

**INTEREXCHANGE CARRIER (IXC)
SERVICES
OF NETWOLVES NETWORK SERVICES, LLC**

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 7 - 2011

Boise, Idaho

ISSUED: March 4, 2011

By: Gina Wybel, Director of Finance
4710 Eisenhower Boulevard; Suite E-8
Tampa, FL 33634

EFFECTIVE: March 7, 2011

2nd Revised Sheet 1
Cancels 1st Revised Sheet 1
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
Office of the Secretary
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OCT 9 - 1994

NORSTAN NETWORK SERVICES, INC
6900 Wedgewood Road
Maple Grove, MN 55369

Boise, Idaho

CHECK SHEET

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
Title	1st Revised	35	1st Revised
*1	2nd Revised	36	1st Revised
2	1st Revised	37	1st Revised
3	1st Revised	38	1st Revised
4	1st Revised	39	1st Revised
5	Original	40	1st Revised
6	Original	41	1st Revised
7	Original	42	1st Revised
8	1st Revised	43	1st Revised
9	Original	44	1st Revised
10	Original	45	1st Revised
11	Original	45.1	Original
12	1st Revised	46	1st Revised
13	1st Revised	*47	2nd Revised
14	1st Revised	*48	2nd Revised
15	1st Revised	48.1	Original
16	1st Revised	49	1st Revised
*17	2nd Revised	50	1st Revised
*18	1st Revised	51	1st Revised
19	1st Revised	52	1st Revised
20	1st Revised	53	1st Revised
21	1st Revised	54	Original
22	1st Revised	*55	2nd Revised
23	1st Revised	*56	2nd Revised
24	1st Revised	*57	2nd Revised
*25	2nd Revised	*58	2nd Revised
26	1st Revised	*58.1	1st Revised
27	1st Revised	*58.2	1st Revised
28	Original	*58.3	1st Revised
29	1st Revised	*59	1st Revised
30	1st Revised	*A1	2nd Revised
31	1st Revised	*A2	2nd Revised
32	1st Revised	*A3	2nd Revised
33	1st Revised		
*34	2nd Revised		

*Asterisk indicates changes in current tarriff filing.

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 2
Cancels Original Sheet 2
Idaho Tarrif PUC No. 1

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Idaho Public Utilities Commission
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FEB 8 - 1994

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TABLE OF CONTENTS

	<u>Sheet</u>	
Check Sheet	1	
Table of Contents	2	
Subject Index	3	
Explanation of Symbols	5	
Tariff Format	6	
Contact Information	8	
Technical Terms and Abbreviations	9	
Rules and Regulations	17	
Description of Service		
Outbound and Inbound Services	47	(T)
VNS Services	48	(T)
Card Service	51	(T)
Directory Assistance	51	
Operator Service	52	
Rates		
Promotional Offerings	54	
Directory Assistance	54	
Operator Services	55	
VNS Services	56	(T)
Card Services	57	(T)
Outbound and Inbound Service	58	(T)
Optima Volume Discounts	59	(N)
Attachment A	A1-A3	

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 3
Cancels Original Sheet 3
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
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FEB 8 - 1994

Boise, Idaho

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6900 Wedgewood Road
Maple Grove, MN 55369

SUBJECT INDEX

	<u>SHEET</u>
Application for Service	24
Attachment A	A1
Cancellation of Service	32
Cancellation of Service, VNS Service	42 (T)
Check Sheet	1
Contact Information	8
Deposits	28
Description of Service	45
Directory Assistance Description of Service	51
Directory Assistance Description of Rates	52
Disconnection of Service	33
Explanation of Symbols	5
Optima Card Description of Service	51 (T)
Optima Card Description of Rates	57 (T)
Inbound Services Description of Service	47 (T)
Inbound Services Description of Rates	58 (T)
Holidays	12
Interruption of Service	29
Liability of Carrier	19
Mileage Calculation	45
Obligations of Subscriber	34
Operator Service Description of Service	52
Operator Service Description of Rates	55
Ownership of Facilities	24
Payment of Charges	25
Return Check Fee	27
Rules and Regulations	17

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 4
Cancels Original Sheet 4
Idaho Tarrif PUC No. 1

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Maple Grove, MN 55369

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FEB 8 - 1994

Boise, Idaho

SUBJECT INDEX (Continued)

Service Hours	45
Table of Contents	2
Tariff Format	6
Terms and Abbreviations	9
Outbound Service Description of Service	47 (T)
Outbound Service Description of Rates	58 (T)
Undertaking of Carrier	18
VNS Description of Service	48 (T)
VNS Description of Rates	56 (T)

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**
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Original Sheet 5
Idaho Tariff PUC No. 1

NORSTAN NETWORK SERVICES, INC.
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Maple Grove, MN 55369

Idaho Public Utilities Commission
Office of the Secretary
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MAR 13 1992

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EXPLANATION OF SYMBOLS

When changes are made on any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) - To signify a change in regulation.
- (D) - To signify a discontinued rate or regulation or text.
- (I) - To signify an increase.
- (M) - To signify matter relocated with no change.
- (N) - To signify a new rate, regulation and/or text.
- (R) - To signify a reduction.
- (T) - To signify a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

BY: **ERVIN F. KAMM, JR.**

TITLE: **President**

MAR 13 1992

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NORSTAN NETWORK SERVICES, INC.
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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the IPUC. For example, the 4th revised Sheet 14 cancels the 3rd revised sheet 14. Because of various suspension periods, deferrals, etc. the IPUC follows in their tariff approval process, the most current sheet number on their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1.).

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

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TITLE: **President**

Original Sheet 7
Idaho Tariff PUC No. 1

NORSTAN NETWORK SERVICES, INC.
6900 Wedgwood Road
Maple Grove, MN 55369

Idaho Public Utilities Commission
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MAR 13 1992

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TARIFF FORMAT (Continued)

- D. Check Sheets - When a tariff filing is made with the IPUC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk(*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the IPUC.

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

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TITLE: **President**

1st Revised Sheet 8
Cancels Original Sheet 8
Idaho Tarrif PUC No. 1

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FEB 8 - 1994

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CONTACT INFORMATION

Customer complaints, bill inquiry, new service or
disconnect requests:

Norstan Network Services, Inc.
Long Distance Operations Coordinator
6900 Wedgewood Road
Maple Grove, MN 55369
Toll Free 1-800-676-8870

Commission contact - tariff information, complaints: (T)

Norstan Network Services, Inc.
Cheryl Jung (T)
2955 Xenium Lane (T)
Plymouth, MN 55441 (T)
(612)420-1344 (D)

Idaho agent:

Prentice-Hall Corporation System, Inc.
877 Main Street
Boise, ID 83702-5858

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

MAR 13 1992

Boise, Idaho

NORSTAN NETWORK SERVICES, INC.
6900 Wedgwood Road
Maple Grove, MN 55369

1. TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions

Certain terms used generally throughout this tariff for services furnished by the Carrier are defined below:

Authorization Code

The term "Authorization Code" denotes a code given to non-Feature Group D subscribers which, when dialed in proper sequence from the subscriber's premises, identifies subscriber for billing and volume discount purposes.

Authorized User

The term "Authorized User" denotes a person, firm or corporation who is authorized by the subscriber to be connected to the service of the subscriber.

Automatic Number Identification ("ANI")

The term "Automatic Number Identification" refers to the calling telephone number identification which will be forwarded to the Underlying Carrier's network by the Local Exchange Company ("LEC") as a call is placed. ANI is provided by the LEC only when Feature Group B direct or Feature Group D interconnections are used to gain access to Carrier's switched telecommunication service.

Band

The term "Band" represents the spectrum of frequencies within two definite limits.

Carrier

The term "Carrier" refers to Norstan Network Services, Inc.

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

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TITLE: **President**

MAR 13 1992

Boise, Idaho

NORSTAN NETWORK SERVICES, INC.
6900 Wedgwood Road
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1. TECHNICAL TERMS AND ABBREVIATIONS (Continued)

1.1 DEFINITIONS (Continued)

Centrex

The term "Centrex" denotes a PABX service that makes customer's PABX part of the local central office's numbering plan.

Channel

The term "Channel" denotes a path for electrical transmission between two or more points having a bandwidth and termination of a subscriber's own choosing.

Co-Located T-1 Access

The term "Co-Located T-1 Access" refers to an access arrangement which does not make use of local exchange company facilities and is available to Carrier's customers whose premises are located in the same location as the Carrier's Underlying Carrier's POP.

Common Control Switching Arrangement

The term "Common Control Switching Arrangement" (CCSA) denotes a private switched service network that directs station-to-station network inward and outward dialing and other features similar to those normally provided by the public telephone network.

Day

The term "Day" denotes a time period of 8:00 AM to, but not including, 5:00 PM local time at the originating city on Monday through Friday, excluding Carrier-specified holidays.

