, preceding.

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

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13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

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13.4.5 Customer Advantage Plan IV

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iVANTAGE NETWORK SOLUTIONS service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th and 18th invoices as provided following.

13.4.5.1 For each eight and immediately succeeding nine additional invoices of consecutive uninterrupted service (total of 17 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive eight month period preceding Customer's 9th invoice, and for the consecutive seventeen-month period preceding Customer's 18th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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13.4.5.2 Eligibility. To be eligible for the 9th and 18th invoice free bonuses, each Customer must:

- . have initiated service under iVANTAGE NETWORK SOLUTIONS service;
- . have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS service;
- . have no record of nonpayment in any of the preceding consecutive month qualifying periods (8 and 17 months) of service;
- . have received first eight, then nine additional consecutive and uninterrupted invoices over the preceding seventeen-month period;
- . have selected the 9th and 18th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eighth invoice; and
- . pay all charges rendered in Customer's eighth and related seventeenth invoice in excess of the amount of the applicable credits as calculated under 13.4.5.1, preceding.

SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

13.4.6 Customer Advantage Plan V

iVANTAGE NETWORK SOLUTIONS service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th and 12th invoices as provided following.

13.4.6.1 For each five and immediately succeeding six additional invoices of consecutive uninterrupted service (total of 11 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive five month period preceding Customer's 6th invoice, and for the consecutive eleven-month period preceding Customer's 12th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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13.4.6.2 Eligibility. To be eligible for the 6th and 12th invoice free bonuses, each Customer must: have initiated service under iVANTAGE NETWORK SOLUTIONS service; have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS service; have no record of nonpayment in any of the preceding consecutive month qualifying periods (5 and 11 months) of service; have received first five, then six additional consecutive and uninterrupted invoices over the preceding eleven-month period; have selected the 6th and 12th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eleventh invoice; and pay all charges rendered in Customer's fifth and related eleventh invoice in excess of the amount of the applicable credits as calculated under 13.4.6.1, preceding.

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13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

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13.4.7 Customer Advantage Plan VI

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iVANTAGE NETWORK SOLUTIONS service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th, 10th, and 14th invoices as provided following.

13.4.7.1 For each five and immediately succeeding four and next immediately succeeding four additional invoices of consecutive uninterrupted service (total of 13 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the consecutive five month period preceding Customer's 6th invoice, for the consecutive nine-month period preceding Customer's 10th invoice, and for the consecutive thirteen month period preceding Customer's 14th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

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13.4.7.2 Eligibility. To be eligible for the 6th, 10th, and 14th invoice free bonuses, each Customer must: have initiated service under iVANTAGE NETWORK SOLUTIONS service; have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS service; have no record of nonpayment in any of the preceding consecutive month qualifying periods (5, 9 and 13 months) of service; have received first five, nine, and then thirteen additional consecutive and uninterrupted invoices over the preceding thirteen-month period; have selected the 6th, 10th, and 14th invoice free bonus incentives prior to the first day in the period of service covered by Customer's fifth invoice; and pay all charges rendered in Customer's fifth and related ninth and thirteenth invoice in excess of the amount of the applicable credits as calculated under 13.4.7.1, preceding.

SECTION 13

iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

(T)

**13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)**

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**13.4.8 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plan VII
- Advantage Card Service (ACS)**

(T)

Advantage Card Service (ACS) is offered to existing and new customers meeting the eligibility requirements set forth in 13.4.8.1 following. Each ACS Customer who maintains its eligibility is entitled to free calling card calling equal to 30% of the average monthly charges incurred for the ACS Customer's non-calling card calling beginning with Customer's 2nd invoice following Customer commencement of service as an ACS Customer ("Total Calling Advantage").

13.4.8.1 Eligibility

Company's Advantage Card Service (ACS) becomes available once a Customer has completed a minimum of 30 consecutive days of "on-line" services offered by Company (that is, any stand-alone or combination of interexchange, toll free, local, Internet access or Internet site services), whose account is current (no delinquencies in payment occurring or having occurred) and whose billing cycle has remained consistently consecutive (without interruption for any cause).

13.4.8.2 Limitations and Disclaimers

- A. ACS is offered only in conjunction with Company's interstate and international companion ACS offerings as tariffed with the FCC.
- B. The ACS Total Calling Advantage will be reflected in Customer's second invoice following commencement of ACS service.
- C. ACS Calling Advantages are not available with any other promotional offering, or any "save/winback" program offered by Company except as provided in E following.
- D. Each month's ACS Total Calling Advantage is noncumulative (cannot be carried over to any following month or otherwise accumulated).