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

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TITLE: **President**

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MAR 13 1992

Boise, Idaho

1. TECHNICAL TERMS AND ABBREVIATIONS (Continued)

1.1 DEFINITIONS (Continued)

Dedicated Access Line

The term "Dedicated Access Line" (DAL) denotes a dedicated communications channel which terminates on a switch facility provided by the Carrier.

Evening Calls

The term "Evening" denotes a time period of 5:00 PM to, but not including, 11:00 PM local time at the originating city on Sunday through Friday and any time on Carrier-specified holidays except when a lower rate would normally apply.

Exchange Area

The term "Exchange Area" denotes a geographically defined area wherein the telephone industry, through the use of maps or legal descriptions, sets down specified areas where individual telephone exchange companies hold themselves out to provide communications services.

Foreign Exchange Service

The term "Foreign Exchange Service" denotes a private line service designed to provide subscribers with the capability of local dialing in a remote exchange.

Governmental Service Agencies

The term "Governmental Service Agencies" denotes fire-fighting, State Highway Patrol, police, and emergency rescue services (as designated by the appropriate governmental agencies) provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year.

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

BY: **ERVIN F. KAMM, JR.**

TITLE: **President**

1st Revised Sheet 12
Cancels Original Sheet 12
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
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FEB 8 - 1994

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1. TECHNICAL TERMS AND ABBREVIATIONS (Continued)

1.1 DEFINITIONS (Continued)

Holidays

The term "Holidays" denotes all Carrier-specified holidays: New Year's Day##, Martin Luther King Day*, President's Day*, Memorial Day*, Independence Day##, Labor Day, Columbus Day*, Veterans Day##, Thanksgiving Day, and Christmas Day##.

* Applies to Federally observed day only.

When this holiday falls on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday calling rate applies to calls placed on the preceding Friday.

See Service Hours for applicable Holidays associated(N)
with each product. (N)

Intercity Channels

The term "Intercity Channel" denotes those channels derived from Carrier's network to provide communications capability between cities.

Intercity Mileage

The term "Intercity Mileage" denotes the mileage, measured as the shortest distance between any two of the Carrier's technical operating centers using the Telephone Industry Standard Rate Centers ("V" & "H") coordinates associated with said Carrier's offices.

Local Access Transport Area

The term "Local Access Transport Area" (LATA) denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communication services.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**
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FEB 8 - 1994

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Boise, Idaho

1. TECHNICAL TERMS AND ABBREVIATIONS (Continued)

1.1 DEFINITIONS (Continued)

Local Distribution Area

The term "Local Distribution Area" denotes a geographically contiguous area surrounding the Carrier's serving switch location.

Local Distribution Facility

The term "Local Distribution Facility" denotes the channel used to connect the Carrier's technical operating center to the subscriber's premises. Normally, the channel will have a network terminal on one end (Carrier's office) and a subscriber terminal on the other end (subscriber's premises).

Night/Weekend

The term "Night/Weekend" denotes a time period of 11:00 PM to, but not including, 8:00 AM local time at the originating city, any time on Saturday, and all day Sunday except 5:00 PM to, but not including, 11:00 PM.

Normal Work Hours

The term "Normal Work Hours" denotes the time after 8:00 AM and before 5:00 PM Monday through Friday excluding Holidays.

Off-Net (Applicable to VNS Service only) (T)

The term "Off-Net" denotes origination or termination of calls over normal shared-used facilities.

On-Net (Applicable to VNS Service only) (T)

The term "On-Net" denotes origination or termination of calls over dedicated facilities.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 14
Cancels Original Sheet 14
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NORSTAN NETWORK SERVICES, INC
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FEB 8 - 1994

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1. TECHNICAL TERMS AND ABBREVIATIONS (Continued)

1.1 DEFINITIONS (Continued)

Other Common Carrier

The term "Other Common Carrier" (OCC) denotes a specialized or other type of common carrier authorized by the Federal Communications Commission to provide domestic or international communications service.

Point of Presence

The term "Point of Presence" (POP) denotes a point on the Underlying Carrier's system where the intercity(T) communications channels and local distribution facilities are terminated within that LATA. Other functions such as switching, coordination, testing, and connections with subscriber-provided communications channels may also be performed at these points.

Premises

The term "Premises" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.).

Rate Center

The term "Rate Center" denotes a geographically specified point used to determine mileage dependent rates.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**
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1st Revised Sheet 15
Cancels Original Sheet 15
Idaho Tarrif PUC No. 1

NORSTAN NETWORK SERVICES, INC
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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 8 - 1994

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1. TECHNICAL TERMS AND ABBREVIATIONS (Continued)

1.1 DEFINITIONS (Continued)

Regular Billing

The term "Regular Billing" denotes a standard bill sent in the normal Carrier billing cycle. This billing consists of one bill for each account assigned to the subscriber, or, in the case of Private Line Service, one bill for each subscriber together with explanatory detail showing the derivation of the charges.

Regular Voice Grade Facility

The term "Regular Voice Grade Facility" denotes a communications channel with a bandwidth of approximately 2,700 (300 to 3,000) Hertz.

Service Group

1. For VNS Service (T)

The term "Service Group" denotes one or more access lines leased by a subscriber that are served by a single end office.

2. For 800 Services

The term "Service Group" denotes a group of lines in a hunting arrangement used to terminate one or more inbound 800 numbers.

Subscriber

The term "Subscriber" denotes the person, firm, company, corporation, or other entity, having communications requirement of its own which contract for service under this tariff and is responsible for the payment of charges as well as compliance with the Carrier's regulation pursuant to this tariff. Often used interchangeably with the term "Customer".

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 16
Cancels Original Sheet 16
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 8 - 1994

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1. TECHNICAL TERMS AND ABBREVIATIONS (Continued)

1.1 DEFINITIONS (Continued)

Switch

The term "Switch" denotes an electronic or electromechanical device which is used to provide circuit routing and control.

T-1 Access Line

The term "T-1 Access Line" denotes a 1.544 mbps dedicated digital transmission connection furnished by the Local Exchange Company (LEC) from a customer's premise that terminates at the Carrier's local POP. This facility will provide the equivalent of 24 voice channels.

800 Services

The term "800 Services" denotes inbound toll services offered by the Carrier for large volume users.

Underlying Carrier

The term "Underlying Carrier" denotes a common carrier authorized by the Federal Communications Commission to provide domestic or international communications service and who has entered into a contract with Carrier to provide services to Carrier's subscribers.

VNS Service

(T)

The term "VNS" denotes communications services (T) provided by Carrier providing the functionality and capabilities of a private network through the use of shared transmission facilities and operated by a single, software-controlled management system.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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OCT 9 - 1994

Boise, Idaho

NORSTAN NETWORK SERVICES, INC.
6900 Wedgewood Road
Maple Grove, MN 55369

2. **RULES AND REGULATIONS**

2.1 TERRITORY

Intercity Telecommunications Services are available for origination and termination within the State of Idaho.

2.1.1 Outbound Service

Dedicated - *Optima Plus*TM (T)
*Classic Plus*TM (T)

2.1.1..1 Dedicated outbound connections are available for origination in LATA's where Carrier's Underlying Carrier(s) has a Point Of Presence ("POP").

Switched - *Optima One*[®] (T)
Classic One[®] (T)

2.1.1..2 Switched outbound is available for origination from areas that are served by end offices to which the Carrier's Underlying Carrier(s) are connected by Feature Group D Circuits.

2.1.2 Inbound Service

Dedicated - *Optima 800 Plus*TM (T)
*Classic 800 Plus*TM (T)

2.1.2..1 Dedicated 800 Service terminated through dedicated facilities is available for termination in the LATAs where Carrier's Underlying Carrier(s) has a Point Of Presence ("POP") and may originate from any point within the State of Idaho.

Switched - *Optima 800*[®] (T)
Classic 800[®] (T)

2.1.2..2 Switched 800 Service terminated through switched (shared) facilities is available for termination to all end offices and may originate from any point within the State of Idaho.

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

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OCT 9 - 1994

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2. RULES AND REGULATIONS (Continued)

2.1.3 Virtual Network Service

Optima VNSSM

(T)

2.1.3.A VNS On-Net to On-Net

VNS On-Net to On-Net is available for origination in LATAs where Carrier's Underlying Carrier(s) has a Point Of Presence ("POP").

2.1.3.B VNS On-Net to Off-Net

VNS On-Net to Off-Net is only available at locations which either originate or terminate VNS On-Net to On-Net calls.

2.1.3.C VNS Off-Net to On-Net

VNS Off-Net to On-Net is available for origination from any location within the State of Idaho.

2.1.3.D VNS Off-Net to Off-Net

VNS Off-Net to Off-Net is available for origination from any point within the State of Idaho.

2.2 UNDERTAKING OF CARRIER

2.2.1 Carrier will make available its Long Distance services as soon as practicable upon receipt of an order for service between those points as specified.