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

13.4.8 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plan VII
- Advantage Card Service (ACS) (Cont'd)

13.4.8.2 Limitations and Disclaimers (Cont'd)

- E. Subject to and in accordance with the eligibility requirements of 13.4.8.1 preceding, ACS service may be offered to counter a competitive offer that would cause or has caused any Customer to select another carrier for its services, that is, ACS service may be offered to "save" or "winback" such Customers; provided that at the time Customer is "saved" or "wonback," Customer is neither delinquent in any payments nor suffered an interruption in its billing cycle as required by 13.4.8.1 preceding.
- F. An ACS Customer whose service is terminated for cause or which voluntarily terminates Company's service forfeits all unused credits.

13.4.8.3 Reinstatement

An ACS Customer which has lost its eligibility for the Total Calling Advantage may reinstate its eligibility for the Total Calling Advantage by curing any outstanding delinquency and/or by qualifying as a winback customer. Once reinstated, the ACS Customer must maintain its eligibility in good standing.

13.4.8.4 Rates

The rates in Section 13.2.17 preceding apply to the iVANTAGE NETWORK SOLUTIONS ACS service.

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iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

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**13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)**

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13.4.9 Customer Advantage Plan VIII - Free Minutes

Customers who qualify as either a "winback" or "save" shall be awarded 500 free minutes of either domestic United States interstate calling or intrastate calling, based on the lower of the two rates.

**13.4.10 Customer Advantage Plan IX - Customer Referral Credit Program
("CRCP")**

Company offers each existing Customer a single credit for each validated new customer referred to the Company by the existing Customer. The credit is applied to the existing Customer's charges incurred for services rendered under this tariff.

13.4.10.1 Eligibility. To qualify for this credit, an existing customer must supply Carrier with a new customer's proprietary network information ("CPNI") and either an (1) order for service sufficient to qualify as a valid written Letter of Agency ("LOA"); or (2) the name of the new customer's authorized representative to be contacted by Company's sales and marketing personnel within 90 days of Company's receipt of the designation of the authorized representative by the existing Customer. A new customer or its designated authorized representative must request service commencement within 30 days of the date of the written LOA or 30 days of the date Company's sales and marketing personnel contact with the new customer or its authorized representative.

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iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

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13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

(T)

13.4.10 Customer Advantage Plan IX - Customer Referral Credit Program
("CRCP") (Cont'd)

13.4.10.2 Conditions. The CRCP shall vest only after the new customer referred by the existing Customer completes four consecutive months of service following the new customer's service commencement date without any late payment or other delinquency. Subject to Company's validation of the referred customer's compliance with the requirements of this Section 13.4.10, the CRCP shall appear on the existing Customer's 4th invoice following the service commencement date for the new customer.

13.4.10.3 Credit. Subject to Sections 13.4.10.1 and 13.4.10.2, preceding, the referring existing Customer shall receive a credit equal to ten percent (10%) of the new referred customer's service charges appearing on the final invoice rendered by the new referred customer's previous primary interexchange carrier, once validated by Company, and exclusive of any of the previous carrier's monthly fees, taxes, surcharges, assessments, or other such charges. The CRCP may not exceed \$500.00 per new referred customer.

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

13.4.11 Customer Advantage Plan X - "Thanks for Taking the Time" Offering - 1

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Any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-1") service offering.

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13.4.11.1 Card Denominations. Under this offering, Company's debit card is available in \$25, \$50, and \$150 denominations based on the end user's monthly volume of usage.

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<u>Denomination</u>	<u>Monthly Usage Volume</u>
\$25.00	0 - \$49.99
\$50.00	\$50.00 - \$149.99
\$150.00	\$150.00 - \$249.99

13.4.11.2 Rates. The rates for calls using the Company's TTT-1 service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; with incremental call units rounded to the next whole 60 second increment.

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(C)

<u>Minimum Call Unit Value</u> <u>@ 60 seconds or Fraction</u>	<u>Incremental Call Unit Value</u> <u>@ 60 seconds or Fraction</u>
\$0.306	\$0.306

13.4.11.3 Availability. Company's TTT-1 service offering may be terminated in the sole and exclusive discretion of Company.