2.2.2 The obligation of Carrier to furnish service is dependant upon its ability to secure from and to retain the rights to suitable facilities from its Underlying Carrier(s).

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

Original Sheet 19
Cancels Original Sheet _____
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 8 - 1994

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2. **RULES AND REGULATIONS** (Continued)

2.3 **LIABILITY OF CARRIER**

- 2.3.1 The liability of the Carrier for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in the transmission occurring in the course of furnishing service, channels or other facilities and not caused by the negligence of the Customers, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in the transmission occur. For the purposes of computing such amount, a month is considered to have thirty (30) days (720 hours).
- 2.3.2 In no event will Carrier be responsible for consequential, incidental or punitive damages or lost profits suffered by Customer on account of unsatisfactory or interrupted service.
- 2.3.3 The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees or other carriers shall be deemed to be agents or employees of the carrier.
- 2.3.4 Carrier shall not be liable for unlawful use or use by an unauthorized person of Carrier's facilities and services.

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2. RULES AND REGULATIONS (Continued)

2.3 LIABILITY OF CARRIER (Continued)

2.3.5 The (above or below) tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

2.3.6 VNS Service (T)

In addition to the above terms, the following terms apply to VNS Service: (T)

2.3.6.A Except for credit allowance for interruption of VNS as specified (T) herein, Carrier shall not be liable for any failure of performance due to causes beyond its reasonable control, including, but not limited to, acts of God, fires meteorological phenomena, floods or other catastrophies; national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; and any law, order, regulation or other action of any governing authority or agency thereof. WITH RESPECT TO THE SERVICES, MATERIALS, AND EQUIPMENT PROVIDED HEREUNDER, CARRIER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EXPRESS OR IMPLIED, NOT STATED IN THIS TARIFF AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 21
Cancels Original Sheet 21
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2. **RULES AND REGULATIONS** (Continued)

2.3 **LIABILITY OF CARRIER** (Continued)

2.3.6 **VNS Service** (Continued)

(T)

2.3.6.B Carrier shall not be liable for:

2.3.6.B.1 Unlawful use or use by an unauthorized person of Carrier's facilities and services;

2.3.6.B.2 Any claim resulting from furnishing, installation, operation, maintenance, or removal of facilities at subscriber's premises;

2.3.6.B.3 Any claim arising out of a breach in the privacy or security of communications transmitted over Carrier's facilities;

2.3.6.B.4 Changes in any of the facilities, operations, services or procedures of Carrier that render any facilities or services provided by subscriber obsolete, or require modification or alteration of such facilities or services, or otherwise affect their use or performance. Carrier will endeavor to advise subscriber on a timely basis of such change.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 22
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Idaho Tarrif PUC No. 1

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2. RULES AND REGULATIONS (Continued)

2.3 LIABILITY OF CARRIER (Continued)

2.3.6 VNS SERVICE (Continued)

(T)

2.3.6.C Subscriber shall indemnify and save Carrier harmless from any and all liability not expressly assumed by Carrier in this Section 2.3 and arising in connection with the provisions of service by Carrier to subscriber, and shall protect and defend Carrier from any suits or claims alleging such liability, and shall pay all expenses (including attorney's fees) and satisfy all judgements which may be incurred by or rendered against Carrier in connection therewith. Carrier shall notify subscriber of any such suit or claim against Carrier. Carrier reserves the right to participate in the defense of any such suit or claim.

2.3.6.D The liability of Carrier for any interruption or failure of service shall in no event exceed the credit allowance provided herein. Carrier shall not be liable to subscriber or any Authorized User for any loss or damage incurred by reason of or incidental to any delay or interruption of service, or for any failure in or breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors or defects in transmission occurring in the course of furnishing service, except to the extent of such credit allowance, which shall constitute subscriber's sole and exclusive remedy hereunder.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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FEB 8 - 1994

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2. **RULES AND REGULATIONS** (Continued)

2.3 LIABILITY OF CARRIER (Continued)

2.3.7 The Carrier will make no refund of an overpayment by a subscriber unless the claim for such overpayment, together with proper evidence, is submitted within ninety (T) (90) days from the date of alleged overpayment. In calculating refunds, volume discounts will be adjusted based on total usage after all credits or adjustments have been applied.

2.4 Use of Service

Neither subscribers nor their Authorized Users may use the services furnished by the Carrier for any unlawful purpose. Subscribers and Authorized Users must take all necessary action to ensure Carrier's services are used in accordance with the rules and regulations of the Public Services Commission of Idaho. Use and restoration of the service furnished by the Carrier will be in accordance with Part 64, Subpart D of the Federal Communications Commission Rules.

2.5 Minimum Service Period

2.5.1 VNS SERVICE (T)

2.5.1.A Minimum Service Period - Access Arrangements

The minimum service period for dedicated access components of VNS (T) Service ordered by a Subscriber is ninety (90) days.

2.5.1.B Minimum Service Period - Other Charges

There is no minimum service period for other charges.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 24
Cancels Original Sheet 24
Idaho Tarrif PUC No. 1

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2. **RULES AND REGULATIONS** (Continued)

2.5 Minimum Service Period (Continued)

2.5.2 Outbound and Inbound Service (T)

2.5.2.A The minimum service period for Switched(T) service is thirty (30) days.

2.5.2.B The minimum service period for Dedicated service is thirty (30) days, (T) except for dedicated components for which the minimum service period is ninety (90) days.

2.6 Ownership of Facilities

Title to all facilities provided by Carrier in accordance with these regulations remains with the Carrier or its Underlying Carrier.

2.7 Application For Service

Carrier may require a subscriber to sign an application form furnished by the Carrier and to establish his credit as provided in these Regulations, as a condition precedent to the initial establishment of such service. Carrier's acceptance of an order for service to be provided to an applicant whose credit has not been duly established may be subject to the provisions described in Section 2.9.

Carrier may also require a signed authorization from a subscriber for additions to or changes in the existing service for such subscriber.

An application for service cancelled by the subscriber or the Carrier prior to the establishment of the service applied for is subject to the provisions of Section 2.11, 2.12, and 2.16.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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2. RULES AND REGULATIONS (Continued)

In the event the Carrier incurs fees or expenses, (T) including attorney's fees, in collection or attempting to collect, any charges owed the Company, the Subscriber will be liable to the Carrier for the payment of all such fees and expenses reasonably incurred. (T)

2.8 Payment of Charges

If subscriber does not give the carrier written notice of a dispute with respect to carrier's charges within six months from the date the invoice was rendered, such invoice shall be deemed to be correct and binding on the subscriber.

2.8.1 Outbound and Inbound Service

For billing of fixed charges, service is considered to be established upon the day in which the Carrier notifies the subscriber of installation and testing of the subscriber's service.

Charges will be billed monthly in arrears and are due immediately upon receipt. Subscriber will be billed for all usage accrued beginning immediately upon access to the service. For the purpose of computing charges, a month is considered to consist of thirty (30) days.

2.8.2 VNS Service

2.8.2.A Payment is due upon subscriber's receipt of Carrier's invoice. Installation charges will be billed on or after service installation; monthly recurring charges, which will begin to accrue on the date service commences, will be billed monthly in advance; usage charges, which will begin to accrue on the date service commences, will be billed after the use occurs; termination charges will be billed at the time of termination.

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 26
Cancels Original Sheet 26
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2. **RULES AND REGULATIONS** (Continued)

2.8 Payment of Charges (Continued)

2.8.2 VNS Service (Continued)

(T)

2.8.2.B In the event that Carrier's ability to commence or to continue to provide service in a timely manner is delayed or interrupted because of the non-performance by subscriber of any obligation set forth in Section 2.15, subscriber shall pay to Carrier amounts equal to the monthly recurring charges which would have been paid had Carrier been able to commence or continue to provide service unless such non-performance is due to causes beyond subscriber's reasonable control, including, but not limited to acts of God, fires, meteorological phenomena, floods, or other catastrophies; national emergencies, insurrections, riots, or wars; strikes, lockouts, work stoppages or other labor difficulties; and any authority or agency thereof.

2.8.2.C Partial Month Billing

The charges for VNS service from the (T) commencement of service to the start of the first month billing period, or from the end of the last full monthly billing period to the termination of service, shall be the monthly recurring charges multiplied by the ratio of the number of days in such partial billing period to thirty (30) days.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 27
Cancels Original Sheet 27
Idaho Tarrif PUC No. 1

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2. **RULES AND REGULATIONS** (Continued)

2.8 Payment of Charges (Continued)

2.8.3 Returned Check Fee

A charge of \$20.00 or applicable state(I) returned check charge, whichever is less, will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

2.8.4 State and Local Tax Additions

Pursuant to the statutes of Idaho, Carrier will add an applicable sales tax plus any other applicable taxes imposed by other political subdivisions to net billings.