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Boise, Idaho

NOS COMMUNICATIONS, INC.
Administrator of Tariffs
4380 Boulder Highway
Las Vegas, NV 89121
Issued: October 12, 2000

Idaho Price List
Second Revised Page 115
Cancels First Revised Page 115

Effective: October 23, 2000

SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

13.4.11 Customer Advantage Plan X - "Thanks for Taking the
Time" Offering - 1 (Cont'd)

(T)

13.4.11.4 Limitations. Should Company withdraw and/or terminate this promotion at any time, any Customer which has received a TTT-1 Card prior to the termination date or Company's discretionary withdrawal of the TTT-1 Card offering shall receive service until its TTT-1 Card calling capacity is exhausted by use or specified usage deadline. Each TTT-1 Card expires one (1) year from date of activation.

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iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

**13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)**

**13.4.12 Customer Advantage Plan XI - "Thanks for Taking the
Time" Offering - 2 ("TTT-2")**

(T)

Any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-2") service offering.

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13.4.12.1 Card Denominations. Under this offering, a Company debit card is available in a single \$250 denomination based on the end user's monthly volume of usage.

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<u>Denomination</u>	<u>Monthly Usage Volume</u>
\$250.00	\$250.00+

13.4.12.2 Rates. The rates for calls using the Company's TTT-2 service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; with incremental call units rounded to the next whole 60 second increment.

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(C)

<u>Minimum Call Unit Value @ 60 seconds or Fraction</u>	<u>Incremental Call Unit Value @ 60 seconds or Fraction</u>
\$0.306	\$0.306

13.4.12.3 Availability. Company's TTT-2 service offering may be terminated in the sole and exclusive discretion of Company.

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13.4 ivANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

13.4.12 Customer Advantage Plan XI - "Thanks for Taking the
Time" Offering - 2 ("TTT-2") (Cont'd)

(T)

13.4.12.4 Limitations. Should Company withdraw and/or terminate this offering, any Customer which has received a TTT-2 Card prior to the termination date or Company's discretionary withdrawal of the TTT-2 Card offering shall receive service until its TTT Card calling capacity is exhausted by use or specified usage deadline. Each TTT-2 Card expires one (1) year from date of activation.

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13.4.12.5 Second Card Availability. A second TTT-2 Card in the same denomination listed in section 13.4.12.1 preceding will be made available to customers requesting and receiving Company's Website Design and Hosting Services as set forth in 13.1 preceding.

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

13.4.13 Customer Advantage Plan XII - S&W Prepaid Plan

Any customer which qualifies as a "save" or "winback" customer will upon so qualifying receive a Company prepaid (debit) card or cards equal to the "saved" or "wonback" Customer's immediately preceding full month's (30 days) volume of non-calling card charges multiplied by 2.5. The table following demonstrates how the denomination of an S&W card is determined on a per-Customer basis.

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Table

Customer's Prior Month's Non-Calling Card Charges*	2.5 Factor	S&W Calling Card Denomination(s)
\$50.00	x 2.5	\$125.00
75.00	x 2.5	187.50
90.00	x 2.5	225.00
100.00	x 2.5	250.00
150.00	x 2.5	250.00 +125.00
250.00	x 2.5	250.00 +250.00 + 125.00

* Sample levels only. Company reserves the right to round down the actual capacity of any S&W Card.

13.4.13.1 Rates. The rates for calls using the Company's S&W Card are time of day insensitive; decremented in sixty (60) second increments with a minimum call unit of 60 seconds; with incremental call units rounded to the next whole 60 second increment.

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Minimum Call Unit @ 60 seconds <u>or Fraction</u>	Incremental Call Unit @ 60 seconds <u>or Fraction</u>
\$0.306	\$0.306

13.4.13.2 Availability. Company's S&W Card service offering may be terminated in the sole and exclusive discretion of Company.

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NOS COMMUNICATIONS, INC.
Administrator of Tariffs
4380 Boulder Highway
Las Vegas, NV 89121
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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

13.4.13 Customer Advantage Plan XII - S&W Prepaid Plan
(Cont'd)

13.4.13.3 Limitations. Company reserves the right to withdraw and/or terminate this plan at any time, provided that any Customer which has received an S&W Card prior to the termination date or Company's discretionary withdrawal of S&W Card plan shall receive service until its S&W Card calling capacity is exhausted by use or by the specified usage deadline. Each S&W Card expires ninety (90) days from date of activation (the specified usage deadline).

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13.4.13.4 Second S&W Card Availability. An additional S&W Card(s) in the qualifying denomination of the Customer as listed in Section 13.4.13.1 preceding will be made available to any such customer which requests and receives Company's Website Design and Hosting Services as set forth in 13.1 preceding.