2.8.5 Late Payment Charges

Payments not received by Carrier within thirty (30) days after the invoice date will accrue interest from the date of the invoice until payment is received at the rate of one and one-half percent (1.5%) per month or the maximum allowed by applicable law, whichever is less.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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MAR 13 1992

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2. RULES AND REGULATIONS (Continued)

2.9 Deposits

Each applicant for service will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Carrier may be required to make a deposit to be held as a guarantee of payment of future charges at the time of application. Additionally, an existing subscriber may be required to make a deposit or to increase a deposit presently held by Carrier. Carrier will provide the customer with a written receipt of all deposits.

- 2.9.1 A deposit shall not exceed the estimated charges for two (2) months' service.
- 2.9.2 Deposits shall be returned upon the occurrence of one of the following events:
- 2.9.2.A An application for service is cancelled by the subscriber prior to the establishment of service;
 - 2.9.2.B The subscriber shall have established six (6) months of satisfactory credit history.
 - 2.9.2.C Upon the discontinuance of service. The Carrier will refund the subscriber's deposit or the balance in excess of unpaid bills for the service.
- 2.9.3 The fact that a deposit has been made in no way relieves the subscriber from complying with the regulations contained herein with respect to the prompt payment of bills upon presentation.
- 2.9.4 Carrier will pay interest on deposits pursuant to the Idaho Public Utility Rule.

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

BY: **ERVIN F. KAMM, JR.**

TITLE: **President**

1st Revised Sheet 29
Cancels Original Sheet 29
Idaho Tarrif PUC No. 1

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2. **RULES AND REGULATIONS** (Continued)

2.10 Interruption of Service

It shall be the obligation of the subscriber to immediately notify Carrier of any interruption in service. Prior to subscriber giving notice to Carrier, subscriber shall ascertain that the trouble is not being caused by any action or omission of subscriber or is not in subscriber-provided wiring or equipment connected to the terminal of the Carrier.

2.10.1 Interruption of Outbound and Inbound(T) Services

When Outbound or Inbound Services are(T) interrupted for thirty (30) continuous minutes or more credit is allowed on demand to the Carrier, computed as set forth below, provided such interruption is not shown by the Carrier to have been caused by the negligence or willful action of the subscriber, or any other persons at a subscriber terminal location, or is not caused by the failure of the subscriber's equipment or power supply.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 30
Cancels Original Sheet 30
Idaho Tarrif PUC No. 1

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FEB 8 - 1994

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2. **RULES AND REGULATIONS** (Continued)

2.10 Interruption of Service (Continued)

2.10.1 Interruption of Outbound and Inbound Services (T)
(Continued)

For purposes of credit computations each month shall be considered to have 720 hours. Credit shall be computed by multiplying the monthly rate for the service by the ratio derived by dividing the number of hours in the period of interruption by 720 hours. The credit will be based on the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges. An interruption shall be measured from the time the Carrier detects trouble, or the subscriber notifies Carrier of the interruption by expeditious means, until the trouble is cleared. Each interruption is considered separately for purposes of establishing credit allowance. Interruptions shall be accumulated to the nearest half-hour period. The credit for a monthly billing period shall in no event exceed the monthly rate.

2.10.2 Interruption of VNS Services (T)

For VNS Service, an interruption is measured (T) from the time the Underlying Carrier verifies the interruption to the time service has been restored and an attempt has been made to notify the subscriber. When service is interrupted because of events other than those specified in Section 2.3.4 herein, credit allowances will be made as set forth below. For purposes of credit computations, each month shall be considered to have 720 hours.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 31
Cancels Original Sheet 31
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
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FEB 8 - 1994

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2. **RULES AND REGULATIONS** (Continued)

2.10 Interruption of Service (Continued)

2.10.2 Interruption of VNS Services (Continued) (T)

2.10.2.A For interruption of service through an access arrangement, subscriber will be credited for an interruption of twenty-four (24) consecutive hours or more at the rate of 1/720 of the minimum monthly charge for that Access Arrangement for each period of one hour, accumulated to the nearest half hour, that the interruption continues. No credit will be given for an interruption of service of less than twenty-four (24) consecutive hours. In no event shall a credit for a monthly billing period exceed the monthly rate.

2.10.2.B For interruption of all service through a specific Underlying Carrier's POP, subscriber will be credited for an interruption of thirty (30) minutes or more at the rate of 1/720 of the monthly charge for all Access Arrangements servicing subscriber at that POP for each period of one hour, accumulated to the nearest half hour, that the interruption continues. No credit will be given for an interruption of less than thirty (30) minutes. In no event shall a credit for a monthly billing period exceed the monthly rate.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 32
Cancels Original Sheet 32
Idaho Tarrif PUC No. 1

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2. **RULES AND REGULATIONS** (Continued)

2.10 Interruption of Service (Continued)

2.10.2 Interruption of VNS Services (Continued) (T)

2.10.2.C For an interruption of leased facilities provided by the Underlying Carrier or Other Common Carrier, subscriber will be credited for an interruption of four (4) hours or more at 1/720 of the monthly charge for each period of one hour, accumulated to the nearest half hour, that the interruption continues. No credit will be given for an interruption of less than four (4) hours. In no event shall a credit for a monthly billing period exceed the monthly rate.

2.11 Cancellation for Cause

The Carrier, by written notice to the subscriber or applicant, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

- 2.11.1 An order of a court or other government authority having jurisdiction which prohibits the Carrier from furnishing service;
- 2.11.2 Subscriber's violation of or failure to comply with any regulation governing the furnishing service;
- 2.11.3 Nonpayment of any sum due to the Carrier for service for more than thirty (30) days beyond the date of rendition of the bill for such service.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 33
Cancels Original Sheet 33
Idaho Tarrif PUC No. 1

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FEB 8 - 1994

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2. RULES AND REGULATIONS (Continued)

2.12 Disconnection of Service

2.12.1 Outbound and Inbound Services (T)

Subscriber may disconnect Outbound or (T) Inbound services at any time following the one month (30 days) minimum service requirement described in section 2.5 by giving Carrier thirty (30) days prior written notice of the desired disconnect date.

Provided proper notice has been given by subscriber, subscriber will be responsible for all charges incurred up to the desired disconnect date or until disconnect has been effected, whichever is sooner.

2.12.2 VNS Services (T)

Subscriber may terminate any VNS service (T) upon advance notice subject to the minimum notice period specified below, minimum service period specified in Section 2.5, and any termination charges specified. Such notice shall be provided to Carrier in writing. The minimum notice periods are:

<u>Component</u>	<u>Minimum Notice Period</u>
Access Arrangements (All Types)	30 days

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

OCT 9 - 1994

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2. RULES AND REGULATIONS (Continued)

2.12 Disconnection of Service (Continued)

2.12.2 VNS Services (Continued)

For leased facilities provided by Other Common Carriers, the minimum notice period for termination of service shall be equal to the minimum notice period imposed upon Carrier by the Other Common Carrier providing the facilities. For services provided through facilities owned by Carrier's Underlying Carrier, the minimum notice period shall be forty-five (45) days.

In the event that subscriber continues to utilize Carrier's facilities beyond the date upon which the services are to be terminated, the subscriber will be liable for the usage charges incurred.

2.13 Obligations of the Subscriber

In the event suit is brought or an attorney is (T) retained by the Carrier to enforce the terms of this Tariff, the Carrier shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection herewith. (T)

2.13.1 VNS Service

2.13.1.A The Carrier shall be indemnified and saved harmless by the subscriber against claims of libel, slander, or the infringement of copyright, or for the unauthorized use of any trademark, trade name, or service mark, arising from the material transmitted over the channels, against claims for infringement of patents arising from, combining with, or using in connection with, channels furnished by the Carrier or apparatus and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with the channels provided by the Carrier.

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 35
Cancels Original Sheet 35
Idaho Tarrif PUC No. 1

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2. **RULES AND REGULATIONS** (Continued)

2.13 Obligations of the Subscriber (Continued)

2.13.1 VNS Services (Continued)

(T)

2.13.1.B The facilities provided hereunder by the Carrier may be terminated in subscriber-provided terminal equipment or subscriber-provided communications systems. When such terminations are made, the subscriber shall comply with the minimum protective criteria which shall be no less stringent than the criteria as may be prescribed by the Carrier.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 36
Cancels Original Sheet 36
Idaho Tarrif PUC No. 1

NORSTAN NETWORK SERVICES, INC.
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Idaho Public Utilities Commission
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ACCEPTED FOR FILING

FEB 8 - 1994

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2. **RULES AND REGULATIONS** (Continued)

2.13 Obligations of the Subscriber (Continued)

2.13.1 VNS Services (Continued)

(T)

2.13.1.C The subscriber will be responsible for insuring that subscriber-provided signals will not result in interference with any of the services provided by the Carrier or interfere with others using services provided by the Carrier. Physical arrangements for protection of the Carrier's or the Underlying Carrier's facilities serving the subscriber shall be employed if needed. The subscriber will be required to use only those devices found to be necessary to insure proper operation of the local distribution facility and the intercity facility. The intent of this provision is to insure proper signal insertion so as to protect the entire network. All signals must be of the proper technical parameters so as not to damage the Carrier's or Underlying Carrier's equipment or degrade service to other subscribers. It shall also be the responsibility of the subscriber to provide adequate electrical power, wiring, and electrical outlets necessary for the proper operation of Carrier's equipment on his premises.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 37
Cancels Original Sheet 37
Idaho Tarrif PUC No. 1

NORSTAN NETWORK SERVICES, INC.
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Idaho Public Utilities Commission
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ACCEPTED FOR FILING

FEB 8 - 1994

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2. **RULES AND REGULATIONS** (Continued)

2.13 **Obligations of the Subscriber** (Continued)

2.13.1 **VNS Service** (Continued)

(T)

2.13.1.D The equipment and facilities which are connected with those of the Carrier or of its Underlying Carrier shall be constructed, operated, and maintained by those providing same so as to work satisfactorily with the service furnished by the Carrier. Such equipment and facilities shall be suitable to avoid hazard or damage to the Carrier's or Underlying Carrier's plant or injury to Carrier's employees or agents or to the public because of the character or location of such equipment or facilities and sources of power to which it is connected. In cases in which additional protection is required, this shall be provided by the subscriber or by the Carrier at subscriber's expense.

2.13.1.E Upon notice from the Carrier that the equipment or facilities of the subscriber, or of others so authorized to be connected, is causing or is likely to cause hazard or interference, the subscriber, or others so authorized to be connected, shall make such changes as may be necessary to remove or prevent such hazard or interference.

2.13.1.F The subscriber shall be liable for:

2.13.1.F.1 Reimbursing the Carrier for all loss through theft, fire, flood, or other catastrophies to Carrier-provided facilities on subscriber's premises.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 38
Cancels Original Sheet 38
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
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ACCEPTED FOR FILING

FEB 8 - 1994

Boise, Idaho

NORSTAN NETWORK SERVICES, INC.
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2. **RULES AND REGULATIONS** (Continued)

2.13 Obligations of the Subscriber (Continued)

2.13.1 VNS Service (Continued) (T)

2.13.1.F (Continued)

2.13.1.F.2 Reimbursing the Carrier for damages to facilities caused by the negligence or willful act of subscriber's officers, employees, agents, or contractors.

2.13.1.G The Carrier reserves the right of entrance for its employees, agents, or contractors to the premises of the subscriber at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of service, removing the Carrier's channels. It shall be the responsibility of the subscriber to make any necessary arrangements with owners of the premises for the entrance of the Carrier's employees, agents, or contractors.

2.13.1.H Subscriber or its Authorized Users may not rearrange, disconnect, remove, modify or attempt to repair any Carrier facility without the prior written consent of Carrier.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 39
Cancels Original Sheet 39
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
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ACCEPTED FOR FILING

FEB 8 - 1994

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2. **RULES AND REGULATIONS** (Continued)

2.13 Obligations of the Subscriber (Continued)

2.13.1 VNS Service (Continued) (T)

2.13.1.I Orders, including those for installation, connection, repair or termination of VNS Service, will be accepted only from subscriber or its authorized representative.

2.13.1.J Subscriber shall be responsible for obtaining all permits, licenses, variances and other authorizations required by state and local jurisdictions for the installation and operation of Carrier's facilities on subscriber premises.

2.13.1.K Subscriber shall be responsible for performing all construction and site engineering required at subscriber premises for the provision of services to subscriber hereunder.

2.13.1.L Subscriber shall be responsible for the physical security of all Carrier-provided facilities located on subscriber premises and to be used in providing VNS Service to subscriber (T) from time of receipt by subscriber or an Authorized User to time of removal by Carrier.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 40
Cancels Original Sheet 40
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
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ACCEPTED FOR FILING

FEB 8 - 1994

NORSTAN NETWORK SERVICES, INC.
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2. **RULES AND REGULATIONS** (Continued)

2.13 Obligations of the Subscriber (Continued)

2.13.1 VNS Service (Continued)

(T)

2.13.1.M Subscriber shall be responsible for the provision of personnel; power lines and power line conditioning; conduit; heating and cooling; building space; internal and external building wiring, and entrance facilities required for the facilities and services provided by Carrier at subscriber premises. Such subscriber responsibilities shall be performed in accordance with procedures established by Carrier's Underlying Carrier for the installation and operation of Carrier's facilities located on subscriber premises.

2.13.1.N The subscriber shall be responsible for maintaining safe premises at which Carrier's employees, suppliers or agents shall be installing or maintaining facilities provided by Carrier or its agents. Subscriber's responsibility shall include compliance with all laws and regulations regarding the conditions there at including, but not limited to, the provision, installation and maintenance of sealed conduit with explosive-proof fittings between facilities furnished by Carrier in explosive atmospheres and points outside the hazardous area if, in the opinion of Carrier injury or damage to Carrier's employees, agents or property might result from installation or maintenance by Carrier.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 41
Cancels Original Sheet 41
Idaho Tarrif PUC No. 1

Idaho Public Utilities Commission
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ACCEPTED FOR FILING

FEB 8 - 1994

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Boise, Idaho

2. **RULES AND REGULATIONS** (Continued)

2.13 Obligations of the Subscriber (Continued)

2.13.2 VNS Service (Continued) (T)

2.13.1.0 Subscriber shall be responsible for cooperation with Carrier in installation, trouble determination and fault isolation.

2.13.1.P Subscriber shall be responsible for furnishing information on a continuing basis as required by Carrier to prepare, install, provide and maintain service. Such information includes, but is not limited to, interface protocols for private network interfaces.

2.13.1.Q No subscriber or Authorized User may assign or delegate its responsibilities, duties, rights or obligations under this tariff to any person, corporation or other entity without the written consent of Carrier; provided, however, that subscriber may, without Carrier's approval, assign or delegate such responsibilities, duties, rights, or obligations to any subsidiary or affiliated organization or to any successor organization.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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Idaho Tarrif PUC No. 1

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2. **RULES AND REGULATIONS** (Continued)

2.14 Cancellation of Application for Service

2.14.1 VNS Services (T)

2.14.1.A An order for VNS Service may be (T)
cancelled by subscriber upon written
notice to Carrier, prior to the
commencement of service, subject to the
cancellation and/or termination charges
specified below. If Carrier should
assume a termination liability or other
obligation for facilities leased from
OCC's, that liability or obligation
shall be the responsibility of the
subscriber.

2.14.1.B If carrier is unable to make any
service component available to
subscriber within ninety (90) days of
the projected date of the availability
of service specified in Carrier's
notification of the acceptance and
confirmation for any other reason than
(i) a failure on the part of subscriber
to perform subscriber obligations
specified in Section 2.15 herein, or
(ii) causes beyond carrier's control
specified in Section 2.3.6.B herein, or
(iii) any change to subscriber's
Application For Service concerning the
service or service component that is
made after notification to subscriber
of the acceptance and confirmation
thereof, subscriber may cancel the
application for such service component
without charge.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 43
Cancels Original Sheet 43
Idaho Tarrif PUC No. 1

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2. **RULES AND REGULATIONS** (Continued)

2.14 Cancellation of Application for Service (Continued)

2.14.1 VNS Services (Continued) (T)

2.14.1.C The charge for cancellation of an Application For Service shall be the lesser of (i) the monthly recurring rate and the minimum usage charge, for (D) each cancelled service component multiplied by the appropriate minimum service period as specified in Section 3.5 herein plus applicable installation charges, or (ii) the costs incurred by Carrier in preparing to furnish service, less net salvage. The costs incurred by Carrier will include the direct and indirect costs of facilities specifically provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative; and any other costs resulting from the preparation, installation and removal effort.

See Attachment A for FCC Tariff information

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 44
Cancels Original Sheet 44
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2. **RULES AND REGULATIONS** (Continued)

2.15 Change Of Application Of Service By Subscriber

2.15.1 VNS Service (T)

An Application For Service may be changed by the subscriber upon written notice to Carrier, subject to acceptance and confirmation by Carrier. Provided, however, that a charge shall apply to any change in an Application Of Service when such request for change is received by Carrier after Carrier has notified subscriber of its acceptance and confirmation of the Application Of Service. Such charge shall be the sum of the charges and costs for VNS(T) Services and the lesser of (i) the monthly(D) recurring rate for each service component that has been cancelled as a result of the change times the appropriate minimum service period as specified in Section 2.5 herein, plus the applicable installation charges, and (ii) the costs incurred by Carrier in accommodating each change, less net salvage. The costs incurred by Carrier will include the direct and indirect cost of facilities specifically provided or used; the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

See Attachment A for FCC Tariff information

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3. DESCRIPTION OF SERVICE

3.1 Mileage Between Rate Centers

(D)

(N)

Calculation of distance is in accordance with the V&H coordinate system. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal (V&H) coordinates associated with the rate centers involved. The calculation is based on V and H coordinates as obtained by reference to NECA FCC Tariff No. 4.