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans
(Cont'd)

13.4.14 - 13.4.24 Reserved For Future Use

13.4.25 Loyalty Awards. Customers who qualify as either a "winback" or a "save" qualify to receive additional Loyalty Awards.

13.4.25.1 "Welcome Back Invoice" Award. Each Customer who qualifies as either a "winback" or "save" shall receive its first invoice free, a "Welcome Back Invoice," that is, a credit equal to the charges for the first period of service (may be less than 30 days). The credit equal to the charges in the Welcome Back Invoice will appear in the invoice for the fourth billing cycle following the service period to which the Welcome Back Invoice applies.

13.4.25.2 Reserved For Future Use.

13.4.26 Save/Winback Off-Peak/Non-Business Day Adjustments

Customers whose rates are adjusted pursuant to Section 13.2.10 preceding and who then qualify as a "save" or "winback" customer are eligible to be rerated to the rates prior to any applicable adjustment made pursuant to Section 13.2.10. (T)
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13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans (Cont'd) JUL 5 - 2001

13.4.27 **Service Term Invoice Free Credit.** New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section 13.4.27 shall receive the Service Term Invoice Free Credit. Boise, Idaho

13.4.27.1 **Credit.** For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive five months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for five months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

13.4.27.2 **Eligibility.** To be eligible for the Service Term Invoice Free Credit, each customer must:

- A. Have initiated service under an iVANTAGE NETWORK SOLUTIONS Service Plan;
- B. Have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS Service Plan;
- C. Have no record of nonpayment, delinquencies or issues of credit worthiness;
- D. Have received five months of consecutive and uninterrupted service preceding each credit invoice;
- E. Have selected this Service Term Invoice Free Credit at the initiation of service or at any time during the first five service months but not later than the first day of service in the sixth month; and,
- F. Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section 13.4.27.1, preceding.

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Effective: July 5, 2001

All material on this page is new

SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.4 iVANTAGE NETWORK SOLUTIONS Service Customer Advantage Plans (Cont'd)

13.4.28 Service Term Invoice Free Credit II. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section 13.4.28.2 shall receive the Service Term Invoice Free Credit II.

13.4.28.1 Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive three months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for three months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

13.4.28.2 Eligibility. To be eligible for the Service Term Invoice Free Credit II, each customer must:

- A.** Have initiated service under an iVANTAGE NETWORK SOLUTIONS Service Plan;
- B.** Have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS Service Plan;
- C.** Have no record of nonpayment, delinquencies or issues of credit worthiness;
- D.** Have received three months of consecutive and uninterrupted service preceding each credit invoice;
- E.** Have selected this Service Term Invoice Free Credit II at the initiation of service or at any time during the first three service months but not later than the first day of service in the fourth month; and,
- F.** Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section 13.4.28.1, preceding.

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Boise, Idaho

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iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.5 Miscellaneous Charges

13.5.1 Directory Assistance Charge \$1.25/per call (I)

13.5.2 Toll Free Access Service (TFAS) Miscellaneous Charges

13.5.2.1 Account Charge

Each Toll Free Access Service Custom per shall pay the monthly account charge, following:

Account Charge: \$15.00 Per Account, Per Month

13.5.2.2 Directory Listing Charge

Each Toll Free Access Service Customer having its toll free number listed in any national, regional, or local directory of toll free access numbers shall pay the monthly listing charge, following:

Directory Listing Charge: \$15.00 Per Number, Per Month

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SECTION 13
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

13.5 iVANTAGE NETWORK SOLUTIONS Service - Miscellaneous Charges (Cont'd)

13.5.3 Remote Access Surcharge

A surcharge applies to all calls originated at payphones using a service access code.

<u>Per Call</u>	\$0.69	(I)
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13.5.4 Waiver of Charges

A Miscellaneous charge or charges will be waived upon request whenever application of such charge or charges increases a customer's total charges for service above the charges such customer has been offered or has available for the same service from a competing carrier. Company may require documentation or other credible evidence useful in verifying the competitive offering and are subject to the net revenue test as defined by the FCC. Nothing herein shall be construed to require Company to waive any charge if in Company's sole and exclusive discretion, such waiver conflicts or may conflict with law or regulation. Waivers will be granted to customers similarly situated. A customer is similarly situated if the circumstances of that customer are substantially and materially like those which justified the waiver in the first instance.

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