Method of Calculation

The airline mileage between two carrier service locations is calculated as follows:

$$\text{Mileage} = \text{Square root of} \\ \frac{(V1-V2)^2 + (H1-H2)^2}{10}$$

Where V1 and H1 are the V and H coordinates of point 1 and V2 and H2 are the coordinates of point 2.

The mileage is rounded up to an integer value to determine the airline mileage.

Example:

Distance between Miami and New York City

	<u>V</u>	<u>H</u>
Miami	8,351	529
New York	<u>4,997</u>	<u>1,406</u>
Difference	3,354	-877

Square and add and divide by 10:

$$\frac{(3354)^2 + (877)^2}{10}$$

Round to = 1,201,845

Take Square Root of 1,201,845:

Round to =1,097 miles

(N)

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Idaho Tarrif PUC No. 1 _____

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3 DESCRIPTION OF SERVICE (Continued)

3.13 Mileage Between Rate Centers (Continued)

The distance is measured using the V&H(N) coordinates associated with either the rate centers of the originating and terminating stations or the V&H coordinates associated with the originating and terminating POP of the underlying carrier. The type of access determines which V&H coordinates are used.

If a call is originated or terminated via switched access, the distance is measured using the V&H coordinates associated with the rate centers of the originating or terminating station. If the call is originated or terminated via dedicated access, the distance is measured using the V&H coordinates associated with the originating or terminating POP of the underlying carrier. The rate for a call between access lines associated with stations that use the same central office is the rate for zero miles. (N)

3.2 Service Hours * (M)

Service is available twenty-four (24) hours a day, seven (7) days a week. Rate periods are applicable as indicated in the chart below and are based on the time at the point of origin of the call, except for 800 Services , where calls will be rated according to the time at the point of termination. The evening rate shall also apply on Carrier-specified holidays as defined in Section 3.1 from 8:00 am - 11:00 pm* except when a lower rate would normally apply. (M)

*3.2 Service Hours has moved from Original Page 45 to Original Page 45.1.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

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 Cancels Original Sheet 46
 Idaho Tarrif PUC No. 1

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3. DESCRIPTION OF SERVICE (Continued)

3.2 Service Hours (Continued)

Calls that begin in one rate period and terminate in another will be prorated accordingly.

	MON	TUE	WEN	THU	FRI	SAT	SUN
8:00 am							
to	DAY RATE						
5:00 pm*							
5:00 pm							
to	EVENING RATE						EVENING
11:00 pm*							RATE
11:00 pm							
to	NIGHT/WEEKEND RATE						
8:00 am*							

*To but not including.

HOLIDAYS

Holidays (5) for domestic calls on Optima VNS and all Classic products: New Years Day##, Independence Day##, Labor Day, Thanksgiving and Christmas ##. All other Optima services get 5 plus these additional 5: President's Day*, Martin Luther King Day*, Memorial Day*, Columbus Day* and Veteran's Day##.

* Applies to Federally observed day only.

When this holiday falls on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday calling date applies to calls placed on the preceding Friday.

(N)

(N)

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3. DESCRIPTION OF SERVICE (Continued)

3.3 Outbound and Inbound Services

3.3.1 Outbound Services

Dedicated Services are intercity services available for use by subscribers 24 hours a day. Calls are originated via dedicated access facilities between the customer's premise and the underlying carrier's POP, and are terminated via normal shared use facilities.

Switched Services are intercity services available for use by subscribers 24 hours a day. Calls are originated in equal access areas via Feature Group D access connections and are terminated via normal shared use facilities.

Charges for Outbound Services are based on duration of the call, rate period (Day, Evening, Night/Weekend) when the call is originated and the total monthly usage.

The following options are available under the Carrier's Services:

Dedicated	-	<i>Optima Plus™</i>	(T)
	-	<i>Classic Plus™</i>	(T)
Switched	-	<i>Optima One®</i>	(T)
	-	<i>Classic One®</i>	(T)

3.3.2 Inbound Services

Carrier's Inbound services are toll services which permit calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number (800-NXX-XXXX) which will terminate at the customer's location.

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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2nd Revised Sheet 48
Cancels 1st Revised Sheet 48
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3. **DESCRIPTION OF SERVICE** (Continued)

3.3 **Outbound and Inbound Services** (Continued)

3.3.2 **Inbound Services** (Continued)

Calls may originate anywhere within the State of Idaho and terminate in locations served by the Underlying Carrier(s).

Dedicated service is originated via normal shared facilities and are terminated via dedicated access lines or T-1 access lines between the subscriber's premises and the Underlying Carrier's POP in the terminating city. Switched service calls are originated via normal shared facilities and are terminated via the subscriber's local exchange service access line. The options differ in pricing.

Charges on Inbound Services are based on the duration of the call, whether the call is intrastate, interstate or international, the NPA Band of the call (distance), the rate period when the call terminates at the subscriber's location (time of day), and the total monthly usage.

All calls are subject to a 30-second minimum average time requirement (MATR) per service group.

The following options are available under the Carriers Inbound Services:

Dedicated	-	<i>Optima 800 Plus™</i>	(T)
	-	<i>Classic 800 Plus™</i>	(T)
Switched	-	<i>Optima 800®</i>	(T)
	-	<i>Classic 800®</i>	(T)

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

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Original Sheet 48.1
Cancels Original Sheet _____
Idaho Tarrif PUC No. 1

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3. DESCRIPTION OF SERVICE (Continued)

3.4 VNS Services*

(M)

VNS Service is an interstate service offering from the Underlying Carrier with subscribers having the option of using the service for intrastate calls.

VNS Service provides the functionality and capabilities of a private network through the use of shared transmission facilities and is operated by a single, software-controlled management system. It interconnects the subscribers' locations via dedicated access lines to the Underlying Carrier's POPs or is accessed via the public switched network.

VNS service is virtually banded. A single circuit can carry traffic to and/or from any mileage band. The rates are automatically applied to the actual traffic originating from a specific location based upon the rate step in which the traffic terminates.

(M)

*3.4 VNS Service Moved from Original Page 48 to Original Page 48.1.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

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1st Revised Sheet 49
Cancels Original Sheet 49
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3. DESCRIPTION OF SERVICE (Continued)

3.4 VNS Services (Continued) (T)

There are four types of calling available via VNS(T) Service: 1) On-net to On-net calling provides the "private network" type calls (7-digit dialing) between locations linked by dedicated access. 2) On-net to Off-net calling provides dedicated access WATS type calls (ten digit dialing) which terminate to off-network locations via the public switched network. 3) Off-net to On-net calling provides dialing from remote locations via the public switched network to On-net (dedicated access) locations. 4) Off-net to Off-net calling provides switched access originated calling that terminates via the public switched network.

(D)

3.4.1 VNS Optional Features (T)

3.4.1.A Route Advance

In the event that a call terminating On-net, cannot be completed because all of the dedicated access lines are in use at the terminating location, the 7-digit On-net number can be converted to the 10-digit Off-net number of the busy location and the call can be completed as a toll free call over the public switched network. Charges for Route Advance are included in Section 4.4.3.A.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

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1st Revised Sheet 50
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3. DESCRIPTION OF SERVICE (Continued)

3.4 VNS Services (Continued) (T)

3.4.1 VNS Optional Features (T)

3.4.1.B Forced Route Advance

An Off-Net location can be assigned a 7-digit On-net number with Forced Route Advance. The 7-digit number will be converted to the 10-digit Off-net number of the Forced Route Advance location and the call can be completed via the public switched network. Charges for Forced Route Advance are included in Section 4.4.3.B.

3.4.1.C Switched Data Services

Switched Data Services (VNS 56) is (T) available between two dedicated access locations on the Carrier's VNS network. (T) This service supports digital data communications between these locations at 56 or 64 Kbps. Charges for the service is the same as an On-net to On-net VNS call. Access arrangement is (T) via LEC provided T-1 access or 56 Kbps digital local loop service.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 51
Cancels Original Sheet 51
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3. DESCRIPTION OF SERVICE (Continued)

3.5 Card Services (T)

Optima Card Service is available from all locations (T) within the State of Idaho. Access to the service is gained by dialing "1-800-877-8000" plus "0," the called number, and a Card number. Appropriate VNS per (T) minute rates apply plus a per call surcharge, as described in Section 4.5. VNS volume discounts do not (T) apply to Optima Card usage. (T)

3.6 Directory Assistance

The Carrier provides the service of connecting its subscribers to Directory Assistance for a charge, as described in Section 4.2. Subscribers will be subject to the regulations governing Directory Assistance pertaining to the number of Directory Assistance listings requested per call as allowed in the State of Idaho by the Public Services Commission.

A credit allowance for Directory Assistance will be provided upon request if the subscriber experiences poor transmission quality, is cut-off, receives an incorrect telephone number, or misdials the intended DA number.

In addition subscribers will be eligible for a complimentary allowance of two (2) free calls per month.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 52
Cancels Original Sheet 52
Idaho Tarrif PUC No. 1

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3. DESCRIPTION OF SERVICE (Continued)

3.7 Operator Service

Operator Services are available from all locations within the State of Idaho for a charge as described in Section 4.3. The specific services are:

1. Collect Station-to-station
2. Collect Person-to-person
3. Person-to-person
4. Station-to-station
5. LEC* calling card, Person-to-Person
6. LEC* calling card, Station-to-Station
7. Directory Assistance call completion
8. Third Party Billing, Person-to-Person
9. Third Party Billing, Station-to-Station
10. Operator-dialed Surcharge**

Charges for Operator Services are charged on a per-(T) minute basis under the appropriate usage rate customer has subscribed to. A per call surcharge is also charged. Surcharge depends on the type of Operator Service provided. (T)

* The Underlying Carrier accepts only cards which it can identify as valid. Usage and Call Placement Charge for LEC Calling Card calls appear on the LEC bill. Volume discounts do not apply.

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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1st Revised Sheet 53
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3. DESCRIPTION OF SERVICE (Continued)

3.7 Operator Service (Continued)

**This surcharge applies in addition to all Station-to-Station and Person-to-Person Operator Service charges when the Customer has the ability to dial all the digits necessary for call completion but dials (D) "0", "00-", or 10333 + "0" to reach the Carrier operator to have the operator complete the call. The surcharge will be applied to all Operator Service calls completed by an operator except for 1) calls which cannot be completed by the Customer due to equipment failure or trouble on the Underlying Carrier network; 2) when an Underlying Carrier Card is being used, or 3) when a LEC Calling Card is used. (T)

ISSUED: January 24, 1994 EFFECTIVE: February 8, 1994

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4. RATES

4.1 Promotional Offerings

The Carrier may from time to time engage in special promotional service offerings, of limited duration, designed to attract new customers or to increase existing customer's awareness of a particular tariff offering.

These promotions will be approved by the Idaho Public Utilities Commission with specific starting and ending dates, and under no circumstances run longer than 90 days in any 12-month period.

4.2 Directory Assistance

Subscribers will be billed at \$.60 per call.

A credit allowance for Directory Assistance will be provided upon request if subscriber experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials the intended Directory Assistance number.

In addition, subscribers will be eligible for a complimentary allowance of two (2) free calls per month.

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

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TITLE: **President**

2nd Revised Sheet 55
Cancels 1st Revised Sheet 55
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4. **RATES** (Continued)

4.3 **Operator Services**

Per minute usage rates are the appropriate usage rate customer has subscribed to plus a one-time call placement charge for each operator assisted call placed in the State of Idaho.

4.3.1 Call placement charges are as follows: ***Optima***TM(T)

1. Collect Station-to-station	\$1.88
2. Collect Person-to-person	\$3.50
3. Person-to-person	\$3.50
4. Station-to-station	\$1.88
5. LEC calling card, Person-to-person	\$3.50
6. LEC calling card, Station-to-station	\$.80
7. Directory Assistance call completion	\$1.88
8. Third Party Billing, Person-to-Person	\$3.50
9. Third Party Billing, Station-to-Station	\$1.88
10. Operator-dialed surcharge	\$1.00

All operator services except ***Optima***TMCard calls will be(T) billed by the LEC's on behalf of the Carrier's Underlying Carrier(s).

4.3.2 **Per-Minute Rates**

Mileage	<u>Initial Minute</u>			<u>Additional Minute</u>		
	Day	Evening	Night/ Weekend	Day	Evening	Night/ Weekend
0-10	.2300	.2000	.1600	.2200	.1900	.1600
11-22	.2700	.2200	.1600	.2300	.2000	.1600
23-55	.3500	.2900	.2300	.3000	.2400	.1900
56-124	.4100	.3300	.2700	.3600	.2800	.2300
125-292	.4400	.3700	.3000	.3900	.3200	.2700
293+	.4700	.4000	.3200	.4200	.3500	.3000

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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4. RATES (Continued)

4.4 Optima VNS ServiceTM

(T)

4.4.1 Per Minute Rates

VNS rates are per minute rates for calls originating and terminating within the State of Idaho, with fractional calls rounded up to the next one-tenth minute. Charges associated with Off-net to Off-net calling are comprised of usage charges plus a surcharge, if applicable.

4.4.2 Per Minute Rates

Rates are for calls originating and terminating within the State of Idaho.

Call type	Day	Evening	Night/Weekend
-----	-----	-----	-----
On-net to On-net	.0730	.0510	.0510
On-net to Off-net	.1510	.1280	.1280
Off-net to On-net	.1550	.1300	.1300
Off-net to Off-net	.2310	.2060	.2060

4.4.3 VNS Routing Features

The Route Advance and Forced Route Advance charges specified below are in addition to the appropriate VNS rate for the call, whichever is applicable.

4.4.3.A Route Advance: \$. 0 6 per minute

4.4.3.B Forced Route Advance: \$. 0 6 per minute

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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2nd Revised Sheet 57
Cancels 1st Revised Sheet 57
Idaho Tarrif PUC No. 1

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4. **RATES** (Continued)

4.4 **Optima VNS Services™** (Continued) (T)

4.4.4 **Volume Discounts:**

Total Monthly Usage*	Dedicated Access <u>(Domestic)</u>	Switched Access <u>and International</u>
\$ 10,000 - 14,999.99	4.00%	2.00%
\$ 15,000 - 19,999.99	6.00%	4.00%
\$ 20,000 - 24,999.99	8.00%	6.00%
\$ 25,000 - 29,999.99	10.00%	7.00%
\$ 30,000 - and Over	12.00%	8.00%

NOTE:

- Monthly usage billings is the net amount of usage-based billings, excluding recurring charges, surcharges, installation and taxes.
- All monthly usage billings for all of a customer's Norstan **Optima VNS™** Services are (T) combined together to determine total monthly usage billing.
- Discounts at the achieved usage level apply to all of the eligible usage during the month.

4.5 **Card Service**

VNS Off-net to On-net and Off-net to Off-net usage rates, whichever is applicable, set forth in Section 5.5.1 will apply for each call plus the following surcharge:

Charge per call: \$ 0.50 (I) **Optima Card™** (T)

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
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2nd Revised Sheet 58
Cancels 1st Revised Sheet 58
Idaho Tarrif PUC No. 1

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4. **RATES** (Continued)

4.5 Card Service (Continued)

NOTE: If an operator assisted call is placed using *Optima Card™*, the applicable Operator Service Call (T) Placement Charge will apply in lieu of the *Optima Card™* charge. (T)

4.6 Inbound Service

Per-minute rates for calls terminating in an Underlying Carrier service location through dedicated facilities and originating anywhere within the State of Idaho.

Optima 800 Plus™ (T)

Each fractional call is rounded up to the next one-tenth minute. All calls are subject to a 30-second minimum average time requirement (MATR) per service group.

Day	Evening	Night/ Weekend
-----	-----	-----
.1690	.1390	.1190

Classic 800 Plus™ (T)

Billing increments are one (1) second with 30 second minimum average time requirement (MATR) per service group.

Day	Evening	Night/ Weekend
-----	-----	-----
.1883	.1557	.1328

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 58.1
Cancels Original Sheet 58.1
Idaho Tarrif PUC No. 1

NORSTAN NETWORK SERVICES, INC.
6900 Wedgewood Road
Maple Grove, MN 55369

Idaho Public Utilities Commission
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Boise, Idaho

4. **RATES** (Continued)

4.7 **Inbound Service** (Continued)

Per-minute rates for calls terminating in an underlying carriers service location through switched facilities and originating anywhere within the State of Idaho.

Optima 800 ®

(T)

Each fractional call is rounded up to the next one-tenth minute. All calls are subject to a 30-second minimum average time requirement (MATR) per service group.

Day	Evening	Night/ Weekend
-----	-----	-----
.2250	.2250	.2250

Classic 800®

(T)

Billing increments are one (1) second with 30 second minimum average time requirement (MATR) per service group.

Day	Evening	Night/ Weekend
-----	-----	-----
.3000	.3000	.3000

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

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BY: **ERVIN F. KAMM, JR.**

TITLE:

President

1st Revised Sheet 58.2
Cancels Original Sheet 58.2
Idaho Tarrif PUC No. 1

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NORSTAN NETWORK SERVICES, INC.
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4. **RATES** (Continued)

4.7 Outbound Services

Per-minute usage rates for calls originating in any underlying carrier's service location via dedicated access and terminating in any location with the State of Idaho.

Optima Plus™

(T)

Each fractional call is rounded up to the next one-tenth minute.

Day	Evening	Night/ Weekend
-----	-----	-----
.1350	.1350	.1350

Classic Plus™

(T)

Billing increments are 6 seconds with 18 second minimum.

	Day	Evening	Night/ Weekend
	-----	-----	-----
0 - 292 Miles	.1450	.1090	.1090
293- + Miles	.1570	.1180	.1180

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

BY: **ERVIN F. KAMM, JR.**

TITLE:

President

1st Revised Sheet 58.3
Cancels Original Sheet 58.3
Idaho Tarrif PUC No. 1

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6900 Wedgewood Road
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4. **RATES** (Continued)

4.7 **Outbound Services** (Continued)

Per-minute rates for calls originating in an underlying carriers service location via switched access and terminating in any location within the State of Idaho.

Optima One[®]

(T)

Each fractional call is round up to the next one-tenth minute.

Day	Evening	Night/ Weekend
-----	-----	-----
.2390	.2390	.2390

Classic One[®]

(T)

Billing increments are 6 seconds with 18 second minimum.

Day	Evening	Night/ Weekend
-----	-----	-----
.3060	.2750	.2750

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

BY: **ERVIN F. KAMM, JR.** TITLE: **President**

1st Revised Sheet 59
Cancels Original Sheet 59
Idaho Tarrif PUC No. 1

NORSTAN NETWORK SERVICES, INC.
6900 Wedgewood Road
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4. **RATES** (Continued)

4.8 ***Optima Volume Discounts™***

(T)

4.8.1 Optima Volume Discount Schedule

(Does not apply to VNS)

TOTAL MONTHLY USAGE BILLING		DISCOUNT
\$0.00	to \$999.99	0.00%
\$1,000.00	to \$1,999.99	1.00%
\$2,000.00	to \$4,999.99	2.00%
\$5,000.00	to \$9,999.99	3.00%
\$10,000.00	to \$14,999.99	4.00%
\$15,000.00	to \$29,999.99	5.00%
\$30,000.00	and Over	6.00%

NOTE:

- Monthly usage billings is the net amount of usage-based billings, excluding recurring charges, surcharges, installation and taxes.
- All monthly usage billings for all of a customer's Norstan *Optima™* products are combined (T) together to determine total monthly usage billing (except VNS and Private Line).
- Discounts at the achieved usage level apply to all of the eligible usage during the month.

ISSUED: September 29, 1994 EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

BY: **ERVIN F. KAMM, JR.**

TITLE:

President

FCC Tariff
2nd Revised Sheet A1
Cancels 1st Revised Sheet A1
Idaho Tarrif PUC No. 1

NORSTAN NETWORK SERVICES, INC
6900 Wedgewood Road
Maple Grove, MN 55369

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

OCT 9 - 1994

Boise, Idaho

ATTACHMENT A

RATES AND CHARGES

I. Monthly Recurring Charges

A. Optima 800[®] (T)

1. Service Charge \$18.00 per service group
(Canadian origination only) \$00.00 per service group

B. Optima 800 Plus[™] * (T)

1. Service Charge \$50.00 per service group
(Canadian origination only) \$00.00 per service group

2. Access Line Charge **
(T-1 Access)

* A \$36.25 Special Access Charge is applicable to each access line provided by a Local Exchange Company. The Surcharge will not apply to those subscribers who furnish the carrier with an Exemption Notification.

** The Optima 800 Plus product is designed for use over T-1 access facilities. Analog access facilities may be used only when they are used to supplement existing T-1 access circuits.

ISSUED: September 29, 1994

EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**

BY: **ERVIN F. KAMM, JR.**

TITLE: **President**

FCC Tariff
2nd Revised Sheet A2
Cancels 1st Revised Sheet A2
Idaho Tarrif PUC No. 1

NORSTAN NETWORK SERVICES, INC
6900 Wedgewood Road
Maple Grove, MN 55369

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Boise, Idaho

I. Monthly Recurring Charges (Continued)

C. Minimum Average Time Requirement

A Minimum Average Time Requirement (MATR) of thirty (30) seconds is in place for all domestic and Canadian 800 Service products: Optima 800 Plus™ and Optima (T) 800®. This MATR requires that each call in a given (T) service group for each invoice must average 30 seconds in length. If the calls fail to average the required product MATR, the following calculation will take place and surcharge will apply:

For Optima 800® (T)

Total calls x .5 minutes - Required Minutes

Required Minutes - Actual Minutes - Minutes Under Requirement

Minutes Under Requirement x \$.20 - MATR Surcharge

For Optima 800 Plus™ (T)

Total calls x .5 minutes - Required Minutes

Required Minutes - Actual Minutes - Minutes Under Requirement

Minutes Under Requirement x \$.045 - MATR Surcharge

If a customer subscribes to Optima 800 Plus and does not meet the 30 second MATR, these additional requirements will be imposed:

1. A customer's equipment must answer calls on the first ring.

ISSUED: September 29, 1994

EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**

BY: **ERVIN F. KAMM, JR.**

TITLE:

President

FCC Tariff
2nd Revised Sheet A3
Cancels 1st Revised Sheet A3
Idaho Tarrif PUC No. 1

NORSTAN NETWORK SERVICES, INC
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Maple Grove, MN 55369

Idaho Public Utilities Commission
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Boise, Idaho

I. Monthly Recurring Charges (Continued)

C. Minimum Average Time Requirement (Continued)

For Optima 800 Plus™ (Continued) (T)

2. A busy call allowance will be in effect. All calls resulting in busies exceeding 10% of all calls (completed and busies) will be billed at \$.02 per call.

D. Installation Charges (Non-Recurring) - Per Circuit

Optima 800®	\$50.00	(T)
Optima 800 Plus™	\$50.00	(T)

ISSUED: September 29, 1994

EFFECTIVE: October 9, 1994

ISSUED BY: **NORSTAN NETWORK SERVICES, INC**

BY: **ERVIN F. KAMM, JR.**

TITLE: **President**

MAR 13 1992

Boise, Idaho

NORSTAN NETWORK SERVICES, INC.
6900 Wedgwood Road
Maple Grove, MN 55369

ATTACHMENT A

RATES AND CHARGES

I. Monthly Recurring Charges

A. FONLINE 800

- | | |
|-----------------------------|---------------------------|
| 1. Service Charge | \$15.00 per service group |
| (Canadian origination only) | \$00.00 per service group |

B. ULTRA 800 *

- | | |
|-----------------------------|---------------------------|
| 1. Service Charge | \$50.00 per service group |
| (Canadian origination only) | \$00.00 per service group |

2. Access Line Charge **
(T-1 Access)

* A \$36.25 Special Access Charge is applicable to each access line provided by a Local Exchange Company. The Surcharge will not apply to those subscribers who furnish the carrier with an Exemption Notification.

** The ULTRA 800 product is designed for use over T-1 access facilities. Analog access facilities may be used only when they are used to supplement existing T-1 access circuits.

ISSUED: MARCH 3, 1992

EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**

BY: **ERVIN F. KAMM, JR.**

TITLE: **President**

Tariff F.C.C. No. 2
Original Sheet A-2
Idaho Tariff PUC No. 1

Idaho Public Utilities Commission
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MAR 13 1992

Boise, Idaho

NORSTAN NETWORK SERVICES, INC.
6900 Wedgwood Road
Maple Grove, MN 55369

I. Monthly Recurring Charges (Continued)

C. Minimum Average Time Requirement

A Minimum Average Time Requirement (MATR) of thirty (30) seconds is in place for all domestic and Canadian 800 Service products: ULTRA 800 and FONLINE 800. This MATR requires that each call in a given service group for each invoice must average 30 seconds in length. If the calls fail to average the required product MATR, the following calculation will take place and surcharge will apply:

For FONLINE 800

Total calls x .5 minutes - Required Minutes

Required Minutes - Actual Minutes - Minutes Under Requirement

Minutes Under Requirement x \$.20 - MATR Surcharge

For ULTRA 800

Total calls x .5 minutes - Required Minutes

Required Minutes - Actual Minutes - Minutes Under Requirement

Minutes Under Requirement x \$.045 - MATR Surcharge

If a customer subscribes to ULTRA 800 and does not meet the 30 second MATR, these additional requirements will be imposed:

1. A customer's equipment must answer calls on the first ring.

ISSUED: MARCH 3, 1992 EFFECTIVE: MARCH 13, 1992

ISSUED BY: **NORSTAN NETWORK SERVICES, INC.**
BY: **ERVIN F. KAMM, JR.** TITLE: **President**